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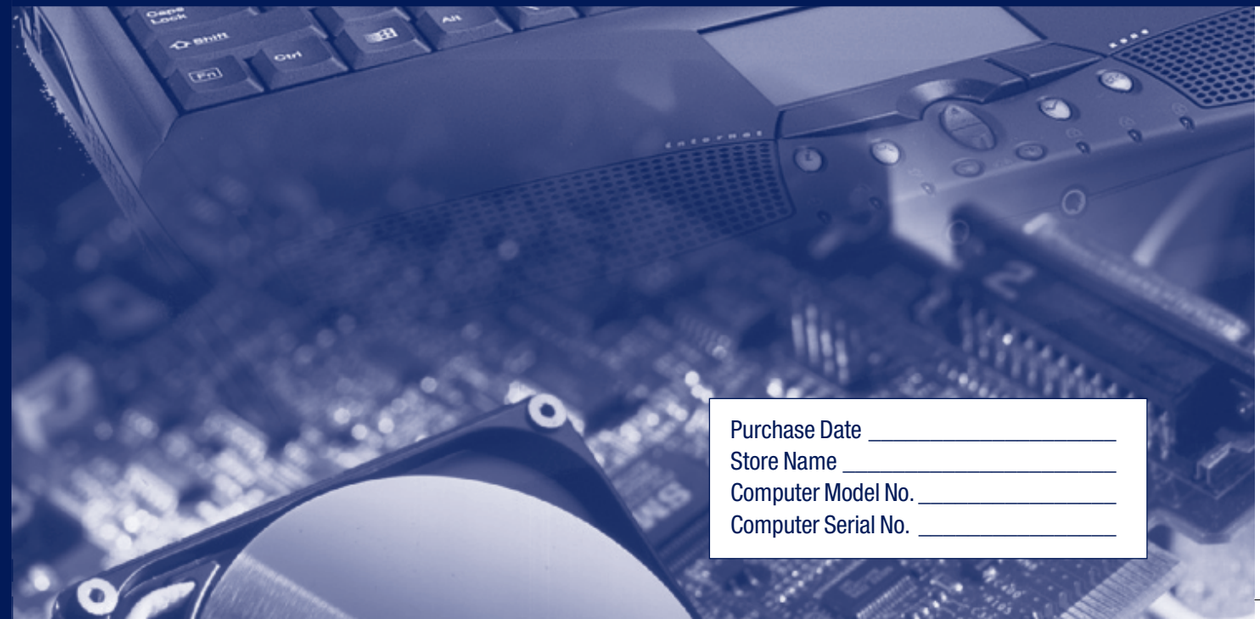
COMPAQ

Including:

- Model-Specific Features
- Upgrade Information

Mobile Internet PC Features Guide

1900 Series



Purchase Date _____

Store Name _____

Computer Model No. _____

Computer Serial No. _____

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Chapter 1
Using This Guide

Thank you for buying a Compaq Mobile Internet PC. This Features Guide will help you to familiarize yourself with the features of your Internet PC, as well as information on how to upgrade your computer.

Please take a moment to familiarize yourself with the special text and messages used throughout this guide.

Text Conventions

The examples below explain the specially formatted text used in this guide.

- Keyboard key names appear in bold type: **Home**, **End**, **Backspace**, **Tab**
- Keyboard keys that must be pressed at the same time to perform a task appear in bold type with a plus (+) between the key names: **Ctrl+Home**
- Drives appear as capital letters: drive C
- Folder names appear with initial capital letters: Favorites
- File names appear in italics with an initial capital letter: *Setup.exe*
- Command line statements appear in lower case bold type: **a:\install**
- Names of icons appear in bold type followed by a picture of the icon: **My Computer** icon
- Menu items appear in bold type: **Programs**, **Accessories**

Special Messages

The following words and symbols have special meaning in this guide.

HINT: Helpful hints that will make using your computer easier and faster.

NOTE: Important information concerning the operation of your Internet PC.

CAUTION: Failure to follow directions may result in equipment damage or loss of data.

WARNING: Failure to follow directions may result in bodily harm or loss of life.

Locating Help

Compaq provides you with several resources to help you learn about your Internet PC. These resources include the following:

Glossary

Computer terms that may be unfamiliar to you are identified in the glossary.

Index

The index is a comprehensive list of the topics covered in this guide.

Troubleshooting

The Troubleshooting section shows how to fix many common computer-related issues.

Understanding Your Service and Support Options

Your Internet PC is equipped with several helpful programs that will aid you in identifying and solving common computer problems.

If you need further technical support, visit the Compaq Web site at:

www.compaq.com

Compaq Technical Support telephone numbers are listed in the Limited Warranty Statement.

NOTE: Locate the model and serial numbers for your computer before you call technical support. Write these numbers down for future use.

Comments about this Guide

Compaq Computer Corporation welcomes comments and suggestions you may have concerning this guide. Send correspondence to the following address:

COMPAQ COMPUTER CORP
ATTN: DOCUMENTATION PROGRAM MANAGER
MAIL CODE 060504
20555 SH 249
HOUSTON TX 77070

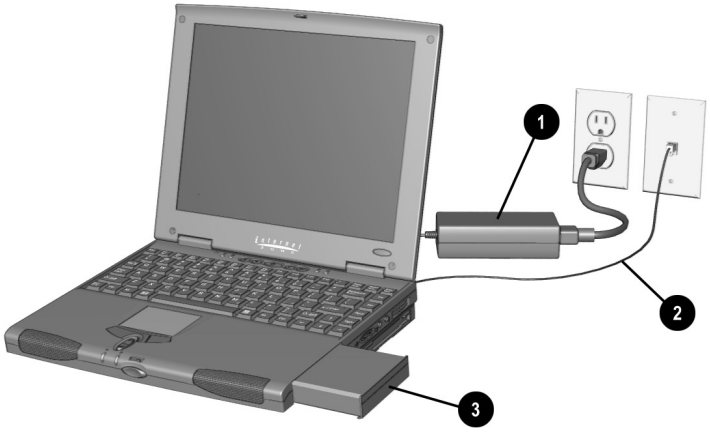
NOTE: This address is for comments and suggestions only. It is not for the purpose of obtaining technical assistance.

Chapter 2

Introducing Your Mobile Internet PC

Checking Your Connections

The following graphic shows your computer connections.

