1. **IMPORTANT:** To ensure that the software is installed correctly, do not connect the USB cable until step 17.

Follow the steps in order. If you have problems during setup, see Troubleshooting in the last section. Your device might be different from the illustrations in this guide.

2. **Remove tape and cardboard**

   a. [Image of device with tape removed]
   
   b. [Image of device with paper pulled out]

   Make sure to remove all tape and cardboard on the inside of the device.

3. **Locate components**

   - Windows CD
   - Mac CD
   - print cartridges
   - control panel faceplate (may be attached)
   - phone cord
   - power cord and adapter
   - User Guide

   *Purchased separately. The contents of your box may differ.
4 Unfold paper trays

5 Attach the control panel faceplate (if not attached)

6 Load paper
7 Connect the power cord and adapter

**IMPORTANT:** To ensure that the software is installed correctly, do not connect the USB cable until step 17.

8 Connect the supplied phone cord

a (1-LINE)
Connect one end of the supplied phone cord to the phone port (1-LINE) and the other to a wall jack.

b (2-EXT)
Follow the step below if you want to connect your phone/answering machine to the HP All-in-One.
Remove the plug from the (2-EXT) port, and then plug your phone or answering machine cord into the port. See the User Guide for additional fax setup information.

See the User Guide if you want to use your own phone cord or if you have any of these features:
- DSL
- VoIP/FoIP
- ISDN
- Voice mail
- Distinctive ring

9 Press the On button

After you press the On button, wait for the print cartridge prompt before continuing.
10 Open the print cartridge door

Lift the print cartridge door. The print carriage moves to the right side.

11 Remove tape from both cartridges

Pull the tab to remove the tape from both print cartridges.

**IMPORTANT:** Do not touch copper-colored contacts or retape the cartridges.

12 Insert the tri-color print cartridge

**CAUTION:** The device must be On before you can insert the print cartridges.

a Slide the tri-color print cartridge into the left slot as shown.
b Push the top part of the cartridge firmly up and into the slot until it snaps into place.
13 Insert the black print cartridge

a Slide the black print cartridge into the right slot.
b Push the top part of the cartridge firmly up and into the slot until it snaps into place.
c Make sure both cartridges are secure. Close the print cartridge door.

14 Align the print cartridges

a Press OK to print the alignment page. (Make sure you have loaded plain white paper in the bottom tray).
b Remove the alignment page from the output tray.
c Place the alignment page face down into the document feeder as shown in diagram c.
d Press OK to scan the alignment page. After the page has scanned, alignment is complete.
15 Turn on your computer

- Turn on your computer, login if necessary, and then wait for the desktop to appear.
- Close any open programs.

16 Insert the correct CD

Windows Users:

- Insert the green HP All-in-One Windows CD.
- Follow the onscreen instructions to install the software.
- On the Connection Type screen, make sure to select **directly to this computer**. Continue to the next page.

Mac Users:

- Insert the **gray** HP All-in-One Mac CD.
- Continue to the next page.

**NOTE:** If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon, and then double-click **setup.exe**.
Connect the USB cable

Windows Users:

a Follow the onscreen instructions until you see the prompt to connect the USB cable. (This may take several minutes).

b Once the prompt appears, connect the USB cable to the port on the back of the HP All-in-One, and then to any USB port on your computer.

c Follow the onscreen instructions. Complete the Fax Setup Wizard and Sign Up Now screens. After you complete software installation, you are finished.

Mac Users:

a Connect the USB cable from your computer to the USB port on the back of the device.

b Insert the HP All-in-One CD. Double-click the HP All-in-One Installer icon.

c Make sure you complete all screens, including the Setup Assistant.

If you do not see this screen, see Troubleshooting in the last section.
**Problem:** The paper jam message appears on the display.

**Action:** Lift the control panel and gently remove any jammed paper. Make sure that you removed all packaging tape. After you have cleared the jam, make sure you press the control panel back into place. You may also need to remove any jammed paper from the rear access door or from inside the device.

**Problem:** The Remove and check print cartridges message appears after you insert print cartridges.

**Action:** Remove print cartridges. Make sure you remove all tape from the copper contacts. Re-insert the cartridges, and then close the print cartridge door.

**Problem:** (Windows only) You did not see the screen telling you when to connect the USB cable.

**Action:** Remove and then re-insert the HP All-in-One Windows CD. Refer to Step 16.

**Problem:** (Windows only) The Microsoft Add Hardware screen appears.

**Action:** Click Cancel. Unplug the USB cable, and then insert the HP All-in-One Windows CD. Refer to Steps 16 and 17.

**Problem:** (Windows only) The Device Setup Has Failed To Complete screen appears.

**Action:** Verify that the control panel faceplate is firmly attached. Unplug the device and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Steps 5 and 17.

**To access the HP Photosmart Software help on a Windows computer:**
1. In the HP Solution Center, click the tab for your HP All-in-One.
2. In the Device Support area, click Onscreen Guide or Troubleshooting.

**To access the HP Photosmart Software Help on a Mac:**
1. From the Finder Help menu, choose Mac Help.
2. From the Help Viewer Library menu, choose HP Photosmart Mac Help.