QuickRestore

QuickRestore enables you to restore your system files from a separate partition on your hard drive. The five options for QuickRestore are listed below.

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<td>Restores your computer to its original factory-installed software state.</td>
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**NOTE:** Do not leave your computer unattended while QuickRestore is running because you are periodically required to enter information. If you do not enter the required information, your computer may not complete the QuickRestore process.

Before you perform any restore or backup tasks, create a QuickRestore Emergency Diskette. For the steps required to create this diskette, see “Creating a QuickRestore Emergency Diskette.”

**Selective Restore**

Selective Restore allows you to select certain Compaq drivers or applications you want to reinstall without reformatted your hard drive. To complete Selective Restore, perform the following steps:

1. From the Windows desktop, double-click the **Compaq Support** icon.
2. Click the **QuickRestore** icon. The QuickRestore main menu displays.
3. Place your cursor over the **Selective Restore** icon. If you see a message stating that no applications were found, there may be some files missing or corrupted, and you may need to contact Compaq Technical Support to resolve the problem. Otherwise, proceed to the next step.
4. The Selective Restore menu is displayed. From the Selective Restore menu, you can choose from several drivers or applications. Click the icon representing the application or driver you want to reinstall.
5. A message displays asking if you want to restore the software. Click **Yes** to continue. QuickRestore then restores the driver you selected.
6. You will be prompted to restart your computer. Save all open files and close all applications.
7. Restart your computer by clicking **Start, Shutdown,** and **Restart**. Click **OK**.
8. Repeat this procedure to reinstall as many drivers or applications as you need.

**User Backup**

User Backup backs up all of the information and files on your hard drive and stores them in a separate partition on your drive for later use. Complete a User Backup to protect your personal files and data.

To complete User Backup, perform the following steps:

1. From the Windows desktop, double-click the **Compaq Support** icon.
2. Click the **QuickRestore** icon. The QuickRestore main menu displays.
3. Place your cursor over the **User Backup** icon. If you see a message that says User Backup cannot be performed on this machine, call Compaq Technical Support at the telephone number listed on your warranty documentation. Otherwise, proceed to the next step.
4. Click the **Continue** button.
5. A message displays asking if you want to copy the data to the D: drive. Click **Yes** to continue. The system saves your files to the D: partition and then restarts automatically.

**IMPORTANT:** You may be notified that your backup device is not large enough to complete User Backup. You can increase the partition size unless your hard drive is completely full. See the following section to increasing the size of the User Backup partition.
Increasing the Size of the User Backup Partition

**CAUTION:** Increasing the size of your SystemSave partition may take several minutes to complete. Do not press any keys to turn off your computer while increasing the size of the partition. Failure to observe this caution can result in damage or permanent loss of important files.

A message displays asking you if you want to resize your SystemSave partition. The **Resize SystemSave** option is the default option. To increase the size of the partition, click the **OK** button. Be aware that the size of the C: drive will decrease as the size of the SystemSave partition increases.

The computer automatically begins resizing the partition and then completes User Backup.

User Restore

**IMPORTANT:** You must have performed User Backup at least once to use this option.

User Restore restores your system to the configuration that was saved the last time you completed User Backup. The User Restore option is not used as often as User Backup, and should only be performed when you need to restore your system to its last User Backup condition.

To complete User Restore, perform the following steps:

1. From the Windows desktop, double-click the **Compaq Support** icon.
2. Click the **QuickRestore** icon. The QuickRestore main menu displays.
3. Move your cursor over the **Make Emergency Diskette** icon. If you see a message that says no removable media device was found, call Compaq Technical Support at the telephone number listed on your warranty documentation. Otherwise, proceed to the next step.
4. Click the **Continue** button.
5. When a message displays asking if you want to create a QuickRestore Emergency Diskette, click **Yes**.
6. You are prompted to have a formatted, blank diskette ready. Click **OK**.
7. When you are prompted, insert the diskette into the diskette drive and click **OK**.
8. When you are prompted that your recovery diskette has been successfully created, click **OK**.
9. When QuickRestore is finished creating the Emergency Diskette, remove the diskette from the drive and store it in a safe place for emergency use.

**IMPORTANT:** Label your diskette “Compaq Emergency Diskette” so that it is easy to locate during a system emergency.

Creating a QuickRestore Emergency Diskette

Before you perform any restore or backup tasks, create an Emergency Diskette. The Emergency Diskette is not bootable, and QuickRestore may require it during a restore process.

To create a QuickRestore Emergency Diskette, be sure to have a blank, formatted, 3½-inch diskette available and then perform the following steps:

1. From the Windows desktop, double-click the **Compaq Support** icon.
2. Click the **QuickRestore** icon. The QuickRestore main menu displays.
3. Move your cursor over the **Make Emergency Diskette** icon. If you see a message that says no removable media device was found, call Compaq Technical Support at the telephone number listed on your warranty documentation. Otherwise, proceed to the next step.
4. Click the **Continue** button.
5. When a message displays asking if you want to create a QuickRestore Emergency Diskette, click **Yes**.
6. You are prompted to have a formatted, blank diskette ready. Click **OK**.
7. When you are prompted, insert the diskette into the diskette drive and click **OK**.
8. When you are prompted that your recovery diskette has been successfully created, click **OK**.
9. When QuickRestore is finished creating the Emergency Diskette, remove the diskette from the drive and store it in a safe place for emergency use.

**IMPORTANT:** Label your diskette “Compaq Emergency Diskette” so that it is easy to locate during a system emergency.
Factory Restore

Factory Restore returns your computer to its original, factory-installed software configuration. This option reformats your hard drive and removes all data from your computer.

⚠️ **CAUTION:** Factory Restore deletes all of the information and data stored on your computer’s hard drive. All added personal files, software, and other data will be lost. Before completing Factory Restore, copy your data to diskettes or save your data to an external device to prevent permanent loss of your data.

To complete Factory Restore on your computer, perform the following steps:

1. From the Windows desktop, double-click the **Compaq Support** icon.
2. Click the **QuickRestore** icon. The QuickRestore main menu displays.
3. Move your cursor over the **Factory Restore** button.

**NOTE:** If no factory image is found on the D: drive, use the QuickRestore CDs to perform this function. Otherwise, proceed to the next step.

4. Click the **Continue** button.
5. When a message displays asking if you want to replace all the programs on your hard drive with the original Compaq factory software, click **Yes** to continue.

⚠️ **CAUTION:** In the next step, if you have not copied or backed up your personal files, software, or other data onto a separate data storage device to be recopied onto your hard drive, they will be lost after you press **Enter**.

6. Press **Enter** to continue.
   
   When Factory Restore is finished, the system automatically restarts.

7. After Factory Restore is complete, you may be prompted to provide the startup information again to reinstall Windows. Follow the prompts to restore your computer to its original factory condition.

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