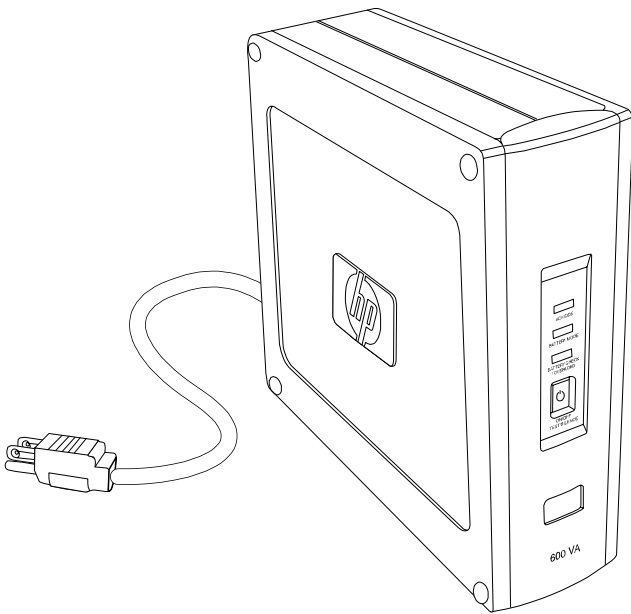
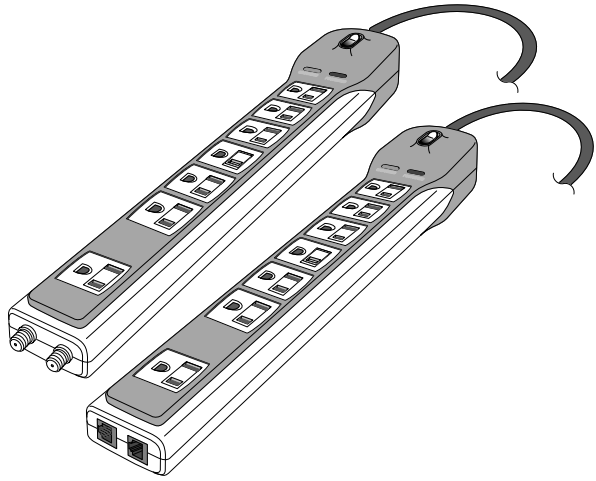
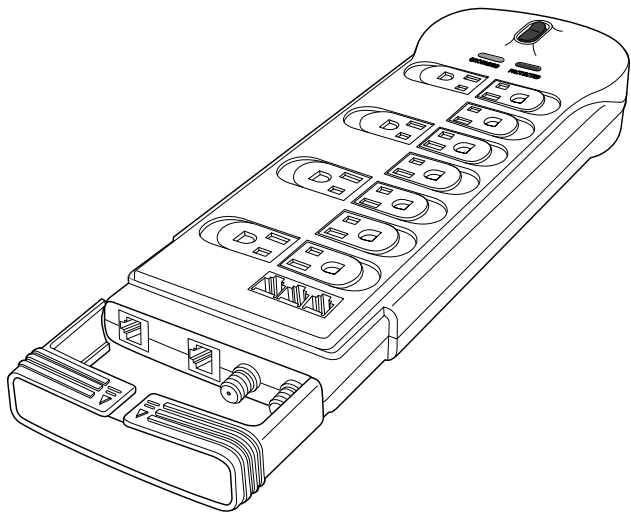


HP Power Products Warranty and Support Guide



Contacting HP

If you need warranty support during the warranty support period, you can locate the HP support location nearest you here:

<http://www.hp.com/support>

You can also contact HP toll-free, by phone 24 hours a day, seven days a week in English, Spanish (U.S. only), and French (Canada only) at **1-800-474-6836** (800-HP invent) (U.S. and Canada). When you call, please have your product model number, serial number, and date of purchase available. Telephone support is free during your limited warranty period.

Limited Warranty and Technical Support Statement

HP-Branded Power Products

Hardware duration 2-year limited warranty

Hardware Limited Warranty

This Limited Warranty applies only to HP-Branded Power Products sold by Hewlett-Packard Company, its worldwide subsidiaries, affiliates, authorized resellers, or country/region distributors (HP) with this Limited Warranty. The term "HP-Branded Power Products" is limited to:

PS128AA	HP 6 outlet — strip surge protector
PP063AA	HP 7 outlet — strip surge protector with telephone protection
PP064AA	HP 7 outlet — strip surge protector with coax protection
PP065AA	HP 8 outlet — block surge protector with telephone protection
PP066AA	HP 10 outlet — block surge protector with telephone protection
PP067AA	HP 11 outlet — block surge protector with telephone protection
PS445AA	HP Battery Backup 400VA

The term "HP-Branded Power Products" DOES NOT include non-HP products or non-HP branded peripherals.

