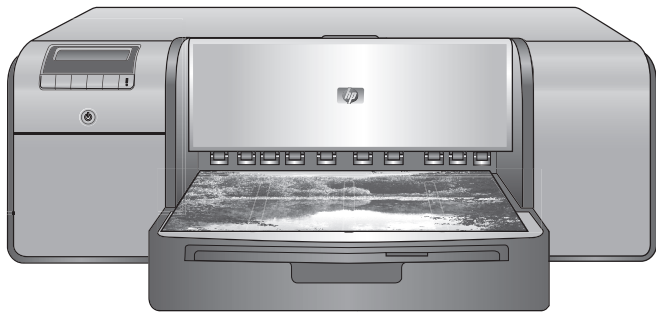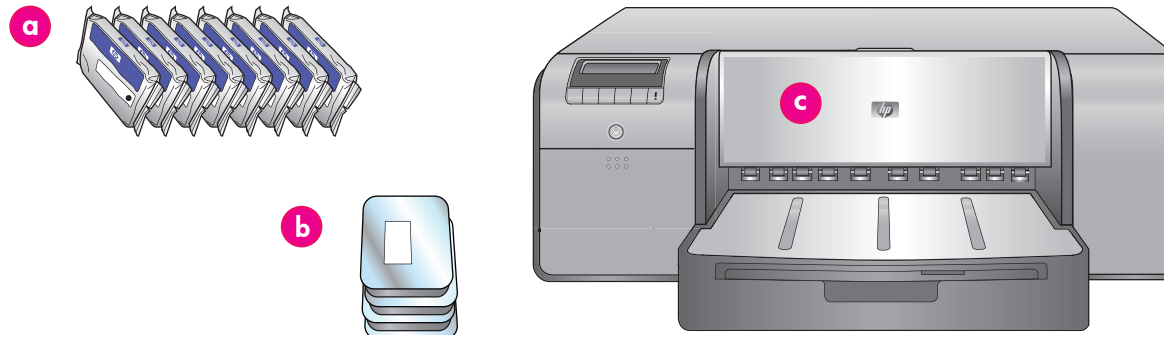# 快速入门
Quick Start

hp

HP Photosmart Pro B9100 series

invent

1 打开打印机的包装
Unpack the printer

简体中文

感谢您购买 HP Photosmart 打印机！请阅读本小册子以了解如何安装打印机。

Windows 用户：如果您要使用 USB 电缆将您的打印机连接到您的计算机，在软件安装期间提示您这么做之前，**请不要连接 USB 电缆**（请参阅第 11 页）。

重要！按照所示的顺序执行所有安装步骤。这是不需要重复进行的一次性程序。

移除打印机**外**的胶带和包装。

重要！请不要在此时打开打印机护盖或纸盘。如果在拆开包装时打印机前方的护盖（特殊纸盘）被打开，请将它放回其直立位置。

a	墨盒（8）
b	打印头（4）
c	HP Photosmart Pro B9100 series 打印机
d	USB 电缆（可能未在所有国家/地区提供）
e	电源线
f	用户文档
g	照片纸存储袋
h	校准包（用于设置的纸张）
i	HP Photosmart 软件 CD

d

e

f

i

g

h
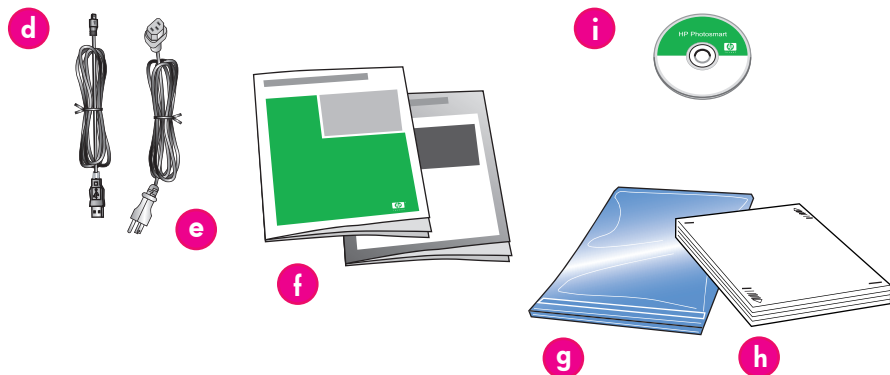
English

Thank you for purchasing an HP Photosmart printer! Read this booklet to learn how to set up the printer.

Windows users: If you are connecting your printer to your computer with a USB cable, **do not connect the USB cable** until you are prompted during software installation (page 11).

Important! Perform all of the setup steps in the order shown. This is a one-time process that will not need to be repeated.

Remove the tape and packaging from the **outside** of the printer.

Important! Do not open the printer doors or trays yet. If the door on the front of the printer (the specialty media tray) opened during unpacking, return it to its upright position.

a	Ink cartridges (8)
b	Printheads (4)
c	HP Photosmart Pro B9100 series printer
d	USB cable (may not be included in all countries/regions)
e	Power cord
f	User documentation
g	Photo paper storage bag
h	Calibration pack (paper for setup)
i	HP Photosmart software on CD

