



# **Maintenance and Service Guide**

HP Pavilion dv8300 Notebook PC

Document Part Number: 398677-001

February 2006

This guide is a troubleshooting reference used for maintaining and servicing the computer. It provides comprehensive information on identifying computer features, components, and spare parts; troubleshooting computer problems; and performing computer disassembly procedures.

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## Product Description

The HP Pavilion dv8300 Notebook PC offers advanced modularity, Intel® Pentium® M processors, and extensive multimedia support.



*HP Pavilion dv8300 Notebook PC*

## 1.1 Features

- Intel Pentium M 2.17-, 2.0-, 1.83-GHz Single Code processors, or Intel Pentium M 1.66-GHz Dual Code processor, varying by computer model
- 17.0-inch, WSXGA+, TFT (1680 × 1050) with BrightView or 17.0-inch, WXGA+, TFT (1440 × 900) with BrightView display, varying by computer model
- 120-, 100-, or 80-GB high-capacity hard drive, varying by computer model
- 256-MB DDR1 synchronous DRAM (SDRAM) at 333 MHz, expandable to 2.0 GB
- Microsoft® Windows® XP Home Edition or Windows XP Professional, varying by computer model
- Full-size Windows keyboard with full-size numeric keypad
- TouchPad pointing device, including dedicated vertical scroll region
- Integrated 10Base-T/100Base-TX Ethernet local area network (LAN) network interface card (NIC) with RJ-45 jack
- Integrated high-speed 56K modem with RJ-11 jack
- Integrated wireless support for Mini Card IEEE 802.11 a/b/g WLAN device
- Support for one Type I or Type II PC Card slot, with support for both 32-bit (CardBus) and 16-bit PC Cards
- Support for ExpressCard slot



- External 90-watt AC adapter with 3-wire power cord
- 8-cell Li-Ion battery pack
- Stereo speakers
- Volume up, volume mute, and volume down buttons
- QuickPlay buttons
- Support for the following optical drives:
  - ❑ DVD±RW and CD-RW Double Layer Combo Drive with LightScribe
  - ❑ DVD±RW and CD-RW Double Layer Combo Drive
  - ❑ DVD/CD-RW Combo Drive
- Connectors:
  - ❑ Audio-in (microphone)
  - ❑ Audio-out (headphone)
  - ❑ Digital Media Slot
  - ❑ Expansion port 2
  - ❑ ExpressCard slot
  - ❑ External monitor
  - ❑ IEEE 1394
  - ❑ PC Card
  - ❑ Power
  - ❑ RJ-11 (modem)
  - ❑ RJ-45 (network)
  - ❑ S-Video-out
  - ❑ Universal Serial Bus (USB) v. 2.0 (4 ports)

## 1.2 Resetting the Computer

If the computer you are servicing has an unknown password, follow these steps to clear the password. These steps also clear CMOS:

1. Prepare the computer for disassembly (refer to [Section 5.3, “Preparing the Computer for Disassembly,”](#) for more information).
2. Remove the real-time clock (RTC) battery (refer to [Section 5.8, “RTC Battery,”](#) for more information on removing and replacing the RTC battery).
3. Wait approximately 5 minutes.
4. Replace the RTC battery and reassemble the computer.
5. Connect AC power to the computer. Do not reinsert any battery packs at this time.
6. Turn on the computer.

All passwords and all CMOS settings have been cleared.

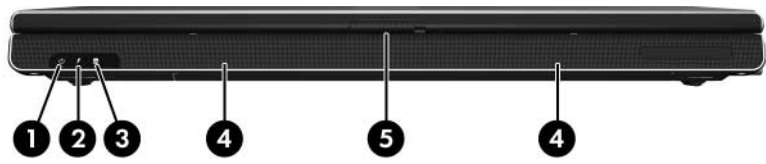
## 1.3 Power Management

The computer comes with power management features that extend battery operating time and conserve power. The computer supports the following power management features:

- Standby
- Hibernation
- Setting customization by the user
- Hotkeys for setting the level of performance
- Battery calibration
- Lid switch standby/resume
- Power button
- Advanced Configuration and Power Management (ACPM) compliance

# 1.4 External Components

The external components on the front of the computer are shown below and described in Table 1-1.



*Front Components*

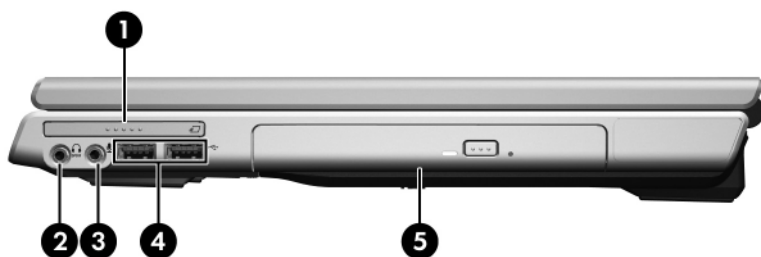
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**Table 1-1**  
**Front Components**

Item	Component	Function
1	Power light	<ul style="list-style-type: none"><li>■ On: Computer is turned on.</li><li>■ Off: Computer is off or in hibernation.</li><li>■ Blinking: Computer is in standby.</li></ul>
2	Battery light	<ul style="list-style-type: none"><li>■ On: A battery pack is charging or is close to full charge capacity.</li><li>■ Off: If the computer is plugged into an external power source, the light is turned off when all batteries in the computer are fully charged. If the computer is not plugged into an external power source, the light stays off until the battery reaches a low-battery condition.</li><li>■ Blinking: A battery pack that is the only available power source has reached a low-battery condition. When the battery reaches a critical low-battery condition, the battery light begins blinking quickly.</li></ul>
3	Drive light	On or blinking: The internal hard drive or an optical drive is being accessed.
4	Speakers	Produce stereo sound.
5	Display release latch	Opens the computer.

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The external components on the right side of the computer are shown below and described in Table 1-2.



*Right-Side Components*

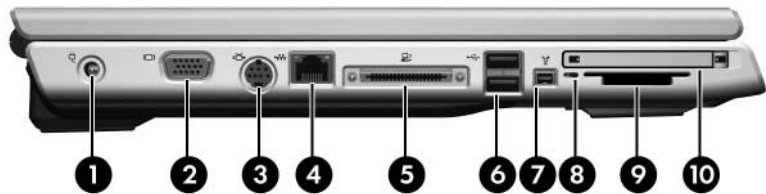
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**Table 1-2**  
**Right-Side Components**

<b>Item</b>	<b>Component</b>	<b>Function</b>
1	ExpressCard slot	Supports an optional ExpressCard.
2	Audio-out (headphone) jack	Connects an optional headphone or powered stereo speakers. Also connects the audio function of an audio/video device, such as a television or VCR.
3	Audio-in (microphone) jack	Connects an optional stereo microphone.
4	USB ports (2)	Connect optional USB devices.
5	Optical drive	Supports an optical disc, such as a CD or DVD.

---

The external components on the left side of the computer are shown below and described in Table 1-3.



*Left-Side Components*

---


**Table 1-3**  
**Left-Side Components**

Item	Component	Function
1	Power connector	Connects the AC adapter cable.
2	Monitor port	Connects an optional VGA monitor or projector.
3	S-Video-out jack	Connects the video function of an optional S-Video device, such as a television, VCR, or video capture card.
4	RJ-45 (network) jack	Connects a network cable (not included).

---



**Table 1-3**  
**Left-Side Components (*Continued*)**




Item	Component	Function
5	Expansion port 2	<p>Connects the computer to an optional expansion product.</p> <p> The computer has only one expansion port. The term <i>expansion port 2</i> describes the type of expansion port.</p>
6	USB ports (2)	Connect optional USB devices.
7	1394 port (4-pin)	Connects an optional 1394a device such as a scanner, a digital camera, or a digital camcorder.
8	Digital Media Slot light	On: An optional digital card is being accessed.
9	Digital Media Slot	Supports the following optional digital cards: Secure Digital (SD) Memory Card, SD I/O Card, Memory Stick, Memory Stick Pro, MultiMediaCard, xD-Picture Card, and SmartMedia.
10	PC Card slot	Supports an optional Type I or Type II 32-bit (CardBus) or 16-bit PC Card.

The external components on the rear panel of the computer are shown below and described in Table 1-4.

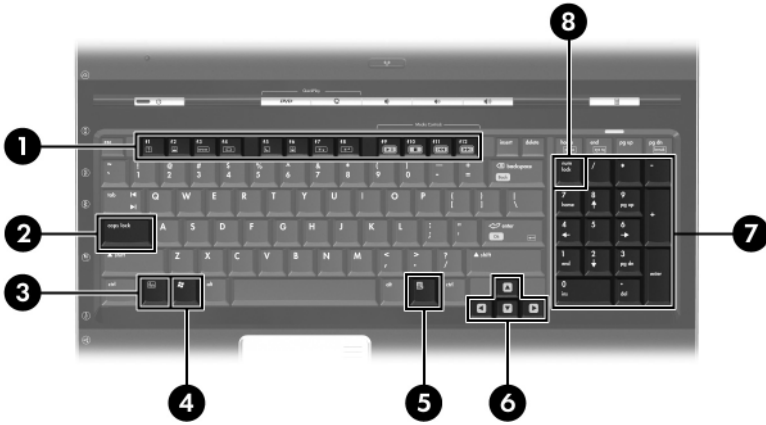


*Rear Panel Components*

**Table 1-4**  
**Rear Panel Components**

Item	Component	Function
1	Security cable slot	<p>Attaches an optional security cable to the computer.</p> <p> The purpose of security solutions is to act as a deterrent. These solutions do not prevent the product from being mishandled or stolen.</p>
2	RJ-11 (modem) jack	Connects a modem cable (not included).
3	Battery bay	Holds a battery pack.
4	Wireless light	<p>On: One or more internal wireless devices have been turned on.</p> <p> To establish a wireless connection, a wireless network must already be set up.</p>
5	Vent	<p>Provides airflow to cool internal components.</p> <p> To prevent overheating, do not obstruct vents. Do not allow a hard surface, such as a printer, or a soft surface, such as pillows or thick rugs or clothing, to block airflow.</p>

The standard keyboard components of the computer are shown below and described in Table 1-5.

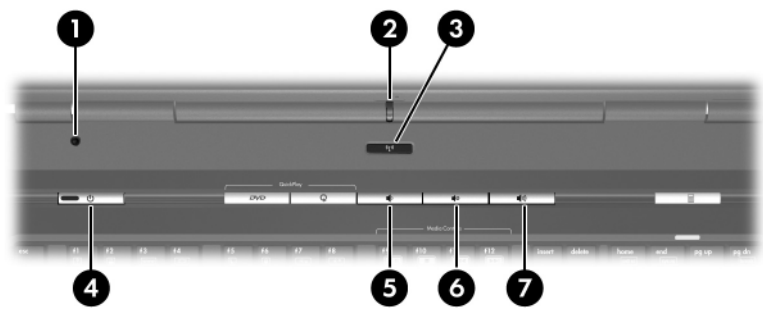


*Standard Keyboard Components*

**Table 1-5**  
**Standard Keyboard Components**


Item	Component	Function
1	<b>f1</b> to <b>f12</b> keys (12)	Perform system and application tasks. When combined with <b>fn</b> , function keys perform additional tasks as hotkeys.
2	<b>caps lock</b> key	Enables caps lock and turns on the caps lock light.
3	<b>fn</b> key	Combines with other keys to perform system tasks as hotkeys. For example, pressing <b>fn+f7</b> decreases screen brightness.
4	Windows logo key	Displays the Microsoft Windows Start menu.
5	Windows applications key	Displays a shortcut menu for items beneath the pointer.
6	Arrow keys	Move the cursor around the screen.
7	Numeric keypad keys (16)	Can be used like the keys on an external numeric keypad.
8	<b>num lock</b> key	Enables numeric lock, turns on the embedded numeric keypad, and turns on the num lock light.

The computer top components are shown below and described in Table 1-6.




Top Components

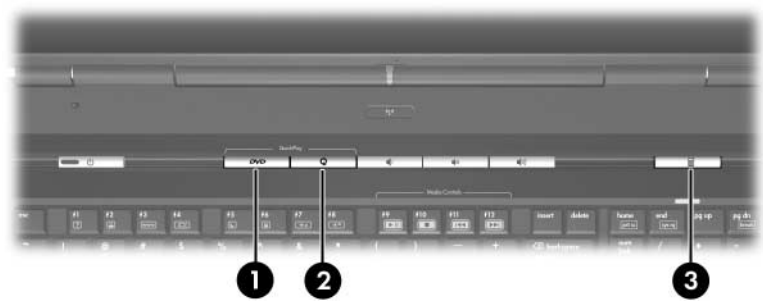
**Table 1-6**  
**Top Components**

Item	Component	Function
1	Display switch	Initiates standby if the display is closed when the computer is on.
2	Wireless light	On: One or more internal wireless devices have been turned on.  To establish a wireless connection, a wireless network must already be set up.

**Table 1-6**  
**Top Components (*Continued*)**

Item	Component	Function
3	Wireless button	<p>Turns the wireless functionality on or off, but does not create a wireless connection.</p> <p> To establish a wireless connection, a wireless network must already be set up.</p>
4	<p>Power light</p> <p>Power button</p>	<p>■ On: The computer is on.</p> <p>■ Blinking: The computer is in standby.</p> <p>■ Off: The computer is off or in hibernation.</p> <p>When the computer is</p> <p>■ Off, press to turn on the computer.</p> <p>■ On, press to enter hibernation.</p> <p>■ In standby, briefly press to exit standby.</p> <p>■ In hibernation, briefly press to exit hibernation.</p> <p>If the computer has stopped responding and Microsoft® Windows® shutdown procedures cannot be used, press and hold the power button for at least 5 seconds to turn off the computer.</p>
5	Volume down button	Decreases speaker volume.
6	Volume mute button	Mutes or restores speaker volume.
7	Volume up button	Increases speaker volume.

The Quick Play and Quick Launch buttons are shown below and described in Table 1-7.



*Top Components*



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**Table 1-7**  
**QuickPlay and Quick Launch Button Components**

Item	Component	Function
1	DVD button	<p><b>Default button functions without QuickPlay software:</b></p> <p>When the computer is</p> <ul style="list-style-type: none"><li>■ On: Opens the default DVD application to start a DVD in the optical drive.</li><li>■ Off: No function.</li><li>■ In standby: Resumes from standby into Windows.</li><li>■ In hibernation: Restores from hibernation into Windows.</li></ul> <p><b>Button functions with QuickPlay software:</b></p> <p>When the computer is</p> <ul style="list-style-type: none"><li>■ On: Opens the default DVD application to start a DVD in the optical drive.</li><li>■ Off: Opens QuickPlay to start a DVD in the optical drive.</li><li>■ In standby: Resumes from standby into Windows.</li><li>■ In hibernation: Restores from hibernation into Windows.</li></ul>

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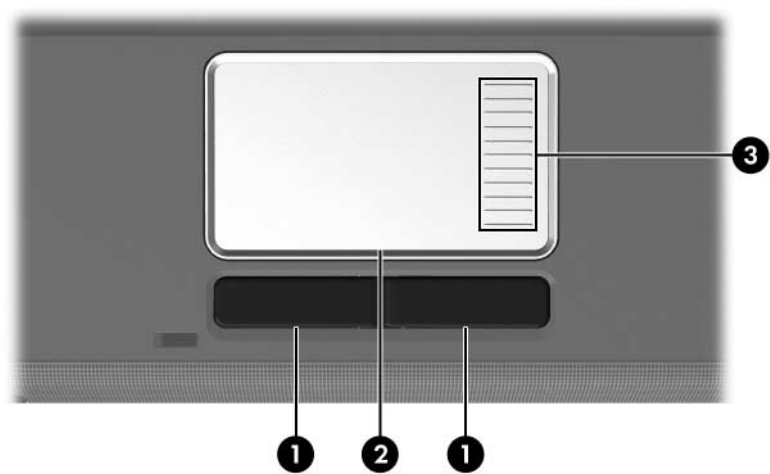
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**Table 1-7****QuickPlay and Quick Launch Button Components (Continued)**

Item	Component	Function
2	Media Button	<p><b>Default button functions without QuickPlay software:</b></p> <p>When the computer is</p> <ul style="list-style-type: none"><li>■ On: Opens the music application or the Media menu, allowing you to select a multimedia application.</li><li>■ Off: No function.</li><li>■ In standby: Resumes from standby into Windows.</li><li>■ In hibernation: Restores from hibernation into Windows.</li></ul> <p><b>Button functions with QuickPlay software:</b></p> <p>When the computer is</p> <ul style="list-style-type: none"><li>■ On: Opens the music application or the Media menu, allowing you to select a multimedia application.</li><li>■ Off: Opens the music application or the Media menu, allowing you to select a multimedia application.</li><li>■ In standby: Resumes from standby into Windows.</li><li>■ In hibernation: Restores from hibernation into Windows.</li></ul>
3	Quick Launch calculator button	<p>Opens the Microsoft Windows calculator. This button can also be reassigned to an Internet or network destination or to any software application or data file.</p> <p> When you press the Quick Launch calculator button, num lock is enabled.</p>

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The computer TouchPad components are shown below and described in Table 1-8.

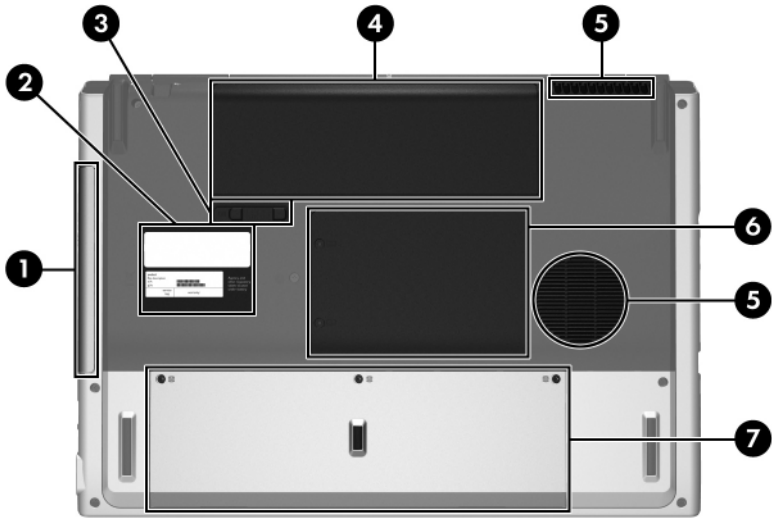


*TouchPad Components*

**Table 1-8**  
**TouchPad Components**

Item	Component	Function
1	Left and right TouchPad buttons	Function like the left and right buttons on an external mouse.
2	TouchPad	Moves the pointer and selects or activates items on the screen. Can be set to perform other mouse functions, such as scrolling, selecting, and double-clicking.
3	TouchPad vertical scroll zone	Scrolls up or down.

The external components on the bottom of the computer are shown below and described in Table 1-9.



*Bottom Components*

**Table 1-9**  
**Bottom Components**

Item	Component	Function
1	Optical drive	Supports an optical disc, such as a CD or DVD.
2	Labels area	Contains the serial number and other information labels.
3	Battery pack release latch	Releases a battery pack from the battery bay.
4	Battery bay	Holds a battery pack.

**Table 1-9**  
**Bottom Components (Continued)**

Item	Component	Function
5	Vents (2)	<p>Provide airflow to cool internal components.</p> <p>△ To prevent overheating, do not obstruct vents. Do not allow a hard surface, such as a printer, or a soft surface, such as pillows or thick rugs or clothing, to block airflow.</p>
6	Memory/Mini Card module compartment cover	<p>■ Contains 2 memory module slots that support replaceable memory modules. The number of preinstalled memory modules varies by computer model.</p> <p>■ Holds an optional wireless LAN device (select models only).</p> <p>△ To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country. If you install an unauthorized device and then receive a warning message, remove the device to restore computer functionality. Then contact Customer Care.</p>
7	Hard drive bay	Holds the internal hard drive.

## 1.5 Design Overview

This section presents a design overview of key parts and features of the computer. Refer to [Chapter 3, “Illustrated Parts Catalog,”](#) to identify replacement parts, and [Chapter 5, “Removal and Replacement Procedures,”](#) for disassembly steps.

The system board provides the following device connections:

- Intel Pentium M processors
- Audio
- Digital media card
- Display
- ExpressCard
- Hard drive
- Keyboard
- Memory module
- Mini Card communications devices
- PC Card
- TouchPad



**CAUTION:** To properly ventilate the computer, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the computer.

---

The computer uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to be turned on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software applications. Exhaust air is displaced through the ventilation grill located on the left side of the computer.

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# Troubleshooting



**WARNING:** Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly-/module-level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

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## 2.1 Computer Setup

Computer Setup is a preinstalled, ROM-based utility that can be used even when the operating system is not working or will not load. If the operating system is working, the computer restarts the operating system after you exit Computer Setup.



Pointing devices are not supported in Computer Setup; you must use the keyboard to navigate and make selections.

---

The menu tables later in this chapter provide an overview of Computer Setup options.

## Accessing Computer Setup

The information and settings in Computer Setup are accessed from the File, Security, Tools, and Advanced menus.

1. Open Computer Setup by turning on or restarting the computer. Press **f10** while the F10 = Based Setup message is displayed in the lower-left corner of the screen.
  - ☐ To change the language, press **f2**.
  - ☐ To view navigation information, press **f1**.
  - ☐ To return to the Computer Setup menu, press **esc**.
2. Select the **File**, **Security**, **Tools**, or **Advanced** menu.
3. To exit Computer Setup, choose one of the following:
  - ☐ To exit without saving any changes, use the arrow keys to select **File > Ignore changes and exit**, and then follow the instructions on the screen.
  - ☐ To exit and save all the settings you have entered, use the arrow keys to select **File > Save changes and exit**, and then follow the instructions on the screen.

Your preferences are set when you exit Computer Setup and go into effect when the computer restarts.

## Computer Setup Defaults

To return all settings in Computer Setup to the values that were set at the factory:

1. Open Computer Setup by turning on or restarting the computer. Press **f10** while the F10 = Based Setup message is displayed in the lower-left corner of the screen.
  - ☐ To change the language, press **f2**.
  - ☐ To view navigation information, press **f1**.
2. Use the arrow keys to select **File > Restore defaults**.
3. Select the **Restore Defaults** check box.



4. To confirm the restoration, press **f10**.
5. Select **File > Save changes and exit**, and then follow the instructions on the screen.

When the computer restarts, the factory settings are restored, and any identification information you have entered is saved.




## Selecting from the File Menu

**Table 2-1**  
**File Menu**

Select	To Do This
System Information	<ul style="list-style-type: none"> <li>■ View identification information about the computer and any battery packs in the system.</li> <li>■ View specification information about the processor, memory and cache size, video revision, keyboard controller version, and system ROM.</li> </ul>
Save to floppy	Save system configuration settings to a diskette.
Restore to floppy	Restore system configuration settings from a diskette.
Restore defaults	Replace configuration settings in Computer Setup with factory default settings. (Identification information is retained.)
Ignore changes and exit	Cancel changes entered during the current session. Then exit and restart the computer.
Save changes and exit	Save changes entered during the current session. Then exit and restart the computer. The changes you save are to into effect when the computer restarts.

# Selecting from the Security Menu

**Table 2-2**  
**Security Menu**

Select	To Do This
Administrator password	Enter, change, or delete an HP Administrator password.
Power-on password	Enter, change, or delete a power-on password.
Password options	<ul style="list-style-type: none"> <li>■ Enable/Disable stringent security.</li> <li>■ Enable/Disable required password on restart.</li> </ul>
DriveLock passwords	<p>Enable/disable DriveLock; change a DriveLock user or master password.</p> <p> DriveLock Settings are accessible only when you enter Computer Setup by turning on (not restarting) the computer.</p>
Smart Card Security	<p>Enable/disable power-on support for smart cards.</p> <p> This feature is supported by select smart card readers only.</p>
Embedded Security	<ul style="list-style-type: none"> <li>■ Enable/Disable the embedded security chip.</li> <li>■ Restore embedded security chip to factory settings.</li> <li>■ Enable/Disable power-on authentication support.</li> <li>■ Enable/Disable automatic DriveLock.</li> <li>■ Reset power-on authentication credential</li> </ul> <p> Embedded Security settings are accessible only if the computer is equipped with an embedded security chip.</p>
Device security	<p>Enable/Disable devices in the system.</p> <p>Enable NIC for inclusion in MultiBoot.</p>
System IDs	Enter user-defined identification values.

# Selecting from the Tools Menu

**Table 2-3**  
**Tools Menu**

Select	To Do This
HDD Self Test options	Run a quick or comprehensive self-test on any hard drive in the system.
Battery Information	View information about any battery packs in the computer.
Memory Check	<ul style="list-style-type: none"> <li>■ Run a self-test on memory modules in the computer.</li> <li>■ View information about memory modules installed in the computer.</li> </ul>

# Selecting from the Advanced Menu

**Table 2-4**  
**Advanced Menu**

Select	To Do This
Language (or press <b>f2</b> )	Change the Computer Setup language.
Boot options	<ul style="list-style-type: none"><li>■ Enable/Disable MultiBoot, which sets a startup sequence that can include most bootable devices and media in the system.</li><li>■ Set the boot order.</li></ul>
Device options	<ul style="list-style-type: none"><li>■ Swap the functions of the <b>fn</b> key and left <b>ctrl</b> key.</li><li>■ Enable/Disable multiple pointing devices at startup. (To set the computer to support only a single, usually nonstandard, pointing device at startup, select <b>Disable</b>.)</li><li>■ Enable/Disable USB legacy support for a USB keyboard, mouse, and hub. When USB legacy support is enabled<ul style="list-style-type: none"><li><input type="checkbox"/> A USB keyboard, mouse, and hub work even when a Windows operating system is not loaded.</li><li><input type="checkbox"/> The computer starts from a bootable hard drive, diskette drive diskette, or CD, CD-RW, or DVD inserted into a drive connected by a USB connector to the computer or to an optional docking device.</li></ul></li><li>■ Select a parallel port mode: EPP (Enhanced Parallel Port), standard, bidirectional, or ECP (Enhanced Capabilities Port).</li><li>■ Enable/Disable all settings in the <b>SpeedStep</b> window. (When Disable is selected, the computer runs in Battery Optimized mode.)</li></ul>

## 2.2 Troubleshooting Flowcharts

**Table 2-5**  
**Troubleshooting Flowcharts Overview**

Flowchart	Description
2.1	"Flowchart 2.1—Initial Troubleshooting"
2.2	"Flowchart 2.2—No Power, Part 1"
2.3	"Flowchart 2.3—No Power, Part 2"
2.4	"Flowchart 2.4—No Power, Part 3"
2.5	"Flowchart 2.5—No Power, Part 4"
2.6	"Flowchart 2.6—No Video, Part 1"
2.7	"Flowchart 2.7—No Video, Part 2"
2.8	"Flowchart 2.8—Nonfunctioning Docking Device (if applicable)"
2.9	"Flowchart 2.9—No Operating System (OS) Loading"
2.10	"Flowchart 2.10—No OS Loading, Hard Drive, Part 1"
2.11	"Flowchart 2.11—No OS Loading, Hard Drive, Part 2"
2.12	"Flowchart 2.12—No OS Loading, Hard Drive, Part 3"
2.13	"Flowchart 2.13—No OS Loading, Diskette Drive"

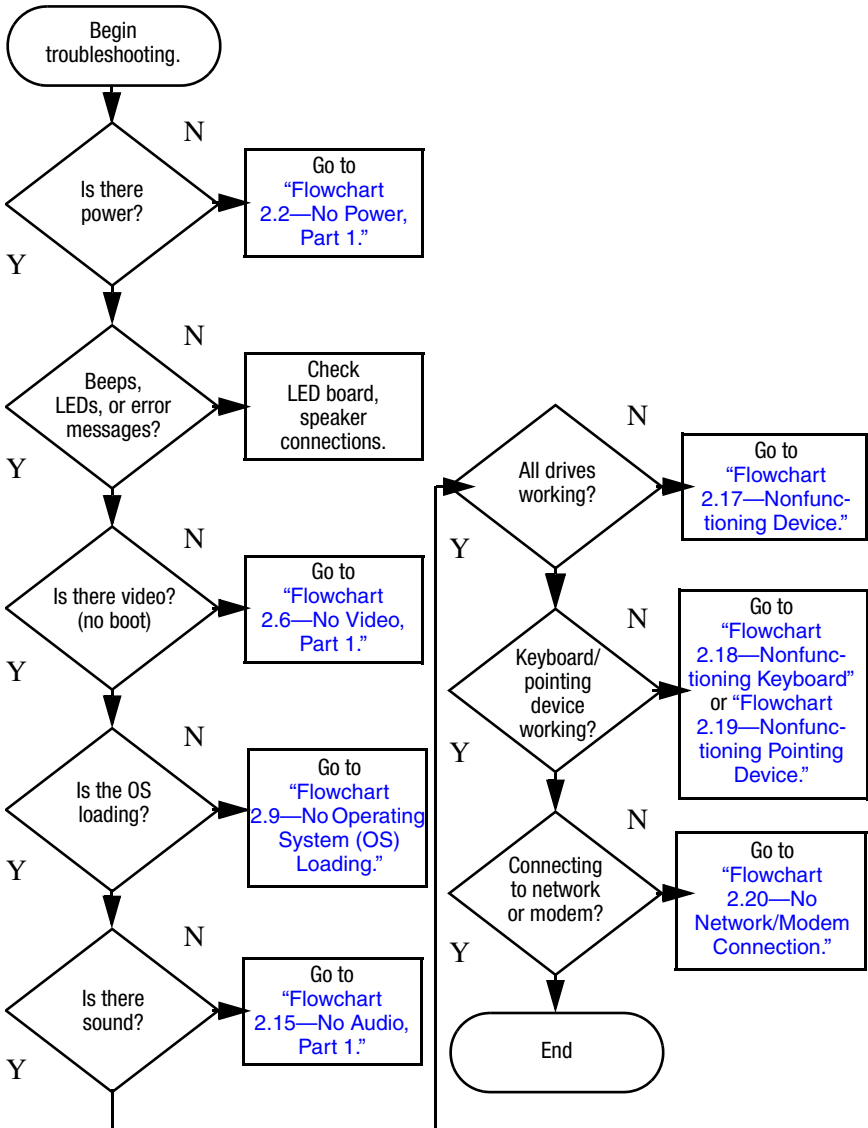
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**Table 2-5**  
**Troubleshooting Flowcharts Overview (*Continued*)**

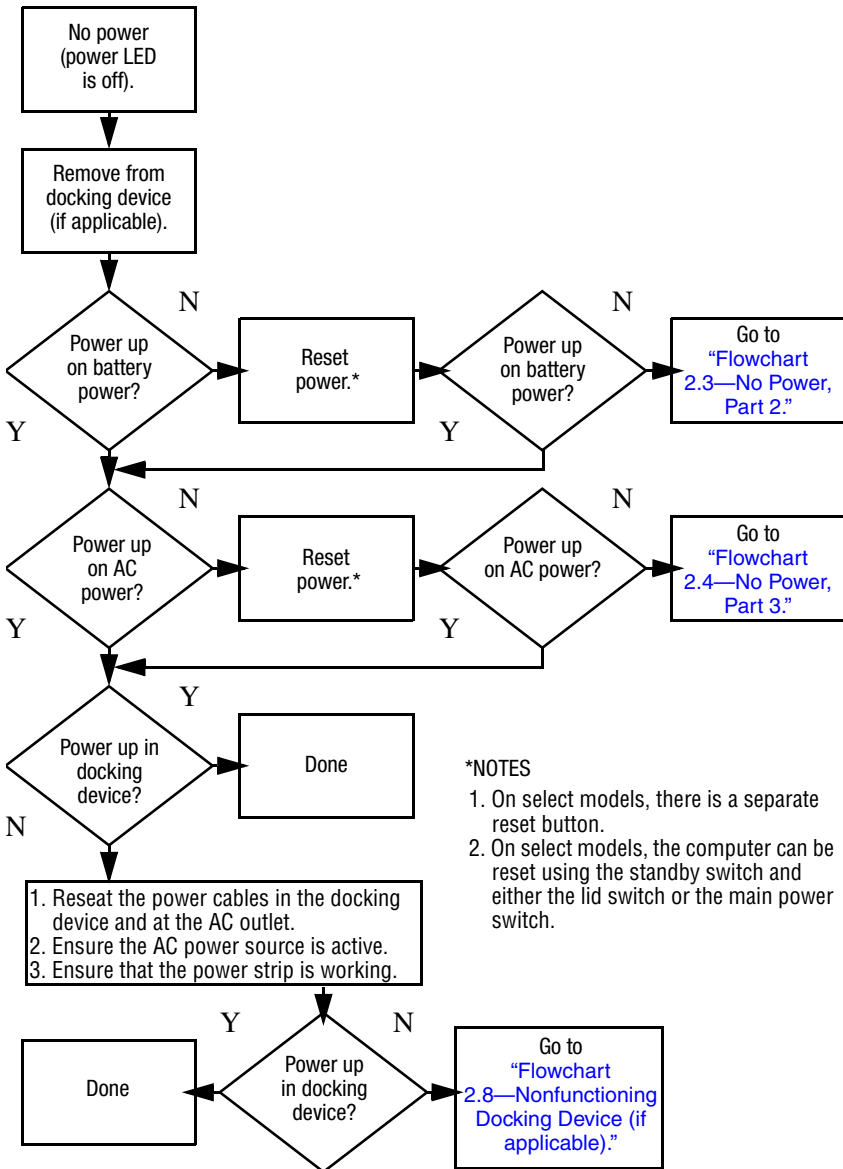
Flowchart	Description
2.14	"Flowchart 2.14—No OS Loading, Optical Drive"
2.15	"Flowchart 2.15—No Audio, Part 1"
2.16	"Flowchart 2.16—No Audio, Part 2"
2.17	"Flowchart 2.17—Nonfunctioning Device"
2.18	"Flowchart 2.18—Nonfunctioning Keyboard"
2.19	"Flowchart 2.19—Nonfunctioning Pointing Device"
2.20	"Flowchart 2.20—No Network/Modem Connection"

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## Flowchart 2.1—Initial Troubleshooting