HP warrants to you that the HP-Branded Power Products specified above will be free from defects in materials or workmanship under normal use for the duration of the warranty period specified above. The warranty period starts on your date of purchase. Your dated sales or delivery receipt is your proof of the purchase date. You may be required to provide proof of purchase as a condition of receiving warranty service.

To the extent permitted by local law, HP-Branded Power Products, and any replacement products or parts, may contain new and used materials equivalent to new in performance and reliability. Any replacement product or part will also have functionality at least equal to that of the HP-Branded Power Products being replaced. Replacement products are warranted to be free from defects in material or workmanship for 90 days or, for the remainder of the applicable warranty period of the HP-Branded Power Products they are replacing or in which they are installed, whichever is longer.

If HP receives, during the warranty period, notice of a defect in any HP-Branded Power Products that is covered by this Limited Warranty, HP will repair or replace the product, at HP's option. HP shall have no obligation to repair or replace the product, until you return the defective HP-Branded Power Product to HP.

HP-Branded Power Products Exclusions

This Limited Warranty does not apply to any HP-Branded Power Product with a serial number removed or if the HP-Branded Power Product is damaged or defective (a) due to accident, misuse, abuse, contamination, improper or inadequate maintenance or calibration or other external causes; (b) by interfacing, parts or supplies not supplied by HP; (c) improper site preparation or maintenance; (d) loss or damage in transit; or (e) by modification or service by other than HP or an HP authorized service provider.

Limitations of Liability

To the extent allowed by local law, the remedies provided in this statement are your sole and exclusive remedies. These terms and conditions supersede any prior agreements or representations, including those made in HP sales literature or advice given to you by or on behalf of HP in connection with your purchase.

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS STATEMENT, IN NO EVENT SHALL HP BE LIABLE FOR ANY DAMAGES CAUSED BY THE HP PRODUCT, OR THE FAILURE OF THE HP PRODUCT TO PERFORM, INCLUDING ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES. HP IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY.

Limitations of Warranty/Local Laws

EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, HP MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FOR ALL TRANSACTIONS OCCURRING IN THE UNITED STATES, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY SET FORTH ABOVE. SOME STATES OR COUNTRIES/REGIONS DO NOT ALLOW A LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS. IN SUCH STATES OR COUNTRIES/REGIONS, SOME EXCLUSIONS OR LIMITATIONS OF THIS LIMITED WARRANTY MAY NOT APPLY TO YOU.

This Limited Warranty gives you specific legal rights. You may also have other rights that may vary from state to state or country/region to country/region. You are advised to consult applicable state or country/region laws for a full determination of your rights.

THE LIMITED WARRANTY TERMS CONTAINED IN THIS STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY BUT ARE IN ADDITION TO THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO YOU.

AS A PRECAUTION AGAINST ALTERATION OR LOSS OF DATA, PERIODICALLY BACKUP THE DATA STORED ON HARD DRIVES OR OTHER STORAGE DEVICES. BEFORE RETURNING ANY UNIT FOR SERVICE, BACK UP DATA AND REMOVE CONFIDENTIAL, PROPRIETARY, OR PERSONAL DATA. HP IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF PROGRAMS, DATA OR FOR THE RESTORATION OF ANY PROGRAMS OR DATA OTHER THAN HP PREINSTALLED SOFTWARE.

CONNECTED EQUIPMENT LIMITED WARRANTY

Excepted as stated herein, the terms of HP's standard hardware limited warranty apply. HP offers a connected equipment limited warranty only for the following HP-Branded Power Products:

PS128AA	HP 6 outlet - strip surge protector
PP063AA	HP 7 outlet - strip surge protector with telephone protection
PP064AA	HP 7 outlet - strip surge protector with coax protection
PP065AA	HP 8 outlet - block surge protector with telephone protection
PP066AA	HP 10 outlet - block surge protector with telephone protection
PP067AA	HP 11 outlet - block surge protector with telephone protection
PS445AA	HP Battery Backup 400VA

HP will compensate you, the end-user, at its option, for any equipment which is damaged by transient voltage while properly connected through a HP-Branded Power Product to a properly wired AC power line with a protective ground (referred to as an "Occurrence"). This connected equipment limited warranty does not apply unless all wires leading into the equipment pass through an appropriate HP-Branded Power Product, as further described herein below. This connected equipment limited warranty will not cover claims for damage resulting from voltage transients, unless the equipment is properly connected to one of the HP-Branded Power Products models that offer Ethernet, cable, DSL or telephone line protection. Any claims made under this connected equipment limited warranty are limited to products purchased in North America and must be made in North America.

This connected equipment limited warranty will not cover claims for damage resulting from coaxial line transients.