2 连接电源和设置语言
Connect the power and set the language
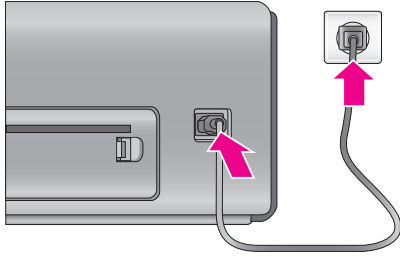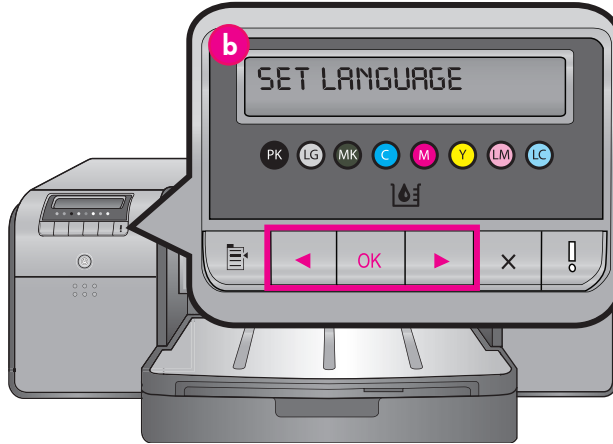
a	电源线接口 Power cord connection
b	打印机屏幕 Printer screen

SET LANGUAGE

PK LG MK C M Y LM LC

◄ OK ► ✕

简体中文

Windows 用户：请勿连接 USB 电缆直到软件安装期间提示您这么做。

1. 确保所有的打印机护盖已关上。

2. 将电源线分别插入打印机和墙上插座（**a**）。打印机电源将会自动打开。稍候片刻让打印机启动。

3. 打印机屏幕上出现 **Set Language [English]**（**设置语言 [英文]**）（**b**）时，执行以下操作之一：

   • 如果英文是您要的语言，请按下 **OK**。

   • 按 ◄ 或 ► 直到您要的语言显示在屏幕上，然后按下 **OK**。

从现在开始，打印机屏幕将使用您所选择的语言。

English

Windows users: Do not connect the USB cable until you are prompted during software installation.

1. Ensure that all the printer doors are closed.

2. Connect the power cord to the printer and to a wall outlet (**a**). The printer turns on automatically. Wait a few moments for the printer to start up.

3. When **Set Language [English]** is displayed on the printer screen (**b**), do one of the following:

   • Press **OK** if English is your language.

   • Press ◄ or ► until your language is displayed on the screen, and then press **OK**.

From now on, the printer screen will use the language you selected.

3 安装墨盒
Install the ink cartridges
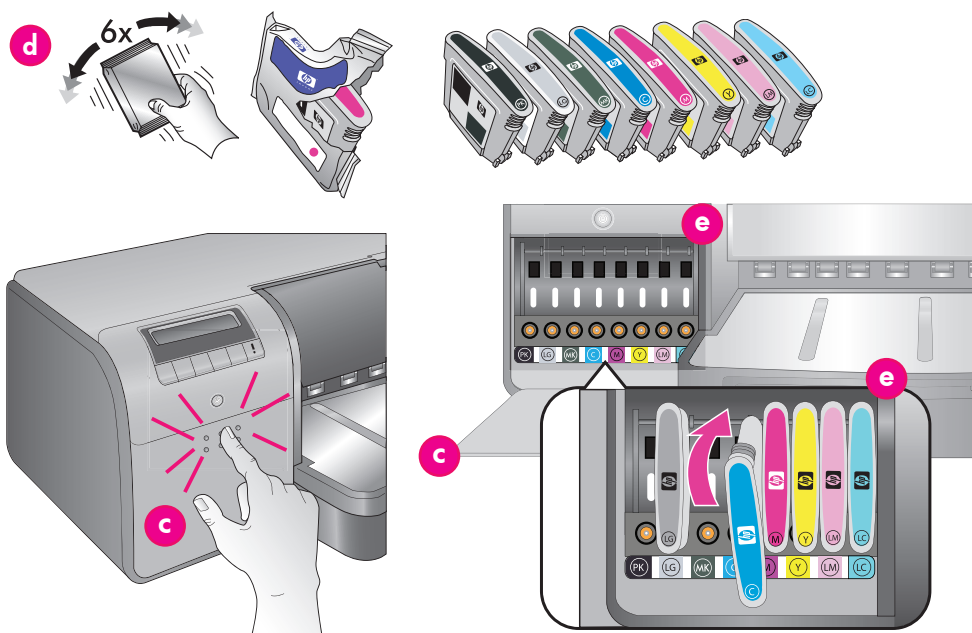
c	墨盒盖 Ink cartridge door
d	墨盒 Ink cartridges
e	墨盒底座 Ink cartridge stalls

简体中文

重要！必须正确安装所有八个墨盒才能使打印机正确操作。

1. 确保所有的打印机护盖已关上。

2. 按下凸起的缘块直到盖子弹开，将墨盒盖打开（**c**）。

3. 拆开墨盒（**d**）包装**前**，用力摇晃每个墨盒至少六次。

4. 拆开墨盒包装。将每个墨盒插入其颜色标记的底座（**e**）。稳固压下墨盒以确保正确接触。

5. 合上墨盒盖。

稍候片刻

打印机将灌注墨盒使墨水开始流动并清除墨水线路中的空气。

注：打印机包装盒所随附墨盒中的墨水供打印机初始化使用。这些墨盒以及替换墨盒的墨水，也用于保持打印喷嘴清洁及墨水顺畅流出。

6. 继续执行第 6 页的*取下安装盖*。

English

Important! All eight ink cartridges must be correctly installed for the printer to work.

1. Ensure that all the printer doors are closed.

2. Open the ink cartridge door (**c**) by pressing the raised bumps until the door clicks open.

3. **Before** unwrapping the ink cartridges (**d**), shake each one vigorously, at least six times.

4. Unwrap the ink cartridges. Insert each cartridge into its color-coded stall (**e**). Press firmly on the cartridges to ensure proper contact.

5. Close the ink cartridge door.

Wait a few moments

The printer primes the ink cartridges to start the flow of ink and purge air from the ink line.

Note: Ink in the cartridges included in the printer box is used for printer initialization. Ink from these cartridges, as well as from replacement cartridges, is also used to keep print nozzles clear and ink flowing smoothly.

