Important Information

On some PCs, when iPod is connected with the USB cable, it's possible that your PC will not complete the start-up process. If you encounter this, simply disconnect iPod from the PC by lifting it out of the iPod Dock or disconnecting the USB cable. The start-up process will then complete. Once the PC start-up process is complete, reconnect iPod for normal operation.

If you are experiencing this issue on an HP or Compaq PC, please visit the HP Support Web site at http://www.hp.com/support and go to your product support page for the latest BIOS update for your PC. If you are experiencing this issue on any other brand PC, check your PC manufacturer’s Web site for any available PC software or BIOS updates.

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