HP will, at its option, compensate the owner of damaged connected equipment in an amount equal to either: (1) the fair market value of the damaged equipment, which is the current value of the equipment specified in the most recent edition of the Orion Blue Book by Orion Research Corporation, Roger Rohrs Publisher; or (2) the original purchase price of the equipment, whichever is less. Notwithstanding the foregoing, any compensation provided pursuant to this connected equipment limited warranty is limited to the maximum amount set forth below:

Model	Maximum Coverage	Description
PS128AA	\$25,000	HP 6 outlet — strip surge protector
PPO63AA	\$100,000	HP 7 outlet — strip surge protector w/phone protection
PPO64AA	\$100,000	HP 7 outlet — strip surge protector w/coax protection
PPO65AA	\$150,000	HP 8 outlet — block surge protector
PPO66AA	\$250,000	HP 10 outlet — block surge protector
PPO67AA	\$500,000	HP 11 outlet — block surge protector
PS445AA	\$100,000	HP Battery Backup — 400VA

HP reserves the right to examine the damaged connected equipment, and the site where the damage occurred. All costs of shipping the HP-Branded Power Products and the damaged connected equipment to HP for inspection shall be solely the responsibility of the purchaser. HP reserves the right to negotiate the cost of any replacement compensation as outlined in this limited warranty statement. If, in its sole discretion, HP determines that it is impractical to ship the damaged connected equipment to HP, HP may decide to inspect such equipment at a repair facility of its choosing. The cost of shipping the equipment to and from the designated repair facility shall be solely the responsibility of the end user. All damaged connected equipment must remain available to HP for inspection until any claim is finalized.

Data Recovery Services

Subject to all terms and conditions contained herein, in the event of a hard drive malfunction due to failure of the Power Product to protect your personal computer while it is properly connected to the Power Product, HP will provide professional data recovery services to attempt to salvage remaining, corrupted, or lost data. THIS WARRANTY IN NO WAY GUARANTEES THE RECOVERY OF SUCH DATA. THESE SERVICES WILL BE PROVIDED USING COMMERCIALY REASONABLE EFFORTS, ON A "NO GUARANTEES OFFERED" BASIS AND, AS DETERMINED BY HP AT ITS SOLE DISCRETION. HP IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF PROGRAMS, DATA OR FOR THE RESTORATION OF ANY PROGRAMS OR DATA.

HP offers data recovery services only for the following HP-Branded Power Product:

PS445AA HP Battery Backup 400VA

Connected Equipment Limited Warranty Exclusions

The Connected Equipment Warranty does not apply if: (1) the HP-Branded Power Product in use during the Occurrence is not provided to HP for inspection upon request, at the sole expense of the purchaser; (2) the claim concerning the connected equipment is not made within thirty (30) days from the date of the Occurrence; (3) the purchaser does not have a receipt for the connected equipment; (4) HP determines that the HP-Branded Power Product has been improperly installed, altered in any way, or tampered with; (5) HP determines that the damage did not result from the Occurrence or that no Occurrence in fact took place; (6) the repair or replacement of the connected equipment is covered under a manufacturers' warranty; (7) HP determines that the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions; (8) HP determines that the HP-Branded Power Product was not plugged directly into a power

source; or (9) the HP-Branded Power Product was used outside of North America.

The connected equipment limited warranty only protects against damage to properly connected equipment where the damage resulted from an Occurrence and does not protect against acts of God (other than lightning) such as flood, earthquake and war, vandalism, theft, normal use wear and tear, erosion, depletion, obsolescence, abuse, and non-authorized program or system equipment modification or alteration.

Regulatory Information

Consumer Information and FCC Requirements

Telephone Connection

- This equipment complies with Part 68 of the Federal Communications Commission rules. These rules permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin lines.
- If this device is malfunctioning, it may also cause harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until it has been repaired. If this is not done, the telephone company may temporarily disconnect your service.
- The telephone company may make changes in its technical operations and procedures. If such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes.
- If the telephone company requests information on what equipment is connected to their lines, inform them of:
 - a The telephone number this unit is connected to
 - b The ringer equivalence number
 - c The USOC jack required: RJ-11C
 - d The FCC Registration Number

Items (b) and (c) are indicated on the label. The ringer equivalence number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the RENs on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

Canada Department of Communications (DOC) Notice

Telephone Connection

The Canada Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational, and safety requirements. The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, the user should ensure it is permissible to connect it to the facilities of the local communications company. The equipment must be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request that the user disconnect the equipment.

Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

WARNING: Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority or electrician, as appropriate.

WARNING: The Load Number .9 assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop; this is used by the device to prevent overloading. The termination on a loop may consist of any combination of devices, subject only to the requirement that the sum of the Load Numbers does not exceed 100.

WARNING: When using this device, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Do not use this product near water: for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use this product to report a gas leak in the vicinity of the leak.
- Always disconnect the modem cable before opening the equipment enclosure or touching an uninsulated modem cable, jack, or internal components.
- If this product was not provided with a telephone line cord, use only No. 26 AWG or larger telecommunication line cord in order to reduce the risk of fire.

SAVE THESE INSTRUCTIONS

DOC Statement (Canada Only)

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.