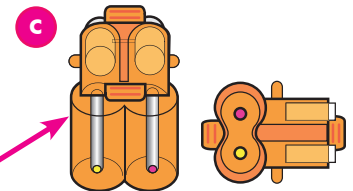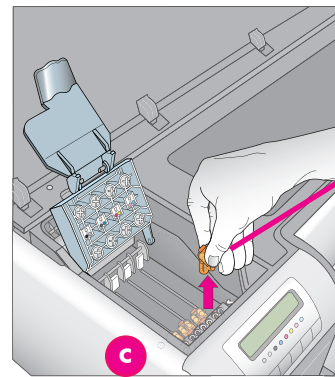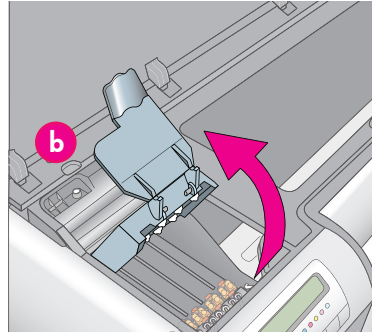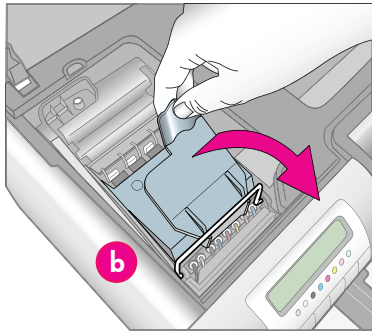6. Continue on to *Remove the setup caps*, on page 6.

4 取下安装盖

Remove the setup caps
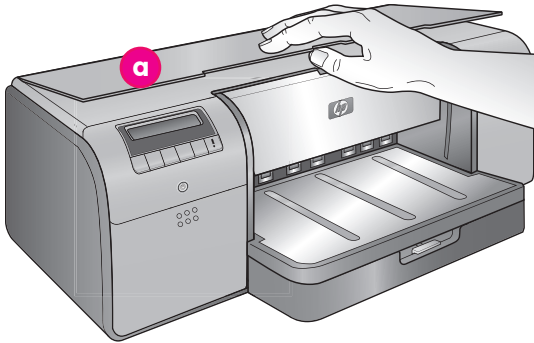
a	顶盖 Top door
b	打印头组件护盖 Printhead assembly cover
c	透明橙色安装盖 Transparent orange setup caps

取下并丢弃

Remove and discard

简体中文

1. 当被提示抬起打印机顶盖（**a**）时，首先把将其封紧的信息贴纸撕下，然后将它打开。取出打印机**内**的胶带和包装。

2. 抬起打印头组件护盖（**b**）。握住把手将护盖往上拉，然后将它完全抬起。

3. 移除打印头组件内的四个透明橙色安装盖。握住每个盖子（**c**）的拉片，然后用力向上拉。盖子可能不容易取下。

   有些安装盖可能含有墨水，而其他安装盖则可能是空的，这是正常现象。

   注：若您收到灌注不完整的错误信息，那么您必须拆下已安装的打印头，盖上安装盖，合上打印头组件护盖，然后合上顶盖。查看第 5 页 *安装墨盒*中的说明，确保您安装墨盒的方法正确。合上墨盒盖。稍候片刻让打印机灌注墨盒。当打印机屏幕上出现提示时，打开顶盖，然后再次移除橙色安装盖。

4. 将盖子丢弃。

重要！若您未将安装盖移除，您将无法在下一个步骤中安装打印头。

English

1. When prompted to raise the top door (**a**) of the printer, first remove the information sticker holding it closed, and then open it. Remove the tape and packaging from the **inside** of the printer.

2. Raise the blue printhead assembly cover (**b**). Pull the cover forward by the handle, and then raise it up out of the way.

3. Remove the four transparent orange setup caps inside the printhead assembly. Grasp each cap (**c**) by its tabs and pull up firmly. The caps may be difficult to remove.

   It is normal for some of the setup caps to contain ink, and others to be empty.

   Note: If you receive an error message that the priming is incomplete, then you must remove the printheads if you have already installed them, replace the setup caps, close the printhead assembly cover, and close the top door. Review the instructions in *Install the ink cartridges,* on page 5, and make sure you installed the ink cartridges properly. Close the ink cartridge door. Wait a few moments for the printer to prime the ink cartridges. When prompted on the printer screen, open the top door and remove the orange setup caps again.

4. Discard the caps.

Important! If you do not remove the setup caps, you will not be able to install the printheads in the next step.
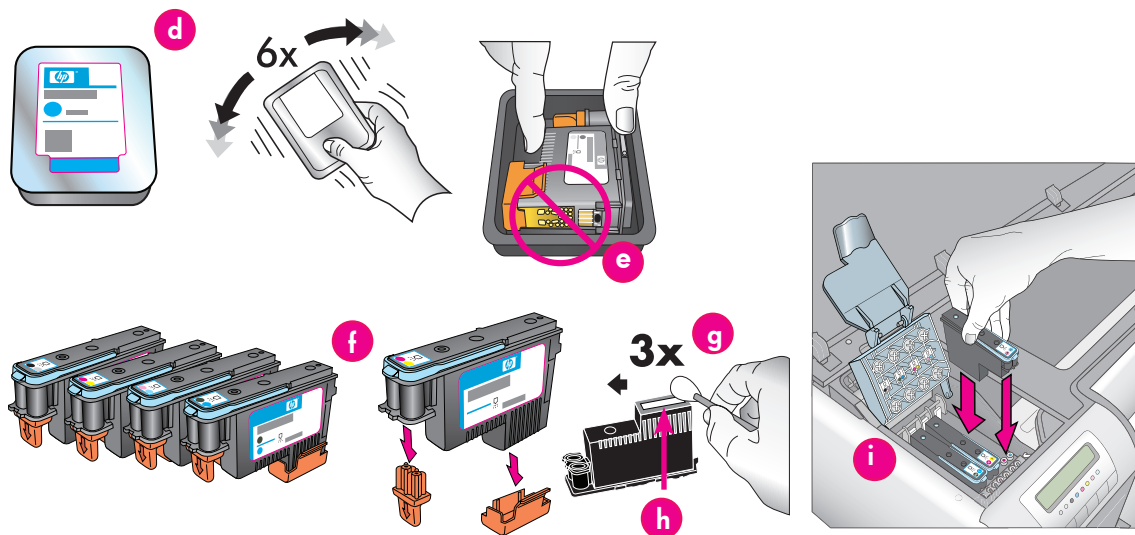
5 安装打印头
Install the printheads

