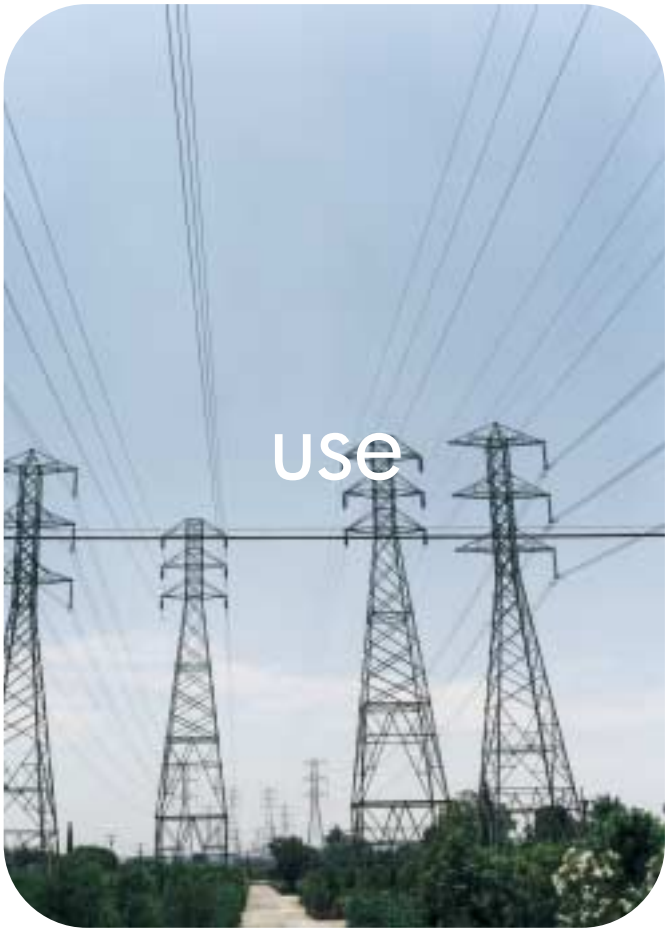

invent

hp embedded web server

hp color LaserJet 3700
hp color LaserJet 4650

hp embedded web server

user guide

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Contents

1 Overview

What is an embedded Web server? 1
Features 1
Additional features with a permanent storage device 2
HP Web Jetadmin and the HP Embedded Web Server 2
System requirements 2
Opening the HP Embedded Web Server 2
Navigating through the HP Embedded Web Server 3

2 Viewing Product Status from the Information Pages

Device Status 6
Configuration Page 7
Supplies Status 9
Event Log 10
Usage Page 11
Device Information 12
Control Panel 13
Print 14

3 Configuring the Product from the Settings Pages

Configure Device 18
Using the menus on the Configure Device page 19
Email Server 20
Configuring outgoing e-mail 21
Configuring incoming e-mail 21
Alerts 22
Using the Alerts page with a product 24
Sending e-mail commands to the product 28
AutoSend 29
Security 30
Edit Other Links 31
Adding a Link 32
Removing a Link 32
Device Information 32
Language 33
Time Services 34

4 Managing Network Operation from the Networking Pages

Overview 35

5 Using the Other Links as a resource

hp instant support 38
How hp instant support works 38
Information you can get from hp instant support 38
Order Supplies 38
Product Support 39

Index

1 Overview

What is an embedded Web server?

A Web server provides an environment in which Web programs can run, much in the same way that an operating system, such as Microsoft® Windows®, provides an environment in which programs can run on your computer. A Web browser, such as Microsoft Internet Explorer or Netscape Navigator, can show output from a Web server.

An “embedded” Web server (EWS) resides on a hardware device (such as a printer) or in the firmware, rather than as software that is loaded on a network server.

The advantage of an embedded Web server is that it provides an interface to the product that anyone who has a network-connected computer and a standard Web browser can open and use. No special software needs to be installed or configured.

With the HP Embedded Web Server, you can view product status information, change settings, and manage the product at your computer.

Note In this guide, the terms “product” and “device” are sometimes used interchangeably. When products or devices are discussed in this guide, the information pertains to HP LaserJet printers, HP color LaserJet printers, and HP LaserJet MFPs unless otherwise noted. For specific information about what features your printer or MFP supports, see the documentation that came with your product.

Features

You can use the HP Embedded Web Server to view product and network status and to manage printing functions from your computer, rather than at the product control panel. With the HP Embedded Web Server, you can do these tasks:

- View control-panel messages and product-status information.
- Determine the remaining life for all supplies.
- Use the **Order Supplies** link to connect to a Web page that facilitates online ordering of supplies from a reseller of your choice.
- Gain access to the product's technical support page.
- Gain access to specific support for recent product events.
- View and change tray configurations.
- View and change product configuration.
- View and print information pages, such as the Configuration page.
- Receive alerts about product events, such as when the product is low on supplies, through e-mail.
- Add or customize links to other websites.
- Select the language in which to display the embedded Web server pages.
- View and change network configuration.
- Print to an HP product without installing a printer driver.

Additional features with a permanent storage device

If you have a permanent storage device installed in your product, such as a hard disk or flash disk, you can view, set up, and retain additional information.

- **Alerts**. Set up four different destination lists, with up to 20 recipients on each of the four lists. (Without the permanent storage device, you can send alerts to only four e-mail addresses.)
- **Other Links**. Add up to five additional links to the websites of your choice. (Without the extra storage, you can add one additional link.)

A hard disk might have come with your product, depending on your product model. If your product does not have a hard disk, you can order one. For more information, see the user guide that came with your product, or go to: http://www.hp.com/go/buy_hp (within the United States) or http://www.hp.com/country/us/eng/othercountriesbuy.htm.

HP Web Jetadmin and the HP Embedded Web Server

HP's Web Jetadmin is a Web-based system management tool that you can use with a Web browser.

The HP Embedded Web Server and Web Jetadmin work together to meet all of your product management needs. You can install and manage networked devices effectively. Network administrators can manage networked devices remotely, from practically anywhere.

The HP Embedded Web Server provides a simple, easy-to-use solution for one-to-one product management in environments that have a limited number of products. However, environments that have several products might want to use HP Web Jetadmin for group product management. With HP Web Jetadmin you can discover, manage, and configure multiple devices simultaneously.

HP Web Jetadmin is available from HP online support (http://www.hp.com/go/webjetadmin).

System requirements

- A Web browser installed on your computer. The HP Embedded Web Server is designed to work best with later versions of most Web browsers. For example, Netscape Navigator 6.2 or later, or Microsoft Internet Explorer 5.01 and later for Macintosh computers or Internet Explorer 6.0 or later for Windows work well with this Web server.
- A transmission control protocol/Internet protocol (TCP/IP)-based network connection.

Opening the HP Embedded Web Server

Note You cannot view the embedded Web server pages from outside of a firewall.

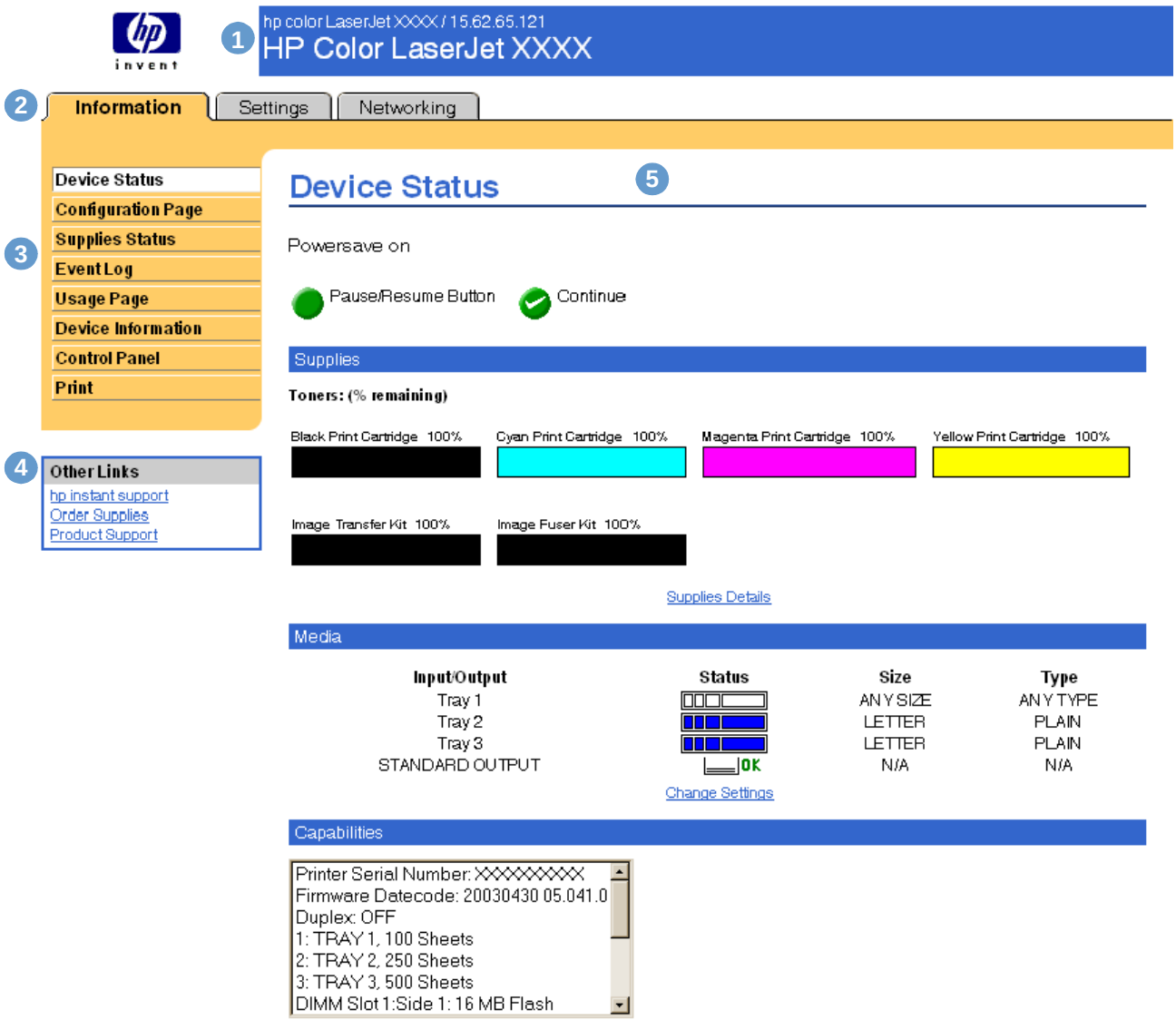
1. Open a Web browser.
2. In the **Address** or **Go to** field, type the IP address that is assigned to the product (for example, http://192.168.1.1) or the host name (for example; http://www.[your_server].com).

If you do not know the IP address for the product, it is listed on the Configuration page. See the user guide that came with your product to see how to print a Configuration page at the control panel.

Navigating through the HP Embedded Web Server

The HP Embedded Web Server has pages that can be used to view product information and change configuration options. You can gain access to these pages by clicking one of the tabs (**Information**, **Settings**, and **Networking**) and then clicking one of the menus on the navigation bar that is located on the left side of the screen.

The following illustration and table provide information about the EWS screens.



Callout	EWS screen feature	Description		More information
1	Product name and IP address	View the product name and IP address.		
2	Tabs	**Information** tab	View information about the product. You cannot configure the product from these pages.	See "Viewing Product Status from the Information Pages" on page 5.
		Settings tab	Use the feature on this tab to configure the product.	See "Configuring the Product from the Settings Pages" on page 17.
		Networking tab	View network status and configure the product's network card.	See "Managing Network Operation from the Networking Pages" on page 35.

Callout	EWS screen feature	Description		More information
3	Menus	Different on each tab	Click a tab to show the menus.	
4	Other Links	hp instant support	Connect to a set of Web resources that help solve problems and describe what additional services are available for your HP product.	• See "Using the Other Links as a resource" on page 37. • See "Edit Other Links" on page 31.
		Order Supplies	Use the Internet to order genuine HP supplies for your HP product.	
		Product Support	Use specific product help from HP's website to solve a problem.	
5	Page content	Different on each menu	Click a menu to show a page.	• See "Viewing Product Status from the Information Pages" on page 5. • See "Configuring the Product from the Settings Pages" on page 17. • See "Managing Network Operation from the Networking Pages" on page 35.

2 Viewing Product Status from the Information Pages

The Information pages are for informational purposes only; you cannot configure the printer from these pages. To configure the printer through the EWS, “Configuring the Product from the Settings Pages” on page 17.

