

## Protect your investment

### HP Total Care

Compaq products automatically come with award-winning HP Total Care support and service as part of your purchase. But what happens when this warranty expires? Who will you talk to about upgrades, technical support, or repair options? Who will you call if you need help — 24 hours a day, 7 days a week?

**Don't worry; HP is always here to help you. Enjoy the benefits of HP Total Care.**

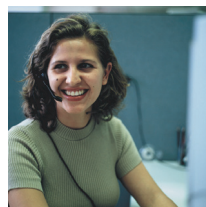
- Help and Support Center — right on your Compaq Presario desktop.
- 24/7 assistance — online or toll-free over the phone.
- Prompt service — real-time chat or e-mail response in under an hour.
- Service plan options designed to meet your needs — choose the one that's right for you.

### HP House Call

With HP House Call you get the support you need over the Web, by phone, or in person. You can chat one-on-one with an HP technician online. Or you can call and have an HP technician walk you through a repair by phone. Or if you still need help, an HP technician can come right to your home to service your PC.\* HP House Call has you covered.

To purchase, or to find out more about HP House Call, please contact HP by calling:

**1-866-234-1377**



### Extended Service Plans

HP Total Care provides greater peace of mind. And you'll save time and money while getting the most out of your HP investment when you purchase an HP Total Care Extended Service Plan **now**. Visit [www.hp.com/go/totalcare](http://www.hp.com/go/totalcare) to learn more about HP Total Care offerings for your Compaq product, or to purchase a plan now call toll free 1-866-234-1377. Our HP Total Care advisors will help you select the service option just right for you. In Canada, visit [www.hp.ca/go/totalcare](http://www.hp.ca/go/totalcare) or call 1-877-231-4351.

### Benefits and options include:

- Up to a three-year parts and labor warranty.
- 24/7 technical assistance with installation, product configuration, setup, and problem solving.
- Express repair options\*\* including door-to-door product pickup and delivery, freight paid by HP.
- HP's Accidental Damage Protection for up to three years of coverage for spills, drops, falls, collisions, electrical surges, LCD screen damage, and other inconvenient and unavoidable accidents.\*\*

\*HP House Call is a for-fee service. HP House Call need will be determined by an HP support representative. Customer may be required to run system self-test programs or correct reported faults upon telephone advice. HP House Call services are provided only if the issue cannot be corrected remotely. HP House Call service not available for HP Media Center PC or customized (made to customer order) PC products. HP House Call is not available for notebook PCs. HP House Call is not available in Canada.

\*\*Limitations may apply based on geographical location or type of damage. Door-to-door product pickup and Accidental Damage Protection not available in Canada.

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