

# HP Notes

09 November 2000

This file contains up-to-date information for your HP notebook PC on these topics:

- Software bundled on your computer
- Default infrared mode
- DVD and video file playback
- Fn hot keys on an external keyboard
- Hibernate mode
- System goes to standby even when standby timeout is disabled
- Pad Lock button
- TV set after resume
- Windows 2000 – Running the Tour of Windows 2000
- Problems resuming from standby or hibernate
- Easy Internet Access issue
- CD-RW & Power Management

You can find additional current information about your computer on the HP notebook Web site, [www.hp.com/notebooks](http://www.hp.com/notebooks).

## Software bundled on your computer

Your HP notebook PC comes with preinstalled software, and various models are configured with different combinations of software.

Among the applications included are:

- > Adobe Acrobat Reader, which allows you to read documents in Acrobat format, used frequently on the Web
- > MusicMatch Jukebox, which controls play of MP3 music files
- > McAfee VirusScan, which protects your computer from files that can be harmful

If the computer has a DVD drive, also included is:

- > DVD movie player, which controls DVD operation

If the computer has a CD-RW drive, also included is:

- > Adaptec Easy CD Creator software, which allows you to read, write, and rewrite CDs

If the computer has a CD-RW/DVD drive, also included is:

- > DVD movie player; also software that allows you to read, write, and rewrite CDs

If the computer has Windows 98, you also have:

- > HP TopTools for Notebooks, which allows administrators to manage networked systems
- > Quicklink III, which permits fax transfer and data transfer

In addition, HP notebook PCs sold in the United States and Canada include:

- > HP e-center, which provides easy access to a wide selection of Internet services
- > HP information center, which includes links to manuals and support services

## Default infrared mode

In the BIOS Setup utility, infrared (IR) communication is by default disabled. When you enable IR communication, the IR mode selected by default is FIR (Fast Infrared).

## **DVD and video file playback**

While you are playing a DVD disc--or while you are playing any video files in the AVI (Audio Video Interleave) or MPEG (Moving Picture Experts Group) format--these functions are not supported:

- > Switching among built-in display, external display, and simultaneous displays using Fn+F5. Select the display before starting the DVD player.
- > Modifying the resolution or color depth of your display. If you want to change these settings, do it before starting the DVD player.
- > Dragging the DVD/AVI playback window to the secondary display when using dual monitors in Windows 98. DVD/AVI playback is supported only on the primary display.

Some combinations of color depth and resolution are not supported in DVD/AVI playback. If you receive an error message with a DVD, reduce color depth or display resolution.

If your hp notebook has a DVD drive, you may have to manually install the DVD movie player. To do this, run `c:\hp\programs\dvd\setup.exe`.

## **Fn hot keys on an external keyboard**

When using combination hot keys (shortcut key sequences) on an external keyboard—which is equivalent to using the Fn key on the HP notebook keyboard--use the Ctrl and Alt keys on the left side of the external keyboard. For example, Left Ctrl+Left Alt+F1 on an external keyboard decreases the display's brightness.

These features are not functional when using an external USB keyboard.

## **Hibernate mode**

In Windows 2000, you can manually initiate hibernate mode by pressing Fn+F12.

In Windows 2000 and Windows ME you can manually initiate hibernation mode by clicking Start, Shut Down, Hibernate.

In Windows 98 manual initiation of hibernate mode is not available—by default except that, if you wish, you can modify the default setting for the lid, power switch, or the standby button to initiate hibernate mode instead.

In Windows 2000 and Windows ME you can set a timeout to automatically enter hibernation mode.

For Windows 2000, Windows 98 and Windows ME the hibernate mode occurs automatically when battery power reaches a critically low level. It is possible to lower the critical low battery setting, however, HP does not recommend that you lower the defaults. Lowering the default values could cause your unit to not hibernate properly and could result in loss of unsaved data.

## **System goes to standby even when timeouts are disabled**

The computer enters standby after a random amount of time. This may happen even though the standby time has been set to never in the Power control panel applet. This will happen only if hibernation is enabled.

To workaroud this condition, follow these instructions:

1. Open up the Power Options control panel applet by clicking Start, Settings, Control Panel and then double clicking the Power icon
  2. Click the Hibernation tab
  3. Uncheck the hibernation checkbox
  4. Click the Power Scheme tab
  5. Set the standby time to a value other than never. If you are using a computer with battery power capability change the standby time similarly for the battery also.
  6. Click Apply
  7. Set the standby time back to Never
  8. Click Apply
  9. Click on the Hibernation tab
  10. Check the hibernation checkbox
- This should be done for each power scheme used.

## **Pad Lock button**

When you disable (or reenable) the touch pad by pressing the Pad Lock button, avoid contact with the touch pad itself at the same time you are pressing the Pad Lock button. Simultaneous contact will not allow the Pad Lock button to work properly until a delay occurs.

## **TV set after resume**

If you are using a TV set as the monitor for your computer and it does not work properly after standby and resume, check to see that the BIOS setting for Video Display Device is Auto (which is the default setting):

1. Shut down Windows and restart the computer (Click Start, Shut Down, Restart).
  2. When you see the HP logo, press F2 to enter the BIOS Setup utility.
  3. In the Main Menu, select Video Display Device and set it to Auto.
  4. After you have finished making changes, press F10.
- Press Enter, then Enter again, to confirm and reboot the computer.

## **Running the Tour of Windows 2000**

In the Getting Started window, you can click Discover Windows for a tour of Windows 2000. When you're prompted to insert the CD, click Cancel and type c:\tour to start the tour.

## **Problems resuming from standby or hibernate**

If you experience problems, resuming your notebook from standby or hibernate, try the following:

1. close all applications before going into standby or hibernate
2. uninstall applications you installed before having the problems

3. uninstall drivers (for example printer drivers) you installed before having the problems  
If recently installed applications or drivers cause the problems, try contacting the software application or device vendor for additional support.

### **Known issues using WIN 98SE and WIN ME**

When using the “Easy Internet Signup”, the tab and arrow keys do not work. Please use the Mouse to navigate.

### **CD-RW & Power Management**

This section applies only to notebooks with CD-RW drives. When formatted CDRW media is inserted with DirectCD installed, attempts to Standby or Hibernate the unit will fail with the error "System Hibernation Failed". To resolve this issue, it is necessary to eject the CDRW media, then repeat the Standby or Hibernate action. After the unit has successfully entered Standby or Hibernate, the CDRW media may then be re-inserted in the drive. This issue applies to only to the W2K operating system.