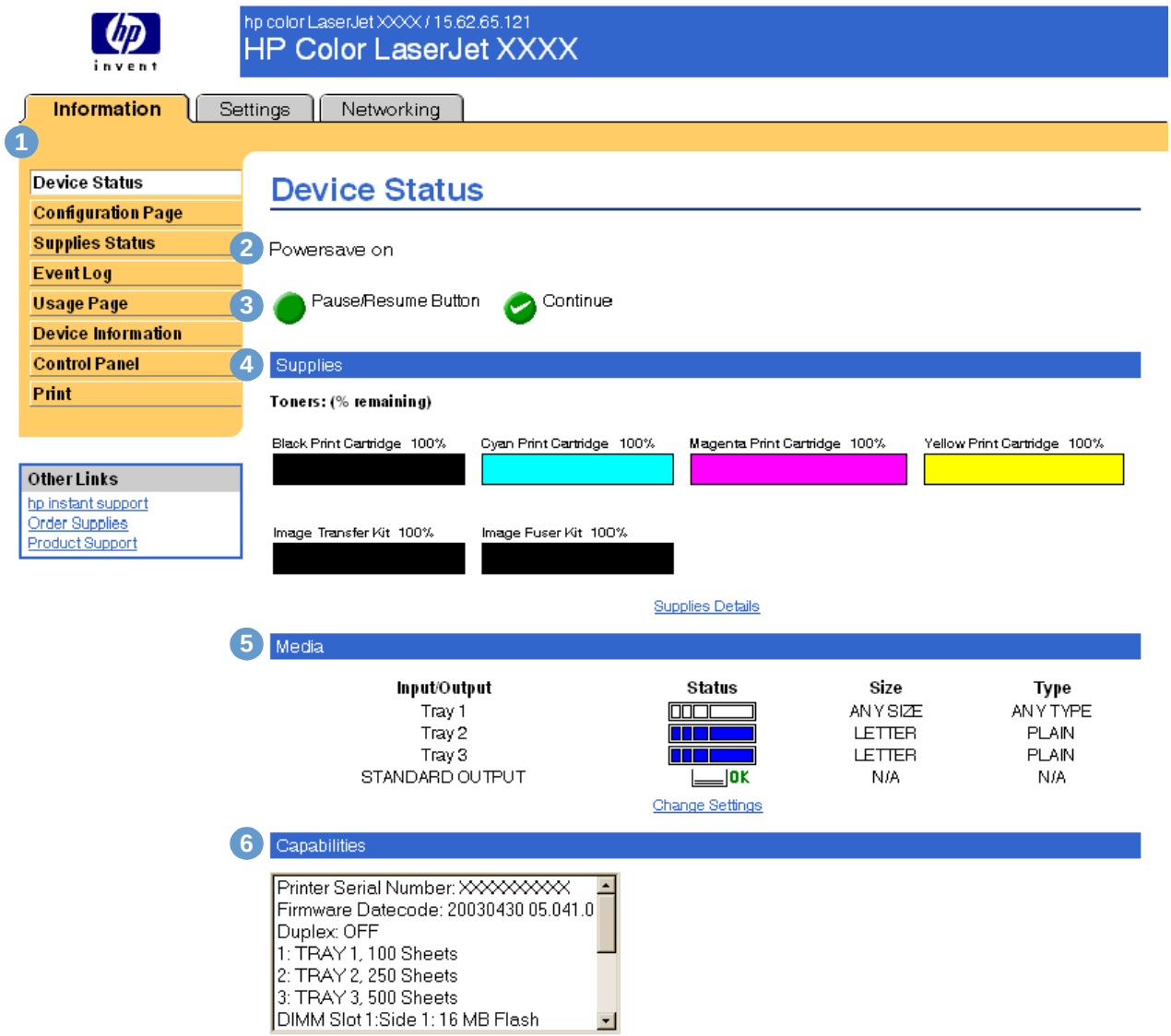
The following are the Information pages:

- Device Status (page 6)
- Configuration Page (page 7)
- Supplies Status (page 9)
- Event Log (page 10)
- Usage Page (page 11)
- Device Information (page 12)
- Control Panel (page 13)
- Print (page 14)

Note Some products do not support all of these pages.

Device Status

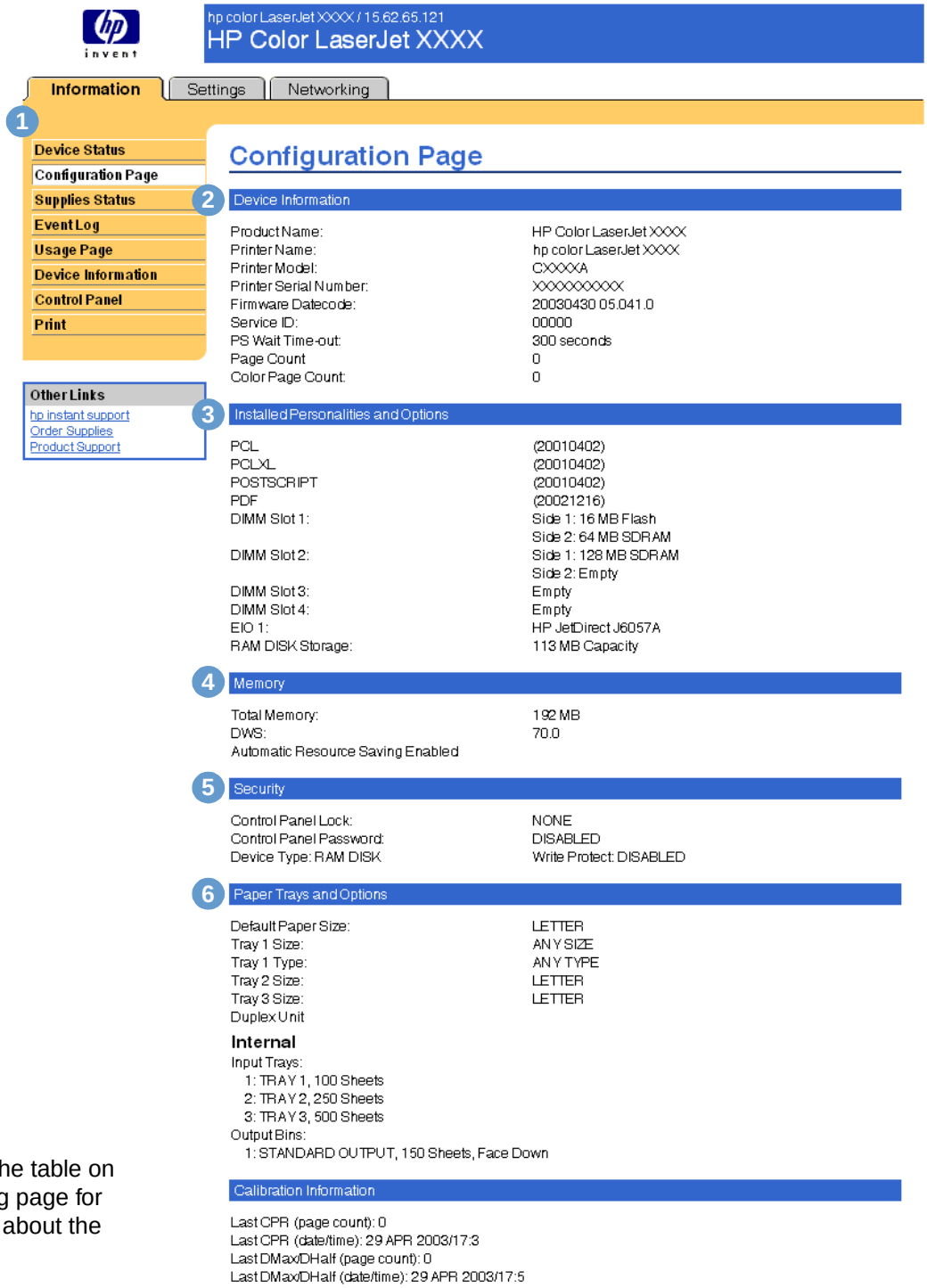
Use the Device Status page to view the current status of the product. The following illustration and table describe how to use this page.



Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Device status	Shows the product's status (the same as what appears on the control-panel display).
3	Control panel buttons	Use these control-panel buttons just as you would at the product. To select which control-panel buttons appear on this page, go to the Security page on the **Settings** tab.
4	Supplies	Shows the percentage of life remaining for each supply.
5	Media	Shows the status and configuration information for the input trays and output bins.
6	Capabilities	Lists the accessories that are installed in the product.

Configuration Page

Use the Configuration page to view current product settings, help troubleshoot printer problems, and verify the installation of optional accessories, such as dual inline memory modules (DIMMs) or paper-handling devices. The following illustration and table describe how to use this page.

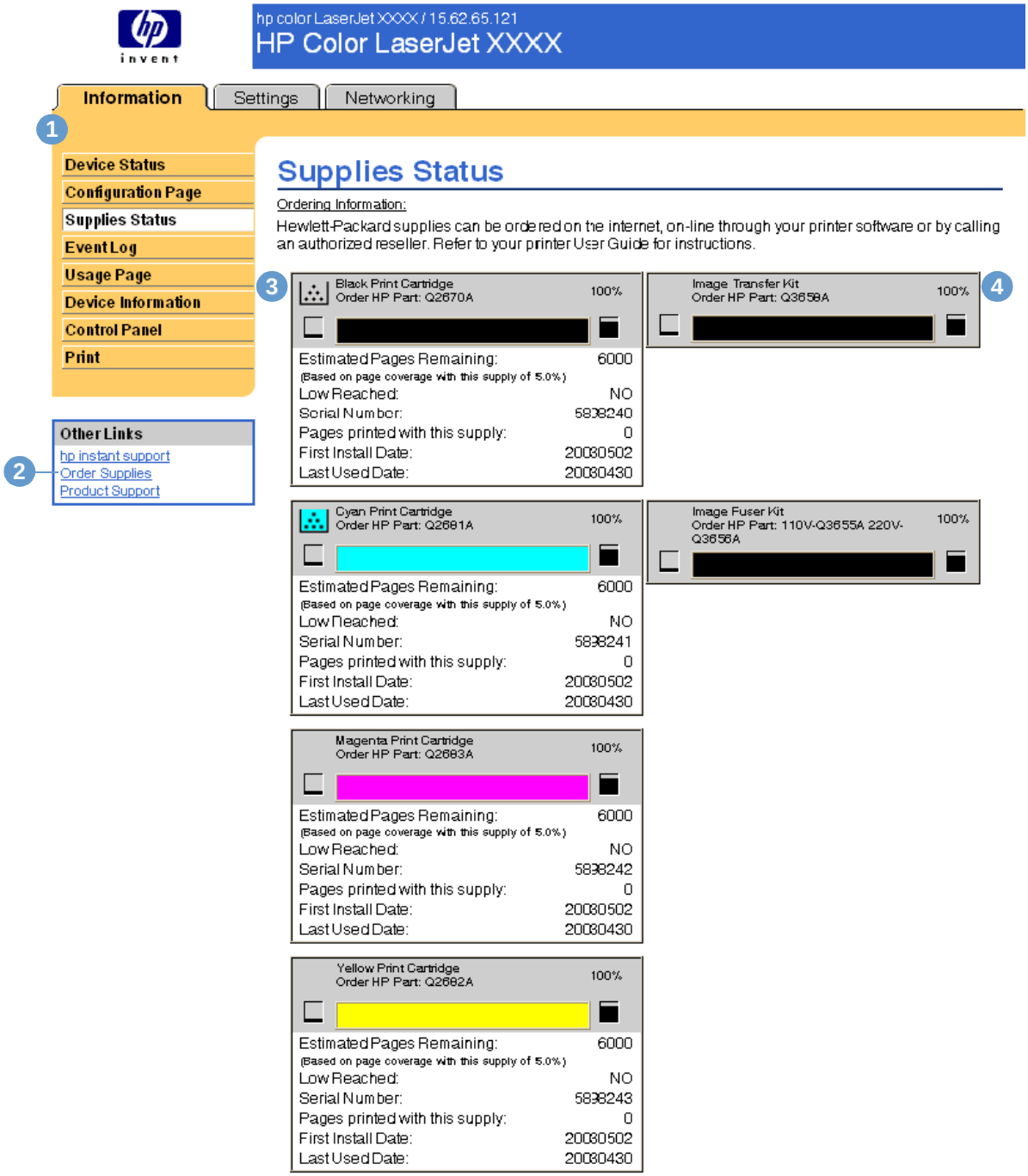


Note: See the table on the following page for information about the callouts.

Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see “Navigating through the HP Embedded Web Server” on page 3.
2	Device Information	Lists the serial number, page counts, and other information for the product.
3	Installed Personalities and Options	Lists all of the printer languages that are installed (such as printer command language [PCL] and PostScript [PS]), and lists options that are installed in each DIMM slot and EIO slot.
4	Memory	Lists the memory information, PCL Driver Work Space (DWS), and input/output (I/O) buffering and Resource Saving information.
5	Security	Lists the status of the Control Panel Lock, Control Panel Password, and Write Protect options.
6	Paper Trays and Options	Lists the size and type of media that is specified for each of the trays in the product. If a duplexer or any paper-handling accessories are installed on the product, information about those devices is listed here as well.

Supplies Status

The Supplies Status page shows more detailed supplies information and provides part numbers for genuine HP supplies. (It is helpful to have the part numbers available when ordering supplies.) The following illustration and table describe how to use this page.