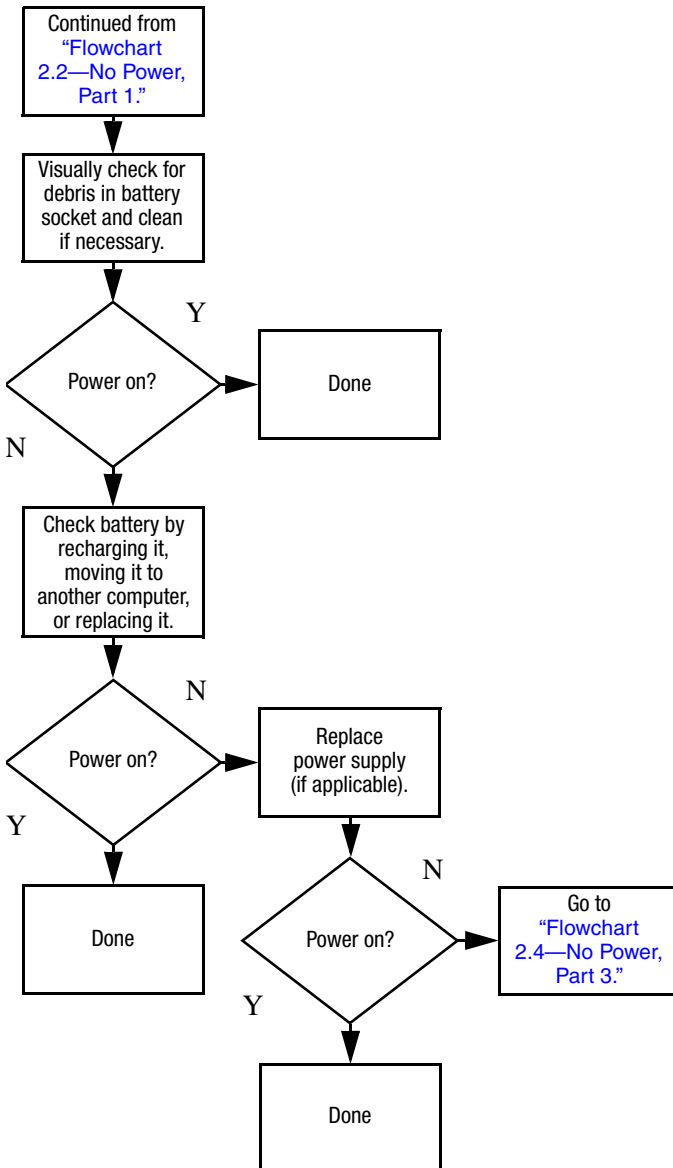


## Flowchart 2.2—No Power, Part 1

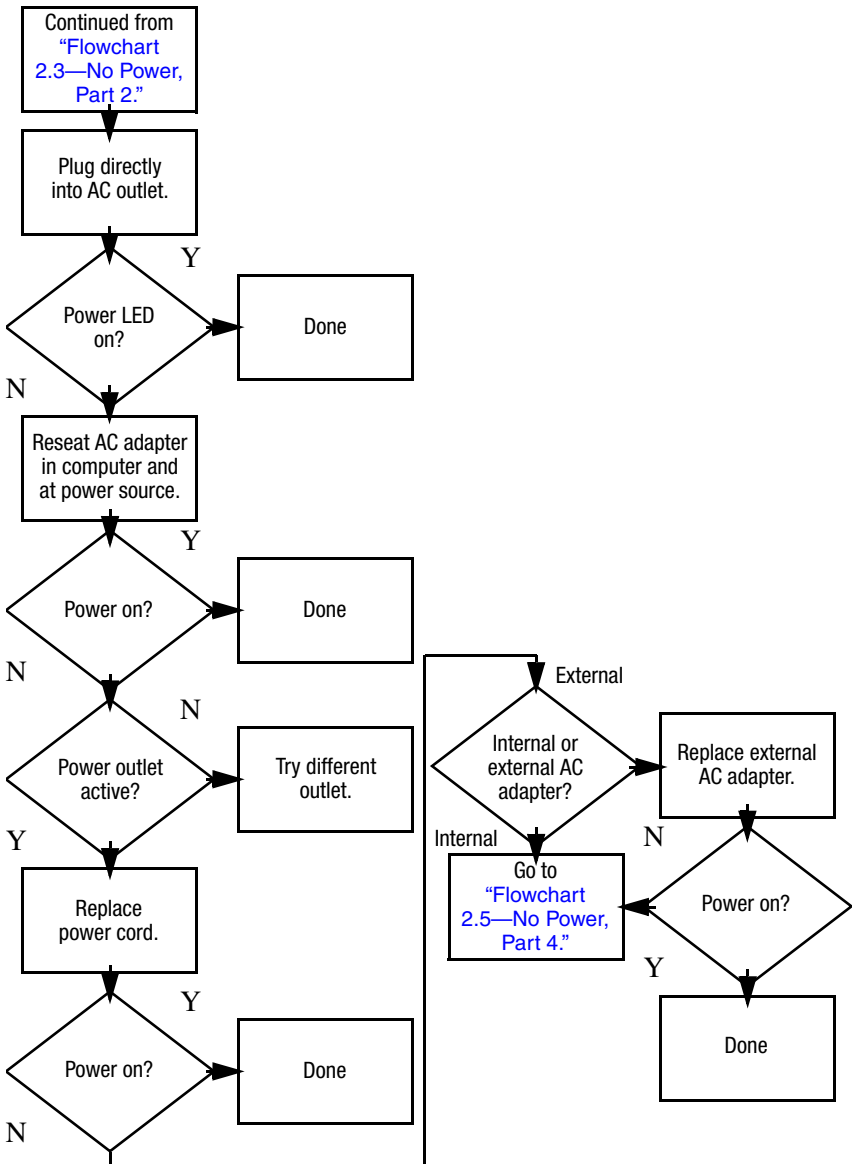




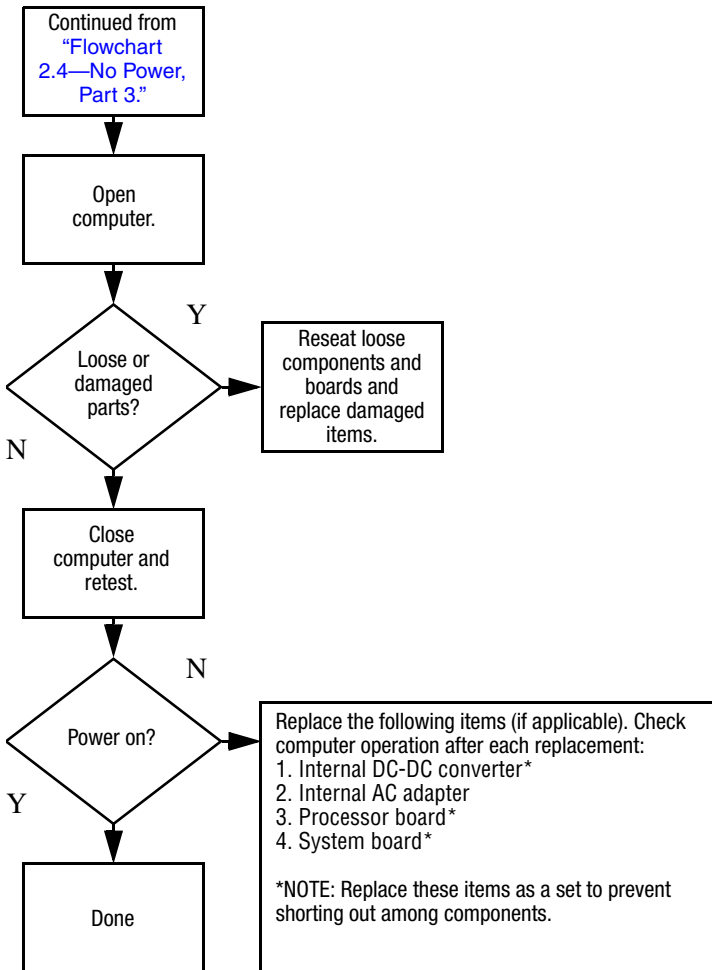
## Flowchart 2.3—No Power, Part 2



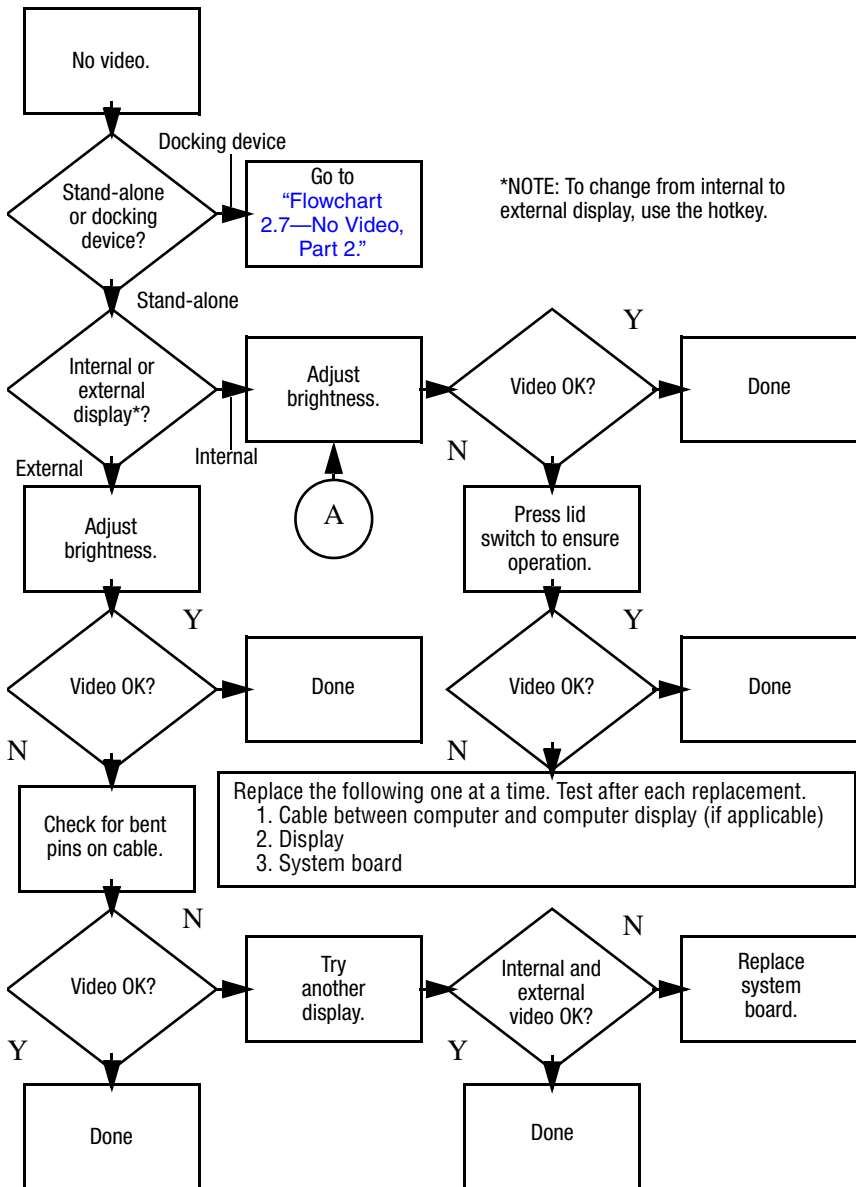
## Flowchart 2.4—No Power, Part 3



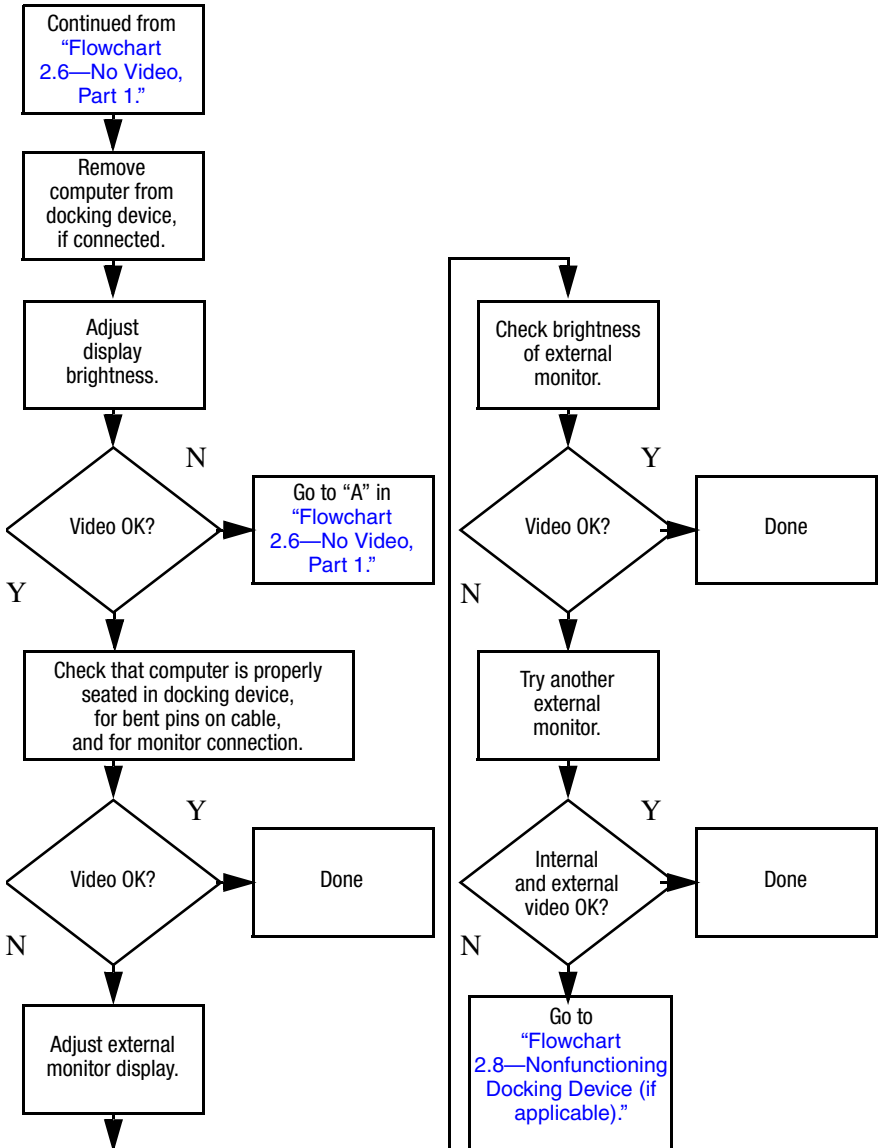
## Flowchart 2.5—No Power, Part 4



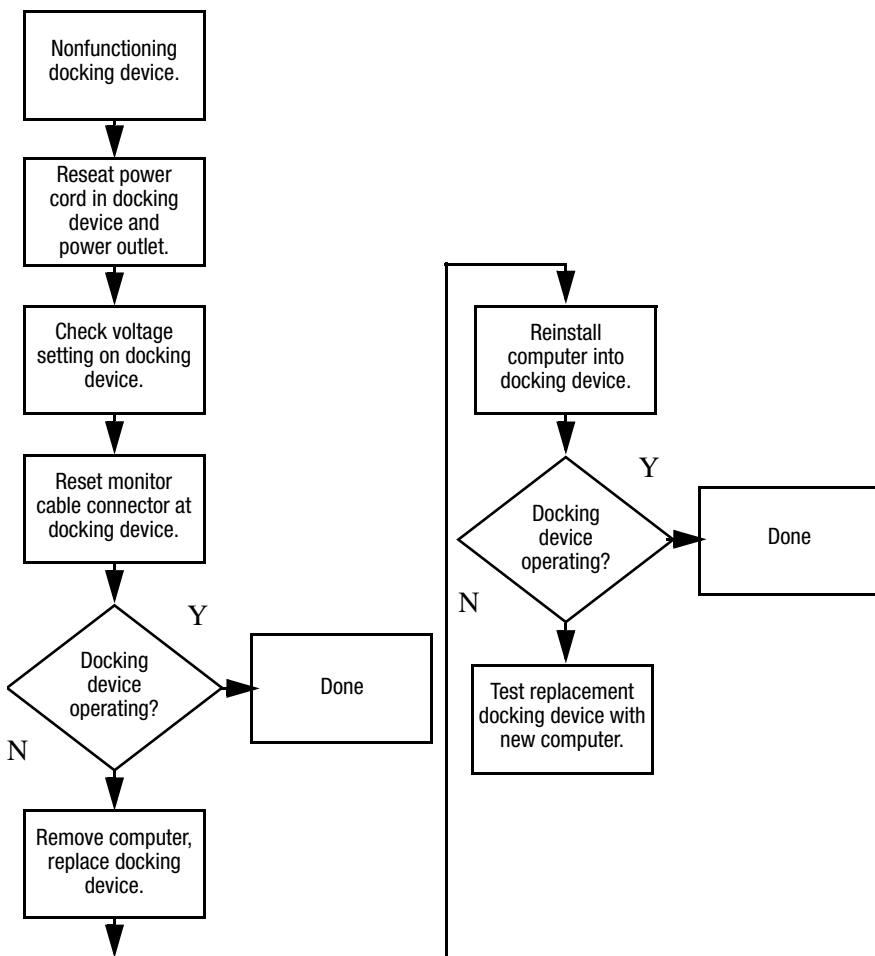
## Flowchart 2.6—No Video, Part 1



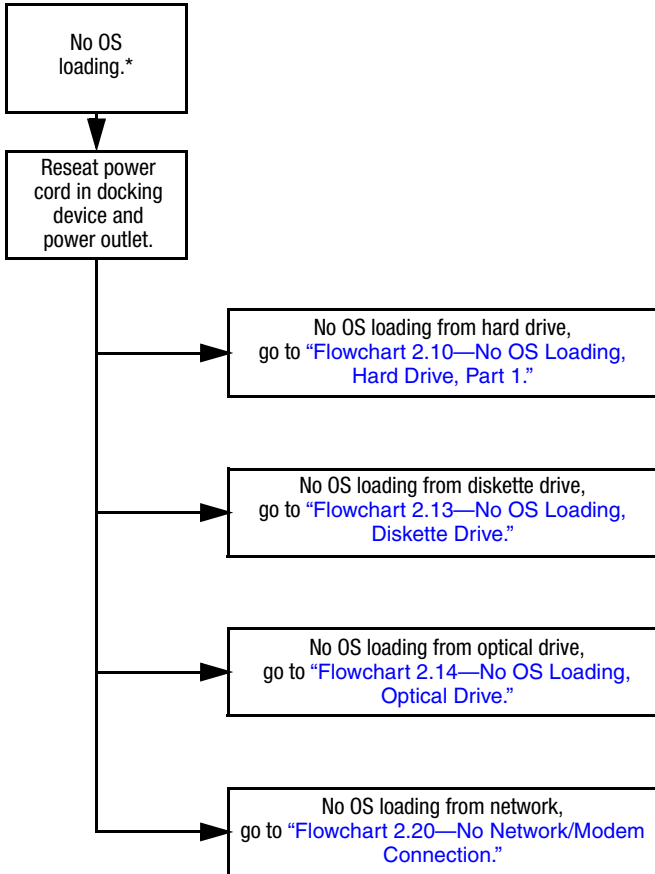
## Flowchart 2.7—No Video, Part 2



## Flowchart 2.8—Nonfunctioning Docking Device (if applicable)

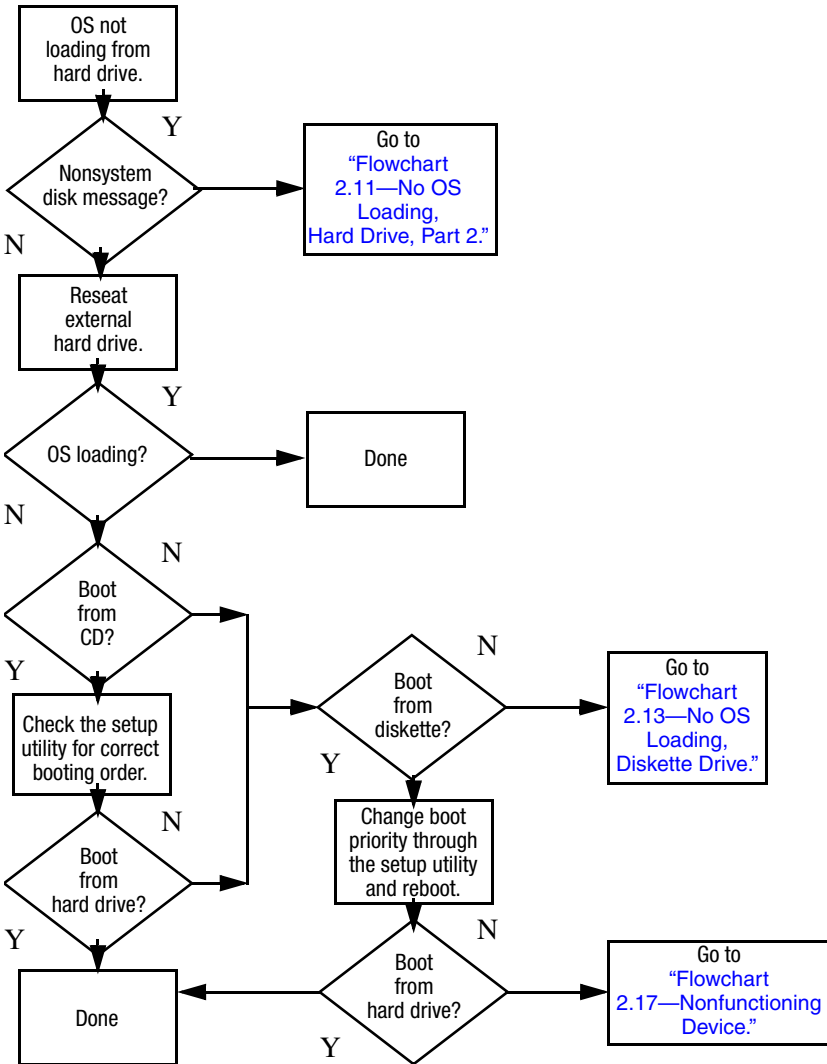


## Flowchart 2.9—No Operating System (OS) Loading



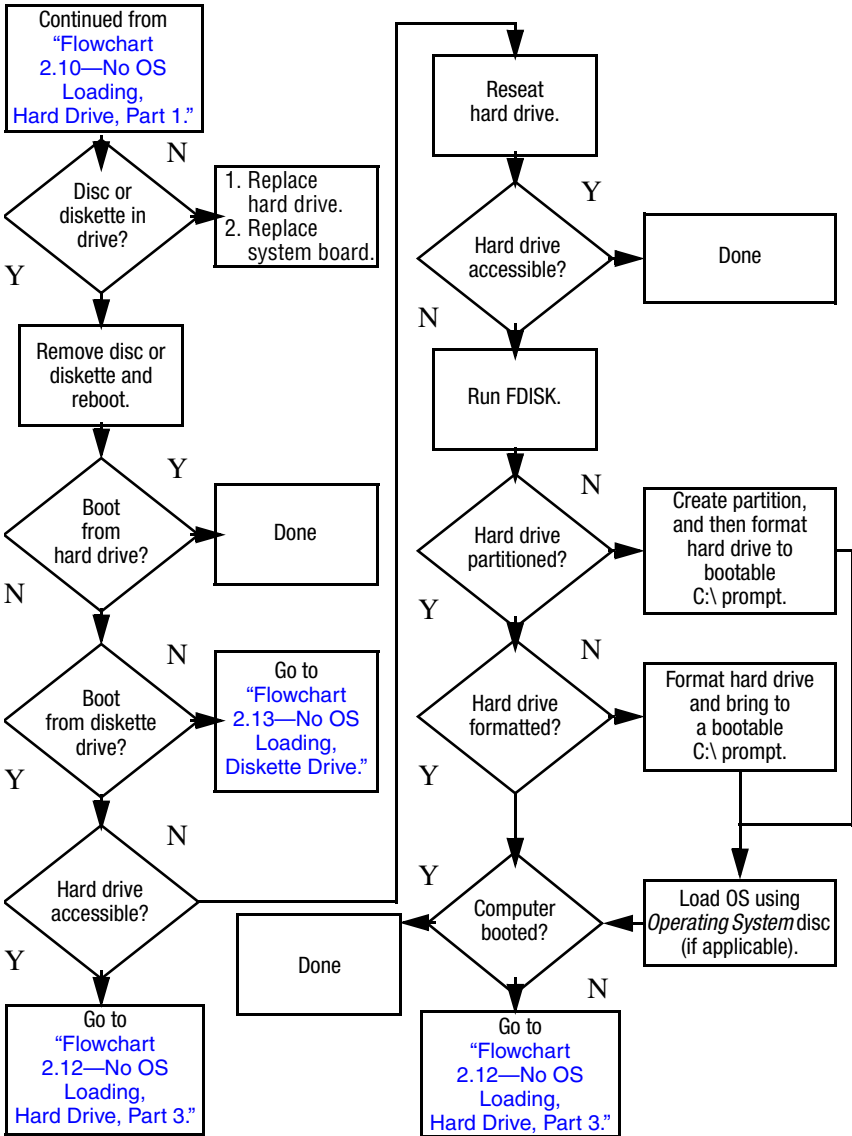
\*NOTE: Before beginning troubleshooting, always check cable connections, cable ends, and drives for bent or damaged pins.

## Flowchart 2.10—No OS Loading, Hard Drive, Part 1

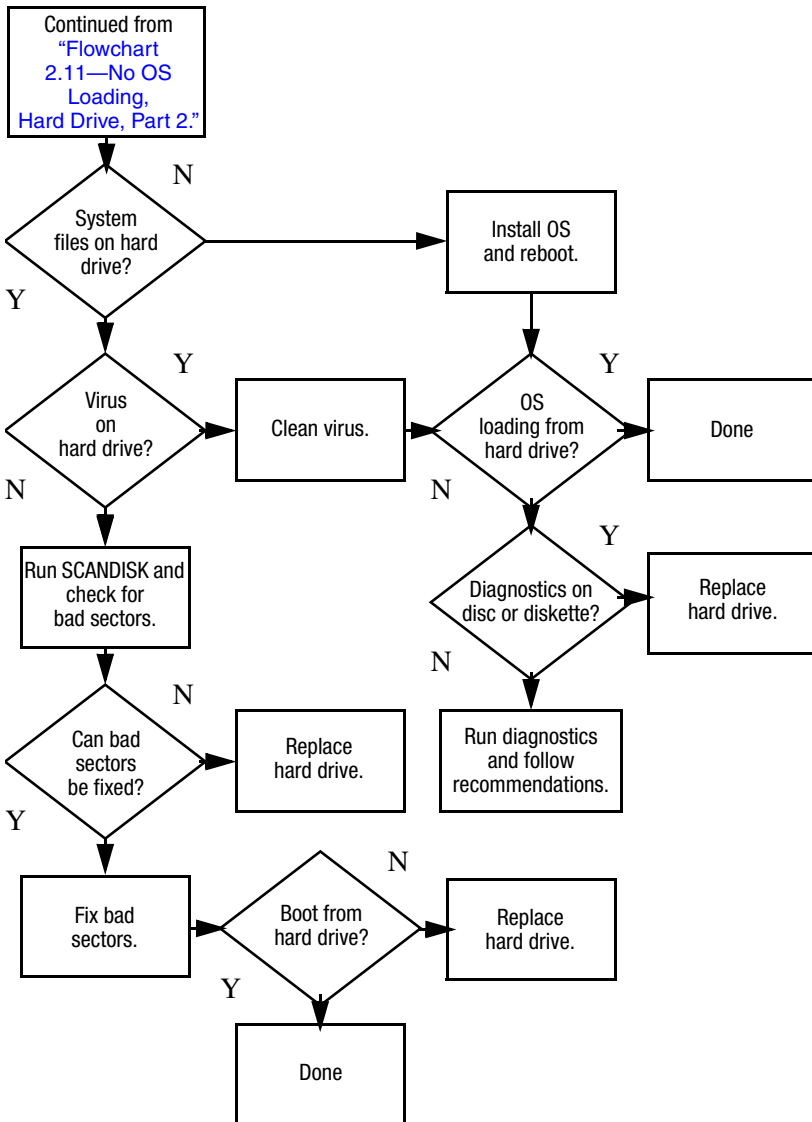




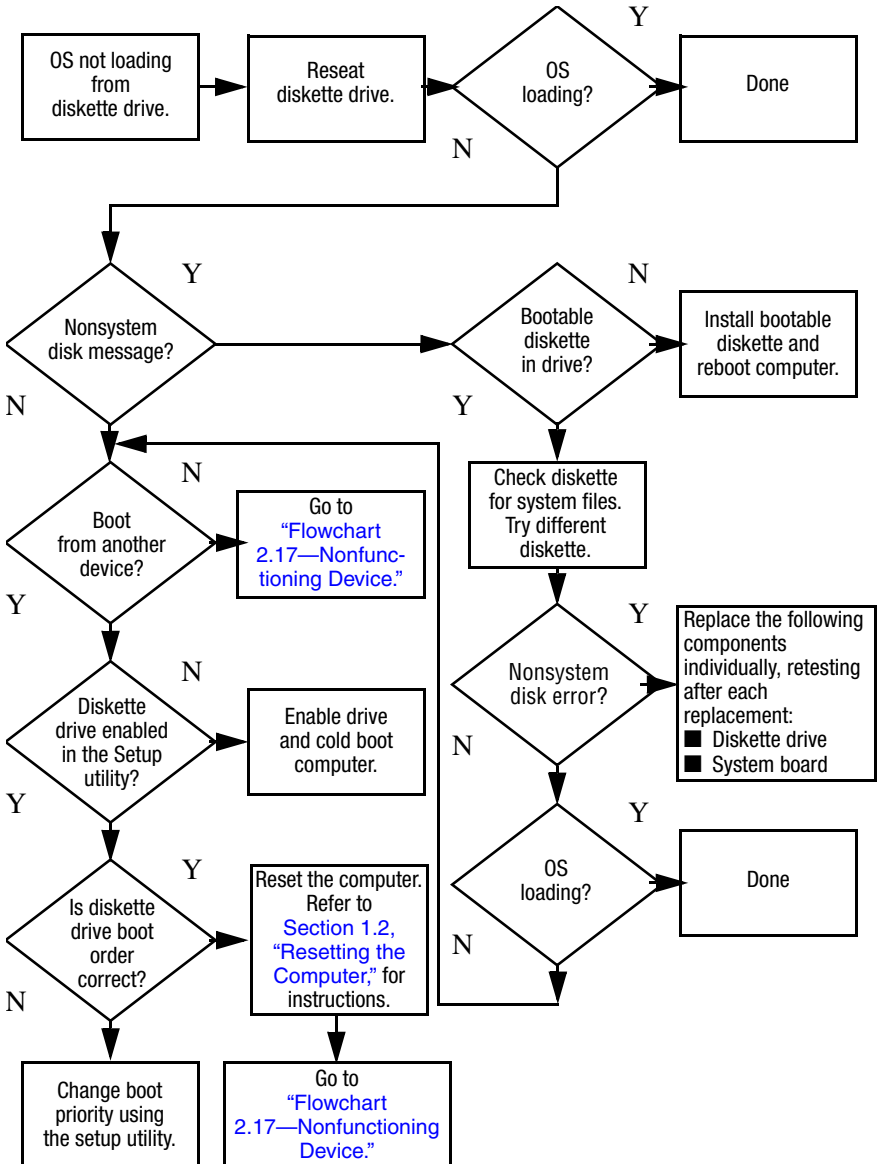
## Flowchart 2.11 —No OS Loading, Hard Drive, Part 2



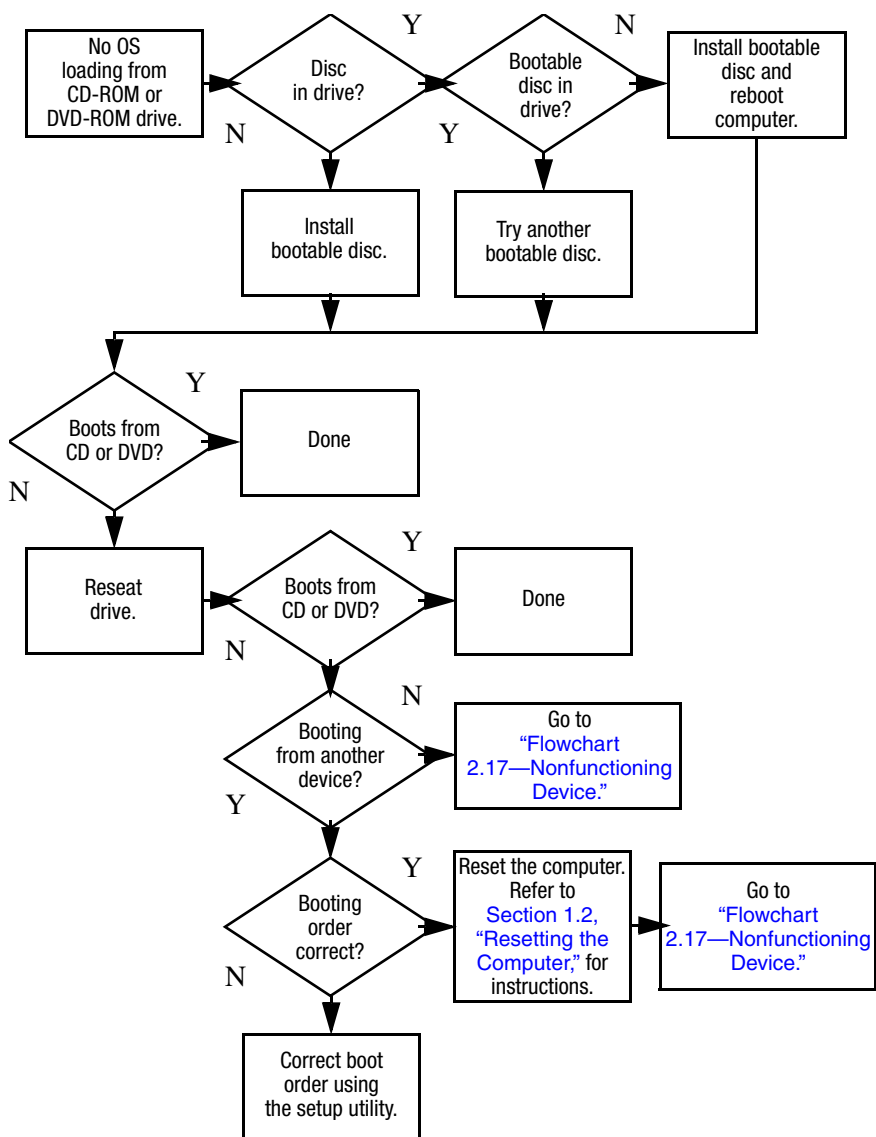
### Flowchart 2.12—No OS Loading, Hard Drive, Part 3



