Start Here

Follow the steps in order. If you have problems during setup, see Troubleshooting in the last section.

Remove cardboard and tape

Make sure to remove all tape and cardboard on the inside of the device.

Locate components

1. Windows CD
2. Macintosh CD
3. User Guide
4. power cord and adapter
5. phone cord
6. bottom paper tray
7. top (output) tray
8. print cartridges
9. USB cable

The contents of your box may differ.
Verify that the control panel faceplate is attached

The control panel faceplate must be attached for the HP All-in-One to work!
Attach trays and load paper

- Insert the tabs of the bottom tray into the device, and then lower until the tray is flat.
- Slide the paper adjuster over to the left.
- Insert plain white paper.
- Attach the top (output) tray. Make sure you hook the top of the edge tray into the light gray latches, and then lower.
- Flip the paper tray extender.

- 将底部纸盒的凸舌插入设备内，然后放下该纸盒，直至将其放平为止。
- 向左滑动纸张调整器。
- 放入普通白纸。
- 安装顶部（出）纸盒。请确保将纸盒的上边缘勾挂在浅灰色的凹槽内，然后放下纸盒。
- 翻转纸盒加长板。
6 Connect the power cord and adapter

Connect the power cord and adapter to the power outlet. Then plug into the power receptacle of the all-in-one device.

7 Connect the supplied phone cord

Connect one end of the supplied phone cord to the phone port on the left (1-LINE) and the other to a wall jack. To connect an answering machine or use your own phone cord, see the User Guide.
8 按下“开/关机”按钮并进行配置
Press the On button and configure

a 按下“开/关机”按钮后，绿色的指示灯将会闪烁，随后转入恒定状态。
b 等待出现语言提示，然后继续操作。使用箭头键选择相应的语言，然后按下“OK”（确定）并进行确认。使用箭头键选择相应的国家/地区，然后按下“OK”（确定）并进行确认。

a After you press the On button, the green light flashes, and then becomes solid.
b Wait for the language prompt before continuing. Use the arrow keys to select your language, press OK, and then confirm. Use the arrow keys to select your country/region, press OK, and then confirm.

9 打开检修门
Open the access door

放下检修门。同时将打印支架移向右侧。如果支架卡住，请参阅最后一页的“疑难排解”。

Lower the access door. The print carriage moves to the right side. If you have a carriage jam, see Troubleshooting on the last page.

10 将两个墨盒上的胶带取下
Remove tape from both cartridges

拉动粉色标签，将两个墨盒上的胶带取下。

Pull the pink tab to remove the tape from both print cartridges.

请勿触摸铜色触点或在墨盒上重新粘贴胶带。

Do not touch the copper-colored contacts or retape the cartridges.
11 Insert the tri-color print cartridge

a 如图所示，将三色墨盒滑动安装至左侧的插槽内。
b 用力向上推动墨盒的顶部，使其进入插槽，并令其紧紧地卡住。

b The device must be On before you can insert the print cartridges.

a Slide the tri-color print cartridge into the left slot as shown.
b Push the top part of the cartridge firmly up and into the slot until it snaps into place.

12 Insert the black print cartridge

a 如图所示，将黑色墨盒滑动安装至右侧的插槽内。
b 用力向上推动墨盒的顶部，使其进入插槽，并令其紧紧地卡住。
c 请确保两个墨盒均已安装牢固。关闭检修门。

b Slide the black print cartridge into the right slot.
b Push the top part of the cartridge firmly up and into the slot until it snaps into place.
c Make sure both cartridges are secure. Close the access door.
Turn on your computer

a 启动计算机，根据需要进行登录，然后等待桌面出现。
b 关闭任何已打开的程序。

c Turn on your computer, login if necessary, and then wait for the desktop to appear.
b Close any open programs.
**Windows 用户：**

a. 插入绿色的 HP All-in-One Windows CD。
b. 按照屏幕上说明安装软件。
c. 在“连接类型”屏幕上，确保选中“直接到此计算机”选 项。随后，继续转入下一页。

**Windows Users:**

a. Insert the green HP All-in-One Windows CD.
b. Follow the onscreen instructions to install the software.
c. On the Connection Type screen, make sure to select directly to this computer. Continue to the next page.

**Note:** If the startup screen does not appear after you insert the CD, double-click My Computer, double-click the CD-ROM icon, and then double-click setup.exe.