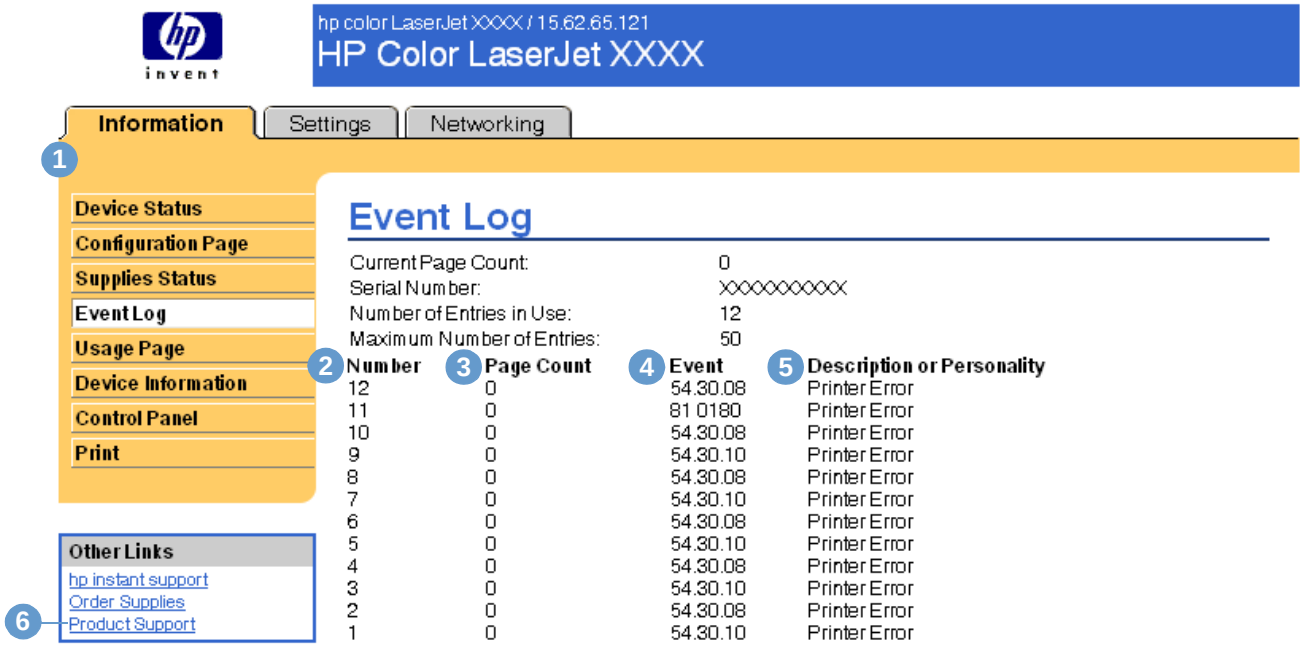


Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Order Supplies	Use this feature to connect to a Web page that facilitates online ordering of supplies from a reseller of your choice.

Callout	Area on the page	Information or capability provided by the area
3	Cartridge/Image Drum Information	If available, lists the percent of life remaining and the estimated number of pages remaining before the supply is empty; the total number of pages that have been processed with the supply; the supply serial number and HP part number; and an indication of whether or not the supply has reached the low status.
4	Long-life Supplies Information	If available, lists the percent of life remaining and the estimated number of pages remaining with the supply.

Event Log

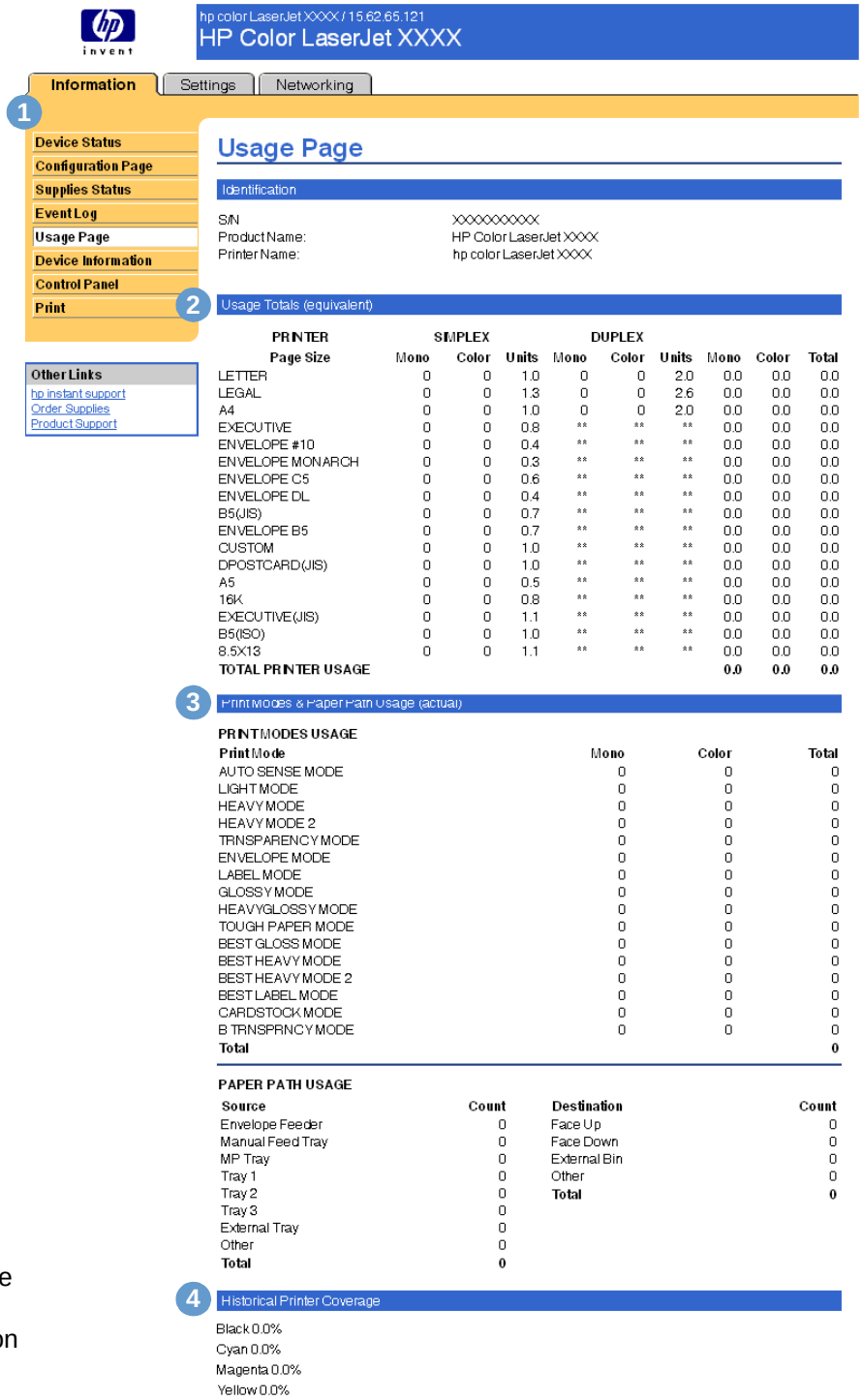
The Event Log shows the most recent printer events, including printer jams, service errors, and other printer errors. The following illustration and table describe how to use this page.



Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Number	Lists the order in which the errors occurred. The last error to occur has the highest number.
3	Page Count	Lists the number of pages that had been printed from the product when the error occurred.
4	Event	Shows the internal error code for each error.
5	Description or Personality	Indicates whether the error occurred because a problem within a product personality or as a result of a jam.
6	Product Support	Provides access to HP's support website for product-specific troubleshooting information.

Usage Page

The Usage page gives a page count for each size of media that has passed through the printer, shows the different paper types that were used, and shows the average percentage of toner coverage per page for each color. The following illustration and table describe how to use this page.



hp color LaserJet XXXX / 15.62.65.121

HP Color LaserJet XXXX

Information | Settings | Networking

1

- Device Status
- Configuration Page
- Supplies Status
- Event Log
- Usage Page
- Device Information
- Control Panel
- Print

Other Links
- hp instant support
- Order Supplies
- Product Support

Usage Page

Identification

S/N	XXXXXXXXX
Product Name:	HP Color LaserJet XXXX
Printer Name:	hp color LaserJet XXXX

2 Usage Totals (equivalent)

PRINTER	SIMPLEX			DUPLEX					
Page Size	Mono	Color	Units	Mono	Color	Units	Mono	Color	Total
LETTER	0	0	1.0	0	0	2.0	0.0	0.0	0.0
LEGAL	0	0	1.3	0	0	2.6	0.0	0.0	0.0
A4	0	0	1.0	0	0	2.0	0.0	0.0	0.0
EXECUTIVE	0	0	0.8	**	**	**	0.0	0.0	0.0
ENVELOPE #10	0	0	0.4	**	**	**	0.0	0.0	0.0
ENVELOPE MONARCH	0	0	0.3	**	**	**	0.0	0.0	0.0
ENVELOPE C5	0	0	0.6	**	**	**	0.0	0.0	0.0
ENVELOPE DL	0	0	0.4	**	**	**	0.0	0.0	0.0
B5(JIS)	0	0	0.7	**	**	**	0.0	0.0	0.0
ENVELOPE B5	0	0	0.7	**	**	**	0.0	0.0	0.0
CUSTOM	0	0	1.0	**	**	**	0.0	0.0	0.0
DPOSTCARD(JIS)	0	0	1.0	**	**	**	0.0	0.0	0.0
A5	0	0	0.5	**	**	**	0.0	0.0	0.0
16K	0	0	0.8	**	**	**	0.0	0.0	0.0
EXECUTIVE(JIS)	0	0	1.1	**	**	**	0.0	0.0	0.0
B5(ISO)	0	0	1.0	**	**	**	0.0	0.0	0.0
8.5X13	0	0	1.1	**	**	**	0.0	0.0	0.0
TOTAL PRINTER USAGE							**0.0**	**0.0**	**0.0**

3 Print Modes & Paper Path Usage (actual)

PRINT MODES USAGE

Print Mode	Mono	Color	Total
AUTO SENSE MODE	0	0	0
LIGHT MODE	0	0	0
HEAVY MODE	0	0	0
HEAVY MODE 2	0	0	0
TRNSPARENCY MODE	0	0	0
ENVELOPE MODE	0	0	0
LABEL MODE	0	0	0
GLOSSY MODE	0	0	0
HEAVYGLOSSY MODE	0	0	0
TOUGH PAPER MODE	0	0	0
BEST GLOSS MODE	0	0	0
BEST HEAVY MODE	0	0	0
BEST HEAVY MODE 2	0	0	0
BEST LABEL MODE	0	0	0
CARDSTOCK MODE	0	0	0
B TRNSPRNCY MODE	0	0	0
Total			**0**

PAPER PATH USAGE

Source	Count	Destination	Count
Envelope Feeder	0	Face Up	0
Manual Feed Tray	0	Face Down	0
MP Tray	0	External Bin	0
Tray 1	0	Other	0
Tray 2	0	**Total**	**0**
Tray 3	0		
External Tray	0		
Other	0		
Total	**0**		

4 Historical Printer Coverage

Black 0.0%
Cyan 0.0%
Magenta 0.0%
Yellow 0.0%

Note: See the table on the following page for information about the callouts.

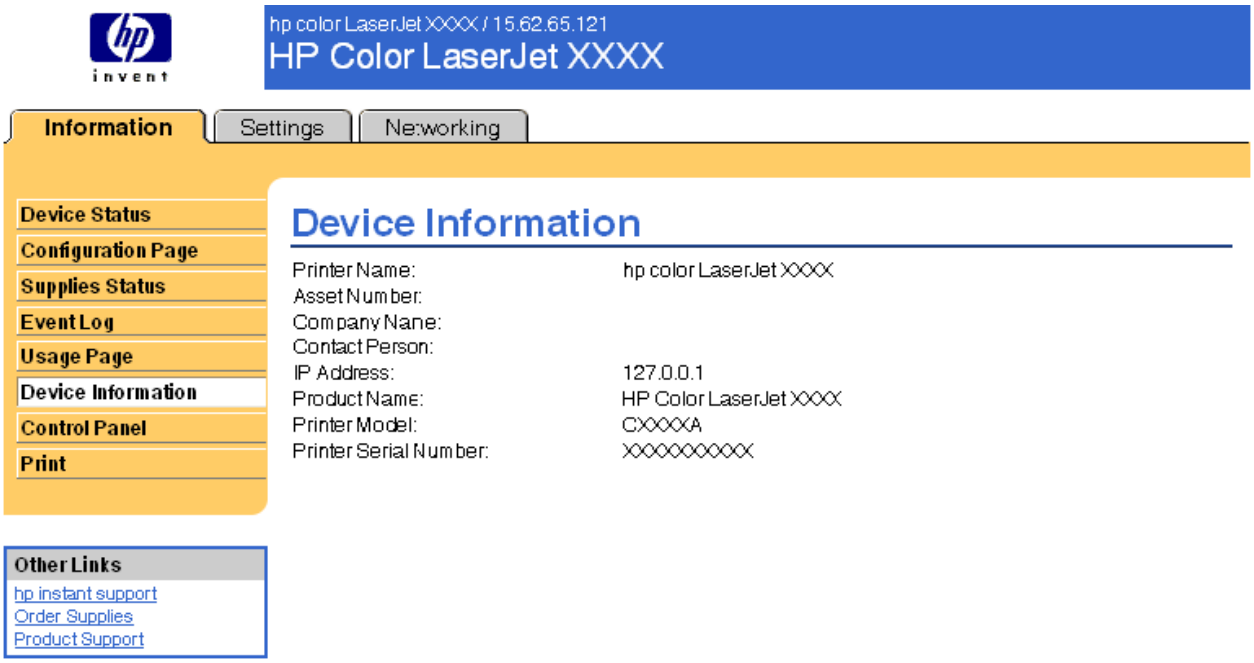
Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Usage Totals (equivalent)	Indicates the types of pages that have been printed, the number of single-sided pages that have been printed, the number of duplexed pages that have been printed, and the total number of pages that have been printed.
3	Print Modes & Paper Path Usage (actual)	Indicates the different print modes that have been used for color and monochrome (black and white) print jobs.
4	Coverage	Indicates the amount of toner used on a page.

Device Information

The Device Information page shows the device description; asset number; company name and contact person; and the printer's IP address, model, number, and serial number.