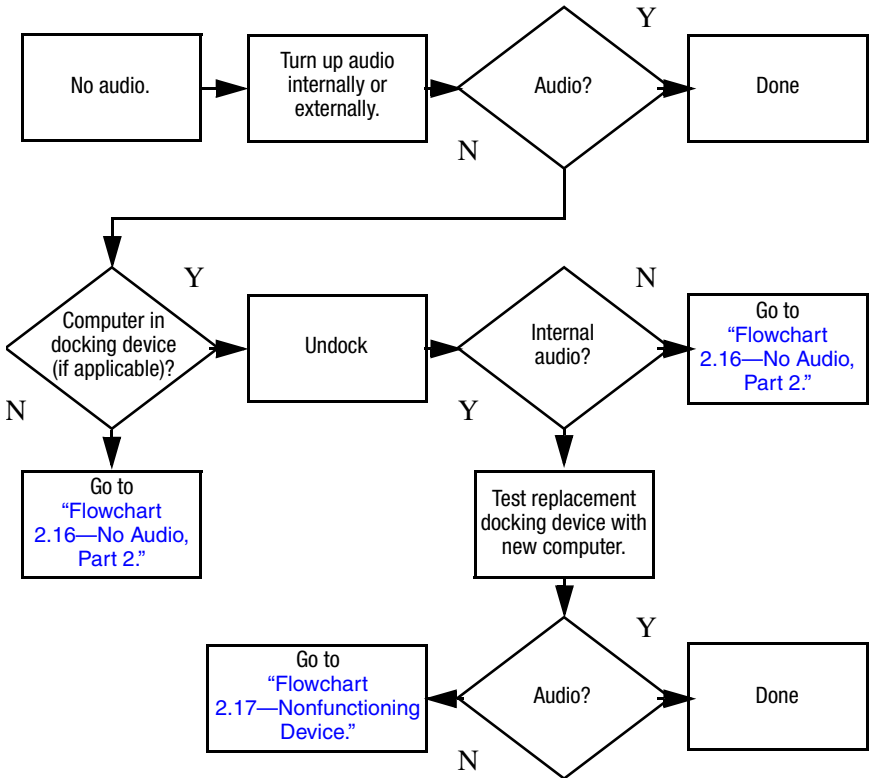
## Flowchart 2.13—No OS Loading, Diskette Drive



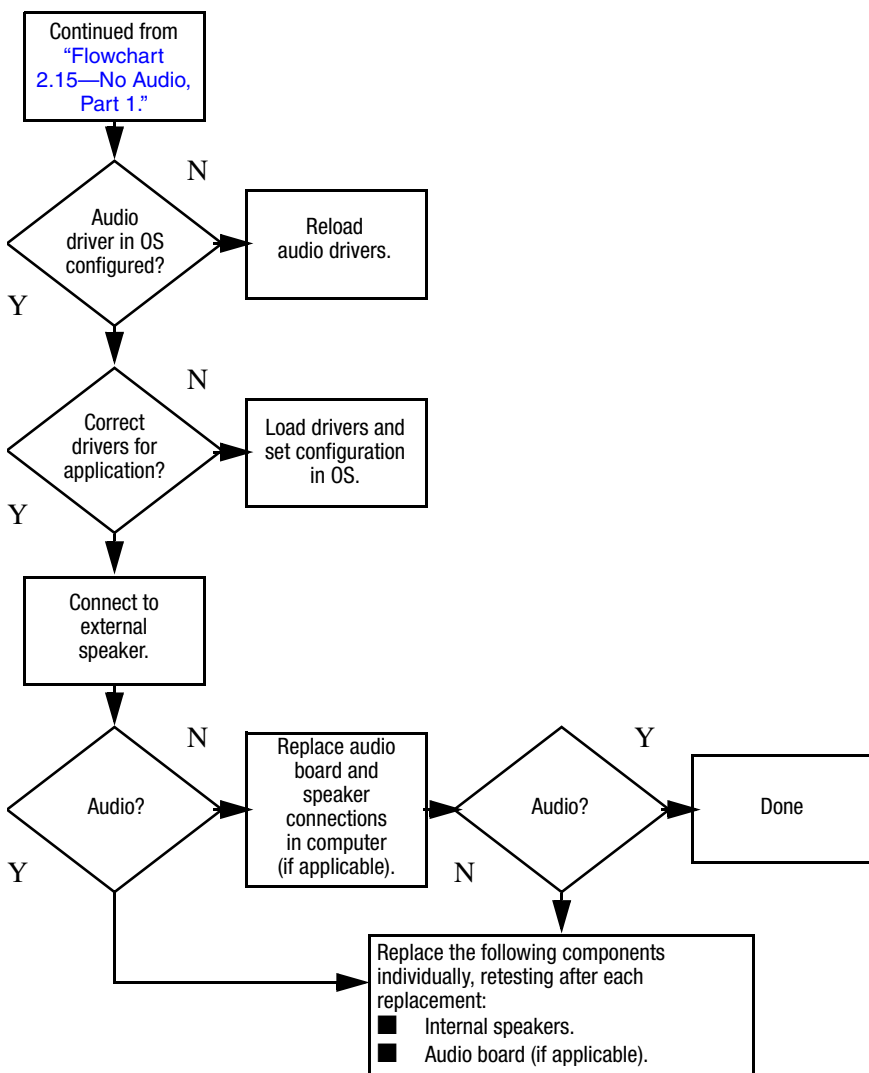
## Flowchart 2.14—No OS Loading, Optical Drive



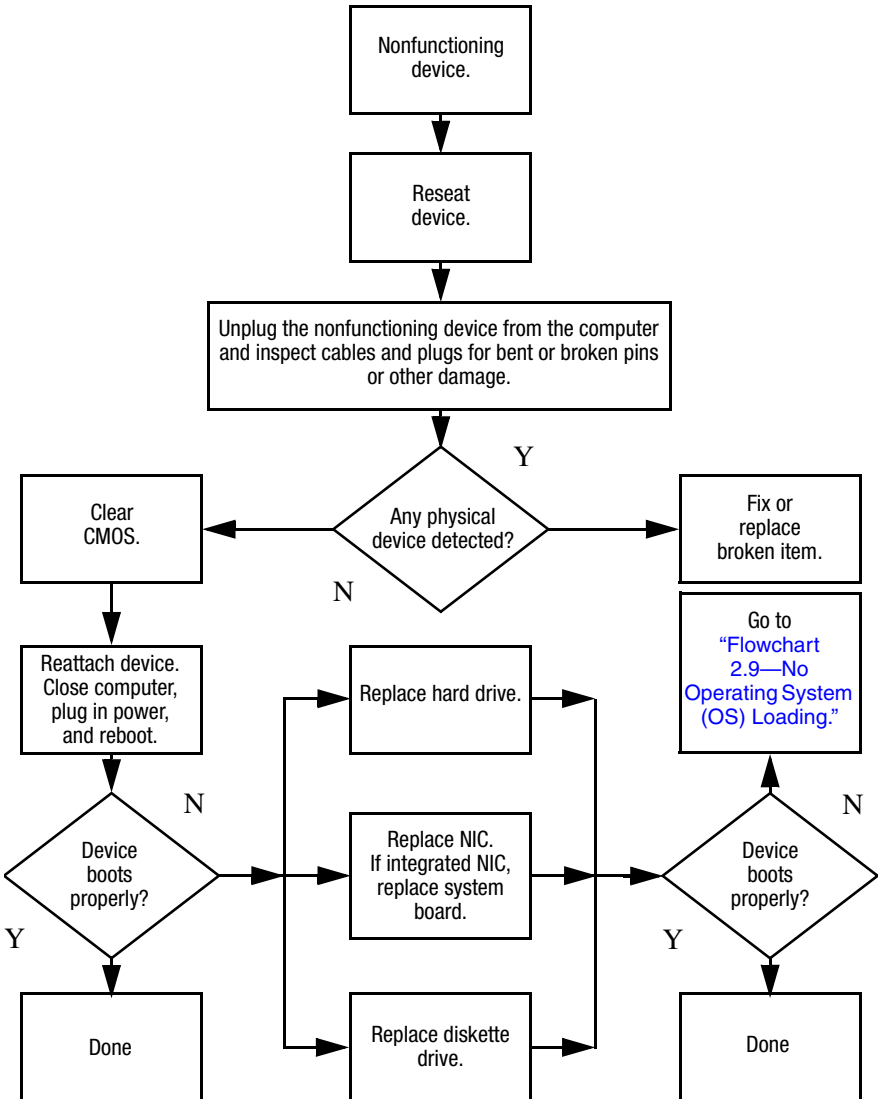
## Flowchart 2.15—No Audio, Part 1



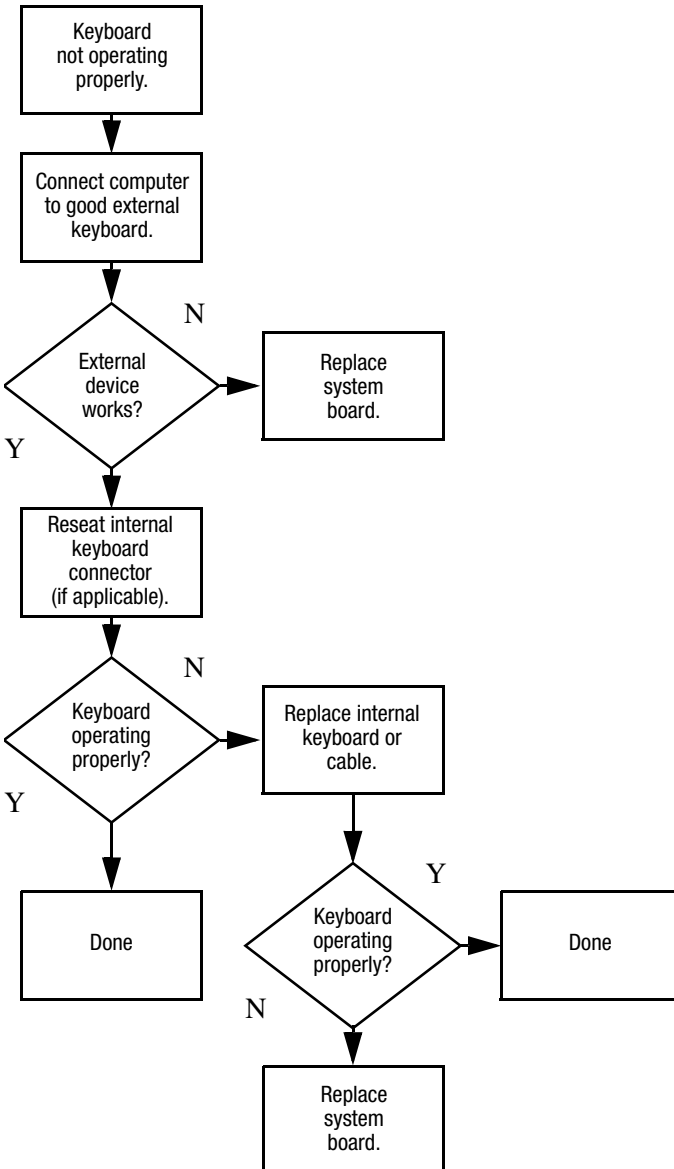
## Flowchart 2.16—No Audio, Part 2



## Flowchart 2.17—Nonfunctioning Device

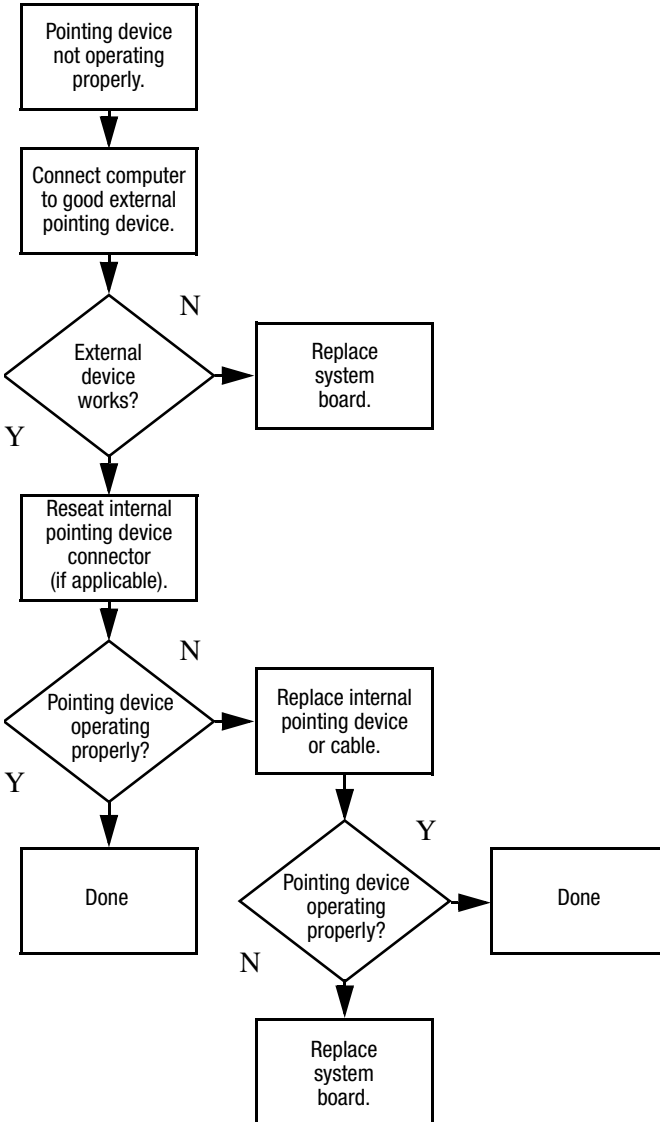


## Flowchart 2.18—Nonfunctioning Keyboard

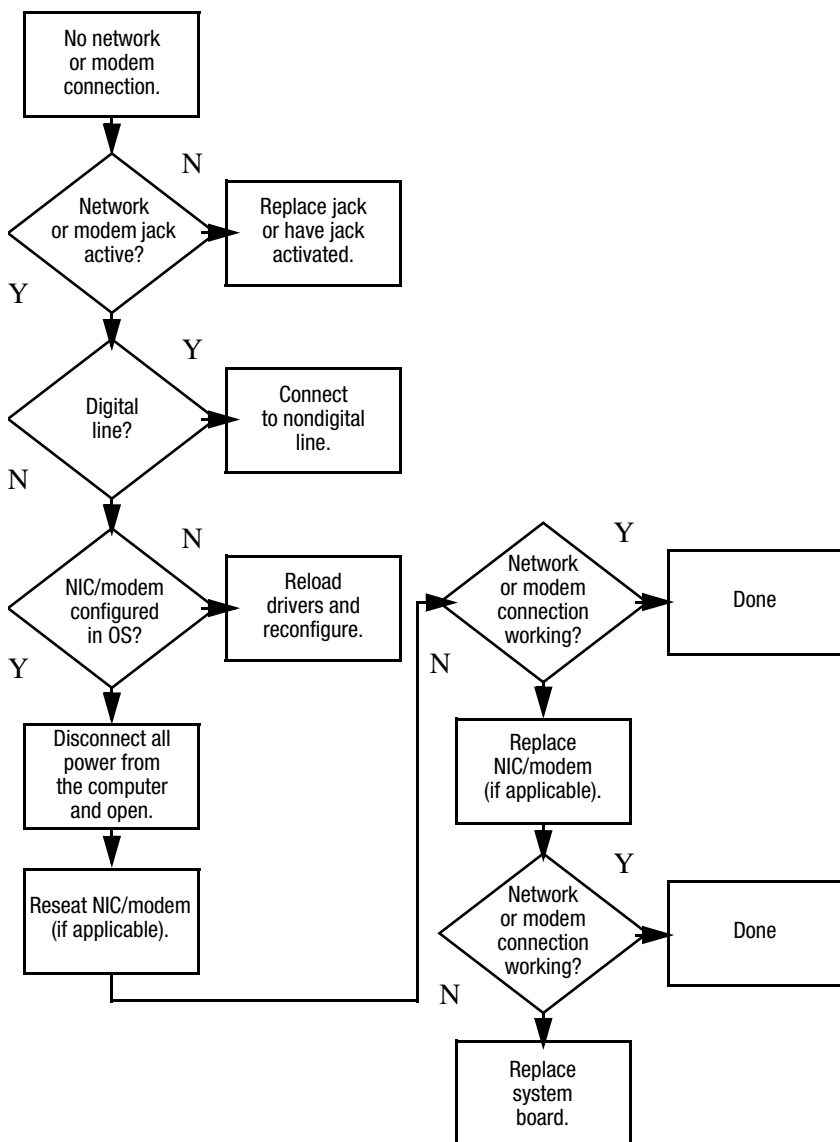




## Flowchart 2.19—Nonfunctioning Pointing Device



## Flowchart 2.20—No Network/Modem Connection



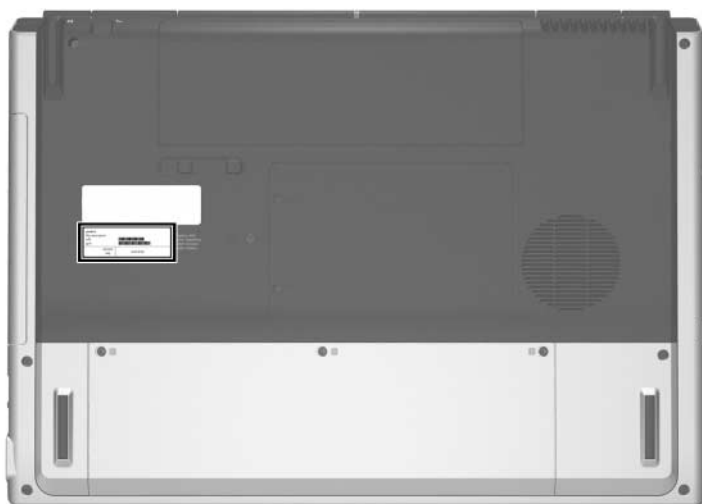
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## Illustrated Parts Catalog

This chapter provides an illustrated parts breakdown and a reference for spare part numbers.

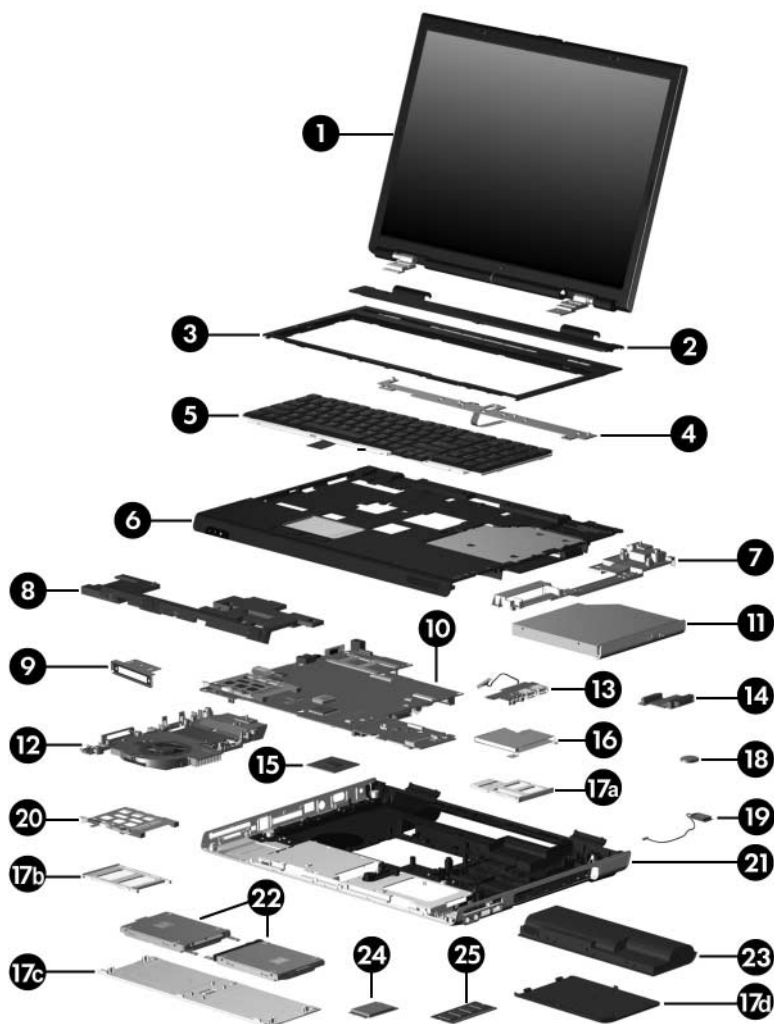
### 3.1 Serial Number Location

When ordering parts or requesting information, provide the computer serial number and model number located on the bottom of the computer.




*Serial Number Location*

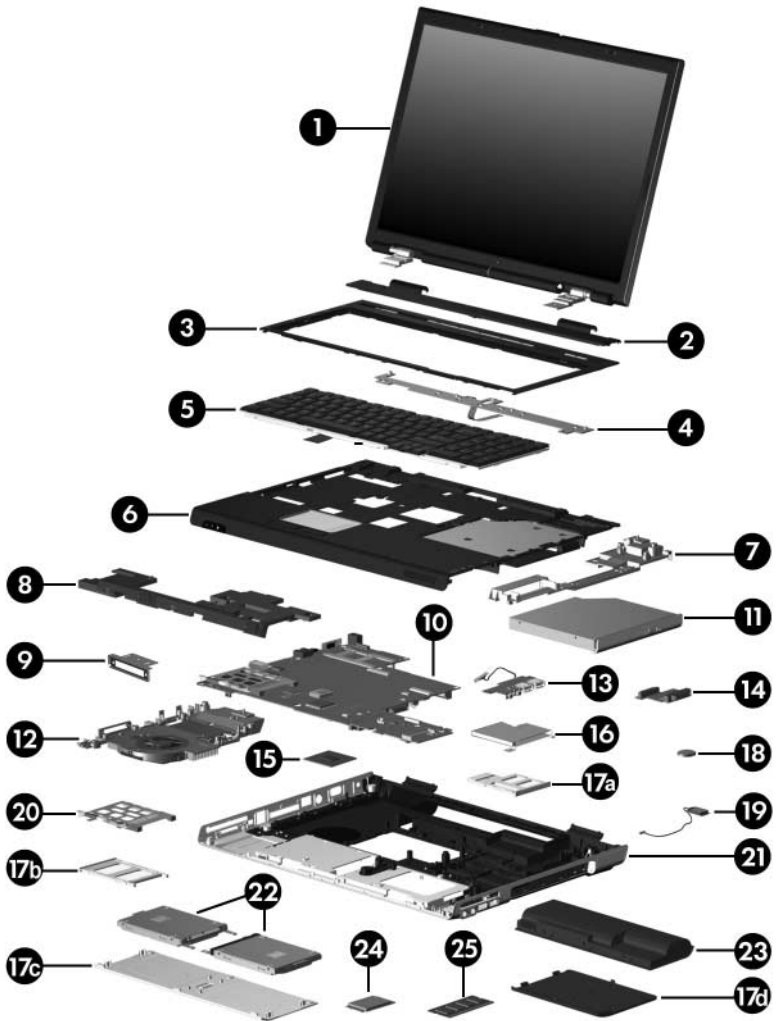
## 3.2 Computer Major Components



Computer Major Components

**Table 3-1**  
**Spare Parts: Computer Major Components**

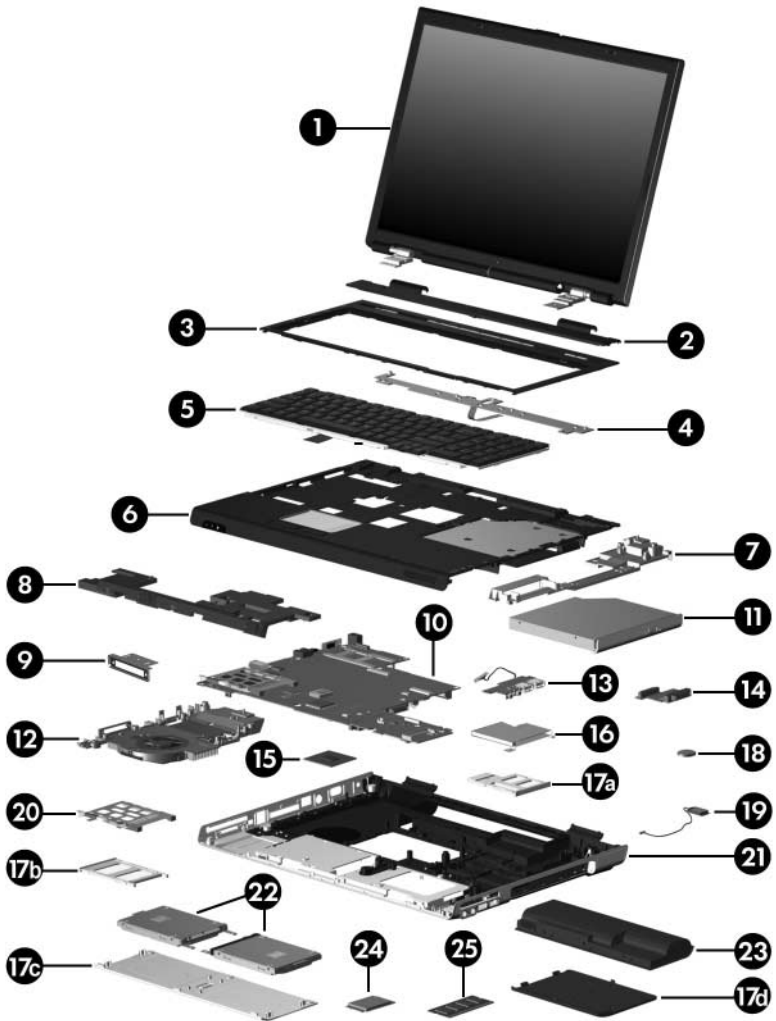
Item	Description	Spare Part Number
1	<b>Display assemblies</b> (include display cable, wireless antenna boards, and antenna cables)	
	17-inch, WXGA+ Dual Lamp	408486-001
	17-inch, WSXGA+ with BrightView	403797-001
	17-inch, WXGA+ with BrightView	403796-001
	 Refer to <a href="#">Section 3.3, "Display Assembly Subcomponents,"</a> for display assembly internal component spare part number information.	
2	<b>Switch cover</b> (includes LED board and LED board cable)	403817-001
3	<b>Keyboard assembly frame</b>	403818-001
4	<b>LED board</b> (includes LED board cable)	408494-001
5	<b>Keyboards</b>	
	Belgium 403809-A41	Portugal 403809-131
	Europe 403809-021	Saudi Arabia 403809-171
	France 403809-051	Spain 403809-071
	French Canada 403809-121	Sweden and 403809-B71
	Germany 403809-041	Finland
	Greece 403809-151	Switzerland 403809-111
	Israel 403809-BB1	Turkey 403809-141
	Italy 403809-061	The United 403809-031
	Korea 403809-AD1	Kingdom
	Latin America 403809-161	The United 403809-001
	The Netherlands 403809-331	States
	Norway 403809-091	
6	<b>Top cover</b> (includes TouchPad)	403822-001



*Computer Major Components*

**Table 3-1****Spare Parts: Computer Major Components (Continued)**

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
7	<b>Bracket Kit</b> , includes: Display hinge support bracket Not illustrated: Optical drive bracket (also included with optical drive spare part kits) Hard drive bracket (also included with hard drive spare part kits) Expansion port 2 bracket TouchPad bracket (also included with top cover spare part kits)	403816-001
8	<b>Speaker assembly</b>	403825-001
9	<b>Expansion port 2 bracket</b>	407863-001
10	<b>System board</b>	407758-001
11	<b>Optical drives</b>	
	DVD±RW and CD-RW Double Layer Combo Drive with LightScribe	403807-001
	DVD±RW and CD-RW Double Layer Combo Drive	403806-001
	DVD/CD-RW Combo Drive	403805-001
12	<b>Fan/heat sink assembly</b> (includes thermal paste)	407862-001
13	<b>USB board</b> (includes USB board and USB board cable)	408491-001
14	<b>Optical drive connector board</b>	408491-001
15	<b>Processors</b> (include thermal paste)	
	Intel Pentium M 21.7-GHZ	407763-001
	Intel Pentium M 2.0-GHz	407662-001
	Intel Pentium M 1.83-GHz	407661-001
	Intel Pentium M 66-GHz Dual Code	407660-001

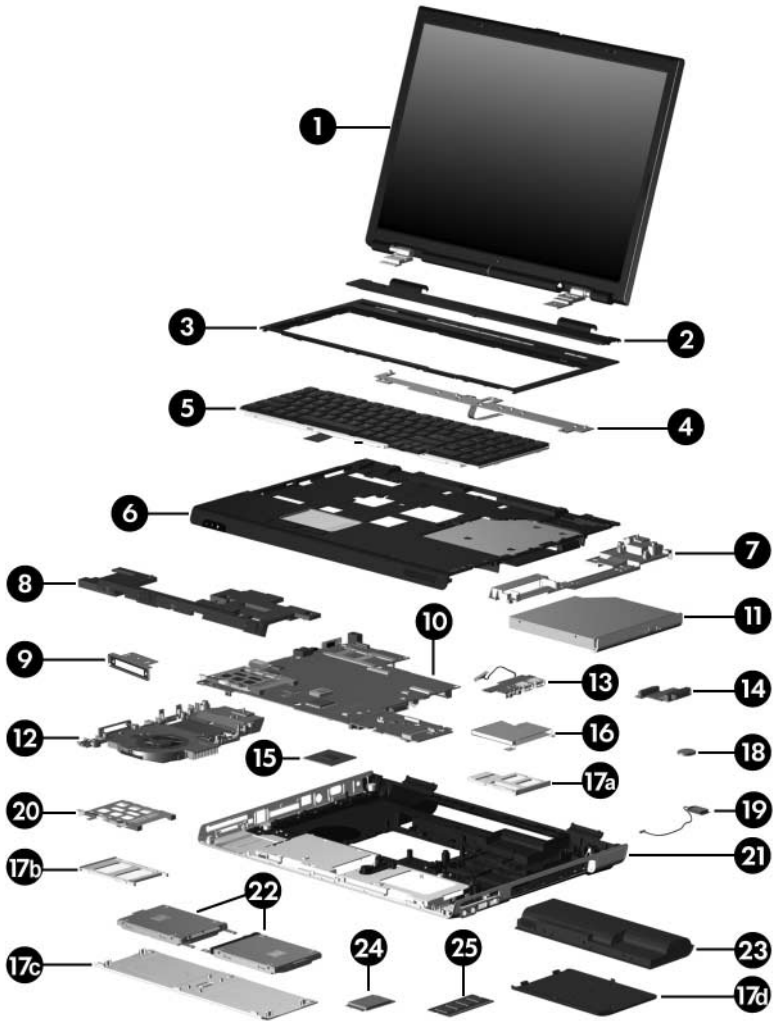


*Computer Major Components*



**Table 3-1****Spare Parts: Computer Major Components (Continued)**

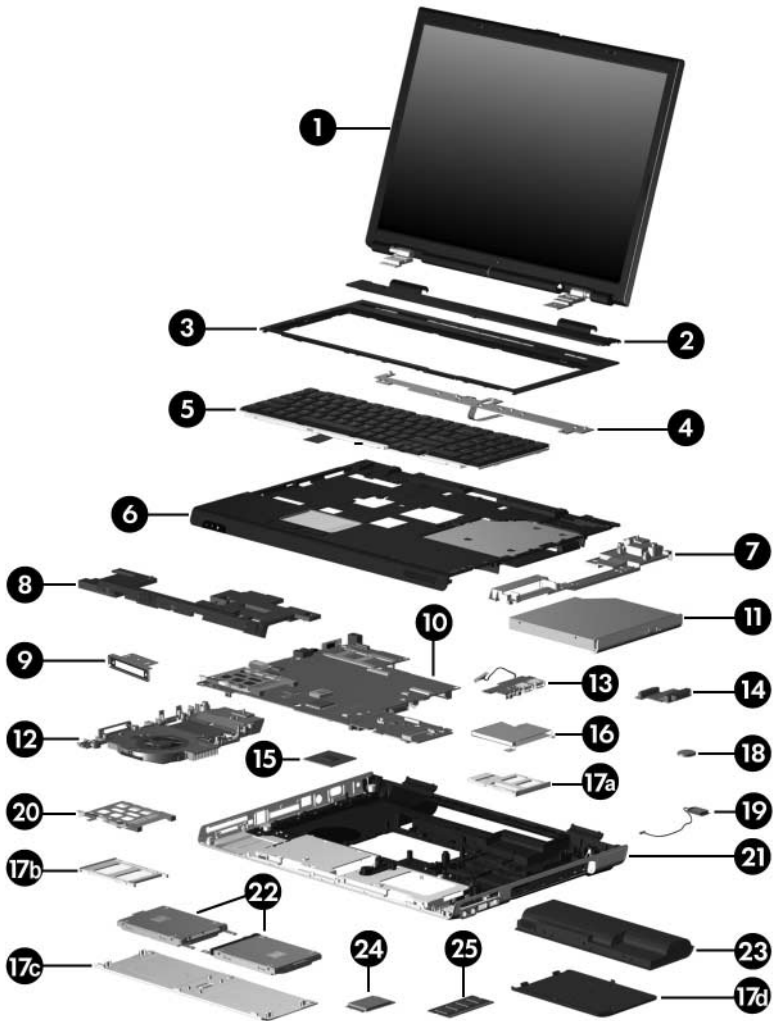
<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
16	<b>ExpressCard assembly</b>	403828-001
	<b>Plastics Kit</b>	415692-001
	Includes:	
17a	ExpressCard slot bezel	
17b	PC Card slot bezel	
17c	Hard drive cover (includes 3 captive screws)	
17d	Memory/Mini Card module compartment cover (includes 2 captive screws)	
	Computer feet (not illustrated)	
18	<b>RTC battery</b>	403819-001
19	<b>Bluetooth® module</b> (includes Bluetooth module cable)	397922-001
20	<b>PC Card assembly</b>	403835-001
21	<b>Base enclosure</b>	403824-001
22	<b>Hard drives</b> (include frame and connector)	
	7200 rpm, 100-GB	410197-001
	5400 rpm, 120-GB	410198-001
	5400 rpm, 100-GB	407770-001
	5400 rpm, 80-GB	407847-001
23	<b>8-cell, 4.4-hour battery pack</b>	403808-001