注：打印头的设计使其可在打印机的整个生命周期中使用。

Note: The printheads are designed to last the life of the printer.

d	打印头 Printheads
e	金色触点 Gold-colored contacts
f	橙色保护盖 Orange protective covers
g	用于擦拭打印头喷嘴的 预湿拭子 Pre-moistened swab for wiping the printhead nozzles
h	喷嘴板 Nozzle plate
i	打印头底座 Printhead stalls

简体中文

重要！必须正确安装所有四个打印头，打印机才能操作。

1. 拆开打印头包装**前**，用力摇晃每个包装（**d**）至少六次。

2. 拆开每个打印头包装。**请勿触摸金色触点（e）。**

3. 取下并丢弃橙色的保护盖（**f**）。**取下盖子后请勿摇晃打印头，因为这样做将会使墨水产生气泡。**

   重要！ 每个打印头包装中包含有一个预湿拭子（**g**）。打开拭子，并使用拭子的泡沫塑料尖端沿喷嘴板（**h**）擦拭三次，如上所示。对每个打印头使用清洁的拭子，然后将拭子丢弃。

4. 将每个打印头插入其颜色标记的底座（**i**）。稳固压下打印头直到它完全插入。

5. 放下打开的打印头组件护盖，使它夹在金属杆下方，然后将护盖折回其原来位置。

6. **合上顶盖。** 这时，打印机初始化程序将会开始进行。

   小心：请不要在此过程中打开任何护盖！ 如果您这样做，打印机初始化将会停止。

English

Important! All four printheads must be correctly installed for the printer to work.

1. **Before** unwrapping the printheads, shake each package (**d**) vigorously, at least six times.

2. Open each printhead package. **Do not touch the gold-colored contacts (e).**

3. Remove and discard the orange protective covers (**f**). **Do not shake the printheads after removing the covers, as this can create air bubbles in the ink.**

   Important! A pre-moistened swab (**g**) is included in each printhead package. Open the swab and use the foam tip of the swab to wipe along the length of the nozzle plate (**h**) 3 times, as shown above. Use a clean swab for each printhead, and then discard the swab.

4. Insert each printhead into its color-coded stall (**i**). Press straight down on the printhead until it is all the way in.

5. Lower the open printhead assembly cover so that it clips under the metal bar, and then fold the cover back down to its original position.

6. **Close the top door.** When you do, the printer initialization process begins.

   Caution: Do not open any of the doors during this process! If you do, the printer initialization will stop.

6

在主纸盘中装入校准包
Load the calibration pack in the main tray
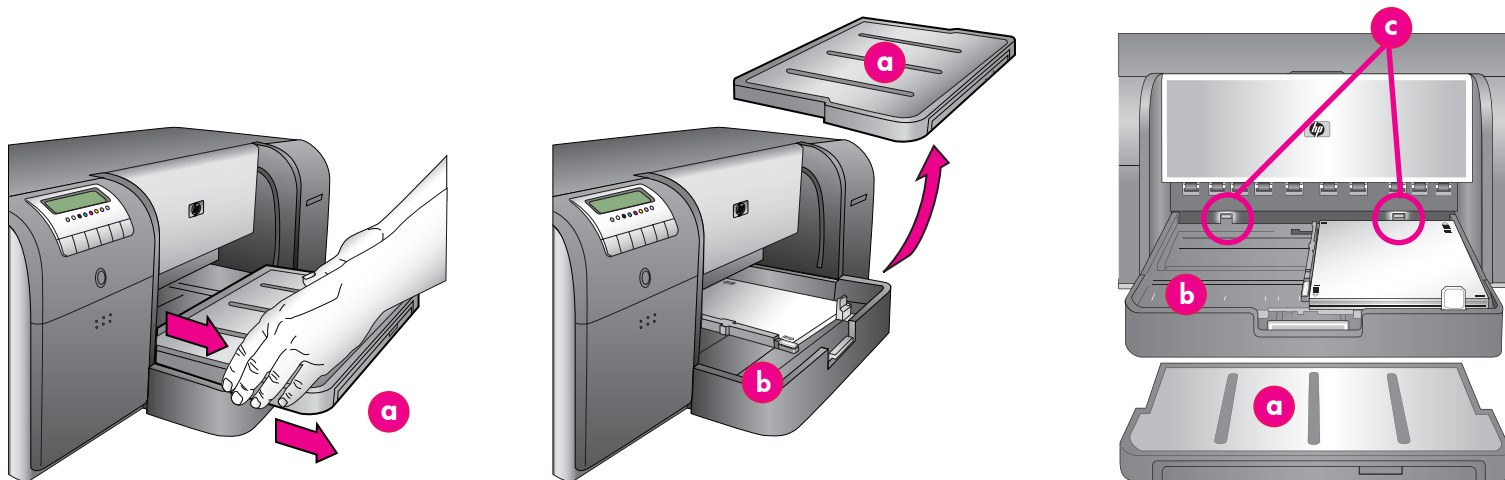
简体中文

