



# **Maintenance and Service Guide**

HP Compaq nc6400 Notebook PC

Document Part Number: 406847-001

May 2006

This guide is a troubleshooting reference used for maintaining and servicing the computer. It provides comprehensive information on identifying computer features, components, and spare parts; troubleshooting computer problems; and performing computer disassembly procedures.

© Copyright 2006 Hewlett-Packard Development Company, L.P.

Microsoft and Windows are U.S. registered trademarks of Microsoft Corporation. Intel and Core are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. Bluetooth is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. SD Logo is a trademark of its proprietor. Java is a trademark of Sun Microsystems, Inc.

The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Maintenance and Service Guide  
HP Compaq nc6400 Notebook PC  
First Edition: May 2006  
Document Part Number: 406847-001

---

# Contents

## 1 Product Description

1.1 Features . . . . .	1-2
1.2 Resetting the Computer. . . . .	1-4
1.3 Power Management. . . . .	1-5
1.4 External Components . . . . .	1-6
1.5 Design Overview. . . . .	1-24

## 2 Troubleshooting

2.1 Computer Setup. . . . .	2-1
Using Computer Setup . . . . .	2-1
Selecting from the File Menu . . . . .	2-2
Selecting from the Security Menu . . . . .	2-3
Selecting from the Diagnostics Menu . . . . .	2-4
Selecting from the System Configuration Menu. . . . .	2-5
2.2 Troubleshooting Flowcharts . . . . .	2-6

### **3 Illustrated Parts Catalog**

3.1 Serial Number Location . . . . .	3-1
3.2 Computer Major Components . . . . .	3-2
3.3 Display Assembly Components . . . . .	3-16
3.4 Plastics Kit . . . . .	3-18
3.5 Cable Kit . . . . .	3-20
3.6 Mass Storage Devices . . . . .	3-21
3.7 Miscellaneous (Not Illustrated) . . . . .	3-22
3.8 Sequential Part Number Listing . . . . .	3-25

### **4 Removal and Replacement Preliminaries**

4.1 Tools Required . . . . .	4-1
4.2 Service Considerations . . . . .	4-2
Plastic Parts . . . . .	4-2
Cables and Connectors . . . . .	4-2
4.3 Preventing Damage to Removable Drives . . . . .	4-3
4.4 Preventing Electrostatic Damage . . . . .	4-4
4.5 Packaging and Transporting Precautions . . . . .	4-5
4.6 Workstation Precautions . . . . .	4-6
4.7 Grounding Equipment and Methods . . . . .	4-7

---

## 5 Removal and Replacement Procedures

5.1	Serial Number . . . . .	5-2
5.2	Disassembly Sequence Chart . . . . .	5-3
5.3	Preparing the Computer for Disassembly . . . . .	5-5
5.4	Hard Drive . . . . .	5-7
5.5	Computer Feet . . . . .	5-11
5.6	Bluetooth Module . . . . .	5-12
5.7	External Memory Module . . . . .	5-14
5.8	Mini Card WLAN Module . . . . .	5-17
5.9	MultiBay II Device . . . . .	5-21
5.10	Keyboard . . . . .	5-23
5.11	RTC Battery . . . . .	5-28
5.12	Internal Memory Module . . . . .	5-29
5.13	Modem Module . . . . .	5-31
5.14	Mini Card WWAN Module . . . . .	5-33
5.15	Switch Cover . . . . .	5-35
5.16	Power Button Board . . . . .	5-37
5.17	Fan Assembly . . . . .	5-38
5.18	Heat Sink . . . . .	5-39
5.19	Processor . . . . .	5-42
5.20	Display Assembly . . . . .	5-44
5.21	Top Cover . . . . .	5-55
5.22	PC Card/Digital Media Board . . . . .	5-61
5.23	Speaker . . . . .	5-64
5.24	Microphone . . . . .	5-66
5.25	System Board . . . . .	5-68
5.26	MultiBay II Eject Assembly . . . . .	5-77

**6 Specifications**

**A Screw Listing**

**B Backup and Recovery**

**C Display Component Recycling**

**D Connector Pin Assignments**

**E Power Cord Set Requirements**

**Index**

# 1

---

## Product Description

The HP Compaq nc6400 Notebook PC offers advanced modularity, Intel® Core™ Duo and Core Solo processors, and extensive multimedia support.



*HP Compaq nc6400 Notebook PC*

## 1.1 Features

- The following processors, varying by computer model:
  - ❑ Intel Core Duo T2600 (2.17-GHz) processor
  - ❑ Intel Core Duo T2500 (2.00-GHz) processor
  - ❑ Intel Core Duo T2400 (1.83-GHz) processor
  - ❑ Intel Core Duo T2300 (1.67-GHz) processor
  - ❑ Intel Core Solo T1300 (1.66-GHz) processor
- 14.1-inch, WXGA+, TFT (1440 × 900) and 14.1-inch, WXGA, TFT (1440 × 900) display, with over 16.8 million colors, varying by computer model
- 100-, 80-, 60-, and 40-GB high-capacity hard drive, varying by computer model
- 256-MB DDR2 synchronous DRAM (SDRAM) at 533 MHz and 667 MHz, expandable to 4.0 GB
- Microsoft® Windows® XP Professional
- Full-size Windows keyboard with numeric keypad
- TouchPad and pointing stick pointing devices, including a dedicated vertical scroll region
- Integrated 10 Base-T/100 Base-TX Ethernet local area network (LAN) network interface card (NIC) with RJ-45 jack
- Integrated high-speed 56K modem with RJ-11 jack
- Integrated wireless support for Mini Card IEEE 802.11a/b/g or 802.11b/g Wireless LAN (WLAN) device
- Support for one Type I or Type II PC Card slot, with support for both 32-bit (CardBus) and 16-bit PC Cards, varying by computer model



- External 90- and 65-watt AC adapters with 3-wire power cord, varying by computer model
- 8-cell and 4-cell Li-Ion batteries
- Stereo speakers
- Volume up, volume mute, and volume down buttons
- Support for the following optical drives:
  - DVD±RW and CD-RW Double-Layer Combo Drive
  - DVD±RW and CD-RW Combo Drive
  - DVD-ROM drive
- Connectors:
  - Accessory battery
  - Audio-in (microphone)
  - Audio-out (headphone)
  - Digital Media Slot
  - Docking connector
  - External monitor
  - IEEE 1394
  - RJ-11 (modem)
  - RJ-45 (network)
  - S-Video-out
  - SmartPower
  - Three Universal Serial Bus (USB) v. 2.0

## 1.2 Resetting the Computer

If the computer you are servicing has an unknown password, follow the steps below to reset the password. These steps also clear CMOS.



---

The following steps will not clear an unknown password if the stringent security option has been enabled in the BIOS. If stringent security is enabled, the system board must be replaced to reset an unknown password. Refer to [Section 5.21, “Top Cover,”](#) for more information on replacing the system board.

Before replacing the system board, perform the steps below to make sure stringent security has been properly enabled.

Enabling stringent security provides enhanced protection for the power-on password and administrator password and other forms of power-on authorization. Stringent security is enabled/disabled by accessing the Password Options menu in the Computer Setup utility. Refer to [Section 2.1, “Computer Setup,”](#) for more information.

---

1. Prepare the computer for disassembly (refer to [Section 5.3, “Preparing the Computer for Disassembly,”](#) for more information).
2. Remove the real-time clock (RTC) battery (refer to [Section 5.11, “RTC Battery,”](#) for more information on removing and replacing the RTC battery).
3. Wait approximately 5 minutes.
4. Replace the RTC battery and reassemble the computer.
5. Connect AC power to the computer. Do not reinsert any batteries at this time.
6. Turn on the computer.

All passwords and all CMOS settings have been cleared.

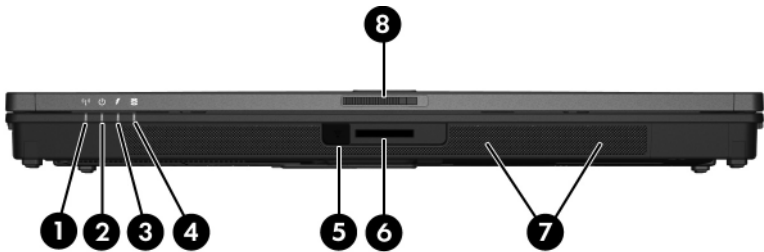
## 1.3 Power Management

The computer comes with power management features that extend battery operating time and conserve power. The computer supports the following power management features:

- Standby
- Hibernation
- Setting customization by the user
- Hotkeys for setting the level of performance
- Battery calibration
- Lid switch standby/resume
- Power button
- Advanced Configuration and Power Management (ACPM) compliance

## 1.4 External Components

The external components on the front of the computer are shown below and described in Table 1-1.



Front Components

**Table 1-1**  
**Front Components**

Item	Component	Function
1	Wireless light	On: An integrated wireless device, such as a wireless local area network (LAN) device and/or a Bluetooth® device, is turned on.
2	Power light	<ul style="list-style-type: none"><li>■ On: The computer is on.</li><li>■ Blinking: The computer is in standby.</li><li>■ Blinking rapidly: An HP Smart AC Adapter with a higher power rating should be connected.</li><li>■ Off: The computer is off or in hibernation.</li></ul>

**Table 1-1**  
**Front Components (*Continued*)**

<b>Item</b>	<b>Component</b>	<b>Function</b>
3	Battery light	<ul style="list-style-type: none"> <li>■ Amber: A battery is charging.</li> <li>■ Green: A battery is close to full charge capacity.</li> <li>■ Blinking amber: A battery that is the only available power source has reached a low-battery condition. When the battery reaches a critical low-battery condition, the battery light begins blinking more quickly.</li> <li>■ Off: If the computer is connected to an external power source, the light is turned off when all batteries in the computer are fully charged. If the computer is not connected to an external power source, the light is turned off until the battery reaches a low-battery condition.</li> </ul>
4	Drive light	<ul style="list-style-type: none"> <li>■ Blinking green: The hard drive or optical drive is being accessed.</li> <li>■ Amber: HP Mobile Data Protection has temporarily parked the hard drive.</li> </ul>
5	Infrared port	Provides wireless communication between the computer and an optional IrDA-compliant device.
6	Digital Media Slot	Supports Secure Digital (SD) Memory Cards and MultiMediaCards (MMC).
7	Stereo speakers (2)	Produce stereo sound.
8	Display release latch	Opens the computer.

The external components on the right side of the computer are shown below and described in Table 1-2.



*Right-Side Components*

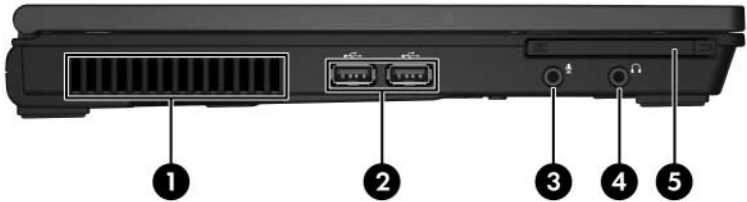
---

**Table 1-2**  
**Right-Side Components**

<b>Item</b>	<b>Component</b>	<b>Function</b>
1	Smart card slot	Supports optional smart cards and Java™ Cards.
2	MultiBay II device	Supports an optical disc. The type of optical drive varies by computer model.
3	USB port	Connects USB 1.1- and 2.0-compliant devices to the computer using a standard USB cable, or connects an optional External MultiBay II to the computer. The MultiBay II must also be connected to an external power source.
4	RJ-45 (network) jack	Connects an optional network cable.
5	RJ-11 (modem) jack	Connects the modem cable.

---


The external components on the left side of the computer are shown below and described in Table 1-3.



*Left-Side Components*



**Table 1-3**  
**Left-Side Components**


Item	Component	Function
1	Exhaust vent	<p>Provides airflow to cool internal components.</p> <p> To prevent overheating, do not obstruct vents. Use the computer only a hard, flat surface. Do not allow a hard surface, such as an adjoining printer, or a soft surface, such as pillows or thick rugs or clothing, to block airflow.</p>
2	USB ports (2)	Connect USB 1.1- and 2.0-compliant devices to the computer using a standard USB cable, or connect an optional External MultiBay II to the computer. The MultiBay II must also be connected to an external power source.
3	Audio-in (microphone) jack	Connects an optional computer headset microphone, stereo array microphone, or monaural microphone.
4	Audio-out (headphone) jack	Produces computer sound when connected to optional power stereo speakers, headphones, ear buds, a headset, or television audio.
5	PC Card slot	Supports optional Type I or Type II 32-bit (CardBus) or 16-bit PC Cards.

The external components on the rear panel of the computer are shown below and described in Table 1-4.

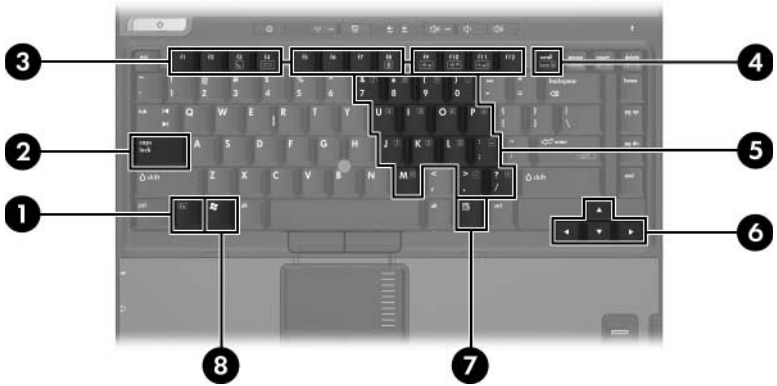


*Rear Panel Components*

**Table 1-4**  
**Rear Panel Components**

<b>Item</b>	<b>Component</b>	<b>Function</b>
1	Security cable slot	Attaches an optional security cable to the computer.   Security solutions are designed to act as deterrents. These deterrents may not prevent a product from being mishandled or stolen.
2	Battery bay	Holds a battery.
3	Smart adapter power connector	Connects an AC adapter or an optional power adapter.
4	S-Video-out jack	Connects an optional S-Video device, such as a television, VCR, camcorder, projector, or video capture card.
5	External monitor port	Connects an optional VGA external monitor or projector.

The standard keyboard components of the computer are shown below and described in Table 1-5.

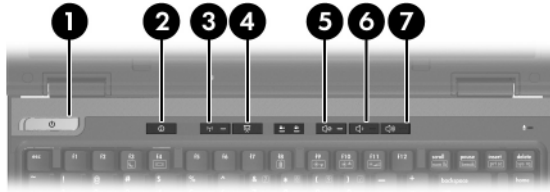


*Standard Keyboard Components*

**Table 1-5**  
**Standard Keyboard Components**


<b>Item</b>	<b>Component</b>	<b>Function</b>
1	<b>fn</b> key	Executes frequently used system functions when pressed in combination with a function key or the <b>esc</b> key.
2	<b>caps lock</b> key	Enables caps lock and turns on the caps lock light.
3	<b>f1</b> to <b>f12</b> keys (12)	Perform system and application tasks. When combined with the <b>fn</b> key, several keys and buttons perform additional tasks as hotkeys.
4	<b>num lock</b> key	Enables numeric lock, turns on the embedded numeric keypad, and turns on the num lock light.
5	Embedded keypad	In Windows, can be used like the keys on an external numeric keypad.
6	Arrow keys	Moves the cursor around the screen.
7	Windows applications key	In Windows, displays a shortcut menu for items beneath the pointer.
8	Windows logo key	In Windows, displays the Windows Start menu.

The computer top components are shown below and described in Table 1-6.

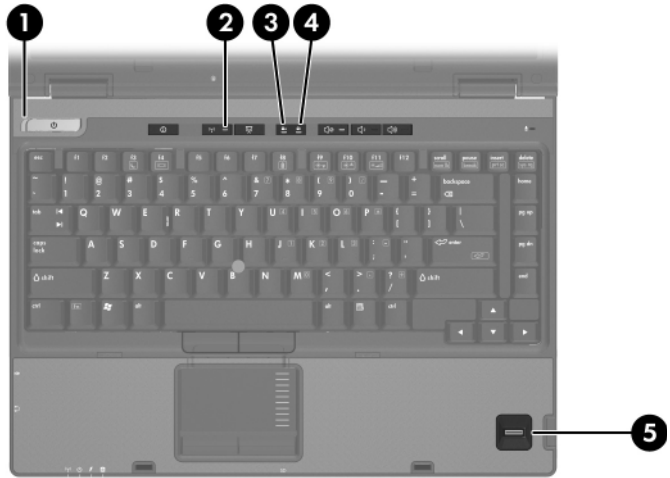


*Top Components*

**Table 1-6**  
**Top Components**

Item	Component	Function
1	Power button	<p>When the computer is:</p> <ul style="list-style-type: none"> <li>■ Off, press to turn on the computer.</li> <li>■ On, briefly press to initiate hibernation.</li> <li>■ In standby, briefly press to resume from standby.</li> <li>■ In hibernation, briefly press to restore from hibernation.</li> </ul> <p>If the system has stopped responding and Windows shutdown procedures cannot be used, press and hold for 5 seconds to turn off the computer.</p>
2	Info Center button	Launches Info Center, which enables you to open various software solutions.
3	Wireless button	<p>Turns the wireless functionality on or off, but does not create a wireless connection.</p> <p> To establish a wireless connection, a wireless network must already be set up.</p>
4	Presentation button	Turns on the presentation feature.
5	Volume mute button	Mutes or restores speaker volume.
6	Volume down button	Decreases speaker volume.
7	Volume up button	Increases speaker volume.

The computer top components are shown below and described in Table 1-7.



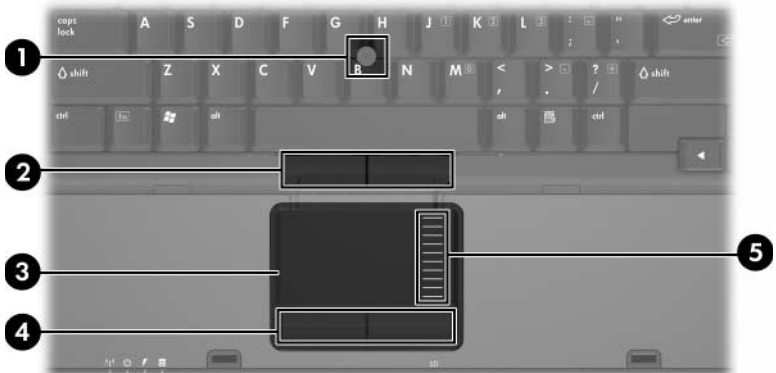
*Top Components*



**Table 1-7**  
**Top Components**

<b>Item</b>	<b>Component</b>	<b>Function</b>
1	Power light	<ul style="list-style-type: none"><li>■ On: The computer is on.</li><li>■ Blinking: The computer is in standby.</li><li>■ Blinking rapidly: An AC adapter with a higher power rating should be connected.</li><li>■ Off: The computer is off or in hibernation.</li></ul>
2	Wireless light	On: An integrated wireless device, such as a wireless local area network (LAN) device and/or a Bluetooth® device, is turned on.
3	Caps lock light	On: <b>caps lock</b> is on.
4	Num lock light	On: <b>num lock</b> or the numeric keypad is on.
5	Fingerprint reader	Allows a fingerprint logon to Windows instead of using a password.

The computer pointing device components are shown below and described in Table 1-8.



*Pointing Device Components*

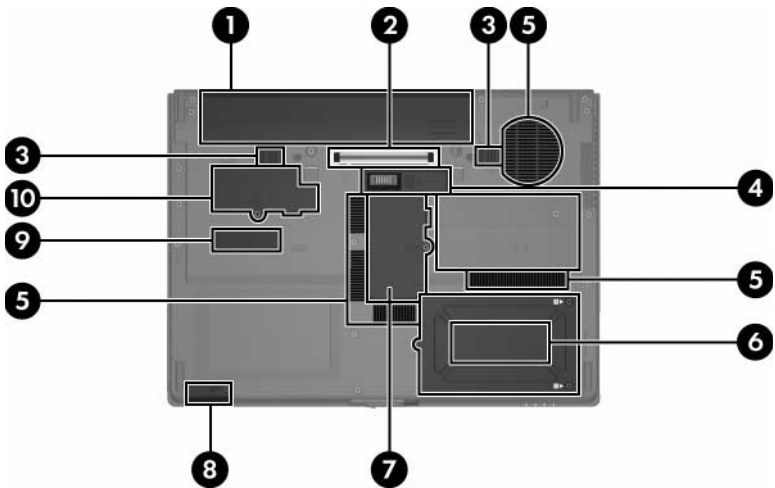
---

**Table 1-8**  
**Pointing Device Components**

<b>Item</b>	<b>Component</b>	<b>Function</b>
1	Pointing stick	Moves the pointer and selects or activates items on the screen.
2	Pointing stick buttons	Function like the left, middle, and right buttons on an external mouse.
3	TouchPad	Moves the pointer and selects or activates items on the screen. Can be set to perform other mouse functions, such as scrolling, selecting, and double-clicking.
4	TouchPad buttons	Function like the left, middle, and right buttons on an external mouse.
5	TouchPad scroll zone	Scrolls up or down.

---

The external components on the bottom of the computer are shown below and described in Table 1-9.



*Bottom Components*

---



**Table 1-9**

**Bottom Components**

Item	Component	Function
1	Battery bay	Holds the battery.
2	Docking connector	Connects the computer to an optional docking device.
3	Battery release latches (2)	Release the battery from the battery bay.
4	Accessory battery connector	Connects an optional HP Ultra-Capacity Battery or HP Extended Life Battery.

---

**Table 1-9**  
**Bottom Components (*Continued*)**

<b>Item</b>	<b>Component</b>	<b>Function</b>
5	Exhaust vents	<p>Provides airflow to cool internal components.</p> <p> To prevent overheating, do not obstruct vents. Use the computer only a hard, flat surface. Do not allow a hard surface, such as an adjoining printer, or a soft surface, such as pillows or thick rugs or clothing, to block airflow.</p>
6	Hard drive bay	Holds the primary hard drive.
7	Memory module compartment	Contains one memory slot that supports replaceable memory modules.
8	Bluetooth compartment	Contains a Bluetooth device (select computer models only).
9	Serial number	Identifies the computer. This number is needed when contacting customer support.
10	Mini Card compartment	<p>Holds an optional wireless LAN device.</p> <p> To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country. If you install a device and then receive a warning message, remove the device to restore computer functionality. Then contact Customer Care.</p>

## 1.5 Design Overview

This section presents a design overview of key parts and features of the computer. Refer to [Chapter 3, “Illustrated Parts Catalog,”](#) to identify replacement parts, and [Chapter 5, “Removal and Replacement Procedures,”](#) for disassembly steps.

The system board provides the following device connections:

- Audio
- Display
- Hard drive
- Intel Core Duo and Core Solo processors
- Keyboard and TouchPad
- Memory modules
- Mini Card module
- PC Card



**CAUTION:** To properly ventilate the computer, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the computer.

---

The computer uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software. Exhaust air is displaced through the ventilation grill located on the left side of the computer.

---

# Troubleshooting



**WARNING:** Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly-/module-level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

---

## 2.1 Computer Setup

Computer Setup is a system information and customization utility that can be used even when the operating system is not working or will not load. This utility includes settings that are not available in Windows.

### Using Computer Setup

Information and settings in Computer Setup are accessed from the File, Security, Diagnostics, or System Configuration menus:

1. Turn on or restart the computer. Press **f10** while the F10 = ROM-Based Setup message is displayed in the lower-left corner of the screen.
  - ❑ To change the language, use the cursor control keys to navigate to the **System Configuration** menu.
  - ❑ To view navigation information, press **f1**.
  - ❑ To return to the Computer Setup menu, press **esc**.

2. Select the **File, Security, Diagnostics, or System Configuration** menu.
3. To close Computer Setup and restart the computer:
  - ❑ Select **File > Save changes and exit**, and then press **enter**.
  - or –
  - ❑ Select **File > Ignore changes and exit**, and then press **enter**.
  - or –
  - ❑ Select **File > Restore defaults**, and then press **enter**.
4. When you are prompted to confirm your action, press **f10**.

## Selecting from the File Menu

---

**Table 2-1**  
**File Menu**



Select	To Do This
System Information	<ul style="list-style-type: none"><li>■ View identification information about the computer, processor, memory and cache size, and system ROM.</li><li>■ View BIOS revision, keyboard controller version, and battery serial number information.</li></ul>

---



## Selecting from the Security Menu

**Table 2-2**  
**Security Menu**

Select	To Do This
Setup Password	Enter, change, or delete an Setup password.
Power-On Password	Enter, change, or delete a power-on password.
Password Options (Password options can be selected only when a power-on password has been set.)	Enable/disable: <ul style="list-style-type: none"> <li>■ Stringent security.</li> <li>■ Requirement of password on restart.</li> </ul>
DriveLock Passwords	Enable/disable DriveLock; change a DriveLock user or master password.   DriveLock Settings are accessible only when you enter Computer Setup by turning on (not restarting) the computer.
Smart Card Security	Enable/disable smart card power-on support.   A setup password must be established to use this feature.
TPM Embedded Security	Enable/disable: <ul style="list-style-type: none"> <li>■ Embedded security device state.</li> <li>■ Power-on authentication support.</li> <li>■ Automatic DriveLock support.</li> </ul>
System IDs	Establish: <ul style="list-style-type: none"> <li>■ Notebook asset tracking number.</li> <li>■ Notebook ownership tags.</li> </ul>
Disk Sanitizer	Establish fast, optimum, or custom settings for disk sanitizing.

\*Not applicable to SuperDisk LS-120 drives.

## Selecting from the Diagnostics Menu

---

**Table 2-3**  
**Diagnostics Menu**

<b>Select</b>	<b>To Do This</b>
HDD Self-Test Options	Run a quick comprehensive self test on hard drives in the system that support the test features.
Memory Check	Run a quick comprehensive test on system memory on the following categories: <ul style="list-style-type: none"><li>■ Walking 0s</li><li>■ Walking 1s</li><li>■ High Address line testing</li><li>■ Alternate Pattern testing</li></ul>

---

# Selecting from the System Configuration Menu

**Table 2-4**  
**System Configuration Menu**

Select	To Do This
Language	Change the Computer Setup language.
Boot Options	Enable/disable MultiBoot, which sets a startup sequence that can include most bootable devices and media in the system.
Device Configurations	Enable/disable: <ul style="list-style-type: none"> <li>■ Swap <b>Fn/Ctrl</b> keys.</li> <li>■ USB legacy support.</li> <li>■ BIOS DMA data transfers.</li> <li>■ Fan Always on while on AC Power.</li> <li>■ Data Execution Prevention.</li> <li>■ LAN Power save.</li> </ul>
Built-In Device Options	Enable/disable: <ul style="list-style-type: none"> <li>■ Embedded WLAN Device Radio.</li> <li>■ Embedded Bluetooth Device Radio.</li> <li>■ LAN/WLAN Switching.</li> <li>■ Wake on LAN from Off.</li> </ul>
Port Options	Enable/disable: <ul style="list-style-type: none"> <li>■ USB Port.</li> <li>■ 1394 Port.</li> <li>■ CardBus Slot.</li> </ul>

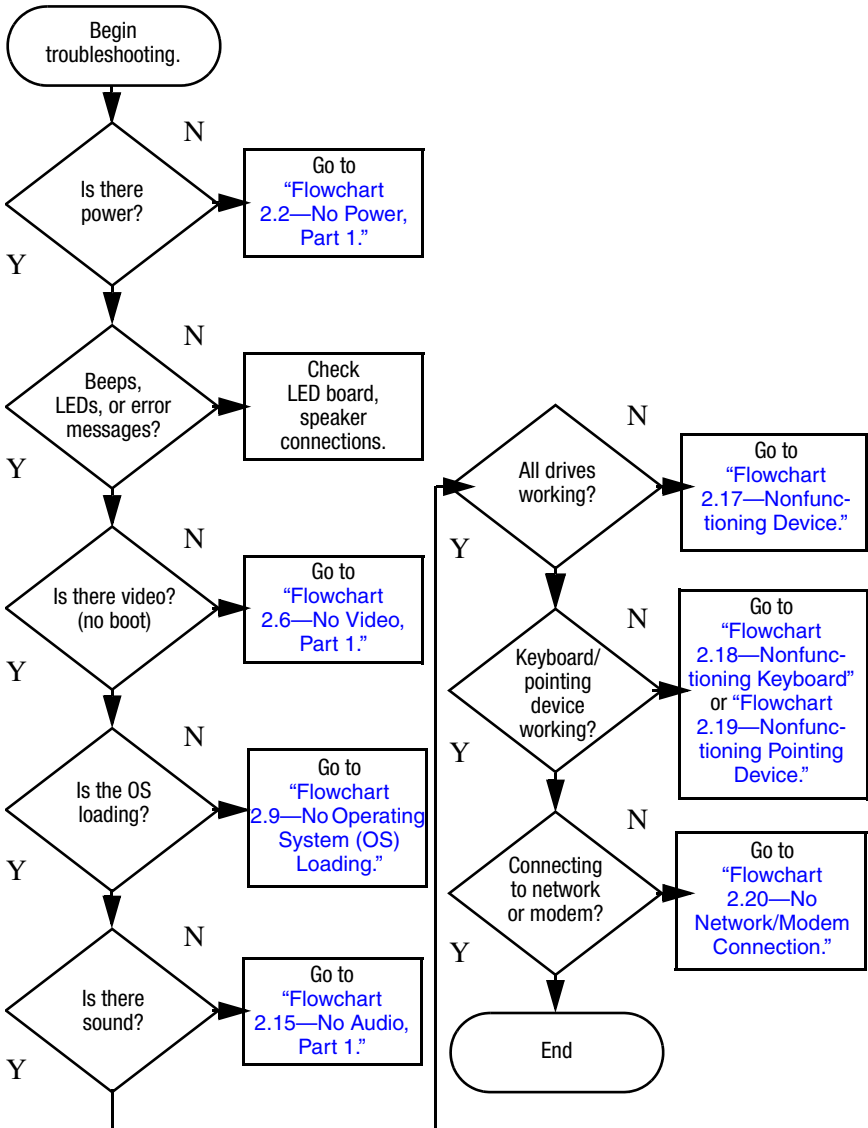
## 2.2 Troubleshooting Flowcharts

---

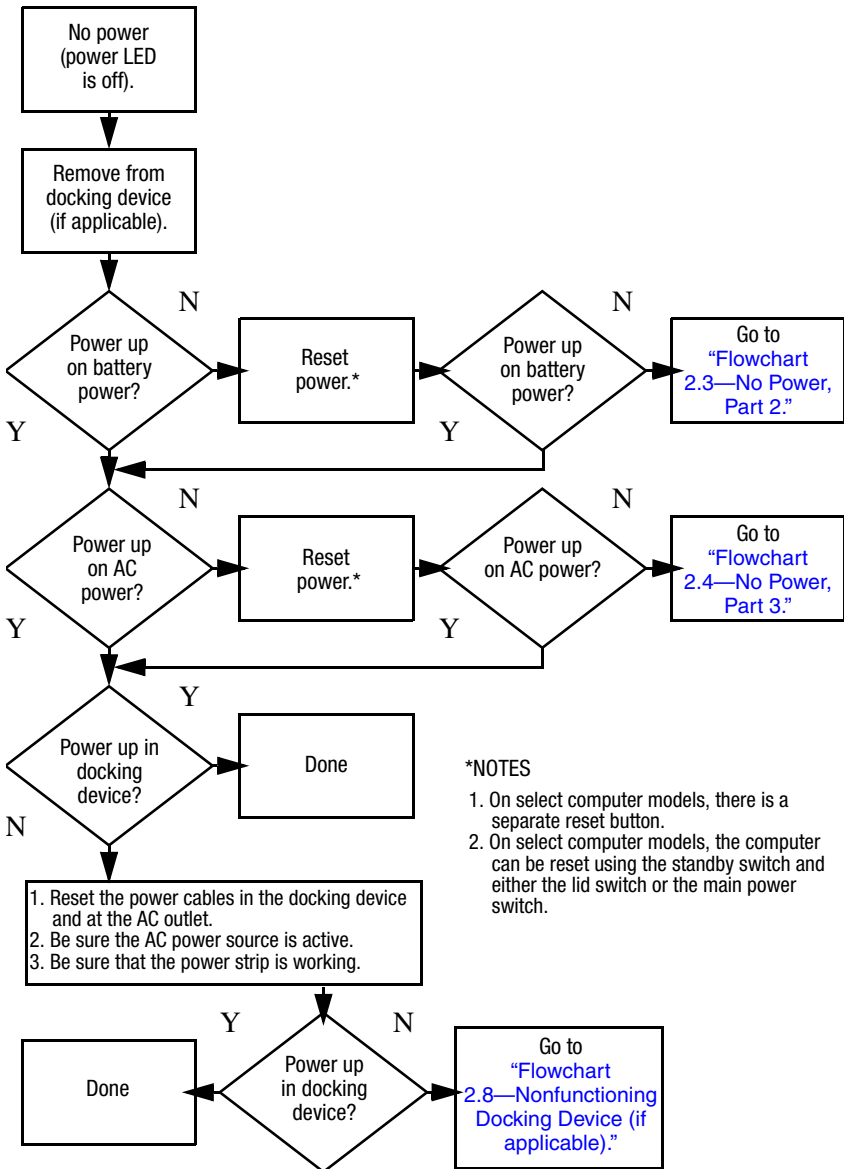
**Table 2-5**  
**Troubleshooting Flowcharts Overview**

<b>Flowchart</b>	<b>Description</b>
2.1	"Flowchart 2.1—Initial Troubleshooting"
2.2	"Flowchart 2.2—No Power, Part 1"
2.3	"Flowchart 2.3—No Power, Part 2"
2.4	"Flowchart 2.4—No Power, Part 3"
2.5	"Flowchart 2.5—No Power, Part 4"
2.6	"Flowchart 2.6—No Video, Part 1"
2.7	"Flowchart 2.7—No Video, Part 2"
2.8	"Flowchart 2.8—Nonfunctioning Docking Device (if applicable)"
2.9	"Flowchart 2.9—No Operating System (OS) Loading"
2.10	"Flowchart 2.10—No OS Loading, Hard Drive, Part 1"
2.11	"Flowchart 2.11—No OS Loading, Hard Drive, Part 2"
2.12	"Flowchart 2.12—No OS Loading, Hard Drive, Part 3"
2.13	"Flowchart 2.13—No OS Loading, Diskette Drive"
2.14	"Flowchart 2.14—No OS Loading, Optical Drive"
2.15	"Flowchart 2.15—No Audio, Part 1"
2.16	"Flowchart 2.16—No Audio, Part 2"
2.17	"Flowchart 2.17—Nonfunctioning Device"
2.18	"Flowchart 2.18—Nonfunctioning Keyboard"
2.19	"Flowchart 2.19—Nonfunctioning Pointing Device"
2.20	"Flowchart 2.20—No Network/Modem Connection"

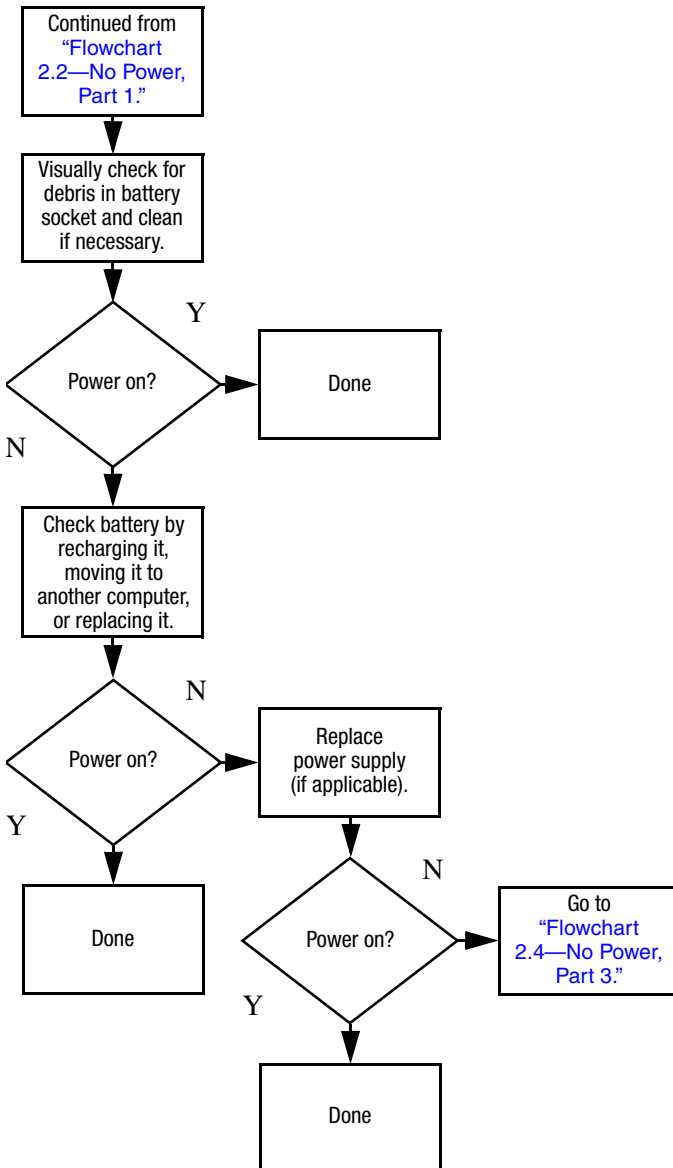
## Flowchart 2.1 – Initial Troubleshooting



