# Start Here

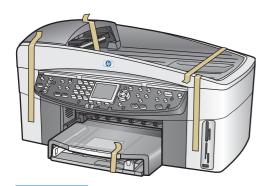




USB cable users: Do not connect the USB cable until this guide instructs you to or the software may not install properly.

Use this guide to set up the hardware and connect the HP all-in-one to either your computer or network. If you have problems during setup, see **Troubleshooting** in the last section.

## Remove all tape



## **Locate components**



Windows CD



print cartridges



phone cord



Macintosh CD





power cord and adapter



Ethernet cable (wider end)



User Guide, Network Guide, Accessories Guide





USB cable\*



two-sided printing accessory



document feeder tray

\* Purchased separately. The contents of your box may differ.



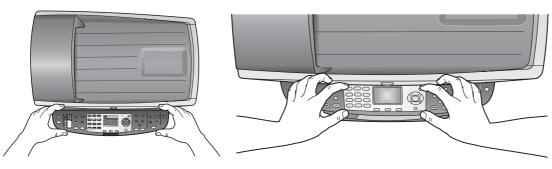
control-panel overlay (may be attached)

Additional equipment needed for network setup is specified later in this quide.





## Attach the control-panel overlay (if not attached)

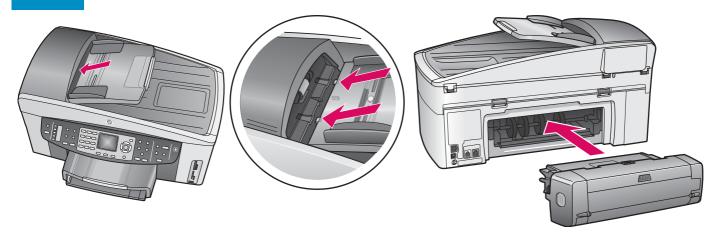


- **a** Position the control-panel overlay above the device.
- **b** Press down firmly on **all edges** and in the **center**of the overlay to secure it.

The control-panel overlay must be attached for the HP all-in-one to work!

# 5

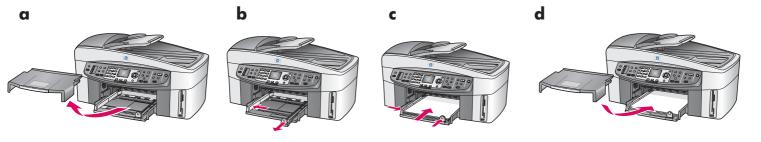
### **Attach accessories**



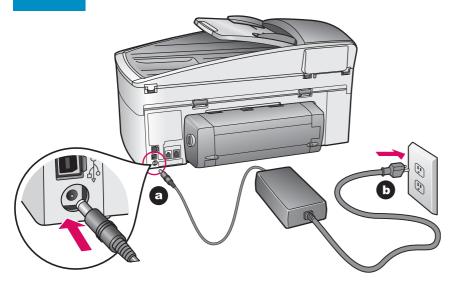
- **a** Align the tabs on the edge of the document feeder tray with the slots on the top of the device. Slide the tray until it locks into place.
- **b** Insert the two-sided printing accessory into the back of the device until it snaps into place.



### Load plain white paper



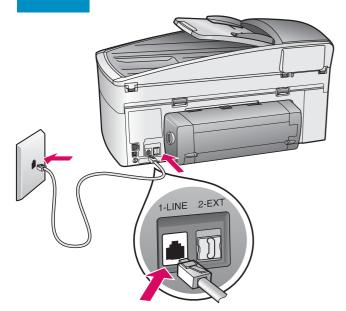
### Connect the power cord and adapter



**USB cable users:** Do not connect the USB cable until this guide instructs you to or the software may not install properly.

8

## Connect the supplied phone cord



Connect one end of the supplied phone cord to the phone port on the left **(1-LINE)** and the other to a wall jack.

To connect an answering machine or use a different phone cord, see the User Guide.

9

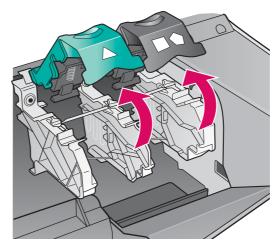
### Press the On button



- **a** After you press the **On** button, the green light flashes, and then becomes solid. This may take up to a minute.
- **b** Wait for the print cartridge prompt before continuing.

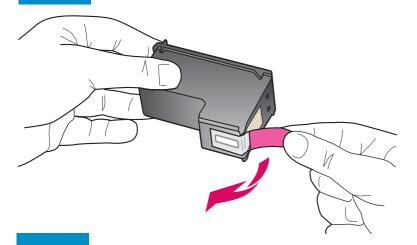
# 10 Open access door





- a Lift the access door.
- **b** Press down and lift up the green and black latches on the inside of the HP all-in-one.