在打印机初始化过程中，打印机将会提示您在主纸盘中装入校准包。校准包是打印机包装盒中随附的亮面介质包。它被用来打印初始化、对齐及校准页。

1. 抓住出纸盘的边侧然后将它拉向您，完全取下出纸盘（**a**）。主纸盘现在即可接触。

2. 从校准包从其包装中取出，然后移除传单。**以纵向和亮面朝下**，将校准包放入主纸盘（**b**）。将纸张与纸盘的右侧和纸张挡板（**c**）对齐。确保纸张未超越纸张挡板，否则将会卡塞。

3. 调整纸张宽度（**d**）和纸张长度（**e**）导板，使它们轻轻靠住纸张边缘。

    重要！检查纸张是否平放在纸盘中，确保它们不会在打印机内卡塞。

4. 将出纸盘滑回原位。

5. 用一只手抓住出纸盘然后用另一只手拉出延长板，即可将出纸盘延长板（**f**）拉出。

6. 将出纸盘延长板末端的纸张挡块（**g**）向上翻，防止纸张掉落地面。

7. 完成装入校准包后，按 **OK**。打印机开始初始化。将会打印数页。**这是一项一次性、全面的初始化程序，将会持续 30 到 60 分钟**。您可以利用这段时间来安装打印机软件。
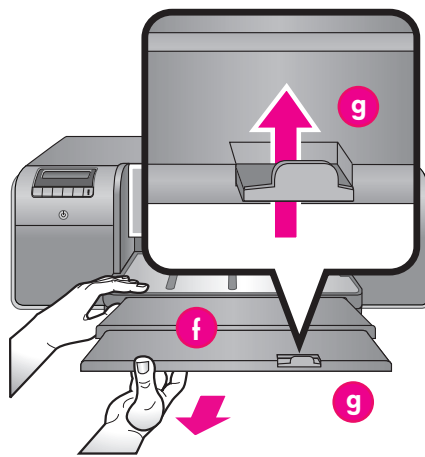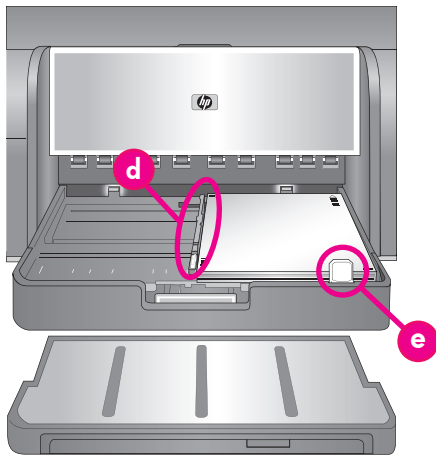
若您在这个过程中收到错误信息，请参阅《用户指南》"故障排除"一章下的"错误信息"部分。

打印机屏幕上出现 **Ready（就绪）**时，即表示打印机初始化已完成。

每个墨盒的墨水量会在打印机屏幕上显示。
注：所显示的只是估计墨水量。实际墨水量可能有所不同。

由于校准包中所提供的是 HP 高级照片纸，您可以使用打印机初始化后剩下的任何纸张来打印照片。

注：有关安装打印机后装入纸张的详细信息，请参阅第 18 页的*在主纸盘中装入纸叠*。

a	出纸盘 Output tray	
b	主纸盘 Main tray	
c	纸张挡板 Paper stops	
d	纸张宽度导板 Paper-width guide	
e	纸张长度导板 Paper-length guide	
f	出纸盘延长板 Output tray extension	
g	纸张挡块 Paper catch	

English

During the printer initialization process, the printer prompts you to load the calibration pack in the main tray. The calibration pack is a pack of glossy media that came in the printer box. It is used to print initialization, alignment, and calibration pages.

1. Remove the output tray (**a**) completely by grasping the sides of the tray with both hands and sliding it out toward you. The main tray is now accessible.

2. Take the calibration pack out of its packaging and remove the flyer. Place the calibration pack into the main tray (**b**), **in portrait orientation with the glossy side facing down**. Align the paper against the right side of the tray, and against the paper stops (**c**). Ensure that the paper does not climb over the paper stops, or it will jam.

3. Adjust the paper-width (**d**) and paper-length (**e**) guides so they rest gently against the edges of the paper.

   Important! Check that the paper is lying flat in the tray, so that it does not jam inside the printer.

4. Slide the output tray back into place.

5. Pull out the output tray extension (**f**) by holding the output tray with one hand and pulling out the extension with your other hand.

6. Flip up the paper catch (**g**) at the end of the output tray extension to prevent paper from falling onto the floor.

7. When you finish loading the calibration pack, press **OK**. The printer begins initializing. Several pages will print. **This is a one-time, comprehensive initialization process that will last between 30 and 60 minutes.** You may use this time to install the printer software.

If you receive an error message during this process, see the Error messages section in the Troubleshooting chapter of the User Guide.

When **Ready** is displayed on the printer screen, the printer initialization is complete.

The ink level for each cartridge is shown on the printer screen. **Note:** The ink levels shown are an estimate only. Actual ink volumes may vary.

Since the calibration pack is HP Advanced Photo Paper, you can use any left-over paper from the printer initialization for printing photos.