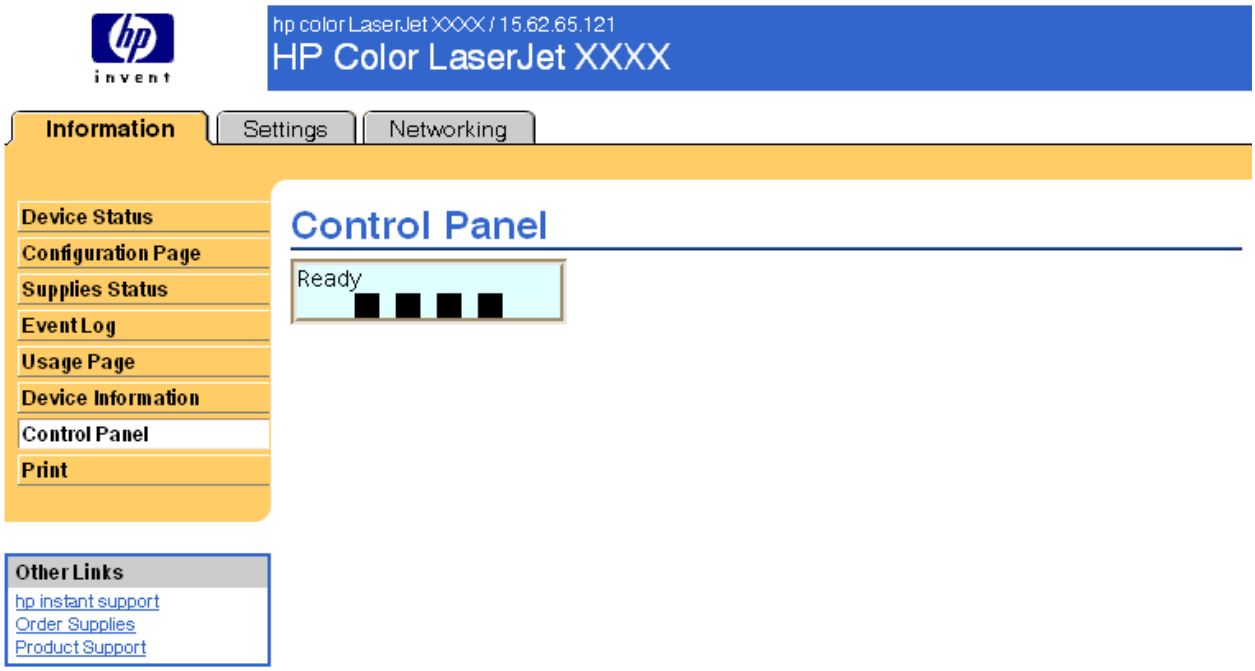
Note

The printer name, asset number, company name, and contact person that appear on this Device Information page on the **Information** tab can be specified on the Device Information page that is located on the **Settings** tab.



Control Panel

For products that have a control panel, the Control Panel page shows the product control panel display as if you were standing at the product. Because this view shows the product status, it can help you troubleshoot problems with the product.



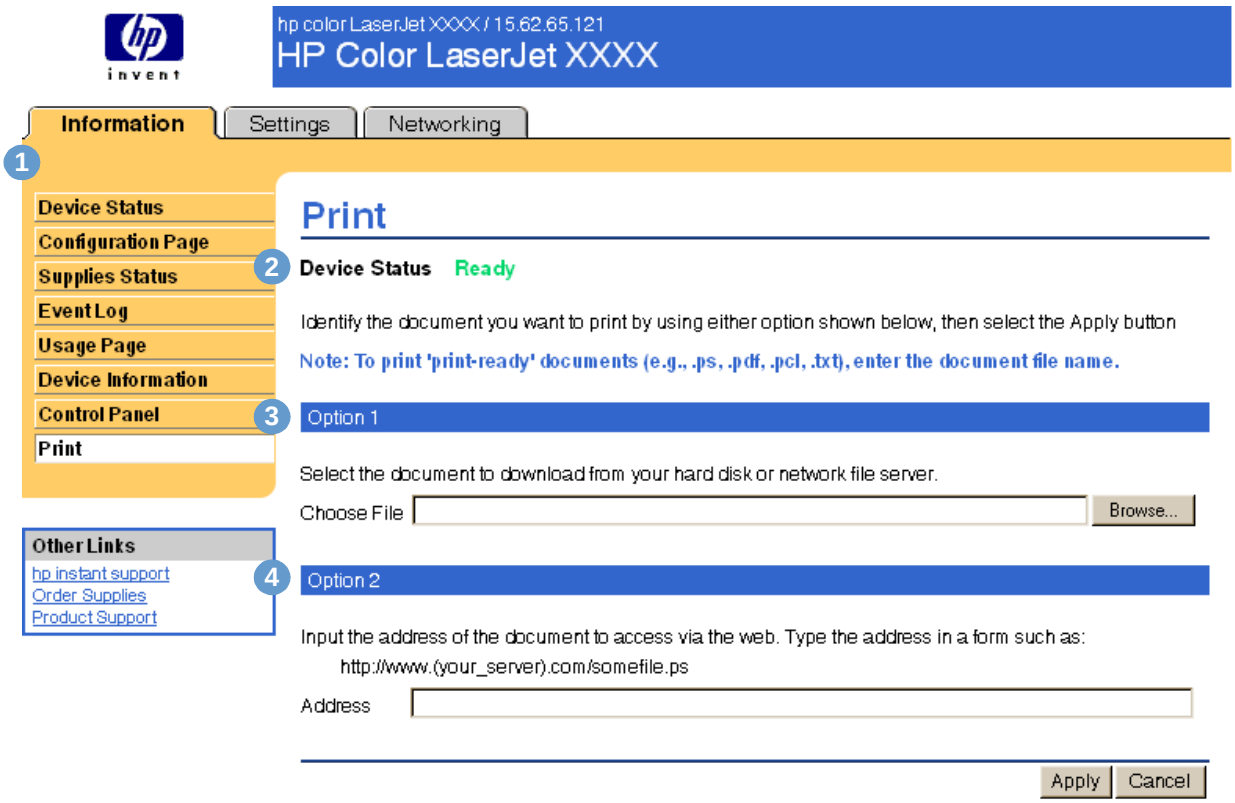
Print

You can use this page to print one file at a time from a product that supports the HP embedded Web server. This feature is especially useful if you are a mobile user, because you do not have to install the product's printer driver in order to print—you can print anywhere at any time.

Note This page only appears if it has been enabled on the Security page by your system administrator.

You can print these types of files:

- Print-ready files, such as documents that have been generated by using a "print to file" driver option (PRN extension by default), PCL documents, PS documents, and text (TXT) files.



Callout	Area on page	Information or capability provided by area on page
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Device Status	Shows the product status (the same as what appears on the Device Status page and the control-panel display).
3	Option 1	Prints a file that is located on your laptop, computer, or a network file server.
4	Option 2	Prints a file that you can gain access to over the Web.

To print a file

1 Do *one* of the following:

- Click **Browse** to browse to a file that you want to print.

-or-

- Type the address (beginning with "http://" or "https://") of a file that you want to print that is available over the Web.

2 Click **Apply**.

3 Configuring the Product from the Settings Pages

Use the pages on the **Settings** tab to configure the product from your computer. The following are the Settings pages:

- Configure Device (page 18)
- Email Server (page 20)
- Alerts (page 22)
- AutoSend (page 29)
- Security (page 30)
- Edit Other Links (page 31)
- Device Information (page 32)
- Language (page 33)
- Time Services (page 34)

Note Some products do not support all of these pages.

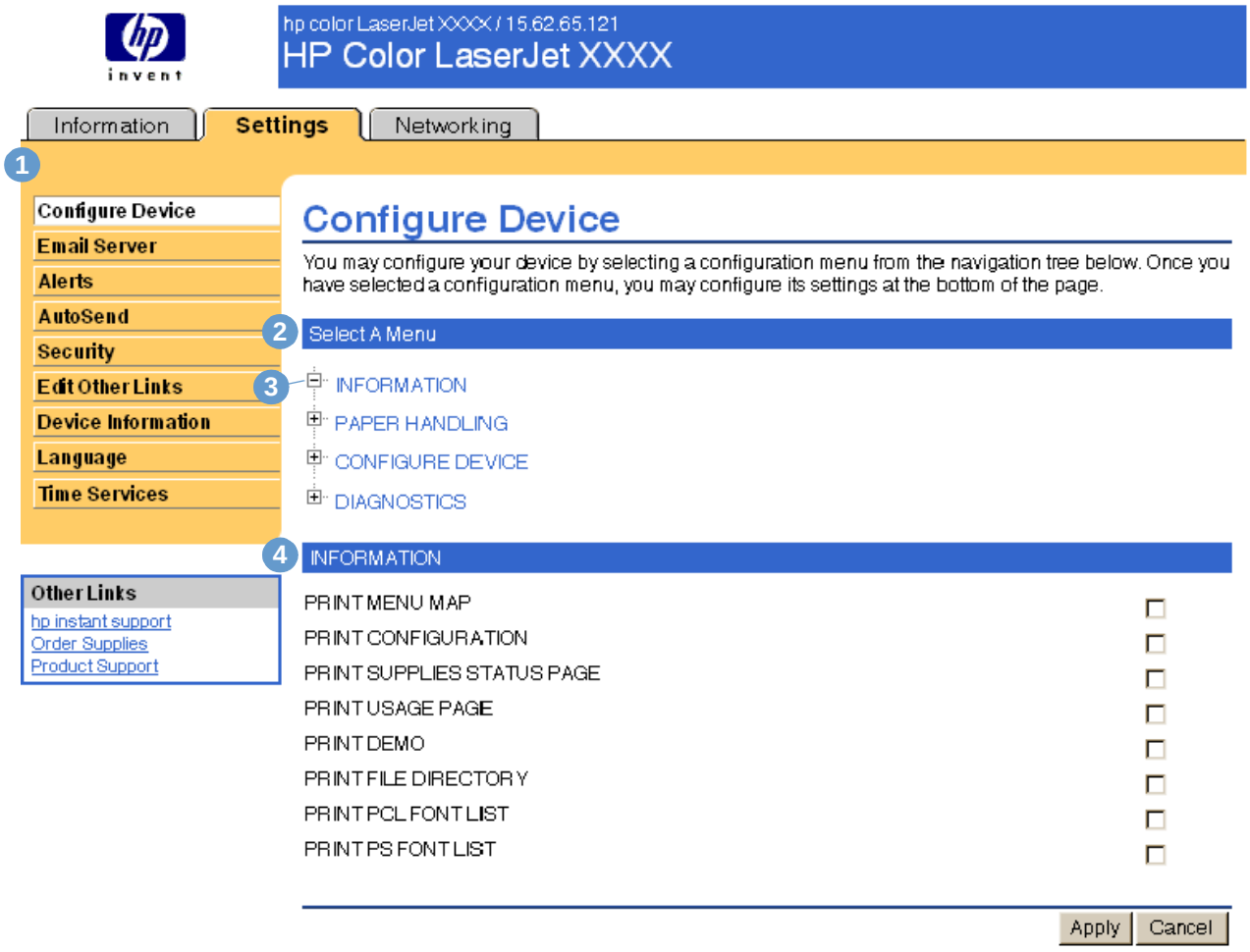
Configure Device

You can use the Configure Device page to print information product pages and configure the product *remotely*. The following illustration, table, and example procedure describe how to use this page. The following example shows the **Information** menu options.

Note

If your product has a control-panel display, these menus are similar to the menus that are available at your product control panel. Some of the product control panel menus are not available from the embedded Web server.

See the documentation that came with your product for more information about the different menus that your product supports.



Callout	Area on the page	Information or capability provided by the area	
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.	
2	Select A Menu	**Information** menu	Print product information pages, which provide details about the product and its configuration.
		Paper Handling menu	Set the type of paper that is in each tray.
		Configure Device menu	Configure the product and thereby affect the product's behavior. For example, you can configure Powersave and product personality settings from this menu.

Callout	Area on the page	Information or capability provided by the area
3	Plus sign	Click the plus sign(⊞) next to a menu, or click the menu itself, to see the submenus or subentries.
4	Menu subentries	Gain access to product information or to configure the product.

Using the menus on the Configure Device page

This procedure is provided *only* as an example. Other menu items can be set in a similar manner.

Note

Printer drivers and software programs frequently override selections that are made in the **Printing** menu and the **Paper Handling** menu. For more information, see the user guide that came with your product.

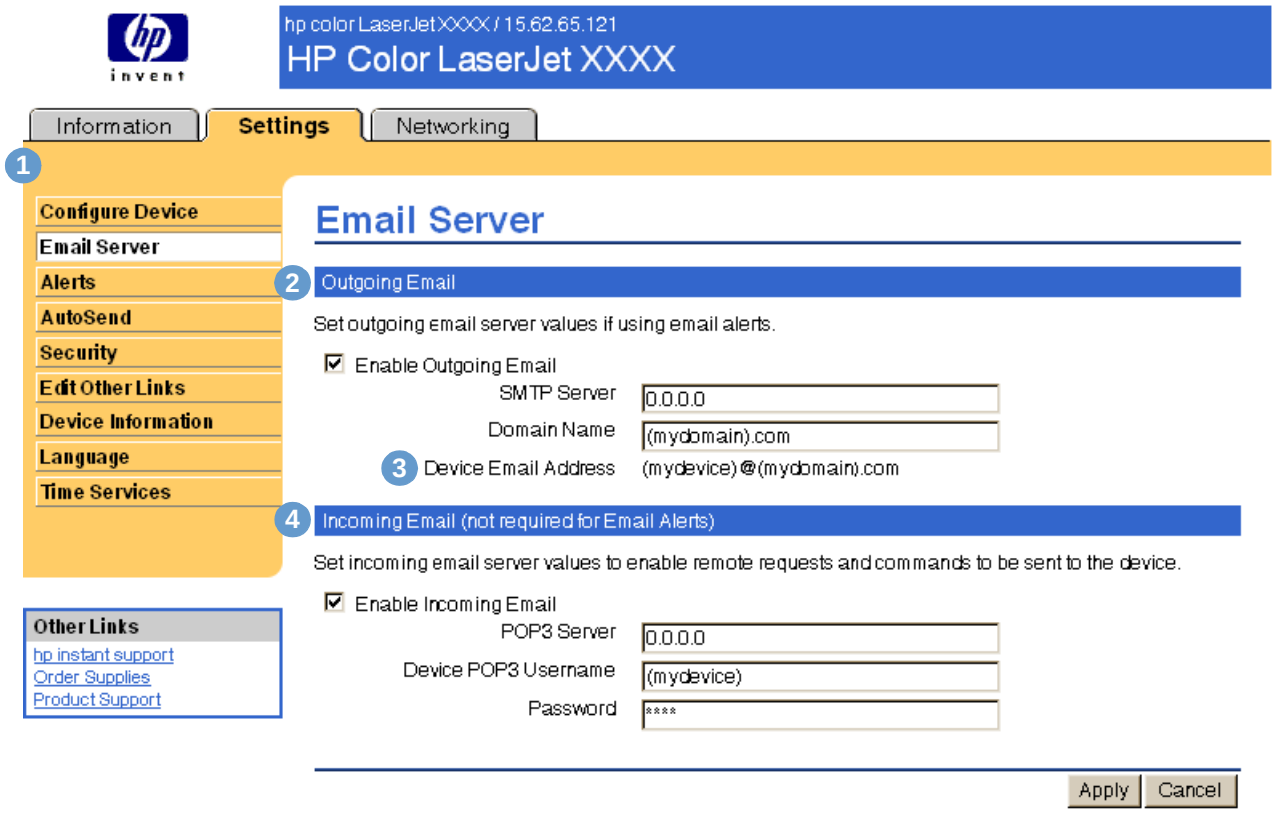
Any changes are reflected on the Printer Status page, the Configuration page, and the **Paper Handling** menu.