*Computer Major Components*

**Table 3-1****Spare Parts: Computer Major Components (Continued)**

Item	Description	Spare Part Number		
24	<b>Mini Card modules</b>			
	802.11a/b/g WLAN module for use in the countries listed below. These countries are categorized as most of the world (MOW) 1.	407576-001		
	Antigua and Barbuda	Canada	Panama	Paraguay
	Argentina	Chile	India	Saudi Arabia
	Australia	Dominican Republic	Indonesia	Taiwan
	Bahamas	Guam	Malaysia	The United States
	Barbados	Guatemala	Mexico	Vietnam
	Brunei	Hong Kong	New Zealand	
	802.11a/b/g WLAN module for use in the countries listed below. These countries are categorized as MOW 2.		407576-002	
	Aruba	Estonia	Poland	Norway
	Austria	Finland	Portugal	Oman
	Azerbaijan	France	Romania	Slovenia
	Bahrain	Georgia	Russia	South Africa
	Belgium	Germany	Serbia and Montenegro	Spain
	Bermuda	Greece	Singapore	Sri Lanka
	Bulgaria	Hungary	Slovakia	Sweden
	Cayman Islands	Iceland	Liechtenstein	Switzerland
	Columbia	Ireland	Lithuania	Turkey
	Croatia	Italy	Luxembourg	The United Kingdom
	Cyprus	Latvia	Malta	Uzbekistan
	Czech Republic	Lebanon	Monaco	
	Denmark	The Philippines	The Netherlands	
	Egypt			
	El Salvador			



*Computer Major Components*

**Table 3-1****Spare Parts: Computer Major Components (Continued)**

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
24	<b>Mini Card modules</b> <i>(continued)</i>	
	802.11a/b/g WLAN module for use in the countries listed below. These countries are categorized as the rest of the world (ROW).	407576-003
	China Honduras Qatar Uruguay	
	Ecuador Pakistan South Korea Venezuela	
	Haiti Peru	
	802.11b/g WLAN module for use in the following countries:	409250-004
	Jordan Kuwait United Arab Emirates Ukraine	
	Israel Thailand	
25	<b>Memory modules</b> (1 DIMM)	
	PC2-5300 PC2-4200	
	1024 MB 409060-001 1024 MB 407767-001	
	512 MB 409059-001 512 MB 407766-001	
		256 MB 403573-001

## **3.3 Display Assembly Subcomponents**



**Table 3-2**  
**Display Assembly Subcomponent**  
**Spare Part Number Information**

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
	<b>Display Plastics Kit</b>	
	For use with Dual Lamp display assemblies	412269-001
	For use with non-Dual Lamp display assemblies	403881-001
	Includes:	
1a	■ Display bezel	
1b	■ Display enclosure	
	■ Display release latch actuator and hooks (not illustrated)	
2	<b>Display Hinge Kit</b>	
	For use with Dual Lamp display assemblies	412270-001
	For use with non-Dual Lamp display assemblies	403884-001
3	<b>Display inverter boards:</b>	
	For use with Dual Lamp display assemblies	412268-001
	For use with non-Dual Lamp display assemblies	403831-001
4	<b>Display Panel Kit</b> (includes display panel cable)	
	For use with Dual Lamp display assemblies	412271-001
	For use with non-Dual Lamp display assemblies	403885-001
5	<b>Wireless Antenna Kit</b> (includes cable and transceivers)	403882-001
	<b>Display Label Kit</b> (not illustrated)	403887-001
	<b>Display Screw Kit</b> (not illustrated), includes:	403886-001
	■ Phillips PM2.5×7.0 screws	
	■ Phillips PM2.5×5.0 screws	
	■ Rubber screw covers	

### 3.4 Plastics Kit

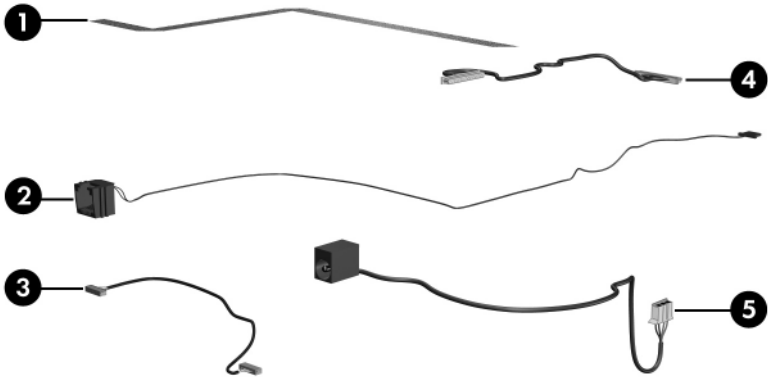


**Table 3-3**  
**Plastics Kit**  
**Spare Part Number Information**

Item	Description	Spare Part Number
	<b>Plastics Kit, includes:</b>	415692-001
1	Memory module/Mini Card module compartment cover (includes 2 captive screws, secured by C-clips)	
2	Hard drive cover (includes 3 captive screws, secured by C-clips)	
3	Computer feet (6)	
4	ExpressCard slot bezel	
5	PC Card slot bezel	



## 3.5 Cable Kit



**Table 3-4**  
**Cable Kit**  
**Spare Part Number Information**

Item	Description	Spare Part Number
	<b>Cable Kit</b> , includes:	403814-001
1	TouchPad cable	
2	Modem cable	
3	Bluetooth module cable	
4	USB board cable	
5	Power connector cable	

## **3.6 Mass Storage Devices**



**Table 3-5**  
**Mass Storage Devices**  
**Spare Part Number Information**

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
<b>1</b>	<b>Hard drives</b> (include frame and connector)	
	7200 rpm, 100-GB    410197-001    5400 rpm, 120-GB	410198-001
		5400 rpm, 100-GB    407770-001
		5400 rpm, 80-GB    407847-001
<b>2</b>	<b>Optical drives</b>	
	DVD±RW and CD-RW Double Layer Combo Drive with LightScribe	403807-001
	DVD±RW and CD-RW Double Layer Combo Drive	403806-001
	DVD/CD-RW Combo Drive	403805-001
	<b>USB digital drive</b> (not illustrated)	364727-001

## 3.7 Miscellaneous (Not Illustrated)

**Table 3-6**  
**Miscellaneous (Not Illustrated)**  
**Spare Part Information**

<b>Description</b>	<b>Spare Part Number</b>
<b>Composite S-Video and audio cable</b>	407939-001
<b>DVB-T TV tuner</b>	412475-001
<b>DVB-T TV tuner antenna and adapter</b>	412176-001
<b>HP Mobile Remote Control</b>	407313-001
<b>Remote TV tuner</b>	407941-001 and 408479
<b>RF cable</b>	408485-001
<b>RF input adapter</b>	407940-001
<b>USB infrared receiver</b>	408483-001
<b>Screw Kit</b> (includes the following screws; refer to <a href="#">Appendix C, "Screw Listing,"</a> for more information on specifications and usage)	403813-001
<ul style="list-style-type: none"> <li>■ Phillips PM3.0×4.0 screw</li> <li>■ Phillips PM2.5×13.0 screw</li> <li>■ Phillips PM2.5×9.0 screw</li> <li>■ Phillips PM2.5×7.0 screw</li> <li>■ Black Phillips PM2.5×6.0 screw</li> </ul>	<ul style="list-style-type: none"> <li>■ Silver Phillips PM2.5×6.0 screw</li> <li>■ Phillips PM2.5×4.0 screw</li> <li>■ Phillips PM2.0×4.0 screw</li> <li>■ Slotted M1.5×9.0 screw</li> </ul>
<b>USB travel mouse</b>	375269-001
<b>USB digital drive</b>	364727-001
<b>Wired headset with volume control</b>	371693-001

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**Table 3-6**  
**Miscellaneous (Not Illustrated)**  
**Spare Part Information (*Continued*)**

---

<b>Description</b>	<b>Spare Part Number</b>
<b>Power supplies:</b>	
90-watt, PFC	408847-001
90-watt, non-PFC	408488-011
<b>Power cords</b>	
For use in:	
Australia	403811-011
Canada, French Canada, and the United States	403811-001
Denmark	403811-081
France, Germany, and Spain	403811-021
Israel	403811-BB1
Italy	403811-061
Korea	403811-AD1
Switzerland	403811-111
The United Kingdom	403811-031

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## 3.8 Sequential Part Number Listing

**Table 3-7**  
**Sequential Part Number Listing**

<b>Spare Part Number</b>	<b>Description</b>
364727-001	USB digital drive
371693-001	Wired headset with volume control
375269-001	USB travel mouse
397922-001	Bluetooth wireless module (includes Bluetooth module cable)
403573-001	1 DIMM, PC-4200 256-MB memory module
403796-001	17-inch, WXGA+ with BrightView display assembly (includes display cable, wireless antenna boards, and antenna cables)
403797-001	17-inch, WSXGA+ with BrightView display assembly (includes display cable, wireless antenna boards, and antenna cables)
403805-001	DVD/CD-RW Combo Drive
403806-001	DVD±RW and CD-RW Double Layer Combo Drive
403807-001	DVD±RW and CD-RW Double Layer Combo Drive with LightScribe
403808-001	8-cell, 4.4-hour battery pack
403809-001	Keyboard for use in the United States
403809-021	Keyboard for use internationally
403809-031	Keyboard for use in the United Kingdom
403809-041	Keyboard for use in France
403809-051	Keyboard for use in Germany
403809-061	Keyboard for use in Italy
403809-071	Keyboard for use in Spain
403809-081	Keyboard for use in Denmark

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
403809-091	Keyboard for use in Norway
403809-111	Keyboard for use in Switzerland
403809-121	Keyboard for use in French Canada
403809-131	Keyboard for use in Portugal
403809-141	Keyboard for use in Turkey
403809-151	Keyboard for use in Greece
403809-161	Keyboard for use in Latin America
403809-171	Keyboard for use in Saudi Arabia
403809-331	Keyboard for use in the Netherlands
403809-A41	Keyboard for use in Belgium
403809-AD1	Keyboard for use in Korea
403809-B71	Keyboard for use in Sweden and Finland
403809-BB1	Keyboard for use in Israel
403811-001	Power cord for use in the United States
403811-011	Power cord for use in Australia
403811-021	Power cord for use Internationally
403811-031	Power cord for use in the United Kingdom
403811-061	Power cord for use in Italy
403811-081	Power cord for use in Denmark
403811-111	Power cord for use in Switzerland
403811-AD1	Power cord for use in Korea
403811-BB1	Power cord for use in Israel

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
403813-001	Screw Kit
403814-001	Cable Kit
403815-001	Pad Kit
403816-001	Bracket Kit
403817-001	Switch cover (includes LED board and LED board cable)
403818-001	Keyboard assembly frame
403819-001	RTC battery
403822-001	Top cover (includes TouchPad)
403824-001	Base enclosure
403825-001	Speaker assembly
403828-001	ExpressCard assembly
403831-001	Display inverter board for use with non-Dual Lamp display assemblies
403835-001	PC Card assembly
403881-001	Display Plastics Kit for use with non-Dual Lamp display assemblies
403882-001	Wireless Antenna Kit



**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

Spare Part Number	Description																								
403884-001	Display Hinge Kit for use with non-Dual Lamp display assemblies																								
403885-001	Display Panel Kit for use with non-Dual Lamp display assemblies																								
403886-001	Display Screw Kit																								
403887-001	Display Label Kit																								
405936-001	90-watt PFC power adapter																								
407313-001	HP remote control																								
407316-001	512-MB SD Card memory module																								
407576-001	802.11a/b/g WLAN Mini Card module for use in the following MOW 1 category countries:																								
	<table><tr><td>Antigua and Barbuda</td><td>Dominican Republic</td><td>Malaysia</td></tr><tr><td>Argentina</td><td>Guam</td><td>Mexico</td></tr><tr><td>Australia</td><td>Guatemala</td><td>New Zealand</td></tr><tr><td>Bahamas</td><td>Hong Kong</td><td>Paraguay</td></tr><tr><td>Barbados</td><td>Panama</td><td>Saudi Arabia</td></tr><tr><td>Brunei</td><td>India</td><td>Taiwan</td></tr><tr><td>Canada</td><td>Indonesia</td><td>The United States</td></tr><tr><td>Chile</td><td></td><td>Vietnam</td></tr></table>	Antigua and Barbuda	Dominican Republic	Malaysia	Argentina	Guam	Mexico	Australia	Guatemala	New Zealand	Bahamas	Hong Kong	Paraguay	Barbados	Panama	Saudi Arabia	Brunei	India	Taiwan	Canada	Indonesia	The United States	Chile		Vietnam
Antigua and Barbuda	Dominican Republic	Malaysia																							
Argentina	Guam	Mexico																							
Australia	Guatemala	New Zealand																							
Bahamas	Hong Kong	Paraguay																							
Barbados	Panama	Saudi Arabia																							
Brunei	India	Taiwan																							
Canada	Indonesia	The United States																							
Chile		Vietnam																							

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
407576-002	802.11a/b/g WLAN Mini Card module for use in the following MOW 2 category countries:
	Aruba Georgia Lithuania
	Austria Germany Liechtenstein
	Azerbaijan Greece Luxembourg
	Bahrain Hungary Malta
	Belgium Iceland Monaco
	Bermuda Ireland The Netherlands
	Bulgaria Italy Norway
	Cayman Islands Latvia Oman
	Columbia Lebanon Slovenia
	Croatia The Philippines South Africa
	Cyprus Poland Spain
	Czech Republic Portugal Sri Lanka
	Denmark Romania Sweden
	Egypt Russia Switzerland
	El Salvador Serbia and Turkey
	Estonia Montenegro The United Kingdom
	Finland Singapore
	France Slovakia Uzbekistan
407576-003	802.11a/b/g WLAN Mini Card module for use in the following ROW category countries:
	China Pakistan South Korea
	Ecuador Peru Uruguay
	Haiti Qatar Venezuela
	Honduras
407758-001	System board
407760-001	Intel Pentium M 66-GHz Dual Code processor
407761-001	Intel Pentium M 1.83-GHz processor

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
407762-001	Intel Pentium M 2.0-GHz processor
407763-001	Intel Pentium M 2.17-GHz processor
407766-001	1 DIMM, PC2-4200 512-MB memory module
407767-001	1 DIMM, PC2-4200 1024-MB memory module
407770-001	5400 rpm, 100-GB hard drive (includes frame and connector)
407847-001	5400 rpm, 80-GB hard drive (includes frame and connector)
407862-001	Fan/heat sink assembly (includes thermal paste)
407863-001	Expansion port 2 bracket
407939-001	Composite S-Video and audio cable
407940-001	RF input adapter cable
407941-001	TV tuner remote
408479-001	TV tuner remote
408483-001	USB infrared receiver
408485-001	RF cable
408486-001	17-inch, WXGA+ Dual Lamp display assembly (includes display cable, wireless antenna boards, and antenna cables)
408487-001	90-watt PFC AC adapter
408488-001	90-watt non-PFC AC adapter
408491-001	Optical drive connector board
408492-001	USB board (includes USB board and USB board cable)
408494-001	LED board (includes LED board cable)
409059-001	1 DIMM, PC2-5300 512-MB memory module
409060-001	1 DIMM, PC2-5300 1024-MB memory module

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
409250-004	802.11b/g WLAN Mini Card module for use in the following countries: <div> <div>Jordan</div> <div>Israel</div> <div>Kuwait</div> <div>Thailand</div> <div>United Arab Emirates</div> <div>Ukraine</div> </div>
410197-001	7200 rpm, 100-GB hard drive (includes frame and connector)
410198-001	5400 rpm, 120-GB hard drive (includes frame and connector)
412175-001	DVB-T TV tuner
412176-001	DVB-T tuner antenna and adapter
412268-001	Display inverter board for use with Dual Lamp display assemblies
412269-001	Display Plastics Kit for use with Dual Lamp display assemblies
412270-001	Display Hinge Kit for use with Dual Lamp display assemblies
412271-001	Display Panel Kit for use with Dual Lamp display assemblies
414226-001	Fan assembly
415692-001	Plastics Kit

---

# Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

## 4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

- Magnetic screwdriver
- Phillips P0 screwdriver
- Flat-bladed screwdriver
- Tool kit—includes connector removal tool, loopback plugs, and case utility tool

## 4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.



As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

---

### Plastic Parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

### Cables and Connectors



**CAUTION:** When servicing the computer, ensure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

---

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Ensure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

## **4.3 Preventing Damage to Removable Drives**

Removable drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a removable drive, or loss of information, observe the following precautions:

- Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.
- Before removing a diskette drive or optical drive, ensure that a diskette or disc is not in the drive and ensure that the optical drive tray is closed.
- Before handling a drive, ensure that you are discharged of static electricity. While handling a drive, avoid touching the connector.
- Handle drives on surfaces covered with at least one inch of shock-proof foam.
- Avoid dropping drives from any height onto any surface.
- After removing a hard drive, an optical drive or a diskette drive, place it in a static-proof bag.
- Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.
- Avoid exposing a drive to temperature extremes or liquids.
- If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "FRAGILE: Handle With Care."

## **4.4 Preventing Electrostatic Damage**

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge may not be affected at all and can work perfectly throughout a normal cycle. Or the device may function normally for a while, then degrade in the internal layers, reducing its life expectancy.



## **4.5 Packaging and Transporting Precautions**

Use the following grounding precautions when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.
- Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a sensitive component or assembly.
- Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Ensure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

## 4.6 Workstation Precautions

Use the following grounding precautions at workstations:

- Cover the workstation with approved static-shielding material (refer to [Table 4-2, “Static-Shielding Materials”](#)).
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials such as ordinary plastic assembly aids and Styrofoam.
- Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

## 4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm  $\pm 10\%$  resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

**Table 4-1**  
**Typical Electrostatic Voltage Levels**


Event	Relative Humidity		
	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V
 A product can be degraded by as little as 700 V.			

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

**Table 4-2**  
**Static-Shielding Materials**

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

---

## Removal and Replacement Procedures

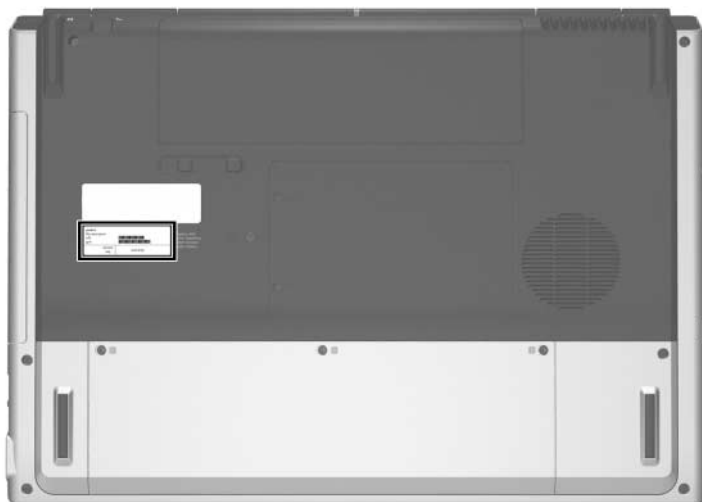
This chapter provides removal and replacement procedures.

There are as many as 109 screws, in 10 different sizes, that may have to be removed, replaced, or loosened when servicing the computer. Make special note of each screw size and location during removal and replacement.

Refer to [Appendix C, “Screw Listing,”](#) for detailed information on screw and nut sizes, locations, and usage.

## **5.1 Serial Number**


Report the computer serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the computer.



*Serial Number Location*

## 5.2 Disassembly Sequence Chart

Use the chart below to determine the section number to be referenced when removing computer components.

Disassembly Sequence Chart		
Section	Description	# of Screws Removed
5.3	Preparing the Computer for Disassembly	
	Battery pack	0
5.4	Hard Drive	3 loosened to remove the hard drive cover 4 to remove the hard drives 8 to remove the hard drive frames
5.5	Computer Feet	0
5.6	Memory Module	2 loosened to remove the memory module/Mini Card module compartment cover
5.7	Mini Card Module	0
	 To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country. If you install a device and then receive a warning message, remove the device to restore computer functionality. Then contact Customer Care.	
5.8	RTC Battery	0
5.9	Optical Drive	1 to remove the optical drive 2 to remove the optical drive bracket
5.10	Switch Cover	5
5.11	Keyboard Assembly	2

---

### Disassembly Sequence Chart (*Continued*)

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5.12	LED Board	4
5.13	Keyboard	5
5.14	Display Assembly	6 to remove the display assembly 6 to remove the display bezel 4 to remove the display panel 4 to remove each display hinge 1 to remove the display inverter
5.15	Top Cover	24
5.16	System Board	8
5.17	Bluetooth Module	2
5.18	Modem Cable	0
5.19	USB Board	0
5.20	Speaker Assembly	2
5.21	Fan/Heat Sink Assembly	9
5.22	Processor	1 loosened
5.23	PC Card Assembly	2

---

## 5.3 Preparing the Computer for Disassembly

Before you begin any removal or installation procedures:

1. Shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power cord.



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### Battery Pack Spare Part Number Information

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8-cell, 4.4-hour battery pack

403808-001

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4. Remove the battery pack by following these steps:
  - a. Turn the computer upside down with the front toward you.
  - b. Slide the battery pack release latch **1** to the left. (The battery pack disengages from the computer.)
  - c. Lift the front edge of the battery pack **2** up and swing it back to remove it.



#### *Removing the Battery Pack*

Reverse the above procedure to install the battery pack.

# 5.4 Hard Drive

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## Hard Drive Spare Part Number Information

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Hard drives (include frame and connector)

7200 rpm, 100-GB	410197-001	5400 rpm, 120-GB	410198-001
		5400 rpm, 100-GB	407770-001
		5400 rpm, 80-GB	407847-001

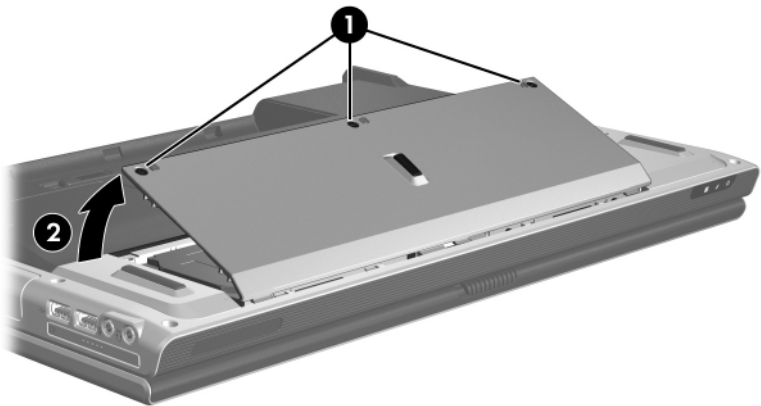
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1. Prepare the computer for disassembly (refer to [Section 5.3](#)).
2. Loosen the three black Phillips PM2.5×6.0 screws ❶ that secure the hard drive cover to the computer.
3. Lift the rear edge of the hard drive cover ❷ and swing it up and forward and remove it.



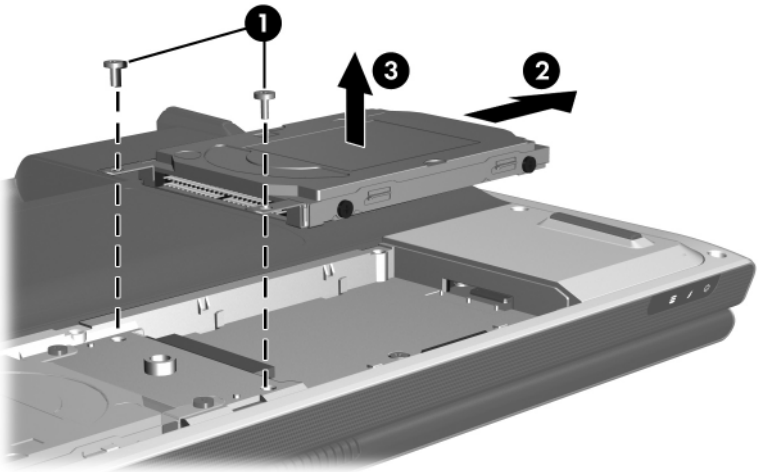
The hard drive cover is included in the Miscellaneous Plastics Kit, spare part number 415692-001.

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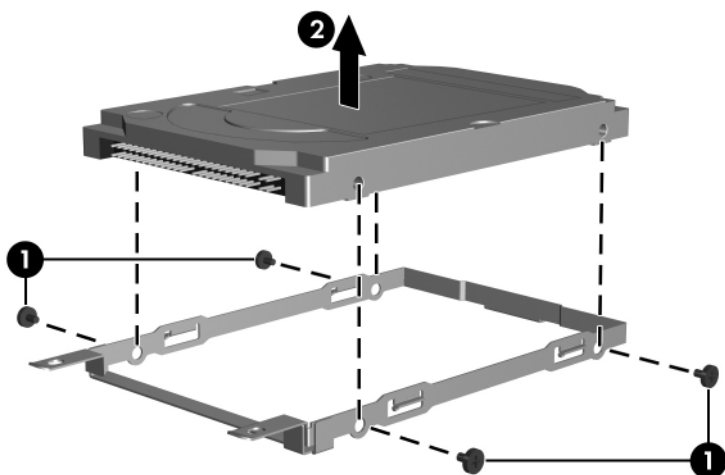
*Removing the Hard Drive Cover*

4. Remove the two silver Phillips PM2.5×6.0 hard drive retention screws ❶ that secure the hard drives to the computer.
5. Slide the hard drive ❷ away from the hard drive connector.
6. Remove the hard drive from the hard drive bay ❸.



*Removing the Hard Drive*

7. Remove the four Phillips PM3.0×4.0 hard drive frame screws ❶ that secure the hard drive frame to the hard drive.
8. Lift the hard drive straight up ❷ to remove it from the hard drive frame.

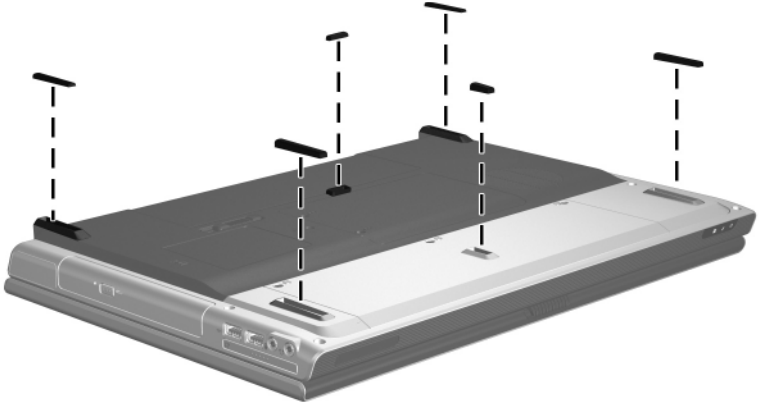


*Removing the Hard Drive Frame*

Reverse the above procedure to reassemble and install the hard drive.

## 5.5 Computer Feet

The computer feet are adhesive-backed rubber pads. The feet are included in the Miscellaneous Plastics Kit, spare part number 415692-001.



*Replacing the Computer Feet*

# 5.6 Memory Module

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## Memory Module Spare Part Number Information

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Memory modules (1 DIMM)

PC2-5300		PC2-4200	
1024 MB	409060-001	1024 MB	407767-001
512 MB	409059-001	512 MB	407766-001
		256 MB	403573-001

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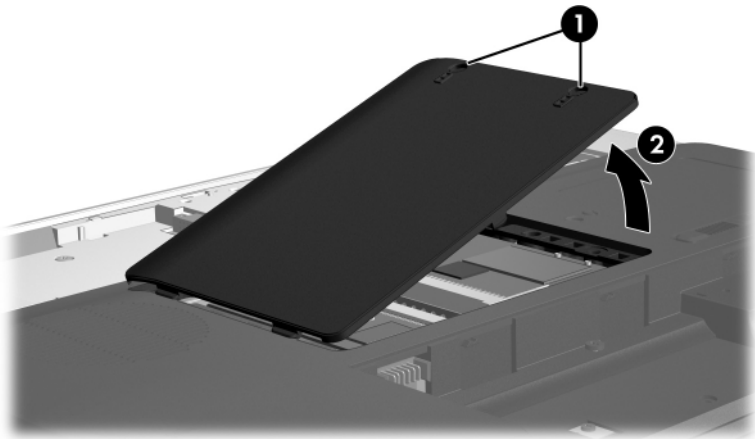
- 1. Prepare the computer for disassembly (refer to [Section 5.3](#)).
- 2. Position the computer with the rear panel toward you.

3. Loosen the two black Phillips PM2.5×6.0 screws ❶ that secure the memory module/Mini Card module compartment cover to the computer.
4. Lift the right side of the cover ❷ and swing it up and to the left and remove it.



The memory module/Mini Card module compartment cover is included in the Miscellaneous Plastics Kit, spare part number 415692-001.

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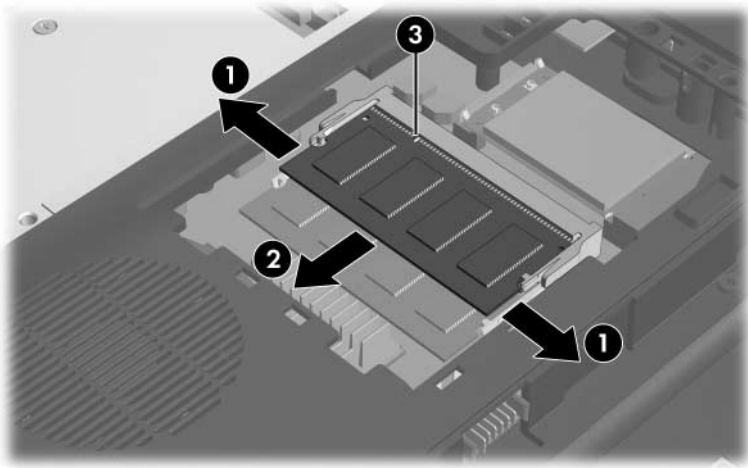
*Removing the Memory Module/Mini Card Module Compartment Cover*

5. Spread the retaining tabs **❶** on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)
6. Slide the module away from the socket at an angle **❷**.
7. Remove the memory module board.



Memory modules are designed with notches **❸** to prevent incorrect installation into the memory module socket.

---



### *Removing the Memory Module*

Reverse the above procedure to install a memory module.



## 5.7 Mini Card Module

### Mini Card Module

#### Spare Part Number Information

802.11a/b/g WLAN module for use in the MOW 1 category countries listed below: 407576-001

Antigua and Barbuda	Chile	India	Saudi Arabia
Argentina	Dominican Republic	Indonesia	Taiwan
Australia	Guam	Malaysia	The United States
Bahamas	Guatemala	Mexico	Vietnam
Barbados	Hong Kong	New Zealand	
Brunei	Panama	Paraguay	
Canada			

802.11a/b/g WLAN module for use in the countries listed below. These countries are categorized as MOW 2. 407576-002

Aruba	Estonia	Poland	Norway
Austria	Finland	Portugal	Oman
Azerbaijan	France	Romania	Slovenia
Bahrain	Georgia	Russia	South Africa
Belgium	Germany	Serbia and Montenegro	Spain
Bermuda	Greece	Singapore	Sri Lanka
Bulgaria	Hungary	Slovakia	Sweden
Cayman Islands	Iceland	Liechtenstein	Switzerland
Columbia	Ireland	Lithuania	Turkey
Croatia	Italy	Luxembourg	The United Kingdom
Cyprus	Latvia	Malta	
Czech Republic	Lebanon	Monaco	Uzbekistan
Denmark	The Philippines	The Netherlands	
Egypt			
El Salvador			

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**Mini Card Module****Spare Part Number Information (Continued)**

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802.11a/b/g WLAN module for use in the countries listed below. 407576-003  
These countries are categorized as the rest of the world (ROW).

China	Honduras	Qatar	Uruguay
Ecuador	Pakistan	South Korea	Venezuela
Haiti	Peru		

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802.11b/g WLAN module for use in the following countries: 409250-004

Jordan	Kuwait	United Arab Emirates	Ukraine
Israel	Thailand		

---

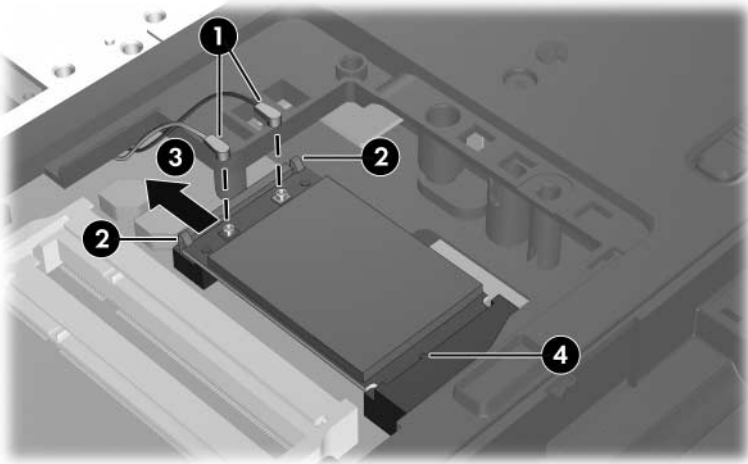
1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the memory module/Mini Card module compartment cover ([Section 5.6](#)).

3. Before disconnecting the antenna cables, make note of which cable is attached to which antenna clip on the Mini Card module, and then disconnect the auxiliary and main ❶ antenna cables from the Mini Card module.
4. Slide the Mini Card retainer bar ❷ away from the Mini Card module. (The edge of the module opposite the socket rises away from the computer.)
5. Remove the Mini Card module by pulling the card away from the socket at an angle ❸.