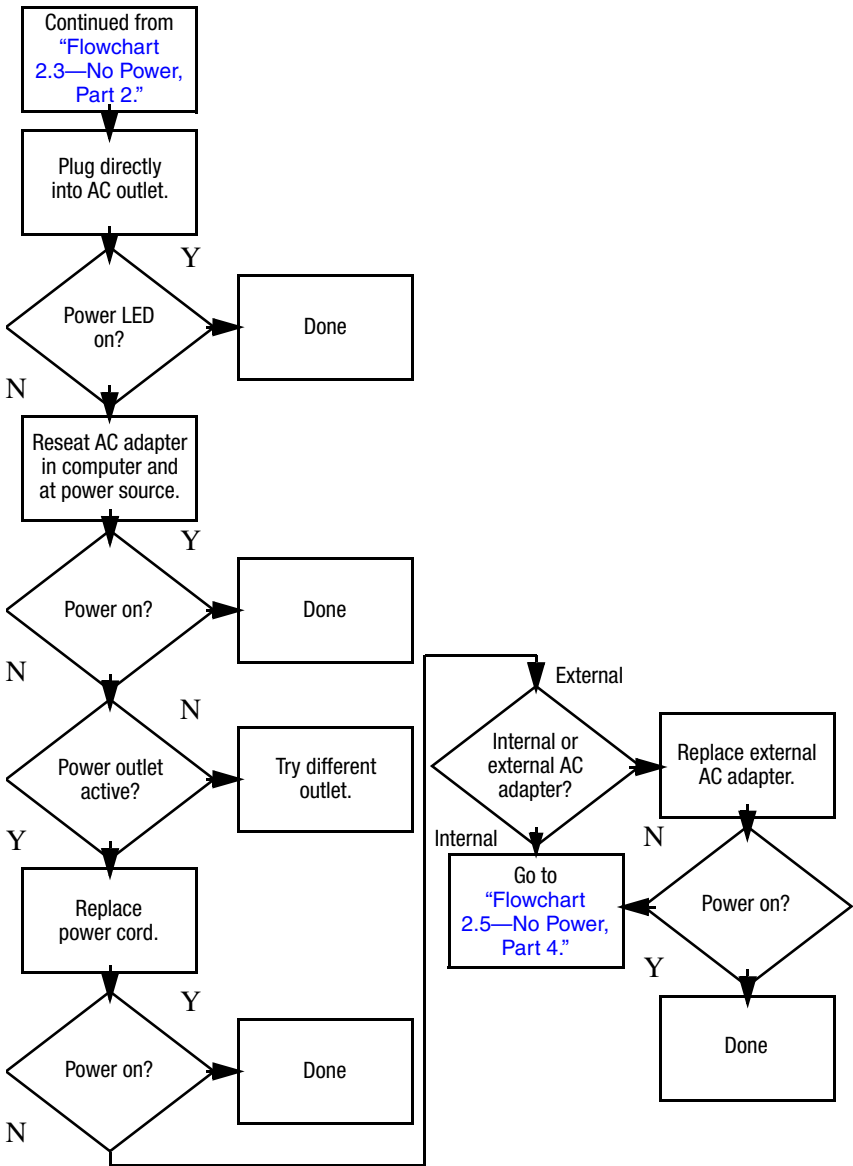
## Flowchart 2.2—No Power, Part 1



## Flowchart 2.3—No Power, Part 2

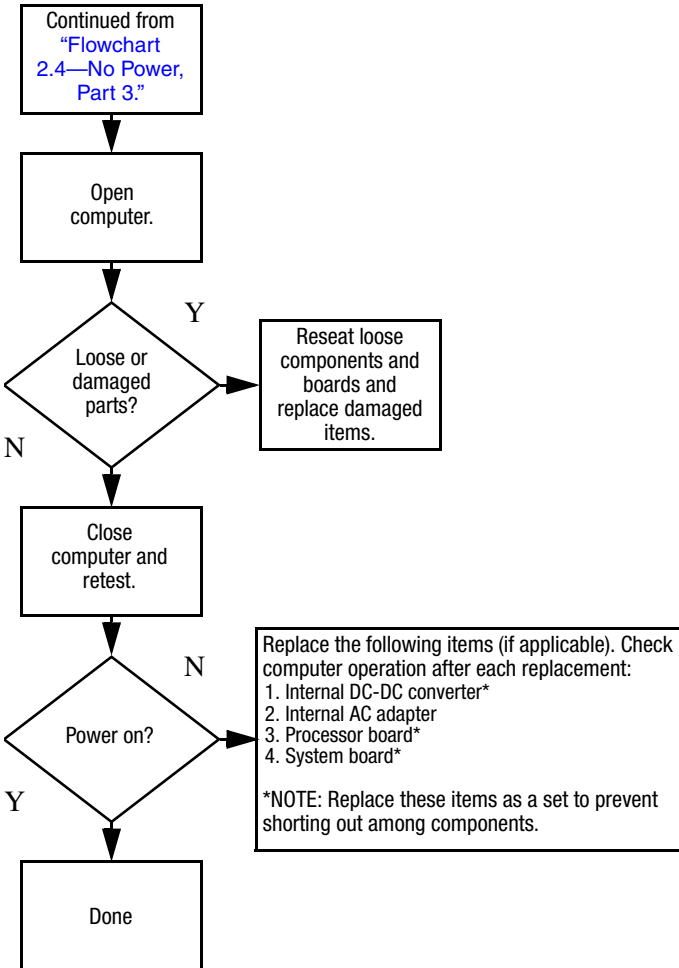


### Flowchart 2.4—No Power, Part 3

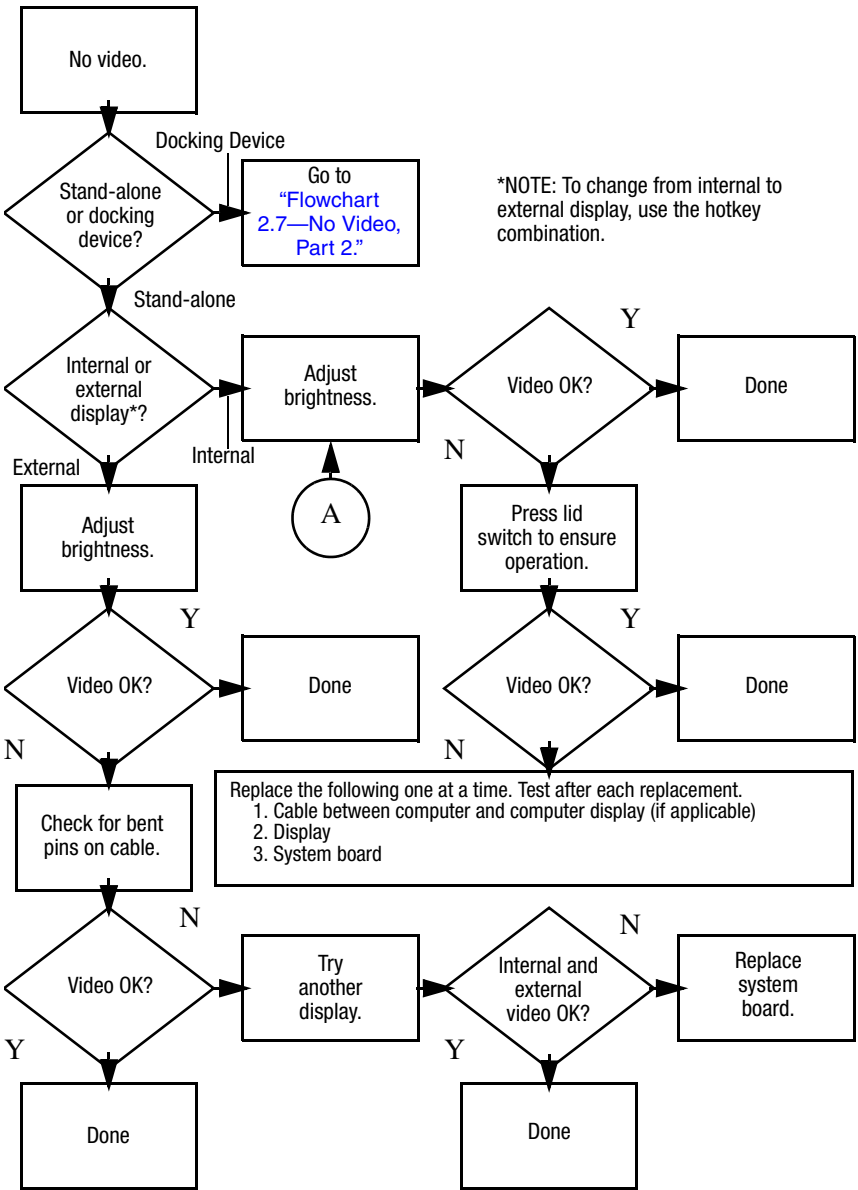




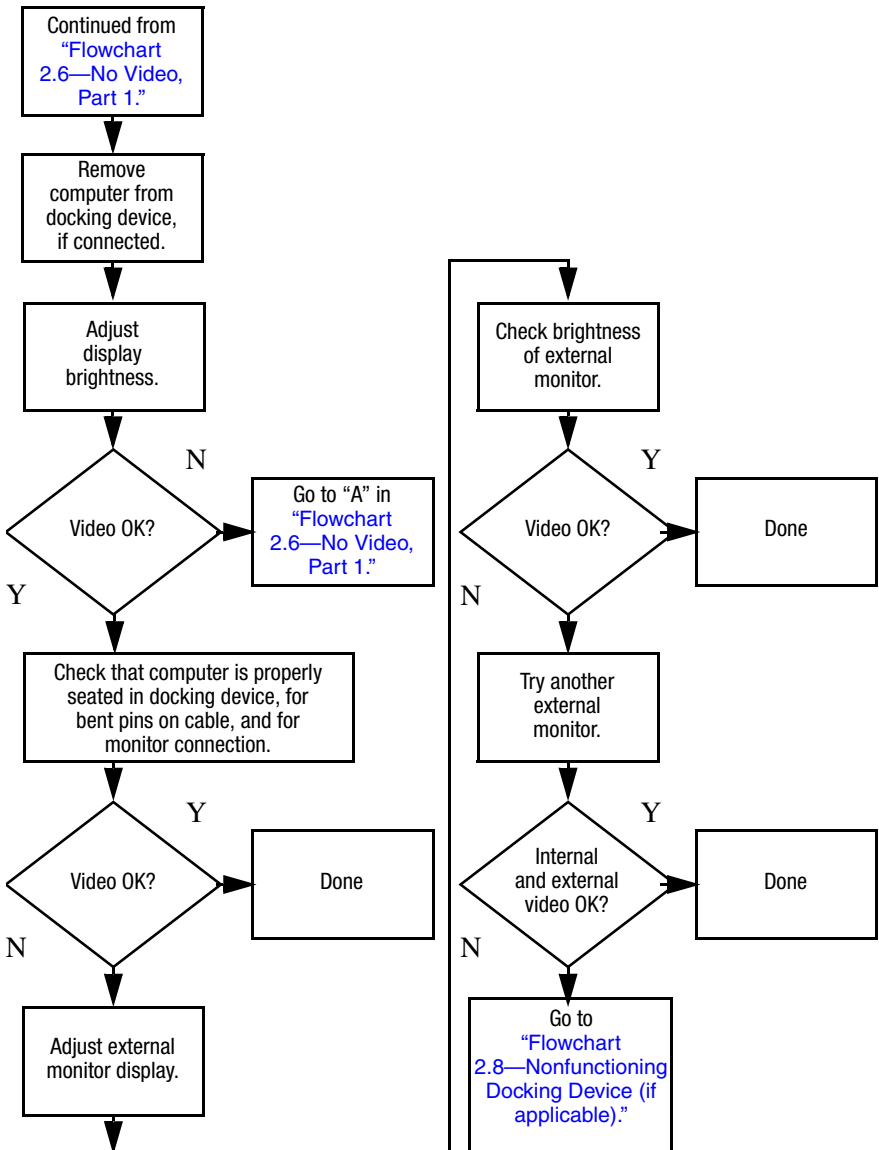
## Flowchart 2.5—No Power, Part 4



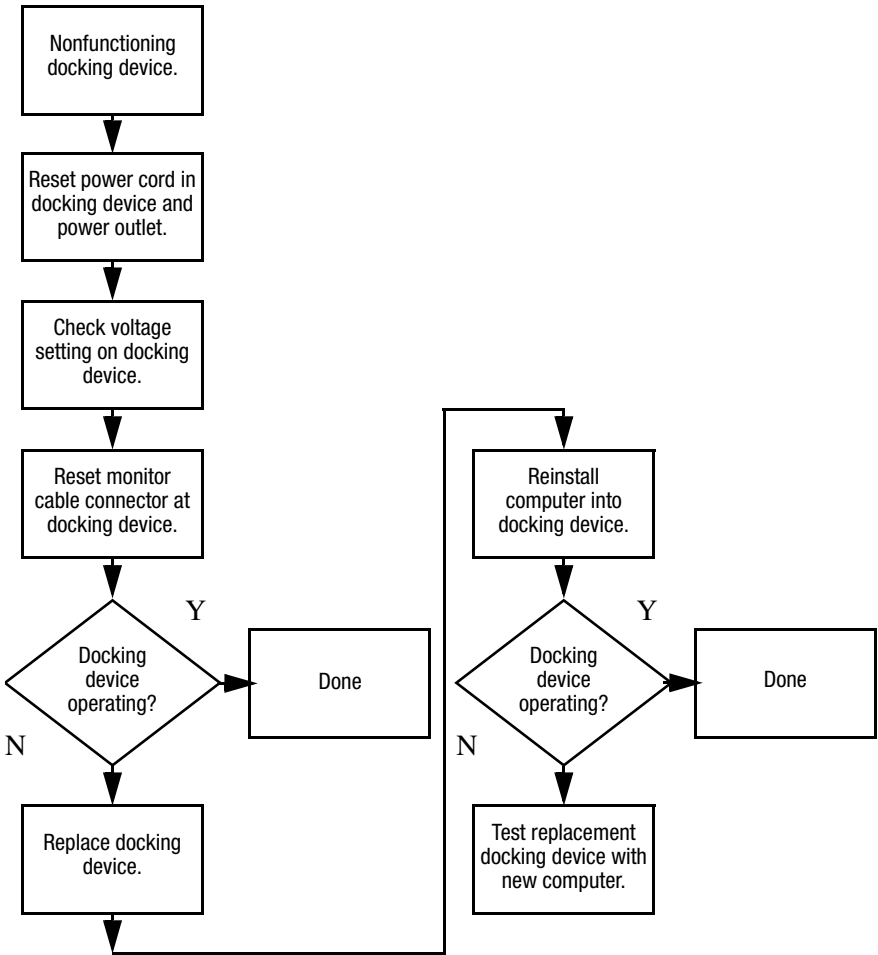
## Flowchart 2.6—No Video, Part 1



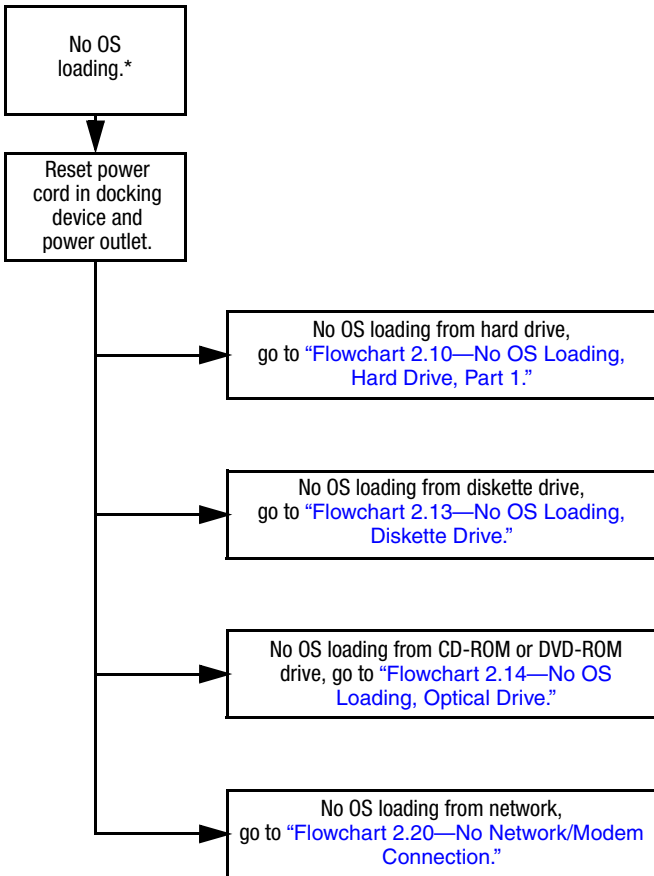
## Flowchart 2.7—No Video, Part 2



## Flowchart 2.8—Nonfunctioning Docking Device (if applicable)

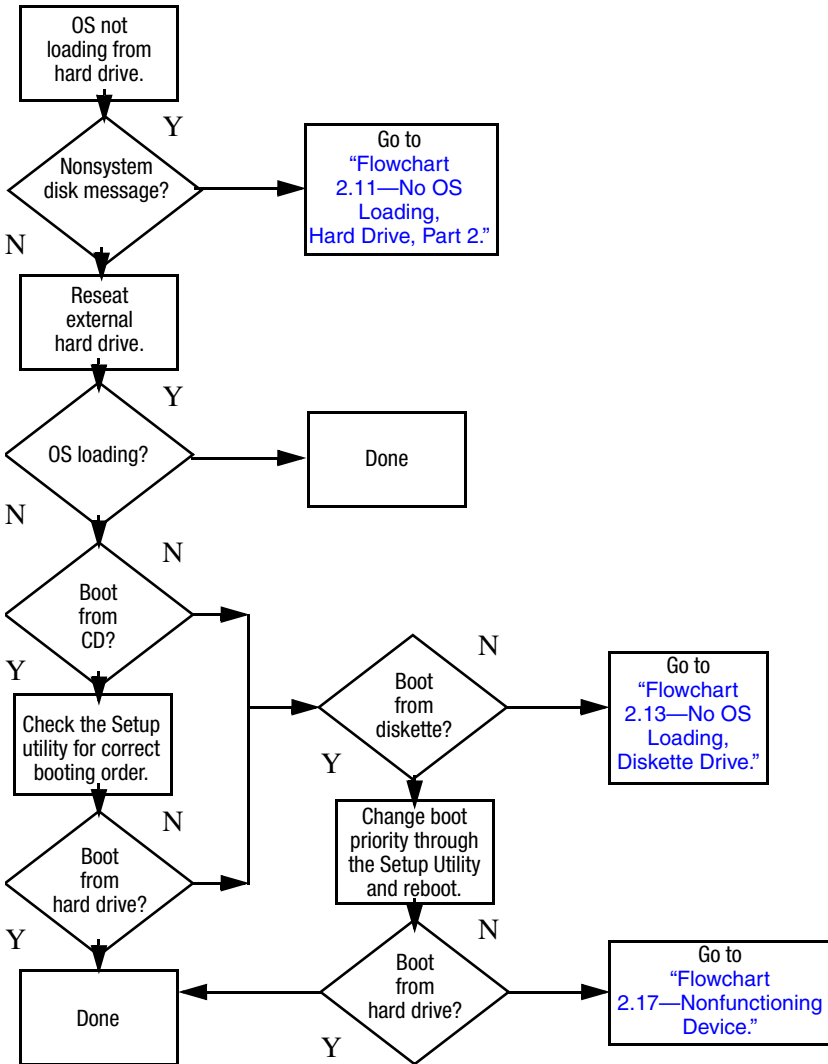


## Flowchart 2.9—No Operating System (OS) Loading

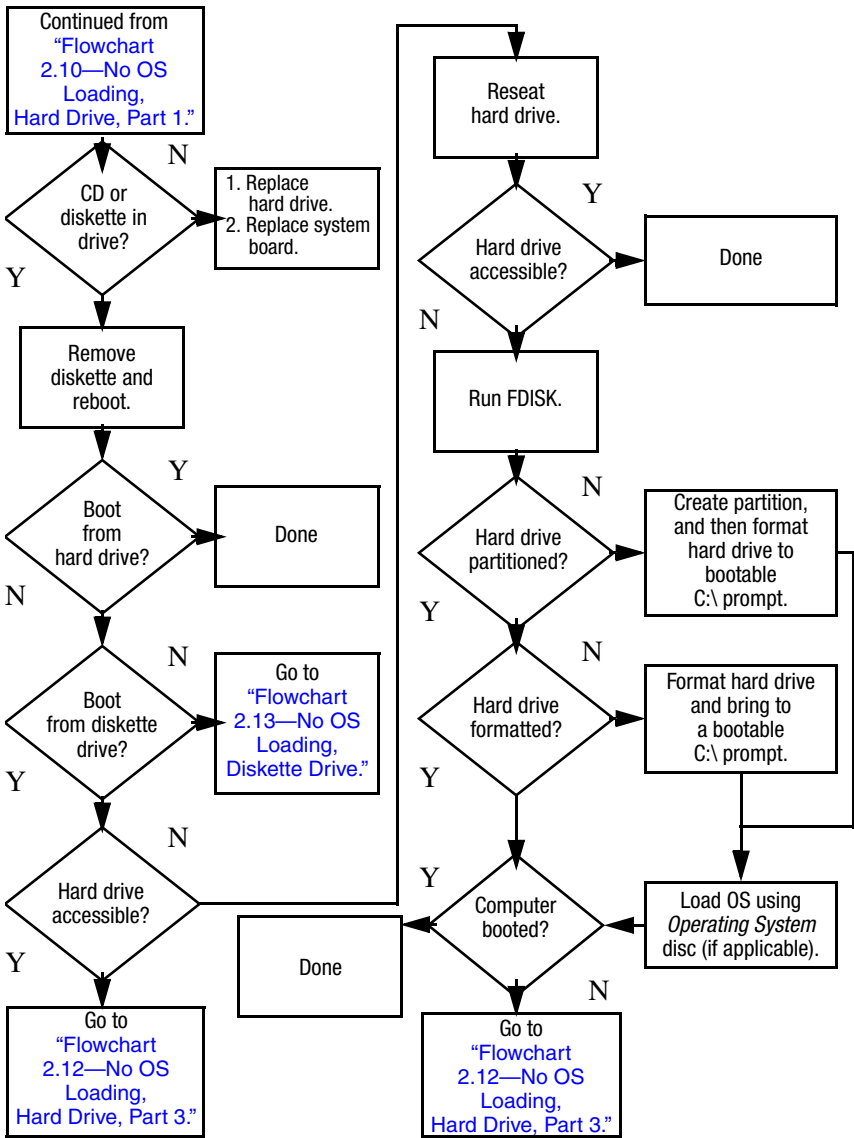


\*NOTE: Before beginning troubleshooting, always check cable connections, cable ends, and drives for bent or damaged pins.

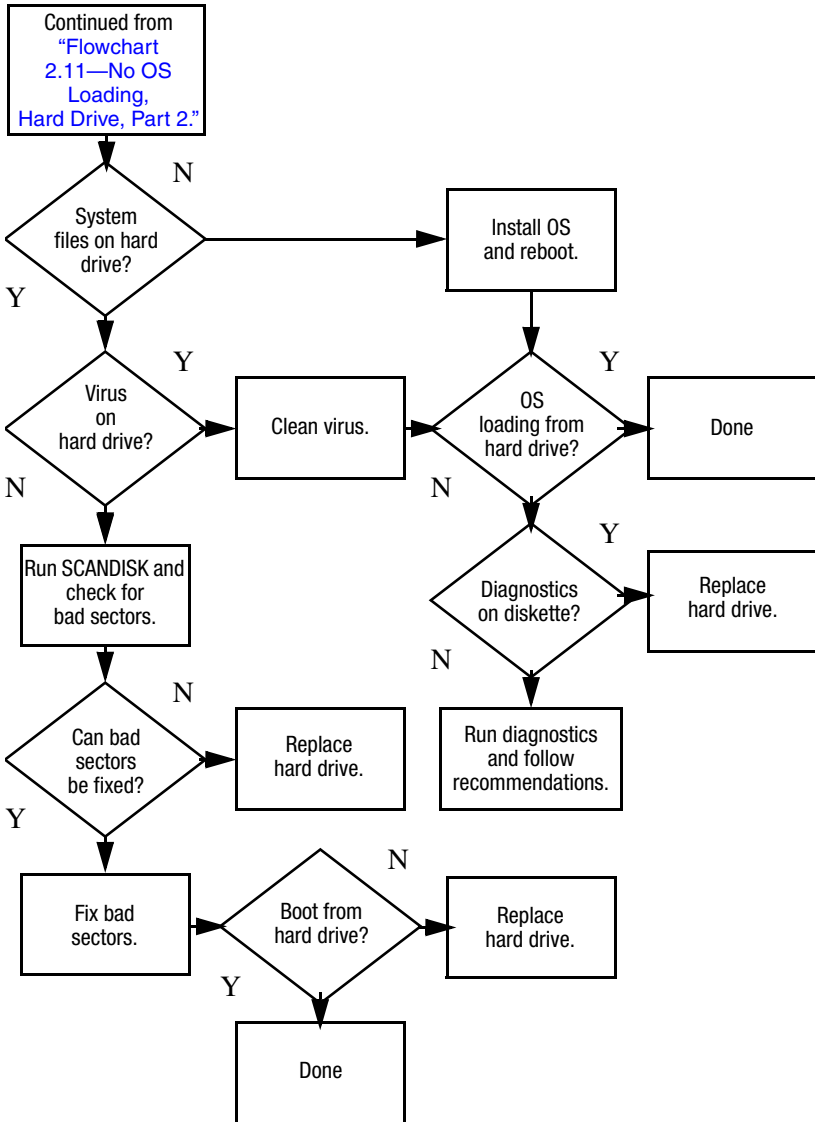
## Flowchart 2.10—No OS Loading, Hard Drive, Part 1



## Flowchart 2.11 – No OS Loading, Hard Drive, Part 2

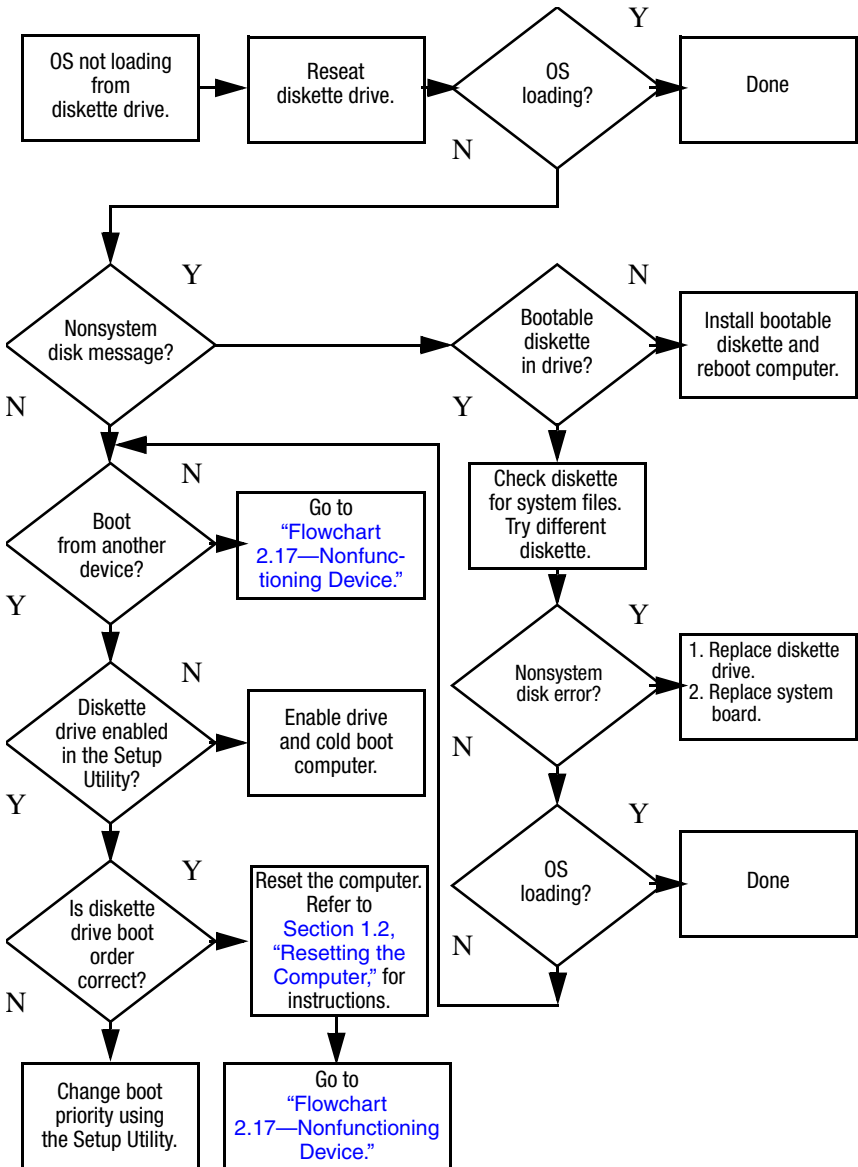


## Flowchart 2.12—No OS Loading, Hard Drive, Part 3

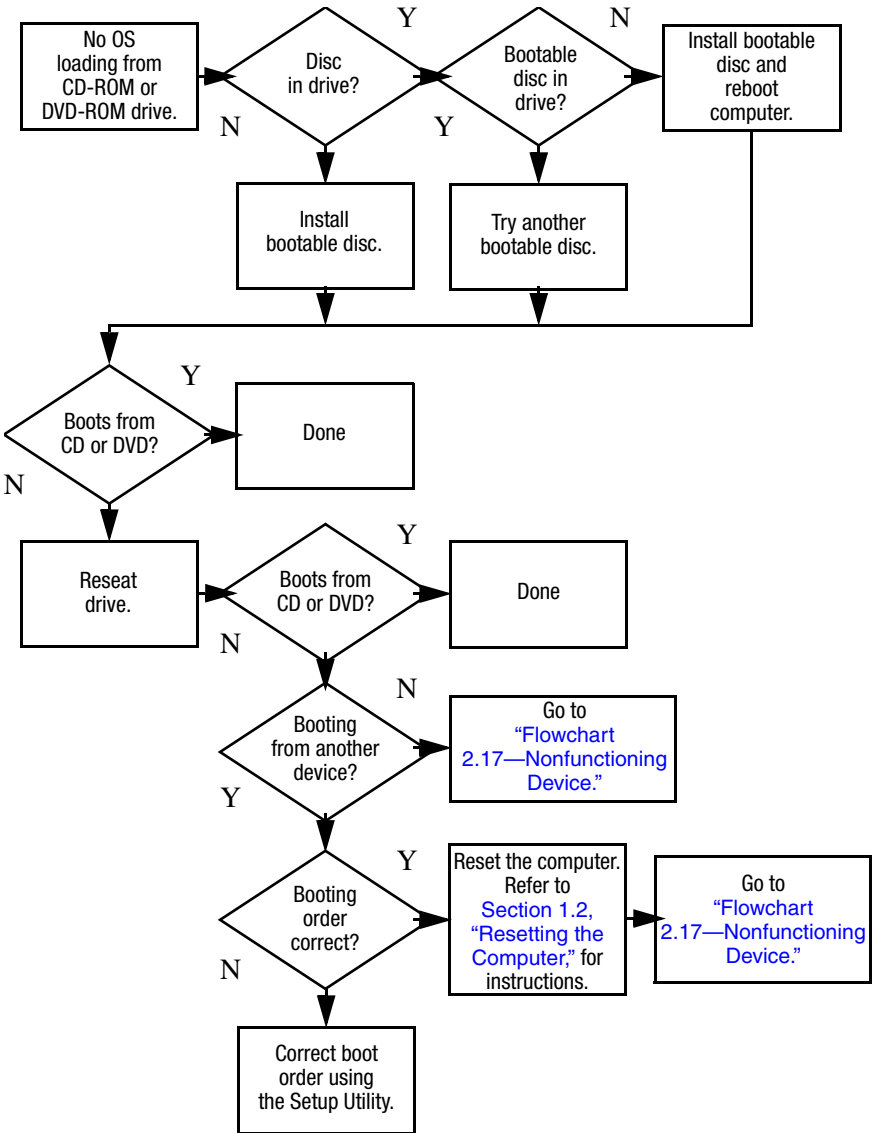




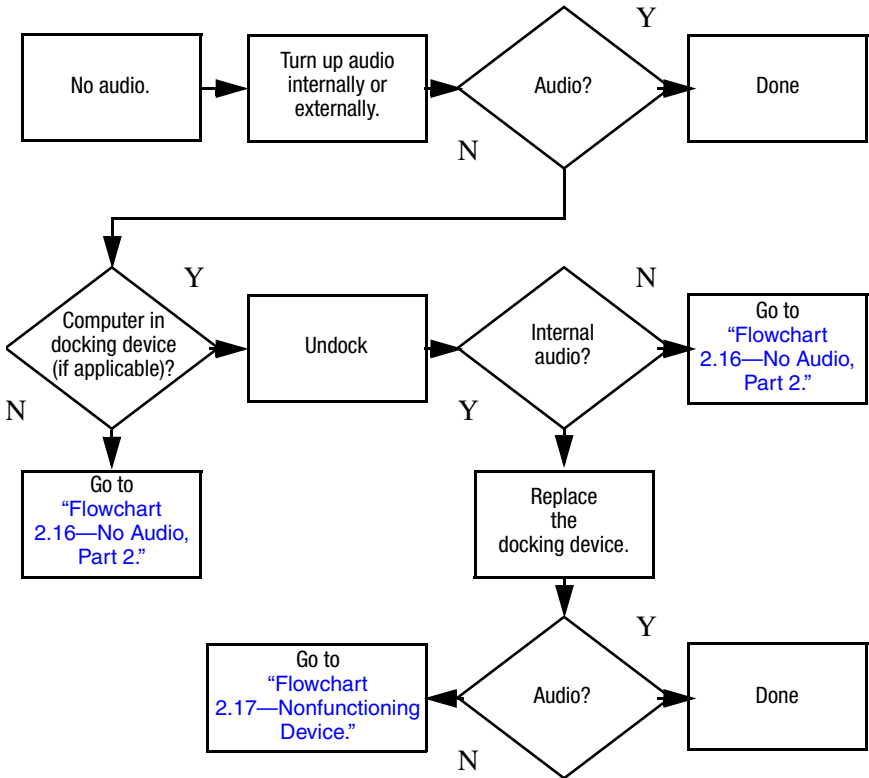
## Flowchart 2.13—No OS Loading, Diskette Drive



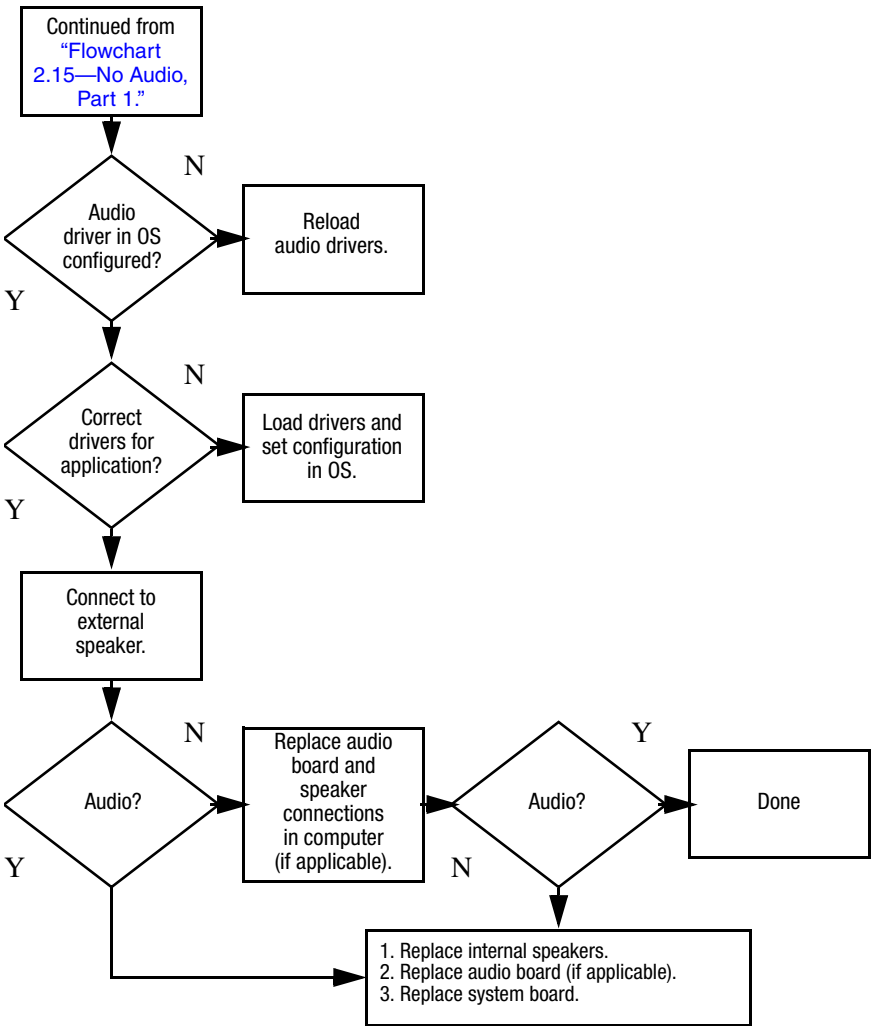
## Flowchart 2.14—No OS Loading, Optical Drive



