Start Here

Important: Do not connect the USB cable until Step 15 or software may not install properly.

Follow the steps in order. If you have problems during setup, see Troubleshooting on page 7.

Remove all tape and components

- Remove all tape.
- Lower the paper tray, and then the access door. Remove the shipping material and components.

Locate components

- Windows CD
- Macintosh CD
- User Guide
- print cartridges
- power cord and adapter
- * USB cable
- control panel overlay (sticker, may be pre-attached)

* Purchased separately.
The contents of your box may differ.
4 Attach the control panel overlay (if not attached)

a Bend the bottom of the control panel overlay.

b Remove the bottom tab and the backing from the overlay.

c Lift the lid. Attach the overlay to the device.

d Press down on the overlay to ensure it is firmly attached.

⚠️ CAUTION: The control panel overlay must be attached for the HP All-in-One to work!

5 Connect the power cord and adapter

Important: Do not connect the USB cable until instructed later in this guide.
6 Press the On/Resume button

After you press the On/Resume button, the green light blinks, and then becomes solid. This may take up to a minute.

7 Load plain white paper

1 2 3 4

CAUTION: To avoid paper jams, do not force paper too far into the tray.

8 Open access door

Lower the access door until it stops. Make sure the print carriage moves to the center.

The device must be On before you can insert the print cartridges.

9 Remove tape from both cartridges

Pull the pink tab to remove the tape from both print cartridges.

CAUTION: Do not touch the copper-colored contacts or retape the cartridges.
10 Insert the tri-color print cartridge

a  Hold the **tri-color** print cartridge with the blue HP logo on top.
b  Place the **tri-color** print cartridge in front of the **left** slot.
c  Push the cartridge firmly into the slot until it snaps into place.

11 Insert the black print cartridge

a  Hold the **black** print cartridge with the blue HP logo on top.
b  Place the **black** print cartridge in front of the **right** slot.
c  Push the cartridge firmly into the slot until it snaps into place.
d  Close the access door.
12 Align the print cartridges

After you insert the cartridges, a print cartridge alignment page prints. (This may take a few minutes.)

a  Lift the lid. Place the top of alignment page face down in the left front corner of the glass. Close the lid.

b  Press the Scan button.

After the On/Resume light stops blinking, alignment is complete. Recycle or discard the alignment page.

13 Turn on your computer

a  Turn on your computer, login if necessary, and then wait for the desktop to appear.

b  Close any open programs.

14 Choose the correct CD

Windows Users:

a  Insert the HP All-in-One Windows CD.

b  Follow the onscreen instructions.

Macintosh Users:

a  Locate the HP All-in-One Macintosh CD.

b  Continue to the next step.

If the startup screen does not appear, double-click My Computer, double-click the CD-ROM icon, and then double-click setup.exe.
Connect the USB cable

Windows Users:
You may have to wait several minutes before you see the onscreen prompt to connect the USB cable.
Once the prompt appears, connect the USB cable to the port on the back of the HP All-in-One, and then to any USB port on your computer.

Macintosh Users:
Connect the USB cable to the port on the back of the HP All-in-One, and then to any USB port on your computer.

If you do not see these screens, see Troubleshooting on page 7.
16 Finish software installation

Windows Users:
Follow the onscreen instructions. Complete the Sign up now screen. Congratulations on completing the setup!

Macintosh Users:
a. Insert the HP All-in-One Macintosh CD.
b. Double-click the HP All-in-One Installer icon.
c. Make sure you complete all screens, including the Setup Assistant. Congratulations on completing the setup!

Troubleshooting

Problem: (Windows only) You did not see the screen telling you when to connect the USB cable.
Action: Cancel all screens. Remove, and then re-insert the HP All-in-One Windows CD. Refer to Step 14.

Problem: (Windows only) The Microsoft Add Hardware screens appear.
Action: Click Cancel on all screens. Unplug the USB cable, and then insert the HP All-in-One Windows CD. Refer to Steps 14 and 15.

Problem: (Windows only) The Device Setup Has Failed To Complete screen appears.
Action: Verify that the control panel overlay is firmly attached. See Step 4. Unplug the device and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. See Step 15.
Control Panel Overview

1 On/Resume button: Powers on. Use after correcting a paper jam or print cartridge problem.

2 Check Paper light: Indicates paper is not loaded correctly or there is a jam.

3 Check Print Cartridges light: Indicates a print cartridge needs to be cleaned or replaced; or the access door is open.

4 Cancel button: Stops a job.

5 Number of copies button: Sets the number of copies. An “E” indicates an error. See Chapter 1 in the User Guide.

6 100% button: Makes the copy the actual size of the original.

7 Fit to page button: Adjusts the copy to the size of the paper.

8 Plain paper button: Sets the paper type to plain.

9 Photo paper button: Sets the paper type to photo.

10 Black copy button: Starts a black and white copy job.

11 Color copy button: Starts a color copy job.

12 Scan button: Copies the original to the computer.