Follow these steps to select the paper size for Tray 1 (example procedure):

1. Click **PAPER HANDLING**.
2. Next to TRAY 1 SIZE, select **A4** from the list, and then click **Apply** to save the change.

Email Server

Use the Email Server page to configure e-mail settings for outgoing and incoming mail, which allows you to configure product alerts. The following illustration, table, and procedures describe how to use this page.



Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Outgoing Email	Configure outgoing e-mail if you intend to use the Alerts or AutoSend features. For more information, see "Using the Alerts page with a product" on page 24.
3	Device Email Address	This is the product's e-mail address that appears in product alerts. This is *not* the e-mail address that you want to use when sending commands to the product. See "Sending e-mail commands to the product" on page 28.
4	Incoming Email	Configure incoming e-mail if you intend to request information pages from the product by using e-mail messages. For more information, see "Sending e-mail commands to the product" on page 28.

Configuring outgoing e-mail

It is only necessary to configure outgoing e-mail if you intend to use the Alerts or AutoSend feature.

1. Gather the following information. (Your organization's network or e-mail administrator typically provides the information that is required to configure outgoing mail.)
   - The Internet protocol (IP) address of the simple mail transfer protocol (SMTP) mail server on your network. The EWS uses the SMTP Server IP address to relay e-mail messages to other computers.
   - The e-mail domain name suffix that is used to address e-mail messages within your organization.
2. Select the **Enable Outgoing Email** check box.
3. Type the SMTP server IP address in the **SMTP Server** text box.
4. Type the domain name, and then click **Apply** to save the changes.

Configuring incoming e-mail

You should configure incoming e-mail if you intend to request information pages from the product by using e-mail messages. For more information, see "Sending e-mail commands to the product" on page 28.

1. Establish a Post Office Protocol 3 (POP3) mailbox account for the product on a mail server within your organization's network.

   Each POP3 account requires a username and a password. The username combined with the product's domain name (which is specified in the outgoing mail configuration) is the e-mail address for the product. For example, if the POP3 mailbox account username is "product" and the POP3 server is "hp.com", the product's e-mail address will be "product@hp.com".

Note Each product that is configured for incoming mail must have its own POP3 mailbox account on your network's e-mail server.

The POP3 mailbox accounts are typically configured by your organization's network or e-mail administrator.

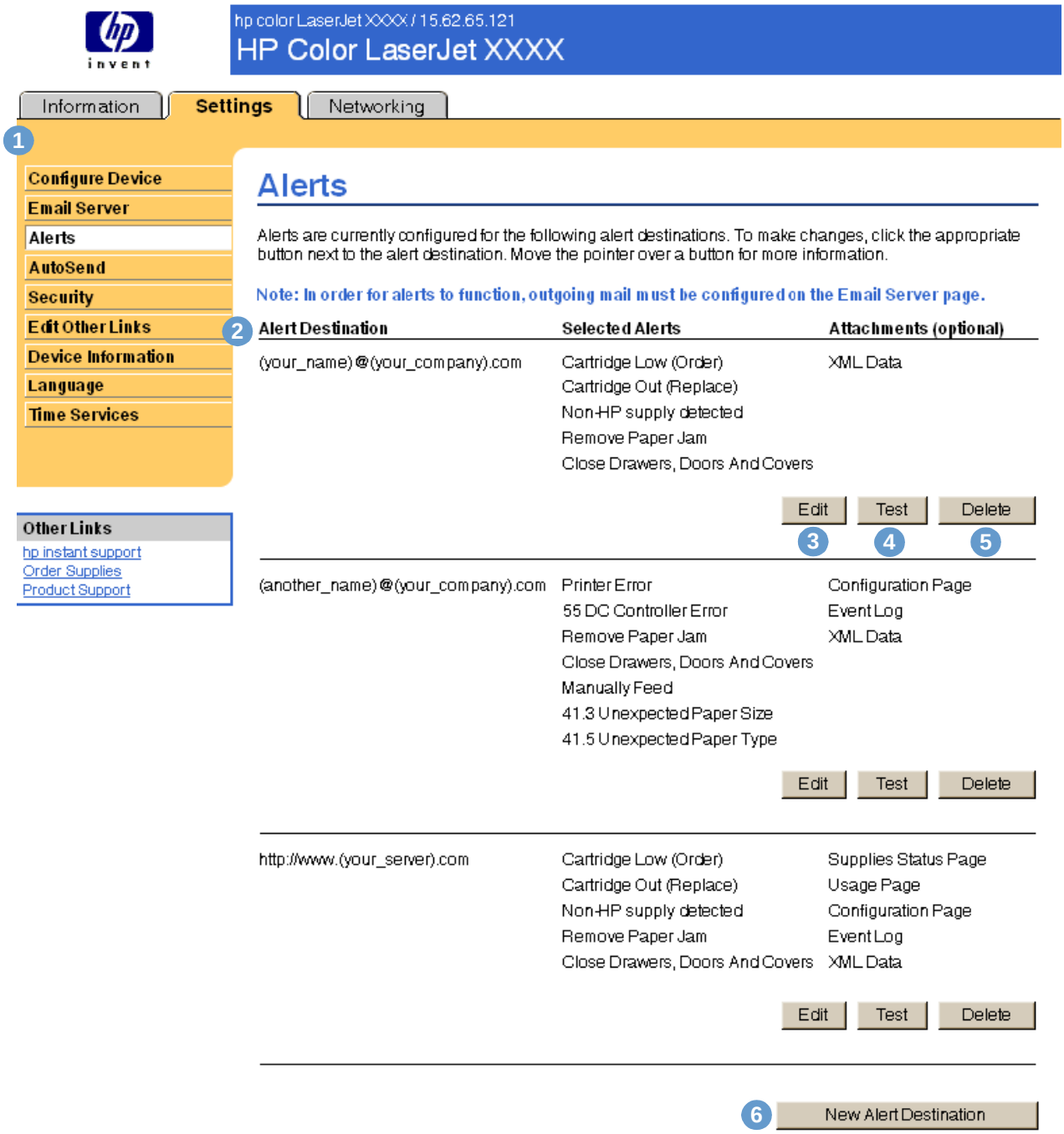
2. Select the **Enable Incoming Email** check box.
3. Type the IP address of the POP3 mail server in the **POP3 Server** text box.
4. Type username and password for the product's mailbox account, and then click **Apply** to save the changes.

Alerts

From the Alerts page, you can set up the product to send problem and status alerts to anyone through e-mail messages. More than one individual can receive alerts, with each person receiving only specific alerts. For example, an administrative assistant might be responsible for ordering print cartridges or fixing jams, and could receive advanced warning on cartridge-low situations or be alerted to a jam situation. Similarly, the long-life supplies might be handled by an external service provider who could receive alerts about fuser kits, image drums, and transfer kits. The following illustration, table, and procedures describe how to use this page.

With a permanent storage device, such as a hard disk, installed you can create up to four different destination lists, with up to 20 recipients for each list. (Without the permanent storage device, you can send alerts to only four e-mail addresses.) The following example is for a product that does not have a permanent storage device installed. If a permanent storage device is installed, you can edit, test, and delete destinations and destination lists.

Note In order for alerts to function, outgoing e-mail must be enabled. To enable outgoing mail, see “Configuring outgoing e-mail” on page 21.



Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Destination list summary	Lists the current selections for each destination.
3	Edit button	Click to make changes to the destination or destination list.
4	Test button	Click to send a test alert to the destination or destination list.
5	Delete button	Click to delete the destination or destination list.
6	New Destination List or New Alert Destination	Click to create a new destination or destination list.

Using the Alerts page with a product

This section contains information about these alerts features:

- “To configure Alerts” on page 24
- “To test the configuration of a destination” on page 27
- “To delete destinations and destination lists” on page 28

To configure Alerts

With a permanent storage device installed, you can set up four different lists, with up to 20 recipients on each list. Without a permanent storage device, you have room for only four e-mail addresses.

1 Do one of the following:

- To create a new destination list, click **New Destination List**.

-Or-

- To modify an existing destination list, click **Edit** next to the list that you want to modify.

Note For more information about testing or deleting an alert, see “To test the configuration of a destination” on page 27 and “To delete destinations and destination lists” on page 28.

If a permanent storage device is not installed, the window that appears looks similar to the following illustration.

2 For products with permanent storage devices installed, type a name for the List Name, such as Service or Supplies. (If you do *not* have a permanent storage device, continue to step 3.)

3 Type the e-mail addresses for people who you want to receive alerts. In large environments, system administrators can route e-mail addresses to list servers or URLs for expanded alerts. Add multiple destinations by separating each destination with a comma or semicolon.

4 Select the check box for the alerts that you want to be sent with this destination list. (To see all of the alerts that are available for the product, click **Show All Alerts**.)

5 Where applicable, set the threshold value for the individual alerts.

The threshold value for Supplies is a percentage, 0 percent through 20 percent, that represents the amount of supply that remains. For example, if you set the threshold value for the “Cartridge Low (Order)” alert at 15 percent, the product sends e-mail alert message(s) when 15 percent of the print-cartridge life remains.

The threshold value for service and for the paper path is a user-specified number of minutes. This is the amount of time that an event will be ignored before an e-mail alert message is sent. For example, you might want to set the threshold value for the “Tray Open” alert to 10 minutes to allow someone to close the tray after loading the tray or clearing a jam.

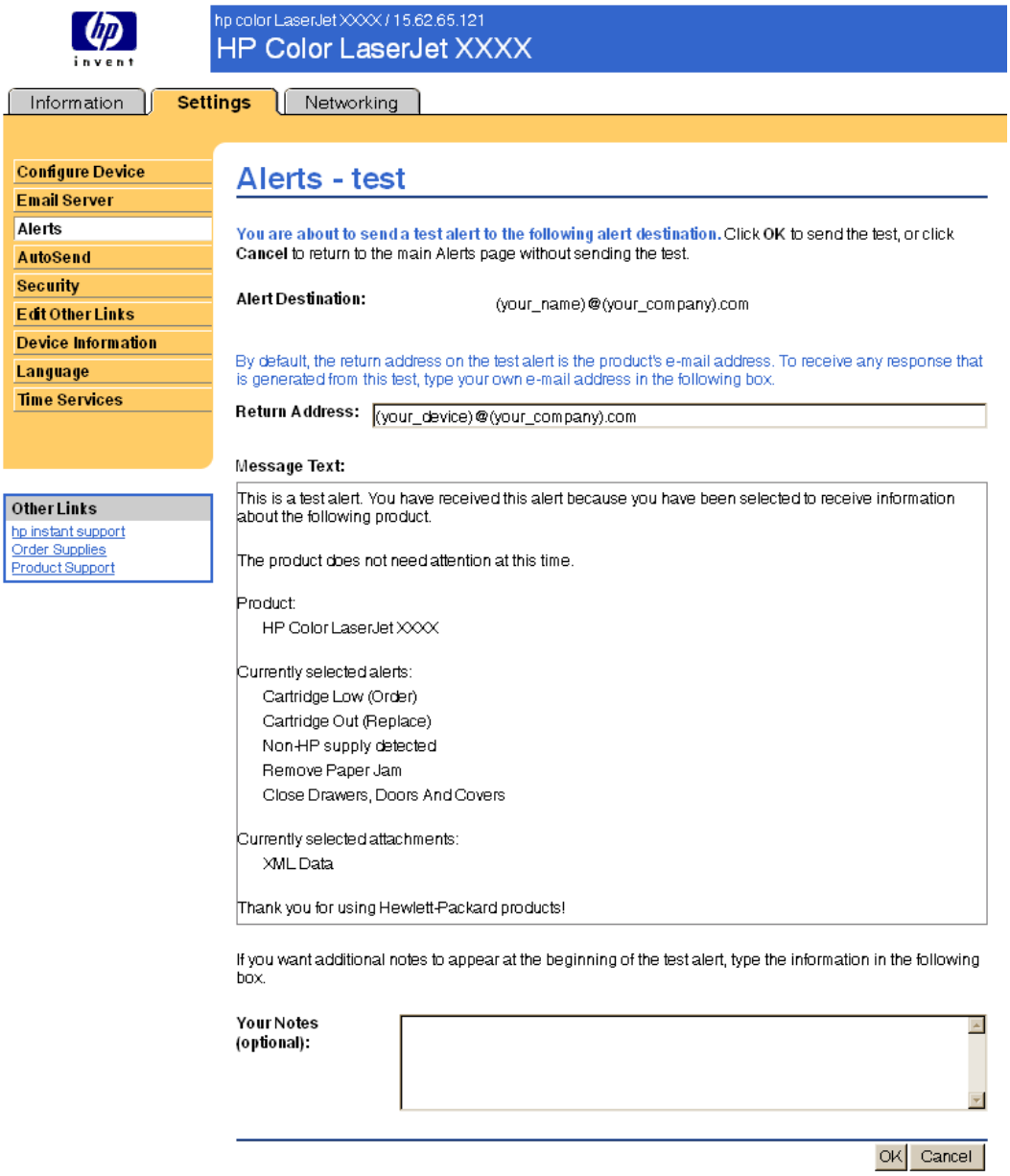
6. Select the attachments that you want to be included with your e-mail alert messages. These attachments can include Supplies Status Page, Usage Page, Configuration Page, Event Log, and XML Information. (Go to the **Information** tab to see examples of the pages. The XML Information option should be selected if one of the destinations you have chosen to receive alerts is an automated computer system.)
7. Click **Apply** to save the information.
8. Repeat steps 1 through 7 for each additional list or destination.