The Mini Card module is designed with a notch ❹ to prevent incorrect installation.

---



#### *Removing a Mini Card module*

Reverse the above procedure to install a Mini Card module.

## 5.8 RTC Battery

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### RTC Battery Spare Part Number Information

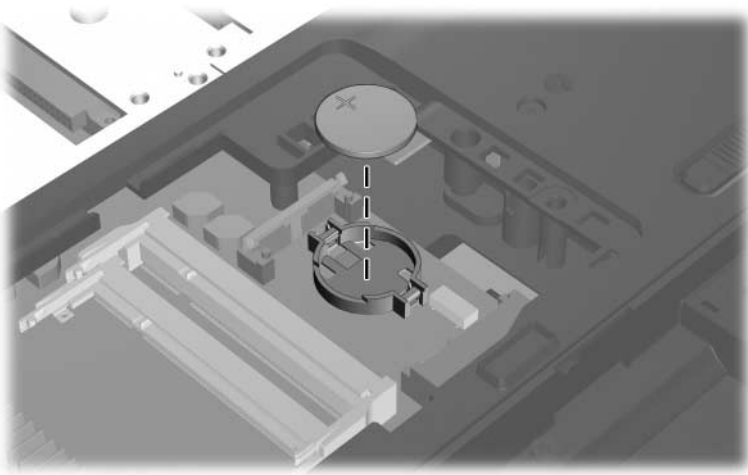
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RTC battery

403819-001

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1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the memory module/Mini Card module compartment cover ([Section 5.6](#)).
3. Remove the Mini Card module ([Section 5.7](#)).
4. Remove the RTC battery from the socket on the system board.



*Removing the RTC Battery*

Reverse the above procedure to install an RTC battery.

## 5.9 Optical Drive

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### Optical Drive Spare Part Number Information

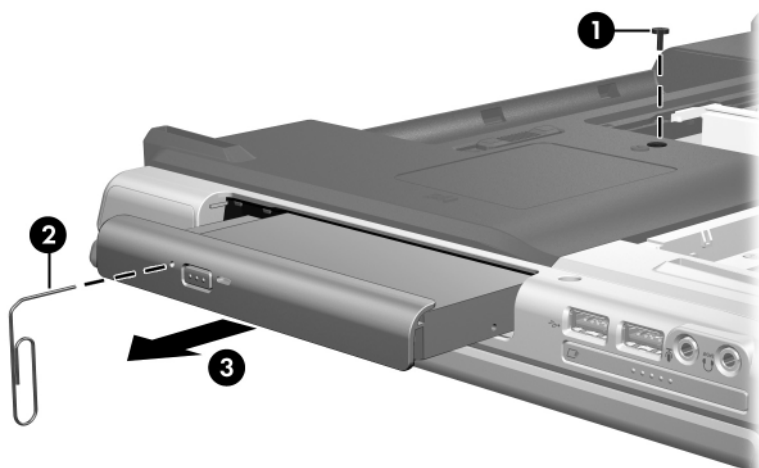
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DVD±RW and CD-RW Double Layer Combo Drive with LightScribe	403807-001
DVD±RW and CD-RW Double Layer Combo Drive	403806-001
DVD/CD-RW Combo Drive	403805-001

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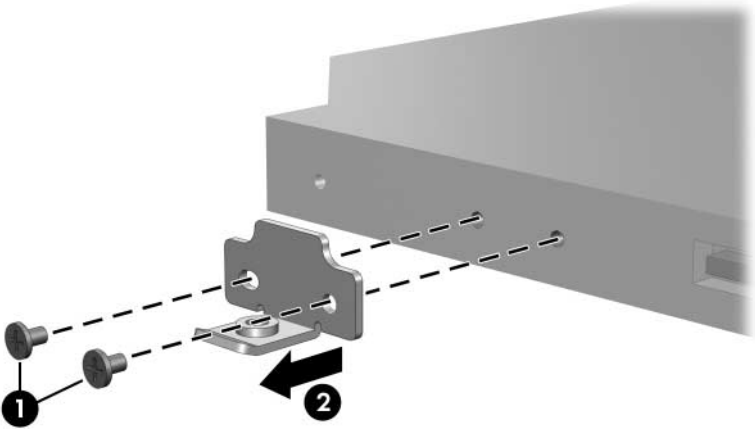
1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Position the computer with the left side toward you.

3. Remove the Phillips PM2.5×13.0 screw ❶ that secures the optical drive to the computer.
4. Insert a thin tool, such as an unbent paper clip ❷, into the media tray release hole and release the media tray.
5. Use the media tray to slide the optical drive ❸ out of the computer.
6. Remove the optical drive.



*Removing the Optical Drive*

7. If it is necessary to replace the optical drive bracket, remove the two Phillips PM2.0×4.0 screws ❶ that secure the bracket to the optical drive.
8. Remove the optical drive bracket ❷.



*Removing the Optical Drive Bracket*

Reverse the above procedure to install an optical drive.

## 5.10 Switch Cover

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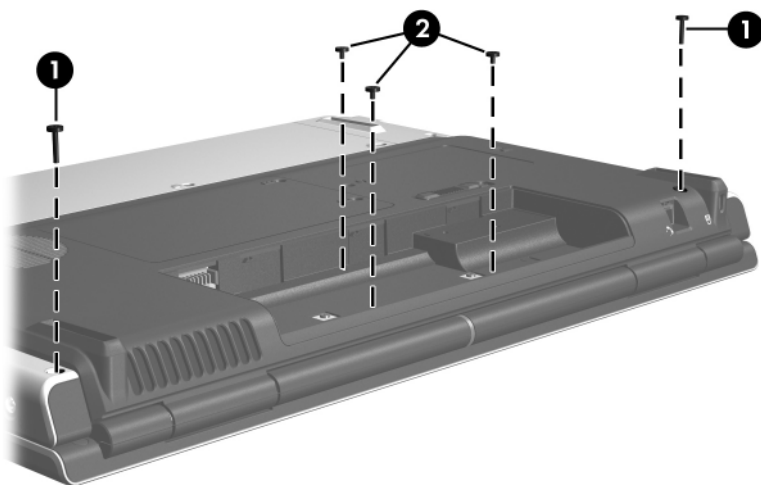
### Switch Cover Spare Part Number Information

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Switch cover (includes LED board and LED board cable)	403817-001
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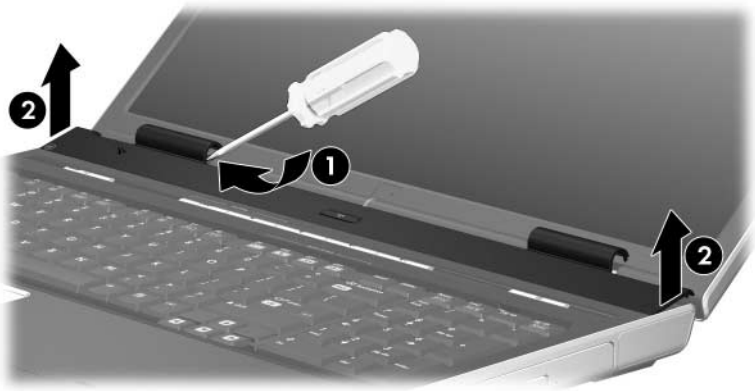
1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the two Phillips PM2.5×13.0 screws ❶ and the three Phillips PM2.5×4.0 screws ❷ that secure the switch cover to the computer.



*Removing the Switch Cover Screws*



3. Turn the computer display-side up with the front toward you.
4. Open the computer as far as possible.
5. Insert a flat-bladed screwdriver under the display hinge cover ❶ sections of the switch cover.
6. Lift the switch cover until the left and right sides ❷ of the switch cover disengage from the computer.
7. Remove the switch cover.



#### *Removing the Switch Cover*

Reverse the above procedure to install the switch cover.

## 5.11 Keyboard Assembly

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### Keyboard Assembly Spare Part Number Information

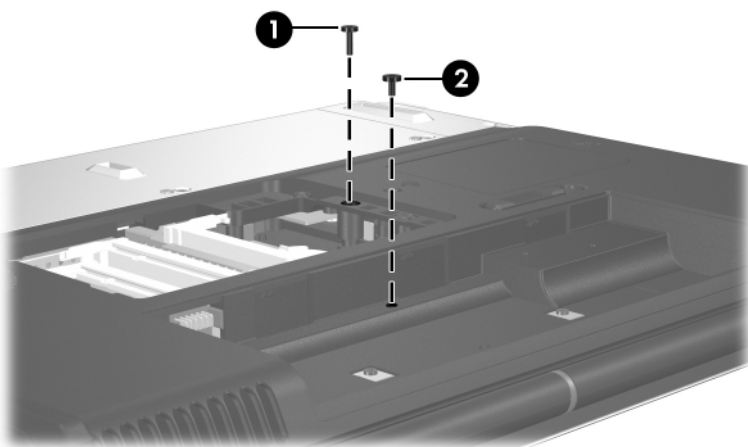
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Keyboard assembly frame

403818-001

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1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the memory module/Mini Card module compartment cover ([Section 5.6](#)).
3. Remove the switch cover ([Section 5.10](#)).
4. Turn the computer upside down with the rear panel toward you.
5. Remove the Phillips PM2.5×13.0 screw ❶ in the memory module/Mini Card module compartment that secures the keyboard assembly to the computer.
6. Remove the silver Phillips PM2.5×6.0 screw ❷ in the battery bay that secures the keyboard assembly to the computer.



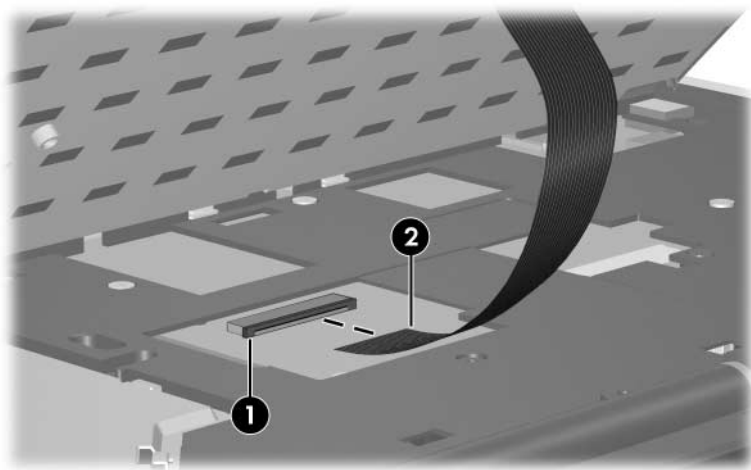
*Removing the Keyboard Assembly Screws*

7. Turn the computer display-side up with front toward you.
8. Open the computer as far as possible.
9. Lift and hold the rear edge of the keyboard until the LED board cable connector is accessible.



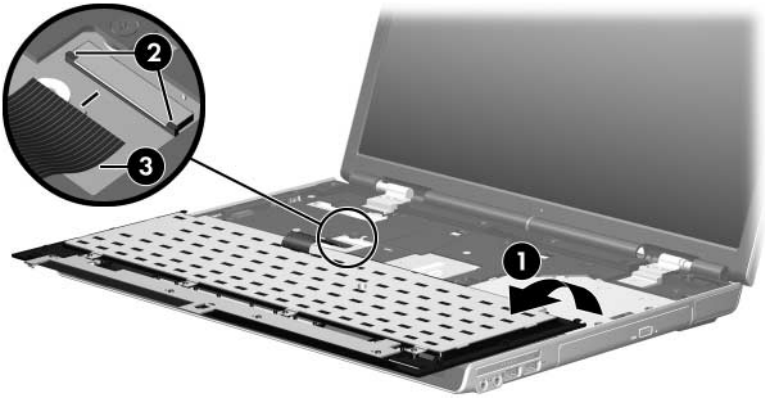
*Releasing the Keyboard Assembly*

10. Release the zero insertion force (ZIF) connector **1** to which the LED board cable is connected and disconnect the cable **2**.



*Releasing the Keyboard Assembly*

11. Swing the keyboard assembly ❶ forward until the assembly rests on the palm rest.
12. Release the ZIF connector to which the keyboard cable ❷ is attached and disconnect the keyboard cable ❸.
13. Remove the keyboard assembly.



### *Removing the Keyboard Assembly*

Reverse the above procedure to install the keyboard assembly.

# 5.12 LED Board

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## LED Board Spare Part Number Information

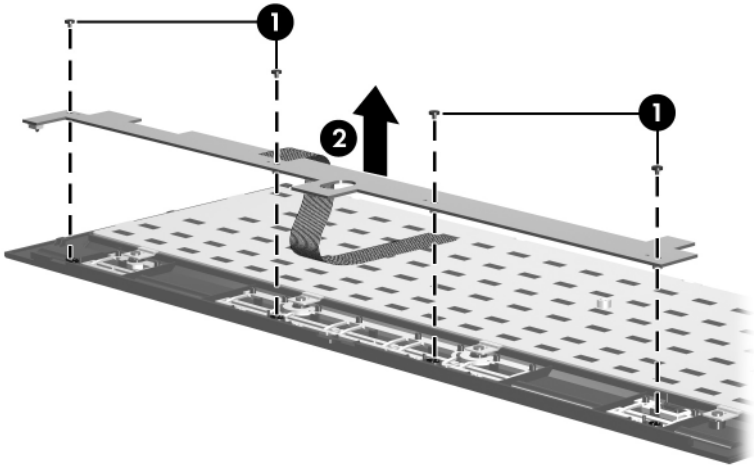
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LED board (includes LED board cable	408494-001
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1. Prepare the computer for disassembly ([Section 5.3](#)) and then remove the following components:
  - a. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - b. Switch cover ([Section 5.10](#))
  - c. Keyboard assembly ([Section 5.11](#))
2. Turn the keyboard assembly upside down with the LED board toward you.

3. Remove the four Phillips PM2.5×4.0 screws ❶ that secure the LED board to the keyboard frame.
4. Remove the LED board ❷.



#### *Removing the LED Board*

Reverse the above procedure to install the LED board.

## 5.13 Keyboard

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### Keyboard Spare Part Number Information

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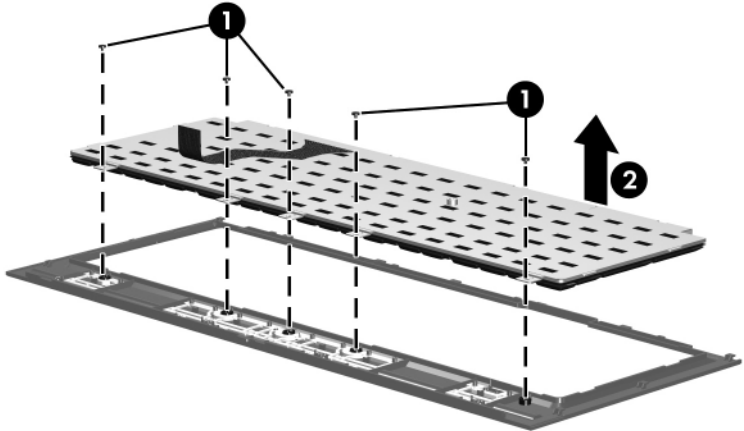
Belgium	403809-A41	The Netherlands	403809-331
Europe	403809-021	Norway	403809-091
France	403809-051	Portugal	403809-131
French Canada	403809-121	Saudi Arabia	403809-171
Germany	403809-041	Spain	403809-071
Greece	403809-151	Sweden and Finland	403809-B71
Israel	403809-BB1	Switzerland	403809-111
Italy	403809-061	Turkey	403809-141
Korea	403809-AD1	The United Kingdom	403809-031
Latin America	403809-161	The United States	403809-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)) and then remove the following components:
  - a. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - b. Switch cover ([Section 5.10](#))
  - c. Keyboard assembly ([Section 5.11](#))
2. Turn the keyboard assembly upside down with the LED board toward you.



3. Remove the five Phillips PM2.5×4.0 screws ❶ that secure the keyboard to the keyboard frame.
4. Remove the keyboard ❷.



#### *Removing the Keyboard*

Reverse the above procedure to install the keyboard.

## 5.14 Display Assembly

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### Display Assembly Spare Part Number Information

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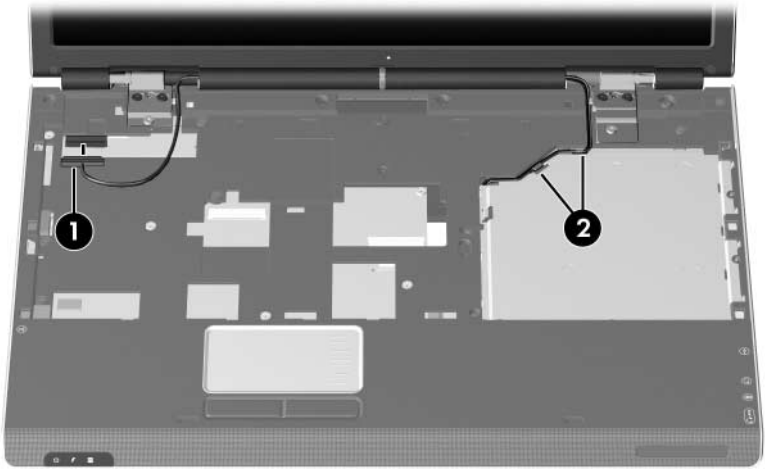
Display assemblies (include display cable, wireless antenna boards, and antenna cables)

17-inch, WXGA+ Dual Lamp	408486-001
17-inch, WSXGA+ with BrightView	403797-001
17-inch, WXGA+ with BrightView	403796-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the memory module/Mini Card module compartment cover ([Section 5.6](#)).
3. Disconnect the wireless antenna cables from the Mini Card module ([Section 5.7](#)).

4. Remove the switch cover ([Section 5.10](#)).
5. Remove the keyboard assembly ([Section 5.11](#)).
6. Disconnect the display cable ❶ from the system board.
7. Remove the wireless antenna cables from the clips ❷ in the top cover.



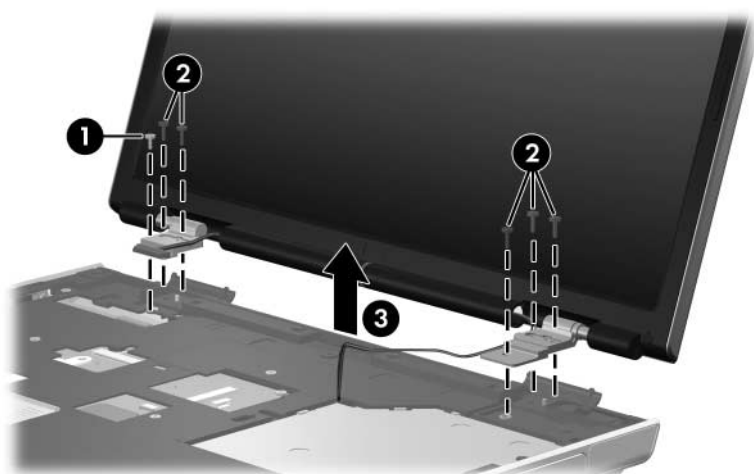
*Disconnecting the Display and Wireless Antenna Cables*



**CAUTION:** Support the display assembly when removing the following screws. Failure to support the display assembly can result in damage to the display assembly and other computer components.

---

8. Remove the the silver Phillips PM2.5×6.0 screw ❶ and the five Phillips PM2.5×9.0 screws ❷ that secure the display assembly to the computer.
9. Lift the display assembly straight up and remove it ❸.



*Removing the Display Assembly*

## Display Assembly Subcomponent

### Spare Part Number Information

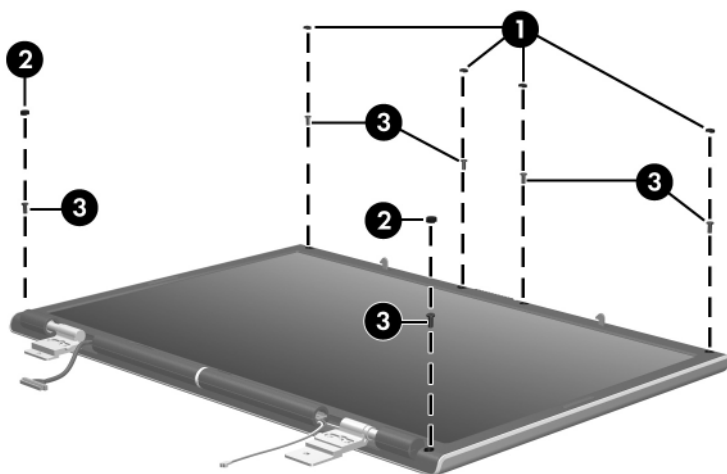
Description	Spare Part Number
<b>Display Plastics Kit</b>	
For use with Dual Lamp display assemblies	412269-001
For use with non-Dual Lamp display assemblies	403881-001
Includes:	
■ Display bezel	
■ Display enclosure	
■ Display release latch actuator and hooks (not illustrated)	
<b>Display Hinge Kit</b>	
For use with Dual Lamp display assemblies	412270-001
For use with non-Dual Lamp display assemblies	403884-001
<b>Display inverter boards:</b>	
For use with Dual Lamp display assemblies	412268-001
For use with non-Dual Lamp display assemblies	403831-001
<b>Display Panel Kit</b> (includes display panel cable)	
For use with Dual Lamp display assemblies	412271-001
For use with non-Dual Lamp display assemblies	403885-001
<b>Wireless Antenna Kit</b> (includes cable and transceivers)	403882-001
<b>Display Label Kit</b> (not illustrated)	403887-001
<b>Display Screw Kit</b> (not illustrated), includes:	403886-001
■ Phillips PM2.5×7.0 screws	
■ Phillips PM2.5×5.0 screws	
■ Rubber screw covers	

10. Remove the six rubber screw covers **1** and **2** and the six Phillips PM2.5×7.0 screws **3** that secure the display bezel to the display assembly.



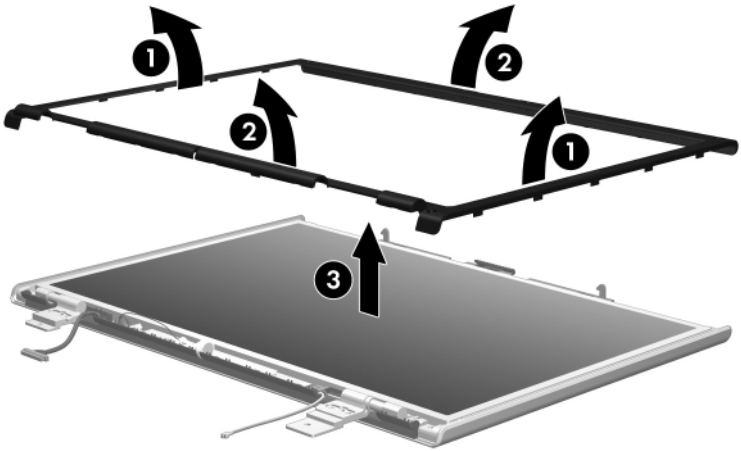
The four rubber screw covers **1** on the top edge of the display bezel are larger than the two rubber screw covers **2** on the bottom edge of the bezel.

---



*Removing the Display Bezel Screws*

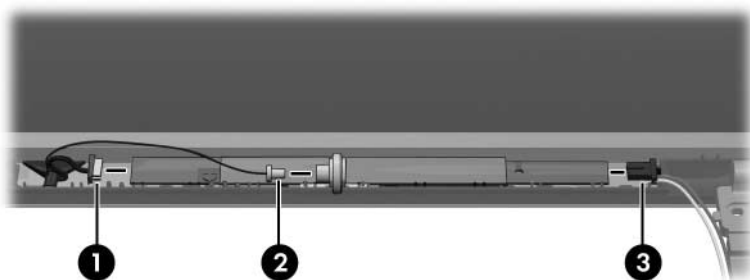
11. Flex the inside edges of the left and right sides ❶ and the top and bottom sides ❷ of the display bezel until the bezel disengages from the display assembly.
12. Remove the display bezel ❸.



*Removing the Display Bezel*

13. Disconnect the following cables:

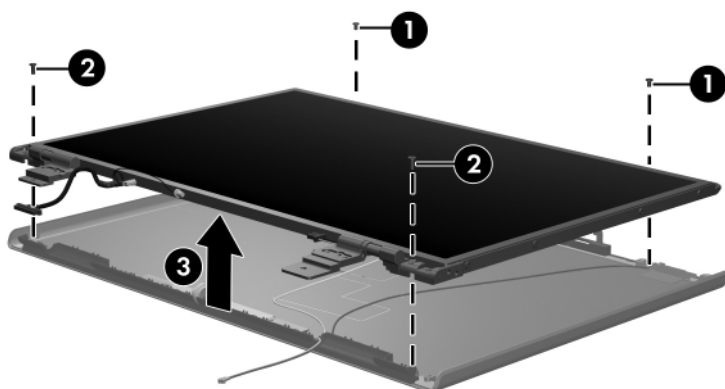
- ❶ Display panel cable
- ❷ Light sensor cable
- ❸ Display inverter cable



*Disconnecting the Display Panel Cables*

14. Remove the two Phillips PM2.5×4.0 screws ❶ and the two Phillips PM2.5×7.0 screws ❷ that secure the display panel to the display enclosure.

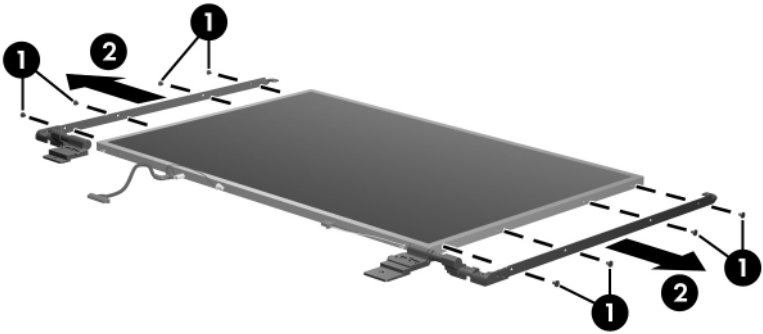
15. Remove the display panel ❸.



*Removing the Display Panel*

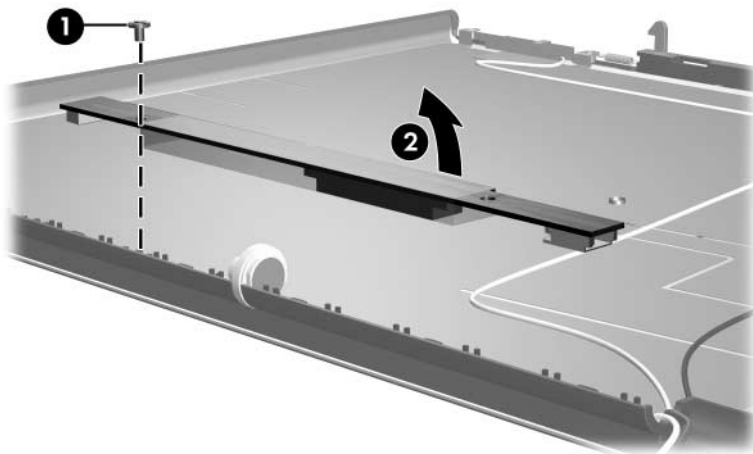


16. Remove the four Phillips PM2.0×4.0 screws ❶ that secure each display hinge to the display panel.
17. Remove the display hinges ❷.



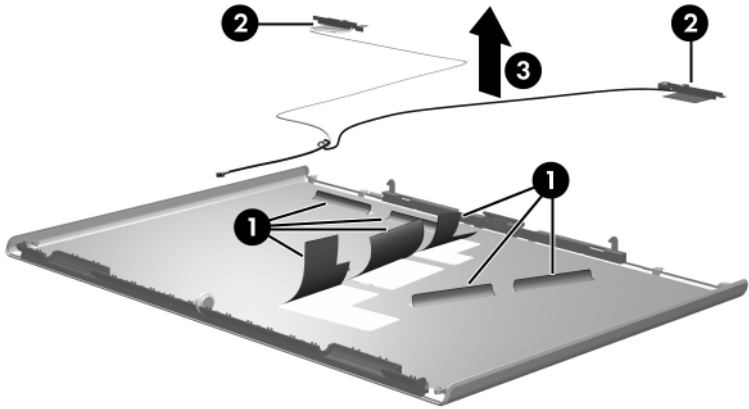
*Removing the Display Hinges*

18. Remove the Phillips PM2.0×4.0 screw ❶ that secures the display inverter to the display enclosure.
19. Swing the top edge of the inverter ❷ up and forward and remove the inverter.



*Removing the Display Inverter*

20. Release the retention tabs **1** built in to the display enclosure lining that secure the wireless antenna cables to the display enclosure.
21. Detach the wireless antenna transceivers **2** from the display enclosure.
22. Remove the wireless antenna transceivers and cables **3**.



#### *Removing the Wireless Antenna Transceivers and Cables*

Reverse the above procedure to reassemble and install the display assembly.

# 5.15 Top Cover

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## Top Cover

### Spare Part Number Information

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Top cover (includes TouchPad)	403822-001
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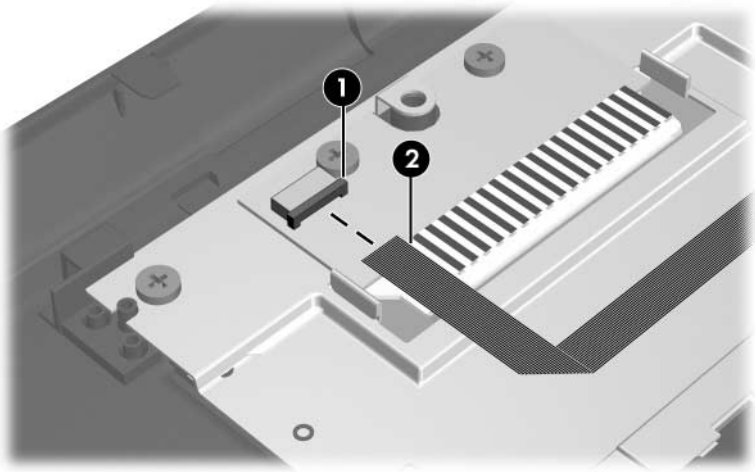
1. Prepare the computer for disassembly ([Section 5.3](#)) and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))

2. Release the ZIF connector to which the TouchPad cable ❶ is connected and disconnect the TouchPad cable ❷ from the system board.



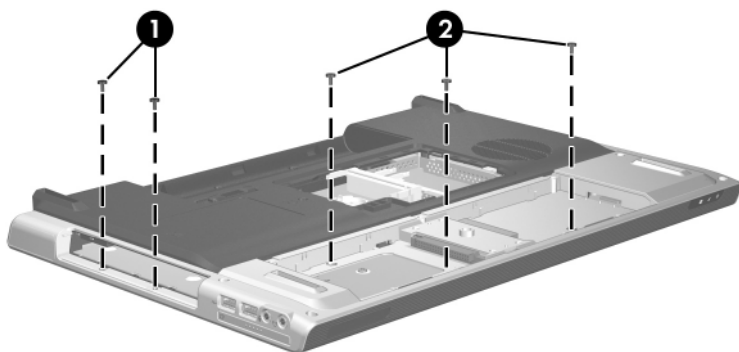
The TouchPad cable is included in the Miscellaneous Cable Kit, spare part number 403814-001.

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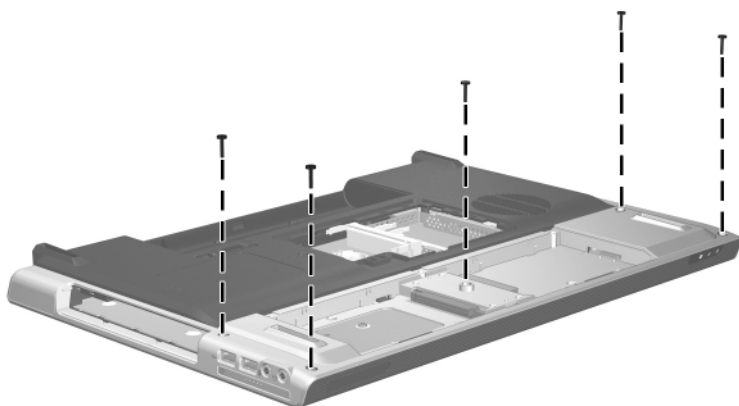
*Disconnecting the TouchPad Cable*

3. Turn the computer upside down with the front toward you.
4. Remove the two Phillips PM2.5×4.0 screws **1** and three silver Phillips PM2.5×6.0 screws **2** that secure the top cover to the computer.



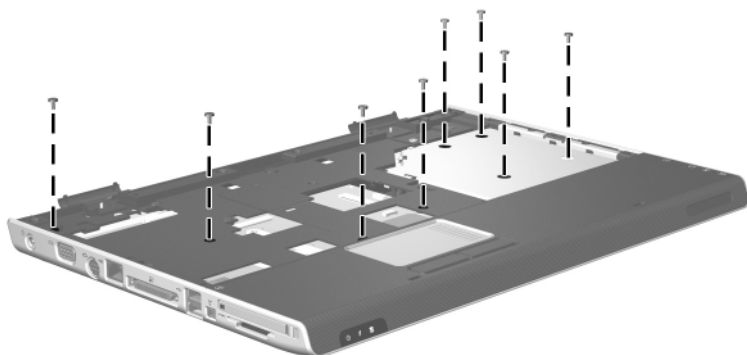
*Removing the Top Cover Screws, Part 1*

5. Remove the five Phillips PM2.5×13.0 screws that secure the top cover to the computer.



*Removing the Top Cover Screws, Part 2*

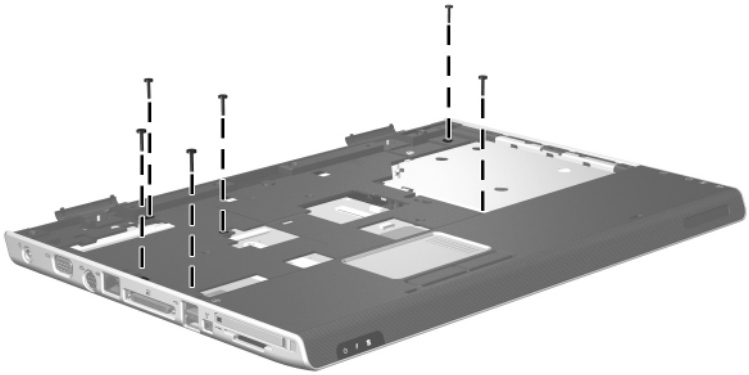
6. Turn the computer right-side up with the front toward you.
7. Remove the eight silver Phillips PM2.5×6.0 screws that secure the top cover to the computer.