Note: See *Load a stack of paper in the main tray* on page 18 for more information about loading paper after you set up the printer.
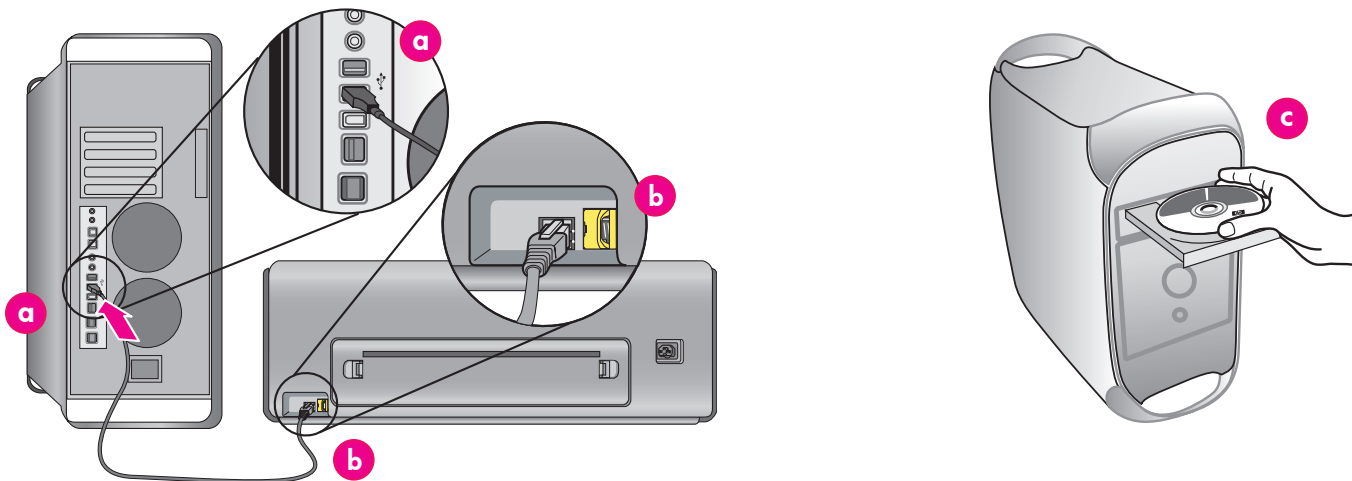
Mac

简体中文

有关 Mac 的以太网安装信息，请参阅第 12 页。

将 USB 电缆连接到计算机（**a**）和打印机（**b**）背面的 USB 端口。**注：**在打印机初始化过程中可以插入 USB 电缆。

Mac® OS X 10.2.8

1. 从 **www.hp.com/support** 下载 Mac® OS X 10.2.8 打印机驱动程序。按照屏幕上的安装说明操作。

Mac® OS X 10.3.x 及更新版本

1. 将 HP Photosmart CD（**c**）放入计算机，然后连按桌面上的 **CD** 图象。连按 **"HP Photosmart Installer"**（**HP Photosmart 安装器**）图象。

2. 输入用于管理您的 Mac 的名称和密码，然后点按**好**。

3. 选择您的语言，然后在设备下选择 **HP Photosmart Pro B9100 series**。按照屏幕上的说明进行。

4. "HP Photosmart Installer"（HP Photosmart 安装器）窗口出现时，选择 **Easy Install（简易安装）**或 **Custom Install（自定义安装）**，然后点按**安装**。点按**继续**以运行 "HP Setup Assistant"（HP 安装助手）。

5. "HP Setup Assistant"（HP 安装助手）出现时，点按**下一步**。

6. 突出显示 "HP Photosmart Pro B9100 series 打印机"，然后点按**下一步**。如果打印机未在窗口中列出，确定打印机电源已打开且 USB 电缆连接到打印机。

7. 显示"祝贺"页时，点按**完成**。

English

For Mac Ethernet network installation, see page 12.

Connect the USB cable to the computer (**a**) and to the USB port on the back of the printer (**b**). **Note:** It's OK to plug in the USB cable while the printer is initializing.

Mac® OS X 10.2.8

1. Download the Mac® OS X 10.2.8 printer driver from **www.hp.com/support**. Follow the onscreen installation instructions.

Mac® OS X 10.3.x and later

1. Insert the HP Photosmart CD (**c**) into the computer, and then double-click the **CD** icon on the desktop. Double-click the **HP Photosmart Installer** icon.

2. Enter the name and password used to administer your Mac, and then click **OK**.

3. Select your language, and then select **HP Photosmart Pro B9100 series** as the device. Follow the onscreen instructions.

4. When the HP Photosmart Installer window is displayed, choose **Easy Install** or **Custom Install**, and then click **Install**. Click **Continue** to run the HP Setup Assistant.

5. When the HP Setup Assistant is displayed, click **Next**.

6. Highlight the HP Photosmart Pro B9100 series printer, and then click **Next**. If the printer is not listed in the window, make sure that the printer is on and the USB cable is connected to the printer.