Note To test the configuration of a destination list, see “To test the configuration of a destination” on page 27.

To test the configuration of a destination

1 Click the **Test** button next to the destination that you want to test.

The following window appears. (This illustration shows the screen from a system that does not have a permanent storage device installed. If a permanent storage device is installed, more than one destination can be tested from this window.)



2 If you have a permanent storage device installed, select the destinations that you want to test.

3 The return address is the product's e-mail address. Type your e-mail address if you would like to receive any errors that are generated from the test alert (for example, to be notified of an incorrect destination address).

4 If applicable, type additional information that you would like to appear at the beginning of the e-mail alert message in the **Your Notes (optional)** text field.

5 Click **OK**.

To delete destinations and destination lists

- You can delete a destination or destination list by clicking the **Delete** button next to the destination or destination list that you want to delete. Click **OK** to confirm the deletion.

Sending e-mail commands to the product

Another method for receiving information pages is by requesting them from the product. When outgoing and incoming mail are configured, the product can attach information pages, such as the supplies status page or Configuration page, to e-mail messages. You can use this feature to solve a problem or check the status of supplies.

To request information pages by using an e-mail message

When composing a message to the product, you must properly format the **To**, **From**, and **Subject** fields in your e-mail program.

1. Enable the outgoing and incoming e-mail by following the instructions that are listed in this chapter. (For more information, see “Email Server” on page 20.)
2. From your e-mail program, compose a message to the product by completing the following steps:
   a. In the **To** field, type the product’s e-mail address. The username combined with the product’s domain name (which is specified in the outgoing mail configuration) is the e-mail address for the product. For example, if the POP3 mailbox account username is “product” and the POP3 server is “hp.com”, the product’s e-mail address will be “product@hp.com”.
   b. Your e-mail program should automatically complete the **From** field as your return e-mail address.
   c. In the **Subject** field, type the appropriate text for the format and page that you would like to attach. You can request a Configuration page, a Supplies Status page, or an AutoSend page. For example, if you would like to attach the Configuration page in HTML format, type “this.configpage?configpage=email&format=html”.

Page	HTML format	XML format	Text format
Configuration page	this.configpage?configpage=email&format=html	this.configpage?configpage=email&format=xml	this.configpage?configpage=email&format=text
Supplies Status page	this.configpage?suppliespage=email&format=html	this.configpage?suppliespage=email&format=xml	this.configpage?suppliespage=email&format=text
AutoSend page	not applicable	this.configpage?autosend=email&format=xml	not applicable

3. Click **Send**.

The product checks for new e-mail messages once every 3 minutes. When the product receives the e-mail message, it generates a reply and sends the requested information back to the sender's e-mail address (as specified in the **From** field of the original e-mail message).

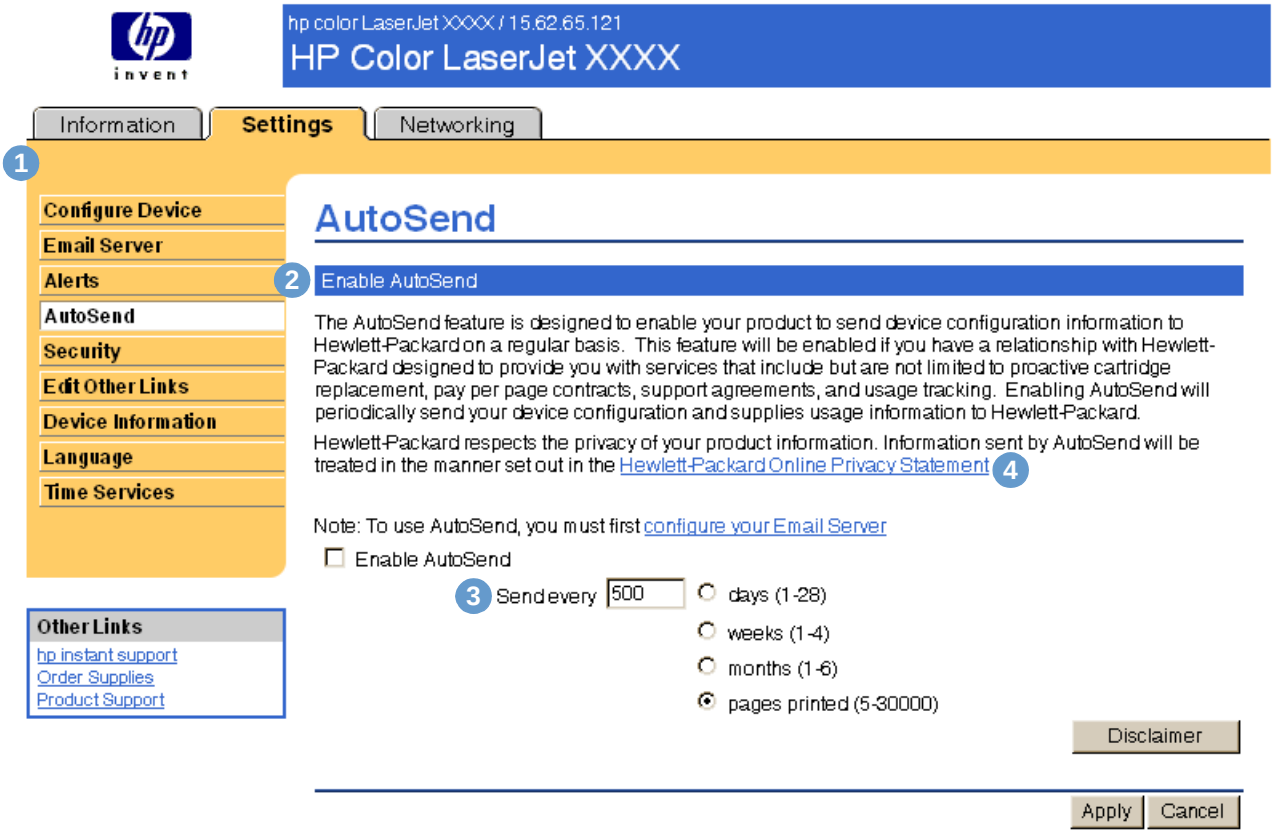
Note

Depending on delays in the network and your organization’s mail server, a response might take from 1 minute to several hours to arrive back in your e-mail program’s Inbox.

If the **To**, **From**, and **Subject** fields are not properly formatted in your e-mail message, the product does not send a message in response.

AutoSend

Use the AutoSend page to send device configuration and supplies usage information periodically to Hewlett-Packard. This feature enables you to have a relationship with Hewlett-Packard that is designed to provide you with services that include but are not limited to proactive cartridge replacement, pay-per-page contracts, support agreements, and usage tracking. The following illustration, table, and procedure describe how to use this page.



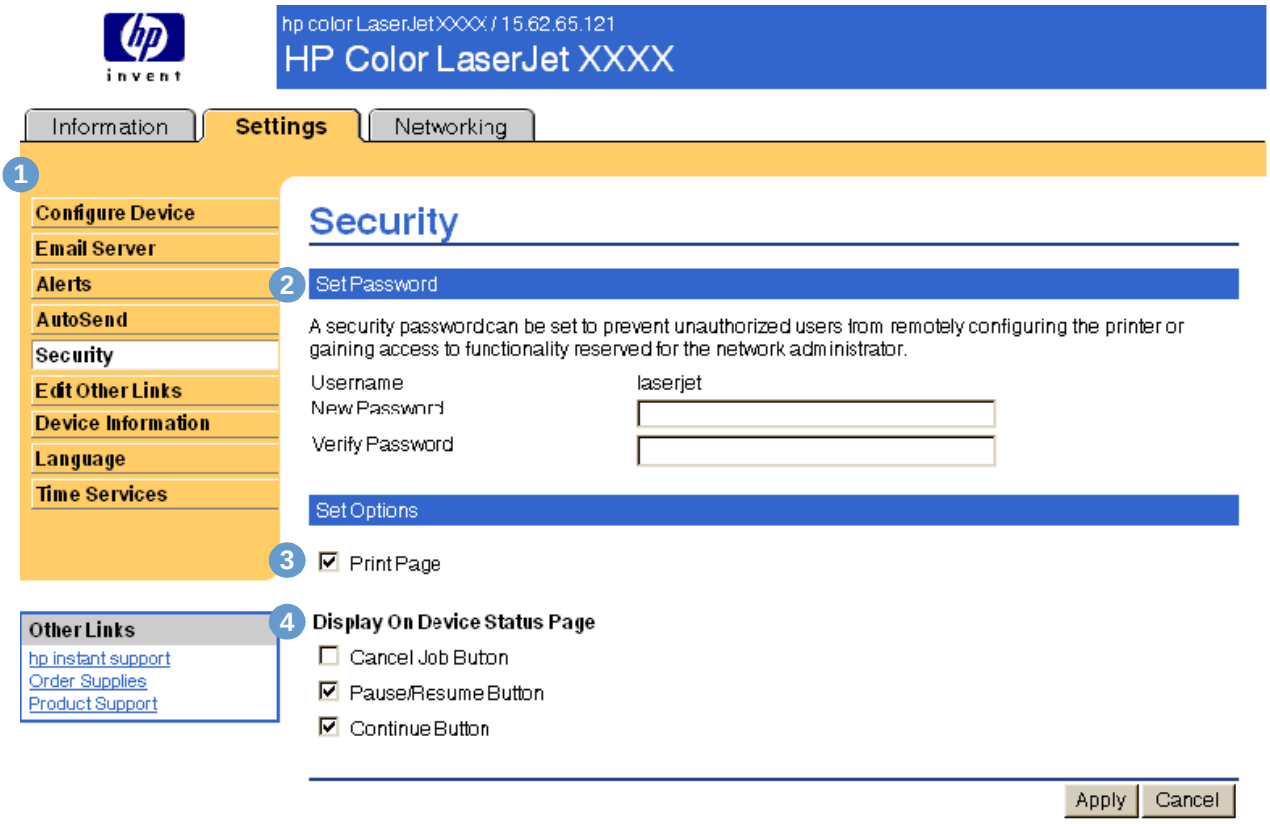
Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Enable AutoSend	Select this check box to enable the AutoSend feature.
3	Send every [interval]	Select the interval at which you want the product to send the product configuration and supplies usage information to HP.
4	Hewlett-Packard Online Privacy Statement	View more information about how HP treats the information that is sent by AutoSend.

To enable the AutoSend feature

1. Enable the outgoing and incoming e-mail by following the instructions that are listed in this chapter. (For more information, see "Email Server" on page 20.)
2. Select the **Enable AutoSend** check box.
3. Click an option to specify the interval at which you want the product to send the product configuration and supplies usage information to HP, and then type the number of days, weeks, months, or pages printed.
4. Click **Apply**.

Security

The following illustration and table describe how to use this page.