*Removing the Top Cover Screws, Part 3*

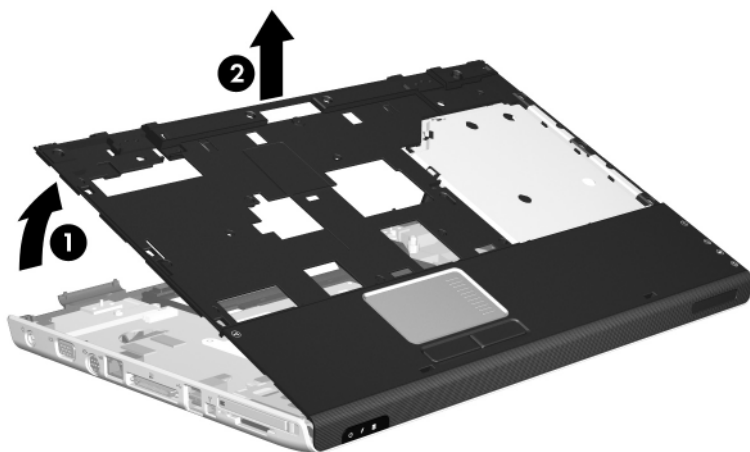


8. Remove the six Phillips PM2.5×13.0 screws that secure the top cover to the computer.



*Removing the Top Cover Screws, Part 4*

9. Lift up the rear edge of the top cover ❶ until it disengages from the base enclosure.
10. Lift the top cover ❷ straight up and remove it.



*Removing the Top Cover*

Reverse the above procedure to install the top cover.

## 5.16 System Board

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### System Board Spare Part Number Information

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System board

407758-001

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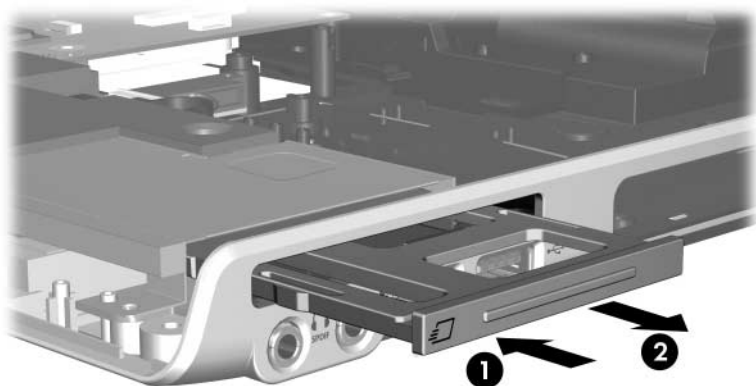


When replacing the system board, ensure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules ([Section 5.6](#))
  - Mini Card module ([Section 5.7](#))
  - RTC battery ([Section 5.8](#))
  - Speaker assembly ([Section 5.20](#))
  - Fan/heat sink assembly ([Section 5.21](#))
  - Processor ([Section 5.22](#))
  - PC Card assembly ([Section 5.23](#))
- 

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))

- 
2. Press in on the ExpressCard slot bezel ❶ to release it.
3. Remove the ExpressCard slot bezel ❷.



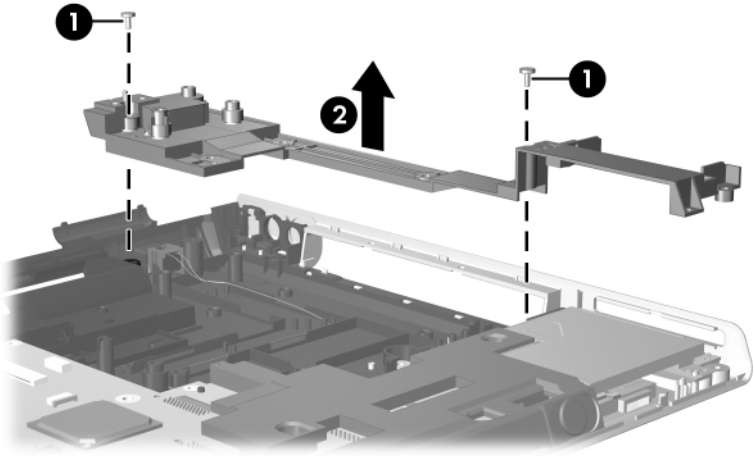
*Removing the ExpressCard Slot Bezel*

4. Remove the two silver Phillips PM2.5×6.0 screws ❶ that secure the display hinge support bracket to the computer.
5. Remove the display hinge support bracket ❷.



The display hinge support bracket is included in the Miscellaneous Bracket Kit, spare part number 403816-001.

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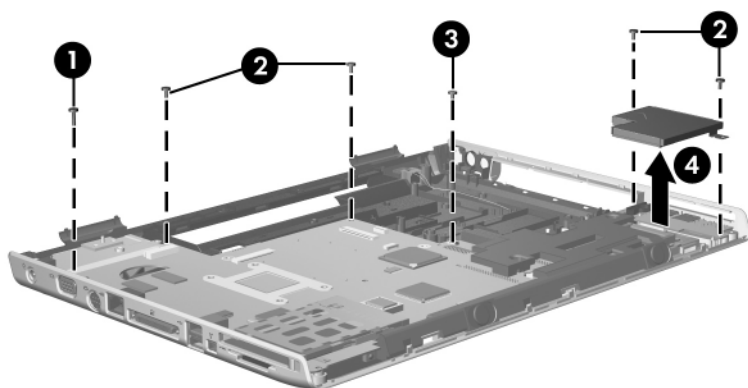


*Removing the Display Hinge Support Bracket*

6. Remove the following screws:

- ❶ One Phillips PM2.5×9.0 screw that secures the system board to the base enclosure
- ❷ Four silver Phillips PM2.5×6.0 screws that secure the system board to the base enclosure
- ❸ One silver Phillips PM2.5×6.0 screw that secures the optical drive connector board to the base enclosure

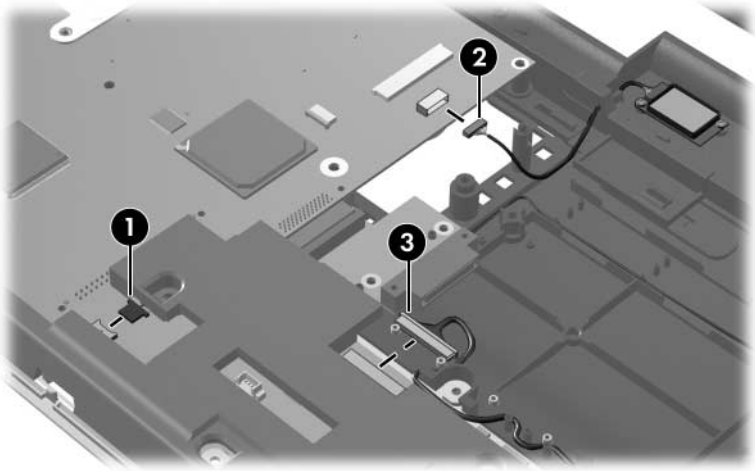
7. Remove the ExpressCard assembly ❹.



*Removing the System Board Screws*

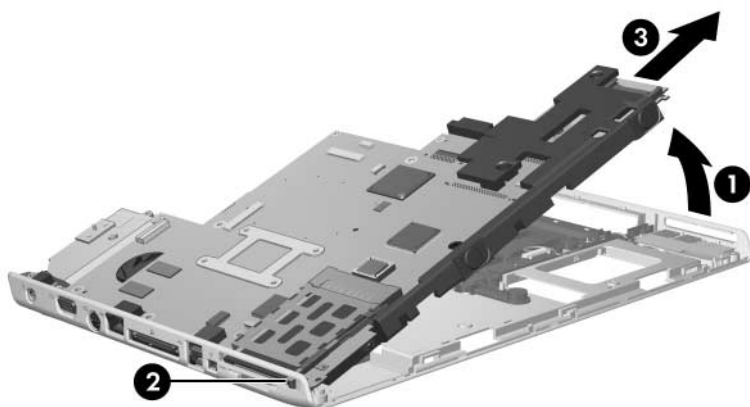
8. Disconnect the following cables from the system board:

- ❶ modem cable
- ❷ Bluetooth board cable
- ❸ USB board cable



*Disconnecting the USB Board and Modem Cables*

9. Lift the right side of the system board **1** until the right side of the board is clear of the base enclosure.
10. Slide the system board **2** to the right at an angle and remove it **3**.



*Removing the System Board*

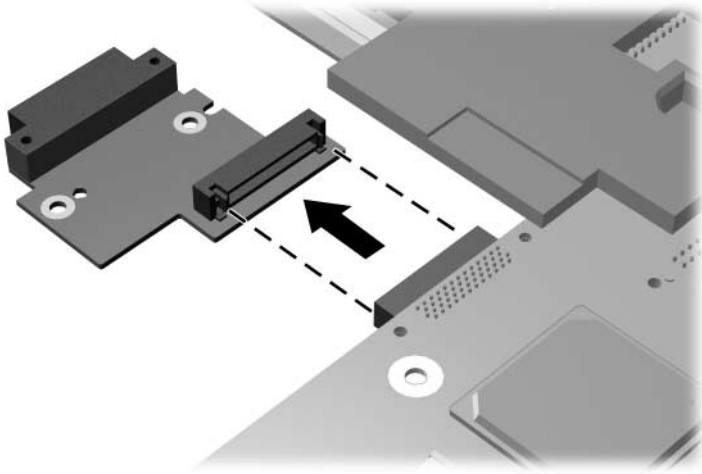


11. Remove the optical drive connector board from the system board.



The optical drive connector board is available using spare part number 408491-001.

---



#### *Removing the Optical Drive Connector Board*

Reverse the above procedures to install the system board.

## 5.17 Bluetooth Module

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### Bluetooth Module Spare Part Number Information

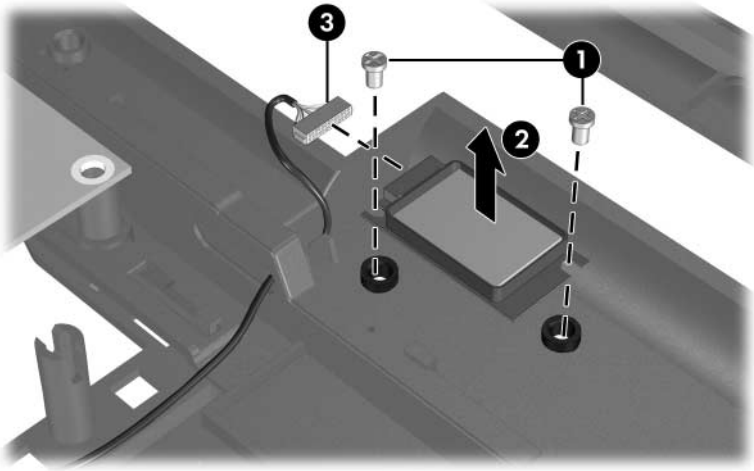
---

Bluetooth module (includes Bluetooth module cable)	397922-001
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1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))

2. Remove the two Phillips PM2.0×4.0 screws **1** that secure the Bluetooth module to the base enclosure
3. Remove the Bluetooth module from the base enclosure **2**.
4. Disconnect the Bluetooth module cable **3** from the Bluetooth module.



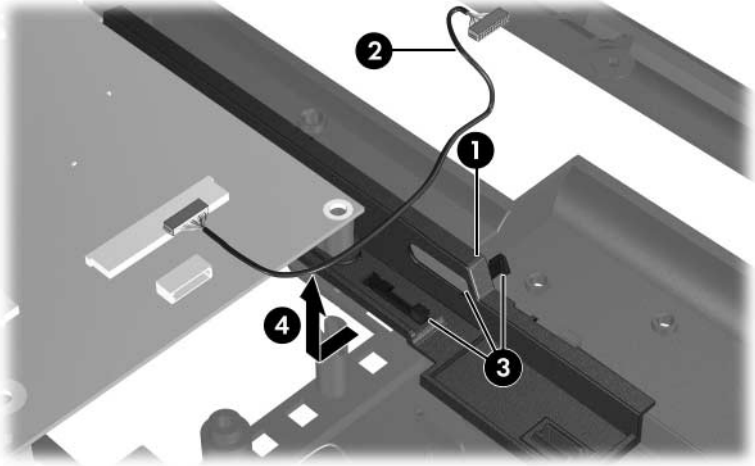
*Removing the Bluetooth Module*

5. Slide and hold the battery release latch acuator ❶ to the right.
6. Slide the Bluetooth module cable ❷ through the hole in the battery release latch actuator.
7. Remove the Bluetooth module cable from the base enclosure clips ❸ that hold it.
8. Remove the Bluetooth module cable ❹.



The Bluetooth module cable is included with the Bluetooth module and is also available in the Miscellaneous Cable Kit, spare part number 403814-001.

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#### *Removing the Bluetooth Module Cable*

Reverse the above procedure to install the Bluetooth module.

## 5.18 Modem Cable

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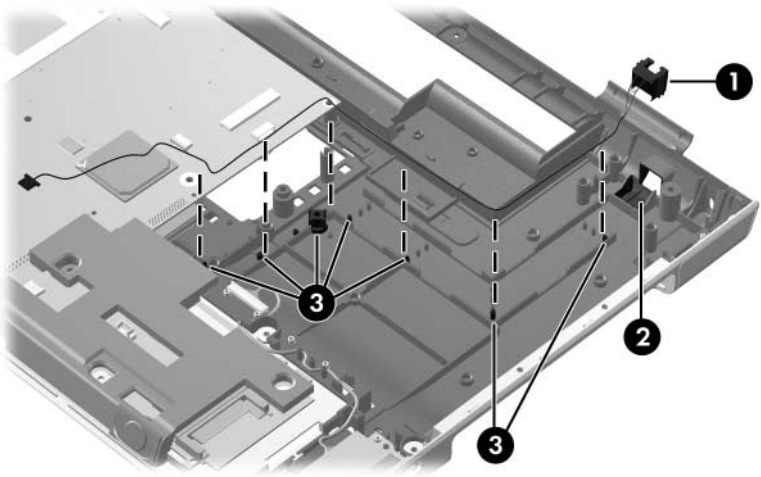


The modem board cable is included in the Miscellaneous Cable Kit, spare part number 403814-001.

---

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))

2. Remove the modem connector **1** from the clip **2** in the base enclosure.
3. Remove the modem cable from the routing channel **3** in the base enclosure.



*Removing the Modem Cable*

Reverse the above procedure to install the modem cable.

## 5.19 USB Board

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### USB Board Spare Part Number Information

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USB board (includes USB board and USB board cable)	408491-001
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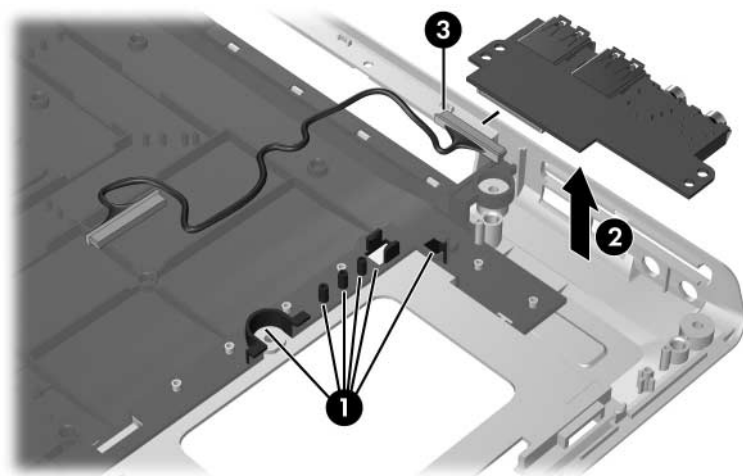
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))
  - h. System board ([Section 5.16](#))

2. Remove the USB board cable from the routing clips **1** in the base enclosure.
3. Remove the USB board **2** from the base enclosure.
4. Disconnect the USB board cable **3** from the USB board.



The USB board cable is included with the USB board and is also available in the Miscellaneous Cable Kit, spare part number 403814-001.

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### *Removing the USB Board*

Reverse the above procedure to install a USB board.



## 5.20 Speaker Assembly

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### Speaker Assembly Spare Part Number Information

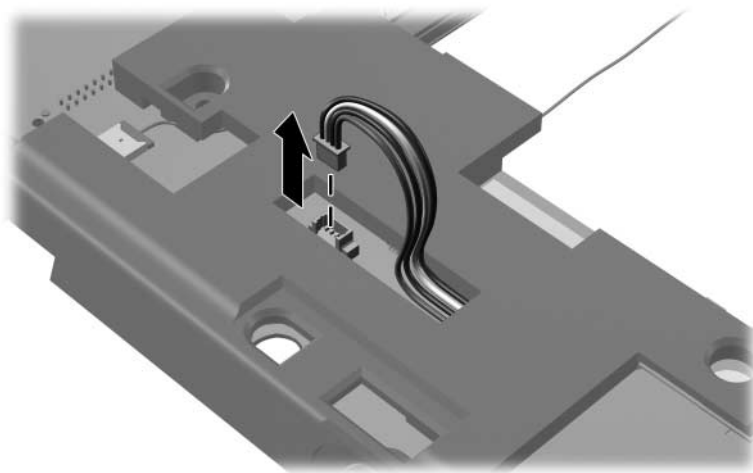
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Speaker assembly	403825-001
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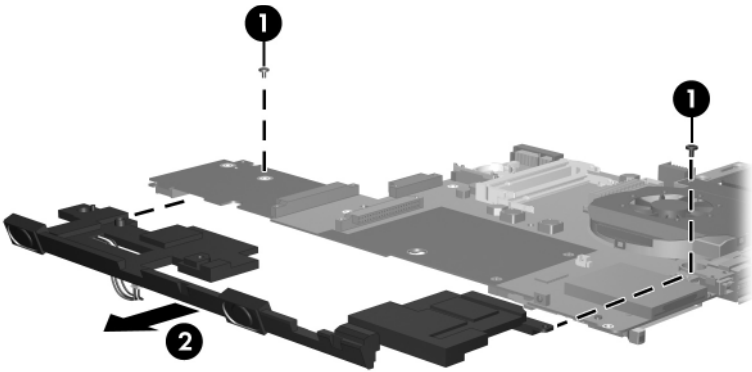
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))
  - h. System board ([Section 5.16](#))

2. Turn the system board upside down with the front toward you.
3. Disconnect the speaker cable from the system board.



*Disconnecting the Speaker Cable*

4. Remove the two silver Phillips PM2.5×6.0 screws ❶ that secure the speaker assembly to the system board.
5. Slide the speaker assembly ❷ forward until it clears the system board.



*Removing the Speaker Assembly*

Reverse the above procedure to install the speaker assembly.

## 5.21 Fan/Heat Sink Assembly

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### Fan/Heat Sink Assembly Spare Part Number Information

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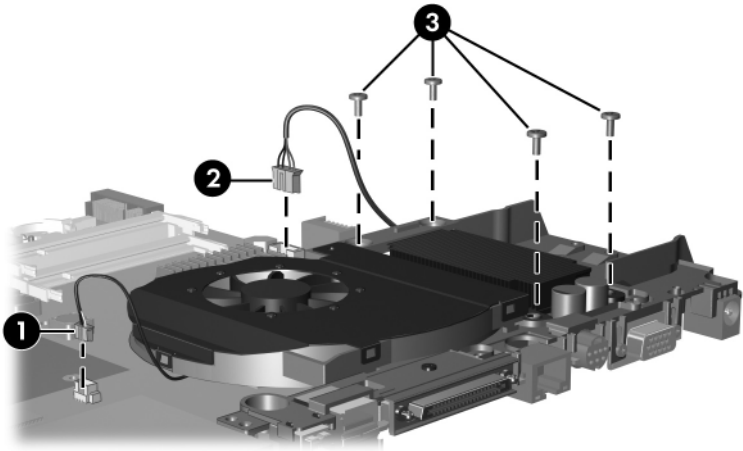
Fan/heat sink assembly (includes thermal paste)

407862-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))
  - h. System board ([Section 5.16](#))

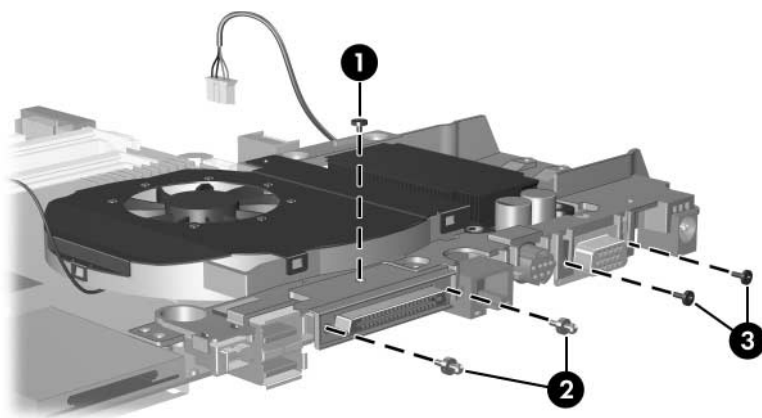
2. Disconnect the fan cable ❶ and the power connector cable ❷ from the system board.
3. Remove the four silver Phillips PM2.5×6.0 screws ❸ that secure the fan/heat sink assembly to the system board.



*Removing the Fan/Heat Sink Assembly Screws, Part 1*

4. Remove the following screws:

- ③ One Phillips PM2.5×4.0 screw that secures the expansion port 2 bracket and fan/heat sink assembly to the system board
- ④ Two slotted M1.5×9.0 screws on each side of the expansion port 2 that secure the expansion port bracket and fan/heat sink assembly to the system board
- ⑤ Two Phillips PM3.0×7.0 screws on each side of the external monitor port that secure the fan/heat sink assembly to the system board



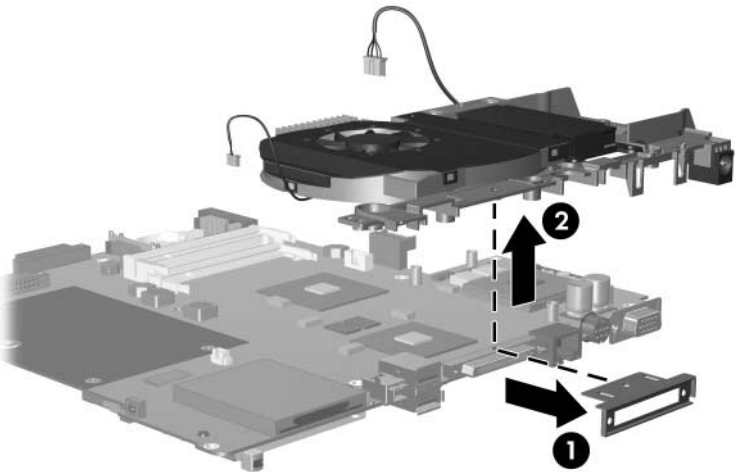
*Removing the Fan/Heat Sink Assembly Screws, Part 2*

5. Slide the expansion port 2 bracket ❶ away from the system board.
6. Remove the fan/heat sink assembly ❷.



Due to the adhesive quality of the thermal paste located between the fan/heat sink assembly and processor, it may be necessary to move the fan/heat sink assembly from side to side to detach the it from the processor.

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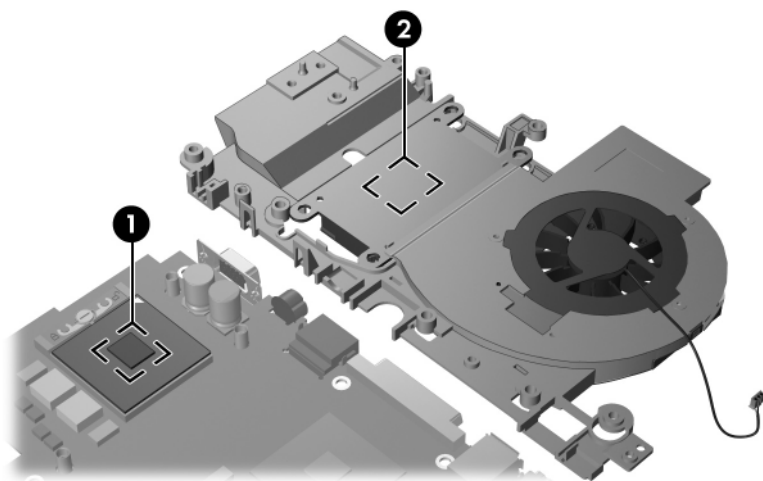


*Removing the Fan/Heat Sink Assembly*



The thermal paste should be thoroughly cleaned from the surfaces of the processor **1** and fan/heat sink assembly **2** each time the fan/heat sink assembly is removed. Thermal paste should be reapplied to both surfaces before the fan/heat sink assembly is reinstalled. Thermal paste is included with all fan/heat sink assembly and processor spare part kits.

---



### *Replacing the Thermal Paste*



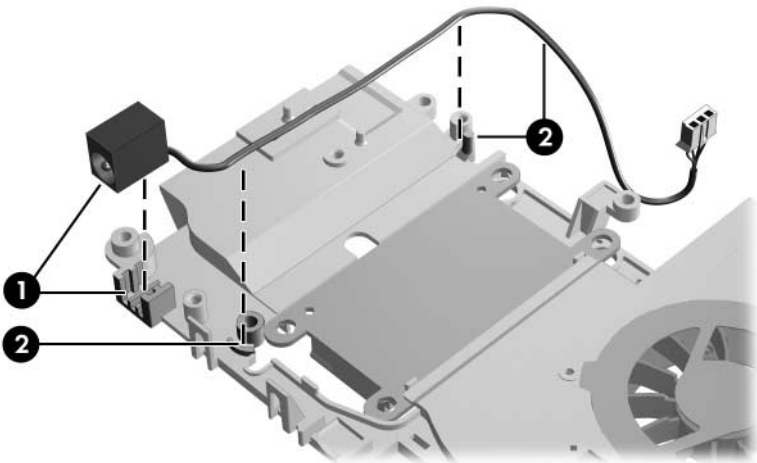


If necessary, perform the following steps to remove the power connector cable from the fan/heat sink assembly.

The power connector cable is included in the Miscellaneous Cable Kit, spare part number 403814-001.

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7. Turn the fan/heat sink assembly upside down with the power connector toward you.
8. Remove the power connector cable ❶ from the routing channel on the fan/heat sink assembly.
9. Remove the power connector ❷ from the clip in the fan/heat sink assembly.



#### *Removing the Power Connector Cable*

Reverse the above procedure to install the fan/heat sink assembly.

## 5.22 Processor

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### Processor Spare Part Number Information

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#### Processors (include thermal paste)

Intel Pentium M 21.7-GHz	407763-001
Intel Pentium M 2.0-GHz	407662-001
Intel Pentium M 1.83-GHz	407661-001
Intel Pentium M 66-GHz Dual Code	407660-001

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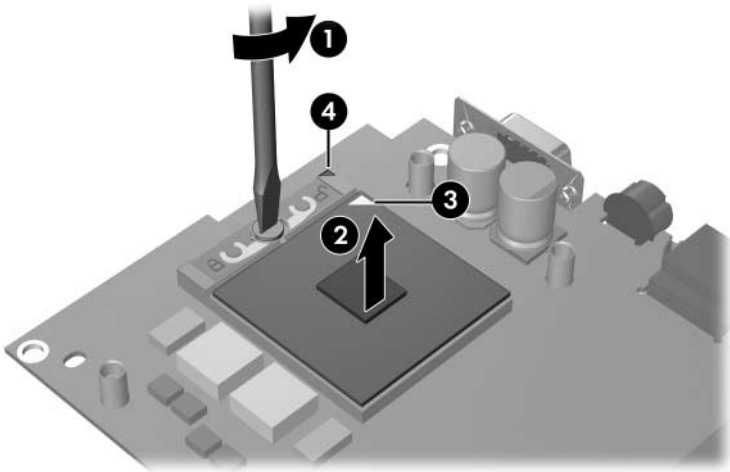
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))
  - h. System board ([Section 5.16](#))
  - i. Fan/heat sink assembly ([Section 5.21](#))

2. Use a flat-bladed screwdriver to turn the slotted locking screw ❶ one-half turn counterclockwise.
3. Lift the processor straight up and remove it ❷.



The gold triangle ❸ on the processor should be aligned with the triangle ❹ embossed on the processor socket when you install the processor.

---



### *Removing the Processor*

Reverse the above procedure to install the processor.

## 5.23 PC Card Assembly

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### PC Card Assembly Spare Part Number Information

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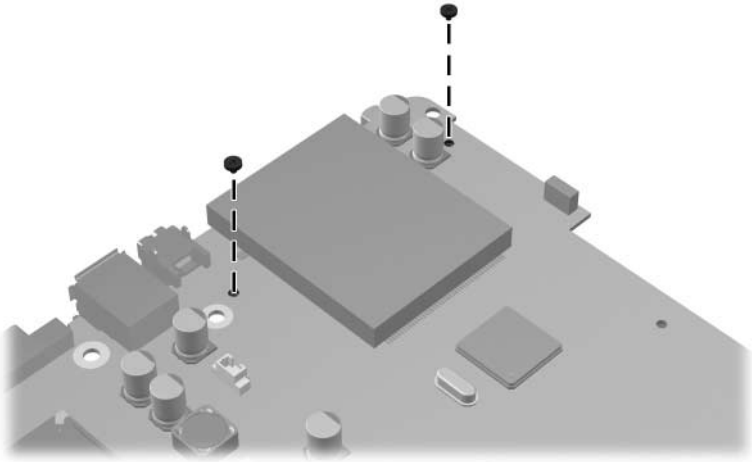
PC Card assembly

403835-001

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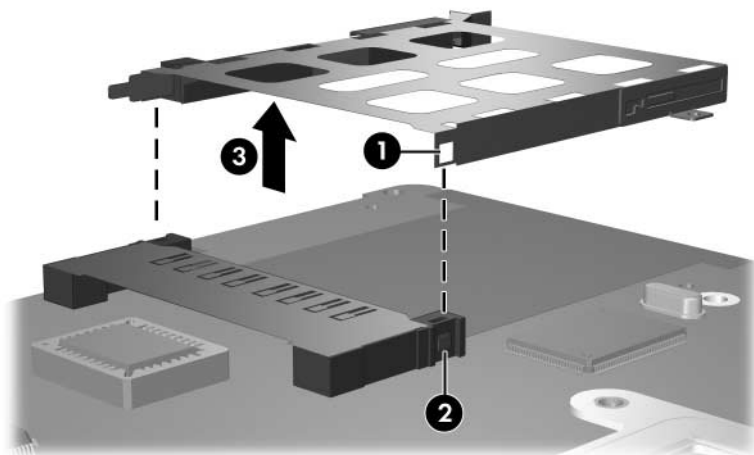
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Memory module/Mini Card module compartment cover ([Section 5.6](#))
  - c. Optical drive ([Section 5.9](#))
  - d. Switch cover ([Section 5.10](#))
  - e. Keyboard assembly ([Section 5.11](#))
  - f. Display assembly ([Section 5.14](#))
  - g. Top cover ([Section 5.15](#))
  - h. System board ([Section 5.16](#))

2. Turn the system board upside down with the audio jacks, USB ports, and external monitor port toward you.
3. Remove the two Phillips PM2.0×4.0 screws that secure the PC Card assembly to the system board.



*Removing the PC Card Assembly Screws*

4. Turn the system board top-side up with the audio jacks, USB ports, and external monitor port toward you.
5. Disengage the hooks **1** on the PC Card assembly from the detents **2** on the PC Card connector and remove the PC Card assembly **3** from the system board.



### *Removing the PC Card Assembly*

Reverse the above procedures to install the PC Card assembly.

---

## Specifications

This chapter provides physical and performance specifications.

---

**Table 6-1**  
**Computer**

<b>Dimensions</b>	<b>Metric</b>	<b>U.S.</b>
Height		
Front	3.76 cm	1.48 in
Rear	4.62 cm	1.82 in
Width	39.68 cm	15.62 in
Depth	28.19 cm	11.10 in
<b>Weight</b>		
With 17.0-inch display, optical drive and 8-cell battery pack	3.62 kg	7.98 lbs
<b>Input Power</b>		
Operating voltage	18.5 V dc to 19.0 V dc	
Operating current	4.74 A or 4.9 A	
<b>Temperature</b>		
Operating	10°C to 35°C	50°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F

---

---

**Table 6-1**  
**Computer (*Continued*)**

---

**Relative humidity** (noncondensing)

Operating	10% to 90%	10% to 90%
Nonoperating	5% to 95%	5% to 95%

---

**Maximum altitude** (unpressurized)

Operating (14.7 to 10.1 psia)	-15 m to 3,048 m	-50 ft to 10,000 ft
Nonoperating (14.7 to 4.4 psia)	-15 m to 12,192 m	-50 ft to 40,000 ft

---

**Shock**

Operating	125 g, 2 ms, half-sine
Nonoperating	200 g, 2 ms, half-sine

---

**Random Vibration**

Operating	0.75 g zero-to-peak, 10 Hz to 500 Hz, 0.25 oct/min sweep rate
Nonoperating	1.50 g zero-to-peak, 10 Hz to 500 Hz, 0.5 oct/min sweep rate



Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.