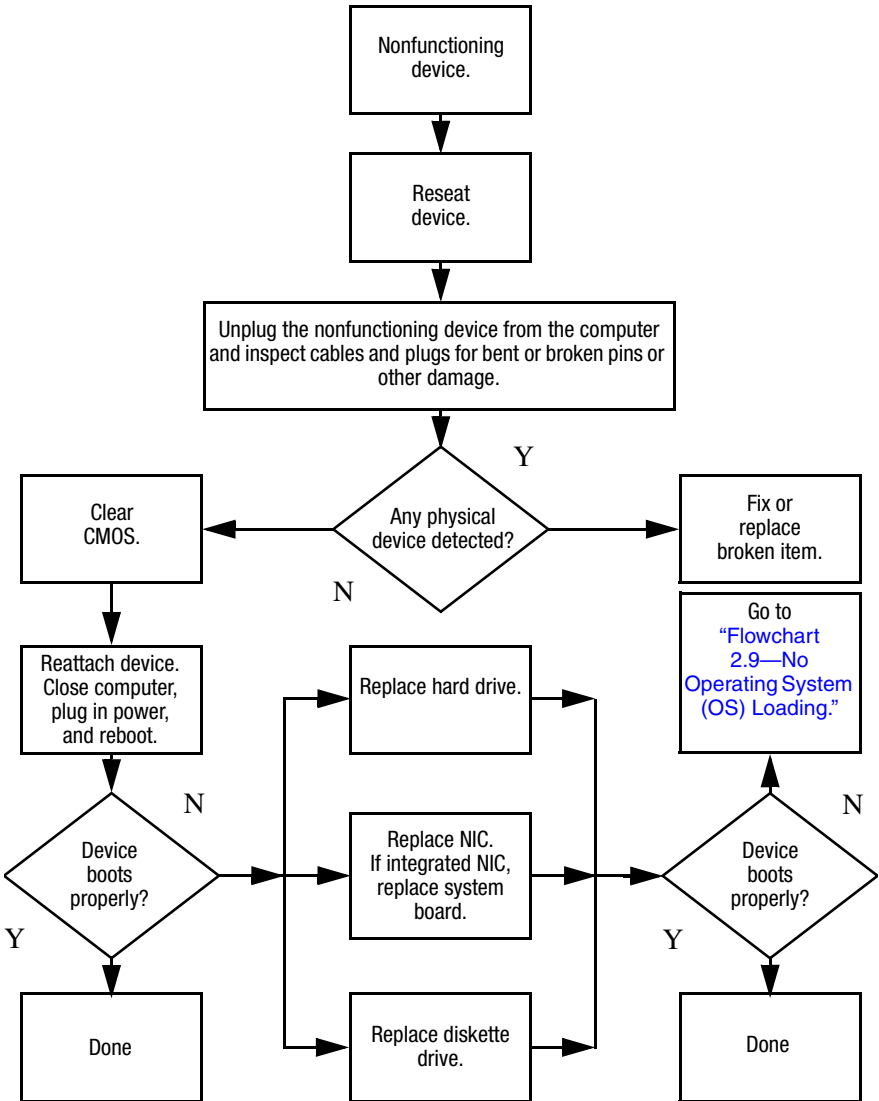
## Flowchart 2.15—No Audio, Part 1



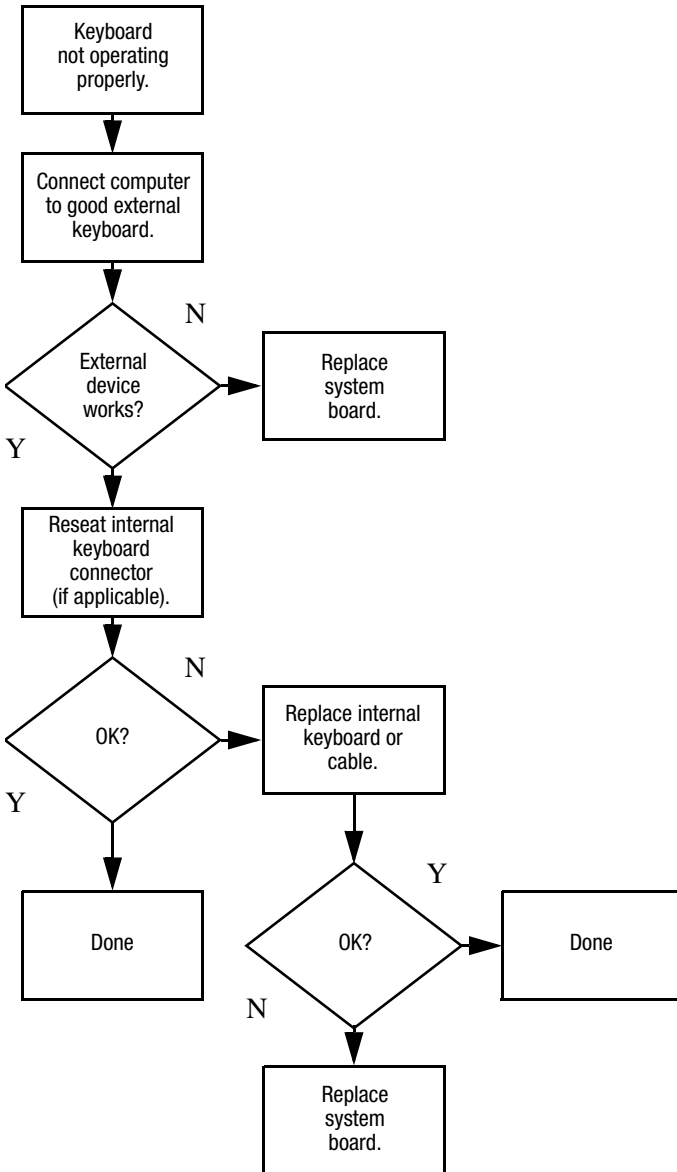
## Flowchart 2.16—No Audio, Part 2



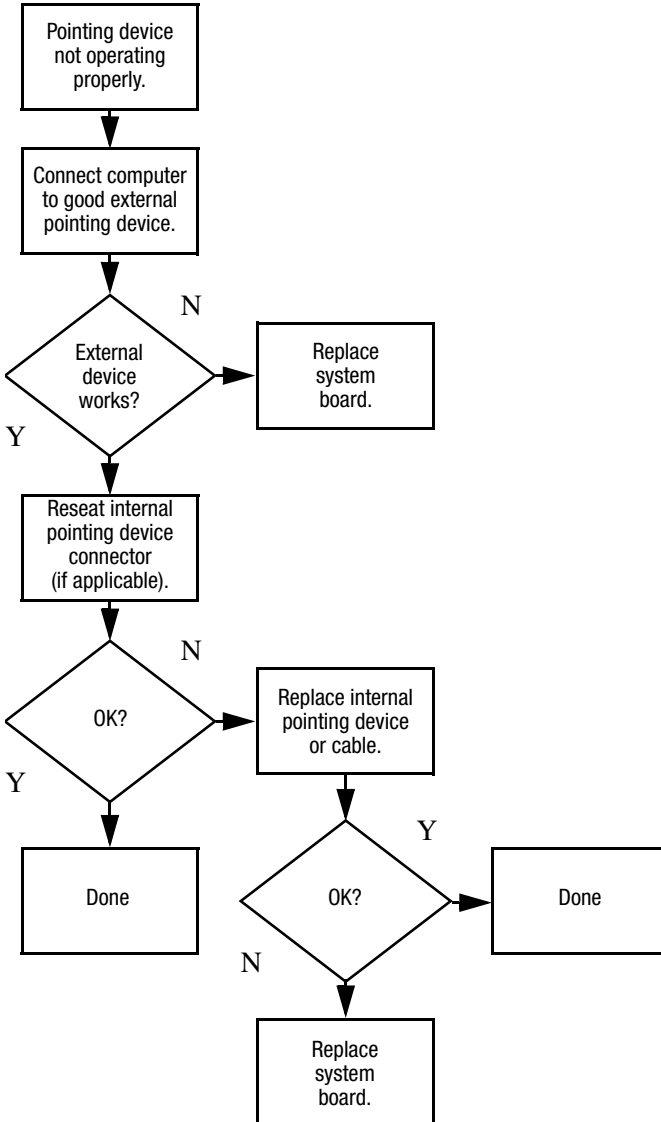
## Flowchart 2.17—Nonfunctioning Device



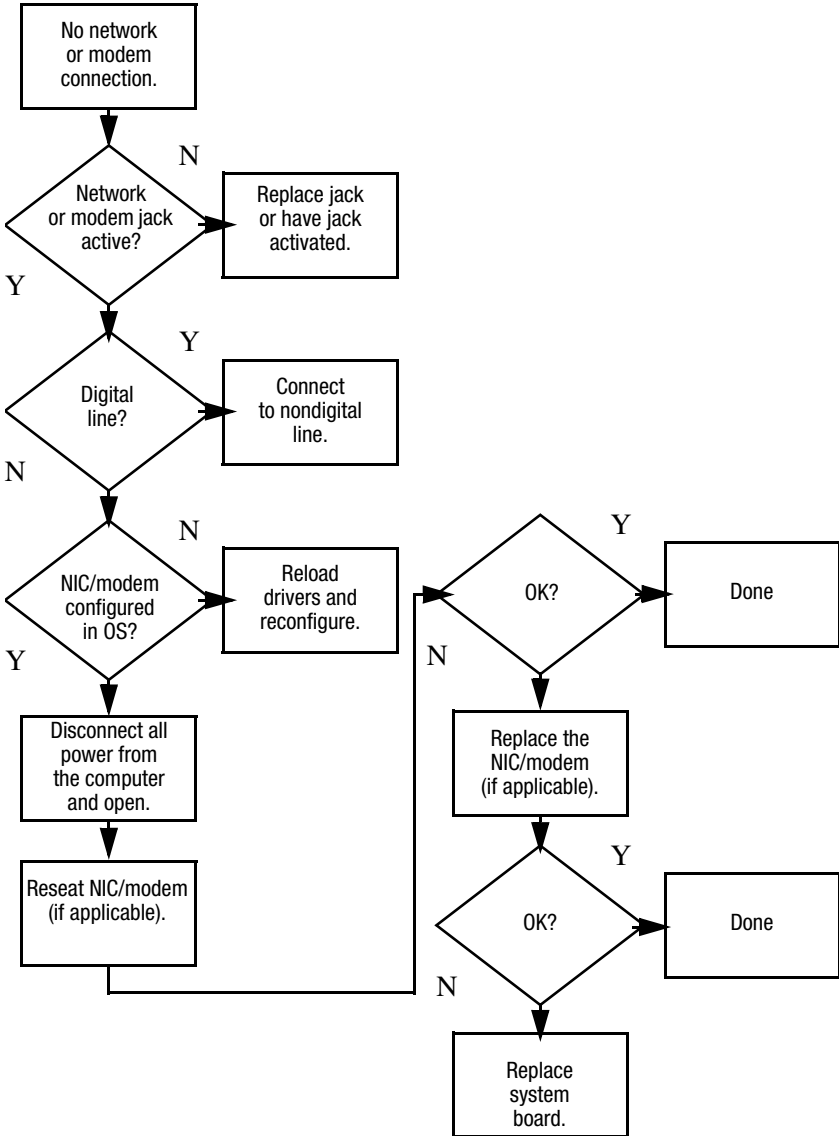
## Flowchart 2.18—Nonfunctioning Keyboard



## Flowchart 2.19—Nonfunctioning Pointing Device



## Flowchart 2.20—No Network/Modem Connection





# 3

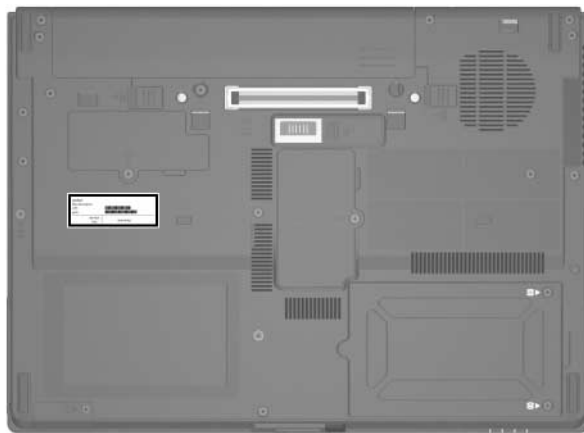
---

## Illustrated Parts Catalog

This chapter provides an illustrated parts breakdown and a reference for spare part numbers.

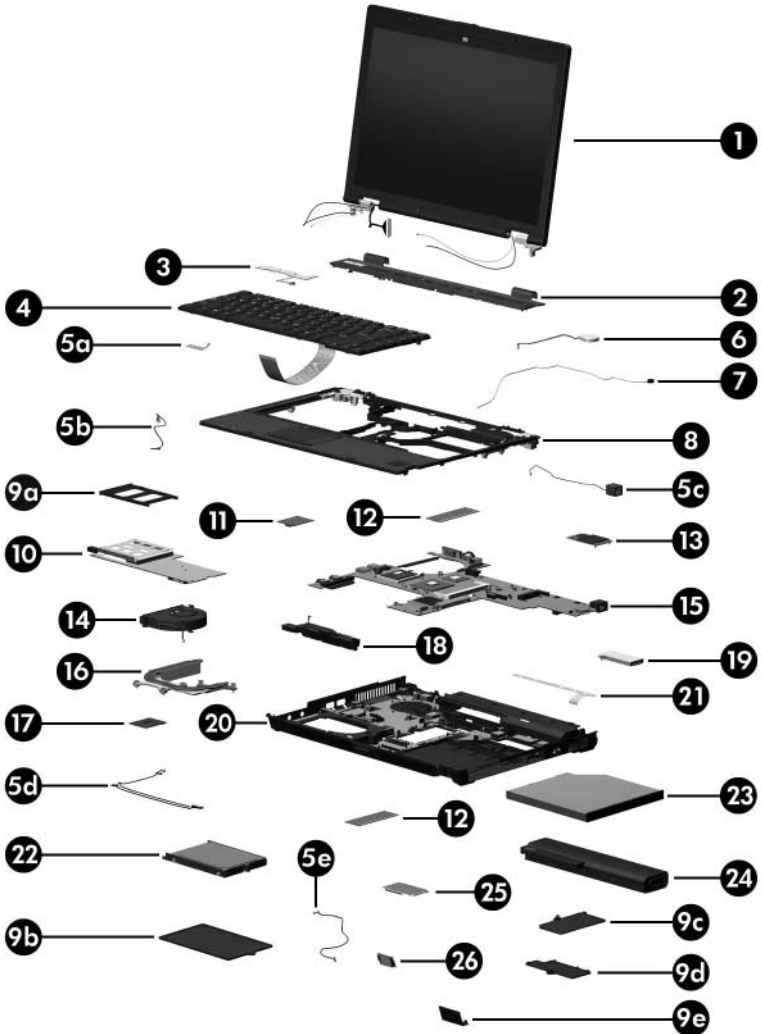
### 3.1 Serial Number Location

When ordering parts or requesting information, provide the computer serial number and computer model number located on the bottom of the computer.



*Serial Number Location*

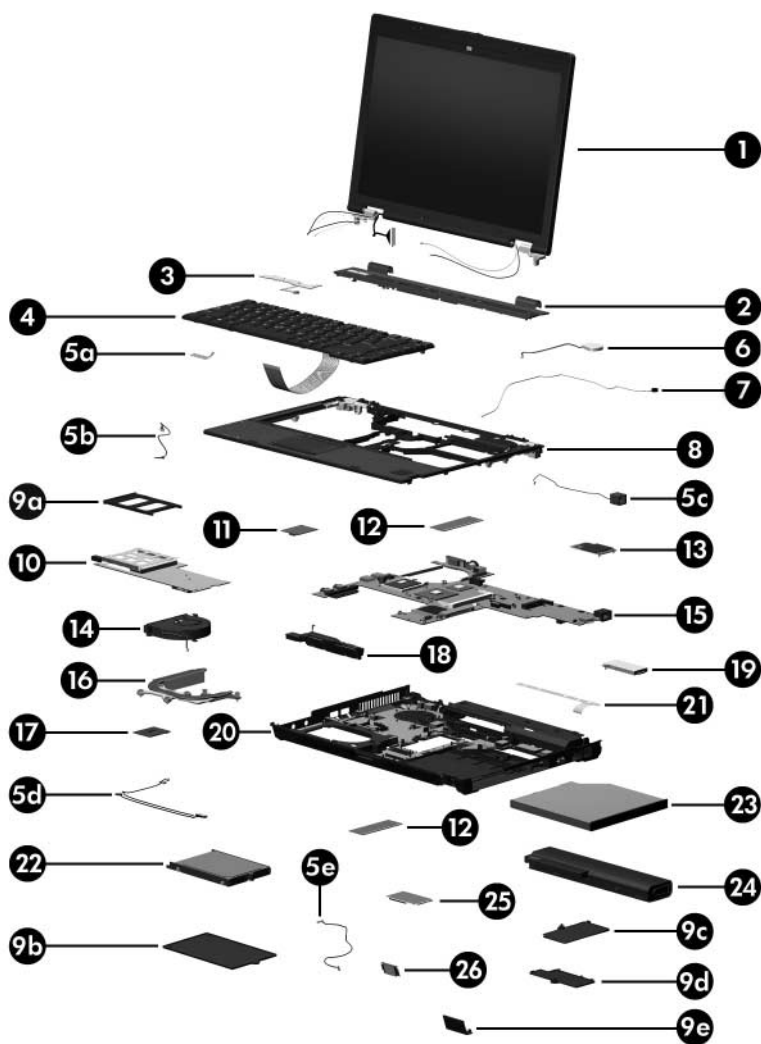
## 3.2 Computer Major Components



Computer Major Components

**Table 3-1**  
**Spare Parts: Computer Major Components**

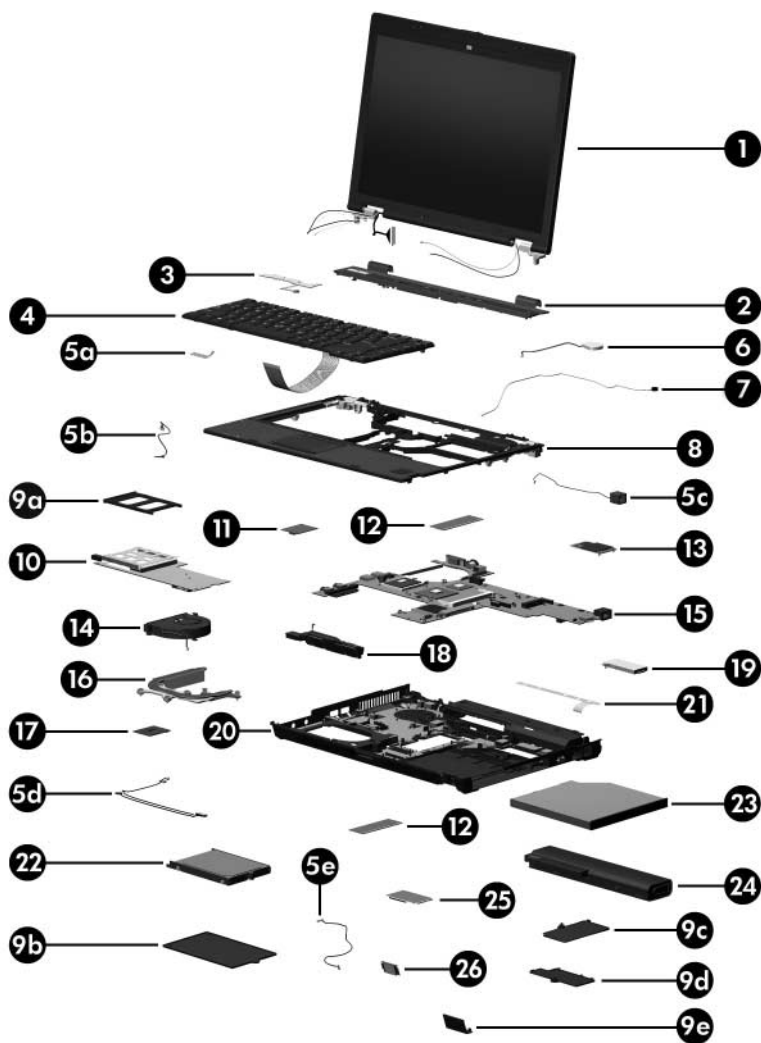
Item	Description	Spare Part Number
1	<b>Display assemblies</b> (include wireless antenna transceivers and cables)	
	14.1-inch, WXGA+	418907-001
	14.1-inch, WXGA	418896-001
	Refer to <a href="#">Section 3.3, “Display Assembly Components,”</a> for display assembly internal component spare part number information.	
2	<b>Switch cover</b>	418900-001
3	<b>Power button board</b> (includes power button board cable)	418908-001
4	<b>Keyboards</b>	
	For use in:	
	Belgium	418910-A41 Latin America 418910-161
	Brazil	418910-201 Norway 418910-091
	The Czech Republic	418910-221 Portugal 418910-131 Russia 418910-251
	Denmark	418910-081 Saudi Arabia 418910-171
	France	418910-051 Slovakia 418910-231
	French Canada	418910-121 Slovenia 418910-BA1
	Germany	418910-041 Spain 418910-071
	Greece	418910-151 Sweden/Finland 418910-101
	Hungary	418910-211 Switzerland 418910-111
	Iceland	418910-DD1 Taiwan 418910-AB1
	Internationally	418910-021 Thailand 418910-281
	Israel	418910-BB1 Turkey 418910-141
	Italy	418910-061 The United 418910-031
	Japan	418910-291 Kingdom
	Korea	418910-AD1 The United 418910-001 States



Computer Major Components

**Table 3-1**  
**Spare Parts: Computer Major Components (Continued)**

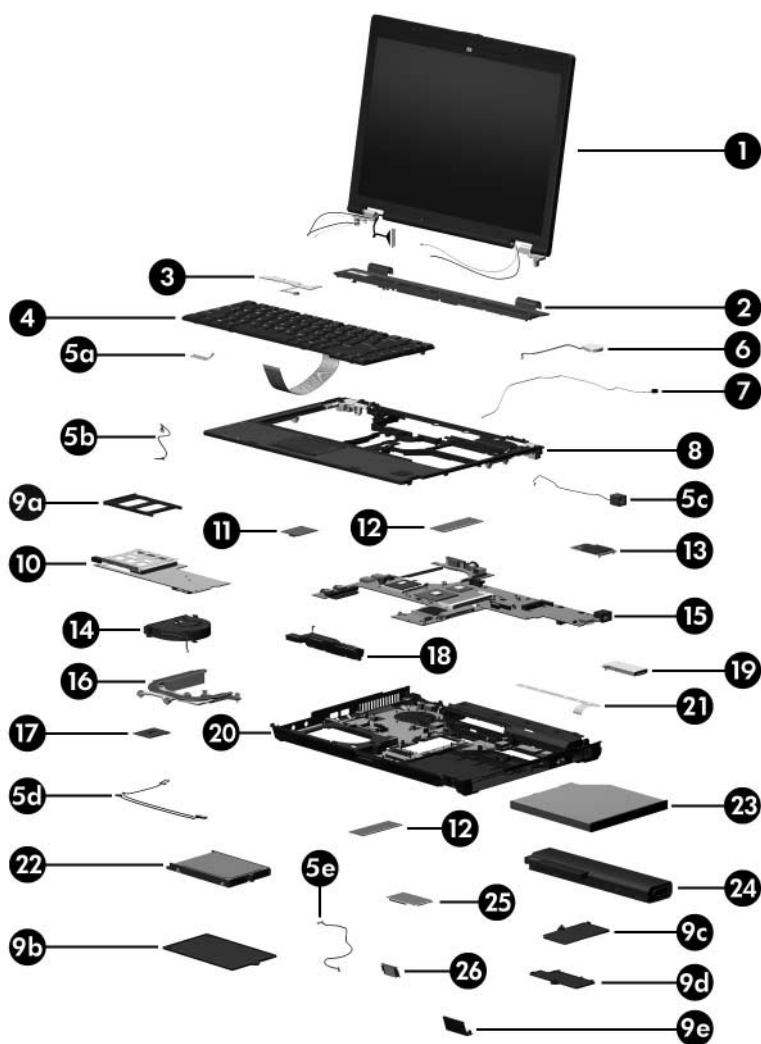
<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
	<b>Cable Kit</b>	418876-001
	Includes:	
5a	Pointing stick cable	
5b	TouchPad cable	
5c	Modem cable	
5d	Audio cable	
5e	Bluetooth cable	
6	<b>RTC battery</b>	418880-001
7	<b>Microphone</b>	418903-001
8	<b>Top cover</b> (includes TouchPad, smart card reader, and fingerprint sensor board)	418882-001
	<b>Plastics Kit</b>	418877-001
9a	PC Card slot bezel	
9b	Hard drive cover	
9c	Memory cover	
9d	Mini Card cover	
9e	Bluetooth cover	
10	<b>PC Card/digital media board</b>	418884-001
11	<b>Modem module</b>	418849-001
12	<b>Memory modules, 1-DIMM</b>	
	PC2-5300	PC2-4200
	2048 MB      418857-001	2048 MB      418853-001
	1024 MB      418856-001	1024 MB      418852-001
	512 MB      418855-001	512 MB      418851-001
	256 MB      418854-001	256 MB      418850-001
13	<b>Mini Card WWAN module</b>	418860-001



Computer Major Components

**Table 3-1****Spare Parts: Computer Major Components (Continued)**

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
14	<b>Fan assembly</b>	418886-001
15	<b>System boards</b> (include thermal grease, alcohol pad, and thermal pad)  For use with heat sink with spare part number 418887-001  For use with heat sink with spare part number 418930-001	  418904-001  418931-001
16	<b>Heat sinks</b> (include thermal grease, alcohol pad, and thermal pad)  For use with discrete system board (spare part number 418904-001)  For use with UMA system board (spare part number 418931-001)	  418887-001  418930-001
17	<b>Processors</b> (include thermal grease, alcohol pad, and thermal pad)  Intel Core Duo T2600 (2.17-GHz) processor Intel Core Duo T2500 (2.00-GHz) processor Intel Core Duo T2400 (1.83-GHz) processor Intel Core Duo T2300 (1.67-GHz) processor  Intel Core Solo T1300 (1.66-GHz) processor	  418874-001 418870-001 418869-001 418868-001  418885-001
18	<b>Speaker</b>	418883-001
19	<b>MultiBay II eject assembly</b>	418905-001
20	<b>Base enclosure</b> (includes LED board and LED board cable)	418881-001
21	<b>LED board</b> (includes LED board cable)	418901-001



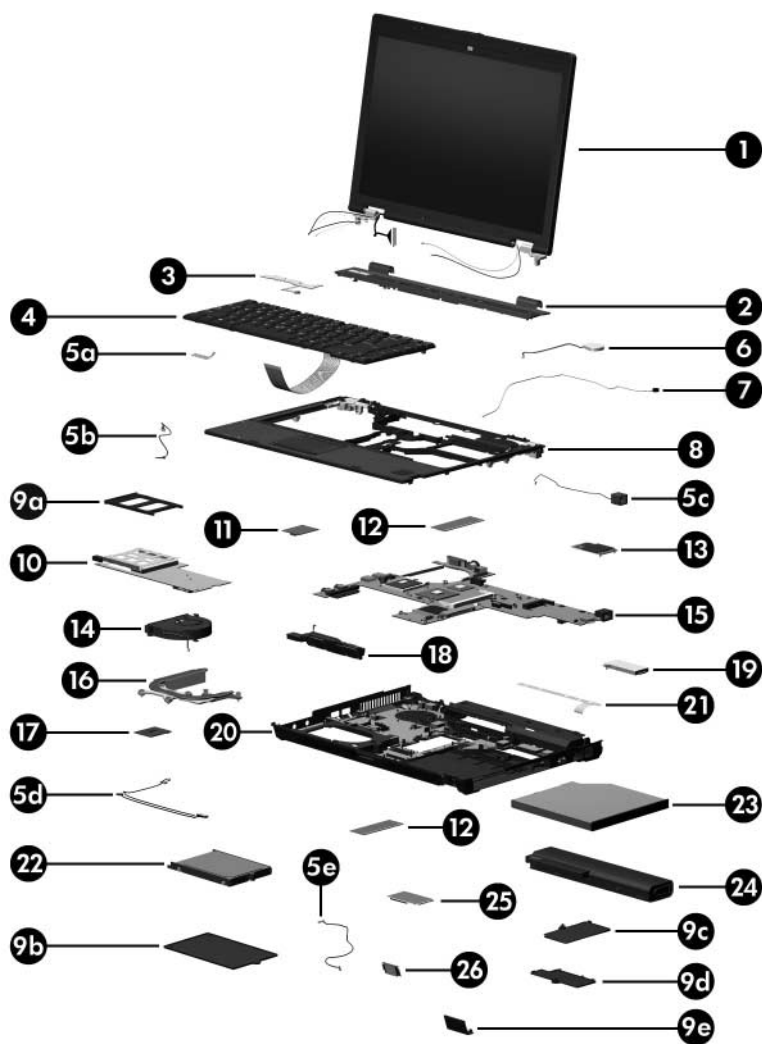
Computer Major Components



Table 3-1

Spare Parts: Computer Major Components (*Continued*)

Item	Description	Spare Part Number
22	<b>Hard drives</b>	
	7200 rpm	5400 rpm
	60 GB	418861-001
		100 GB
		80 GB
		60 GB
		40 GB
23	<b>MultiBay II drives</b> (include bezel)	
	DVD±RW and CD-RW Double-Layer Combo Drive	418866-001
	DVD±RW and CD-RW Combo Drive	418865-001
	DVD-ROM drive	418864-001
24	<b>Battery</b>	
	8-cell, 5.1-AH	418867-001
	4-cell, 2.5-AH	418871-001

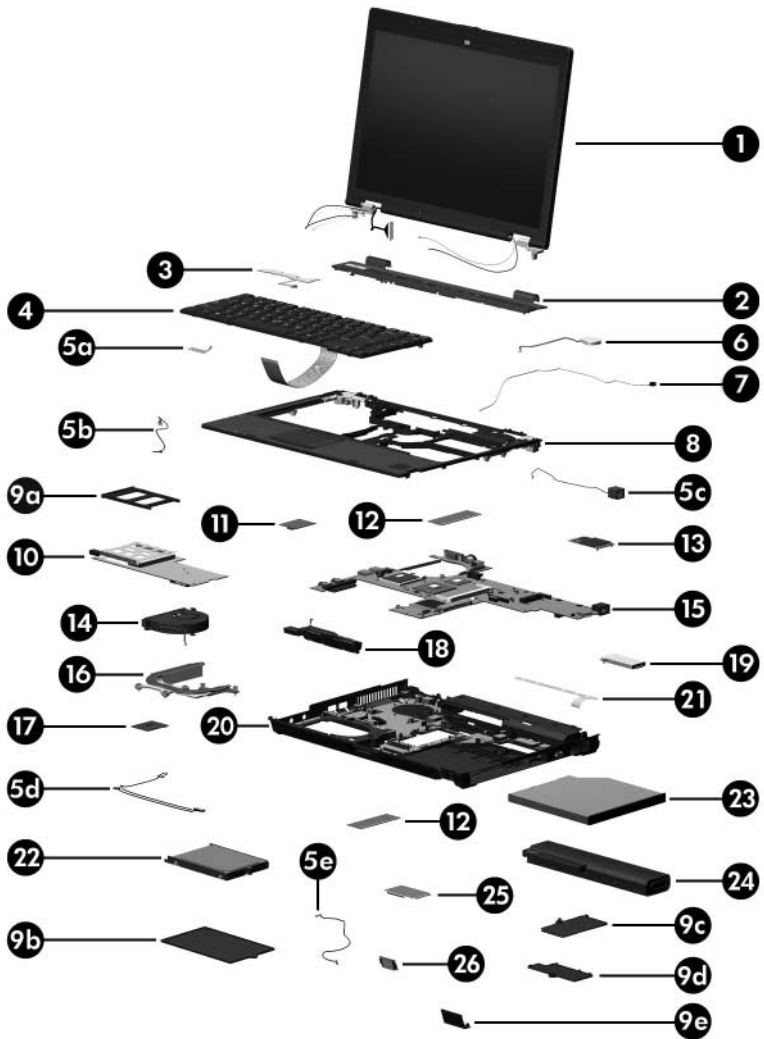


Computer Major Components

**Table 3-1**

**Spare Parts: Computer Major Components (Continued)**

Item	Description	Spare Part Number
25	<b>Mini Card WLAN modules</b>	
	802.11b/g HS WLAN module for use in North America	407107-001
	802.11b/g HS WLAN module for use in the countries listed below. These countries are categorized as the rest of the world (ROW).	407107-002
	China Honduras Qatar	Uruguay
	Ecuador Pakistan South Korea	Venezuela
	Haiti Peru	
	802.11b/g HS WLAN module for use in Japan	407107-291
	802.11b/g LJ WLAN module for use in North America	407108-001
	802.11b/g LJ WLAN module for use in the countries listed below. These countries are categorized as the rest of the world (ROW).	407108-002
	China Honduras Qatar	Uruguay
	Ecuador Pakistan South Korea	Venezuela
	Haiti Peru	
	802.11b/g LJ WLAN module for use in Japan	407108-291
	802.11a/b/g GL WLAN module for use in the countries listed below. These countries are categorized as most of the world (MOW 1).	407576-001
	Antigua & Barbuda Canada Panama	Paraguay
	Argentina Chile India	Saudi Arabia
	Australia Dominican Republic Indonesia	Taiwan
	Bahamas Guam Malaysia	The United States
	Barbados Guatemala Mexico	Vietnam
	Brunei Hong Kong New Zealand	

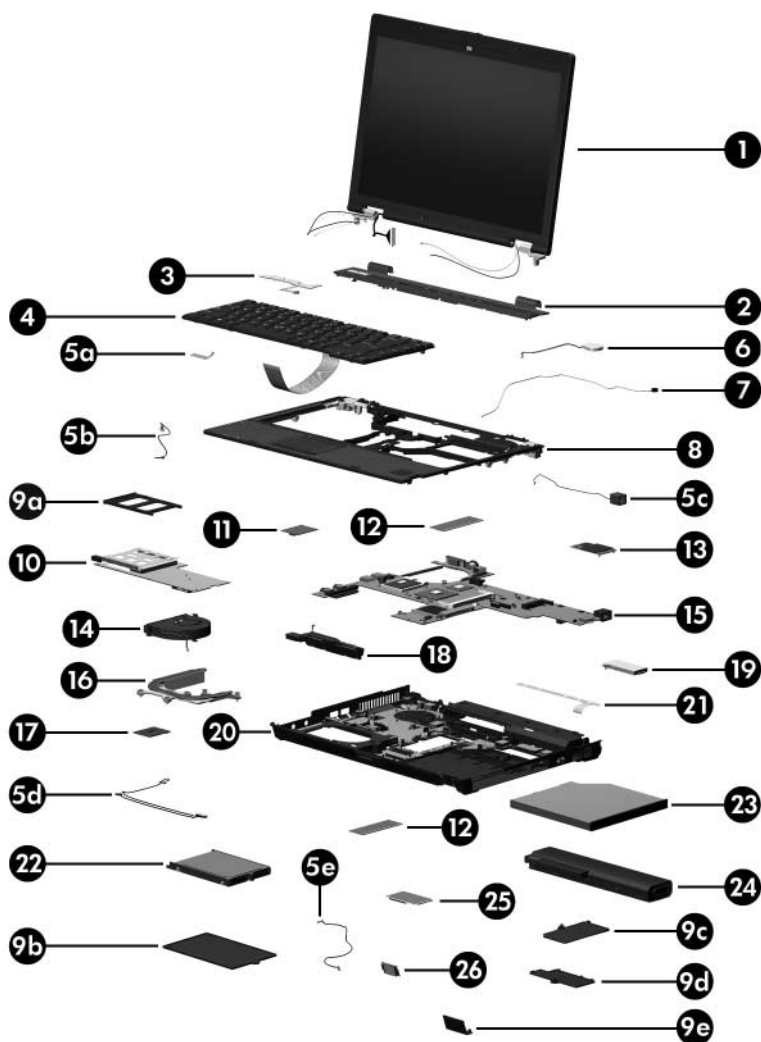


Computer Major Components

Table 3-1

Spare Parts: Computer Major Components (*Continued*)

Item	Description	Spare Part Number
25	<b>Mini Card WLAN modules</b> ( <i>Continued</i> )	
	802.11a/b/g GL WLAN module for use in the countries listed below. These countries are categorized as most of the world (MOW 2).	407576-002
	Aruba	El Salvador
	Austria	Estonia
	Azerbaijan	Finland
	Bahrain	France
	Belgium	Georgia
	Bermuda	Germany
	Bulgaria	Greece
	Cayman Islands	Hungary
	Columbia	Iceland
	Croatia	Ireland
	Cyprus	Italy
	Czech Republic	Latvia
	Denmark	Lebanon
	Egypt	The Philippines
	Poland	Norway
	Portugal	Oman
	Romania	Slovenia
	Russia	South Africa
	Serbia and Montenegro	Spain
	Singapore	Sri Lanka
	Slovakia	Sweden
	Liechtenstein	Switzerland
	Lithuania	Turkey
	Luxembourg	The United Kingdom
	Malta	Uzbekistan
	Monaco	
	The Netherlands	
	802.11a/b/g GL WLAN module for use in the countries listed below. These countries are categorized as the rest of the world (ROW).	407576-003
	China	Honduras
	Ecuador	Pakistan
	Haiti	Peru
	Qatar	Uruguay
	South Korea	Venezuela
	802.11a/b/g GL WLAN module for use in Japan	407576-291
	802.11b/g GL WLAN module for use in Korea	407576-AD1

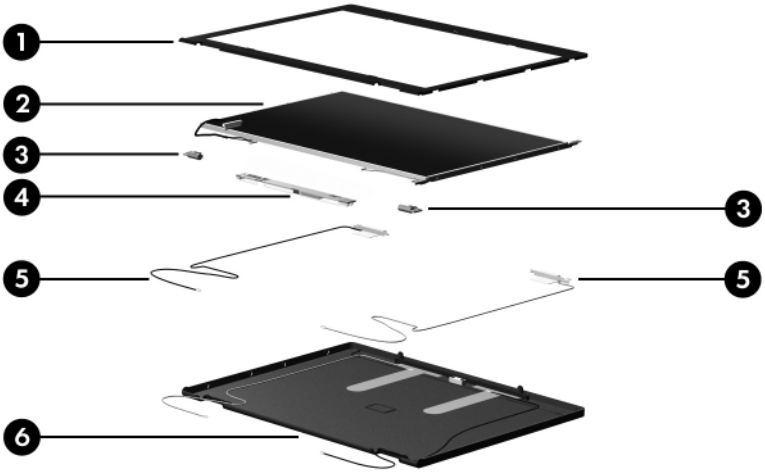


Computer Major Components

**Table 3-1****Spare Parts: Computer Major Components (Continued)**

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
25	<b>Mini Card WLAN modules (Continued)</b>	
	802.11b/g GL WLAN module for use in the following countries:	409250-004
	Israel	
	Jordan	
	Kuwait	
	Thailand	
	United Arab Emirates	
		Ukraine
26	Bluetooth® module (includes Bluetooth module cable)	409993-001