# 11 Remove tape from both cartridges



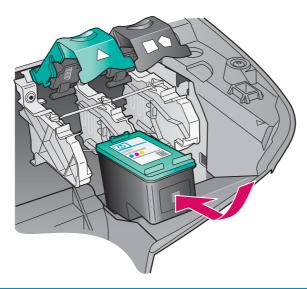
Pull the pink tab to remove the tape from **both** print cartridges.



Do not touch the copper-colored contacts or retape the cartridges.

# Insert the tri-color print cartridge





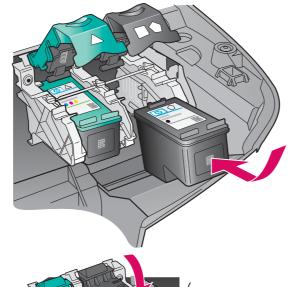
Make sure the device is **ON** before continuing.

- **a** Hold the **tri-color** print cartridge with the HP label facing up.
- **b** Place the **tri-color** print cartridge in front of the **left** slot.
- **c** Push the cartridge firmly into the slot until it stops.

# **13**

## Insert the black print cartridge





- **a** Hold the **black** print cartridge with the HP label facing up.
- **b** Place the **black** print cartridge in front of the **right** slot.
- Push the cartridge firmly into the slot until it stops.
- **d** Push the latches down to close, and then close the access door.

The print cartridges may not be the same size.

# 14

## Align the print cartridges





**a** Press **OK** at each of the prompts on the control panel to start print cartridge alignment.

The alignment may take a few minutes.

**b** After the page prints, alignment is complete. Check the color graphics display on the HP all-in-one for the status, and then press **OK**.

Recycle or discard the alignment page.

# **15**

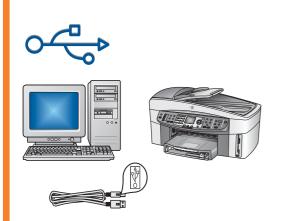
## Turn on your computer



- **a** Turn on your computer, login if necessary, and then wait for the desktop to appear.
- **b** Close any open programs.

### Choose ONE connection type (A or B)

#### A: USB Connection

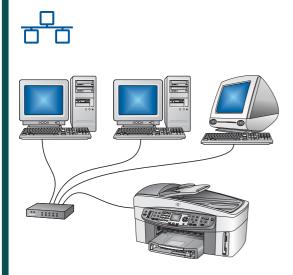


Use this connection type if you want to connect the device directly to one computer. (**Do not connect until the software instructs you to.**)

Equipment needed: USB cable.

For a USB connection, go to Section A for instructions.

## **B: Ethernet (Wired) Network**



Use this connection type if you want an Ethernet cable connection between the device and your network.

Equipment needed: hub/router/switch and Ethernet cable.

For an Ethernet cable connection, go to Section B for instructions.

If you are not connecting the device to a computer or network, continue to the **Fax Setup** chapter in the User Guide.

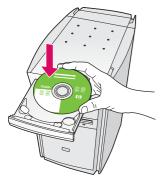


### **Section A: USB connection**

**A1** 

#### Insert the correct CD

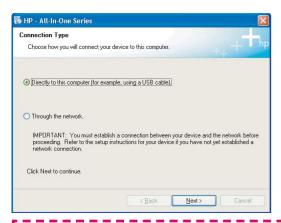
#### **Windows Users:**



a Insert the HP all-in-one Windows CD.

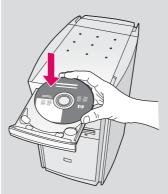
**b** Follow the onscreen instructions.

**c** On the **Connection Type** screen, make sure to select **directly to this computer**. Continue to the next page.



If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon, and then double-click **setup.exe**.

#### **Macintosh Users:**



Insert the HP all-in-one **Macintosh** CD. Go to the next page before installing the software.

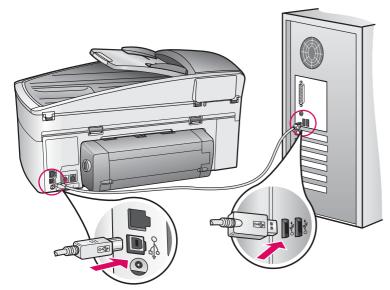
#### Connect the USB cable

#### **Windows Users:**

a You may have to wait several minutes before you see the onscreen prompt to connect the USB cable. Once the prompt appears, connect the USB cable to the port on the back of the HP all-in-one, and then to any USB port on your computer.



If you do not see the screens shown, see **Troubleshooting** in the last section.