7. When the Congratulations page is displayed, click **Finish**.

7 USB 安装 (Windows)
USB installation (Windows)

Windows
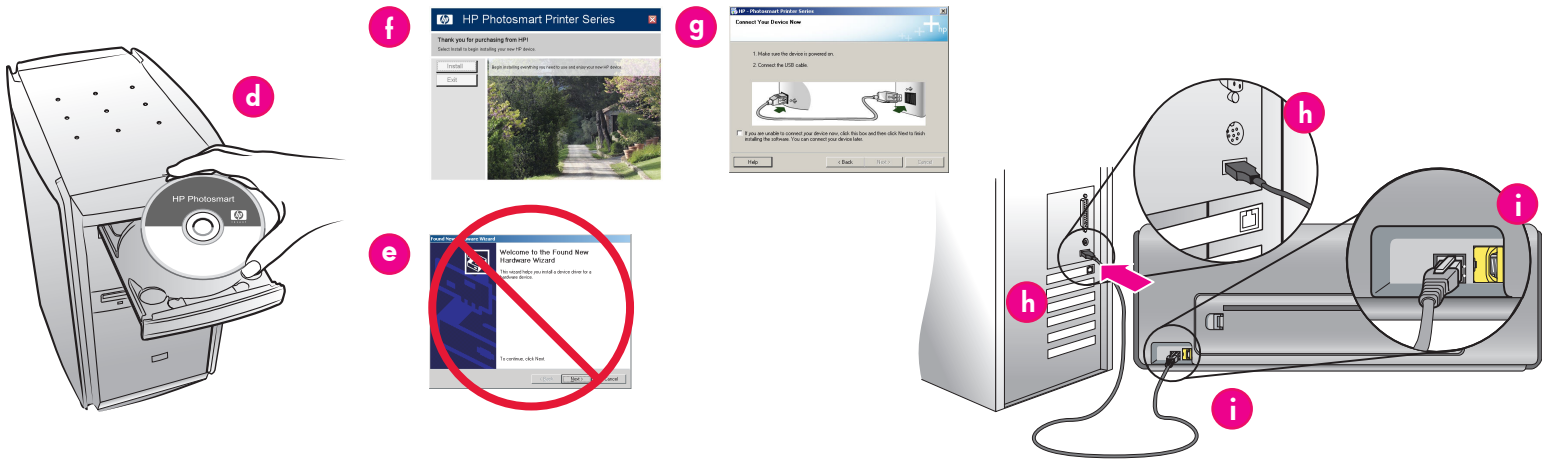
简体中文

Windows® 2000 Professional、XP Home、XP Professional、Professional x64

有关 Windows 的以太网安装信息，请参阅第 14 页。

重要！请勿连接 USB 电缆直到提示您这么做。

1. 将 HP Photosmart CD（**d**）放入计算机。

   如果没有显示说明，请从 Windows **开始**菜单选择**运行**，单击**浏览**，然后浏览到您放入 HP Photosmart 软件 CD 的光盘驱动器。双击 **setup.exe** 文件然后单击 **OK**。

   注：如果显示"找到新硬件"屏幕（**e**），单击**取消**，拔下 USB 电缆，然后重新开始安装。

2. 单击**安装**然后按照屏幕上的说明（**f**）安装软件。

3. 出现提示时（**g**），将 USB 电缆连接到计算机（**h**）和打印机（**i**）背面的 USB 端口。这可能需要数分钟（在旧系统上将需时更长）来建立连接和复制文件。

   注：在打印机初始化过程中可以插入 USB 电缆。

4. 显示"祝贺"页时，即表示安装已完成。您可以单击**打印测试页**来验证连接。

English

Windows® 2000 Professional, XP Home, XP Professional, Professional x64

For Windows Ethernet network installation, see page 14.

Important! Do not connect the USB cable until you are prompted.

1. Insert the HP Photosmart CD (**d**) into the computer.

   If instructions do not appear, select **Run** from the Windows **Start** menu, click **Browse**, and navigate to the CD-ROM drive where you inserted the HP Photosmart software CD. Double-click the **setup.exe** file and then click **OK**.

   Note: If the Found New Hardware screen is displayed (**e**), click **Cancel**, unplug the USB cable, and restart the installation.

2. Click **Install** and follow the onscreen instructions (**f**) to install the software.

3. When prompted (**g**), connect the USB cable to the computer (**h**) and to the USB port on the back of the printer (**i**). It may take several minutes (or longer on older systems) to establish a connection and copy the files.

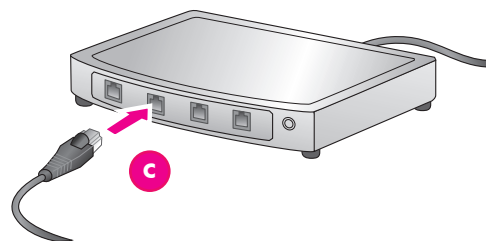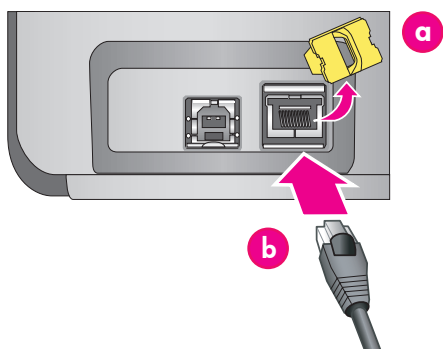   **Note:** It's OK to plug in the USB cable while the printer is initializing.

4. When the Congratulations page is displayed, the installation is complete. You may click **Print a Test Page** to verify the connection.

7

以太网安装 (Mac)

Ethernet network installation (Mac)

简体中文

有关 Mac 的 USB 安装信息，请参阅第 10 页。

您需要以下物件将打印机连接到网络：

- 一条带 RJ-45 插头的 5 类以太网电缆。（此电缆与 USB 电缆或一般电话电线不同，在这个用途上使用任何一种这些电缆将会损坏打印机或其他网络设备。）

- 网络接入设备（如带开放端口的集线器、路由器或交换器）。

连接网络电缆

1. 从打印机背面的以太网端口取下塑料插销（**a**），然后将它丢弃。

2. 将以太网电缆的一端连接到打印机的背面（**b**）。

   注：在打印机初始化过程中可以插入以太网电缆。

3. 将电缆的另一端连接到集线器、路由器或交换器上空置的端口（**c**）。

切勿使用以太网电缆将打印机直接连接到计算机。不支持对等网络。

安装打印机软件

重要！在每一台您要打印到 HP Photosmart 打印机的计算机上安装该软件。

Mac® OS X 10.2.8

1. 从 **www.hp.com/support** 下载 Mac® OS X 10.2.8 打印机驱动程序。

2. 按照屏幕上的安装说明操作。

Mac® OS X 10.3.x 及更新版本

1. 将 HP Photosmart CD（**d**）放入计算机，然后连按桌面上的 **CD** 图象。

2. 连按 **"HP Photosmart Installer"**（**HP Photosmart 安装器**）图象。

3. 输入用于管理您的 Mac 的名称和密码，然后点按**好**。

4. 选择您的语言，然后在设备下选择 **HP Photosmart Pro B9100 series**。按照屏幕上的说明进行。

5. "HP Photosmart Installer"（HP Photosmart 安装器）窗口出现时，选择 **Easy Install（简易安装）**或 **Custom Install（自定义安装）**，然后点按**安装**。