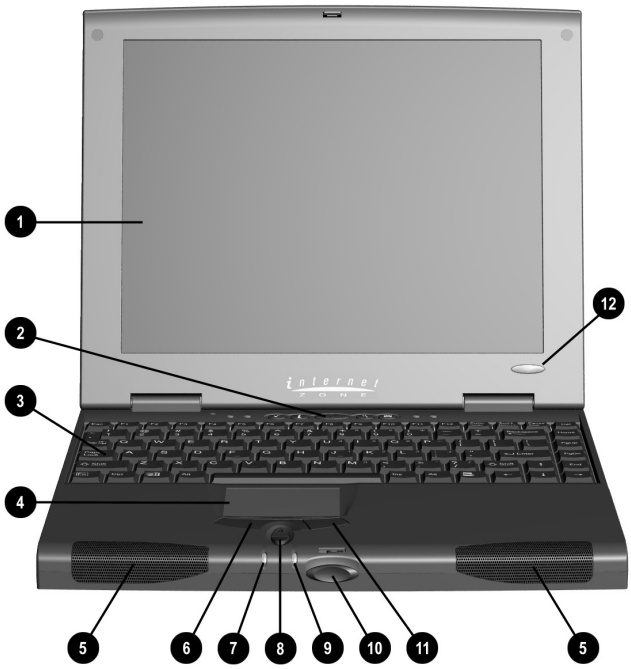


Your Computer Connections

Connections			
❶	AC Adapter	❸	Battery
❷	Modem Cable		

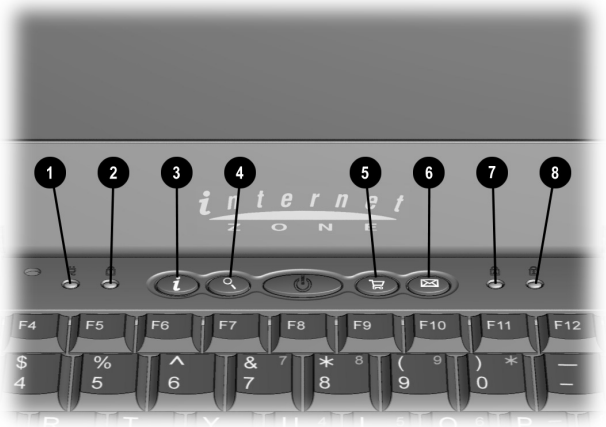
Front of Your Mobile Internet PC

Components on the front of your computer include the following:



Front of Your Computer

Front Components			
❶	Display	❼	Power Light
❷	Power Button	❽	Scroll Up/Down Button
❸	Keyboard	❾	Battery Charge Light
❹	TouchPad	❿	Display Release Button
❺	Speaker	⓫	Right TouchPad Button
❻	Left TouchPad Button	⓬	Model Number



Internet Zone Buttons and Status Lights

Internet Zone Buttons and Status Lights			
❶	AC Adapter Light	❺	Retail Central Button
❷	Num Lock Light	❻	Instant E-Mail Button
❸	Instant Internet Access Button	❼	Caps Lock Light
❹	Instant Search Button	❽	Scroll Lock Light

NOTE: The **F1** and **F2** keys are also programmed to take you directly to the Internet. Refer to the Using the Function Keys section in this guide for more information.

Using Your Keyboard to Access the Internet

The Compaq Internet Zone buttons provide quick, easy access to the Internet.

Internet Zone

The Internet Zone, located at the top of your Internet PC keyboard, automatically connects you to the Internet. Before using these buttons and keys, you must have access to the Internet. The Internet Zone gives you quick access to the most frequently used Internet activities. These buttons are programmed to do the following:

Internet Zone

Button	United States	All Other Countries Outside the United States
	Instant Internet Access provides your daily start point to the Internet. It connects you to a personalized Web page filled with local weather, news, sports, and financial information.	**Instant Internet Access** is your daily start point to the Internet. It connects you to a personalized Web page filled with local weather, news, sports, and financial information.
	Instant Search accesses a default Web site that helps you locate information on the Internet.	**Instant Search** opens a search engine Web site that helps you locate information on the Internet.
	Retail Central provides an instant connection to your computer store and a variety of leading consumer companies.	**Instant E-Commerce** takes you to an electronic shopping experience. Compaq has worked with several companies to provide you with the convenience of catalog shopping at the touch of a button. In some regions, the **Featured Web site** button replaces the **Instant E-Commerce** button.
	Instant E-Mail provides one-touch access for sending and reading your e-mail.	**Instant E-Mail** opens the Microsoft Outlook Express e-mail program. For AOL subscribers, this button opens your AOL e-mail account.

Internet Zone

Button	United States	All Other Countries Outside the United States
	My Presario is your instant connection to Compaq for product information, helpful hints, performance updates, service, and more.	**My Presario** is your direct link to the Compaq Help Web site for quick answers to your computing questions. To access My Presario, press the **Fn+F1** keys.
	Online MarketPlace takes you to an electronic shopping experience. Compaq has partnered with several companies to provide you with the convenience of catalog shopping at the touch of a button.	**Instant Answer** connects you to a Web page that is a central location for solving problems and answering questions. To access Instant Answer, press the **Fn+F2** keys.

Reprogramming Your Internet Zone Buttons and Function Keys

You can reprogram the Internet Zone buttons to reflect your personal preferences.

The **Easy Access Internet Zone** icon is located on the Windows Taskbar. It can also be reached by clicking the **Start** button, then **Programs** and choosing **Reprogram Easy Access Buttons**.

To reprogram your Internet Zone buttons, complete the following steps:

1. From the Status bar, right-click the **Easy Access Internet Zone** icon and choose **Reprogram Easy Access Buttons**.
2. The Compaq Easy Access Button Settings window is displayed. Click the button you wish to change.
3. Follow the instructions provided.

Disabling and Enabling the Internet Zone Buttons

You may turn off all Internet Zone buttons from the Easy Access Button program. When turned off, no Internet Zone buttons will operate. The **Easy Access Internet Zone** icon located on the Taskbar will appear with a red X on top. You can still access the button functions if you click the **Easy Access Internet Zone** icon.

To disable the Internet Zone buttons, complete the following steps:

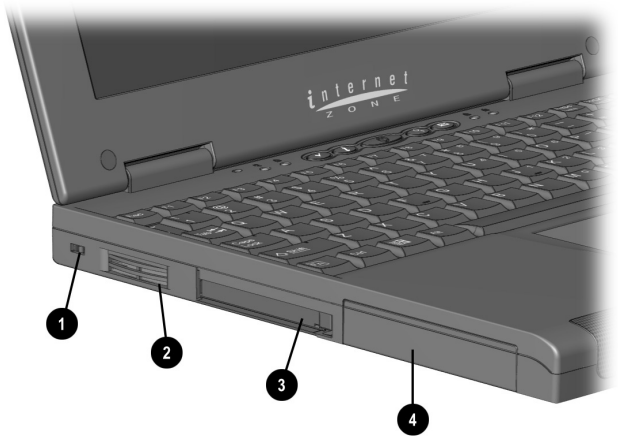
1. From the Windows Taskbar, right-click the **Easy Access Internet Zone** icon.
2. Click **Disable Easy Access Buttons**.

To enable the Internet Zone buttons, complete the following steps:

1. From the Windows Taskbar, right-click the **Easy Access Internet Zone** icon.
2. Click **Enable Easy Access Buttons**.