### 3.3 Display Assembly Components

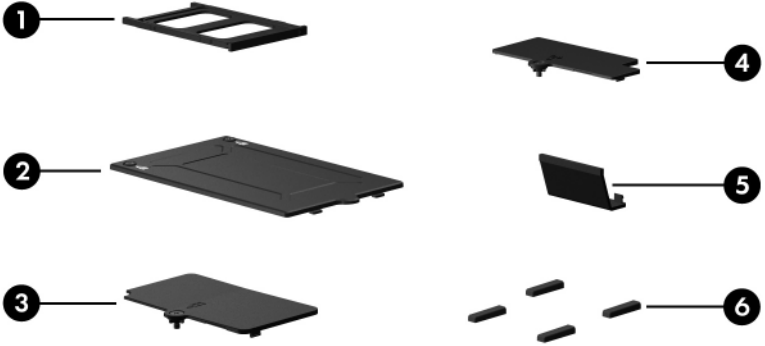




**Table 3-2**  
**Display Assembly Components**  
**Spare Part Number Information**

Item	Description	Spare Part Number
1	<b>Display bezel</b>	418889-001
2	<b>Display panels</b> 14.1-inch, WXGA+ 14.1-inch, WXGA	418891-001 418890-001
3	<b>Display Hinge Kit</b>	418902-001
4	<b>Display Inverter</b>	418888-001
5	<b>Wireless Antenna Kit</b>	418899-001
6	<b>Display enclosure</b>	418895-001
	Not illustrated:	
	<b>Display Bracket Kit</b> (includes left display bracket)	418894-001
	<b>Display Cable Kit</b> (for use with 14.1-inch, WXGA+ display panel)	418898-001
	<b>Display Cable Kit</b> (for use with 14.1-inch, WXGA display panel)	418897-001
	<b>Display Screw Kit</b>	418892-001
	<b>Display Rubber Kit</b> (includes all display bezel rubber and mylar screw covers)	418893-001

## 3.4 Plastics Kit



---

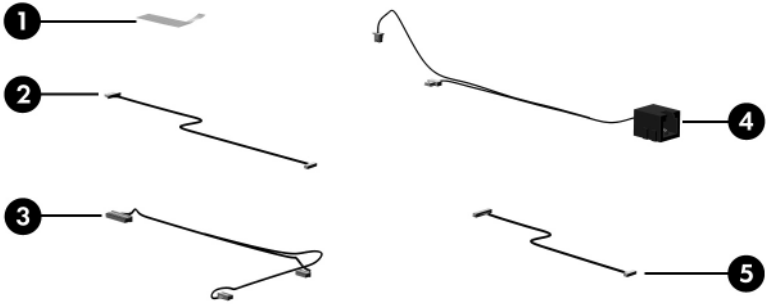
**Table 3-3**  
**Plastics Kit**  
**Spare Part Number Information**

---

<b>Item</b>	<b>Description</b>	<b>Spare Part Number</b>
	<b>Plastics Kit</b> Includes:	418877-001
1	PC Card slot bezel	
2	Hard drive cover (includes 2 captive screws, captured by C clips)	
3	Memory module compartment cover (includes 1 captive screw, captured by C clip)	
4	Mini Card module compartment cover (includes 1 captive screw, captured by C clip)	
5	Bluetooth module cover (includes 1 captive screw, captured by C clip)	
6	Computer feet (4)	

---

### 3.5 Cable Kit



---

**Table 3-4**

**Cable Kit**

**Spare Part Number Information**

---

Item	Description	Spare Part Number
	<b>Cable Kit</b>	418876-001
	Includes:	
1	Pointing stick cable	
2	Bluetooth module cable	
3	Audio cable	
4	Modem module cable	
5	TouchPad cable	

---

## 3.6 Mass Storage Devices



**Table 3-5**  
**Mass Storage Devices**  
**Spare Part Number Information**

Item	Description	Spare Part Number
1	<b>Hard drives</b> (include frame and connector)	
	7200 rpm	5400 rpm
	60 GB	418861-001
		100 GB
		80 GB
		60 GB
		40 GB
		418863-001
		418862-001
		418859-001
		418858-001
2	<b>Optical drives</b> (include bezel)	
	DVD±RW and CD-RW Double-Layer Combo Drive	418866-001
	DVD±RW and CD-RW Combo Drive	418865-001
	DVD-ROM drive	418864-001

## 3.7 Miscellaneous (Not Illustrated)

---

**Table 3-6**  
**Miscellaneous (Not Illustrated)**  
**Spare Part Information**

<b>Description</b>	<b>Spare Part Number</b>
90-watt non-PFC AC adapter	418873-001
90-watt PFC AC adapter	418875-001
65-watt PFC AC adapter	418872-001
External MultiBay II	366143-001
External MultiBay II power cable and stand	366144-001
HP Extended Life Battery	367456-001
HP Docking Station	374803-001
HP Docking Station Miscellaneous Plastics Kit	380089-001
Label Kit	418879-001
MultiBay 8X DVD-ROM Drive	373314-001
MultiBay 24X DVD/CD-RW Combo Drive	373315-001
Nylon carrying case	325814-001

---

**Table 3-6**  
**Miscellaneous (Not Illustrated)**  
**Spare Part Information (Continued)**

<b>Description</b>	<b>Spare Part Number</b>
<b>Power cords:</b>	
For use in the United States	350055-001
For use in Australia	350055-011
For use in Europe	350055-021
For use in the United Kingdom	350055-031
For use in Italy	350055-061
For use in Denmark	350055-081
For use in Brazil	350055-201
For use in Japan	350055-291
For use in the People's Republic of China	350055-AA1
For use in Korea	350055-AD1
For use in Israel	350055-BB1
For use in Switzerland	350055-BG1
For use in French Canada	350055-DB1

**Table 3-6**  
**Miscellaneous (Not Illustrated)**  
**Spare Part Information (*Continued*)**

Description	Spare Part Number
<b>USB 1.1 diskette drive</b>	359118-001
<b>Screw Kit</b> (includes the following screws; refer to <a href="#">Appendix A, "Screw Listing,"</a> for more information on specifications and usage)	418878-001
<ul style="list-style-type: none"> <li>■ Phillips PM3.0×3.0 screw</li> <li>■ Phillips PM2.5×17.0 screw</li> <li>■ Phillips PM2.5×13.0 spring-loaded screw</li> <li>■ Phillips PM2.5×7.0 screw</li> <li>■ Phillips PM2.5×4.0 screw</li> </ul>	<ul style="list-style-type: none"> <li>■ Phillips PM2.0×6.0 screw</li> <li>■ Phillips PM2.0×4.0 screw</li> <li>■ Torx8 T8M2.5×19.0 screw</li> <li>■ Torx8 T8M2.5×9.0 screw</li> <li>■ Torx8 T8M2.5×7.0 screw</li> <li>■ Torx8 T8M2.5×4.0 screw</li> </ul>



## 3.8 Sequential Part Number Listing

Table 3-7

### Sequential Part Number Listing

Spare Part Number	Description
325814-001	Nylon carrying case
350055-001	Power cord for use in the United States
350055-011	Power cord for use in Australia
350055-021	Power cord for use in Europe
350055-061	Power cord for use in Italy
350055-031	Power cord for use in the United Kingdom
350055-081	Power cord for use in Denmark
350055-201	Power cord for use in Brazil
350055-291	Power cord for use in Japan
350055-AA1	Power cord for use in the People's Republic of China
350055-AD1	Power cord for use in Korea
350055-BB1	Power cord for use in Israel
350055-BG1	Power cord for use in Switzerland
350055-DB1	Power cord for use in French Canada
359118-001	USB 1.1 diskette drive
366143-001	External MultiBay II
366144-001	External MultiBay II power cable and stand
367456-001	HP Extended Life Battery
374803-001	HP Docking Station
380089-001	HP Docking Station Miscellaneous Plastics Kit

**Table 3-7**  
**Sequential Part Number Listing (Continued)**

Spare Part Number	Description																								
407107-001	802.11b/g HS WLAN Mini Card module for use in North America																								
407107-002	802.11b/g HS WLAN Mini Card module for use in the ROW countries listed below:																								
	<table style="width: 100%; border: none;"> <tr> <td style="width: 25%;">China</td> <td style="width: 25%;">Honduras</td> <td style="width: 25%;">Qatar</td> <td style="width: 25%;">Uruguay</td> </tr> <tr> <td>Ecuador</td> <td>Pakistan</td> <td>South Korea</td> <td>Venezuela</td> </tr> <tr> <td>Haiti</td> <td>Peru</td> <td></td> <td></td> </tr> </table>	China	Honduras	Qatar	Uruguay	Ecuador	Pakistan	South Korea	Venezuela	Haiti	Peru														
China	Honduras	Qatar	Uruguay																						
Ecuador	Pakistan	South Korea	Venezuela																						
Haiti	Peru																								
407107-291	802.11b/g HS WLAN module for use in Japan																								
407108-001	802.11b/g LJ WLAN module for use in North America																								
407108-002	802.11b/g LJ WLAN Mini Card module for use in the ROW countries listed below:																								
	<table style="width: 100%; border: none;"> <tr> <td style="width: 25%;">China</td> <td style="width: 25%;">Honduras</td> <td style="width: 25%;">Qatar</td> <td style="width: 25%;">Uruguay</td> </tr> <tr> <td>Ecuador</td> <td>Pakistan</td> <td>South Korea</td> <td>Venezuela</td> </tr> <tr> <td>Haiti</td> <td>Peru</td> <td></td> <td></td> </tr> </table>	China	Honduras	Qatar	Uruguay	Ecuador	Pakistan	South Korea	Venezuela	Haiti	Peru														
China	Honduras	Qatar	Uruguay																						
Ecuador	Pakistan	South Korea	Venezuela																						
Haiti	Peru																								
407108-291	802.11b/g LJ WLAN module for use in Japan																								
407576-001	802.11a/b/g GL WLAN module for use in the MOW1 countries listed below:																								
	<table style="width: 100%; border: none;"> <tr> <td style="width: 25%;">Antigua &amp; Barbuda</td> <td style="width: 25%;">Canada</td> <td style="width: 25%;">Panama</td> <td style="width: 25%;">Paraguay</td> </tr> <tr> <td>Argentina</td> <td>Chile</td> <td>India</td> <td>Saudi Arabia</td> </tr> <tr> <td>Australia</td> <td>Dominican Republic</td> <td>Indonesia</td> <td>Taiwan</td> </tr> <tr> <td>Bahamas</td> <td>Guam</td> <td>Malaysia</td> <td>The United States</td> </tr> <tr> <td>Barbados</td> <td>Guatemala</td> <td>Mexico</td> <td></td> </tr> <tr> <td>Brunei</td> <td>Hong Kong</td> <td>New Zealand</td> <td>Vietnam</td> </tr> </table>	Antigua & Barbuda	Canada	Panama	Paraguay	Argentina	Chile	India	Saudi Arabia	Australia	Dominican Republic	Indonesia	Taiwan	Bahamas	Guam	Malaysia	The United States	Barbados	Guatemala	Mexico		Brunei	Hong Kong	New Zealand	Vietnam
Antigua & Barbuda	Canada	Panama	Paraguay																						
Argentina	Chile	India	Saudi Arabia																						
Australia	Dominican Republic	Indonesia	Taiwan																						
Bahamas	Guam	Malaysia	The United States																						
Barbados	Guatemala	Mexico																							
Brunei	Hong Kong	New Zealand	Vietnam																						

**Table 3-7**  
**Sequential Part Number Listing (Continued)**

<b>Spare Part Number</b>	<b>Description</b>
407576-002	802.11a/b/g GL WLAN Mini Card module for use in the MOW2 countries listed below: Aruba            El Salvador        Poland            Norway Austria        Estonia            Portugal        Oman Azerbaijan    Finland            Romania        Slovenia Bahrain        France            Russia        South Africa Belgium        Georgia            Serbia and        Spain Bermuda        Germany            Montenegro     Sri Lanka Bulgaria        Greece            Singapore        Sweden Cayman        Hungary            Slovakia        Switzerland Islands        Iceland            Liechtenstein    Turkey Columbia     Ireland            Lithuania        The United Croatia        Italy                Luxembourg     Kingdom Cyprus        Latvia            Malta            Uzbekistan The Czech     Lebanon            Monaco Republic     The                The Denmark        Philippines        Netherlands Egypt
407576-003	802.11a/b/g GL WLAN Mini Card module for use in the ROW countries listed below: China            Honduras            Qatar            Uruguay Ecuador        Pakistan            South Korea     Venezuela Haiti            Peru
407576-291	802.11a/b/g GL WLAN Mini Card module for use in Japan
409250-004	802.11b/g GL WLAN Mini Card module for use in the following countries: Israel            Kuwait            United Arab        Ukraine Jordan            Thailand            Emirates
409993-001	Bluetooth module (includes Bluetooth module cable)
418849-001	Modem module
418850-001	1-DIMM, PC2-4200, 256-MB memory module

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
418851-001	1-DIMM, PC2-4200, 512-MB memory module
418852-001	1-DIMM, PC2-4200, 1024-MB memory module
418853-001	1-DIMM, PC2-4200, 2048-MB memory module
418854-001	1-DIMM, PC2-5300, 256-MB memory module
418855-001	1-DIMM, PC2-5300, 512-MB memory module
418856-001	1-DIMM, PC2-5300, 1024-MB memory module
418857-001	1-DIMM, PC2-5300, 2048-MB memory module
418858-001	5400-rpm, 40-GB hard drive
418859-001	5400-rpm, 60-GB hard drive
418860-001	Mini Card WWAN module
418861-001	7200-rpm, 60-GB hard drive
418862-001	5400-rpm, 80-GB hard drive
418863-001	5400-rpm, 100-GB hard drive
418864-001	8X DVD-ROM Drive
418865-001	24X DVD/CD-RW Combo Drive
418866-001	DVD±RW and CD-RW Double-Layer Combo Drive
418867-001	8-cell, 5.1-AH battery
418868-001	Intel Core Duo T2300 (1.67-GHz) processor (includes thermal paste)
418869-001	Intel Core Duo T2400 (1.83-GHz) processor (includes thermal paste)
418870-001	Intel Core Duo T2500 (2.00-GHz) processor (includes thermal paste)
418871-001	4-cell, 2.5-AH battery

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
418872-001	65-watt AC adapter
418873-001	90-watt non-PFC AC adapter
418874-001	Intel Core Duo T2600 (2.17-GHz) processor (includes thermal paste)
418875-001	90-watt PFC AC adapter
418876-001	Cable Kit
418877-001	Plastics Kit
418878-001	Screw Kit
418879-001	Label Kit
418880-001	RTC battery
418881-001	Base enclosure
418882-001	Top cover with 3 pointing stick buttons and 3 TouchPad buttons, for use with keyboards with Pointing Stick
418883-001	Speaker
418884-001	PC Card/digital media board
418885-001	Intel Core Solo T1300 (1.67-GHz) processor (includes thermal paste)
418886-001	Fan assembly
418887-001	Heat sink (includes thermal paste)
418887-001	Heat sink for use with discrete system board (spare part number 418904-001, includes thermal grease, alcohol pad, and thermal pad)
418888-001	Display Inverter
418889-001	Display bezel

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
418890-001	14.1-inch, WXGA display panel
418891-001	14.1-inch, WXGA+ display panel
418892-001	Display Screw Kit
418893-001	Display Rubber Kit
418894-001	Display Bracket Kit
418895-001	Display enclosure
418896-001	14.1-inch, WXGA display assembly (includes wireless antenna transceivers and cables)
418897-001	Display Cable Kit for use with WXGA display panel
418898-001	Display Cable Kit for use with WXGA+ display panel
418899-001	Wireless Antenna Kit
418900-001	Switch cover
418901-001	LED board (includes LED board cable)
418902-001	Display Hinge Kit
418903-001	Microphone
418904-001	System board for use with heat sink with spare part number 418887-001 (includes thermal grease, alcohol pad, and thermal pad)
418905-001	MultiBay II eject assembly
418907-001	14.1-inch, WXGA+ display assembly (includes wireless antenna transceivers and cables)
418908-001	Power button board (includes power button board cable)
418910-001	Keyboard for use in the United States
418910-021	Keyboard for international use

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

<b>Spare Part Number</b>	<b>Description</b>
418910-031	Keyboard for use in the United Kingdom
418910-041	Keyboard for use in Germany
418910-051	Keyboard for use in France
418910-061	Keyboard for use in Italy
418910-071	Keyboard for use in Spain
418910-081	Keyboard for use in Denmark
418910-091	Keyboard for use in Norway
418910-101	Keyboard for use in Sweden/Finland
418910-111	Keyboard for use in Switzerland
418910-121	Keyboard for use in French Canada
418910-131	Keyboard for use in Portugal
418910-141	Keyboard for use in Turkey
418910-151	Keyboard for use in Greece
418910-161	Keyboard for use in Latin America
418910-171	Keyboard for use in Saudi Arabia
418910-201	Keyboard for use in Brazil
418910-211	Keyboard for use in Hungary
418910-221	Keyboard for use in the Czech Republic
418910-231	Keyboard for use in Slovakia
418910-251	Keyboard for use in Russia
418910-281	Keyboard for use in Thailand
418910-291	Keyboard for use in Japan

---

**Table 3-7**  
**Sequential Part Number Listing (*Continued*)**

---

<b>Spare Part Number</b>	<b>Description</b>
418910-A41	Keyboard for use in Belgium
418910-AB1	Keyboard for use in Taiwan
418910-AD1	Keyboard for use in Korea
418910-BA1	Keyboard for use in Slovenia
418910-BB1	Keyboard for use in Israel
418910-DD1	Keyboard for use in Iceland
418930-001	Heat sink for use with UMA system board (spare part number 418931-001, includes thermal grease, alcohol pad, and thermal pad)
418931-001	System board for use with heat sink with spare part number 418930-001 (includes thermal grease, alcohol pad, and thermal pad)

---



---

## Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

### 4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

- Magnetic screwdriver
- Phillips P0 and P1 screwdrivers
- Torx8 screwdriver
- Flat-bladed screwdriver

## 4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.



As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

---

### Plastic Parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

### Cables and Connectors



**CAUTION:** When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

---

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

## 4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a removable drive, or loss of information, observe the following precautions:

- Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.
- Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.
- Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.
- Handle drives on surfaces covered with at least one inch of shock-proof foam.
- Avoid dropping drives from any height onto any surface.
- After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.
- Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.
- Avoid exposing a drive to temperature extremes or liquids.
- If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package “FRAGILE: Handle With Care.”

## **4.4 Preventing Electrostatic Damage**

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

## 4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.
- Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a sensitive component or assembly.
- Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

## 4.6 Workstation Precautions

Use the following grounding precautions at workstations:

- Cover the workstation with approved static-shielding material (refer to [Table 4-2, “Static-Shielding Materials”](#)).
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

## 4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm  $\pm 10\%$  resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

---

**Table 4-1**  
**Typical Electrostatic Voltage Levels**

---

Event	Relative Humidity		
	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V

---



A product can be degraded by as little as 700 V.

---

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

---

**Table 4-2**  
**Static-Shielding Materials**

---

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

---



# 5

---

## Removal and Replacement Procedures

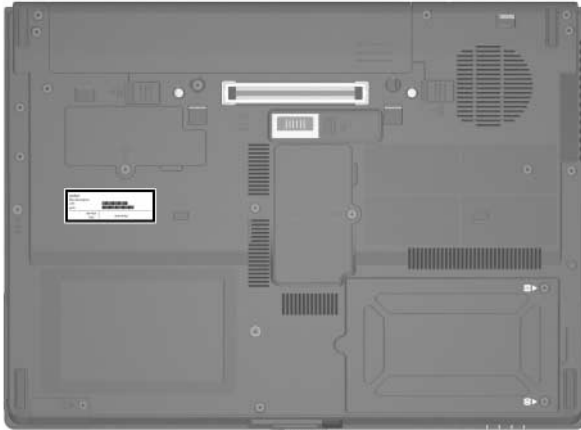
This chapter provides removal and replacement procedures.

There are as many as 81 screws, in 14 different sizes, that must be removed, replaced, or loosened when servicing the computer. Make special note of each screw size and location during removal and replacement.

Refer to [Appendix A, “Screw Listing”](#) for detailed information on screw sizes, locations, and usage.

## 5.1 Serial Number

Report the computer serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the computer.




*Serial Number Location*

## 5.2 Disassembly Sequence Chart

Use the chart below to determine the section number to be referenced when removing computer components.

### Disassembly Sequence Chart

Section	Description	# of Screws Removed
5.3	<a href="#">Preparing the Computer for Disassembly</a>	
	Battery	0
5.4	<a href="#">Hard Drive</a>	2 loosened to remove the hard drive cover 1 loosened to remove the hard drive 4 to disassemble the hard drive
5.5	<a href="#">Computer Feet</a>	0
5.6	<a href="#">Bluetooth Module</a>	1 loosened
5.7	<a href="#">External Memory Module</a>	1 loosened to remove the memory module compartment cover
5.8	<a href="#">Mini Card WLAN Module</a>	1 loosened to remove the Mini Card module compartment cover 2 removed to remove the Mini Card WLAN module
	 To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country. If you install a device and then receive a warning message, remove the device to restore computer functionality. Then contact Customer Care.	
5.9	<a href="#">MultiBay II Device</a>	1

---

### Disassembly Sequence Chart (*Continued*)

---

Section	Description	# of Screws Removed
5.10	Keyboard	3
5.11	RTC Battery	0
5.12	Internal Memory Module	0
5.13	Modem Module	2
5.14	Mini Card WWAN Module	2
5.15	Switch Cover	6
5.16	Power Button Board	2
5.17	Fan Assembly	1
5.18	Heat Sink	6 loosened
5.19	Processor	1 loosened
5.20	Display Assembly	7
	Display bezel	4
	Display hinges	4
	Display panel	6
	Display inverter	0
	Wireless antenna transceivers	2
5.21	Top Cover	12
5.22	PC Card/Digital Media Board	3
5.23	Speaker	0
5.24	Microphone	0
5.25	System Board	6
5.26	MultiBay II Eject Assembly	1

---

## **5.3 Preparing the Computer for Disassembly**

Before you begin any removal or installation procedures:

1. Shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power cord.

---

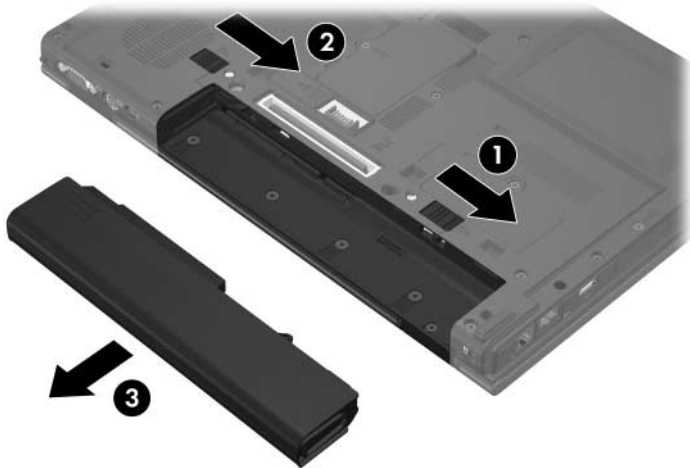
### Battery Spare Part Number Information

---

8-cell, 5.1-AH	418867-001
4-cell, 2.5-AH	418871-001

---

4. Remove the battery by following these steps:
  - a. Turn the computer upside down with the rear panel toward you.
  - b. Slide the battery release latch on the right **1** and then the battery release latch on the left **2** to release the battery.
  - c. Slide the battery **3** straight back and remove it.



#### *Removing the Battery*

Reverse the above procedure to install the battery.

## 5.4 Hard Drive

---

### Hard Drive Spare Part Number Information

---

7200 rpm		5400 rpm	
60 GB	418861-001	100 GB	418863-001
		80 GB	418862-001
		60 GB	418859-001
		40 GB	418858-001

---

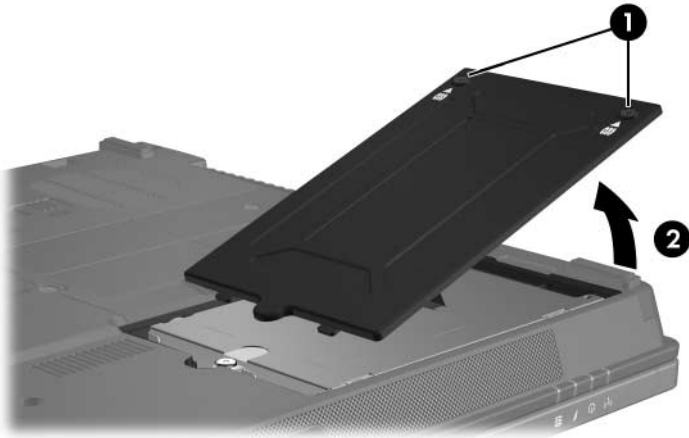
1. Prepare the computer for disassembly (refer to [Section 5.3](#)).
2. Position the computer with the front toward you.

3. Loosen the two Phillips PM2.0×5.0 screws ❶ that secure the hard drive cover to the computer.
4. Lift the right side of the hard drive cover ❷ and swing it up and to the left.
5. Remove the hard drive cover.



The hard drive cover is included in the Plastics Kit, spare part number 418877-001.

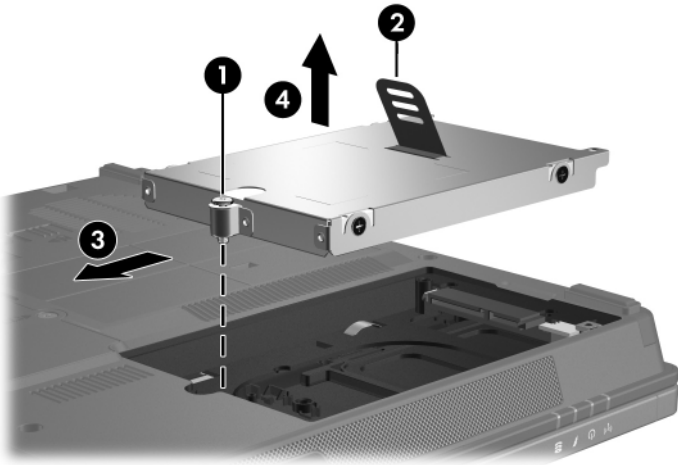
---



*Removing the Hard Drive Cover*

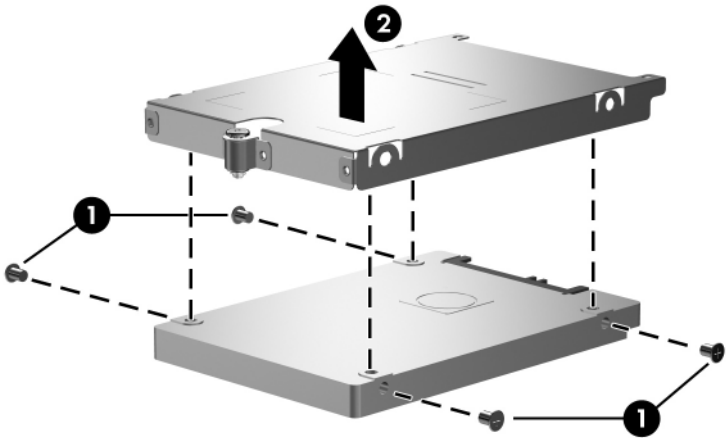


6. Loosen the Phillips PM2.5×13.0 spring-loaded hard drive retention screw ❶.
7. Grasp the mylar tab ❷ on the hard drive and slide the hard drive ❸ to the left to disconnect it from the system board.
8. Remove the hard drive ❹ from the hard drive bay.



*Removing the Hard Drive*

9. Remove the four Phillips PM3.0×3.0 hard drive frame screws ❶ from each side of the hard drive.
10. Lift the frame ❷ straight up to remove it from the hard drive.

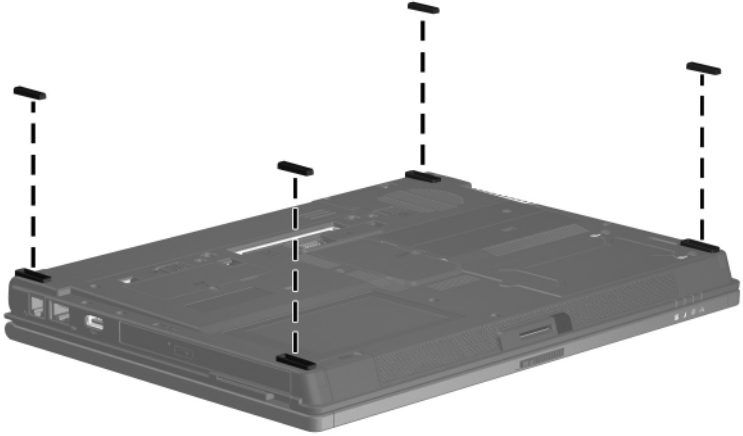


### *Removing the Hard Drive Frame*

Reverse the above procedure to reassemble and install the hard drive.

## 5.5 Computer Feet

The computer feet are adhesive-backed rubber pads. The feet are included in the Plastics Kit, spare part number 418877-001.



*Replacing the Computer Feet*

## 5.6 Bluetooth Module

---

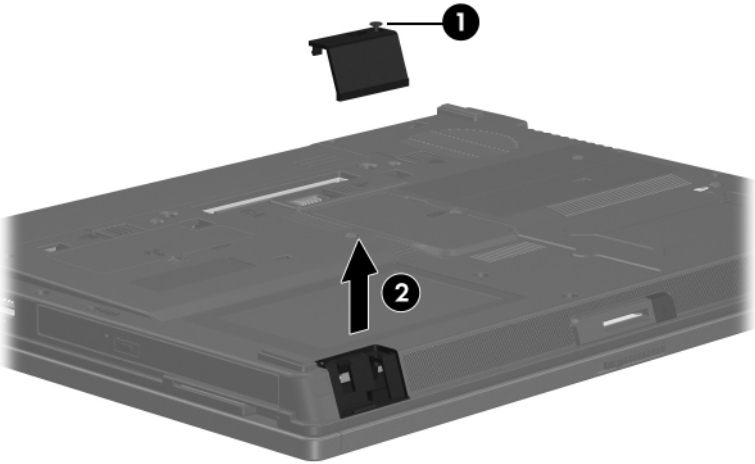
### Bluetooth Module Spare Part Number Information

---

Bluetooth module (includes Bluetooth module cable)	409993-001
----------------------------------------------------	------------

---

1. Prepare the computer for disassembly (refer to [Section 5.3](#)).
2. Loosen the Phillips PM2.0x5.0 screw ❶ that secures the Bluetooth module cover to the computer.
3. Remove the Bluetooth module cover ❷.



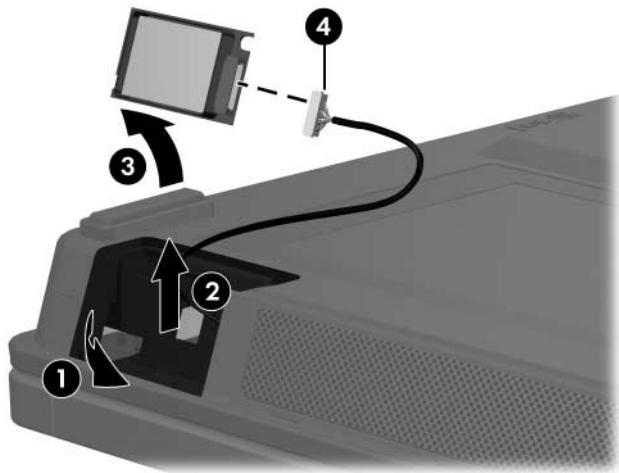
*Removing the Bluetooth Module Cover*

4. Slide the Bluetooth module ❶ to the right until the left side of the module is clear of the left side of the clip in the base enclosure.
5. Swing the left side of the Bluetooth module ❷ out of the base enclosure.
6. Slide the Bluetooth module ❸ to the left until it is removed from the base enclosure.
7. Disconnect the Bluetooth module cable ❹ from the Bluetooth module.
8. Remove the Bluetooth module.



The Bluetooth module cable is included with the Bluetooth module spare part kit and is also available in the Cable Kit, spare part number 418876-001.

---



### *Removing the Bluetooth Module*

Reverse the above procedure to install a Bluetooth module.

## 5.7 External Memory Module

---

### Memory Module Spare Part Number Information

---

PC2-5300		PC2-4200	
2048 MB	418857-001	2048 MB	418853-001
1024 MB	418856-001	1024 MB	418852-001
512 MB	418855-001	512 MB	418851-001
256 MB	418854-001	256 MB	418850-001

---

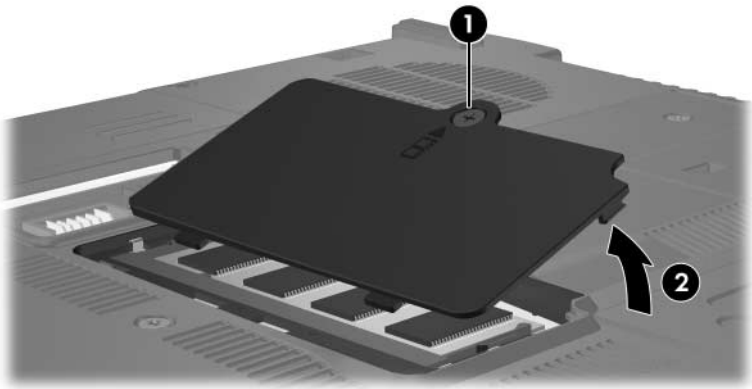
1. Prepare the computer for disassembly (refer to [Section 5.3](#)).
2. Position the computer with the front toward you.

3. Loosen the Phillips PM2.0×5.0 screw ❶ that secures the memory module compartment cover to the computer.
4. Lift the right edge of the cover ❷ and swing it up and to the left.
5. Remove the memory module compartment cover.



The memory module compartment cover is included in the Plastics Kit, spare part number 418877-001.

---



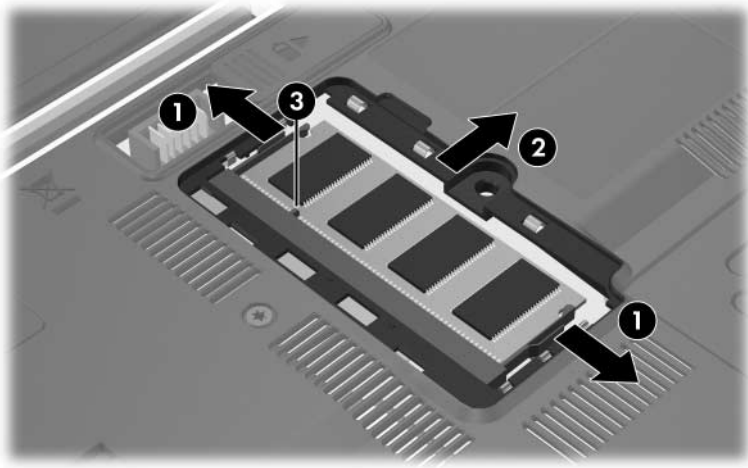
*Removing the Memory Module Compartment Cover*

6. Spread the retaining tabs **1** on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)
7. Slide the module **2** away from the socket at an angle.
8. Remove the memory module.



Memory modules are designed with a notch **3** to prevent incorrect installation into the memory module socket.

---



### Removing the Memory Module

Reverse the above procedure to install a memory module.



## 5.8 Mini Card WLAN Module

### Mini Card WLAN Module Spare Part Number Information

802.11b/g HS WLAN module for use in North America				407107-001
802.11b/g HS WLAN module for use in the countries listed below. These countries are categorized as the rest of the world (ROW).				407107-002
China	Honduras	Qatar	Uruguay	
Ecuador	Pakistan	South Korea	Venezuela	
Haiti	Peru			
802.11b/g HS WLAN module for use in Japan				407107-291
802.11b/g LJ WLAN module for use in North America				407108-001
802.11b/g LJ WLAN module for use in the ROW countries listed below:				407108-002
China	Honduras	Qatar	Uruguay	
Ecuador	Pakistan	South Korea	Venezuela	
Haiti	Peru			
802.11b/g LJ WLAN module for use in Japan				407108-291
802.11a/b/g GL WLAN module for use in the countries listed below. These countries are categorized as most of the world 1 (MOW1).				407576-001
Antigua & Barbuda	Chile	Panama	Paraguay	
Argentina	Dominican Republic	India	Saudi Arabia	
Australia		Indonesia	Taiwan	
Bahamas	Guam	Malaysia	The United States	
Barbados	Guatemala	Mexico		
Brunei	Hong Kong	New Zealand	Vietnam	
Canada				

## Mini Card WLAN Module

### Spare Part Number Information (*Continued*)

---

802.11a/b/g GL WLAN module for use in the countries listed below. These countries are categorized as most of the world 2 (MOW2).

