Read First: Turning on your PC

The first time you turn on your PC, the computer goes through a one-time installation and configuration process. This can take up to 20 minutes to complete. During this time, *Please Wait* messages appear, and the PC does not respond until the process finishes.

Do not turn off your PC during this process.

When the process completes, the monitor displays the Windows desktop. If the mouse pointer on the screen is an hourglass, the process is not yet finished.

If you have concerns about your PC or this process, please contact Support. Refer to your *Warranty and Support guide* for contact information.