Left Panel of Your Mobile Internet PC

The following components are located on the left panel of your computer:

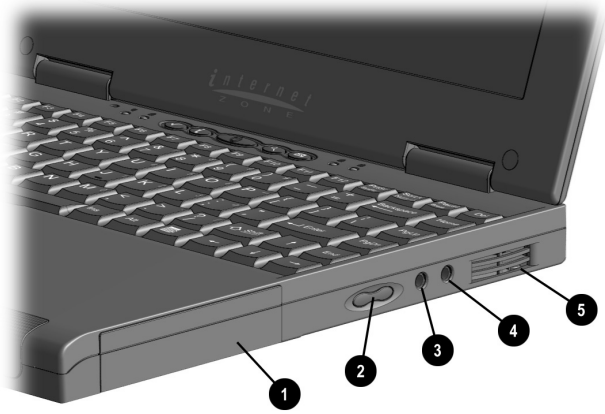


Left Panel of Your Computer

Left Panel Components			
❶	Security Slot	❸	2 PC Card Slots
❷	Fan Vent	❹	Hard Drive

Right Panel of Your Mobile Internet PC

The following components are located on the right panel of your computer:

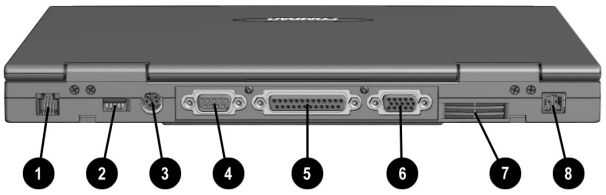


Right Panel of Your Computer

Right Panel Components			
❶	Battery Compartment	❹	Microphone Jack
❷	Volume Up/Down Button	❺	Fan Vent
❸	Headphone Jack		

Back Panel of Your Mobile Internet PC

The following components are located on the back panel of your computer:



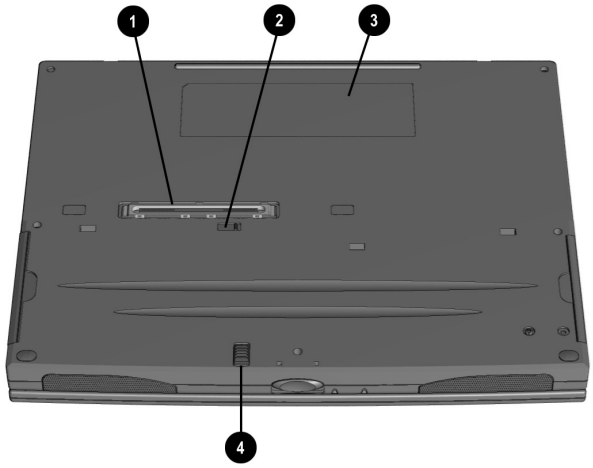
Back Panel of Your Computer

Back Panel Components			
❶	Modem Port*	❺	Parallel/Printer Port
❷	USB Port	❻	External Monitor Port
❸	Keyboard/Mouse Port	❼	Fan Vent
❹	Serial Port	❽	AC Adapter Connector

* Available on select models.

Bottom of Your Mobile Internet PC

The following components are located on the bottom of your computer:

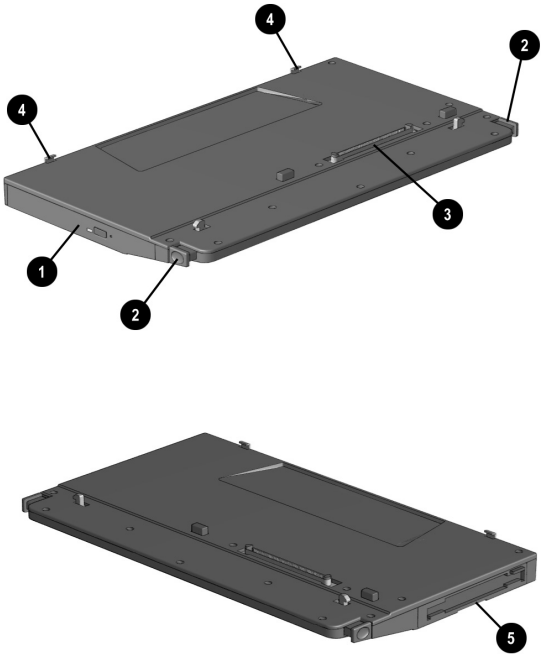


Bottom of Your Computer

Bottom Components			
❶	Wedge Connector	❸	Serial Number
❷	Keyboard Eject Switch	❹	Battery Release Switch

The Wedge (available on select models)

The Wedge adds features to your Internet PC. For example, your Internet PC can read CDs, DVDs (available on select models), and play audio CDs. You can also save files to 3.5-inch diskettes or SuperDisks.* The Wedge supports the notebook at an angle for easier use.



The Wedge

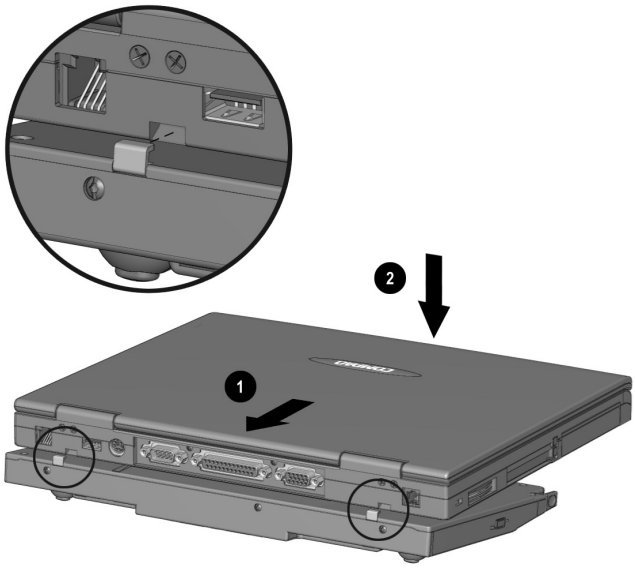
Wedge Components			
❶	CD or DVD Drive*	❹	Alignment Hooks
❷	Release Buttons	❺	Diskette or SuperDisk* Drive
❸	Connector		

* Available on select models. For more information about SuperDisk, see the Mobile Internet PC Features section of this guide.

Attaching the Wedge to Your Computer

To attach the Wedge to your computer, complete the following steps:

1. Line up your computer with the alignment hooks on the Wedge.
2. Pivot your computer down and press it firmly into place on the Wedge. Your computer will snap into place.

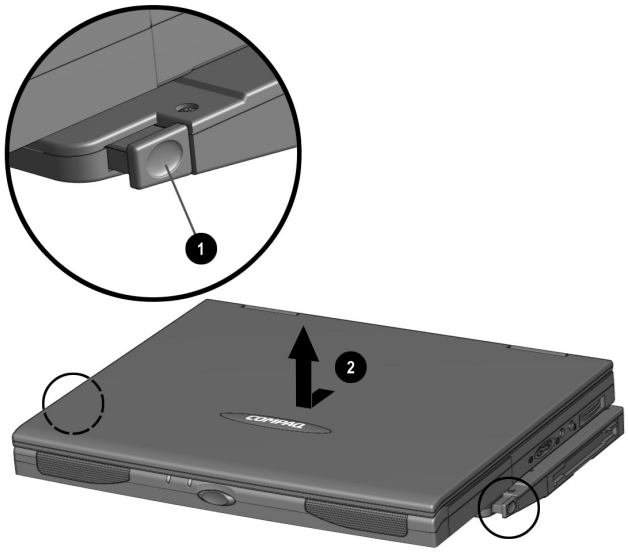


Attaching the Wedge

Detaching the Wedge from Your Computer

To detach the Wedge from your computer, complete one of the following steps:

- Turn off the computer using the standard Windows shutdown method.
- Press the **Power** ⏻ button to initiate Hibernation mode.
- Click the **Start** button on the Windows taskbar, then click **Eject PC**.
  a. Press in the **Wedge Release** button located on the sides of the Wedge.
  b. Lift your computer up and toward you.