Aruba	Estonia	Poland	Norway
Austria	Finland	Portugal	Oman
Azerbaijan	France	Romania	Slovenia
Bahrain	Georgia	Russia	South Africa
Belgium	Germany	Serbia and Montenegro	Spain
Bermuda	Greece	Singapore	Sri Lanka
Bulgaria	Hungary	Slovakia	Sweden
Cayman Islands	Iceland	Liechtenstein	Switzerland
Columbia	Ireland	Lithuania	Turkey
Croatia	Italy	Luxembourg	The United Kingdom
Cyprus	Latvia	Malta	Uzbekistan
Czech Republic	Lebanon	Monaco	
Denmark	The Philippines	The Netherlands	
Egypt			
El Salvador			

---

802.11a/b/g GL WLAN module for use in the ROW countries listed below:

China	Honduras	Qatar	Uruguay
Ecuador	Pakistan	South Korea	Venezuela
Haiti	Peru		

---

802.11a/b/g GL WLAN module for use in Japan 407576-291

---

802.11b/g GL WLAN module for use in Korea 407576-AD1

---

802.11b/g GL WLAN module for use in the following countries: 409250-004

Israel	Kuwait	United Arab Emirates	Ukraine
Jordan	Thailand		

---

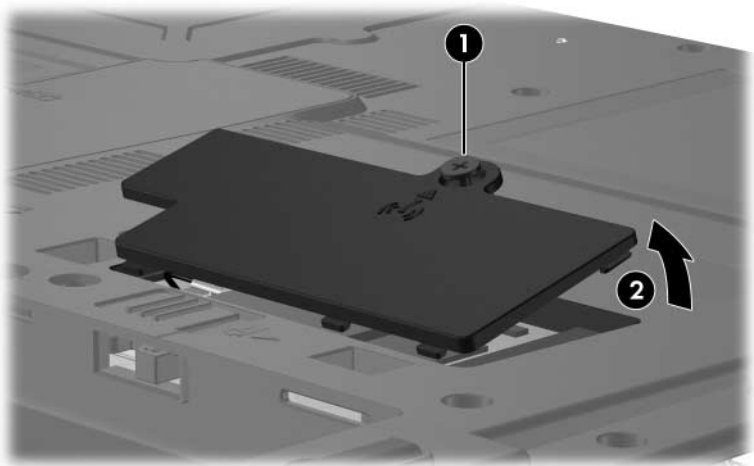
1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Position the computer with the front toward you.
3. Loosen the Phillips PM2.0x5.0 screw **1** that secures the Mini Card module compartment cover to the computer.
4. Lift the front of the cover **2** and swing it up and toward the back of the computer.
5. Remove the Mini Card module compartment cover.



---

The Mini Card module compartment cover is included in the Plastics Kit, spare part number 418877-001.

---



*Removing the Mini Card Module Compartment Cover*

6. Make note of which wireless antenna cable is attached to which antenna clip on the Mini Card WLAN module before disconnecting the cables, then disconnect the auxiliary and main wireless antenna cables **1** from the Mini Card WLAN module.



The wireless antenna cables are available in the Wireless Antenna Kit, spare part number 418899-001.

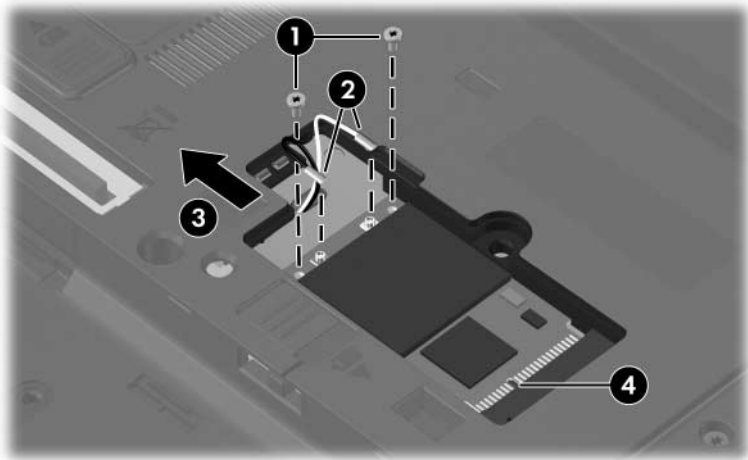
---

7. Remove the two Phillips PM2.0×3.0 screws **2** that secure the Mini Card WLAN module to the computer. (The edge of the module opposite the socket rises away from the computer.)
8. Remove the Mini Card WLAN module **3** by pulling the module away from the socket at an degree angle.



Mini Card modules are designed with a notch **4** to prevent incorrect installation.

---



### *Removing a Mini Card WLAN Module*

Reverse the above procedure to install a Mini Card WLAN module.

## 5.9 MultiBay II Device

---

### MultiBay II Device Spare Part Number Information

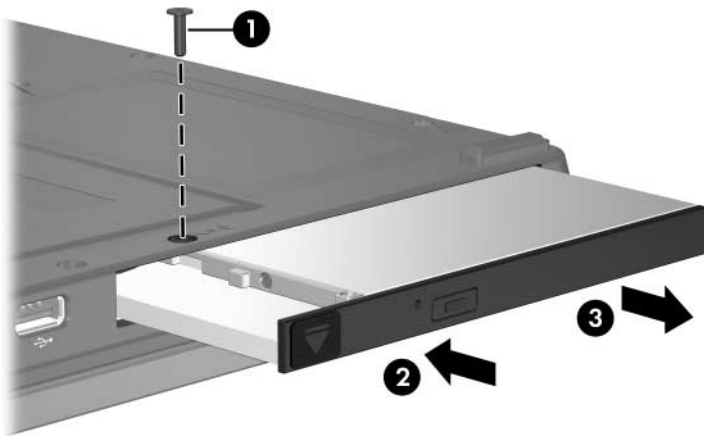
---

DVD±RW and CD-RW Double-Layer Combo Drive	418866-001
DVD±RW and CD-RW Combo Drive	418865-001
DVD-ROM drive	418864-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Position the computer with the left side toward you.

3. Remove the Phillips PM2.5×5.0 screw **1** that secures the MultiBay II device to the computer.
4. Push in on the right side of the MultiBay II device **2**.  
(The MultiBay II device partially protrudes from the MultiBay II.)
5. Slide the MultiBay II device **3** out of the computer.



### *Removing the MultiBay II Device*

Reverse the above procedure to install an MultiBay II device.

## 5.10 Keyboard

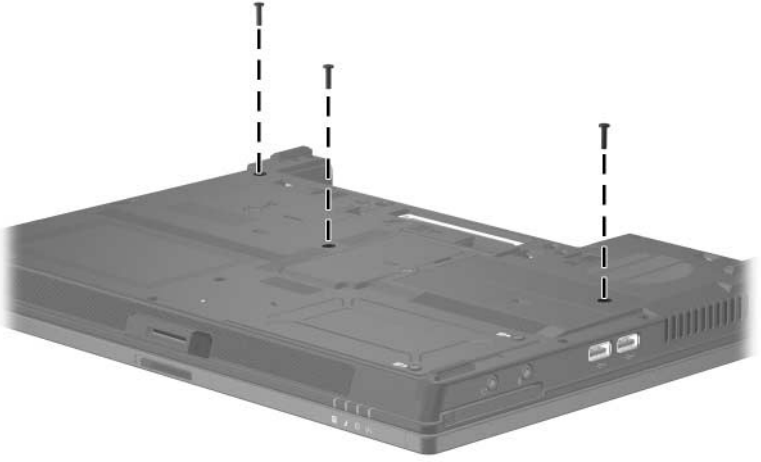
### Keyboard Spare Part Number Information

For use in:

Belgium	418910-A41	Latin America	418910-161
Brazil	418910-201	Norway	418910-091
The Czech Republic	418910-221	Portugal	418910-131
Denmark	418910-081	Russia	418910-251
France	418910-051	Saudi Arabia	418910-171
French Canada	418910-121	Slovakia	418910-231
Germany	418910-041	Slovenia	418910-BA1
Greece	418910-151	Spain	418910-071
Hungary	418910-211	Sweden/Finland	418910-101
Iceland	418910-DD1	Switzerland	418910-111
Internationally	418910-021	Taiwan	418910-AB1
Israel	418910-BB1	Thailand	418910-281
Italy	418910-061	Turkey	418910-141
Japan	418910-291	The United Kingdom	418910-031
Korea	418910-AD1	The United States	418910-001

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Position the computer with the front toward you.

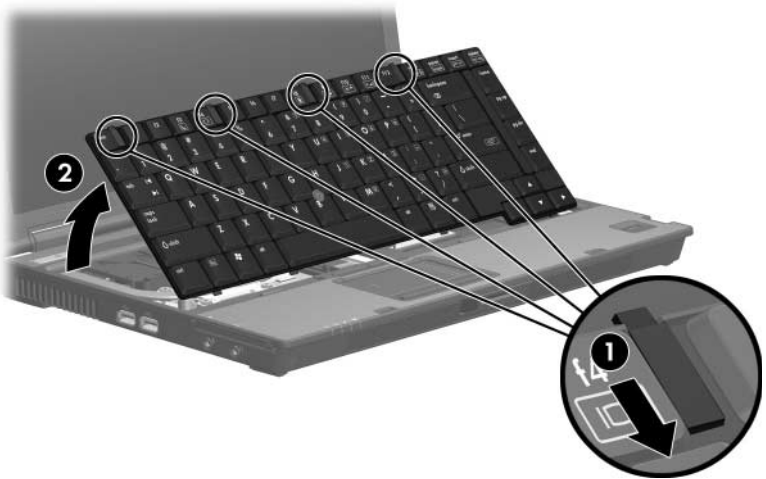
3. Remove the three Torx8 T8M2.5×11.0 screws that secure the keyboard to the computer.



*Removing the Keyboard Screws*

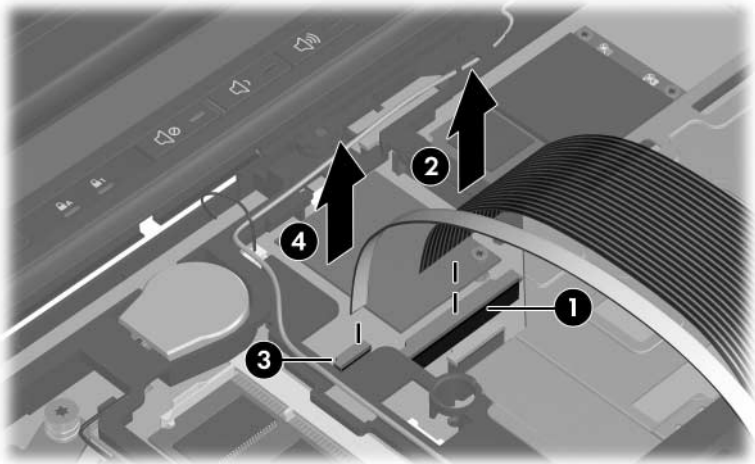


4. Turn the computer display-side up with the front toward you.
5. Open the computer as far as possible.
6. Slide the four release tabs **1** on the rear edge of the keyboard forward.
7. Lift the rear edge of the keyboard **2** and swing it up toward you until it rests on the palm rest.



### *Releasing the Keyboard*

8. Release the zero insertion force (ZIF) connector **1** to which the keyboard cable is attached and disconnect the keyboard cable **2**.
9. Release the ZIF connector **3** to which the pointing stick cable is attached and disconnect the pointing stick cable **4**.
10. Remove the keyboard.



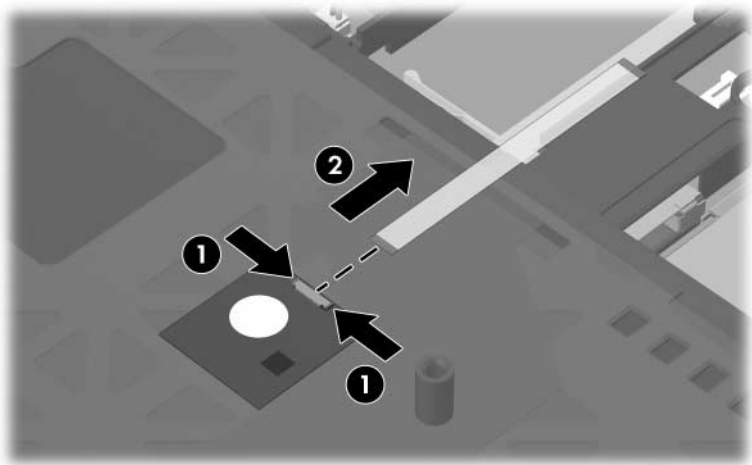
*Disconnecting the Keyboard and Pointing Stick Cables*

11. If it is necessary to replace the pointing stick cable, turn the keyboard upside down with the space bar toward you.
12. Release the ZIF connector **1** to which the pointing stick cable is attached and disconnect the pointing stick cable **2**.



The pointing stick cable is included with all keyboard spare part kits and is also available in the Cable Kit, spare part number 418876-001.

---



#### *Removing the Pointing Stick Cable*

Reverse the above procedure to install the keyboard.

## 5.11 RTC Battery



The RTC battery is included in the Plastics Kit, spare part number 418877-001.

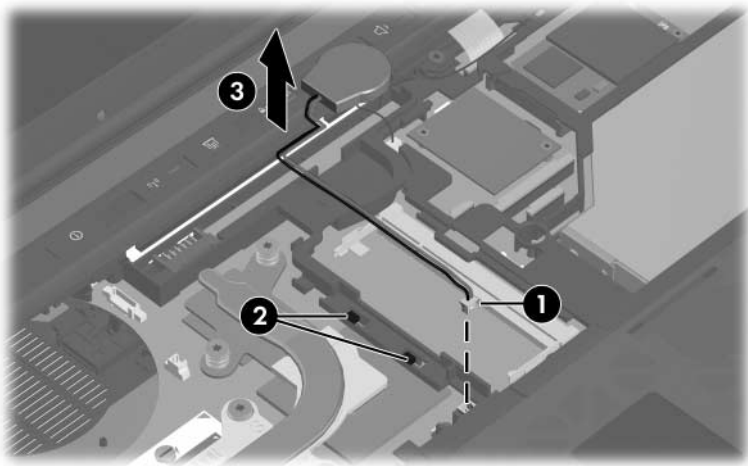
---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Release the keyboard ([Section 5.10](#)).
3. Disconnect the RTC battery cable **1** from the system board and remove the cable from the clips **2** in the top cover.
4. Remove the RTC battery **3** from the clip in the base enclosure.



The RTC battery is secured to the top cover by two-sided tape.

---



*Removing the RTC Battery*

Reverse the above procedure to install an RTC battery.

## 5.12 Internal Memory Module

---

### Memory Module Spare Part Number Information

---

PC2-5300		PC2-4200	
2048 MB	418857-001	2048 MB	418853-001
1024 MB	418856-001	1024 MB	418852-001
512 MB	418855-001	512 MB	418851-001
256 MB	418854-001	256 MB	418850-001

---

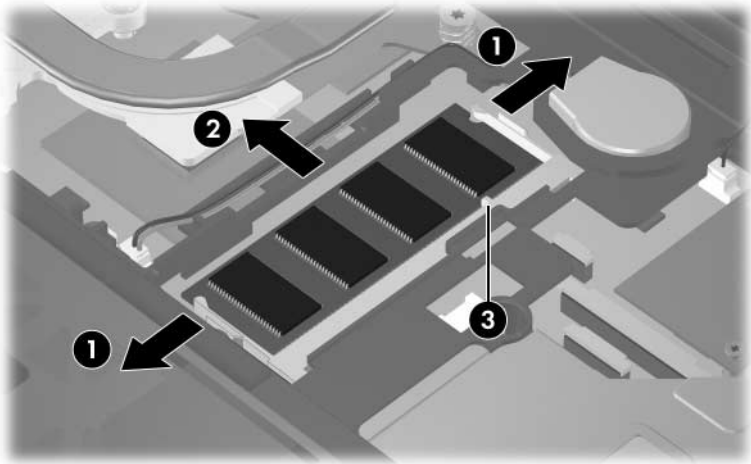
1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Release the keyboard ([Section 5.10](#)).

3. Spread the retaining tabs **1** on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)
4. Slide the module **2** away from the socket at an angle.
5. Remove the memory module.



Memory modules are designed with a notch **3** to prevent incorrect installation into the memory module socket.

---



### *Removing the Memory Module*

Reverse the above procedure to install a memory module.

## 5.13 Modem Module

---

### Modem Module Spare Part Number Information

---

Modem module

418849-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Release the keyboard ([Section 5.10](#)).

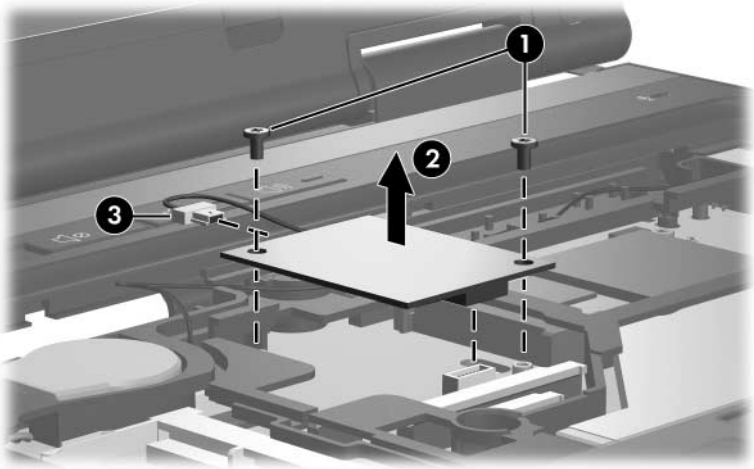
3. Remove the two Phillips PM2.0×6.0 screws ❶ that secure the modem module to the system board.
4. Lift the right side of the modem module ❷ to disconnect it from the system board.
5. Disconnect the modem module cable ❸ from the modem module.



The modem module cable is included in the modem module spare part kit and is also available in the Cable Kit, spare part number 418876-001.

---

6. Remove the modem module.



### *Removing the Modem Module*

Reverse the above procedure to install the modem module.



## 5.14 Mini Card WWAN Module

---

### Mini Card WWAN Module

### Spare Part Number Information

---

Mini Card WWAN module
-----------------------

---

418860-001
------------

---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Release the keyboard ([Section 5.10](#)).

3. Make note of which wireless antenna cable is attached to which antenna clip on the Mini Card WWAN module before disconnecting the cables, then disconnect the auxiliary and main wireless antenna cables **1** from the Mini Card WWAN module.

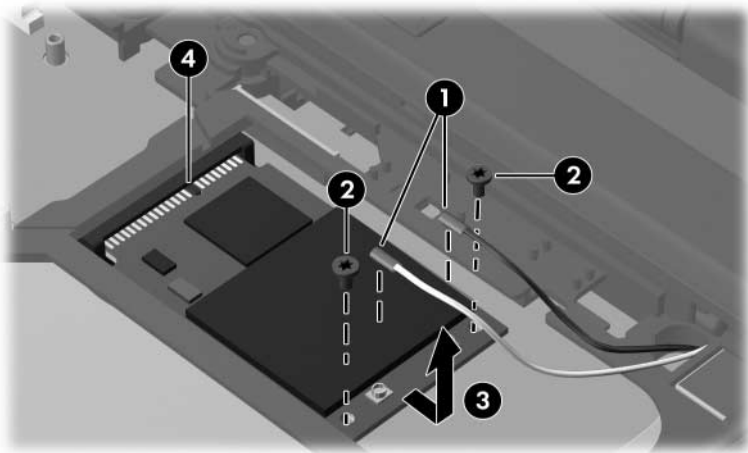


The wireless antenna cables are available in the Wireless Antenna Kit, spare part number 418899-001.

4. Remove the two Phillips PM2.0×3.0 screws **2** that secure the Mini Card WWAN module to the computer. (The edge of the module opposite the socket rises away from the computer.)
5. Remove the Mini Card WWAN module **3** by pulling the module away from the socket at an angle.



Mini Card modules are designed with a notch **4** to prevent incorrect installation.



### *Removing a Mini Card WWAN Module*

Reverse the above procedure to install a Mini Card WWAN module.

## 5.15 Switch Cover

---

### Switch Cover Spare Part Number Information

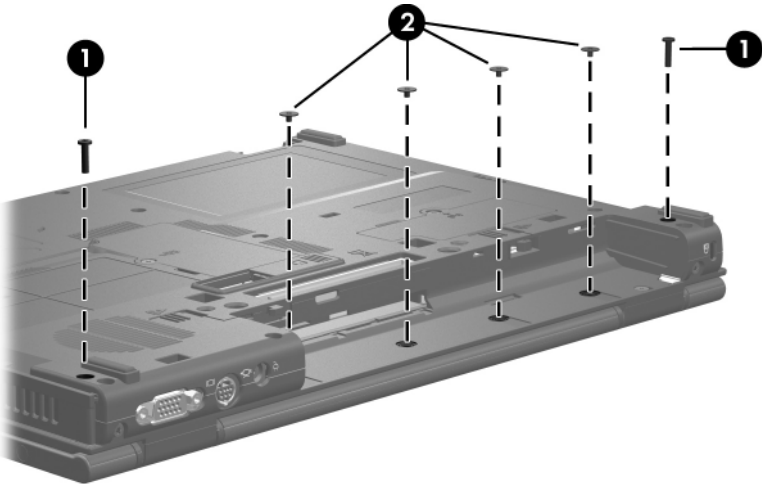
---

Switch cover

418900-001

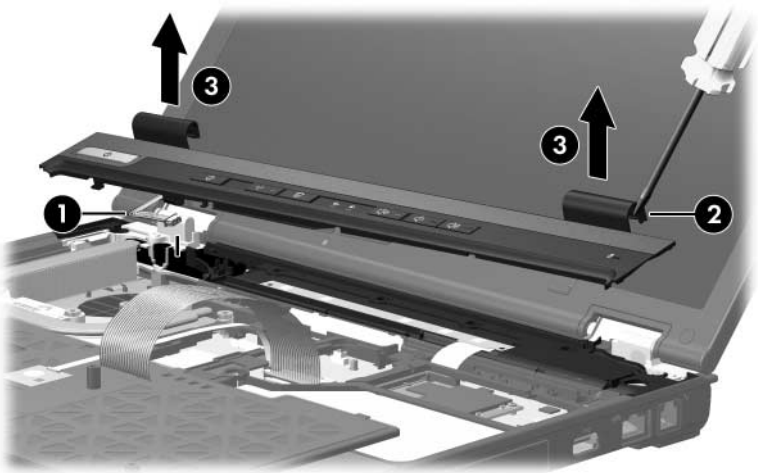
---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the keyboard ([Section 5.10](#)).
3. Turn the computer upside down with the rear panel toward you.
4. Remove the two T8M2.5×11.0 screws **1** and the four Phillips PM2.0×2.0 screws **2** that secure the switch cover to the computer.



*Removing the Switch Cover Screws*

5. Turn the computer display-side up with front toward you.
6. Open the computer as far as possible.
7. Disconnect the power button board cable ❶ from the system board.
8. Insert a thin flat-bladed tool under the hinge cover sections ❷ of the switch cover and lift up until the switch cover ❸ disengages from the computer.
9. Remove the switch cover.



### *Removing the Switch Cover*

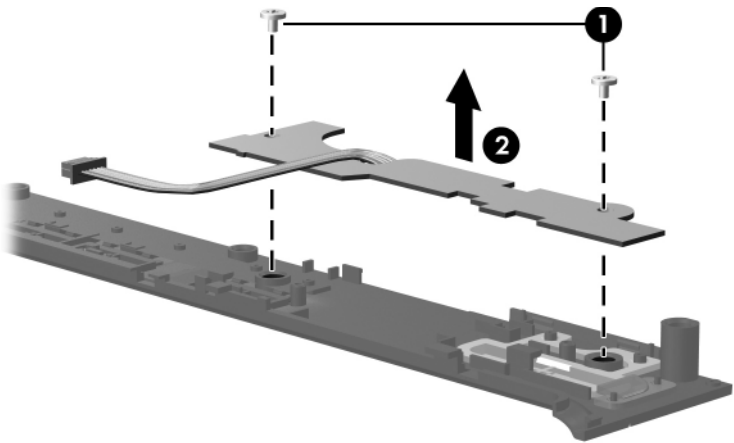
Reverse the above procedure to install the switch cover.

## 5.16 Power Button Board

### Power Button Board Spare Part Number Information

Power button board (includes power button board cable)	418908-001
--------------------------------------------------------	------------

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the keyboard ([Section 5.10](#)).
3. Remove the switch cover ([Section 5.15](#)).
4. Remove the two Phillips PM2.5×4.0 screws **1** that secure the power button board to the switch cover.
5. Remove the power button board **2** from the switch cover.



#### *Removing the Power Button Board*

Reverse the above procedure to install the power button board.

## 5.17 Fan Assembly

---

### Fan Assembly Spare Part Number Information

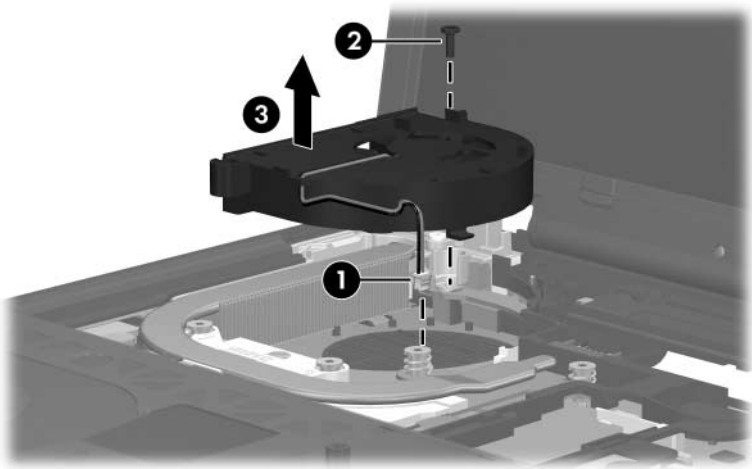
---

Fan assembly

418886-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Remove the keyboard ([Section 5.10](#)).
3. Remove the switch cover ([Section 5.15](#)).
4. Disconnect the fan cable **1** from the system board.
5. Remove the Torx8 T8M2.5×7.0 screw **2** that secures the fan assembly to the base enclosure.
6. Remove the fan assembly **3** from the computer.



*Removing the Fan Assembly*

Reverse the above procedure to install the fan assembly.

## 5.18 Heat Sink

---

### Heat Sink Spare Part Number Information

---



All heat sink spare part kits include thermal grease, alcohol pads, and thermal pads.

For use with discrete system board (spare part number 418904-001)	418887-001
For use with UMA system board (spare part number 418931-001)	418930-001

---

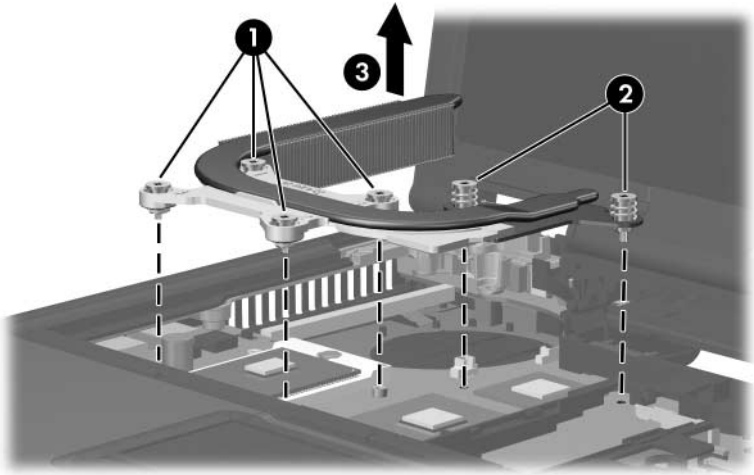
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Keyboard ([Section 5.10](#))
  - b. Switch cover ([Section 5.15](#))
  - c. Fan assembly ([Section 5.17](#))
  - d. Heat sink ([Section 5.18](#))

2. Loosen the four Phillips PM2.0×10.0 screws ❶ and the two Phillips PM2.0×13.0 screws ❷ that secure the heat sink to the system board.
3. Remove the heat sink ❸ from the base enclosure.



Due to the adhesive quality of the thermal paste located between the heat sink and processor, it may be necessary to move the heat sink from side to side to detach the heat sink from the processor.

---



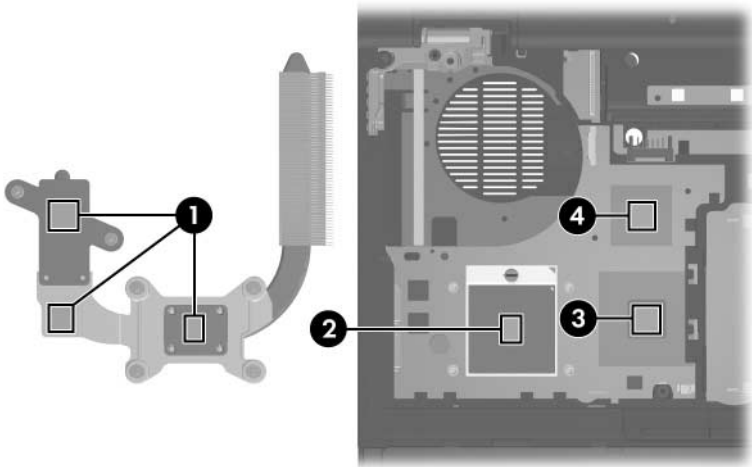
*Removing the Heat Sink*





The thermal paste and thermal pads should be thoroughly cleaned from the surfaces of the heat sink **1**, processor **2**, Chip1 **3**, and Chip2 **4** each time the heat sink is removed. Thermal paste and thermal pads are included with all heat sink, processor, and system board spare part kits.

---



#### *Thermal Paste and Thermal Pad Locations*

Reverse the above procedure to install the heat sink.

## 5.19 Processor

---

### Processor Spare Part Number Information

---

Intel Core Duo T2600 (2.17-GHz) processor	418874-001
Intel Core Duo T2500 (2.00-GHz) processor	418870-001
Intel Core Duo T2400 (1.83-GHz) processor	418869-001
Intel Core Duo T2300 (1.67-GHz) processor	418868-001
Intel Core Solo T1300 (1.66-GHz) processor	418885-001

---

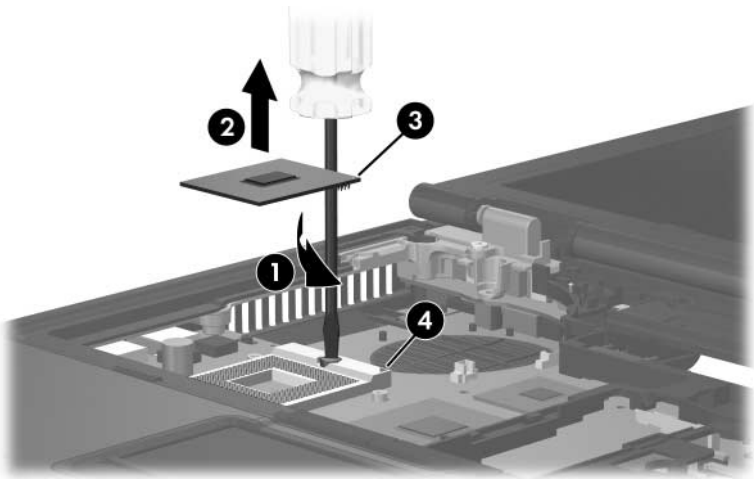
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Keyboard ([Section 5.10](#))
  - b. Switch cover ([Section 5.15](#))
  - c. Fan assembly ([Section 5.17](#))
  - d. Heat sink ([Section 5.18](#))

2. Use a flat-bladed screwdriver to turn the processor locking screw **1** one-half turn counterclockwise until you hear a click.
3. Lift the processor **2** straight up and remove it.



The gold triangle **3** on the processor should be aligned with the triangle icon **4** on the processor socket when you install the processor.

---



### Removing the Processor

Reverse the above procedure to install the processor.

## 5.20 Display Assembly

---

### Display Assembly Spare Part Number Information

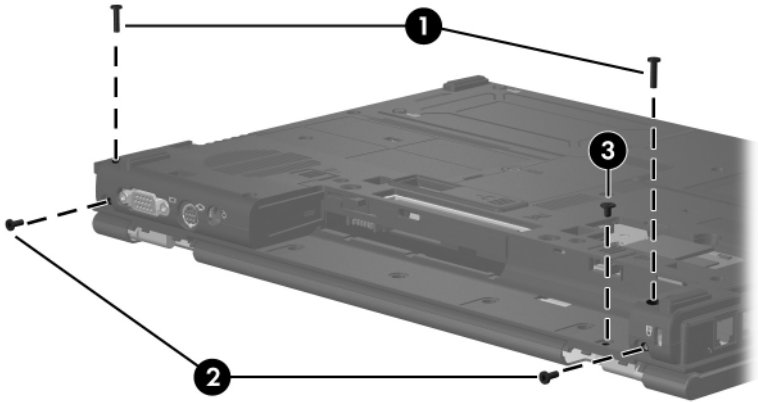
---

14.1-inch, WXGA+	418907-001
14.1-inch, WXGA	418896-001

---

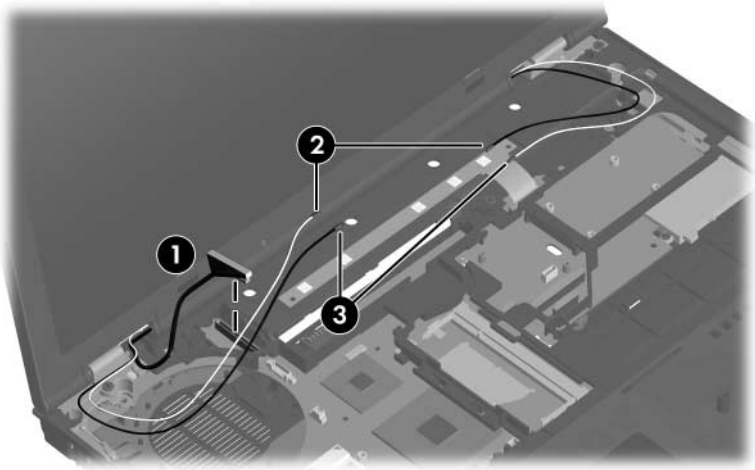
1. Prepare the computer for disassembly ([Section 5.3](#)).
2. Disconnect the wireless antenna cables from the Mini Card WLAN module ([Section 5.8](#)).
3. Remove the keyboard ([Section 5.10](#)).
4. Disconnect the wireless antenna cables from the Mini Card WWAN module ([Section 5.14](#)).
5. Remove the switch cover ([Section 5.15](#)).

6. Close the computer and turn it upside down with the rear panel toward you.
7. Remove the following screws:
  - ❶ Two Torx8 T8M2.5×11.0 screws from the computer bottom
  - ❷ Two Torx8 T8M2.5×7.0 screws from the computer rear panel
  - ❸ One Phillips PM2.5×5.0 screw from the computer battery bay



*Removing the Display Assembly Screws*

8. Turn the computer display-side up with the front toward you.
9. Open the computer as far as it will open.
10. Disconnect the display cable ❶ from the system board.
11. Remove the wireless antenna cables ❷ and ❸ from the Mini Card compartment and the top cover clips.

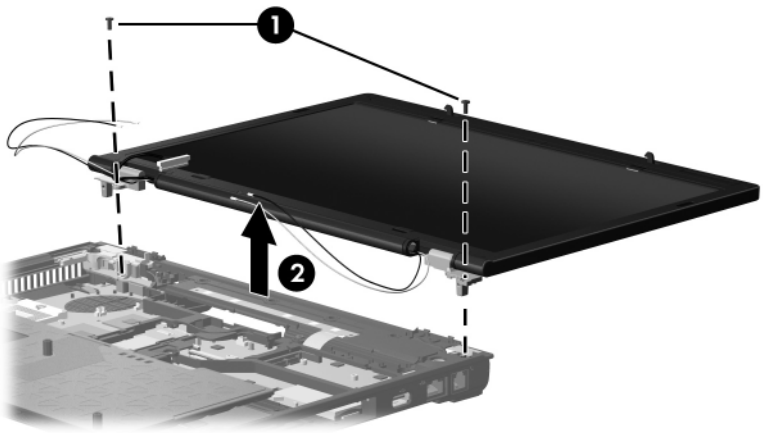


*Disconnecting the Display Cable and Removing the Wireless Antenna Cables*



**CAUTION:** Support the display assembly when removing the following screws. Failure to support the display assembly can result in damage to the display assembly and other computer components.

12. Remove the two Torx8 T8M2.5×7.0 screws ❶ that secure the display assembly to the computer.
13. Lift the display assembly ❷ straight up and remove it.



*Removing the Display Assembly*

---

## Display Assembly Components Spare Part Number Information

---

Description	Spare Part Number
Display bezel	418889-001
Display panels	
14.1-inch, WXGA+	418891-001
14.1-inch, WXGA	418890-001
Display Hinge Kit	418902-001
Display Inverter	418888-001
Wireless Antenna Kit	418899-001
Display enclosure	418895-001
Display Bracket Kit (includes left display bracket)	418894-001
Display Cable Kit (for use with 14.1-inch, WXGA+ display panel)	418898-001
Display Cable Kit (for use with 14.1-inch, WXGA display panel)	418897-001
Display Screw Kit	418892-001
Display Rubber Kit (includes all display bezel rubber and mylar screw covers)	418893-001

---



14. Remove the following:

① and ② four rubber screw covers

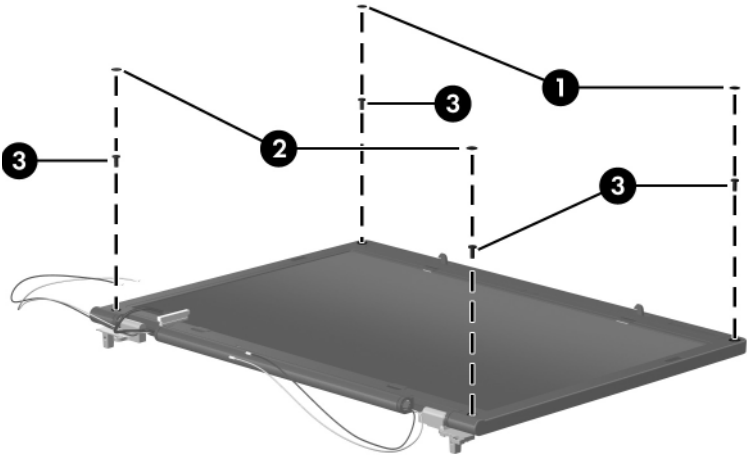


The two rubber screw covers ① on the top edge of the display bezel are different from the two rubber screw covers ② on the bottom edge of the display bezel.

Both types of rubber screw covers are included in the Display Rubber Kit, spare part number 418893-001.