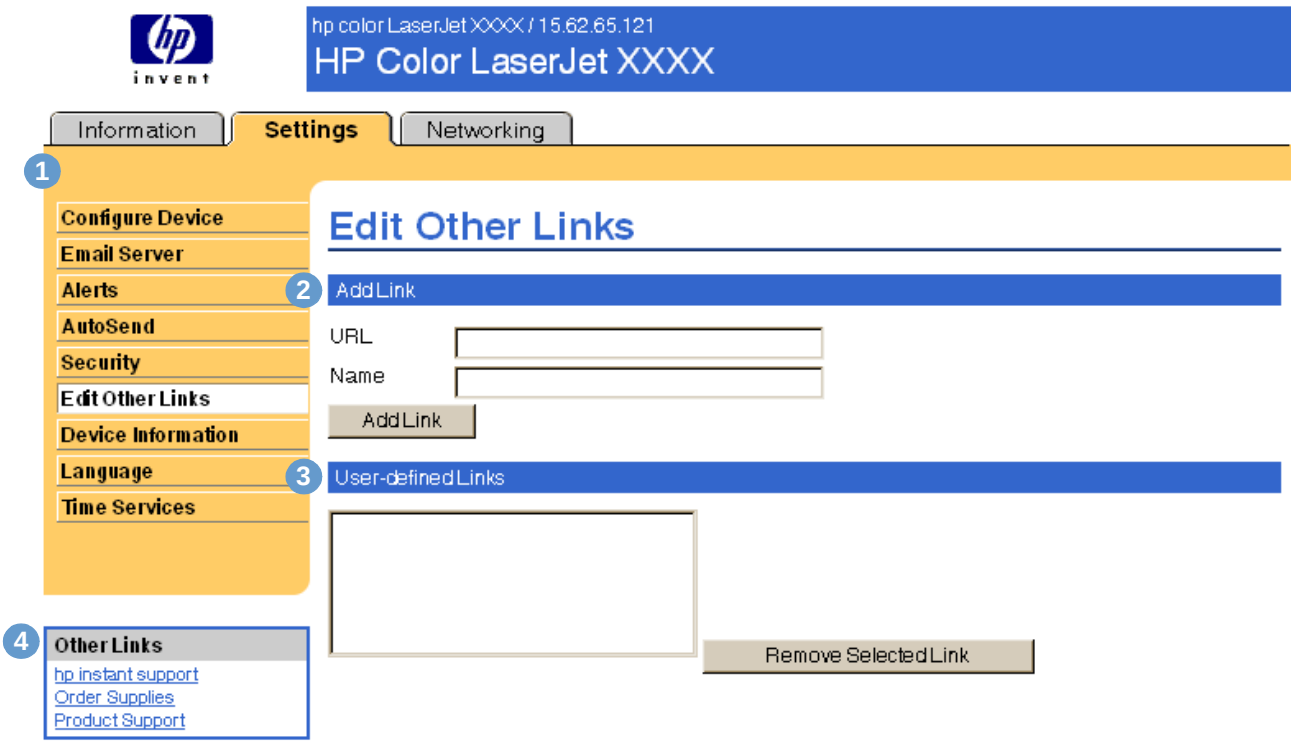


Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Set Password	Set a password to control who can cancel jobs remotely or gain access to the Settings pages. The username is already set as "laserjet". After the password has been set, users are prompted to type a password when they open either the Settings pages or click the **Order Supplies** link.
3	Print Page	• Select this check box if you want the Print page (on the **Information** tab) to appear. The check box is selected by default. • Clear this check box if you do not want the Print page to appear.
4	Display On Device Status Page	Select the control-panel buttons that you want to appear on the Device Status page (on the **Information** tab).

Edit Other Links

Use the Edit Other Links page to add or customize up to five links to the websites of your choice (see the following note). These links appear on the left navigational bar throughout the embedded Web server pages. Three permanent links (hp instant support, Order Supplies, and Product Support) have already been established. The following illustration, table, and procedures describe how to use this page.

Note With a permanent storage device installed, you can add up to five additional links; without the extra storage, you can add one additional link.



Callout	Area on the page	Information or capability provided by the area	
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.	
2	Add Link	Add a user-defined link.	
3	User-defined Links	Lists the user-defined links that have been added. Use this area to delete links.	
4	Other Links	**hp instant support**	Connect to Web resources that help you to solve specific problems and determine what additional services are available for your product. (Detailed information, including serial number, error conditions, and status, is forwarded to Hewlett-Packard's Customer Care. Hewlett-Packard treats this information as confidential.)
		Order Supplies	Connect to a Web page that facilitates online ordering of supplies from a reseller of your choice.
		Product Support	Gain access to specific product help from the HP website.

Adding a Link

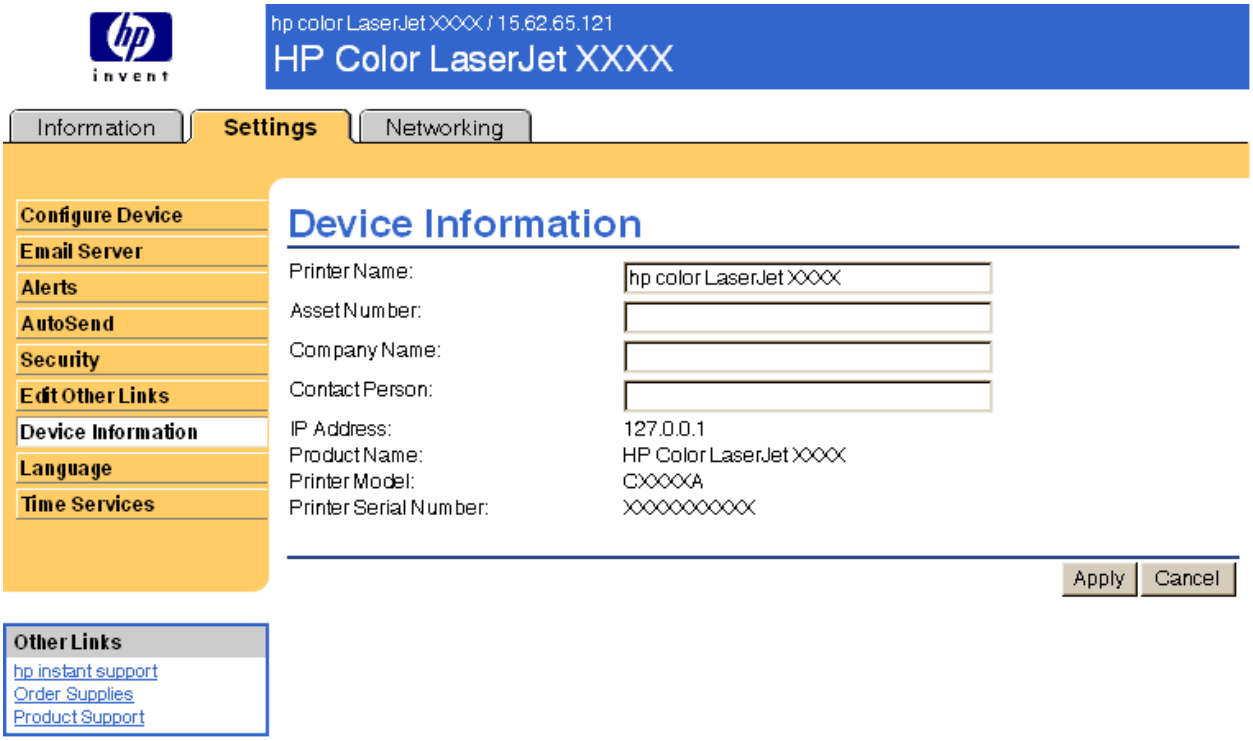
1. Under **Add Link**, type the URL and the name as you would like them to appear in the embedded Web server pages.
2. Click **Add Link**.

Removing a Link

1. Under **User-defined Links**, select the link or links that you would like to remove.
2. Click **Remove Selected Link**.

Device Information

Use the Device Information page to name the product and assign an asset number to it. You can add the name of the primary contact for information about the product. The product IP address, product model, product number, and serial number are also available on this page.

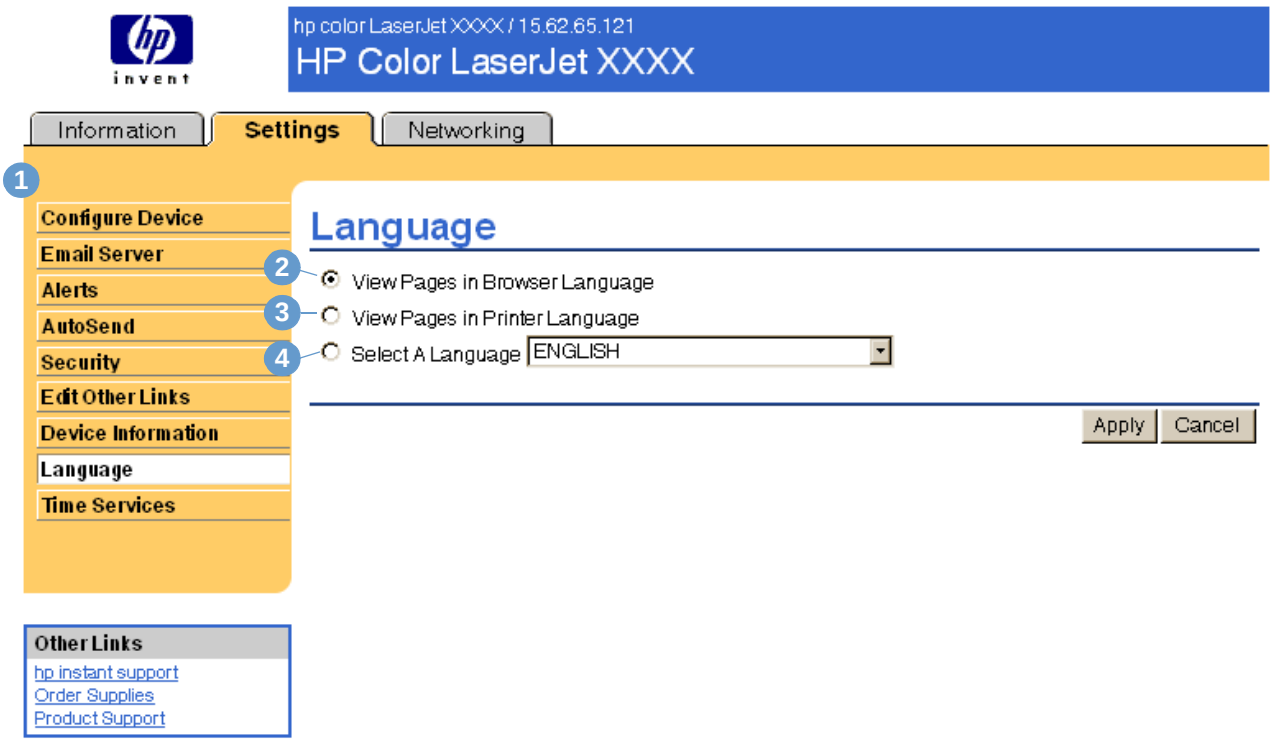


Note If you make any changes on the Device Information page, click **Apply** to save the changes.

The information that is typed here appears on the Device Information page that can be opened from the **Information** tab. It also appears in e-mail messages that are sent from the product. This might be useful if you need to locate the product to replace supplies or fix a problem.

Language

Use the Language page to select the language in which the embedded Web server pages appear. The following illustration and table describe how to use this page.



CAUTION Selecting **View Pages in Printer Language** or **Select a Language** changes the language for everyone who uses the embedded Web server.

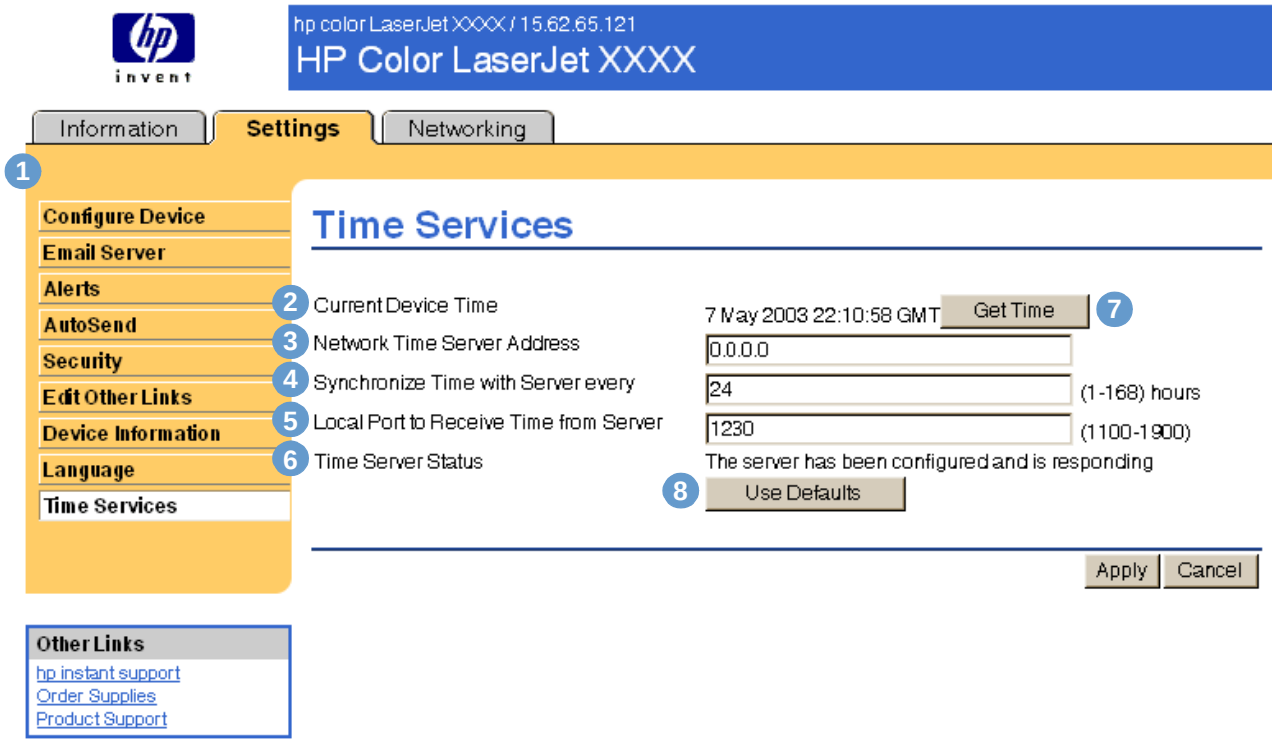
Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	View Pages in Browser Language (default)	Use this feature to detect which language is selected for your Web browser and displays the embedded Web server pages in the same language.
3	View Pages in Printer Language	Use this feature to detect which language is selected for the product control panel and displays the embedded Web server pages in the same language.
4	Select A Language	Display the embedded Web server pages in the selected language from these choices: • English • French • German • Italian • Spanish • Swedish • Danish • Norwegian • Dutch • Finnish • Portuguese

Note The default language is the language that the Web browser is currently using. If your browser and control panel both use a language that is not available for the embedded Web server, English is selected as the default.

If you make any changes on the Language page, click **Apply** to save your changes.

Time Services

Use the Time Services page to update the product time, configure time servers and the port on the network, and specify the frequency with which the product synchronizes with the time service. The following illustration and table describe how to use this page.