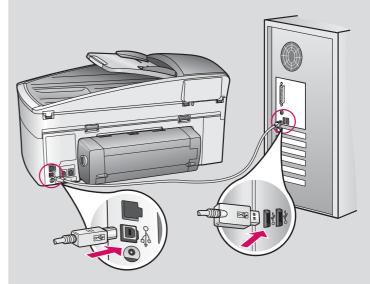




**b** Follow the onscreen instructions to complete the **Fax Setup Wizard** and **Sign up now** screens.

#### **Macintosh Users:**

a Connect the USB cable to the port on the back of the HP all-in-one, and then to any
USB port on your computer.



**b** Double-click the **HP All-in-One Installer** icon.



c Make sure you complete all screens, including the Setup Assistant. You must select USB. Also, you must click the Print Center button to add the HP all-in-one to your printer list.



**A3** 

Go to step 17 on page 11.

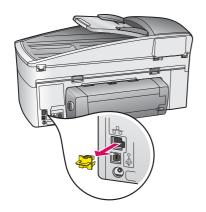


## Section B: Ethernet (Wired) Network

**B1** 

#### Connect the Ethernet cable

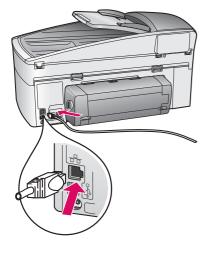
a



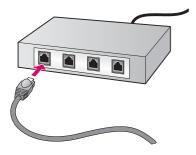
- a Remove the yellow plug from the back of the device.
- **b** Connect one end of the Ethernet cable to the Ethernet port on the back of the device.
- Connect the other end of the Ethernet cable to the hub/router/ switch. If the cable is not long enough, you can purchase a longer cable.

**Important:** Do not connect the Ethernet cable to a cable modem. You must have a working network. If you already connected the USB cable, do not connect the Ethernet cable.

b

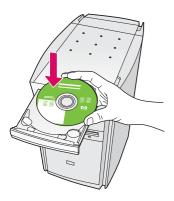


C

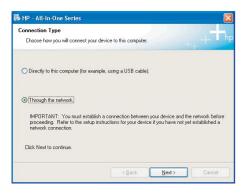


#### Choose the correct CD

#### **Windows Users:**

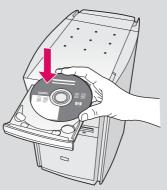


- a Insert the HP all-in-one Windows CD.
- **b** Follow the onscreen instructions.
- c On the Connection Type screen, make sure to select through the network. Follow the onscreen instructions.
- **d** You must accept both firewall messages or setup will fail

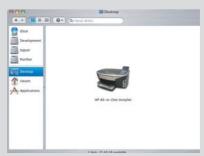


If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon, and then double-click **setup.exe**.

#### **Macintosh Users:**



- a Insert the HP all-in-one Macintosh CD.
- **b** Double-click the **HP All-in-One Installer** icon.



c Make sure you complete all screens, including the Setup Assistant. You must select TCP/IP. Also, you must click the Print Center button to add the HP all-in-one to your printer list.



# 17 Congratulations









When you see the **Congratulations!** screen, you are ready to use your HP all-in-one. See the User Guide or onscreen help to get started.

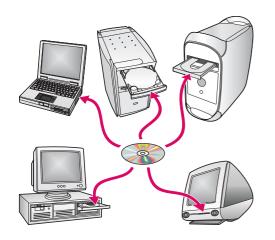
If you have additional computers on your network, go to the next step.



To prevent paper from flying out of the output tray, pull and then flip the paper tray extender out.

# 18

# Set up additional computers (optional)



If you have additional computers on your network, then install the HP all-in-one software on each computer.

Follow the onscreen instructions. Make sure that you choose the connection type between the network and your HP all-in-one (not between your computer and the network).

### **Troubleshooting**

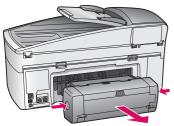


Q3461-90206



**Problem:** The **Remove and check print cartridges** message appears after you insert print cartridges.

**Action:** Remove print cartridges. Make sure you remove all tape from copper contacts. Close the access door.



**Problem:** The paper has jammed.

**Action:** Turn off the device, and then remove the two-sided printing accessory. Gently pull out any paper. Re-insert the printing accessory. Turn the device on. Load the paper again.



**Problem:** You did not see the screen prompting you to connect the USB cable.

**Action:** Remove, and then re-insert the HP all-in-one **Windows** CD. Refer to Section A.



**Problem:** The **Microsoft Add Hardware screen** appears.

**Action:** Click **Cancel**. Unplug the USB cable, and then insert the HP all-in-one **Windows** CD. Refer to Section A.



**Problem:** The **Device Setup Has Failed To Complete** screen appears.

**Action:** Verify that the control-panel overlay is firmly attached. Unplug the HP all-in-one and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Section A.



**Problem:** The Macintosh software does not install.

**Action:** Make sure the USB cable is plugged into the computer before installing the software. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Section A. For network software problems, see the Network Guide.