---

③ Four Phillips PM2.5×6.0 screws



*Removing the Display Bezel Screws*

---

## Display Assembly Components

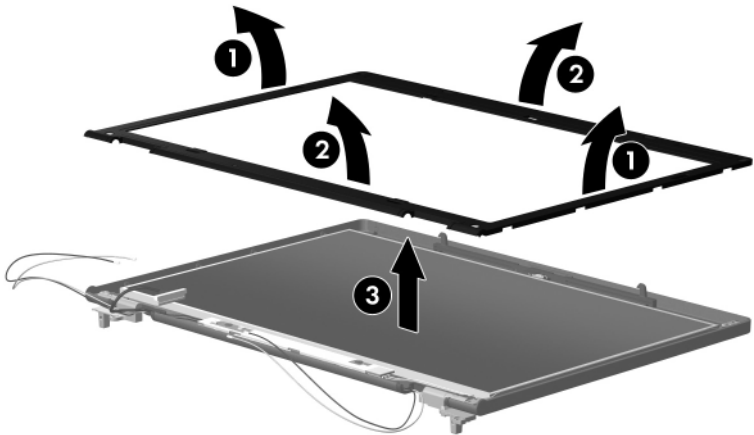
### Spare Part Number Information

---

Description	Spare Part Number
Display bezel	418889-001
Display enclosure	418895-001

---

- Flex the insides edges of the left and right sides **1** and the top and bottom sides **2** of the display bezel until the bezel disengages from the display enclosure.
- Remove the display bezel **3**.



*Removing the Display Bezel*

---

## Display Assembly Components

### Spare Part Number Information

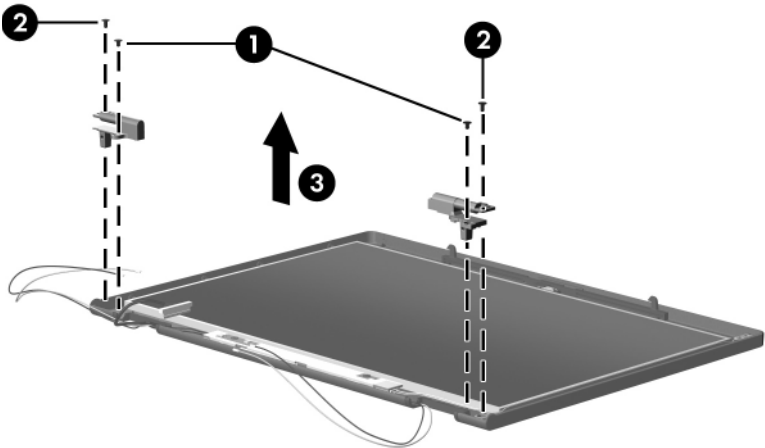
---

Description	Spare Part Number
Display Hinge Kit	418902-001

---

17. If it is necessary to replace the display hinges, remove the Phillips PM2.5×4.0 screw ❶ and the Phillips PM2.5×6.0 screw ❷ that secure each hinge to the display enclosure.

18. Remove the display hinges ❸.

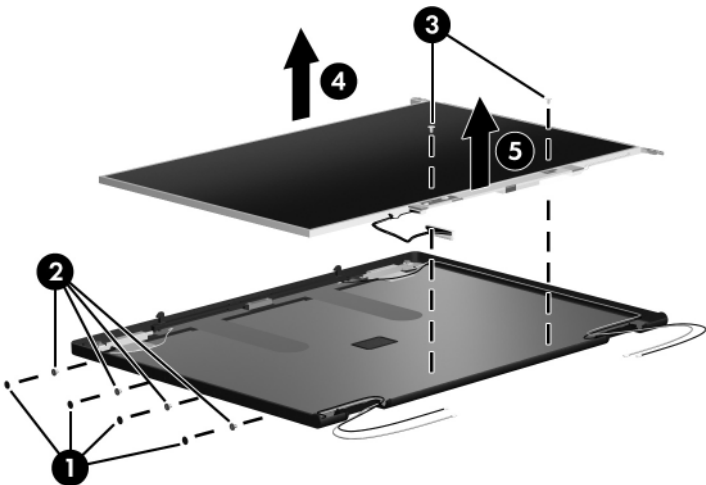


*Removing the Display Hinges*

## Display Assembly Components Spare Part Number Information

Description	Spare Part Number
Display panels	
14.1-inch, WXGA+	418891-001
14.1-inch, WXGA	418890-001

19. Remove the four mylar screw covers **1** and the four Phillips PM2.0×3.0 screws **2** that secure the display panel to the display enclosure.
20. Remove the two Phillips PM2.5×6.0 screws **3** that secure the display inverter to the display enclosure.
21. Remove the display panel **4** and display inverter **5** from the display enclosure.



*Removing the Display Panel*

---

## Display Assembly Components

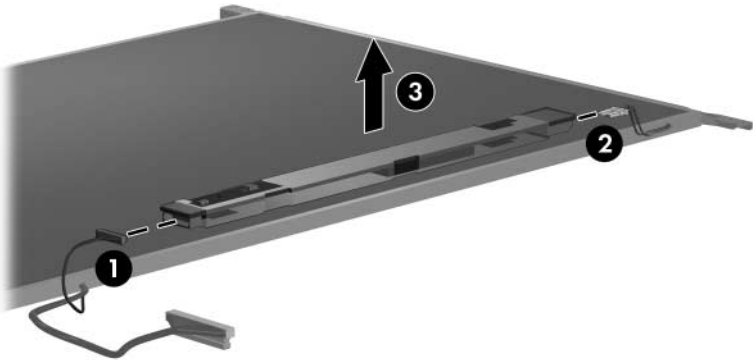
### Spare Part Number Information

---

Description	Spare Part Number
Display Inverter	418888-001

---

22. Disconnect the display ❶ and backlight cables ❷ from the inverter.
23. Remove the inverter ❸.



*Removing the Display Inverter*

---

## Display Assembly Components

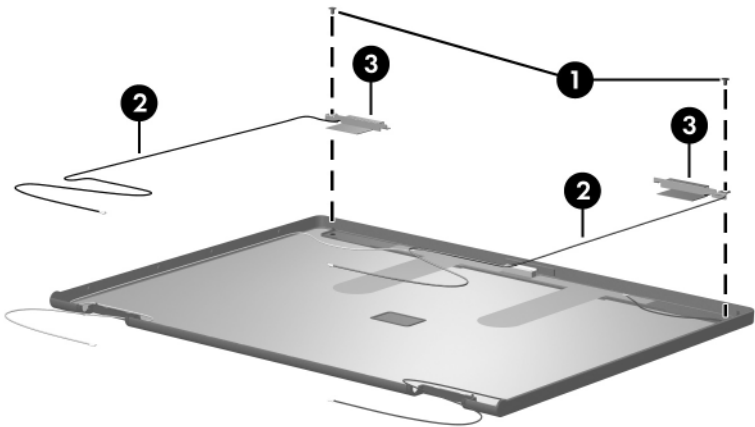
### Spare Part Number Information

---

Description	Spare Part Number
Wireless Antenna Kit	418899-001

---

24. If it is necessary to replace the wireless antenna transceivers and cables, remove the two Torx T8M2.5×4.0 screws ❶ that secure the left and right transceivers to the display enclosure.
25. Remove the wireless antenna cables ❷ from the clips in the display enclosure.
26. Detach the wireless antenna transceivers ❸ from the display enclosure.
27. Remove the wireless antenna transceivers and cables.



#### *Removing the Wireless Antenna Transceivers and Cables*

Reverse the above procedure to reassemble and install the display assembly

## 5.21 Top Cover

---

### Top Cover Spare Part Number Information

---

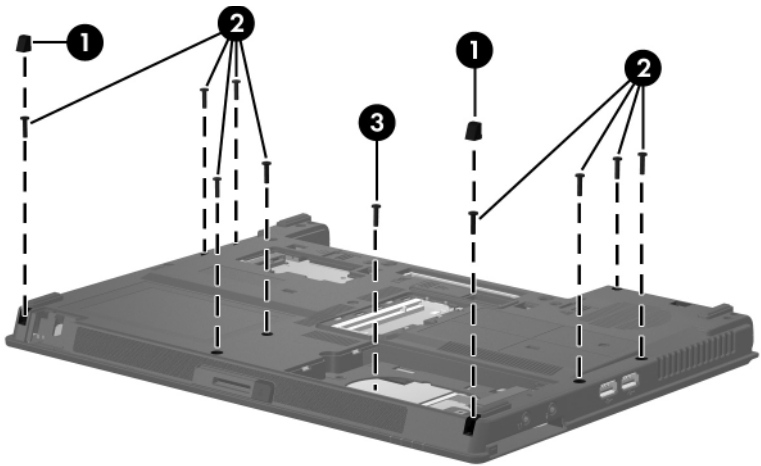
Top cover (includes TouchPad, smart card reader, and fingerprint sensor board)	418882-001
--------------------------------------------------------------------------------	------------

---

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Keyboard ([Section 5.10](#))
  - b. Switch cover ([Section 5.15](#))
  - c. Fan assembly ([Section 5.17](#))
  - d. Heat sink ([Section 5.18](#))
  - e. Display assembly ([Section 5.20](#))
2. Turn the computer upside down with the front toward you.

3. Remove the following:

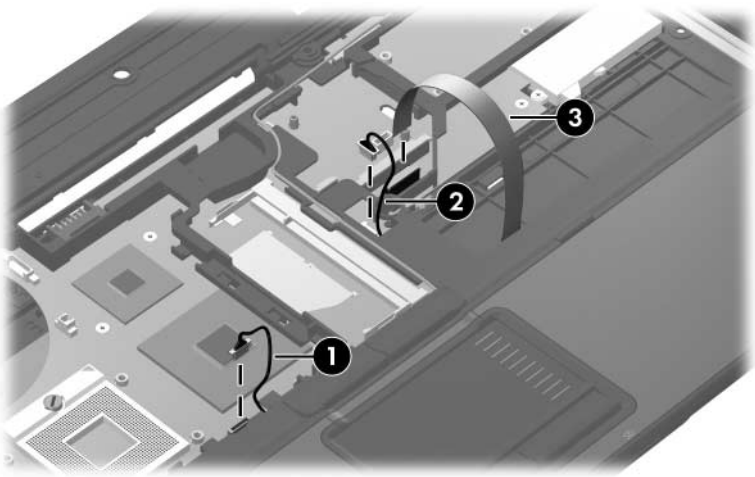
- ❶ Two rubber screw covers
- ❷ Nine Torx8 T8M2.5×11.0 screws that secure the top cover to the base enclosure
- ❸ One Phillips PM2.5×5.0 screw that secures the top cover to the base enclosure



*Removing the Top Cover Screws, Part 1*

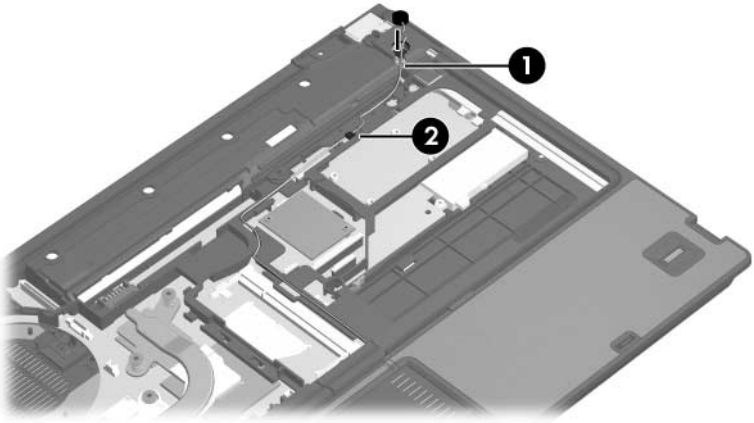


4. Turn the computer right-side up with the front toward you.
5. Disconnect the following cables from the system board:
  - ❶ TouchPad cable
  - ❷ Fingerprint reader board cable
  - ❸ Smart card assembly cable



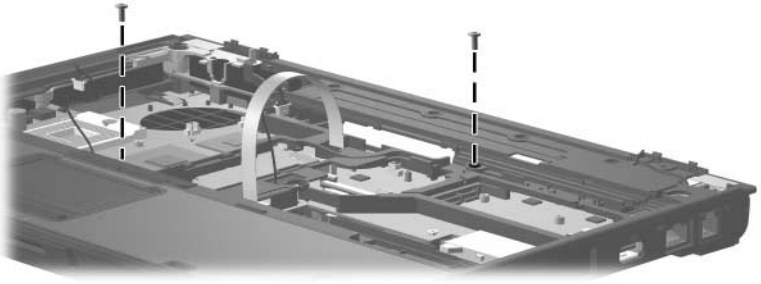
*Disconnecting the Top Cover Cables*

6. Remove the microphone ❶ from the clip in the top cover and the cable ❷ from the routing clips in the top cover.



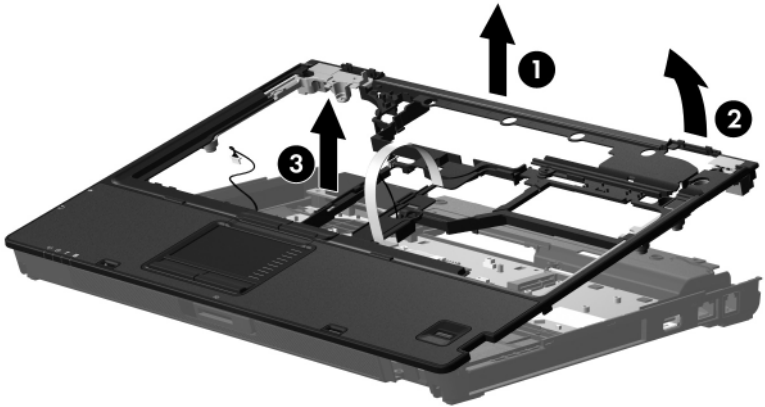
*Releasing the Microphone*

7. Remove the two Torx8 T8M2.5×7.0 screws that secure the top cover to the base enclosure.



*Removing the Top Cover Screws, Part 2*

8. Swing the rear edge of the top cover **1** up and forward **2** until the left and right sides disengage from the base enclosure.
9. Remove the top cover **3**.



### *Removing the Top Cover*

Reverse the above procedure to install the top cover.

## 5.22 PC Card/Digital Media Board

---

### PC Card/Digital Media Board Spare Part Number Information

---

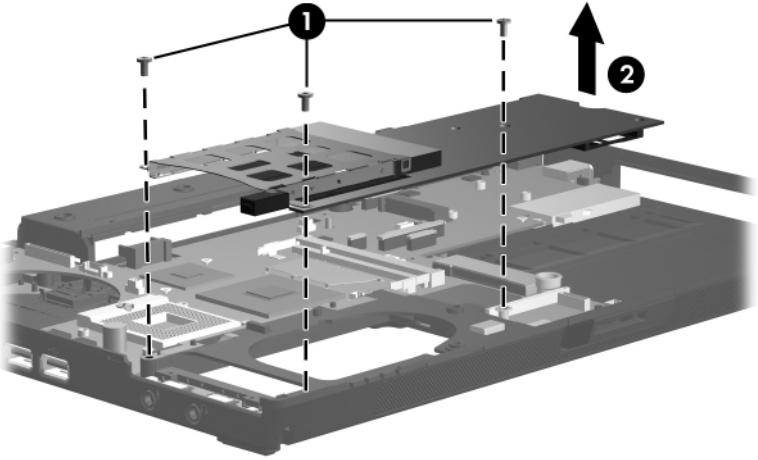
PC Card/digital media board

418884-001

---

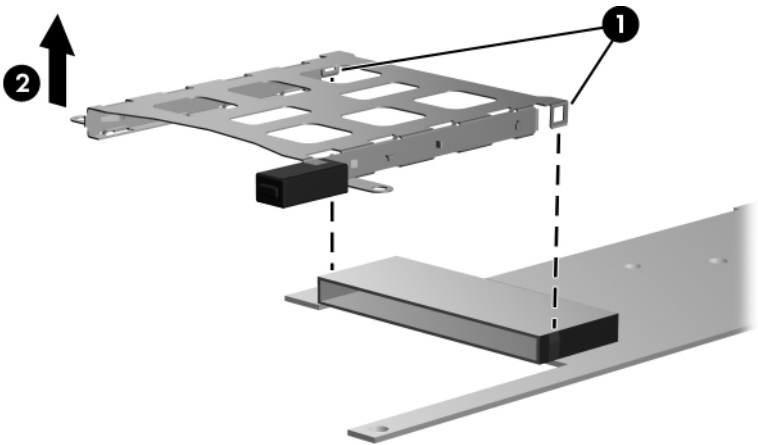
1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Keyboard ([Section 5.10](#))
  - b. Switch cover ([Section 5.15](#))
  - c. Fan assembly ([Section 5.17](#))
  - d. Heat sink ([Section 5.18](#))
  - e. Display assembly ([Section 5.20](#))
  - f. Top cover ([Section 5.21](#))

2. Remove the three Phillips PM2.5×5.0 screws ❶ that secure the PC Card/digital media board to the system board.
3. Lift up on the right side of the PC Card/digital media board ❷ to disconnect the board from the system board.



*Removing the PC Card/Digital Media Board*

4. If it is necessary to remove the PC Card assembly from the digital media board, disengage the hooks **1** on the PC Card assembly from the tabs on the digital media board.
5. Remove the PC Card assembly **2** from the digital media board.



### *Removing the PC Card Assembly*

Reverse the above procedure to reassemble and install the PC Card/digital media board.

## 5.23 Speaker

---

### Speaker Spare Part Number Information

---

Speaker

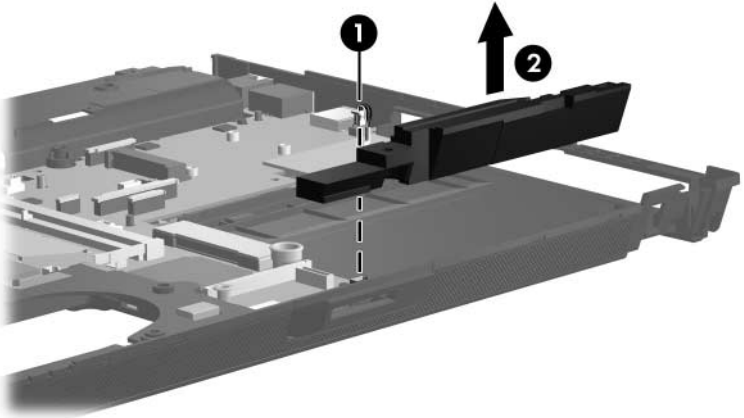
418883-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Keyboard ([Section 5.10](#))
  - b. Switch cover ([Section 5.15](#))
  - c. Fan assembly ([Section 5.17](#))
  - d. Heat sink ([Section 5.18](#))
  - e. Display assembly ([Section 5.20](#))
  - f. Top cover ([Section 5.21](#))
  - g. PC Card/digital media board ([Section 5.22](#))



2. Disconnect the speaker cable ❶ from the system board.
3. Remove the speaker ❷ from the base enclosure.



*Removing the Speaker*

Reverse the above procedure to install the speaker.

## 5.24 Microphone

---

### Microphone Spare Part Number Information

---

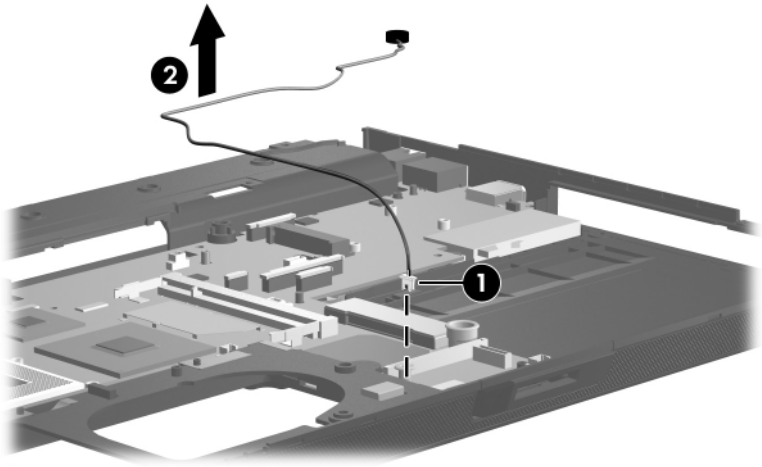
Microphone

418903-001

---

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Keyboard ([Section 5.10](#))
  - b. Switch cover ([Section 5.15](#))
  - c. Fan assembly ([Section 5.17](#))
  - d. Heat sink ([Section 5.18](#))
  - e. Display assembly ([Section 5.20](#))
  - f. Top cover ([Section 5.21](#))
  - g. PC Card/digital media board ([Section 5.22](#))

2. Disconnect the microphone cable ❶ from the system board.
3. Remove the microphone ❷ from the base enclosure.



*Removing the Microphone*

Reverse the above procedure to install the microphone.

## 5.25 System Board

---

### System Board Spare Part Number Information

---

For use with heat sink with spare part number 418887-001	418904-001
For use with heat sink with spare part number 418930-001	418931-001

---

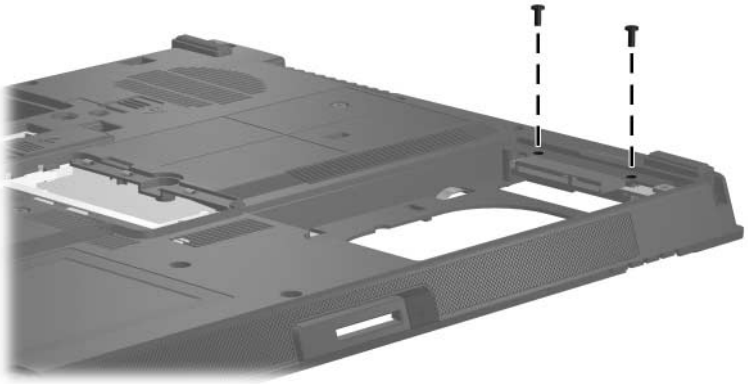


When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules ([Section 5.7](#) and [Section 5.12](#))
  - Mini Card WLAN module ([Section 5.8](#))
  - RTC battery ([Section 5.11](#))
  - Modem module ([Section 5.13](#))
  - Mini Card WWAN module ([Section 5.14](#))
  - Processor ([Section 5.19](#))
-

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Bluetooth board ([Section 5.6](#))
  - c. MultiBay II device ([Section 5.9](#))
  - d. Keyboard ([Section 5.10](#))
  - e. Switch cover ([Section 5.15](#))
  - f. Fan assembly ([Section 5.17](#))
  - g. Heat sink ([Section 5.18](#))
  - h. Display assembly ([Section 5.20](#))
  - i. Top cover ([Section 5.21](#))
  - j. PC Card/digital media board ([Section 5.22](#))
  - k. Speaker ([Section 5.23](#))
  - l. Microphone ([Section 5.24](#))

2. Turn the computer upside down with the front toward you.
3. Remove the two Phillips PM2.0×6.0 screws on each side of the hard drive connector that secure the system board to the base enclosure.



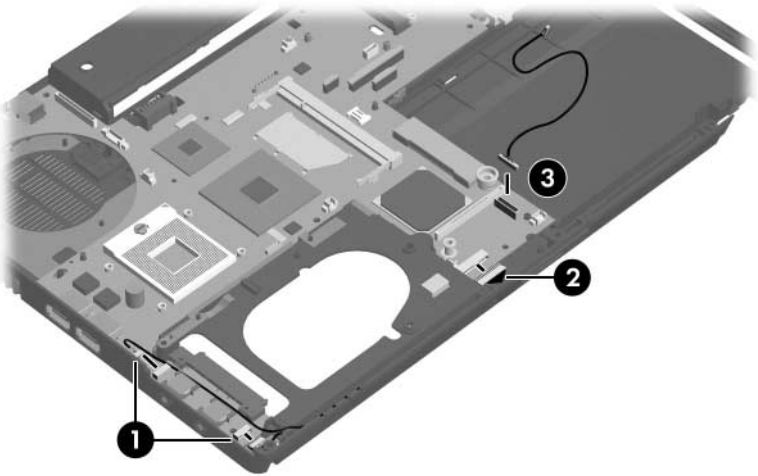
*Removing the System Board Screws, Part 1*

4. Turn the computer right-side up with the front toward you.
5. Remove the audio board cables ❶ from the space between the system board and the base enclosure.
6. Disconnect the audio board cable ❷ from the system board.
7. Disconnect the Bluetooth module cable ❸ from the system board and remove the cable from the base enclosure.



The audio board and Bluetooth module cables are available in the Cable Kit, spare part number 418876-001.

---



*Disconnecting the System Board Cables, Part 1*

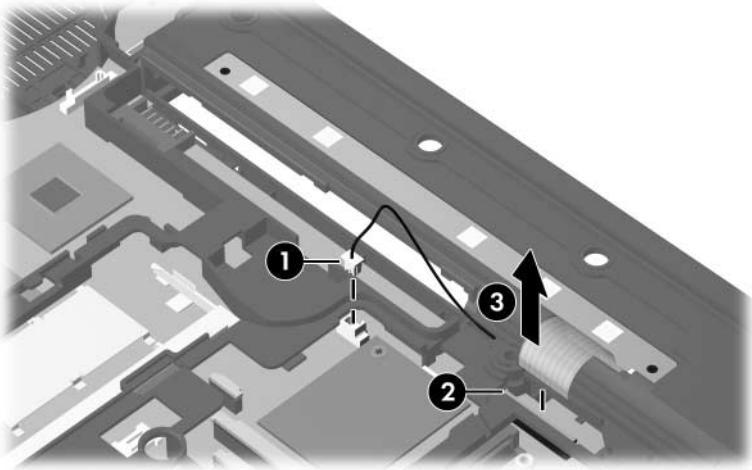
8. Disconnect the modem module cable ❶ from the system board.



The modem module cable is available in the Cable Kit, spare part number 418876-001.

---

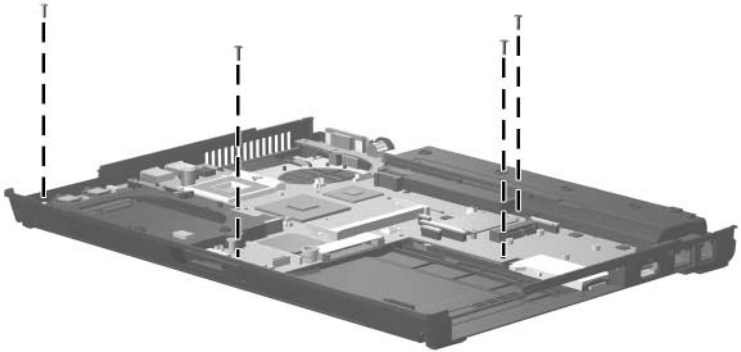
9. Release the ZIF connector ❷ to which the LED board cable is attached and disconnect the LED board cable ❸ from the system board.



*Disconnecting the System Board Cables, Part 2*

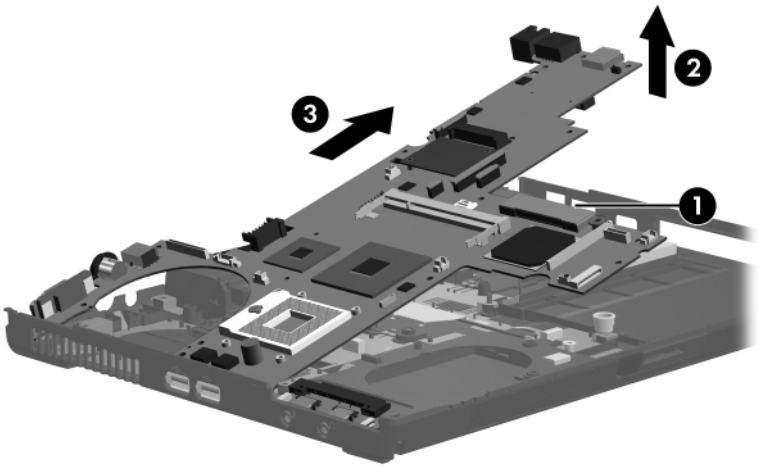


10. Remove the four Phillips PM2.5×5.0 screws that secure the system board to the base enclosure.



*Removing the System Board Screws, Part 2*

11. Use the hard drive connector **1** to lift the right side of the system board **2** until it rests at an angle.
12. Slide the system board **3** away at an angle and remove it.



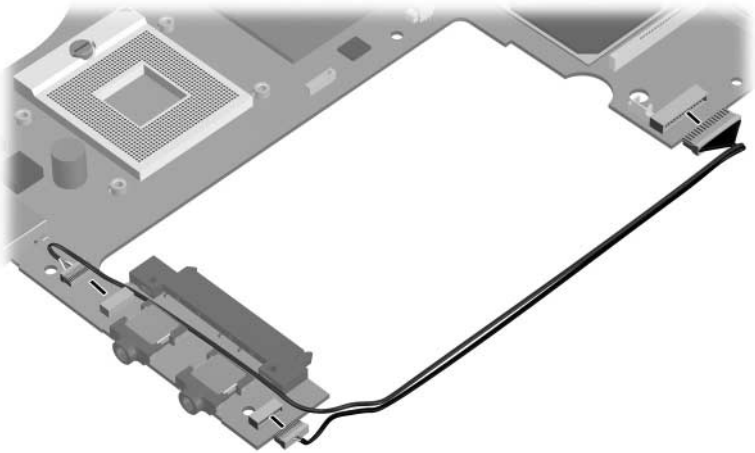
*Removing the System Board*

13. If it is necessary to replace the audio cable, disconnect the cable from the three connectors on the system board and remove the cable.



The audio cable is available in the Cable Kit, spare part number 418876-001.

---



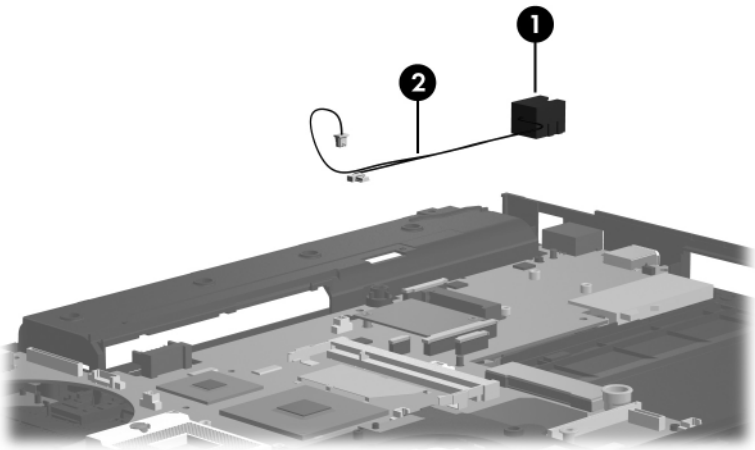
*Removing the Audio Cable*

14. If it is necessary to replace the modem connector and cable, remove the connector ❶ from the clip in the base enclosure and remove the cable ❷ from the routing channel in the base enclosure.



The modem cable is available in the Cable Kit, spare part number 418876-001.

---



#### *Removing the Modem Connector and Cable*

Reverse the above procedures to install the system board.

## 5.26 MultiBay II Eject Assembly

---

### MultiBay II Eject Assembly

#### Spare Part Number Information

---

MultiBay II eject assembly
----------------------------

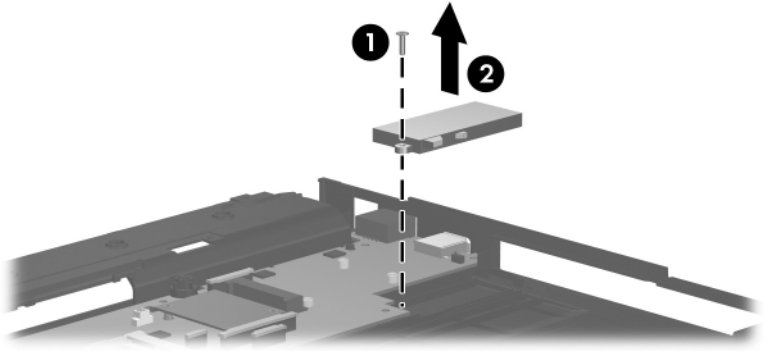
---

418905-001
------------

---

1. Prepare the computer for disassembly ([Section 5.3](#)), and then remove the following components:
  - a. Hard drive ([Section 5.4](#))
  - b. Bluetooth board ([Section 5.6](#))
  - c. MultiBay II device ([Section 5.9](#))
  - d. Keyboard ([Section 5.10](#))
  - e. Switch cover ([Section 5.15](#))
  - f. Fan assembly ([Section 5.17](#))
  - g. Heat sink ([Section 5.18](#))
  - h. Display assembly ([Section 5.20](#))
  - i. Top cover ([Section 5.21](#))
  - j. PC Card/digital media board ([Section 5.22](#))
  - k. Speaker ([Section 5.23](#))
  - l. Microphone ([Section 5.24](#))
  - m. System board ([Section 5.25](#))

2. Remove the Phillips PM2.0×6.0 screw ❶ that secures the MultiBay II eject assembly to the base enclosure.
3. Remove the MultiBay II eject assembly ❷ from the base enclosure.



*Removing the MultiBay II Eject Assembly*

Reverse the above procedure to install the MultiBay II eject assembly.

# 6

---

## Specifications

This chapter provides physical and performance specifications.

---

**Table 6-1**  
**Computer**

<b>Dimensions</b>	<b>Metric</b>	<b>U.S.</b>
Height (front to back)	2.9 to 3.4 cm	1.1 to 1.3 in
Width	33.1 cm	13.0 in
Depth	23.9 cm	9.4 in
<b>Weight</b>	2.2 kg	4.9 lbs
<b>Input Power</b>		
Operating voltage	18.5 V dc @ 3.5 A – 65 W 19.0 V dc @ 4.74 A – 90 W	
Operating current	3.5 A or 4.74 A	
<b>Temperature</b>		
Operating (not writing to optical disc)	0°C to 35°C	32°F to 95°F
Operating (writing to optical disc)	5°C to 35°C	41°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F

---

**Table 6-1**  
**Computer (Continued)**

<b>Relative humidity</b> (noncondensing)		
Operating	10% to 90%	10% to 90%
Nonoperating	5% to 95%	5% to 95%
<b>Maximum altitude</b> (unpressurized)		
Operating (14.7 to 10.1 psia)	-15 m to 3,048 m	-50 ft to 10,000 ft
Nonoperating (14.7 to 4.4 psia)	-15 m to 12,192 m	-50 ft to 40,000 ft
<b>Shock</b>		
Operating	125 g, 2 ms, half-sine	
Nonoperating	200 g, 2 ms, half-sine	
<b>Random Vibration</b>		
Operating	0.75 g zero-to-peak, 10 Hz to 500 Hz, 0.25 oct/min sweep rate	
Nonoperating	1.50 g zero-to-peak, 10 Hz to 500 Hz, 0.5 oct/min sweep rate	



Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.



**Table 6-2**  
**14.1-inch, WXGA**

<b>Dimensions</b>		
Height	21.3 cm	8.4 in
Width	28.5 cm	11.2 in
Diagonal	35.8 cm	14.1 in
<b>Number of colors</b>	Up to 16.8 million	
<b>Contrast ratio</b>	250:1	
<b>Brightness</b>	180 nits typical	
<b>Pixel resolution</b>		
Pitch	0.279 × 0.279 mm	
Format	1024 × 768	
Configuration	RGB vertical stripe	
<b>Backlight</b>	Edge lit	
<b>Character display</b>	80 × 25	
<b>Total power consumption</b>	4.0 W	
<b>Viewing angle</b>	+/-40° horizontal, +120/-40° vertical typical	

**Table 6-3**  
**Hard Drives**

	<b>100-GB*</b>	<b>80-GB*</b>	<b>60-GB*</b>	<b>40-GB*</b>
<b>Dimensions</b>				
Height	9.5 mm	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm	70 mm
Weight	99 g	99 g	99 g	99 g
<b>Interface type</b>	SATA	SATA	SATA	SATA
<b>Transfer rate</b>				
Synchronous (maximum)	100 MB/sec	100 MB/sec	100 MB/sec	100 MB/sec
Security	ATA security	ATA security	ATA security	ATA security
<b>Seek times</b> (typical read, including setting)				
Single track	3 ms	3 ms	3 ms	3 ms
Average	13 ms	13 ms	13 ms	13 ms
Maximum	24 ms	24 ms	24 ms	24 ms
<b>Logical blocks</b> <sup>†</sup>	195,363,650	156,301,488	117,210,240	78,140,160
<b>Disc rotational speed</b>	5400 rpm	5400 rpm	7200 and 5400 rpm	5400 rpm
<b>Operating temperature</b>	5°C to 55°C (41°F to 131°F)			



Certain restrictions and exclusions apply. Consult Customer Care for details.

\*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less.

<sup>†</sup>Actual drive specifications may differ slightly.

**Table 6-4**  
**DVD±RW and CD-RW Combo Drive**

<b>Applicable disc</b>	<b>Read:</b>	<b>Write:</b>
	DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R, CD-RW Photo CD (single and multisession) CD-Bridge	CD-R and CD-RW DVD-R and DVD-RW
<b>Center hole diameter</b>	1.5 cm (0.59 in)	
<b>Disc diameter</b>		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	

**Table 6-4**  
**DVD±RW and CD-RW Combo Drive (Continued)**

<b>Disc thickness</b>	1.2 mm (0.047 in)	
<b>Track pitch</b>	0.74 µm	
<b>Access time</b>	CD	DVD
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
<b>Audio output level</b>	Audio-out, 0.7 Vrms	
<b>Cache buffer</b>	2 MB	
<b>Data transfer rate</b>		
CD-R (16X)	2,400 KB/s (150 KB/s at 1X CD rate)	
CD-RW (8X)	1,200 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-R (4X)	5,400 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-RW (2X)	2,700 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
<b>Startup time</b>	< 15 seconds	
<b>Stop time</b>	< 6 seconds	

**Table 6-5**  
**DVD-ROM Drive**

<b>Applicable disc</b>	DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18) CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R CD-RW Photo CD (single and multisession) CD-Bridge	
<b>Center hole diameter</b>	1.5 cm (0.59 in)	
<b>Disc diameter</b>		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	
<b>Disc thickness</b>	1.2 mm (0.047 in)	
<b>Track pitch</b>	0.74 $\mu$ m	
<b>Access time</b>	CD	DVD
Random	< 100 ms	< 125 ms
Full stroke	< 175 ms	< 225 ms
<b>Audio output level</b>	Line-out, 0.7 Vrms	
<b>Cache buffer</b>	512 KB	
<b>Data transfer rate</b>		
CD-R (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
CD-RW (10X)	1,500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
<b>Startup time</b>	< 10 seconds	
<b>Stop time</b>	< 3 seconds	

---

**Table 6-6**  
**System DMA**

<b>Hardware DMA</b>	<b>System Function</b>
DMA0	Not applicable
DMA1*	Not applicable
DMA2*	Not applicable
DMA3	Not applicable
DMA4	Direct memory access controller
DMA5*	Available for PC Card
DMA6	Not assigned
DMA7	Not assigned

---

\*PC Card controller can use DMA 1, 2, or 5.