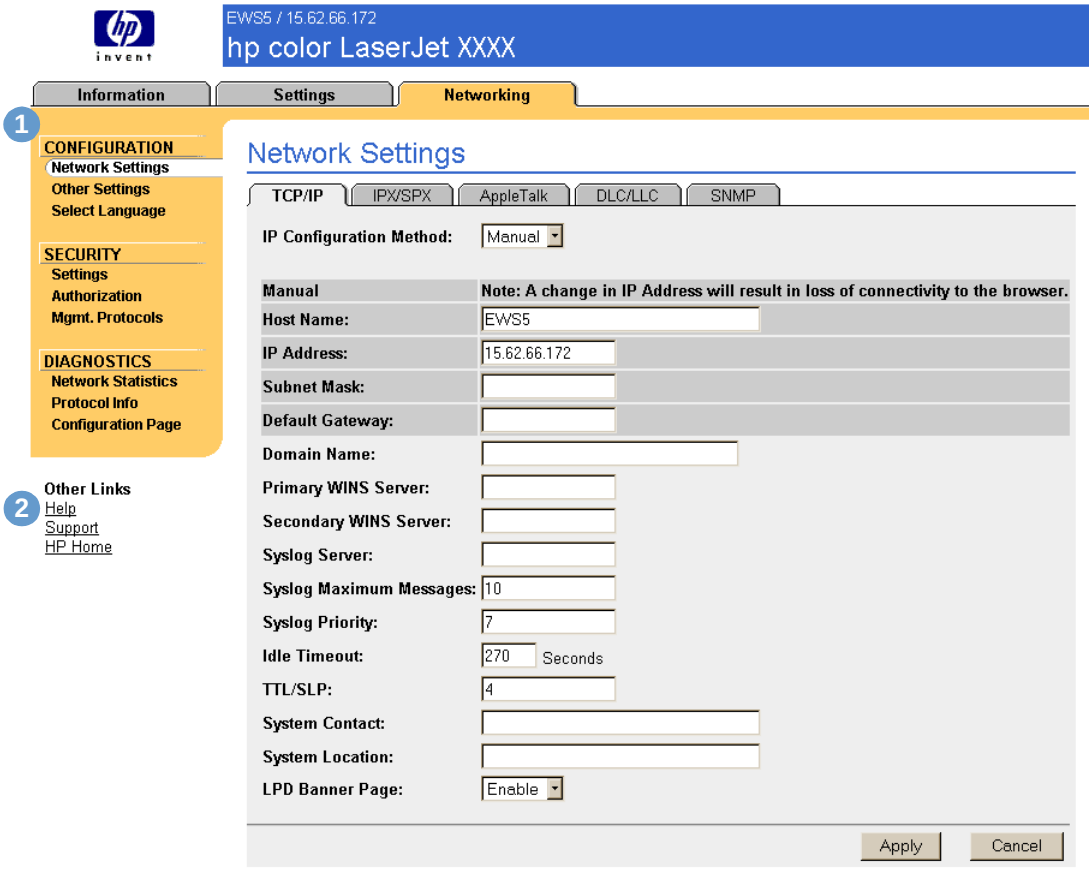


Callout	Area on the page	Information or capability provided by the area
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Current Device Time	Shows the Coordinated Universal Time (UTC). This is updated when you open the Time Services page or when you click the **Get Time** button.
3	Network Time Server Address	Lists the IP address of a Network Time Server that the product uses to set the Current Device Time.
4	Synchronize Time with Server every	Lists how often the product will refresh its current time with the Network Time Server.
5	Local Port to Receive Time from Server	Lists the port that the product uses to retrieve data from the Network Time Server.
6	Time Server Status	Shows the current status of the connection to the Network Time Server.
7	Get Time	When clicked, updates the Current Device Time.
8	Use Defaults	Replaces the current settings with the default settings.

4 Managing Network Operation from the Networking Pages

Overview

Use the Networking pages to configure and manage your printer on your network. The appearance and features of the Networking pages will differ, depending on the model and version of your HP Jetdirect print server. The following screen is similar to what you might see when you click **Networking**. From the left navigational bar, click the Networking menu for the page that you want to view.



Callout	Area on page	Information or capability provided by area on page
1	EWS tabs and menus	For more information, see "Navigating through the HP Embedded Web Server" on page 3.
2	Help	Click **Help** for more information about the options on the **Networking** tab.

Depending on your HP Jetdirect print server model and operating version, the following are some tasks that you can perform from the Networking pages:

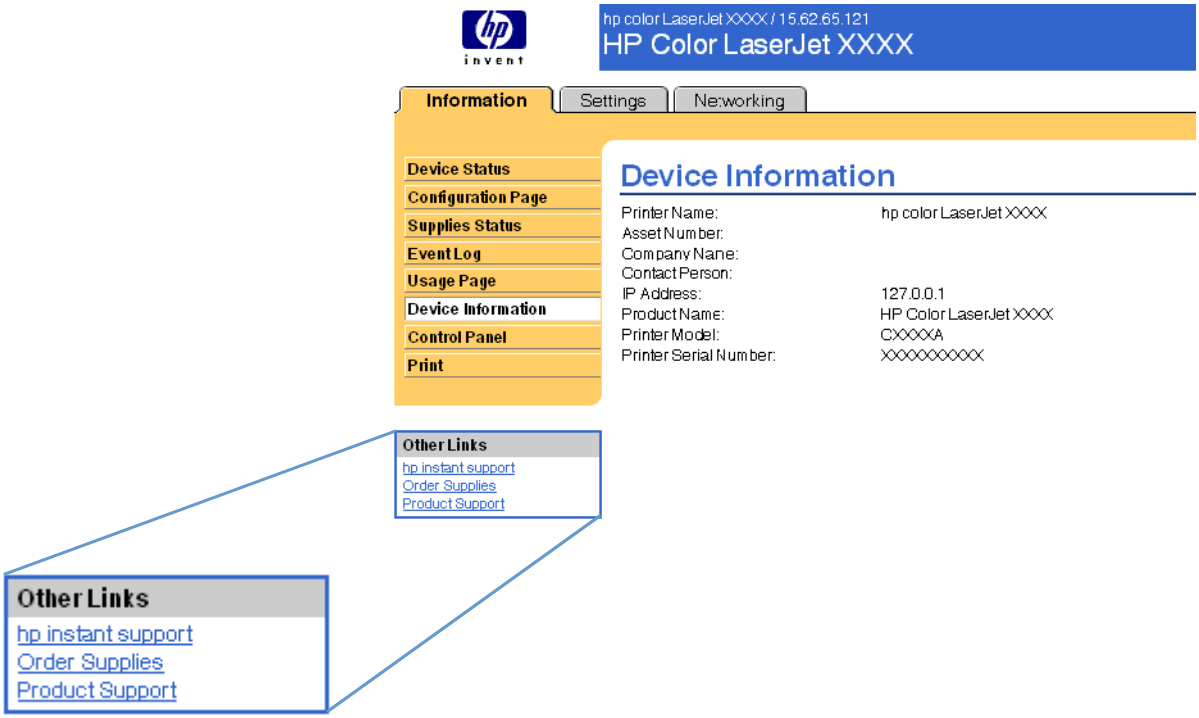
- Change network configuration settings for various types of network connections.
- Enable or disable printing protocols.
- Set up a support contact and support URLs.
- Set up a password to control who can remotely access the Networking pages.
- Configure the security of your product through the use of passwords, access lists, and management protocols.
- View general network status information, including network statistics that are stored on the print server, for network troubleshooting or optimization.
- View protocol information for all supported network connections.
- Display the HP Jetdirect Configuration page.
- Set the frequency at which the embedded Web server checks the network status.

For more information about the Networking pages, see the following sources:

- **Help**. On each Networking page, a Help link under **Other Links** provides a description of the networking features and helpful tips for using them. Also, from the Help page you can gain access to additional help from HP's website.
- ***HP Jetdirect Print Server Administrator's Guide***. This guide is normally available on the software CD that came with your product. To download the most recent version of the guide, go to: http://www.hp.com/support/net_printing.

5 Using the Other Links as a resource

The Other Links area contains three permanent links that provide quick access to product-specific information, such as interactive troubleshooting and ordering information for HP genuine supplies.



Note

You can use the Edit Other Links page on the **Settings** tab to add or customize up to five links to the websites of your choice. (With a permanent storage device installed, you can add up to five additional links; without the extra storage, you can add one additional link.) These links appear on the left navigational bar throughout the embedded Web server pages. For more information, see “Edit Other Links” on page 31.

hp instant support

Hewlett-Packard offers hp instant support, an internet-based support system that collects diagnostic information from your product and matches it with HP's information database. At hp instant support, you can find intelligent solutions that help you resolve problems quickly and easily.

How hp instant support works

Information is gathered from your product and securely transmitted to Hewlett-Packard when you click **hp instant support**. The hp instant support website reads the product data to analyze the product's current status. The website creates a customized Web page that appears in the browser window and contains easy-to-follow text and visual aids. The hp instant support website also directs you to additional services that are available for your product.

Before any of the product data is sent to Hewlett-Packard for analysis, you can view all of the information (for example, serial number, error conditions, and product status) that will be forwarded. Hewlett-Packard treats this information as confidential.

Information you can get from hp instant support

The hp instant support website provides these tools for troubleshooting and for maintenance:

- Firmware and software updates.
- Troubleshooting for recent events that are listed on the Event Log. For example, the product might show a jam as the most recent event listed in the event Log. The hp instant support website detects the event and provides troubleshooting information for the jam.
- Support packs.
- Product documentation, such as user guides and getting started guides.

Order Supplies

The **Order Supplies** link connects you to a Web page that facilitates your online ordering of supplies from a reseller of your choice. The supplies that you need are preselected. You can change quantities or select additional items. Your items are added to the shopping cart, ready for checkout, ensuring that the correct supplies are ordered through your selected reseller.

Product Support

The **Product Support** link connects you to a Web page that brings together a comprehensive menu of support resources that business people need. From this Web page, you can accomplish these tasks and more:

- Find a list of HP products at one site: desktops, workstations, servers, storage devices, printer, scanners, digital imaging, and mobile devices.
- Obtain technical support. Solve a problem; find information to set up, install, and configure your product; discover and use a product; maintain your product; upgrade and migrate your product software and driver; and recycle products or dispose of them correctly.
- Gain access to self-solve resources such as FAQs, user documentation, features and specifications, and product compatibility information.
- Collaborate with HP and with your peers through discussion groups, e-mail support, and phone support.
- Use task-based navigation to identify the task area that you want to work on and quickly discover related topics and tools.

In addition, you can find these features: hot topics, a subscription center, product rebate offers and other announcements, and training and education opportunities.

Index

A

accessing embedded Web server 2
accessories, verifying installed 7
alerts
  configuring 24
  deleting destination lists 28
  destination lists, testing 27
  e-mailing information pages 28
  features 2, 22
  incoming e-mail configuration 21
  outgoing mail configuration 21
asset number 12
AutoSend 29

B

browser, required 2
buttons, control panel 6

C

cartridge
  ordering 31, 38
  status 9
  usage information 11
Configuration menu 18
Configuration page 7
Configure Device page 18
consumables. *See* supplies
contact person 32
control panel
  buttons 6
  menus 18
Control Panel page 13
counts, page 11
customer support
  instant 31, 38
  product 39

D

destination lists
  defined 22
  deleting 28
  testing 27
Device Information page 12, 32
Device Status page 6
DIMMs, verifying installed 7

E

Edit Other Links page 31, 37
e-mail
  alerts 22
  incoming, configuring 21
  information pages 28
  outgoing, configuring 21
Email Server page 20
e-mail support 39
embedded Web server, defined 1
error messages 10
Event Log 10

F

FAQs 39
features 1
firewalls 2
flash disks, features available with 2

G

Go button 30
group product management 2

H

hard disks, features available with 2
help
  instant support 31, 38
  product support 39
hp instant support 31, 38
HP Jetdirect Print Server Administrator's Guide 36
HP Web Jetadmin 2

I

incoming e-mail configuration 21
Information menu 18
information pages
  available 5
  e-mailing 28
ink cartridge. *See* print cartridge
IP address
  e-mail configuration 21
  locating 2, 12
IP-based network 2

J

Jetadmin, HP Web 2
Job Cancel button 30

K

keys, control panel 6

L

Language page 33
links
  editing 31
  features 2
log, event 10

M

mailbox configuration 21
media usage 11
memory, verifying installed 7
menus, control panel 18
messages, error 10
mobile devices, printing from 14

N

navigating 3
Networking pages 35
networks
  types supported 2
  Web Jetadmin 2

O

online help
  instant support 31, 38
  product support 39
opening embedded Web server 2
ordering
  hard disks 2
  supplies 31, 38
Other Links area 37
outgoing mail configuration 21

P

page counts 11
Paper Handling menu 18
paper usage 11
password 30
PCL documents 14
phone support 39
POP3 configuration 21
print cartridge
  ordering 31, 38
  status 9
  usage information 11
Print page 14
PRN files 14
product support 39
PS files, printing 14

R

recycle supplies 39
remote configuration 18

S

Security page 30
serial number 12
Settings pages 17
status
  alerts 22
  e-mailing information pages 28
  network 35
  supplies 9
supplies
  AutoSend feature 29
  ordering 31, 38
  status page 9
  usage information 11
Supplies Status page 9
support
  instant 31, 38
  product 39
system requirements 2

T

technical support
  instant 31, 38
  product 39
text files, printing 14
Time Services page 34
toner cartridge. *See* print cartridge
troubleshooting
  Configuration page 7
  instant support 31, 38
  product support 39

U

usage information, AutoSend 29
Usage page 11
username 30

W

Web browser, required 2
Web Jetadmin 2
websites, support
  instant 31, 38
  product 39

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