---



**Table 6-2**  
**17.0-inch, WSXGA+, BrightView Display**

Dimensions		
Height	23.00 cm	9.06 in
Width	36.80 cm	14.49 in
Diagonal	43.40 cm	17.09 in
Number of colors		Up to 16.8 million
Contrast ratio		200:1
Brightness		180 nits typical
Pixel resolution		
Pitch	0.197 × 0.197 mm	
Format	1680 × 1050	
Configuration	RGB vertical stripe	
Backlight		Edge lit
Character display		80 × 25
Total power consumption		4 W
Viewing angle		+/-65° horizontal, +50° vertical typical

---

**Table 6-3**  
**17.0-inch, WXGA+, BrightView Display**

---

Dimensions		
Height	23.00 cm	9.06 in
Width	36.80 cm	14.49 in
Diagonal	43.40 cm	17.09 in
Number of colors		Up to 16.8 million
Contrast ratio		200:1
Brightness		180 nits typical
Pixel resolution		
Pitch	0.259 × 0.259 mm	
Format	1280 × 800	
Configuration	RGB vertical stripe	
Backlight		Edge lit
Character display		80 × 25
Total power consumption		4 W
Viewing angle		+/-40° horizontal, +20/-40° vertical typical

**Table 6-4**  
**Hard Drives**

	100-GB*	80-GB*	80-GB*
<b>Dimensions</b>			
Height	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm
Weight	102 g	99 g	99 g
<b>Interface type</b>	ATA-5	ATA-5	ATA-5
<b>Transfer rate</b>			
Synchronous (maximum)	100 MB/sec	100 MB/sec	100 MB/sec
Security	ATA security	ATA security	ATA security
<b>Seek times</b> (typical read, including setting)			
Single track	3 ms	3 ms	3 ms
Average	13 ms	13 ms	13 ms
Maximum	24 ms	24 ms	24 ms
<b>Logical blocks</b> <sup>†</sup>	195,364,233	156,301,488	156,301,488
<b>Disc rotational speed</b>	4200 rpm	5400 rpm	4200 rpm
<b>Operating temperature</b>	5°C to 55°C (41°F to 131°F)		



Certain restrictions and exclusions apply. Consult Customer Care for details.

\*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less.

<sup>†</sup>Actual drive specifications may differ slightly.

**Table 6-4**  
**Hard Drives (*Continued*)**

	60-GB*	60-GB*	40-GB*
<b>Dimensions</b>			
Height	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm
Weight	102 g	99 g	99 g
<b>Interface type</b>			
	ATA-5	ATA-5	ATA-5
<b>Transfer rate</b>			
Synchronous (maximum)	100 MB/sec	100 MB/sec	100 MB/sec
Security	ATA security	ATA security	ATA security
<b>Seek times</b> (typical read, including setting)			
Single track	3 ms	3 ms	3 ms
Average	13 ms	13 ms	13 ms
Maximum	24 ms	24 ms	24 ms
<b>Logical blocks</b> <sup>†</sup>			
	117,210,240	117,210,240	78,140,160
<b>Disc rotational speed</b>			
	5400 rpm	4200 rpm	4200 rpm
<b>Operating temperature</b>			
	5°C to 55°C (41°F to 131°F)		



Certain restrictions and exclusions apply. Consult Customer Care for details.

\*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less.

<sup>†</sup>Actual drive specifications may differ slightly.

---

**Table 6-5**  
**Primary 8-cell, Li-Ion Battery Pack**

---

**Dimensions**

Height	2.00 cm	0.79 in
Width	9.40 cm	3.70 in
Depth	13.40 cm	5.28 in
Weight	0.34 kg	0.75 lb

---

**Energy**

Voltage	11.1 V
Amp-hour capacity	4.4 Ah
Watt-hour capacity	48 Wh

---

**Temperature**

Operating	5°C to 45°C	41°F to 113°F
Nonoperating	0°C to 60°C	32°F to 140°F

---

**Table 6-6**  
**DVD/CD-RW Combo Drive**

<b>Applicable disc</b>	<b>Read:</b> DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), CD-ROM (Mode 1 and 2) CD Digital Audio, CD-XA ready (Mode 2, Form 1 and 2), CD-I ready (Mode 2, Form 1 and 2), CD-R, CD-RW, Photo CD (single and multisession), and CD-Bridge	<b>Write:</b> CD-R and CD-RW
<b>Center hole diameter</b>	1.5 cm (0.59 in)	
<b>Disc diameter</b>		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	
<b>Disc thickness</b>	1.2 mm (0.047 in)	
<b>Track pitch</b>	0.74 $\mu$ m	
<b>Access time</b>	CD media	DVD media
Random	< 110 ms	< 130 ms
Full stroke	< 210 ms	< 225 ms
<b>Audio output level</b>	Line-out, 0.7 V rms	
<b>Cache buffer</b>	2 MB	
<b>Data transfer rate</b>		
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
<b>Startup time</b>	< 15 seconds	
<b>Stop time</b>	< 6 seconds	

Table 6-7

**DVD±RW and CD-RW Double Layer Combo Drive**

<b>Applicable disc</b>	<b>Read:</b> DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), CD-ROM (Mode 1 and 2), CD Digital Audio, CD-XA ready (Mode 2, Form 1 and 2), CD-I ready (Mode 2, Form 1 and 2), CD-R, CD-RW, Photo CD (single and multisession), CD-Bridge	<b>Write:</b> CD-R and CD-RW DVD-R and DVD-RW
<b>Center hole diameter</b>	1.5 cm (0.59 in)	
<b>Disc diameter</b>		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	
<b>Disc thickness</b>	1.2 mm (0.047 in)	
<b>Track pitch</b>	0.74 µm	
<b>Access time</b>	CD	DVD
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
<b>Audio output level</b>	Audio-out, 0.7 Vrms	
<b>Cache buffer</b>	2 MB	

---

**Table 6-7****DVD±RW and CD-RW Double Layer Combo Drive (Continued)**

---

**Data transfer rate**

CD-R (16X)	2,400 KB/s (150 KB/s at 1X CD rate)
CD-RW (8X)	1,200 KB/s (150 KB/s at 1X CD rate)
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)
DVD-R (4X)	5,400 KB/s (1,352 KB/s at 1X DVD rate)
DVD-RW (2X)	2,700 KB/s (1,352 KB/s at 1X DVD rate)
Multiword DMA mode 2	16.6 MB/s

---

<b>Startup time</b>	< 15 seconds
---------------------	--------------

---

<b>Stop time</b>	< 6 seconds
------------------	-------------

---

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**Table 6-8****DVD±RW and CD-RW Double Layer Combo Drive  
with LightScribe**

<b>Applicable disc</b>	<b>Read:</b> DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), CD-ROM (Mode 1 and 2), CD Digital Audio, CD-XA ready (Mode 2, Form 1 and 2), CD-I ready (Mode 2, Form 1 and 2), CD-R, CD-RW, Photo CD (single and multisession), CD-Bridge	<b>Write:</b> CD-R and CD-RW DVD-R and DVD-RW
<b>Center hole diameter</b>	1.5 cm (0.59 in)	
<b>Disc diameter</b>		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	

---



**Table 6-8**  
**DVD±RW and CD-RW Double Layer Combo Drive**  
**with LightScribe (Continued)**

<b>Disc thickness</b>	1.2 mm (0.047 in)	
<b>Track pitch</b>	0.74 µm	
<b>Access time</b>	CD	DVD
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
<b>Audio output level</b>	Audio-out, 0.7 Vrms	
<b>Cache buffer</b>	2 MB	
<b>Data transfer rate</b>		
CD-R (16X)	2,400 KB/s (150 KB/s at 1X CD rate)	
CD-RW (8X)	1,200 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-R (4X)	5,400 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-RW (2X)	2,700 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
<b>Startup time</b>	< 15 seconds	
<b>Stop time</b>	< 6 seconds	

---

**Table 6-9**  
**System DMA**

Hardware DMA	System Function
DMA0	Not applicable
DMA1*	Not applicable
DMA2*	Not applicable
DMA3	Not applicable
DMA4	Direct memory access controller
DMA5*	Available for PC Card
DMA6	Not assigned
DMA7	Not assigned
*PC Card controller can use DMA 1, 2, or 5.	

---

---

**Table 6-10**  
**System Interrupts**

<b>Hardware IRQ</b>	<b>System Function</b>
IRQ0	System timer
IRQ1	Standard 101-/102-Key or Microsoft Natural Keyboard
IRQ2	Cascaded
IRQ3	USB2 Enhanced Host Controller—24CD
IRQ4	COM1
IRQ5*	Conexant AC—Link Audio Data Fax Modem with SmartCP
IRQ6	Diskette drive
IRQ7*	Parallel port
IRQ8	System CMOS/real-time clock
IRQ9*	Microsoft ACPI-compliant system
IRQ10*	Realtek RTL8139 Family PCI fast Ethernet Controller

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**Table 6-10**  
**System Interrupts (*Continued*)**

IRQ11	TI OHCI 1394 host controller TI PCI1410 CardBus controller
IRQ12	Synaptics PS/2 TouchPad
IRQ13	Numeric data processor
IRQ14	Primary IDE channel
IRQ15	Secondary IDE channel

\*Default configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.



PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

---

**Table 6-11**  
**System I/O Addresses**

<b>I/O Address (hex)</b>	<b>System Function (shipping configuration)</b>
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/RTC
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

---

**Table 6-11**  
**System I/O Addresses (*Continued*)**

<b>I/O Address (hex)</b>	<b>System Function (shipping configuration)</b>
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	Joystick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

---

**Table 6-11**  
**System I/O Addresses (*Continued*)**

<b>I/O Address (hex)</b>	<b>System Function (shipping configuration)</b>
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	“A” diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)

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**Table 6-12**  
**System Memory Map**

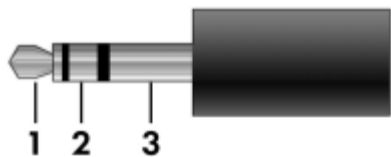
<b>Size</b>	<b>Memory Address</b>	<b>System Function</b>
640 KB	00000000-0009FFFF	Base memory
128 KB	000A0000-000BFFFF	Video memory
48 KB	000C0000-000CBFFF	Video BIOS
160 KB	000C8000-000E7FFF	Unused
64 KB	000E8000-000FFFFF	System BIOS
15 MB	00100000-00FFFFFF	Extended memory
58 MB	01000000-047FFFFFFF	Super extended memory
58 MB	04800000-07FFFFFFF	Unused
2 MB	08000000-080FFFFF	Video memory (direct access)
4 GB	08200000-FFFEFFFF	Unused
64 KB	FFFF0000-FFFFFFFF	System BIOS

---



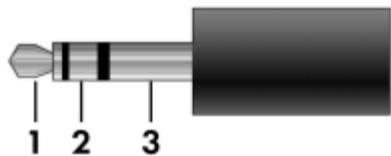
## Connector Pin Assignments

Table A-1  
Audio-Out (Headphone)



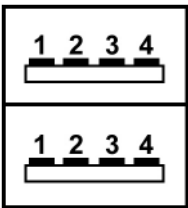
Pin	Signal	Pin	Signal
1	Audio out, left channel	3	Ground
2	Audio out, right channel		

**Table A-2**  
**Audio-In (Microphone)**



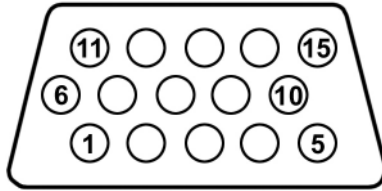
Pin	Signal	Pin	Signal
1	Audio signal in	3	Ground
2	Audio signal in		

**Table A-3**  
**Universal Serial Bus**



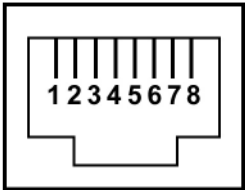
Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data -	4	Ground

**Table A-4**  
**External Monitor**



Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

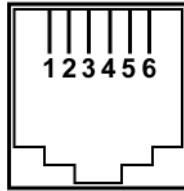
**Table A-5**  
**RJ-45 (Network)**



Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

---

**Table A-6**  
**RJ-11 (Modem)**



Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

**Table A-7**  
**S-Video-Out**



Pin	Signal	Pin	Signal
1	S-VHS color (C) signal	5	TV-CD
2	Composite video signal	6	S-VHS intensity ground
3	S-VHS intensity (Y) signal	7	Composite video ground
4	S-VHS color ground		

---

## Power Cord Set Requirements

### 3-Conductor Power Cord Set

The wide range input feature of the computer permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the computer meets the requirements for use in the country where the equipment is purchased.

Power cord sets for use in other countries must meet the requirements of the country where the computer is used.

## General Requirements

The requirements listed below are applicable to all countries.

- The length of the power cord set must be at least 1.5 m (5.0 ft) and a maximum of 2.0 m (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.



# Country-Specific Requirements

## 3-Conductor Power Cord Set Requirements

Country/Region	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3



### NOTES:

1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

**3-Conductor Power Cord Set Requirements (Continued)**

Country/Region	Accredited Agency	Applicable Note Number
Korea	EK	4
The Netherlands	KE A	1
Norway	NEMKO	1
People's Republic of China	CCC	5
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	4
United Kingdom	BSI	1
United States	UL	2

**NOTES:**



1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
  2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
  3. The appliance coupler, flexible cord, and wall plug must bear a “T” mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.
  4. The flexible cord must be Type RVV, 3-conductor, 0.75 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
  5. The flexible cord must be Type VCTF, 3-conductor, 0.75 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
-

## Screw Listing

This appendix provides specification and reference information for the screws and screw locks used in the computer. All screws listed in this appendix are available in the Computer Screw Kit, spare part number 403813-001, and the Display Screw Kit, spare part number 403886-001.

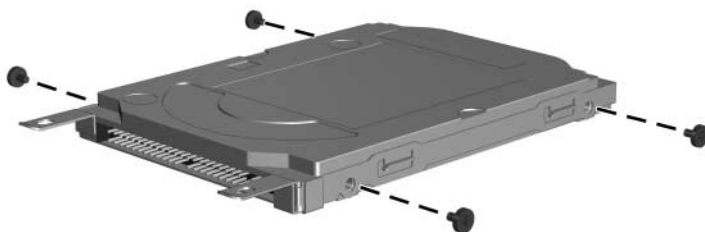
**Table C-1**

**Phillips PM3.0x4.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Black	4	4.0 mm	3.0 mm	4.5 mm

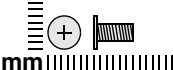
**Where used:**

4 screws that secure the hard drive frame to the hard drive (documented in [Section 5.4](#))



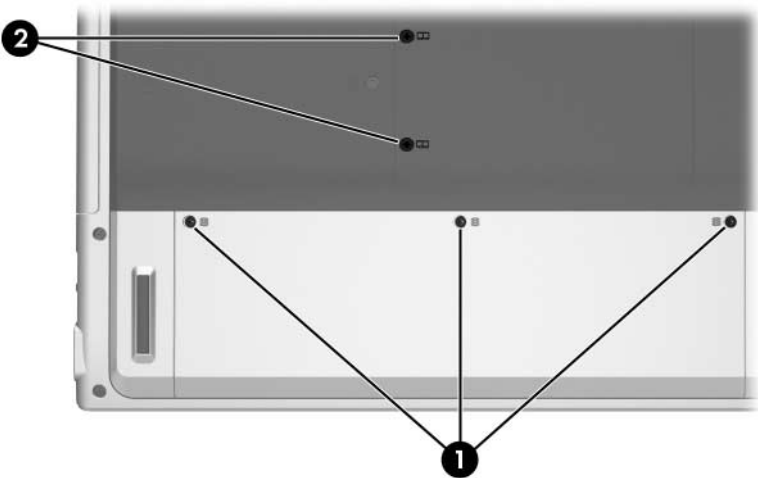
*Phillips PM3.0x4.0 Screw Locations*

Table C-2  
Black Phillips PM2.5×6.0 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	5	6.0 mm	2.5 mm	5.0 mm

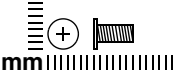
Where used:

- ① Three screws that secure the hard drive cover to the computer (screws are captured on the cover by C clips; documented in [Section 5.4](#))
- ② Two screws that secure the memory/Mini Card module compartment cover to the computer (screws are captured on the cover by C clips; documented in [Section 5.6](#))



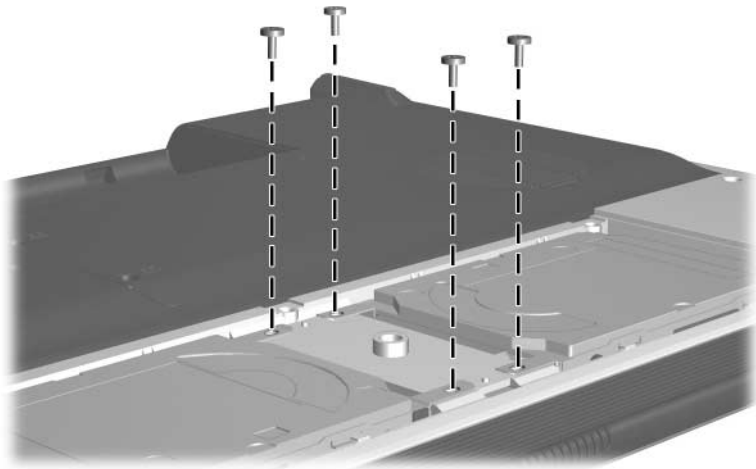
Black Phillips PM2.5×6.0 Screw Locations

**Table C-3**  
**Silver Phillips PM2.5×6.0 Screw**

	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

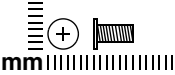
**Where used:**

4 screws that secure the hard drive to the computer (documented in [Section 5.4](#))



*Silver Phillips PM2.5×6.0 Screw Locations*

Table C-3  
Silver Phillips PM2.5×6.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

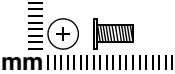
**Where used:**

One screw that secures the keyboard assembly to the computer (documented in [Section 5.11](#))



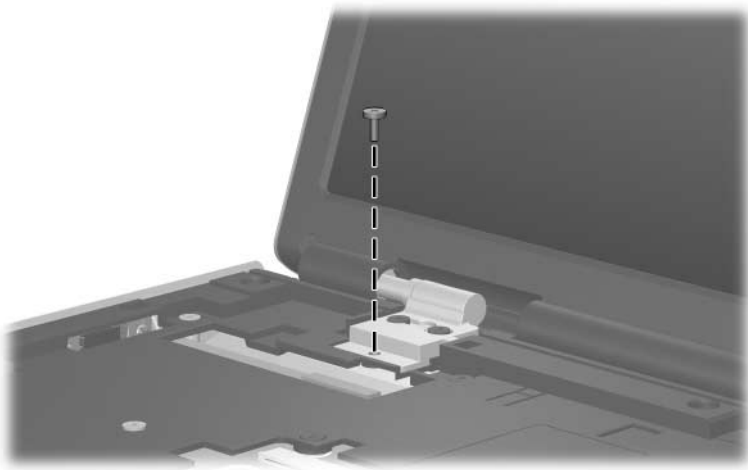
Silver Phillips PM2.5×6.0 Screw Location

**Table C-3**  
**Silver Phillips PM2.5×6.0 Screw (*Continued*)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

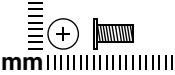
**Where used:**

One screw that secures the display assembly to the computer (documented in [Section 5.14](#))



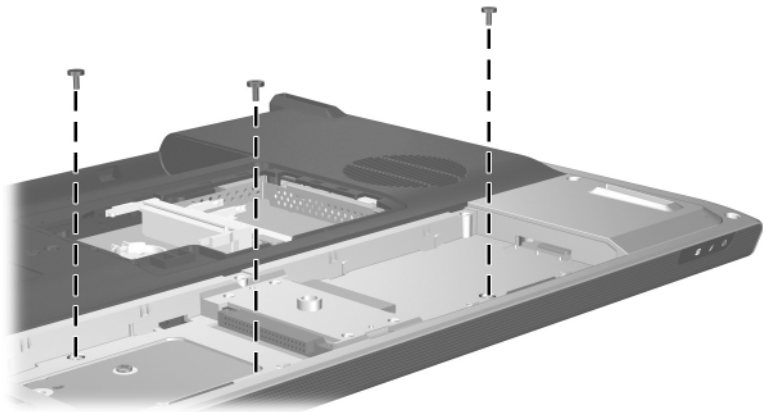
*Silver Phillips PM2.5×6.0 Screw Location*

Table C-3  
Silver Phillips PM2.5×6.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

Where used:

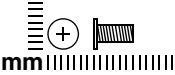
3 screws that secure the top cover to the computer (documented in [Section 5.15](#))



Silver Phillips PM2.5×6.0 Screw Locations

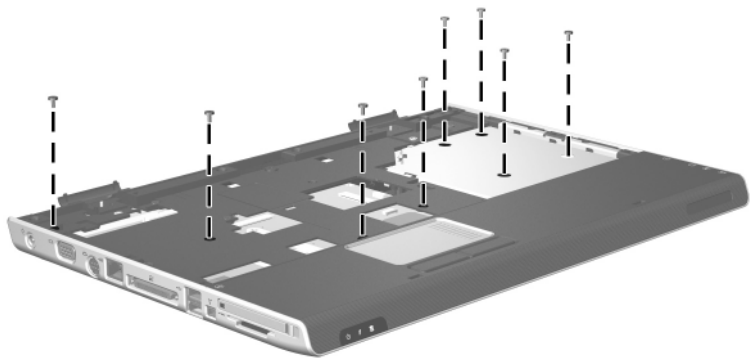


**Table C-3**  
**Silver Phillips PM2.5×6.0 Screw (Continued)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

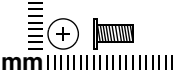
**Where used:**

8 screws that secure the top cover to the computer (documented in [Section 5.15](#))



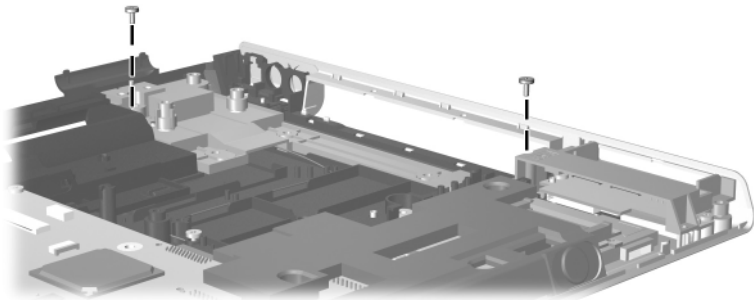
*Silver Phillips PM2.5×6.0 Screw Locations*

Table C-3  
Silver Phillips PM2.5×6.0 Screw (*Continued*)

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

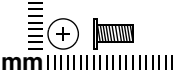
**Where used:**

2 screws that secure the base enclosure support bracket to the computer (documented in [Section 5.16](#))



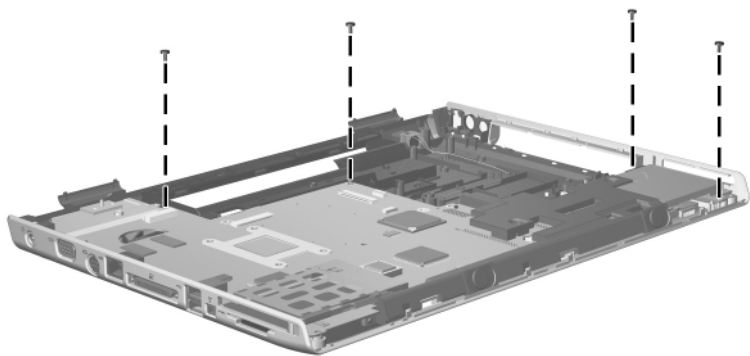
*Silver Phillips PM2.5×6.0 Screw Locations*

**Table C-3**  
**Silver Phillips PM2.5×6.0 Screw (*Continued*)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

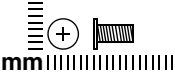
**Where used:**

4 screws that secure the system board to the computer (documented in [Section 5.16](#))



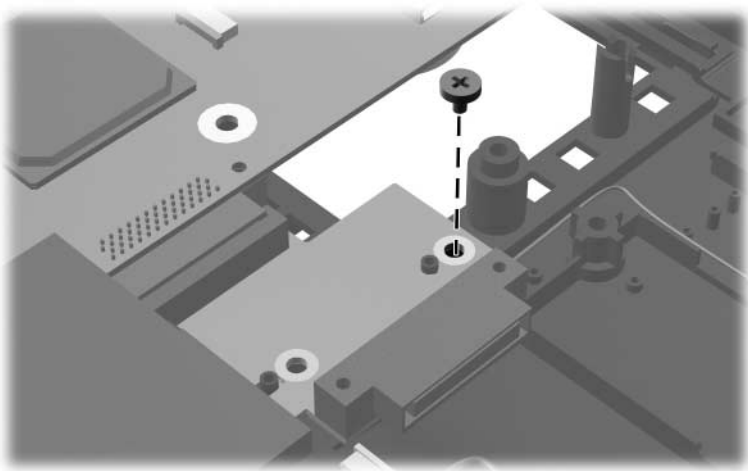
*Silver Phillips PM2.5×6.0 Screw Locations*

Table C-3  
Silver Phillips PM2.5×6.0 Screw (*Continued*)

	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

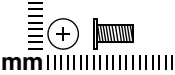
**Where used:**

One screw that secures the connector board to the computer (documented in [Section 5.16](#))



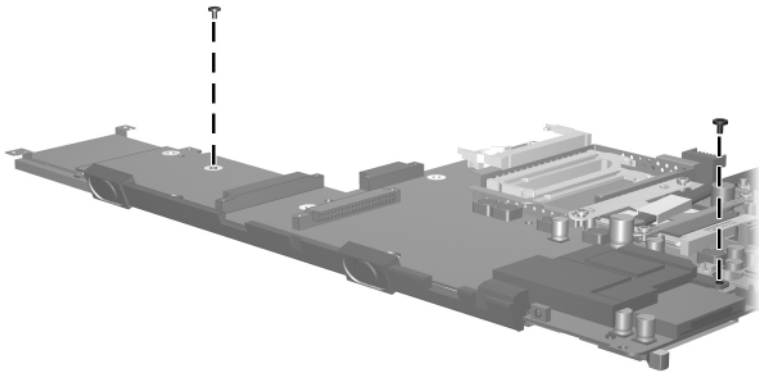
*Phillips PM2.5×6.0 Screw Location*

**Table C-3**  
**Silver Phillips PM2.5×6.0 Screw (*Continued*)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

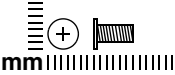
**Where used:**

2 screws that secure the speaker assembly to the computer (documented in [Section 5.20](#))



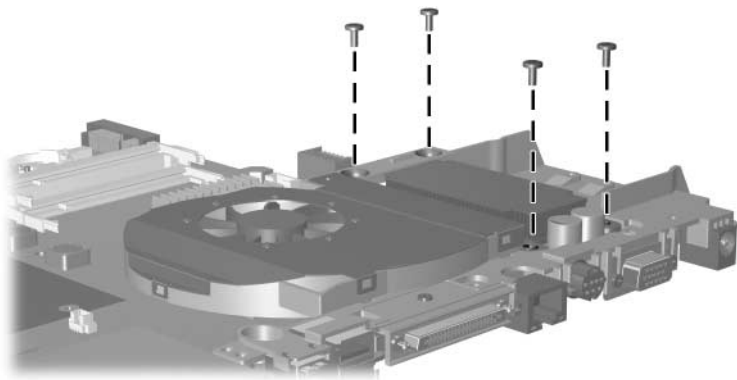
*Phillips PM2.5×6.0 Screw Locations*

**Table C-3**  
**Silver Phillips PM2.5×6.0 Screw (*Continued*)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	30	6.0 mm	2.5 mm	4.5 mm

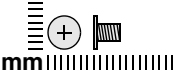
**Where used:**

4 screws that secure the fan/heat sink assembly to the computer (documented in [Section 5.21](#))



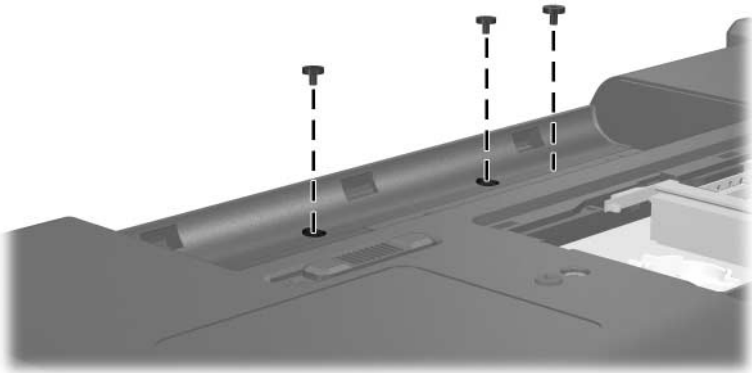
*Silver Phillips PM2.5×6.0 Screw Locations*

Table C-4  
Phillips PM2.5×4.0 Screw

 mm	Color	Qty.	Length	Thread	Head Width
	Black	17	4.0 mm	2.5 mm	4.5 mm

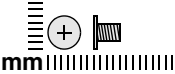
**Where used:**

3 screws that secure the switch cover to the computer (documented in [Section 5.10](#))



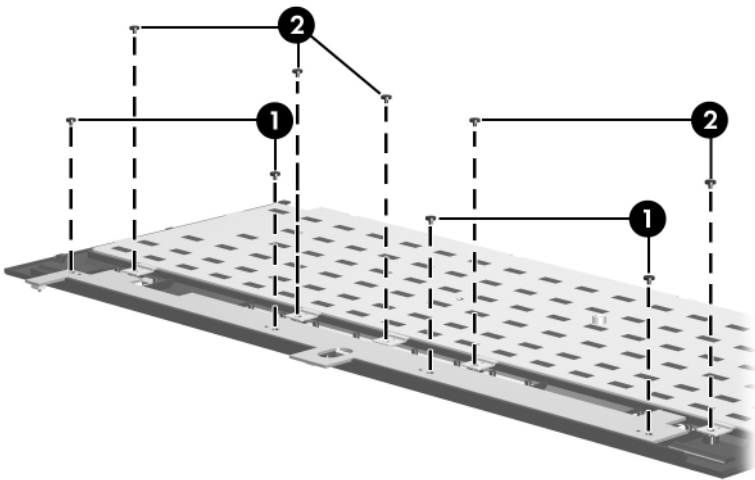
*Phillips PM2.5×4.0 Screw Locations*

Table C-4  
Phillips PM2.5×4.0 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	17	4.0 mm	2.5 mm	4.5 mm

Where used:

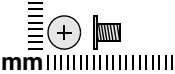
- ❶ Four screws that secure the LED board to the keyboard frame (documented in [Section 5.12](#))
- ❷ Five screws that secure the keyboard to the keyboard frame (documented in [Section 5.13](#))

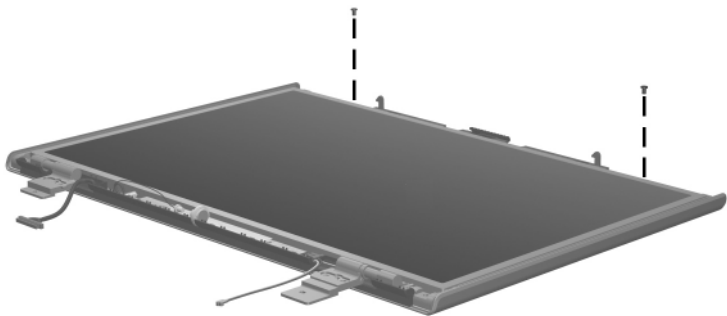


Phillips PM2.5×4.0 Screw Locations



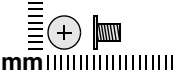
Table C-4  
Phillips PM2.5×4.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Black	17	4.0 mm	2.5 mm	4.5 mm
<b>Where used:</b> 2 screws that secure the display panel to the display enclosure (documented in <a href="#">Section 5.14</a> )					



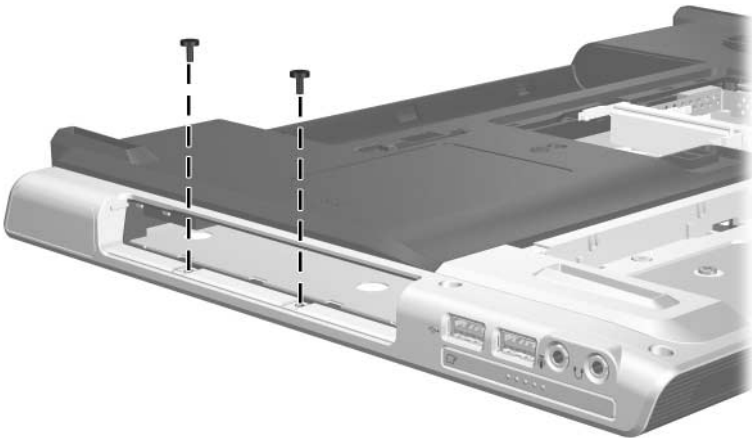
Phillips PM2.5×4.0 Screw Locations

Table C-4  
Phillips PM2.5×4.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Black	17	4.0 mm	2.5 mm	4.5 mm


**Where used:**

2 screws that secure the top cover to the computer (documented in [Section 5.15](#))



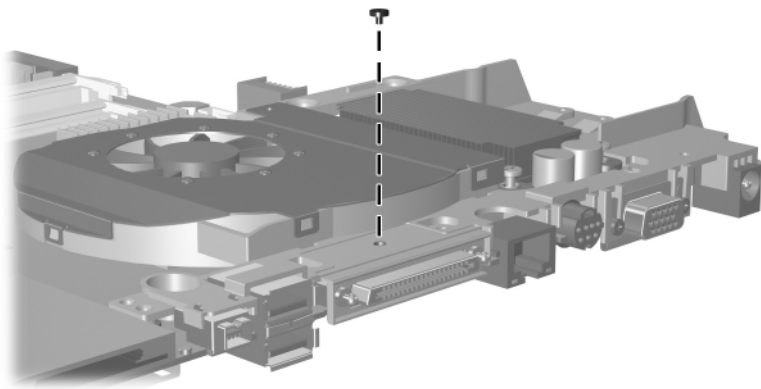
Phillips PM2.5×4.0 Screw Locations

**Table C-4**  
**Phillips PM2.5×4.0 Screw (Continued)**

 mm	Color	Qty.	Length	Thread	Head Width
	Black	17	4.0 mm	2.5 mm	4.5 mm


**Where used:**

One screw that secures the fan/heat sink assembly and expansion port bracket to the system board (documented in [Section 5.21](#))