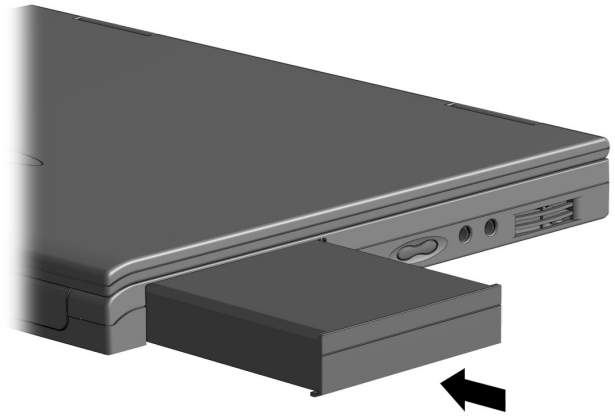


Detaching the Wedge

Inserting the Battery

To insert the battery, complete the following steps:

1. If the AC adapter is not connected, turn off your computer.
2. Close the computer cover.
3. Slide the battery into the compartment until you hear a click.



Inserting the Battery

Removing the Battery

To remove the battery, complete the following steps:

1. Save your files.
2. If the AC adapter is not connected, turn off your computer.
3. Remove the battery compartment door by sliding the switch on the bottom of the unit in the direction of the arrow.

NOTE: Only Compaq 1900 Series Mobile Internet PC batteries should be installed in your computer.

4. Use the tab on the battery that extends below your computer to pull out the battery.

WARNING: To reduce the risk of damage to the battery or personal injury, do not crush, puncture, or incinerate the battery or short the metal contacts. Do not attempt to open or service the battery.

Charging the Battery

Charge the battery by connecting your computer to AC power. The battery receives a charge whether your computer is on or off and keeps charging until the battery is either fully charged or the AC power is disconnected. The **Battery Charge** light is on when the battery is charging.

NOTE: When you charge the battery the first time, keep your computer plugged into the electrical outlet until the battery pack is fully charged and the **Battery Charge** light turns off. This ensures that the battery is completely charged.

Battery Charging Time

Battery charging time will vary based on the initial battery charge, the type of battery, and the activity of your computer while charging.

Spare or Extra Batteries

To purchase extra batteries for your Compaq Internet PC, contact an authorized dealer or the Compaq Web site at:

www.compaq.com/athome

Plugging In Your Computer to AC Power

To connect your computer to AC power, follow the instructions on the *Compaq Hardware Setup* poster. Refer to the Government Approvals section of the Mobile Internet PC Reference Manual for worldwide power cord information.

Unplugging the Computer from AC Power

When your computer does not have a charged battery, you should save your work and turn off the computer before unplugging it from AC power.

When a charged battery is in the computer, you can simply unplug it from AC power. The computer automatically switches to battery power.

WARNING: Make sure you can easily reach the electrical outlet. Unplug the AC adapter from the electrical outlet when you want to disconnect power from your computer. Do not leave the AC adapter plugged into the electrical outlet.

WARNING: Do not place anything on power cords or cables. Arrange them so that no one will accidentally step on or trip over them. Do not pull on a cord or cable. When unplugging from the electrical outlet, grasp the cord by the plug.

WARNING: To reduce the risk of electrical shock, fire, or damage to the equipment, do not use converter kits sold for appliances to power your computer.

Chapter 3

Mobile Internet PC Features

Turning On Your Mobile Internet PC

To turn on your computer, press the **Power** ⏻ button, which is located at the top of the keyboard.

Recovering from a Locked Program or System

Recovering from a Locked Program

To recover from a frozen software program, complete the following steps:

1. Press **Ctrl+Alt+Delete**. The Close Program window displays.
2. Select the program that is not responding.
3. Click the **End Task** button. A message displays prompting you to close the program that is not responding.
4. Click **End Task**.

NOTE: Learn to save your work often. Work that has not been saved may be lost when a program or the computer stops responding.

Recovering from a Locked System

Occasionally you may encounter a nonworking keyboard or a frozen screen. To restart your computer, complete the following steps:

1. Press and hold down the **Power** ⏻ button for at least four seconds. This action will cause a manual shutdown.
2. Press the **Power** ⏻ button once to restart.

If your computer still does not restart, complete the following steps:

1. Remove the battery and unplug the AC power for at least 30 seconds.
2. Reinsert the battery or reconnect AC power and press the **Power** ⏻ button once to restart.

If files were open when the computer locked up, ScanDisk, a Microsoft Windows utility program, will automatically run. ScanDisk will determine if the improper shutdown caused any errors on the hard drive. Errors may occur if the Microsoft Windows operating system was not able to properly close all files before the shutdown. If no errors are found, the restart process will continue. If ScanDisk does detect errors, follow the instructions shown to continue the restart process. Work that was not saved prior to the lockup may be lost.

Turning Off Your Mobile Internet PC Properly

Standard Off Mode

To turn off your computer properly, complete the following steps:

1. Save any work you want to keep by clicking the **File** menu, then clicking **Save**. If the Save As window is displayed, type in a file name and specify where you want to save the file, then click the **Save** button.
2. Exit the program you are using by clicking the **Close** button in the top right-hand corner of the window.
3. Maximize and close any windows shown on the Taskbar at the bottom of the screen.
4. Repeat steps 1, 2, and 3 for each window you have open until only the Windows desktop remains active.
5. Click the **Start** button, then click **Shut Down**.
6. Select the **Shut down** option.
7. Click the **OK** button. After a few seconds, your computer will turn off.

NOTE: Your computer cannot receive faxes when it is turned off or in Hibernation mode.

Full Off (Main Power Off) Mode

If you need to install or replace components in your computer, you must turn your computer off *completely*. To do this, complete the previous steps for putting your computer into Standard Off mode. Unplug the computer electrical cord from the outlet and remove the battery if installed.

Using the Numeric Keypad

To use the embedded numeric keypad press **Fn+F5**. This key combination switches the keys to numbers until you press **Fn+F5** again. When NumLock is activated, the **NumLock** light is turned on.

You may also use the numeric keypad by pressing and holding the **Fn** key while using the embedded number keys.

NOTE: If an external keyboard or numeric keypad is connected, pressing **Fn+F5** on the notebook keyboard will not activate NumLock. You must use the external keypad or keyboard, or unplug the external keypad or keyboard to use the notebook keypad.

Numeric Keypad

Using the Scroll Button

If you are using a program that has a vertical scroll bar, the scroll button beneath your touchpad will allow you to scroll up and down a page.

To change the function of the scroll button, complete the following steps:

1. Click the **Start** button from the Windows Taskbar.
2. Point to **Settings**, then **Control Panel**.
3. Double-click the **Mouse** icon.
4. Click the **Button Actions** tab. Change the selection in the **Rocker Switch** column of the **Buttons** panel.

Understanding Your Computer Status Lights

Status lights show what is happening in your computer.