---

**Table 6-7**  
**System Interrupts**

<b>Hardware IRQ</b>	<b>System Function</b>
IRQ0	System timer
IRQ1	Standard 101-/102-Key or Microsoft Natural Keyboard
IRQ2	Cascaded
IRQ3	Intel 82801DB/DBM USB2 Enhanced Host Controller—24CD
IRQ4	COM1
IRQ5*	Conexant AC—Link Audio Intel 82801DB/DBM SMBus Controller—24C3 Data Fax Modem with SmartCP
IRQ6	Diskette drive
IRQ7*	Parallel port
IRQ8	System CMOS/real-time clock
IRQ9*	Microsoft ACPI-compliant system
IRQ10*	Intel USB UHCI controller—24C2 Intel 82852/82855 GM/GME Graphic Controller Realtek RTL8139 Family PCI fast Ethernet Controller

**Table 6-7**  
**System Interrupts (Continued)**

IRQ11	Intel USB EHCI controller—24CD Intel USB UHCI controller—24C4 Intel USB UHCI controller—24C7 Intel Pro/Wireless 2200BG TI OHCI 1394 host controller TI PCI1410 CardBus controller
IRQ12	Synaptics PS/2 TouchPad
IRQ13	Numeric data processor
IRQ14	Primary IDE channel
IRQ15	Secondary IDE channel

\*Default configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.



PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.



**Table 6-8**  
**System I/O Addresses**

<b>I/O Address (hex)</b>	<b>System Function (shipping configuration)</b>
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/RTC
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

**Table 6-8**  
**System I/O Addresses (Continued)**

<b>I/O Address (hex)</b>	<b>System Function (shipping configuration)</b>
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	JoyStick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

**Table 6-8**  
**System I/O Addresses (Continued)**

<b>I/O Address (hex)</b>	<b>System Function (shipping configuration)</b>
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	“A” diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)

---

**Table 6-9**  
**System Memory Map**

<b>Size</b>	<b>Memory Address</b>	<b>System Function</b>
640 KB	00000000-0009FFFF	Base memory
128 KB	000A0000-000BFFFF	Video memory
48 KB	000C0000-000CBFFF	Video BIOS
160 KB	000C8000-000E7FFF	Unused
64 KB	000E8000-000FFFFFF	System BIOS
15 MB	00100000-00FFFFFF	Extended memory
58 MB	01000000-047FFFFFF	Super extended memory
58 MB	04800000-07FFFFFF	Unused
2 MB	08000000-080FFFFFF	Video memory (direct access)
4 GB	08200000-FFFFFF	Unused
64 KB	FFFF0000-FFFFFFFF	System BIOS

---

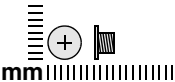
# A

## Screw Listing

This appendix provides specification and reference information for the screws used in the computer. All screws listed in this appendix are available in the Screw Kit, spare part number 418878-001, and the Display Screw Kit, spare part number 418892-001.

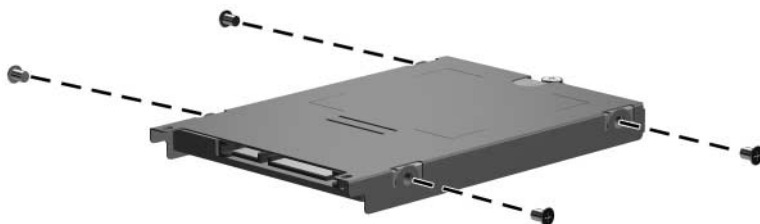
**Table A-1**

**Phillips PM3.0×3.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Black	4	3.0 mm	3.0 mm	5.0 mm



**Where used:**

4 screws that secure the hard drive frame to the hard drive (documented in [Section 5.4](#))



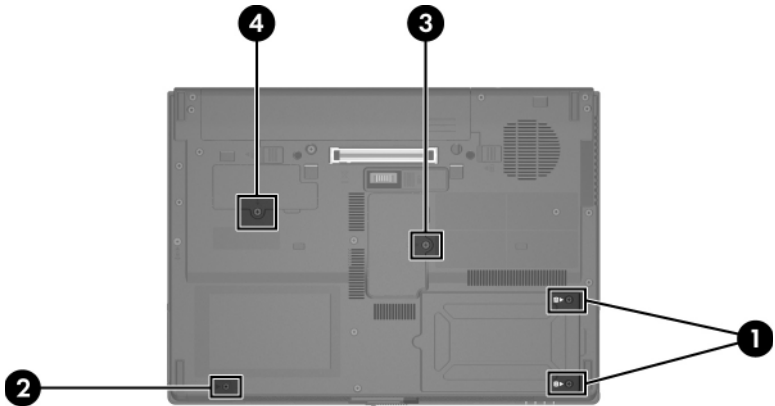
*Phillips PM3.0×3.0 Screw Locations*

**Table A-2**  
**Phillips PM2.0×5.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
 5.0	Black	5	5.0 mm	2.0 mm	5.0 mm

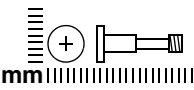
**Where used:**

- ❶ Two screws that secure the hard drive cover to the computer (screws are captured on the cover by C-clips; documented in [Section 5.4](#))
- ❷ One screw that secures the Bluetooth module cover to the computer (screw is captured on the cover by a C-clip; documented in [Section 5.6](#))
- ❸ One screw that secures the memory module compartment cover to the computer (screw is captured on the cover by a C-clip; documented in [Section 5.7](#))
- ❹ One screw that secures the Mini Card module compartment cover to the computer (screw is captured on the cover by a C-clip; documented in [Section 5.8](#))



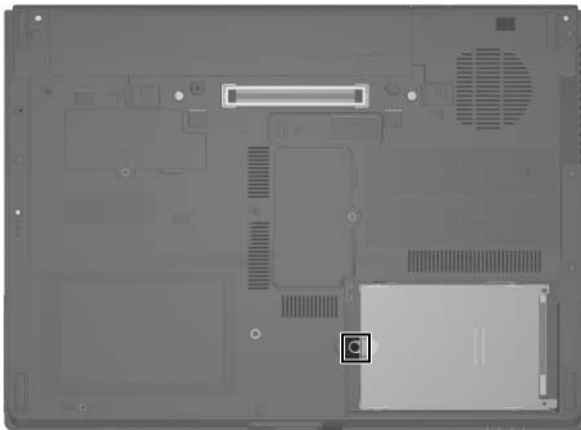
*Phillips PM2.0×5.0 Screw Locations*

**Table A-3**  
**Phillips PM2.5×13.0 Spring-Loaded Screw**

	Color	Qty.	Length	Thread	Head Width
	Silver	1	13.0 mm	2.5 mm	6.0 mm

**Where used:**

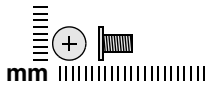
One screw that secures the hard drive to the computer (screw is captured on the cover by a C-clip; documented in [Section 5.4](#))



*Phillips PM2.5×13.0 Screw Location*

**Table A-4**  
**Phillips PM2.5x5.0 Screw**

---

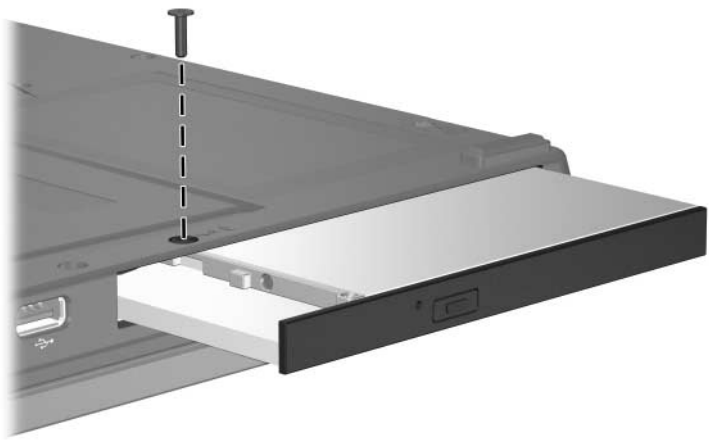
	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

---

**Where used:**

One screw that secures the MultiBay II device to the computer (documented in [Section 5.9](#))

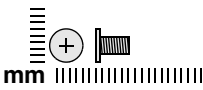
---



*Phillips PM2.5x5.0 Screw Location*

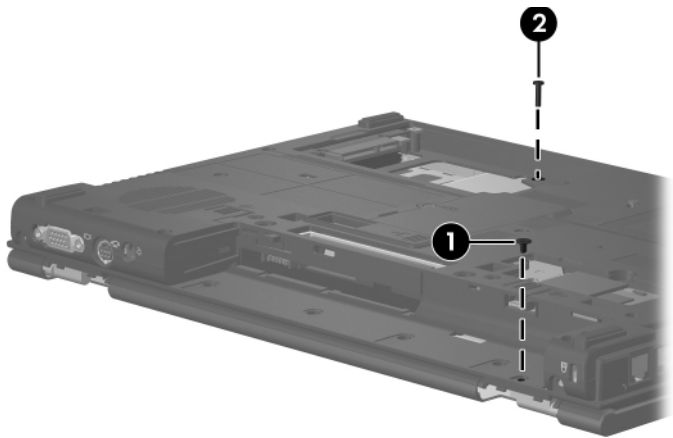


**Table A-4**  
**Phillips PM2.5×5.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

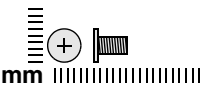
**Where used:**

- ❶ One screw that secures the display assembly to the computer (documented in [Section 5.20](#))
- ❷ One screw that secures the top cover to the computer (documented in [Section 5.21](#))



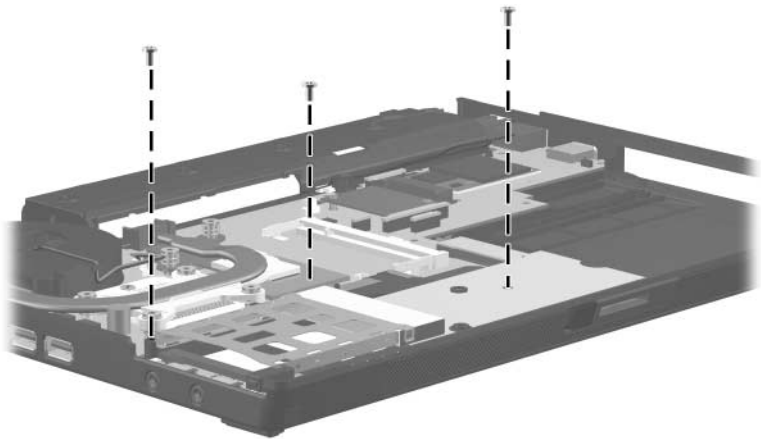
*Phillips PM2.5×5.0 Screw Locations*

**Table A-4**  
**Phillips PM2.5x5.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

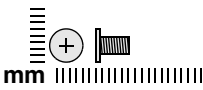
**Where used:**

3 screws that secure the PC Card/digital media board to the computer (documented in [Section 5.22](#))



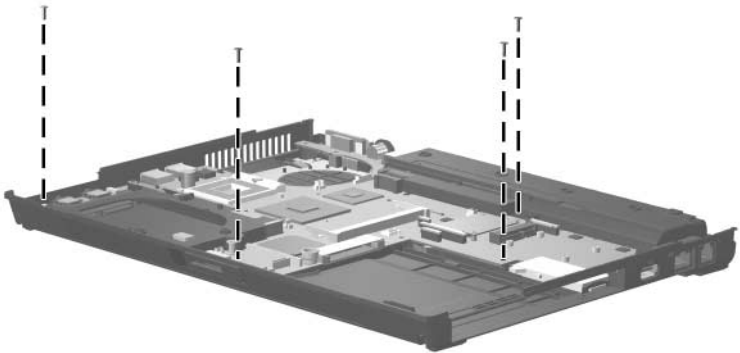
*Phillips PM2.5x5.0 Screw Locations*

**Table A-4**  
**Phillips PM2.5×5.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	9	5.0 mm	2.5 mm	5.0 mm

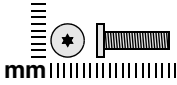
**Where used:**

4 screws that secure the system board to the computer (documented in [Section 5.25](#))



*Phillips PM2.5×5.0 Screw Locations*

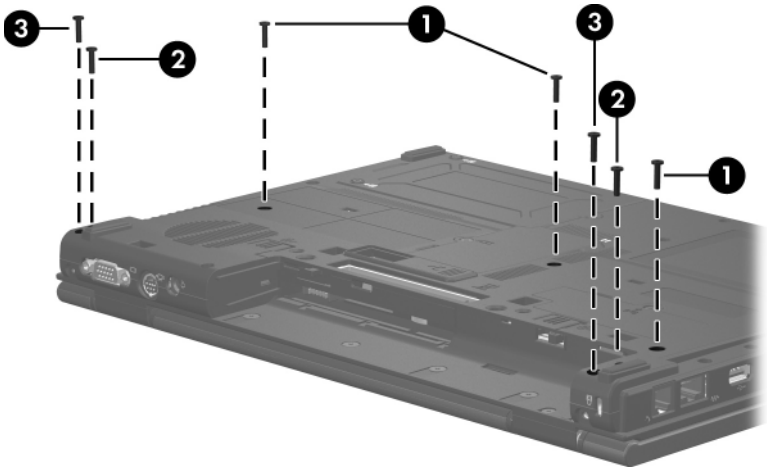
**Table A-5**  
**Torx8 T8M2.5×11.0 Screw**



	Color	Qty.	Length	Thread	Head Width
	Black	16	11.0 mm	2.5 mm	5.0 mm

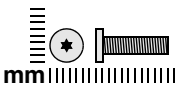
**Where used:**

- ❶ Three screws that secure the keyboard to the computer (documented in [Section 5.10](#))
- ❷ Two screws that secure the switch cover to the computer (documented in [Section 5.15](#))
- ❸ Two screws that secure the display assembly to the computer (documented in [Section 5.20](#))



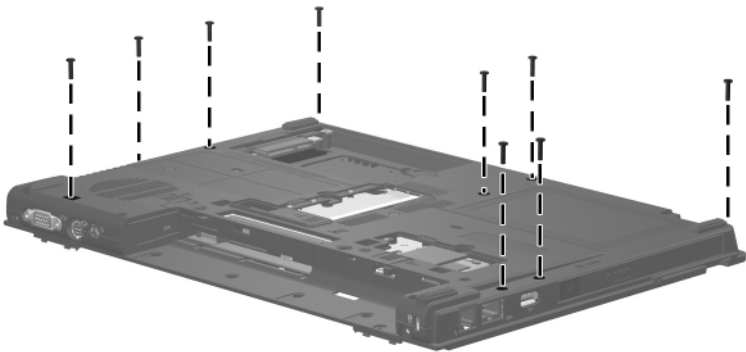
*Torx8 T8M2.5×11.0 Screw Locations*

**Table A-5**  
**Torx8 T8M2.5×11.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	16	11.0 mm	2.5 mm	5.0 mm

**Where used:**

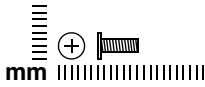
9 screws that secure the top cover to the computer (documented in [Section 5.21](#))



*Torx8 T8M2.5×11.0 Screw Locations*

**Table A-6**  
**Phillips PM2.0x6.0 Screw**

---



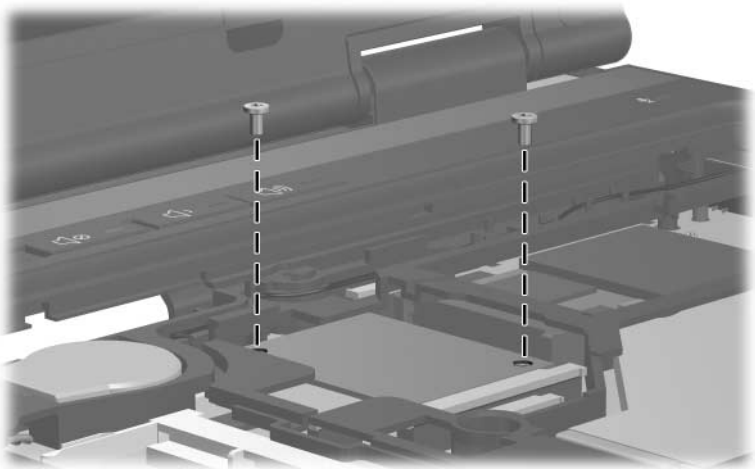
Color	Qty.	Length	Thread	Head Width
Silver	5	6.0 mm	2.0 mm	5.0 mm

---

**Where used:**

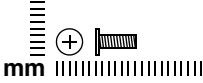
2 screws that secure the modem module to the computer (documented in [Section 5.13](#))

---



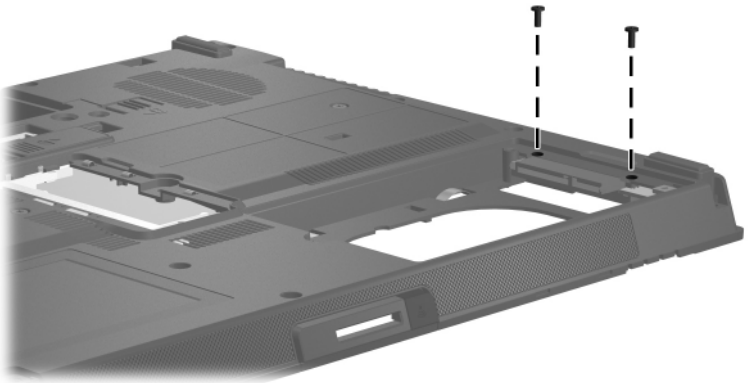
*Phillips PM2.0x6.0 Screw Locations*

**Table A-6**  
**Phillips PM2.0x6.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Silver	5	6.0 mm	2.0 mm	5.0 mm

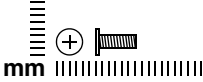
**Where used:**

2 screws that secure the system board to the computer (documented in [Section 5.25](#))



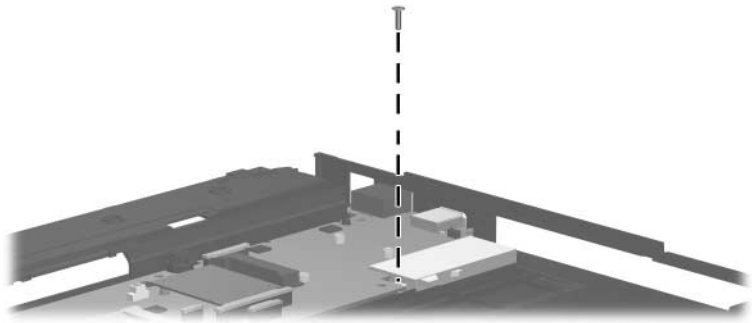
*Phillips PM2.0x6.0 Screw Locations*

**Table A-6**  
**Phillips PM2.0x6.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Silver	5	6.0 mm	2.0 mm	5.0 mm

**Where used:**

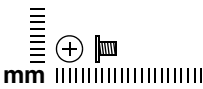
One screw that secures the MultiBay II eject assembly to the base enclosure (documented in [Section 5.26](#))



*Phillips PM2.0x6.0 Screw Location*

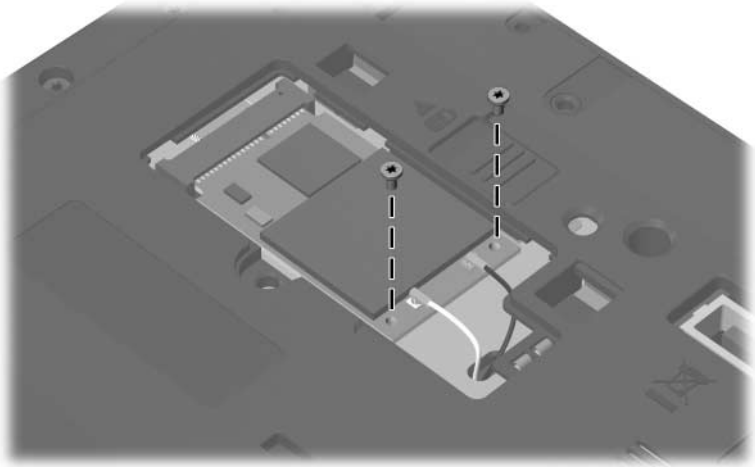


**Table A-7**  
**Phillips PM2.0×3.0 Screw**

	Color	Qty.	Length	Thread	Head Width
	Silver	4	3.0 mm	2.0 mm	5.0 mm

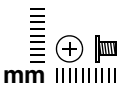

**Where used:**

2 screws that secure the Mini Card WLAN to the computer (documented in [Section 5.8](#))



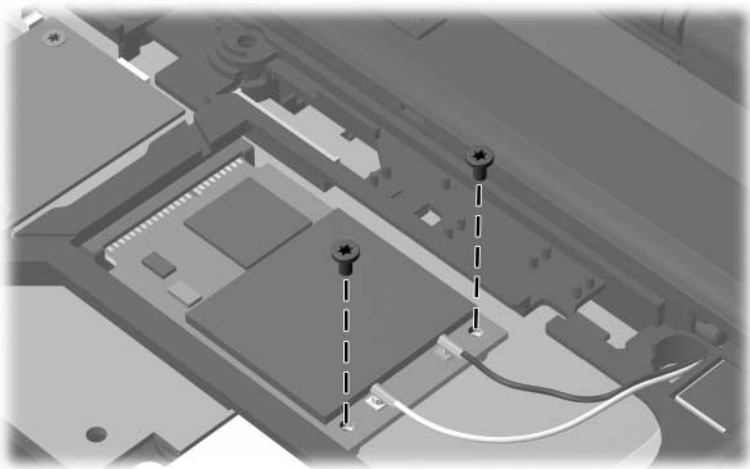
*Phillips PM2.0×3.0 Screw Locations*

**Table A-7**  
**Phillips PM2.0x3.0 Screw (Continued)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	3.0 mm	2.0 mm	5.0 mm

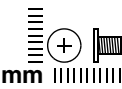

**Where used:**

2 screws that secure the Mini Card WWAN to the computer (documented in [Section 5.14](#))



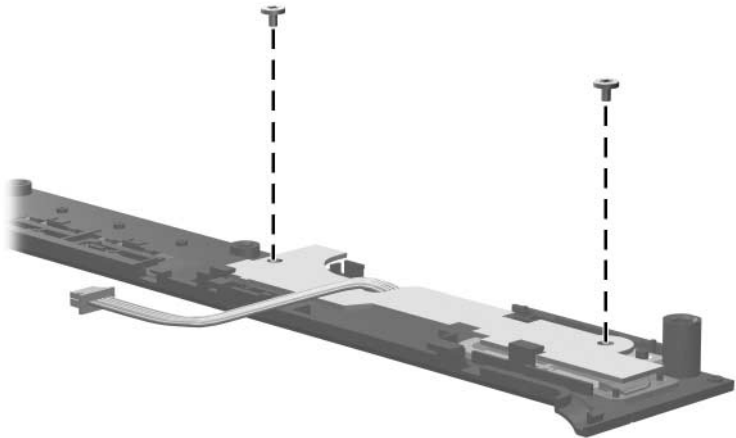
*Phillips PM2.0x3.0 Screw Locations*

**Table A-8**  
**Phillips PM2.5×4.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	4.0 mm	2.5 mm	5.0 mm

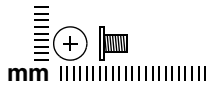
**Where used:**

2 screws that secure the power button board to the switch cover (documented in [Section 5.16](#))



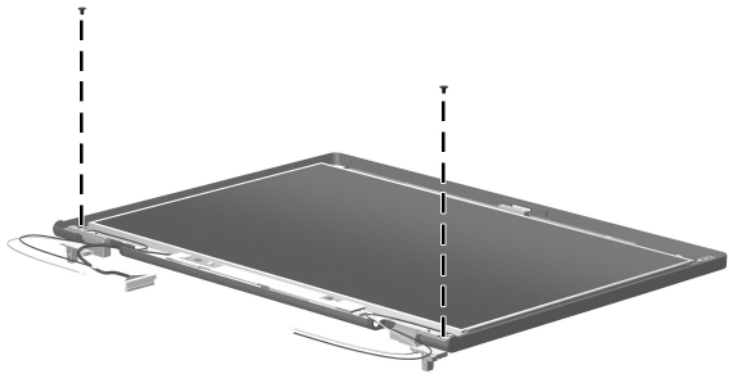
*Phillips PM2.5×4.0 Screw Locations*

**Table A-8**  
**Phillips PM2.5x4.0 Screw (Continued)**

 mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	4.0 mm	2.5 mm	5.0 mm

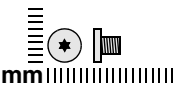
**Where used:**

2 screws that secure the display hinges to the display assembly (documented in [Section 5.20](#))



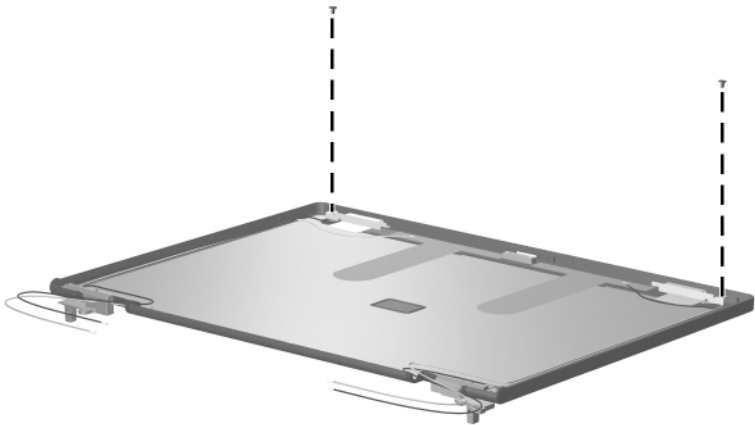
*Phillips PM2.5x4.0 Screw Locations*

**Table A-9**  
**Torx8 T8M2.5×4.0 Screw**

	Color	Qty.	Length	Thread	Head Width
	Silver	2	4.0 mm	2.5 mm	5.0 mm

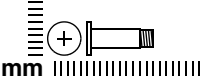
**Where used:**

2 screws that secure the wireless antenna transceivers to the display assembly (documented in [Section 5.20](#))



*Torx8 T8M2.5×4.0 Screw Locations*

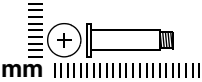
**Table A-10**  
**Phillips PM2.5×10.0 Screw**

	Color	Qty.	Length	Thread	Head Width
	Silver	4	10.0 mm	2.5 mm	6.0 mm

**Where used:**

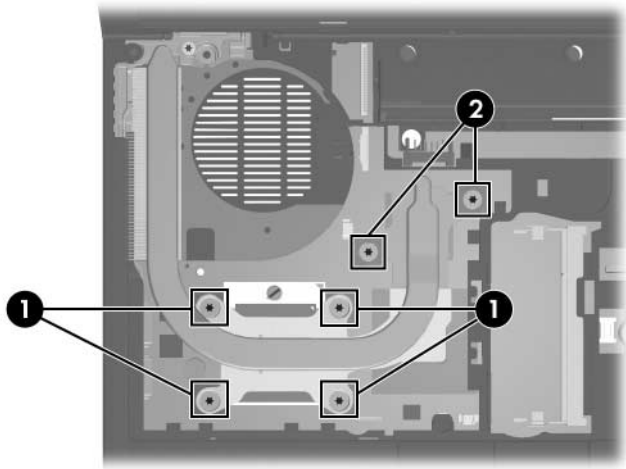
- Four screws that secure the heat sink to the computer (screws are secured to the heat sink by C-clips; documented in [Section 5.18](#))

**Table A-11**  
**Phillips PM2.5×13.0 Screw**

	Color	Qty.	Length	Thread	Head Width
	Silver	2	13.0 mm	2.5 mm	6.0 mm

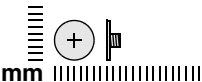
**Where used:**

- Two screws that secure the heat sink to the computer (screws are secured to the heat sink by C-clips; documented in [Section 5.18](#))



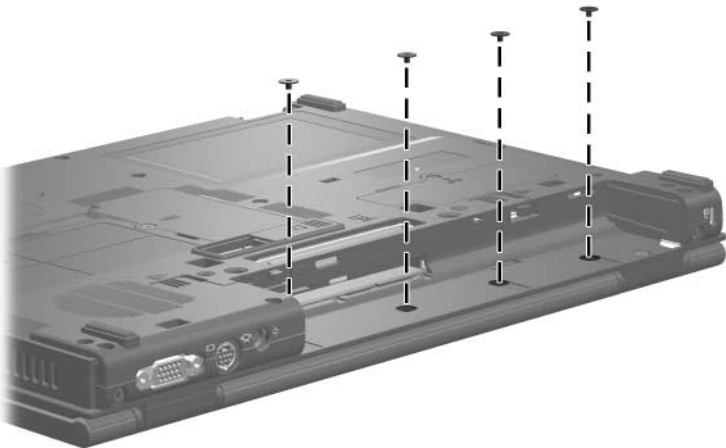
*Phillips PM2.5×10.0 and Phillips PM2.5×13.0 Screw Locations*

**Table A-12**  
**Phillips PM2.0x2.0 Screw**

 mm	Color	Qty.	Length	Thread	Head Width
	Black	4	2.0 mm	2.0 mm	6.0 mm

**Where used:**

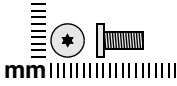
4 screws that secure the switch cover to the computer (documented in [Section 5.15](#))



*Phillips PM2.0x2.0 Screw Locations*



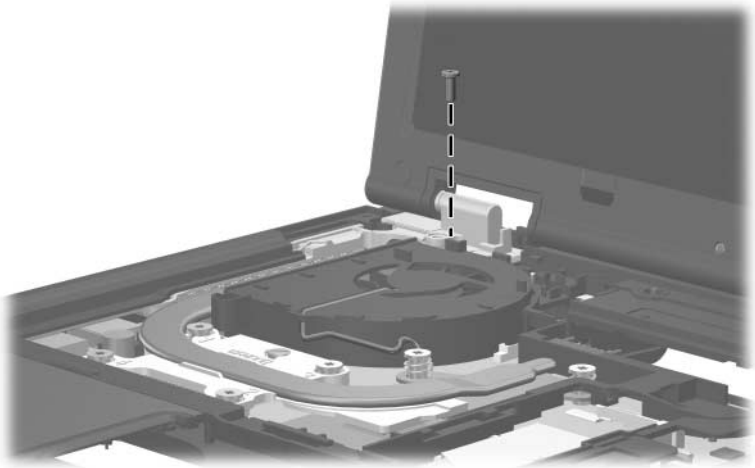
**Table A-13**  
**Torx8 T8M2.5x7.0 Screw**



Color	Qty.	Length	Thread	Head Width
Black	8	7.0 mm	2.5 mm	5.0 mm

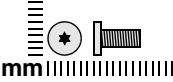
**Where used:**

One screw that secures the fan assembly to the computer (documented in [Section 5.17](#))



*Torx8 T8M2.5x7.0 Screw Location*

**Table A-13**  
**Torx8 T8M2.5×7.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

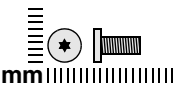
**Where used:**

2 screws that secure the display assembly to the computer (documented in [Section 5.20](#))



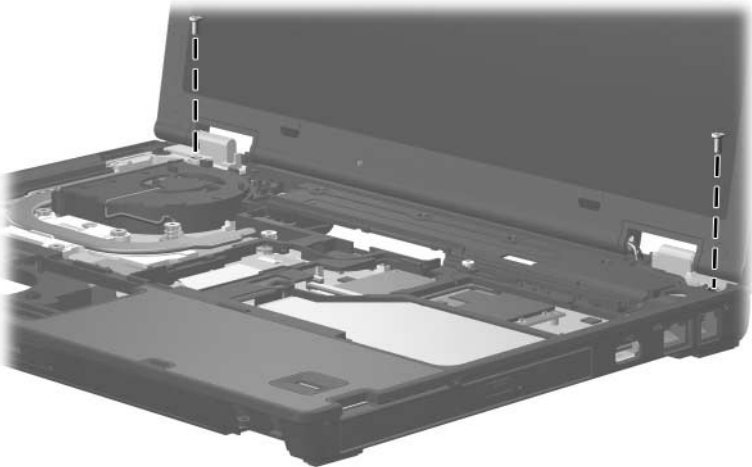
*Torx8 T8M2.5×7.0 Screw Locations*

**Table A-13**  
**Torx8 T8M2.5×7.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

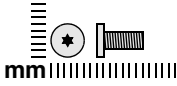
**Where used:**

2 screws that secure the display assembly to the computer (documented in [Section 5.20](#))



*Torx8 T8M2.5×7.0 Screw Locations*

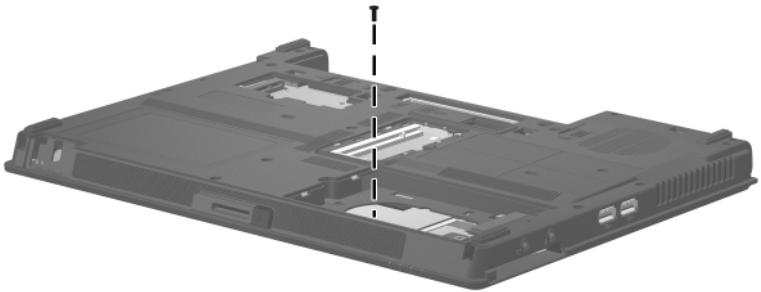
**Table A-13**  
**Torx8 T8M2.5×7.0 Screw (Continued)**



Color	Qty.	Length	Thread	Head Width
Black	8	7.0 mm	2.5 mm	5.0 mm

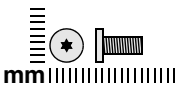
**Where used:**

One screw that secures the top cover to the computer (documented in [Section 5.21](#))



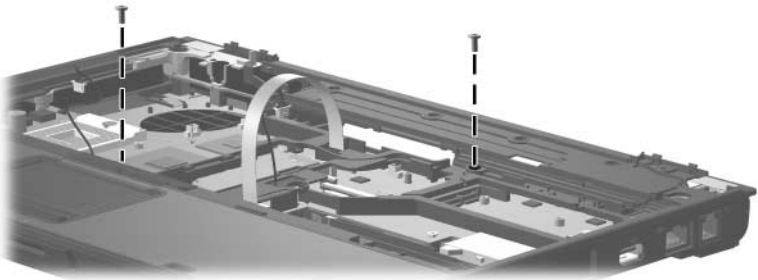
*Torx8 T8M2.5×7.0 Screw Location*

**Table A-13**  
**Torx8 T8M2.5×7.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Black	8	7.0 mm	2.5 mm	5.0 mm

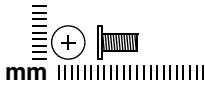
**Where used:**

2 screws that secure the top cover to the computer (documented in [Section 5.21](#))



*Torx8 T8M2.5×7.0 Screw Locations*

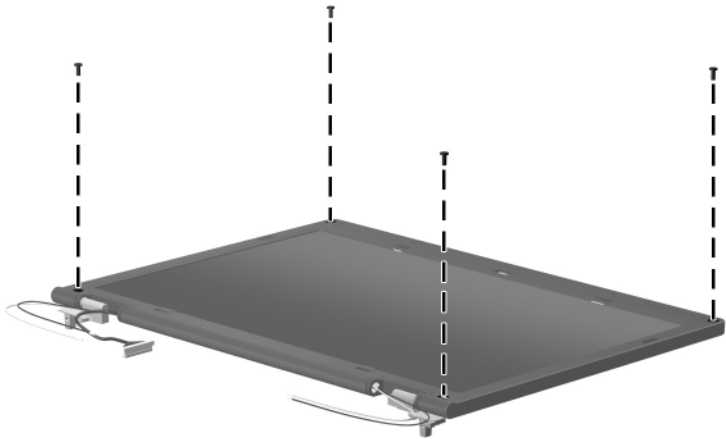
**Table A-14**  
**Phillips PM2.5x6.0 Screw**



Color	Qty.	Length	Thread	Head Width
Silver	8	6.0 mm	2.5 mm	5.0 mm

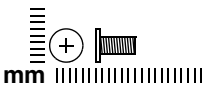
**Where used:**

4 screws that secure the display bezel to the display assembly (documented in [Section 5.20](#))



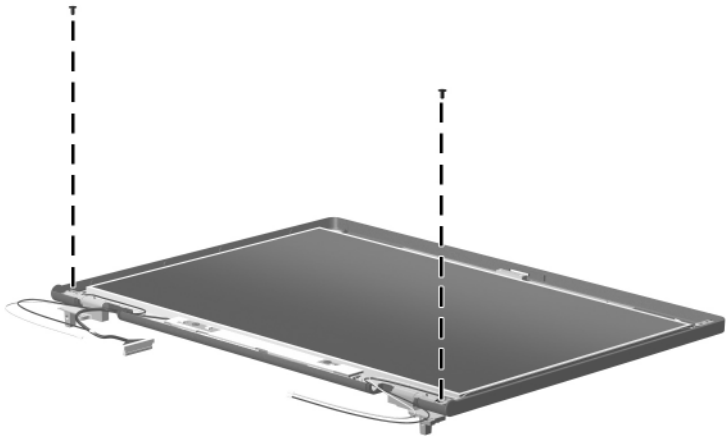
*Phillips PM2.5x6.0 Screw Locations*

**Table A-14**  
**Phillips PM2.5×6.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Silver	8	6.0 mm	2.5 mm	5.0 mm

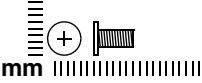
**Where used:**

2 screws that secure the display hinges to the display assembly (documented in [Section 5.20](#))



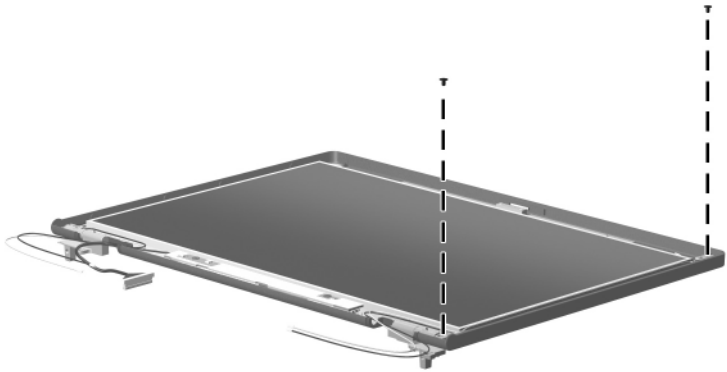
*Phillips PM2.5×6.0 Screw Locations*

**Table A-14**  
**Phillips PM2.5×6.0 Screw (Continued)**

	Color	Qty.	Length	Thread	Head Width
	Silver	8	6.0 mm	2.5 mm	5.0 mm

**Where used:**

2 screws that secure the display panel to the display assembly (documented in [Section 5.20](#))



*Phillips PM2.5×6.0 Screw Locations*



---

## Backup and Recovery

### Backup

HP Backup and Recovery Manager provides several ways to back up the system and to recover optimal system functionality.