**Macintosh 用户：**

a. 插入灰色的 HP All-in-One Macintosh CD。
b. 继续转入下一页。

**Macintosh Users:**

a. Insert the gray HP All-in-One Macintosh CD.
b. Continue to the next page.

注意：如果在放入 CD 之后没有出现启动屏幕，请依次双击“我的电脑”、“CD-ROM”图标和“setup.exe”。“
**Connect the USB cable**

**Windows Users:**

a. Follow the onscreen instructions until you see the prompt to connect the USB cable. (This may take several minutes.)

Once the prompt appears, connect the USB cable to the port on the back of the HP All-in-One, and then to **any USB port** on your computer.

**Macintosh Users:**

a. Connect the USB cable to the port on the back of the HP All-in-One, and then to **any USB port** on your computer.

**Macintosh 用户：**

a. 请将 USB 电缆的一端连接到 HP All-in-One 背面的端口中，然后将另一端连接到计算机上任意的 USB 端口中。

**Windows 用户：**

a. 按照屏幕上的说明进行操作，直到系统提示您连接 USB 电缆。（这可能需要几分钟的时间。）

出现上述提示后，请将 USB 电缆的一端连接到 HP All-in-One 背面的端口中，然后将另一端连接到计算机上任意的 USB 端口中。
Connect the USB cable (continued)

**Windows Users:**

- Follow the onscreen instructions. Complete the Fax Setup Wizard and the Sign up now screens. After you complete software installation, you are finished.
疑難排解

问题：显示屏上出现“支架卡住”消息。
解决办法：断开设备电源。检查纸盒区域是否有纸板和胶带。确保打印支架可以自由移动。在取下所有的包装材料之后，按下“开/关机”按钮。

问题：在放入墨盒之后，出现“取出并检查所有墨盒”消息。
解决办法：取出墨盒。请确保铜色触点处的所有胶带均已取下。重新放入墨盒，然后关闭检修门。

问题：（仅限于 Windows）屏幕上不显示何时连接 USB 电缆的提示信息。
解决办法：取出并重新放入 HP All-in-One Windows CD。有关信息，请参阅步骤 15。

问题：（仅限于 Windows）出现“Microsoft 添加硬件”屏幕。
解决办法：单击“取消”。拔掉 USB 电缆，然后放入 HP All-in-One Windows CD。有关信息，请参阅步骤 15 和步骤 16。

问题：（仅限于 Windows）出现“设备安装失败”屏幕。
解决办法：检查控制面板贴片是否已安装牢固。断开设备连接，然后再重新连接。检查所有连接。确保 USB 电缆已插入计算机。不要将 USB 电缆插在键盘或无源集线器上。有关信息，请参阅步骤 4 和步骤 16。

问题：照片副本看起来不正常。
解决办法：请确保将照片放置在玻璃板上的正确位置。照片必须位于玻璃板的左前角。照片较长的一侧必须靠在设备的前边缘上。

有关详细信息，请参阅《使用手册》或转至 www.hp.com/support。
Troubleshooting

Problem: The **Carriage jam** message appears on the display.
Action: Turn the device off. Check the tray area for cardboard and tape. Make sure the print carriage can move freely. Press the **ON** button after you have removed all packing materials.

Problem: The **Remove and check print cartridges** message appears after you insert print cartridges.
Action: Remove print cartridges. Make sure you remove all tape from the copper contacts. Re-insert the cartridges, and then close the access door.

Problem: (Windows only) You did not see the screen telling you when to connect the USB cable.
Action: Remove, and then re-insert the HP All-in-One **Windows** CD. Refer to Step 15.

Problem: (Windows only) The Microsoft **Add Hardware** screen appears.
Action: Click **Cancel**. Unplug the USB cable, and then insert the HP All-in-One **Windows** CD. Refer to Steps 15 and 16.

Problem: (Windows only) The **Device Setup Has Failed To Complete** screen appears.
Action: Verify that the control panel faceplate is firmly attached. Unplug the device and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Steps 4 and 16.

Problem: A copy of a photo does not look right.
Action: Make sure that you place the photo in the correct position on the glass. The photo must be in the front left corner of the glass. The longer side of the photo must be against the front edge of the device.

Refer to the User Guide for more information or go to www.hp.com/support.