Icon	Lights up when...
	Power – Computer is on. When the light is flashing, the computer is in Sleep mode.
	Battery Charge – Battery is charging. If the light is flashing, the battery charge is low.
	AC Adapter – AC adapter is plugged in.
	Num Lock – This feature is activated. You can use the embedded keypad to enter numbers. To turn on Num Lock mode, press **Fn+F5**.
	Caps Lock – This feature is activated. When used, letters are typed in uppercase. To turn Cap Lock on, press the **Caps Lock** key.
	Scroll Lock – This feature is activated. Text that takes up more than a full screen scrolls up the screen line-by-line. To turn on Scroll Lock, press **Fn+F6**.

Using the Function Keys

Use the function keys on the keyboard to perform repeated tasks quickly. The function keys are located on the top row of the keyboard. The **Fn** key activates a function key. The **Fn** key is located in the lower-left area of the keyboard.

To use a function key, press the **Fn** key at the same time you press a function key.

Function Keys and Fn Key

The following keys have already been assigned:

Function Keys

Function Keys	Icon	Description
F1		My Presario*
F2		Online MarketPlace*
F3		Switches between the display and external monitor
F4		Sleep
F5		Num Lock
F6		Scroll Lock
F7		Brightness control down
F8		Brightness control up
F9		CD or DVD play/pause
F10		CD or DVD stop
F11		CD or DVD previous track
F12		CD or DVD next track

* Refer to the Using Your Keyboard to Access the Internet section for more information about My Presario and Online MarketPlace.

Adjusting the Volume

You can change the speaker volume on your Internet PC. Press the + button to increase the volume. Press the − button to decrease the volume. Pressing the − and + buttons at the same time will turn on and turn off the mute feature.

WARNING: To reduce the risk of personal injury or equipment damage, reduce the speaker volume before putting on headphones.

Adjusting the Volume Using Windows

To adjust the volume using Windows, single-click the **Volume** icon on the Windows Taskbar. Use the slider bar to adjust the volume. Click the **Mute All** box to mute the volume.

Introducing Your SuperDisk Drive (available on select models)

Your SuperDisk (formerly known as LS-120) drive is a 3.5-inch diskette drive capable of storing up to 120 megabytes (MB) of information. It delivers highly effective file transfer, backup, and storage capacity, while maintaining compatibility with current 1.44-MB diskette.

SuperDisk is the perfect technology to use for large graphic files, project and file management, Internet downloads, digital photo libraries, large presentations, video and audio files, and much more. It is the perfect device to store large amounts of data without using all the storage capacity on your hard drive.

Features of Your SuperDisk Drive

The SuperDisk drive is designed to read, write, and format the following sizes of diskettes:

- 720 kilobytes (KB)
- 1.44 MB
- 120 MB

Key features of the SuperDisk drive include the following:

- Storage capacity of 120 MB of data on a single, 3.5-inch diskette (a capacity increase of more than 83 times the capacity of the standard 3.5-inch diskette)
- Motorized diskette ejection providing easy operation
- Faster transfer rate and access time than the 1.44-MB diskette drive, delivering up to 5 times the performance when using a SuperDisk diskette

Using Your SuperDisk Drive

For optimum performance, use Imation SuperDisk diskettes with your SuperDisk drive.

Inserting a Diskette

To insert a 1.44-MB or SuperDisk diskette into the drive, complete the following steps:

1. Turn on your computer, if it is not already turned on.
2. Hold the diskette, label side up, and gently insert the diskette into the drive. After you insert a diskette, it will take a few seconds for the drive to read the diskette before you can use it.

NOTE: The **SuperDisk Drive Diskette Eject** button is motorized and does not pop out after inserting a diskette.

Ejecting a Diskette

Because the SuperDisk drive has a motorized **Diskette Eject** button, your computer must be turned on in order to eject a diskette. Do not turn off your computer until the diskette has been ejected.

The diskette will not eject if the computer is still writing to the diskette.

To eject a diskette, complete the following steps:

1. Push the **Diskette Eject** button. The diskette will eject from the drive.
2. Remove the diskette from the drive.

   OR

   From the Windows desktop, double-click the **My Computer** icon.
3. Right-click the **3½ Floppy (A:)** icon, then select **Eject**. The diskette will eject from the drive.

Manually Ejecting a Diskette

If you need to manually eject a diskette when the power is off, complete the following steps:

1. Make sure the power is off and any external power sources are disconnected.
2. Insert a metal rod, such as a paper clip (approximately 1/16 inch in diameter and at least 3/8 inch in length) into the Manual Eject hole and push firmly as shown in the figure. The diskette should pop out of the SuperDisk drive.

Manually Ejecting a Diskette

3. Remove the diskette from the drive.

If the diskette does not eject, contact your local Compaq-authorized dealer, reseller, or service provider.

Creating a Startup SuperDisk Diskette

You can start your computer from the SuperDisk drive, which is your A:\ drive, if you have a diskette containing the necessary system files. To create a Startup SuperDisk diskette, you must copy the Windows system files to the diskette. Copying system files does not erase files already saved to the diskette.

To create a Startup SuperDisk diskette, complete the following steps:

1. Turn on your computer, if it is not already turned on.
2. Insert a SuperDisk diskette.
3. From the Windows desktop, double-click the **My Computer** icon.
4. Right-click the **3½ Floppy (A:)** icon, then select **Format**.
5. Select **120.3 MB** for the Capacity.
6. Select **Copy system files only** for the Format type.
7. Click the **Start** button. The computer will begin to copy its system files to the diskette.

Once the files are copied to the diskette, you will have a Startup SuperDisk diskette.

Write-Protecting a Diskette

The write-protect tab on a standard 3.5-inch diskette or a SuperDisk diskette serves the purpose of not allowing you to save data to or delete data from the diskette.

The write-protect tab functions the same way as on a standard 3.5-inch diskette. If the hole is covered, you can read and write to the diskette. If the hole is open, you can only read from the diskette.

Formatting a SuperDisk Diskette

SuperDisk diskettes are preformatted so you can use them immediately.

If you need to reformat a SuperDisk diskette, complete the following steps:

1. From the Windows desktop, double-click the **My Computer** icon.
2. Right-click the **3½ Floppy (A:)** icon, then select **Format**.
3. Select **120.3 MB** for the Capacity.
4. Select **Quick**, **Full**, or **Copy system files only** for the Format type.
   - **Quick** – Deletes all the files from the disk but does not scan the disk for bad sectors. The Quick format option only works on disks that have been previously formatted. You should choose Quick format if you are sure that your diskette is not damaged.
   - **Full** – Prepares a diskette so that you can store information on it. If the diskette has any files on it, formatting will remove the files. If you are formatting a 1.44-MB diskette, it will be scanned for bad sectors after it is formatted.
   - **Copy system files only** – Copies system files to a diskette that is already formatted, without erasing the files on the diskette. A diskette containing system files can be used to start your computer.
5. Click the **Start** button. Your computer will begin formatting the SuperDisk diskette. A progress bar will indicate its completion status in percentage.

SuperDisk Copy Disk

SuperDisk Copy Disk allows you to duplicate 1.44-MB diskettes and SuperDisk diskettes quickly and easily.