---

HP installed drivers, utilities, and applications can be copied to a CD or to a DVD using HP Backup and Recovery Manager.

---



---

Formatted DVD±RW discs and DVD±RW double-layer discs are not compatible with HP Backup and Recovery Manager.

---



---

The computer must be connected to external power before you perform backup and recovery procedures.

---

### Safeguarding Your Data

To safeguard your documents, store personal files in the My Documents folder and periodically create a backup copy of the folder.

### Backing Up the System

Using HP Backup and Restore Manager, you can

- Back up specific files and folders.
- Back up the entire system.

- Back up modifications since your last backup, using HP system restore points.
- Schedule backups.

## Backing Up Specific Files or Folders

You can back up specific files or folders to the hard drive, to an optional external hard drive, or to discs.



This process will take several minutes, depending on the file size and the speed of the computer.

---

To back up specific files or folders:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Back up individual files and folders**, and then click **Next**.

The Backup Wizard opens.

5. Click **Next**.
6. Click **Backup selected files from most common locations (Recommended)**.

– or –

Click **Advanced Backup (Experienced users)** to access advanced filtering techniques.

7. Click **Next**.
8. Follow the on-screen instructions.

## Backing Up the Entire Hard Drive

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows operating system, software applications, and all personal files and folders.

---



A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.

---



This process may take over an hour, depending on your computer speed and the amount of data being stored.

---

To back up your entire hard drive:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Back up entire hard drive**, and then click **Next**.

The “Back up entire hard disk” page opens.

5. Click **Next**.
  6. Select the location for the backup files, and then click **Next**.
  7. Select the **Protect data access with password** check box, and type your password in the **Password and Confirm** boxes.
- 



This step is optional. If you do not want to password-protect your data access, clear the **Protect data access with password** check box.

---

8. Click **Next**.
9. Follow the on-screen instructions.

## Backing Up Modifications Made to the System

When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.



---

The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make a copy of changes made after that time.

---

HP recommends that you create recovery points

- Before you add or extensively modify software or hardware.
  - Periodically, whenever the system is performing optimally.
- 



Recovering to an earlier recovery point does not affect data files or e-mails created since that recovery point.

---

After you create a recovery point, you are prompted to schedule subsequent recovery points. You can schedule recovery points for a specific time or event in your system.

To create and schedule a system recovery point:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Create or manage Recovery Points**, and then click **Next**.

The “Recovery Point Manager” page opens.

5. Follow the on-screen instructions.

## Scheduling Backups

To schedule backups:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup Scheduler**.

The “Backup Scheduler” page opens.

2. Click **Next**.
3. Schedule system recovery points at specific intervals (now, daily, weekly, or monthly) or at specific events, such as at system start or when you dock to an optional docking station (select computer models only), by clicking one of the available options. Click **Next** to further define the settings.

A summary of your system recovery point settings is displayed.

4. Follow the on-screen instructions.

## Recovery

HP Backup and Recovery Manager analyzes the hard drive and creates a dedicated hard drive recovery partition on the hard drive large enough to store a copy of the full factory image. You can choose whether you want to store that copy on the recovery partition, on another drive, or on external recovery discs.



---

Before using HP Backup and Recovery Manager, try repairing the system by running Microsoft Windows System Restore. For more information, select **Start > Help and Support**, and then search for “System Restore.”

---

HP Backup and Recovery Manager allows you to

- **Create recovery discs (highly recommended).** The recovery discs are used to start up your computer and to recover the full factory image (operating system and software) in case of system failure or instability.



If you do not have a CD or DVD burner, a copy of the entire hard drive image can be stored on another hard drive or on a network drive.

---

- **Perform a recovery.** You can perform a full system recovery or recover important files from the recovery partition on the hard drive, from another drive, or from recovery discs that you create.

## Creating Recovery Discs (Highly Recommended)

After setting up the computer for the first time, you can create a set of recovery discs of the full factory image, using Recovery Media Creator in the HP Backup and Recovery Manager. The recovery discs are used to start up (boot) the computer and recover the operating system and software to factory settings in case of system failure or instability.

---



**CAUTION:** After you create the recovery discs, you can increase the amount of available space on the hard drive by deleting the recovery partition. However, doing this is not recommended. If you delete this partition, you will lose any information that is on the partition.

---



Only one set of recovery discs can be created for this computer.

---

Before creating recovery discs:

- Obtain high-quality CD-R, DVD-R, or DVD+R media, purchased separately.
- 



Formatted DVD±RW discs and DVD±RW double-layer discs are not compatible with HP Backup and Recovery Manager.

---

- Number each disc before inserting it into the optical drive of the computer.
- If necessary, you can cancel Recovery Media Creator before you have finished creating the recovery discs. The next time you open Recovery Media Creator, you will be prompted to continue the disc creation process where you left off.

To create a set of recovery discs:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Create factory software recovery CDs or DVDs to recover the system (Highly recommended)**, and then click **Next**.

The “Recovery Media Creator” page opens.

4. Click **Next**.
5. Click **Write to CD/DVD**, and then click **Next**.
6. Follow the on-screen instructions.

## Performing a Recovery

### Performing a Recovery from the Recovery Discs

To perform a recovery from the recovery discs:

1. Back up all personal files.
2. Insert the first recovery disc into the optical drive and restart the computer.
3. Follow the on-screen instructions.

## Performing a Recovery from the Hard Drive

There are 2 ways to initiate a recovery from the hard drive:

- From within Windows.
- From the recovery partition.

### Initiating a Recovery in Windows

To initiate a recovery in Windows:

1. Back up all personal files.
2. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
3. Click **Next**.
4. Click **Recover important files or the entire system**, and then click **Next**.
5. Click a recovery option, and then click **Next**.



If you choose to recover the system, the computer restarts and recovery begins.

---

6. Follow the on-screen instructions.

### Initiating a Recovery from the Hard Drive Recovery Partition

To initiate a recovery from the hard drive recovery partition:

1. Back up all personal files.
2. Restart the computer, and then press **f11** before the Windows operating system loads.
3. Click a recovery option, and then click **Next**.
4. Follow the on-screen instructions.



---

# Display Component Recycling

---



**WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

---



**CAUTION:** The procedures in this appendix can result in damage to display components. The only components intended for recycling purposes are the liquid crystal display (LCD) panel and the backlight. Careful handling should be exercised when removing these components.

---



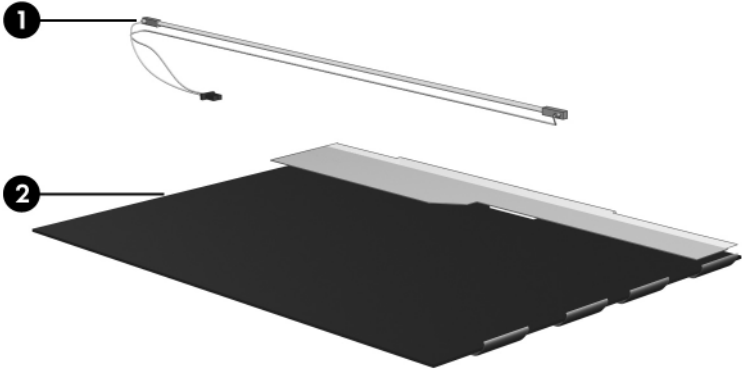
## Materials Disposal

This HP product contains mercury in the backlight in the display assembly that might require special handling at end-of-life.

Disposal of mercury may be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities or the Electronic Industries Alliance (EIA) at <http://www.eiae.org>.

---

This appendix provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight **1** and the liquid crystal display (LCD) panel **2**.

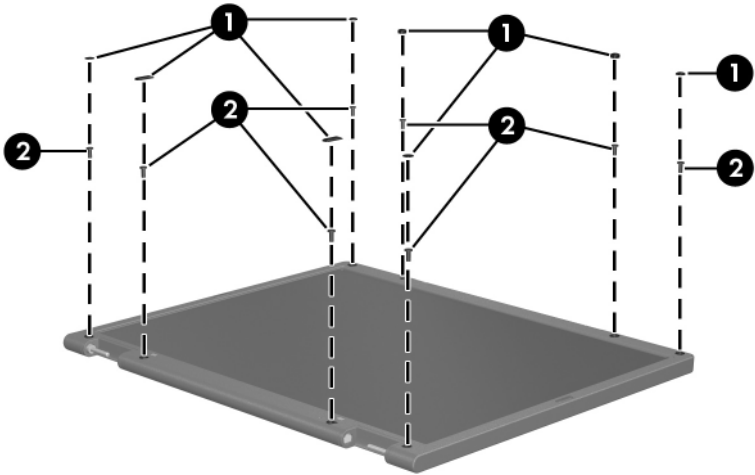


Disassembly procedures differ from one display assembly to another. The procedures provided in this appendix are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another.

---

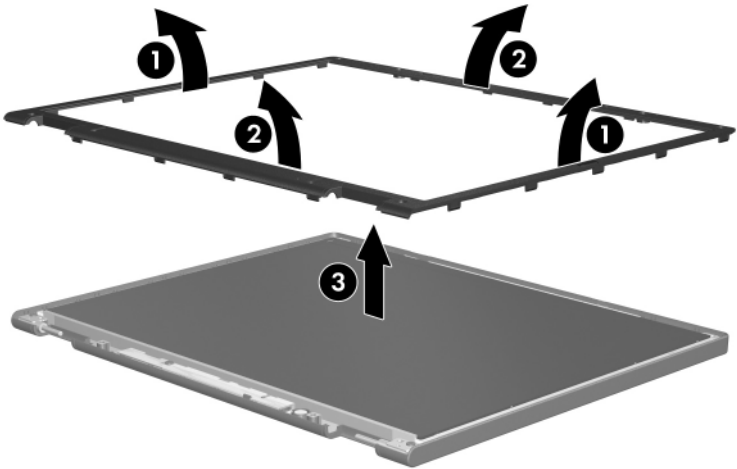
Perform the following steps to disassemble the display assembly:

1. Remove all screw covers **1** and screws **2** that secure the display bezel to the display assembly.



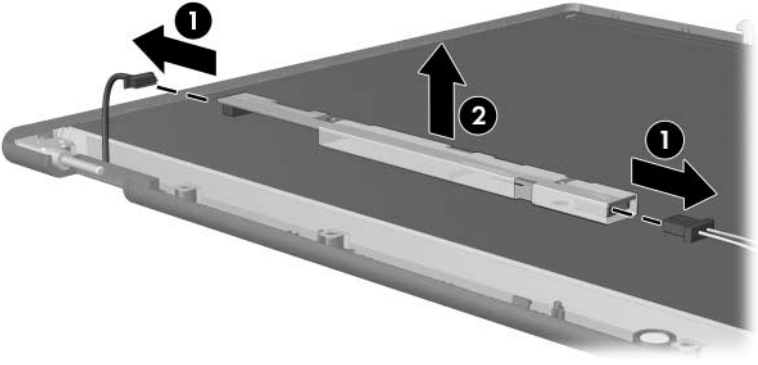
*Removing the Display Bezel Screw Covers and Screws*

- 
2. Lift up and out on the left and right inside edges ❶ and the top and bottom inside edges ❷ of the display bezel until the bezel disengages from the display assembly.
3. Remove the display bezel ❸.



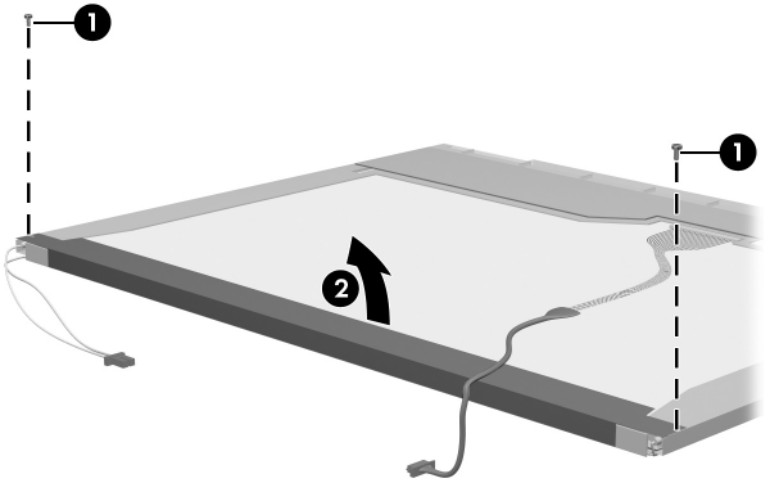
*Removing the Display Bezel*

4. Disconnect all display panel cables ① from the display inverter and remove the inverter ②.



*Removing the Display Inverter*

5. Remove all screws **1** that secure the display panel assembly to the display enclosure.
6. Remove the display panel assembly **2** from the display enclosure.



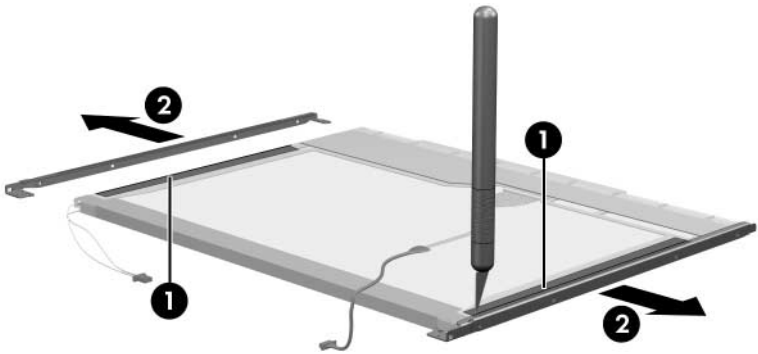
*Removing the Display Panel Assembly*

7. Turn the display panel assembly upside down.
8. Remove all screws that secure the display panel frame to the display panel.



*Removing the Display Panel Frame Screws*

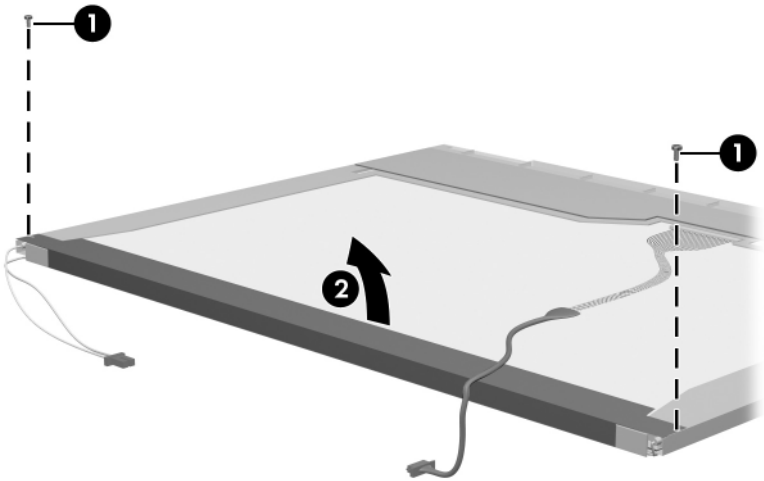
9. Use a sharp-edged tool to cut the tape ❶ that secures the sides of the display panel to the display panel frame.
10. Remove the display panel frame ❷ from the display panel.



*Removing the Display Frame*

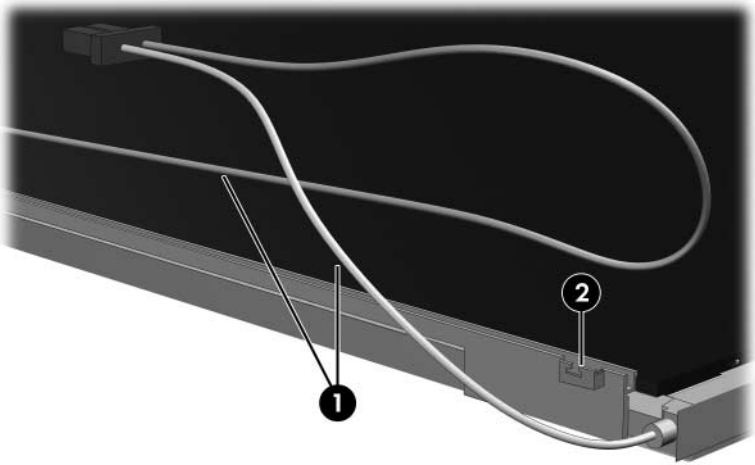


11. Remove the screws ❶ that secure the backlight cover to the display panel.
12. Lift the top edge of the backlight cover ❷ and swing it forward.
13. Remove the backlight cover.



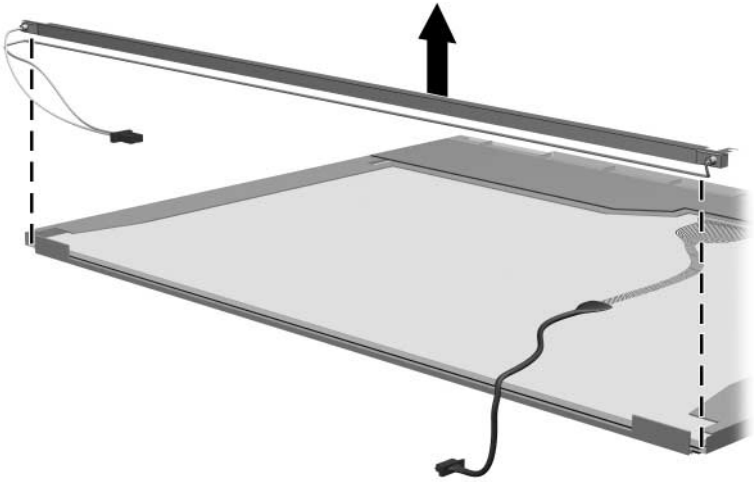
*Removing the Backlight Cover*

14. Turn the display panel right-side up.
15. Remove the backlight cables **1** from the clip **2** in the display panel.



*Releasing the Backlight Cables*

16. Turn the display panel upside down.
17. Remove the backlight frame from the display panel.



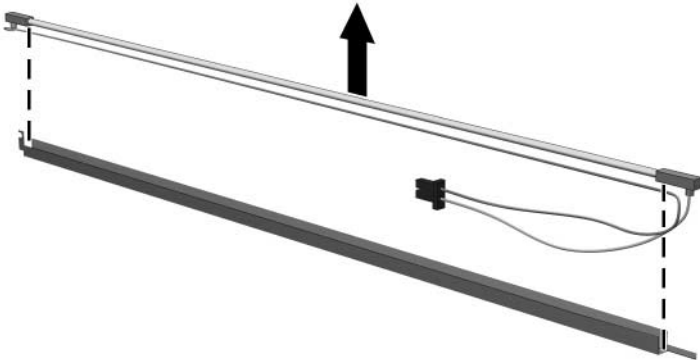
*Removing the Backlight Frame*



**WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

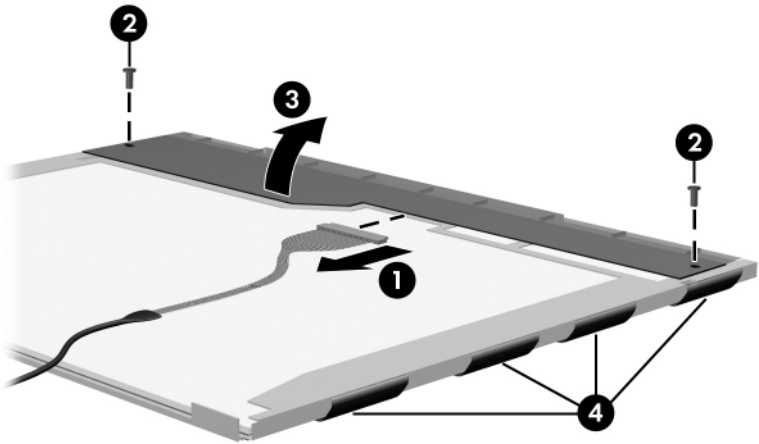
---

18. Slide the backlight out of the backlight frame.



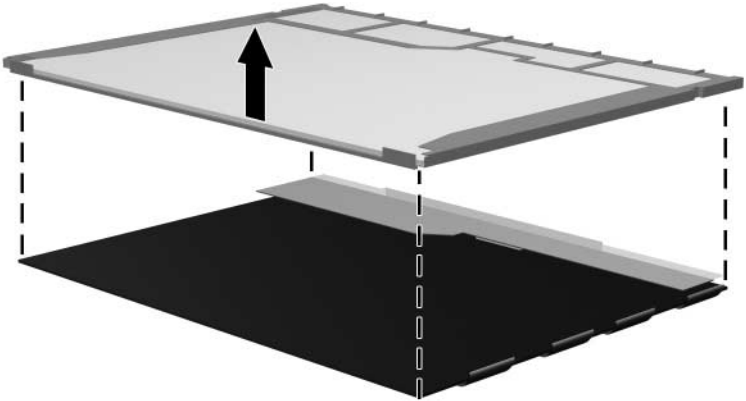
*Removing the Backlight*

19. Disconnect the display cable **1** from the LCD panel.
20. Remove the screws **2** that secure the LCD panel to the display rear panel.
21. Release the LCD panel **3** from the display rear panel.
22. Release the tape **4** that secures the LCD panel to the display rear panel.



*Releasing the LCD Panel*

23. Remove the LCD panel.



*Removing the LCD Panel*

24. Recycle the LCD panel and backlight.

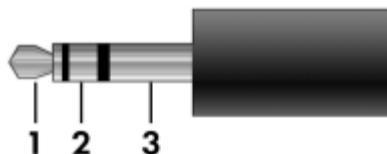
# D

---

## Connector Pin Assignments

---

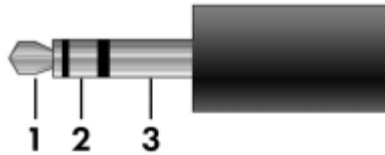
**Table D-1**  
**Audio-Out (Headphone)**



Pin	Signal	Pin	Signal
1	Audio out, left channel	3	Ground
2	Audio out, right channel		

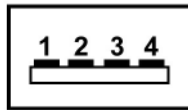
---

**Table D-2**  
**Audio-In (Microphone)**



Pin	Signal	Pin	Signal
1	Audio signal in	3	Ground
2	Audio signal in		

**Table D-3**  
**Universal Serial Bus**



Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data -	4	Ground

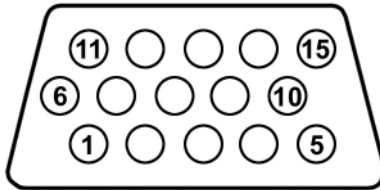


**Table D-4**  
**S-Video-Out**



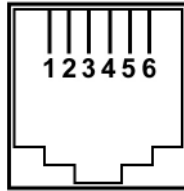
<b>Pin</b>	<b>Signal</b>	<b>Pin</b>	<b>Signal</b>
1	S-VHS color (C) signal	5	TV-CD
2	Composite video signal	6	S-VHS intensity ground
3	S-VHS intensity (Y) signal	7	Composite video ground
4	S-VHS color ground		

**Table D-5**  
**External Monitor**



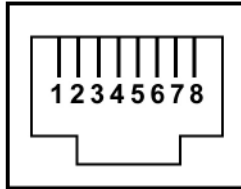
Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

**Table D-6**  
**RJ-11 (Modem)**



<b>Pin</b>	<b>Signal</b>	<b>Pin</b>	<b>Signal</b>
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

**Table D-7**  
**RJ-45 (Network)**



<b>Pin</b>	<b>Signal</b>	<b>Pin</b>	<b>Signal</b>
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

---

## Power Cord Set Requirements

### 3-Conductor Power Cord Set

The wide range input feature of the computer permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the computer meets the requirements for use in the country where the equipment is purchased.

Power cord sets for use in other countries must meet the requirements of the country where the computer is used.

## General Requirements

The requirements listed below are applicable to all countries.

- The length of the power cord set must be at least 1.5 m (5.0 ft) and a maximum of 2.0 m (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

## Country-Specific Requirements

### 3-Conductor Power Cord Set Requirements

Country/Region	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3



#### NOTES:

1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

---

### 3-Conductor Power Cord Set Requirements (*Continued*)

---

Country/Region	Accredited Agency	Applicable Note Number
Korea	EK	4
The Netherlands	KEMA	1
Norway	NEMKO	1
People's Republic of China	CCC	5
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	4
United Kingdom	BSI	1
United States	UL	2

---



**NOTES:**

1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
  2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
  3. The appliance coupler, flexible cord, and wall plug must bear a “T” mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.
  4. The flexible cord must be Type RVV, 3-conductor, 0.75 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
  5. The flexible cord must be Type VCTF, 3-conductor, 0.75 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
-



---

# Index

## A

- AC adapter, spare part
  - numbers 3–22, 3–29
- accessory battery connector
  - 1–22
- arrow keys 1–15
- audio cable
  - illustrated 3–20
  - removal 5–71
- audio troubleshooting 2–21
- audio-in jack
  - location 1–11
  - pin assignments D–2
- audio-out jack
  - location 1–11
  - pin assignments D–1

## B

- base enclosure, spare part
  - number 3–7, 3–29
- battery
  - removal 5–6
  - spare part numbers 3–9, 3–28, 5–6
- battery bay 1–13, 1–22
- battery light 1–7
- battery release latch 1–22

- Bluetooth module
  - removal 5–12
  - spare part number 3–15, 3–27, 5–12
- Bluetooth module cable
  - illustrated 3–20
  - removal 5–71
- Bluetooth module cover
  - illustrated 3–19
  - removal 5–12
- bottom components 1–22

## C

- Cable Kit
  - contents 3–20
  - spare part number 3–5, 3–20, 3–29
- cables, service considerations
  - 4–2
- caps lock** key 1–15
- caps lock light 1–19
- carrying case, spare part
  - number 3–22, 3–25
- CMOS clearing 1–4
- components
  - bottom 1–22
  - front 1–6
  - keyboard 1–12, 1–14

- left-side 1–10
- rear 1–10
- right-side 1–8
- top 1–16, 1–18, 1–20
- computer feet
  - illustrated 3–19
  - locations 5–11
- Computer Setup
  - Advanced Menu 2–5
  - Diagnostics Menu 2–4
  - File Menu 2–2
  - overview 2–1
  - Security Menu 2–3
- computer specifications 6–1
- connector pin assignments
  - audio-in D–2
  - audio-out D–1
  - external monitor D–4
  - headphone D–1
  - microphone D–2
  - modem D–5
  - monitor D–4
  - network D–6
  - RJ-11 D–5
  - RJ-45 D–6
  - S-Video-out D–3
  - Universal Serial Bus (USB)
    - D–2
- connectors, service
  - considerations 4–2
- D**
- design overview 1–24
- Digital Media Slot 1–7
- disassembly sequence chart 5–3
- diskette drive
  - OS loading problems 2–19
  - precautions 4–3
  - spare part number 3–25
- display assembly
  - removal 5–44
  - spare part numbers 3–3, 3–30, 5–44
- display bezel
  - illustrated 3–16
  - removal 5–50
  - spare part number 3–17, 3–29, 5–48, 5–50
- Display Bracket Kit, spare part number 3–17, 3–30, 5–48
- Display Cable Kit, spare part number 3–17, 3–30, 5–48
- display component recycling C–1
- display enclosure
  - illustrated 3–16
  - spare part number 3–17, 3–30, 5–48, 5–50
- display hinge
  - illustrated 3–16
  - removal 5–51
- Display Hinge Kit, spare part number 3–17, 3–30, 5–48, 5–51
- display inverter
  - illustrated 3–16
  - removal 5–53
  - spare part number 3–17, 3–29, 5–48, 5–53

- display panel
  - illustrated 3-16
  - removal 5-52
  - spare part numbers 3-17, 3-30, 5-48, 5-52
- display release button 1-7
- Display Rubber Kit, spare part number 3-30
- Display Screw Kit, spare part number 3-17, 3-30, 5-48
- docking connector 1-22
- drive light 1-7
- drives, preventing damage 4-3
- DVD/CD-RW Combo Drive
  - spare part number 3-28
- DVD±RW and CD-RW Combo Drive
  - precautions 4-3
  - removal 5-21
  - spare part number 3-9, 3-21, 3-28, 5-21
  - specifications 6-5, 6-7
- DVD-ROM drive
  - precautions 4-3
  - removal 5-21
  - spare part number 3-9, 3-21, 3-22, 3-28, 5-21
  - specifications 6-7
- E**
- electrostatic discharge 4-4, 4-8
- exhaust vents 1-11
- expansion product
  - spare part number 3-22
  - troubleshooting 2-14
- external monitor port
  - location 1-13
  - pin assignments D-4
- External MultiBay II power cable and stand, spare part number 3-22, 3-25
- External MultiBay II, spare part number 3-22, 3-25
- F**
- f1 to f12 keys 1-15
- fan assembly
  - removal 5-38
  - spare part number 3-7, 3-29, 5-38
- features 1-2
- feet
  - illustrated 3-19
  - locations 5-11
- fingerprint reader 1-19
- flowcharts, troubleshooting
  - no audio 2-21, 2-22
  - no network/modem connection 2-26
  - no OS loading 2-15
  - no OS loading from diskette drive 2-19
  - no OS loading from hard drive 2-16, 2-17, 2-18
  - no OS loading from optical drive 2-20
  - no power 2-8, 2-10, 2-11
  - no video 2-12, 2-13
  - nonfunctioning device 2-23

- nonfunctioning docking device 2–14
- nonfunctioning keyboard 2–24
- nonfunctioning pointing device 2–25
- fn** key 1–15
- front components 1–6
- G**
- grounding equipment and methods 4–7
- H**
- hard drive
  - OS loading problems 2–16
  - precautions 4–3
  - removal 5–7
  - spare part numbers 3–9, 3–21, 3–28, 5–7
  - specifications 6–4
- hard drive bay 1–23
- hard drive cover
  - illustrated 3–19
  - removal 5–8
- headphone jack
  - location 1–11
  - pin assignments D–1
- heat sink
  - removal 5–39
  - spare part numbers 3–7, 3–29, 3–32, 5–39
- HP Docking Station, spare part number 3–22, 3–25
- HP Extended Life Battery, spare part number 3–22, 3–25

- I**
- I/O address specifications 6–11
- Info Center button 1–17
- infrared port 1–7
- interrupt specifications 6–9
- K**
- keyboard
  - removal 5–23
  - spare part numbers 3–3, 3–30, 3–31, 3–32, 5–23
  - troubleshooting 2–24
- keyboard components 1–12, 1–14
- keypad 1–15
- L**
- Label Kit, spare part number 3–22, 3–29
- LED board, spare part number 3–7, 3–30
- left-side components 1–10
- M**
- mass storage devices, spare part numbers 3–21
- memory map specifications 6–14
- memory module
  - removal 5–14, 5–29
  - spare part numbers 3–5, 3–27, 3–28, 5–14, 5–29
- memory module compartment 1–23

- memory module compartment
    - cover
      - illustrated 3-19
      - removal 5-15
  - microphone
    - removal 5-66, 5-67
    - spare part number 3-5, 3-30, 5-66
  - microphone jack
    - location 1-11
    - pin assignments D-2
  - Mini Card compartment 1-23
  - Mini Card module
    - compartment cover
      - illustrated 3-19
      - removal 5-19
  - Mini Card WLAN module
    - removal 5-17
    - spare part numbers 3-11, 3-13, 3-15, 3-26, 3-27, 5-17
  - Mini Card WWAN module
    - removal 5-33
    - spare part number 3-5, 3-28, 5-33
  - Miscellaneous Plastics Kit (for use with docking device),
    - spare part number 3-22, 3-25
  - modem jack
    - location 1-9
    - pin assignments D-5
  - modem module
    - spare part number 3-5, 3-27, 5-31
    - troubleshooting 2-26
  - modem module cable
    - illustrated 3-20
    - removal 5-72
  - monitor port
    - location 1-13
    - pin assignments D-4
  - MultiBay II device 1-9
    - removal 5-21
    - spare part numbers 5-21
  - MultiBay II eject assembly
    - removal 5-77
    - spare part number 3-7, 3-30, 5-77
- N**
- network jack
    - location 1-9
    - pin assignments D-6
  - network, troubleshooting 2-26
  - nonfunctioning device,
    - troubleshooting 2-14, 2-23
  - num lock** key 1-15
  - num lock light 1-19
- O**
- optical drive
    - OS loading problems 2-20
    - precautions 4-3
    - removal 5-21
    - spare part numbers 3-9, 3-21, 3-22, 5-21
    - specifications 6-5, 6-7
- P**
- packing precautions 4-5
  - password clearing 1-4

- PC Card slot bezel, illustrated  
3-19
- PC Card slots 1-11
- PC Card/digital media board
  - removal 5-61
  - spare part number 3-5,  
3-29, 5-61
- plastic parts 4-2
- Plastics Kit
  - contents 3-19
  - spare part number 3-5,  
3-19, 3-29
- pointing device,  
troubleshooting 2-25
- pointing stick 1-21
- pointing stick buttons 1-21
- pointing stick cable, illustrated  
3-20
- power button 1-17
- power button board
  - removal 5-37
  - spare part number 3-3,  
3-30, 5-37
- power connector 1-13
- power cord
  - set requirements E-2
  - spare part numbers 3-23,  
3-25
- power light 1-6, 1-19
- power management features  
1-5
- power, troubleshooting 2-8
- presentation button 1-17

- processor
  - removal 5-42
  - spare part numbers 3-7,  
3-28, 3-29, 5-42

## **R**

- rear components 1-10
- removal/replacement
  - preliminaries 4-1
  - procedures 5-1
- right-side components 1-8
- RJ-11 jack
  - location 1-9
  - pin assignments D-5
- RJ-45 jack
  - location 1-9
  - pin assignments D-6
- RTC battery
  - removal 5-28
  - spare part number 3-5,  
3-29

## **S**

- Screw Kit
  - contents A-1
  - spare part number 3-24,  
3-29, A-1
- screw listing A-1
- security cable slot 1-13
- serial number 1-23, 3-1, 5-2
- service considerations 4-2
- smart card slot 1-9
- speaker
  - location 1-7
  - removal 5-64
  - spare part number 3-7,  
3-29, 5-64

- specifications
    - computer 6-1
    - DVD±RW and CD-RW Combo Drive 6-5, 6-7
    - DVD-ROM drive 6-7
    - hard drive 6-4
    - I/O addresses 6-11
    - interrupts 6-9
    - memory map 6-14
    - optical drive 6-5, 6-7
    - system DMA 6-8
  - static shielding materials 4-8
  - stringent security 1-4
  - S-Video-out jack
    - location 1-13
    - pin assignments D-3
  - switch cover
    - removal 5-35
    - spare part number 3-3, 3-30, 5-35
  - system board
    - removal 5-68
    - spare part numbers 3-7, 3-30, 3-32, 5-68
  - system DMA 6-8
  - system memory map 6-14
- T**
- thermal pads, replacing 5-41
  - thermal paste, replacing 5-41
  - tools required 4-1
  - top components 1-16, 1-18, 1-20
- U**
- top cover
    - removal 5-55
    - spare part number 3-5, 3-29, 5-55
  - TouchPad 1-21
  - TouchPad cable, illustrated 3-20
  - TouchPad left/right buttons 1-21
  - TouchPad scroll zone 1-21
  - transporting precautions 4-5
  - troubleshooting
    - audio 2-21
    - Computer Setup 2-1
    - expansion product 2-14
    - flowcharts 2-6
    - keyboard 2-24
    - modem 2-26
    - network 2-26
    - nonfunctioning device 2-14, 2-23
    - OS loading 2-15
    - overview 2-1
    - pointing device 2-25
    - power 2-8
    - video 2-12
- U**
- Universal Serial Bus (USB) diskette drive, spare part number 3-24
  - Universal Serial Bus (USB) port
    - location 1-9, 1-11
    - pin assignments D-2
  - unknown password 1-4

## **V**

- vents 1–23
- video troubleshooting 2–12
- volume buttons 1–17

## **W**

- Windows applications key  
1–15
- Windows logo key 1–15
- wireless antenna
  - illustrated 3–16
  - removal 5–54
- Wireless Antenna Kit, spare  
part number 3–17, 3–30,  
5–48, 5–54
- wireless button 1–17
- wireless light 1–6, 1–17, 1–19
- workstation precautions 4–6