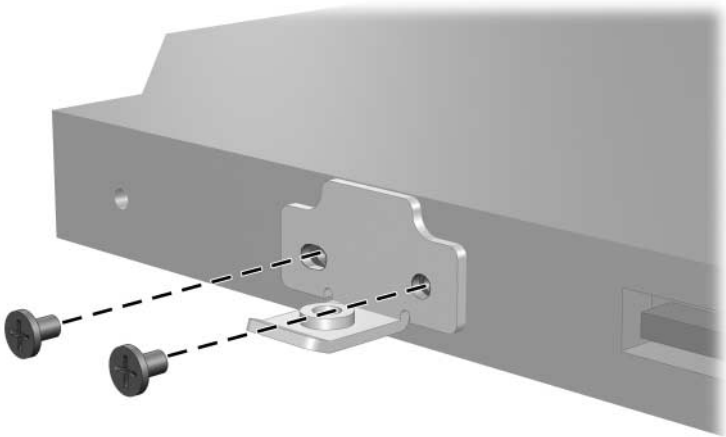
*Phillips PM2.5×4.0 Screw Location*

Table C-5  
Phillips PM2.0×4.0 Screw

 mm	Color	Qty.	Length	Thread	Head Width
	Black	15	4.0 mm	2.0 mm	4.0 mm

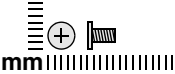
**Where used:**

2 screws that secure the optical drive bracket to the optical drive (documented in [Section 5.9](#))



*Phillips PM2.0×4.0 Screw Locations*

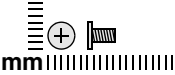
**Table C-5**  
**Phillips PM2.0×4.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	15	4.0 mm	2.0 mm	4.0 mm
<b>Where used:</b> 8 screws that secure the display hinges to the display panel (documented in <a href="#">Section 5.14</a> )					



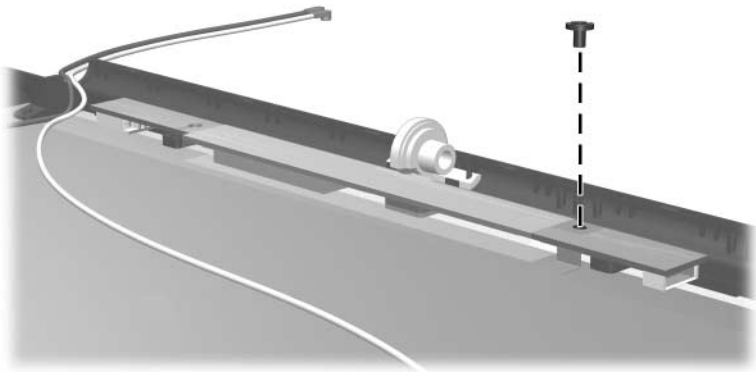
*Phillips PM2.0×4.0 Screw Locations*

Table C-5  
Phillips PM2.0x4.0 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	15	4.0 mm	2.0 mm	4.0 mm

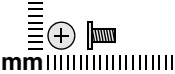
**Where used:**

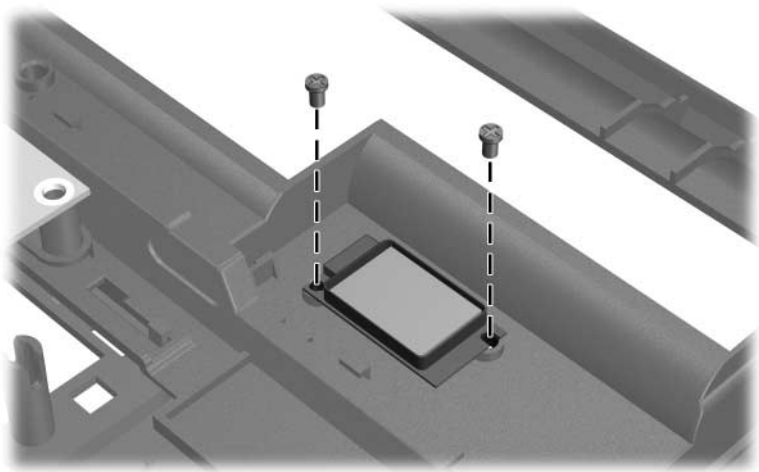
One screw that secures the display inverter to the display enclosure (documented in [Section 5.14](#))



*Phillips PM2.0x4.0 Screw Location*


**Table C-5**  
**Phillips PM2.0×4.0 Screw (Continued)**

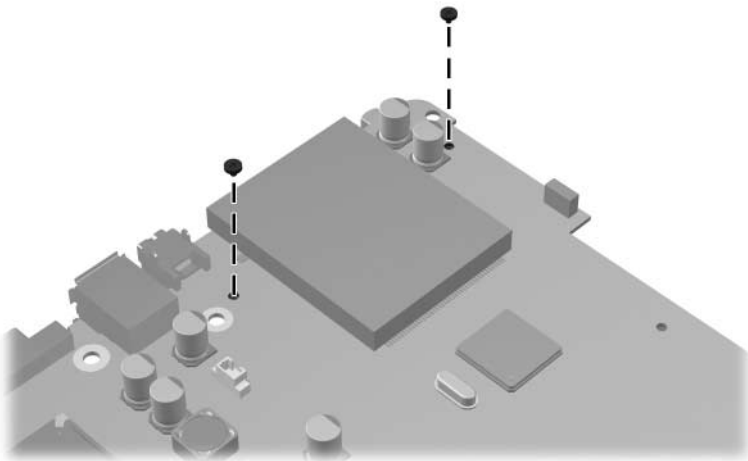
 mm	Color	Qty.	Length	Thread	Head Width
	Black	15	4.0 mm	2.0 mm	4.0 mm
<b>Where used:</b> 2 screws that secure the Bluetooth module to the computer (documented in <a href="#">Section 5.17</a> )					



*Phillips PM2.0×4.0 Screw Locations*

Table C-5  
Phillips PM2.0×4.0 Screw (Continued)

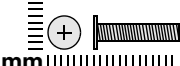
 mm	Color	Qty.	Length	Thread	Head Width
	Black	15	4.0 mm	2.0 mm	4.0 mm
<b>Where used:</b> 2 screws that secure the PC Card assembly to the system board (documented in <a href="#">Section 5.23</a> )					



Phillips PM2.0×4.0 Screw Locations

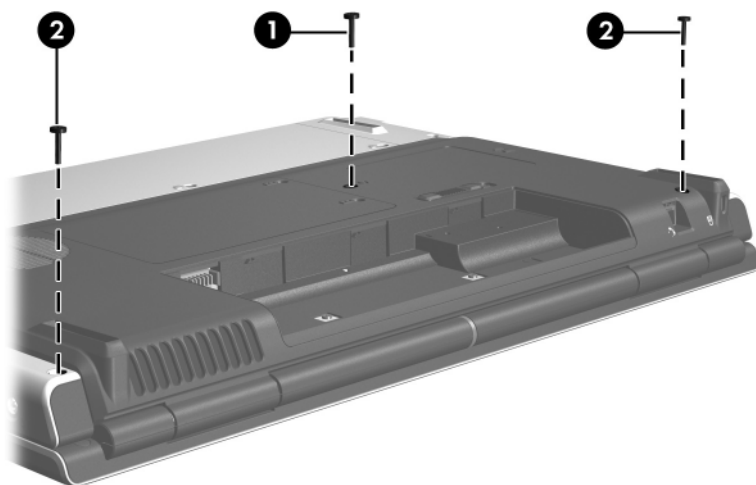


**Table C-6**  
**Phillips PM2.5×13.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Black	15	13.0 mm	2.5 mm	4.5 mm

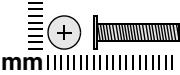
**Where used:**

- ❶ One screw that secures the optical drive to the computer (documented in [Section 5.9](#))
- ❷ Two screws that secure the switch cover to the computer (documented in [Section 5.10](#))



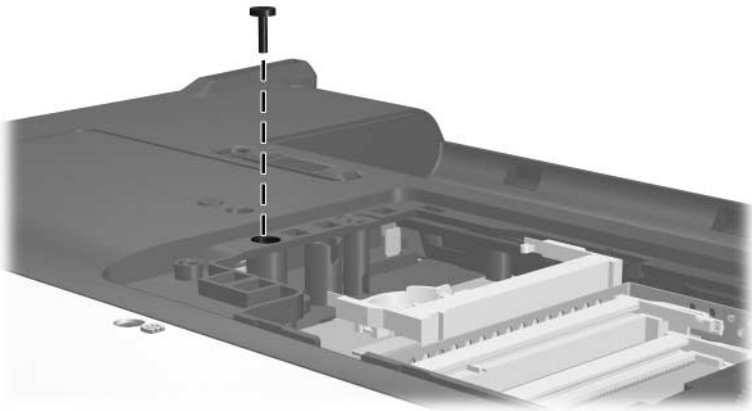
*Phillips PM2.5×13.0 Screw Locations*

Table C-6  
Phillips PM2.5×13.0 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	15	13.0 mm	2.5 mm	4.5 mm

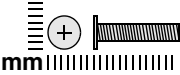
Where used:

One screw that secures the keyboard assembly to the computer (documented in [Section 5.11](#))



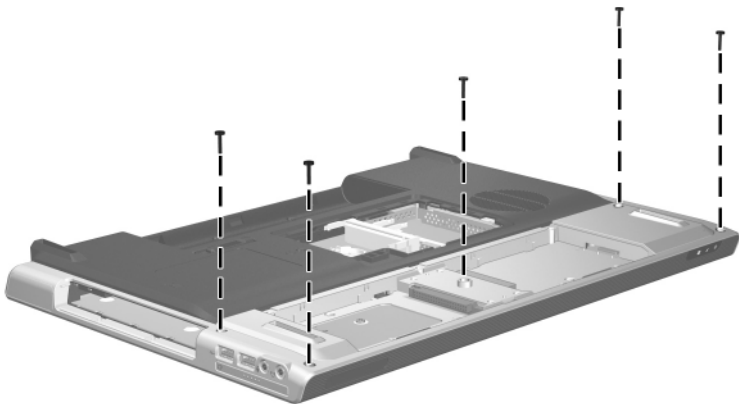
Phillips PM2.5×13.0 Screw Location

Table C-6  
Phillips PM2.5×13.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Black	15	13.0 mm	2.5 mm	4.5 mm

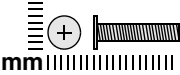
**Where used:**

5 screws that secure the top cover to the computer (documented in [Section 5.15](#))



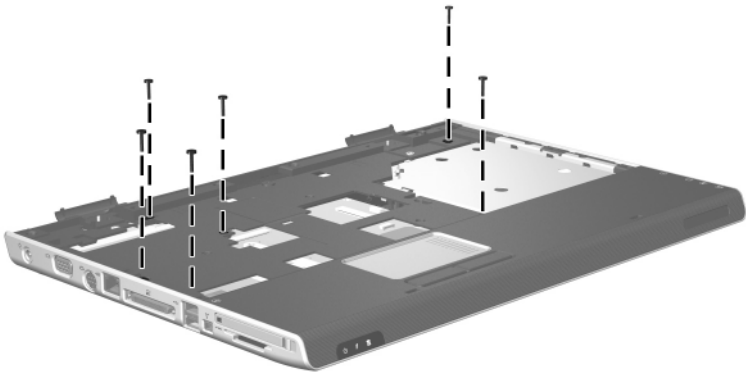
*Phillips PM2.5×13.0 Screw Locations*

Table C-6  
Phillips PM2.5×13.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Black	15	13.0 mm	2.5 mm	4.5 mm

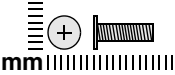
Where used:

6 screws that secure the top cover to the computer (documented in [Section 5.15](#))



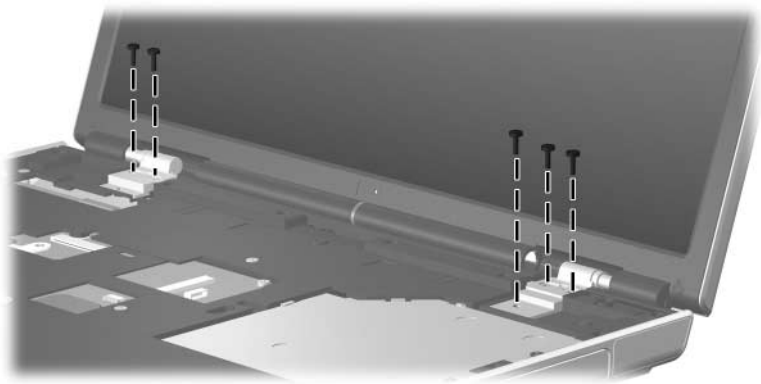
Phillips PM2.5×13.0 Screw Locations

**Table C-7**  
**Phillips PM2.5×9.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Black	6	9.0 mm	2.5 mm	4.5 mm

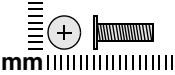
**Where used:**

5 screws that secure the display assembly to the computer (documented in [Section 5.14](#))



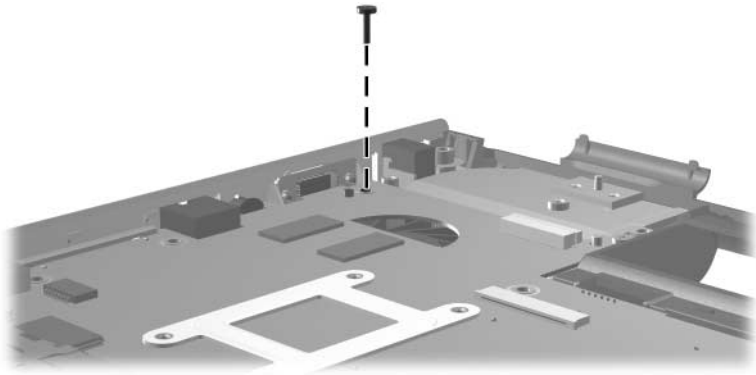
*Phillips PM2.5×9.0 Screw Locations*

Table C-7  
Phillips PM2.5×9.0 Screw (Continued)

 mm	Color	Qty.	Length	Thread	Head Width
	Black	6	9.0 mm	2.5 mm	4.5 mm

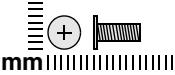
**Where used:**

One screw that secures the system board to the computer (documented in [Section 5.16](#))



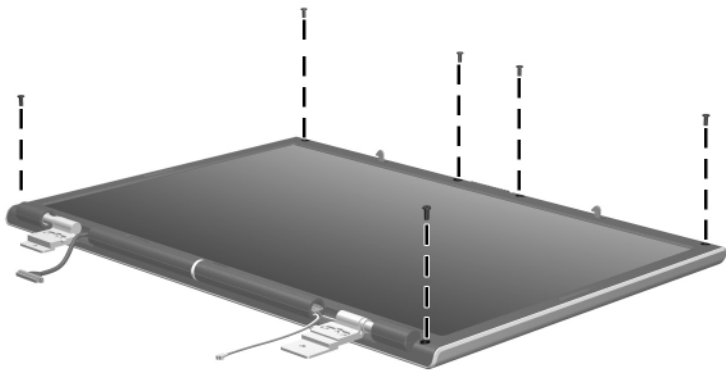
Phillips PM2.5×9.0 Screw Location

Table C-8  
Phillips PM2.5x7.0 Screw

 mm	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	4.5 mm

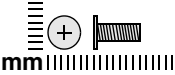
**Where used:**

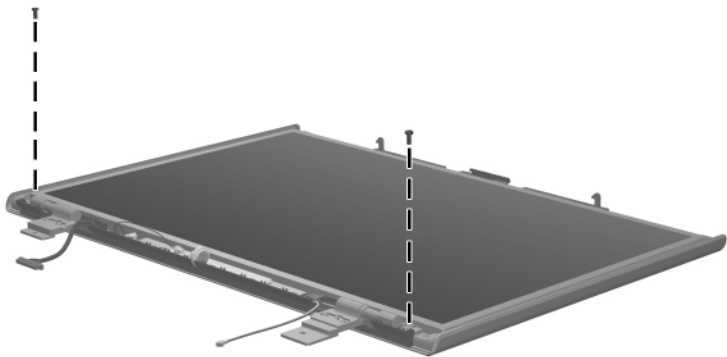
6 screws that secure the display bezel to the display assembly (documented in [Section 5.14](#))



Phillips PM2.5x7.0 Screw Locations

Table C-8  
Phillips PM2.5×7.0 Screw (Continued)

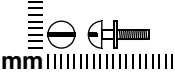
 mm	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	4.5 mm
<b>Where used:</b> 2 screws that secure the display panel to the display enclosure (documented in <a href="#">Section 5.14</a> )					



Phillips PM2.5×7.0 Screw Locations

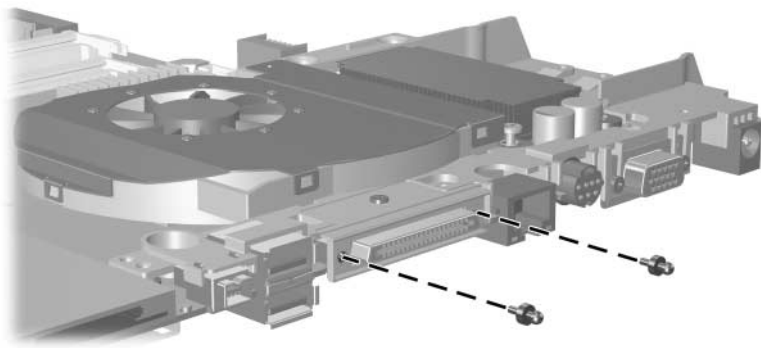


**Table C-9**  
**Slotted SM1.5x9.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	9.0 mm	1.5 mm	4.0 mm

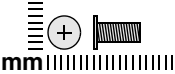
**Where used:**

2 screws that secure the fan/heat sink assembly to the system board  
(documented in [Section 5.21](#))



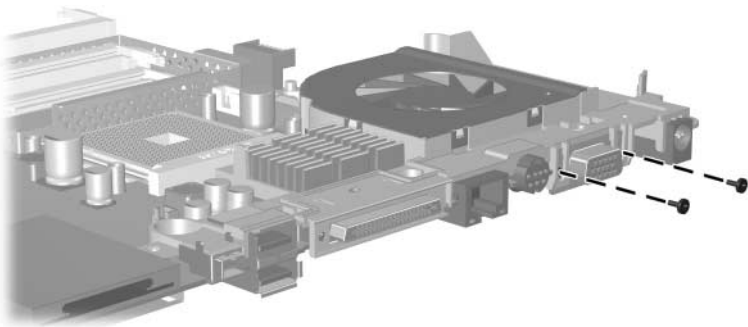
*Slotted SM1.5x9.0 Screw Locations*

Table C-10  
Phillips PM3.0x7.0 Screw

 mm	Color	Qty.	Length	Thread	Head Width
	Black	10	7.0 mm	3.0 mm	5.0 mm

**Where used:**

2 screws that secure the fan/heat sink assembly to the system board  
(documented in [Section 5.21](#))



Phillips PM3.0x7.0 Screw Locations

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# Display Component Recycling

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**WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

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**CAUTION:** The procedures in this appendix can result in damage to display components. The only components intended for recycling purposes are the liquid crystal display (LCD) panel and the backlight. Careful handling should be exercised when removing these components.

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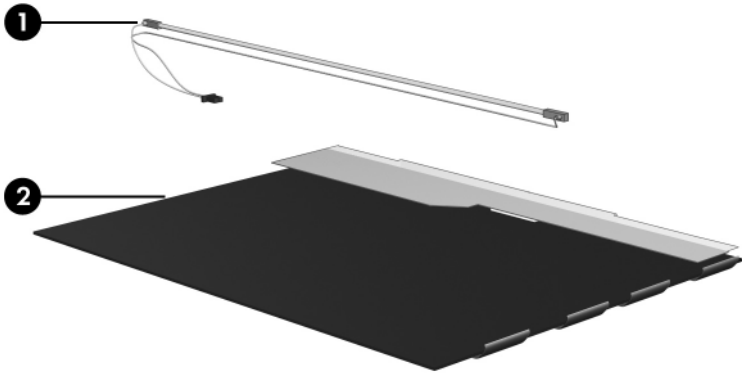
## Materials Disposal

This HP product contains mercury in the display assembly backlight and may require special handling at end-of-life.

Disposal of mercury may be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities or visit the Electronic Industries Alliance (EIA) at <http://www.eiae.org>.

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This appendix provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight ❶ and the LCD panel ❷.



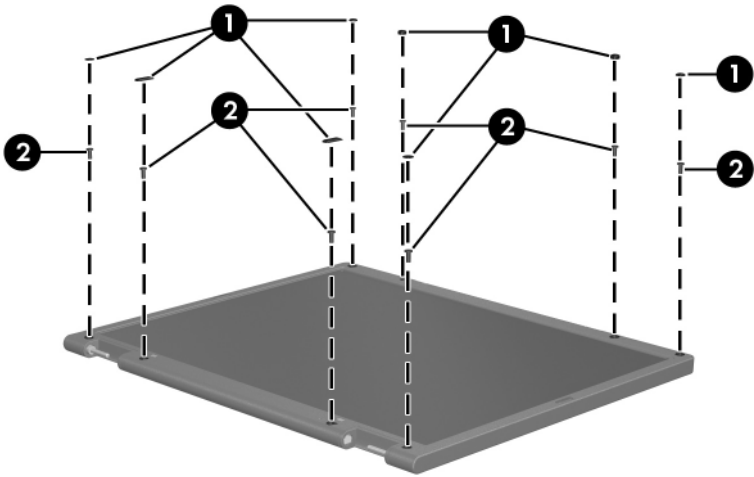
Disassembly procedures differ from one display assembly to another. The procedures provided in this appendix are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another.

Refer to [Section 5.14, “Display Assembly,”](#) for display assembly disassembly steps.

---

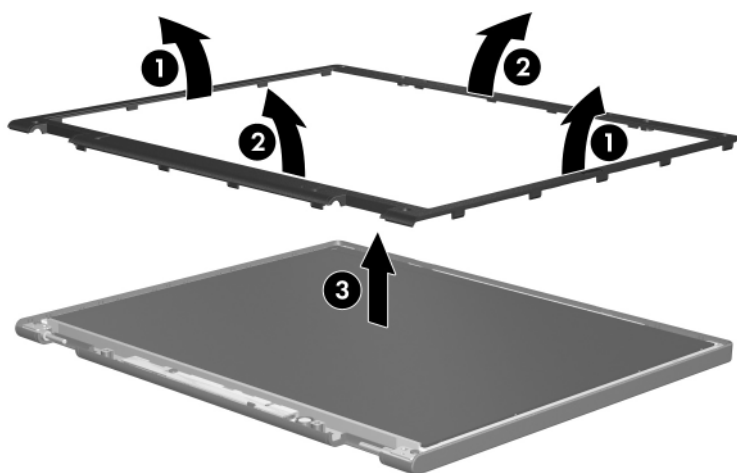
Perform the following steps to disassemble the display assembly:

1. Remove all screw covers **1** and screws **2** that secure the display bezel to the display assembly.



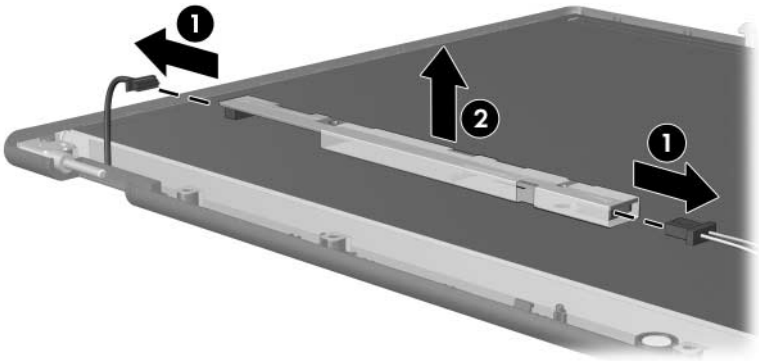
*Removing the Display Bezel Screw Covers and Screws*

2. Lift up and out on the left and right inside edges ❶ and the top and bottom inside edges ❷ of the display bezel until the bezel disengages from the display assembly.
3. Remove the display bezel ❸.



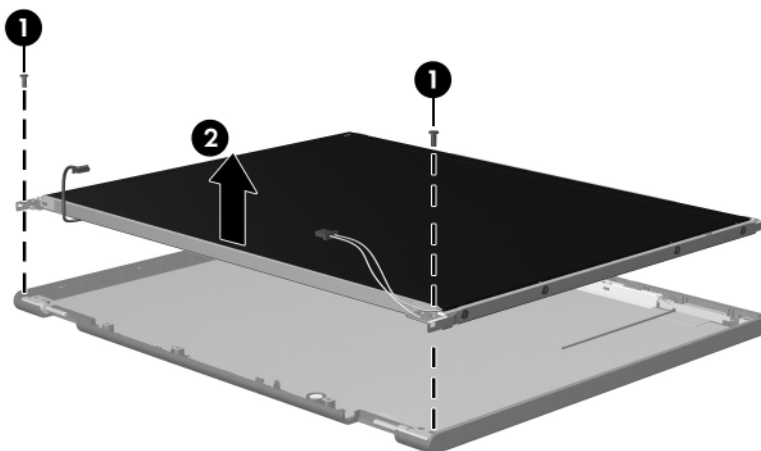
*Removing the Display Bezel*

4. Disconnect all LCD panel cables ❶ from the display inverter and remove the inverter ❷.



*Removing the Display Inverter*

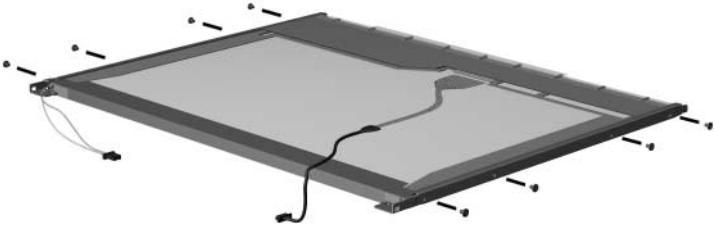
5. Remove all screws ❶ that secure the LCD panel to the display enclosure.
6. Remove the LCD panel ❷ from the display enclosure.



*Removing the LCD Panel*

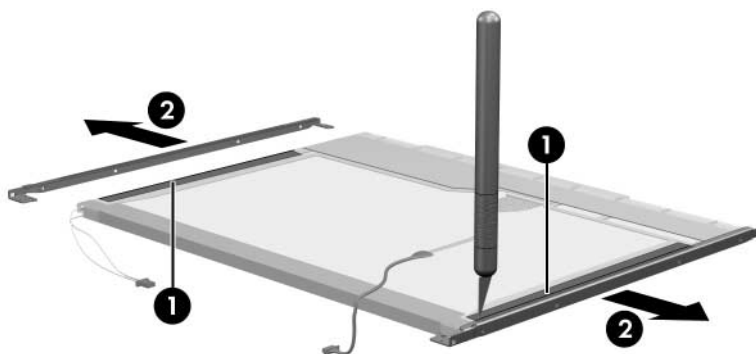


7. Turn the LCD panel upside down.
8. Remove all screws that secure the LCD panel frame to the LCD panel.



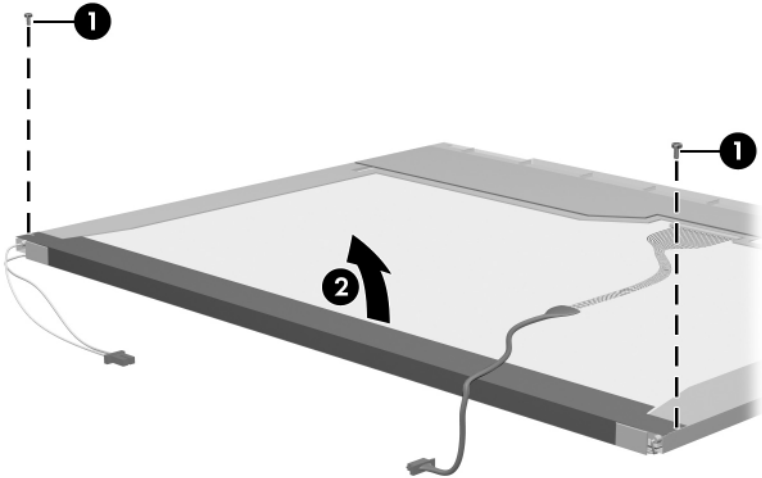
*Removing the LCD Panel Frame Screws*

9. Use a sharp-edged tool to cut the tape **1** that secures the side of the LCD panel to the LCD panel frame.
10. Remove the LCD panel frame **2** from the display panel.



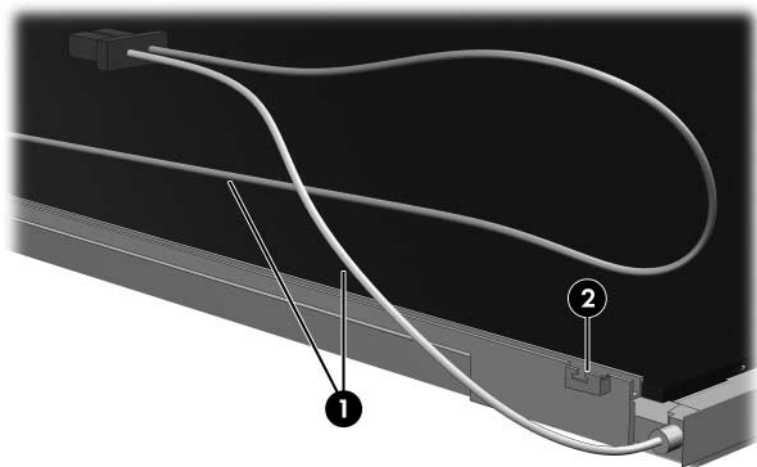
*Removing the LCD Panel Frame*

11. Remove the screws ❶ that secure the backlight cover to the LCD panel.
12. Lift the top edge of the backlight cover ❷ and swing it forward.
13. Remove the backlight cover.



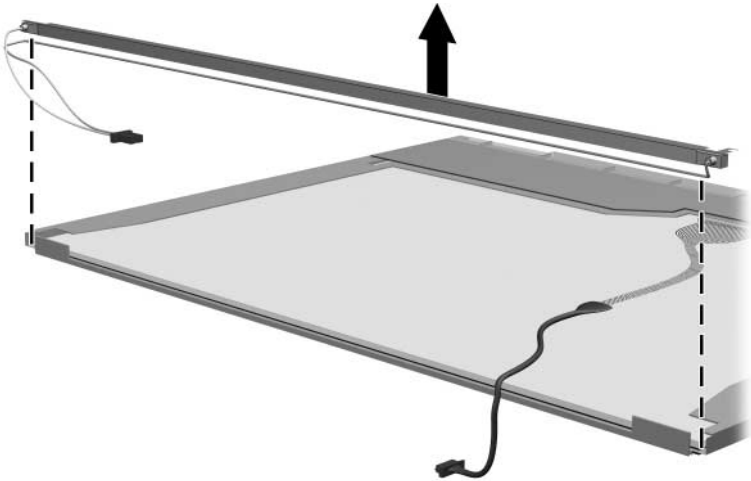
*Removing the Backlight Cover*

14. Turn the LCD panel right-side up.
15. Remove the backlight cables **1** from the clip **2** in the LCD panel.



*Releasing the Backlight Cables*

16. Turn the LCD panel upside down.
17. Remove the backlight frame from the LCD panel.



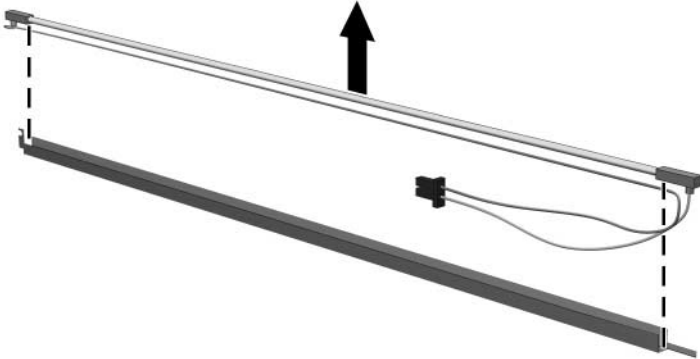
*Removing the Backlight Frame*



**WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

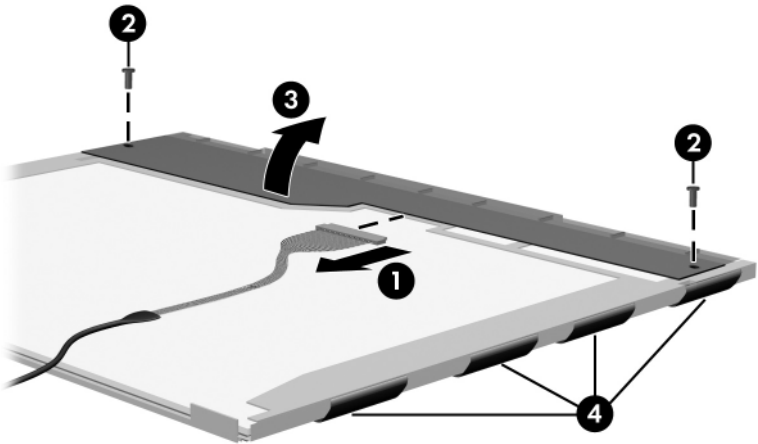
---

18. Slide the backlight out of the backlight frame.



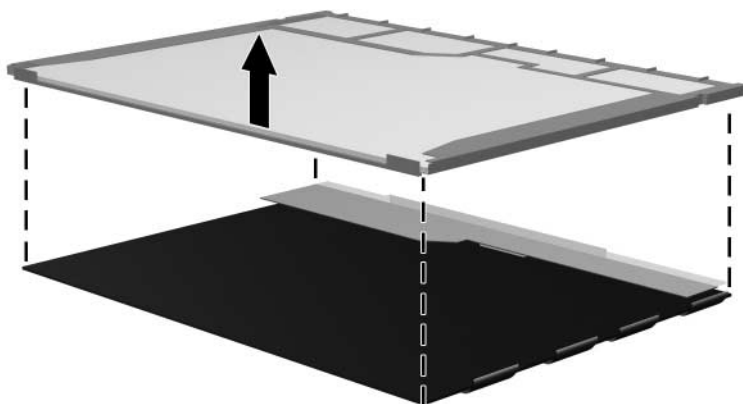
*Removing the Backlight*

19. Disconnect the display cable ❶ from the LCD panel.
20. Remove the screws ❷ that secure the LCD panel to the LCD rear panel.
21. Release the LCD panel ❸ from the LCD rear panel.
22. Release the tape ❹ that secures the LCD panel to the LCD rear panel.



*Releasing the LCD Panel*

23. Remove the LCD panel.



*Removing the LCD Panel*

24. Recycle the backlight and LCD panel.



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