1. Insert the source diskette (the diskette you wish to copy from) into the SuperDisk drive.
2. From the Windows desktop, double-click the **My Computer** icon.
3. Right-click the **3½ Floppy (A:)** icon, then select **SuperDisk Copy Disk**.
4. Click the **Start** button.
5. Click **Removable Drive (A:)** in the **Copy from:** field and click the **Start** button.
6. Click **Removable Drive (A:)** in the **Copy to:** field and click the **Start** button. Your computer begins copying files from the source diskette.
7. When your computer prompts you, remove the source diskette and insert the destination diskette (the diskette you wish to copy to).
8. Click **OK**. Your computer begins writing files to the destination diskette.
9. Click **OK** when the SuperDisk Copy Disk process is complete.

SuperDisk Accelerator (available on select models)

SuperDisk Accelerator improves SuperDisk diskette performance for your SuperDisk drive. SuperDisk uses a portion of your hard drive, referred to as the Staging Area, to temporarily store files before transferring them to the SuperDisk diskette. This feature allows you to continue working on your computer as soon as the files are copied to the Staging Area.

Enabling and Disabling the SuperDisk Accelerator

You have the ability to enable and disable the Staging Area of the SuperDisk Accelerator.

To enable the Staging Area, complete the following steps:

1. Right-click the **SuperDisk Accelerator** icon on the Windows Taskbar. If the Staging Area is disabled, the **Staging Disabled** option will be checked.
2. Click **Staging Enabled**.

To disable the Staging Area, complete the following steps:

1. Right-click the **SuperDisk Accelerator** icon on the Windows Taskbar. If the Staging Area is enabled, the **Staging Enabled** option will be checked.
2. Click **Staging Disabled**.

SuperDisk Accelerator Icon

The **SuperDisk Accelerator** icon is located in you Windows Taskbar. **SuperDisk Accelerator** icon changes color during different SuperDisk activity states. The following table describes what each color represents.

SuperDisk Accelerator Icon Colors

Color	Description
Light gray disk/ yellow shutter	The Staging Area is enabled. No SuperDisk write activity is taking place.
Brown disk	Files/folders are being transferred to the SuperDisk diskette with the Staging Area enabled. The color progressively turns to gray as the data is written to the diskette. You can place your cursor over the icon to display the amount of data transfer remaining.
Yellow disk	A file was successfully saved to a SuperDisk diskette and the file remains open.
Light gray disk/ black shutter	The Staging Area is disabled.

Handling and Storing Diskettes

CAUTION: Do not ship or move your computer with a SuperDisk diskette in the drive. The diskette mechanism locks in place when a diskette is ejected to ensure the drive will sustain no damage during shipping or moving. The mechanism remains unlocked and subject to damage when a diskette is loaded. Use the cases provided with your SuperDisk diskettes for storing and transporting the diskettes.

Chapter 4
Learning About Your Modem

Your Internet PC is equipped with a 56K V.90 data/fax modem. Before using your modem to connect to the Internet, you must establish an account with an Internet service provider (ISP).

If your Internet PC is equipped with a digital modem, please refer to the digital modem features guide.

Performance Features

Your modem has several features that significantly enhance its performance. These features include the following:

- 56K ITU V.90 compliant—Your modem is ready to operate using the International Telecommunications Union V.90 standard.
- K56flex compliant—If your ISP uses the K56flex protocol, the modem will automatically use this protocol to establish a connection.
- Intel VideoPhone compatible (refer to the Using the Intel VideoPhone section).
- data/fax capable (refer to the Sending and Receiving Faxes section).

Identifying Your Modem

To learn more about the modem installed on your computer, complete the following steps:

1. From the Windows Taskbar, click the **Start** button, point to **Settings**, and then click **Control Panel**.
2. Double-click the **Modems** icon.

In the Modem Properties window, the names of the installed modems are displayed.

56K ITU V.90 Standard

If you are able to connect to an ISP using the V.90 standard, the modem will be able to download files at a maximum speed of 56 kilobits per second (Kbps), over standard telephone lines. Download speeds will vary with telephone line conditions.

When using the V.90 standard, download speeds are faster than upload speeds. The maximum download speed is 56 Kbps and the maximum upload speed is 33.6 Kbps. Transmission rates will vary depending on telephone line conditions.

The V.90 and K56flex protocols are designed only to increase the download transmission rate from V.90 or K56flex compliant digital sources. Maximum achievable download transmission rates are currently unknown, may not reach 56 Kbps, and will vary with telephone line conditions.

Understanding Point-to-Point Connections

You can set up your modem to call another modem directly. This is known as a point-to-point connection. During a direct modem-to-modem call, the download and upload speeds are limited to 33.6 Kbps.

Chapter 5

Connecting Your Mobile Internet PC to a Network

(Available only with a Port Replicator)

Your Compaq Internet PC optional Port Replicator is equipped with a 10/100 Mbps network interface adapter and driver. Refer to the port replicator documentation for the exact location of the Ethernet connector.

Setting Up a Network

You must physically connect the computers, install the network protocols, and enable file and print sharing.

Hardware Requirements

To physically connect computers, you must have the following:

- at least two computers with RJ-45 Ethernet connectors
- one 10BaseT or 100BaseT hub
- one Category 5 Ethernet cable per computer

Hardware Installation

Connect the computers by inserting the cable into the Ethernet connectors on each computer. Refer to the hub manufacturer documentation for instructions on connecting the cables to the hub.

Installing the Network Protocols

To install the necessary network protocols, complete the following steps:

1. From the Windows Taskbar, click **Start**, point to **Settings**, then click **Control Panel**.
2. Double-click the **Network** icon.
3. When the message **Your network is not complete. Do you want to continue?** is displayed, click **Yes**.
4. In the Network window, the **Configuration** tab is displayed:
   a. Click **Add**.
   b. Select **Client** and click **Add**.
   c. Select **Microsoft**.
   d. Select **Client for Microsoft Networks**, then click **OK**.
   e. Select **File and Print Sharing**…, then click in both boxes to make check marks appear. Click **OK**. In the Network window, the **Configuration** tab is displayed.
5. Click **Add**.
6. In the Select Network Component Type window:
   a. Click Protocol.
   b. Click **Add**.
   c. Select **Microsoft**.
   d. Select **IPX/SPX compatible Protocol**.
   e. Click **OK**.
   f. Click **Add**.
   g. Click **Protocol**.
   h. Click **Add**.
   i. Select **Microsoft**.
   j. Select **TCP/IP**.
   k. Click **OK**.

7. Select the **Identification Tab** in the Network window and complete the following steps:
   a. Enter a name for the computer. This name must be unique, different from the name of every other computer in the network. The name may contain a maximum of 15 letters, numbers, and the following special characters:
   ! @ # $ % ^ & ( ) - _ ' { } ~
   Do not use any blank spaces in the Computer name box.
   b. Enter a Workgroup name. If you would like all computers to have access to each other, the Workgroup name must be the same for all of the computers on the network. The name may contain a maximum of 15 letters, numbers, and the following special characters:
   ! @ # $ % ^ & ( ) - _ ' { } ~
   Do not use any blank spaces in the Workgroup name box.
   c. Click **OK**.
8. The System Settings Change window is displayed. Click **Yes** to restart your computer.
9. The Microsoft Networking window is displayed. Complete the following steps:
   a. Enter a User name. Your user name should be easy to remember since you will use it every time you log on to your network.
   b. Enter a Password. Typing of a password is optional. If you choose not to type a password, leave the password box blank.
   c. Click **OK**.
   d. Document your user name and password for future reference.
10. Close the Control Panel window. Repeat this procedure to add the next computer to the network.

Sharing Folders

To prevent others on the network from accessing sensitive files on your computer, you can set the access level on a folder by adjusting the shared files properties. The shared properties can be changed to meet your file security needs.

CAUTION: You should never share your Windows folder or any of its subfolders or files. The accidental deletion of any Windows file can prevent your computer from operating properly. If you choose to share your entire hard drive carefully consider the type of access you will allow.

File Security

Microsoft Networking enables file sharing at the folder level; that is, all the files in a folder must be either shared or not shared. You cannot share some files in a folder and keep others private at the same time.

If you want to share files on the network, it is recommended that you create a special folder for these files and share only that folder. This feature provides the flexibility of allowing file sharing while keeping secure all other programs and sensitive files on your hard drive.

Creating a Shared Folder

To create a shared folder on the hard drive, complete the following steps:

1. Double-click the **My Computer** icon.
2. Double-click **(C:) (**or the letter that corresponds to your hard drive).
3. On the window menu bar, click **File**, point to **New**, and then click **Folder**. A **New Folder** is displayed in the window.
4. Give the folder a name that indicates it is shared, such as **Shared Files**.
5. Move the files you wish to share into this folder.

Sharing a Folder

To share the folder, complete the following steps:

1. Locate the folder using Microsoft Windows Explorer.
2. Right-click the folder name.
3. Click **Sharing**.
4. Click **Shared As**. The folder name is displayed automatically in the **Share Name** box. If you wish, you may change the share name.
5. Type a comment in the **Comment** text box. Typing a comment is optional.
6. Click the **Access Type** you wish to activate:
   - **Read-Only** – Others will only be able to read the files in the folder. They will not be able to make changes to any files.
   - **Full** – Others on the network will have read and write access to the file or contents of the folder. They will be able to change or possibly delete all the files in the shared folder.
   - **Depends on Password** – You may designate a **Read-Only** or a **Full Access** password.
7. Click **OK**.

Sharing Printers

One of the advantages of installing a network is the ability to share expensive resources, such as a printer.

Setting Up Printer Sharing

To share a printer, complete the following steps:

1. From the Windows Taskbar, click the **Start** button, point to **Settings**, then click **Printers**.
2. Right-click the desired printer and select **Sharing**.
3. Select **Shared As**. You may change the **Share name**, add **Comments**, and set a **Password**, if desired.
4. Click **OK**. In the Printers window, an open hand holding the printer you shared on the network is displayed.
5. Close the Printers window.

Connecting to a Shared Printer

To connect to a shared network printer, complete the following steps:

1. From the Windows Taskbar, click the **Start** button, point to **Settings**, and then click **Printers**.
2. Double-click the **Add Printer** icon. The Add Printer window is displayed. Select **Network Printer**, then click **Next**.
3. To find the network printer, click **Browse**. The Browse for Printer window is displayed. Select the printer you want to use, then click **OK**. The network printer path statement is displayed in the Add Printer window.
4. If you would like to print from MS-DOS-based programs, select **Yes**, then click **Next**. If you will not be printing from MS-DOS based programs, select **No**, then click **Next**.
5. A message appears reminding you to put it online before you try printing. Click **Next**.
6. Select the printer manufacturer and model and click **Next**.

NOTE: If your printer manufacturer or model is not listed, click **Have Disk** and follow the instructions shown.

7. You may either accept the default printer name or change it. If you want this to be the default printer, select **Yes** then click **Finish**. If you do not wish this to be the default printer, select **No** then click **Finish**.

Disabling Printer Sharing

You may occasionally find it necessary to restrict access to a shared network printer. You can only disable printer sharing at the computer to which the printer is directly connected.

To disable printer sharing, complete the following steps:

1. From the Windows Taskbar, click the **Start** button, point to **Settings**, and then click **Printers**.
2. Right-click the icon of the printer for which you wish to disable sharing. Select **Sharing**.
3. Select the **Not Shared** option, then click **OK**.

Mapping a Network Drive

HINT: The **Network Neighborhood** icon will not appear on the Windows desktop until the network protocols are installed.

If you wish to automatically access a shared folder on another computer each time you turn on your computer and log onto the network, complete the following steps:

1. Right-click the **My Computer** icon.
2. Click **Map Network Drive**. The Drive text box automatically contains the next available drive letter.
3. Click the **down arrow** located on the right side of the Path text box. Select the path statement of the drive you wish to map. Add the exact folder location to complete the path statement. Your path statement should look similar to the following:

   C:\My Documents\Shared Files

4. Click the **Reconnect at logon** box. If the folder is password protected, you will be prompted for the password when you log onto the network.

Chapter 6
Upgrading Your Mobile Internet PC

Adding More Memory

Memory upgrades of 32, 64, or 128 megabytes (MB) of random access memory (RAM) are available for your computer. Contact your Compaq retailer, seller, or authorized dealer for information on memory or refer to your accessories catalog.

The memory specifications for your 1900 Mobile Internet PC are as follows:

- 144-pin SODIMMs (small outline dual inline memory modules)
- SyncDRAM (synchronous dynamic random access memory)
- 3.3 volt

CAUTION: Electrostatic discharge can damage electronic components. Before beginning this procedure, make sure you are properly grounded (discharged of static electricity) by briefly touching a grounded, unpainted metal object or surface.

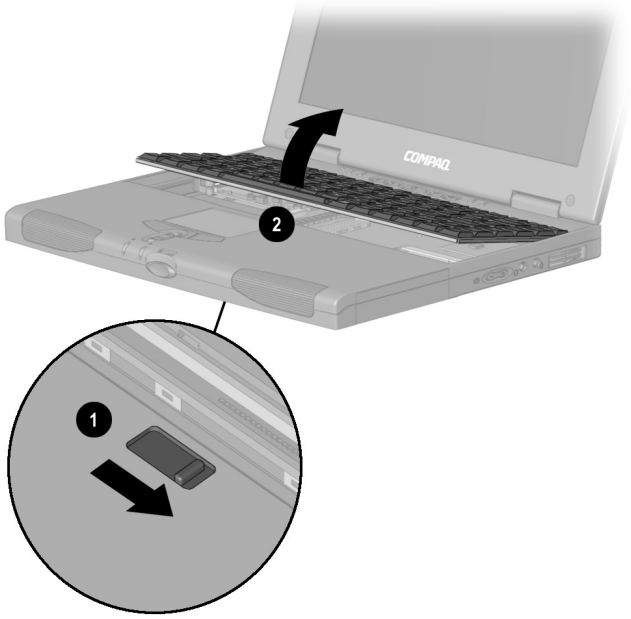
Installing Memory Expansion Modules

CAUTION: It is recommended that you use Compaq memory modules when expanding memory. The use of non-Compaq memory modules may raise potential warranty issues.

To properly install memory modules, complete the following steps:

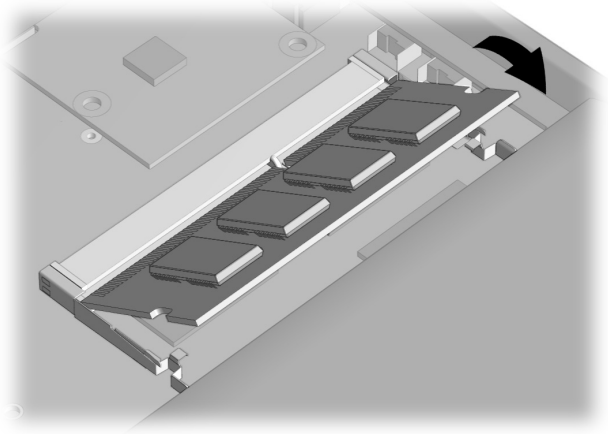
1. Turn off your computer using the Windows shutdown process.
2. Disconnect all power sources and external hardware from your computer.
3. Remove the battery from its compartment.
4. Turn your computer over and locate the keyboard latch ❶.
5. Slide the latch until the keyboard pops up.

CAUTION: If you enter Hibernation mode instead of turning off your computer when adding memory, you will lose data.



Lifting the Keyboard

6. Hold the keyboard ❷ out of the way.
7. Locate the memory expansion slot.



Installing the Memory Expansion Module

8. Insert the new memory module.

CAUTION: When installing memory expansion modules, apply gentle, even pressure when inserting the memory module. Excessive pressure can damage the memory module.

NOTE: Make sure the memory module is properly seated and snapped into place. If it is not seated, you may see memory error messages or your computer may not recognize the memory module.

9. Gently press the keyboard back into place.
10. Reinsert the battery.
11. Restart your computer. The new memory will be recognized by your computer.

What Are PC Cards?

PC Cards (formerly known as PCMCIA Cards) are removable devices that increase the storage or communications capability of your computer. PC Cards come in three different sizes: Type I, Type II, and Type III. PC Cards have the following things in common:

- 2 standard bus sizes, 16-bit (PCMCIA) or 32-bit (CardBus)
- 68-pin connectors
- approximately the same size as a credit card, but differences in thickness

PC Cards are easy to install. Other issues, however, especially software considerations, can impact your ability to use them effectively.

The Personal Computer Memory Card International Association (PCMCIA) was formed in 1989 to set industry standards for the use of PC Card technology. PCMCIA represents more than 500 companies in the computer industry. As a member of PCMCIA's Board of Directors and Executive Committee, Compaq is a driving force in the PC Card industry.

PC Card Types

PC Card types vary as follows:

- Type I cards are usually memory cards and are the thinnest at 3.3 mm.
- Type II cards, such as modem cards, are 5.0 mm thick.
- Type III cards, typically hard disk drives, are the thickest at 10.5 mm.
- Extended Type I, Type II, and Type III PC Cards are the same height and width as standard size PC Cards. They have added length or thickness at one end so they can accommodate external connectors or wireless PC Card antennas.

Inserting a PC Card

Your Internet PC is shipped with a blank PC Card installed. You must remove this blank card to insert your PC Card. To insert a PC Card into your computer, complete the following steps:

1. Press the **Eject** button once to expose the push button.
2. Press the **Eject** button again to eject the blank PC Card.
3. Guide the PC Card, label side up, into the PC Card slot.
4. Gently push the card into the slot. The computer automatically configures the PC Card. If the computer is turned on, it will beep when the card is ready to use.

NOTE: Your Internet PC can accept two Type II PC Cards or one Type III PC Card.

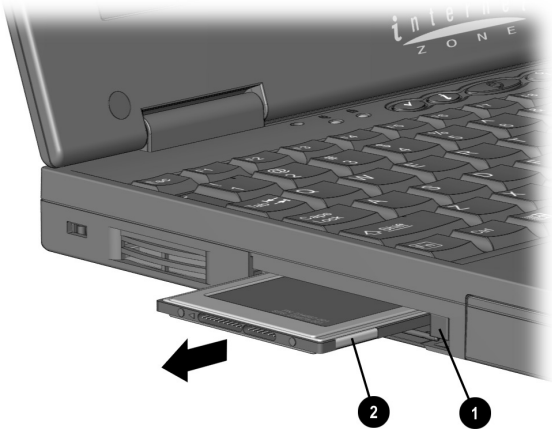
CAUTION: Do not force the card into the slot, as this may damage the connector pins.

Inserting a PC Card

Removing a PC Card

If your computer is turned on, click the **PC Card** icon on the Windows Taskbar to stop card activity before you remove the card. A popup window prompts you to remove the card. Then, follow these steps to remove the PC card:

1. Push in on the recessed **PC Card Eject** button ❶ to extend it.
2. Push the extended button back into the unit. The PC Card pops out, and if the computer is turned on, the computer will beep.
3. Gently grasp the card and pull it out completely ❷.
4. Place the blank PC Card into the computer.



Ejecting a PC Card

Compaq-Compatible PC Cards

Internet PCs are compatible with many PC Cards and CardBus PC Cards on the market today. Refer to the documentation that came with your PC Card or contact your PC Card manufacturer for information. The Compaq Web site lists many compatible PC Cards.

www.compaq.com/athome/support/serv_note

NOTE: Before buying a non-Compaq PC Card, check the documentation that comes with it to be sure it conforms to standards set by the PCMCIA.

Using Network PC Cards

Your Internet PC can support many types of Ethernet-based and Token Ring-based network cards. This support allows you to connect to other computers, printers, modems, and the Internet.

The *Microsoft Windows 98 Getting Started* guide and the documentation that came with your network card will have more information about setting up to use a network or compatible network card.

Compaq Netelligent PC Card is one of the compatible network PC Cards you can use with your computer. The Compaq Web site lists many compatible network cards:

www.compaq.com/athome/support/serv_note

PC Card Software

Some types of PC Cards require card-specific device drivers. Contact your PC Card manufacturer for additional information.

Configuring PC Cards

The PC Card software needed to easily install and configure PC Cards in Windows is provided on your Internet PC.

You do not need to turn off your computer or initiate Sleep mode before inserting a PC Card.

When you insert a PC Card for the first time, Windows identifies the new hardware and automatically determines the correct settings for the card to install the needed PC Card drivers. You may be prompted to make simple setup choices. Once you have completed setup for a PC Card, each time you insert that card, Windows remembers the correct settings and configures it automatically.

Depending on the card and the version of PC Card software you are using, you may have to turn on PC Card drivers or install device drivers. Your computer features easy-to-follow popup windows to guide you through the process.

Vendor-Provided PC Card Software

PC Card vendors provide the following types of PC Card software:

Card-specific device driver – If needed, install a card-specific device driver in Windows. It is important to be certain you are installing only a card-specific device driver. Installing the wrong software can limit the card's ability to work properly. If diskettes are not clearly labeled or the instructions are unclear, call your PC Card vendor for more specific information.

Direct or point enabler – An enabler is proprietary software, which means it is designed to support only the card it comes with. An enabler can prevent your computer from working with other PC Cards. When an enabler is used, you lose the benefits of your existing PC Card software. You lose features such as Power Management, Sleep, Hibernation, support for other PC Cards, and the ability to hot plug (to insert cards without restarting your computer).

Enabler software should only be installed by an experienced user. In fact, an enabler is rarely needed.

NOTE: An enabler can disable your computer's ability to function with another PC Card. As a precaution, copy your important files to a diskette before installing an enabler.

NOTE: All Compaq computers with PC Card slots already have PC Card software loaded. Do not install vendor-provided Card and Socket Services.

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