6. 点按**继续**以运行 "HP Setup Assistant"（HP 安装助手）。

7. "HP Setup Assistant"（HP 安装助手）出现时，点按**下一步**。

8. 突出显示 "HP Photosmart Pro B9100 series 打印机"，然后点按**下一步**。如果打印机未在窗口中列出，确定打印机电源已打开且网络电缆连接到打印机。

9. 按照屏幕上的说明使用 "Printer Setup Utility"（打印机设置应用程序）来设置您的打印机。

10. 点按**下一步**。

11. 显示 "祝贺" 页时，点按**完成**。
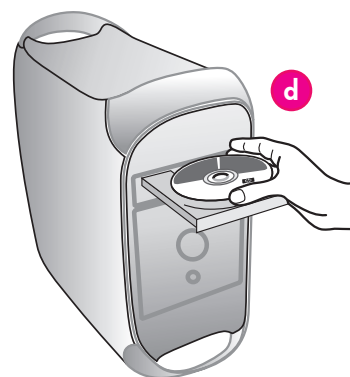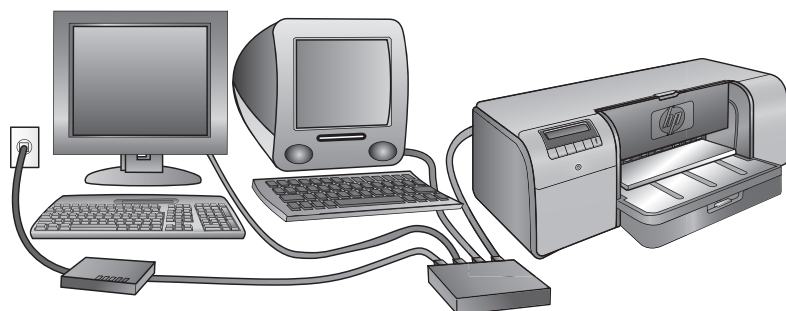
English

For Mac USB installation, see page 10.

You need the following to connect the printer to a network:

- A CAT-5 ethernet cable with an RJ-45 plug. (This is not the same as a USB cable or a regular phone wire, either of which can damage the printer or other network devices if used for this purpose.)

- A network access point such as a hub, router, or switch with an open port.

Connect the network cable

1. Remove the plastic plug (**a**) from the ethernet port on the back of the printer, and discard it.

2. Connect one end of the ethernet cable to the back of the printer (**b**).

   Note: It's OK to plug in the ethernet cable while the printer is initializing.

3. Connect the other end of the cable to an empty port on the hub, router, or switch (**c**).

Do not connect the printer directly to a computer using an ethernet cable. Peer-to-peer networking is not supported.

Install the printer software

Important! Install the software on every computer from which you will print to the HP Photosmart printer.

Mac® OS X 10.2.8

1. Download the Mac® OS X 10.2.8 printer driver from **www.hp.com/support**.

2. Follow the onscreen installation instructions.

Mac® OS X 10.3.x and later

1. Insert the HP Photosmart CD (**d**) into the computer, and then double-click the **CD** icon on the desktop.

2. Double-click the **HP Photosmart Installer** icon.

3. Enter the name and password used to administer your Mac, and then click **OK**.

4. Select your language, and then select **HP Photosmart Pro B9100 series** as the device. Follow the onscreen instructions.

5. When the HP Photosmart Installer window is displayed, choose **Easy Install** or **Custom Install**, and then click **Install**.

6. Click **Continue** to run the HP Setup Assistant.

7. When the HP Setup Assistant is displayed, click **Next**.

8. Highlight the HP Photosmart Pro B9100 series printer, and then click **Next**. If the printer is not listed in the window, make sure that the printer is on and the network cable is connected to the printer.

9. Follow the onscreen instructions to set up your printer using the Printer Setup Utility.

10. Click **Next**.

11. When the Congratulations page is displayed, click **Finish**.

7

以太网安装 (Windows)

Ethernet network installation (Windows)
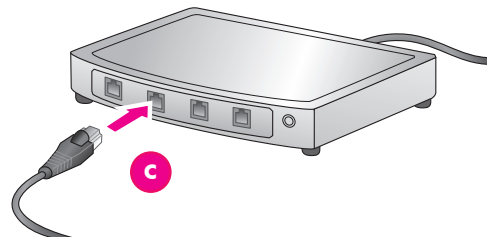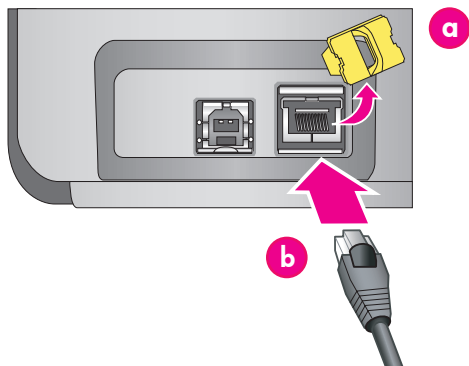
简体中文

Windows® 2000 Professional、XP Home、
XP Professional

注：XP Professional x64 系统不支持网络。

有关 Windows 的 USB 安装信息，请参阅第 11 页。

您需要以下物件将打印机连接到网络：

- 一条带 RJ-45 插头的 5 类以太网电缆。（此电缆与 USB 电缆或一般电话电线不同，在这个用途上使用任何一种这些电缆将会损坏打印机或其他网络设备。）

- 网络接入设备（如带开放端口的集线器、路由器或交换器）。

连接网络电缆

1. 从打印机背面的以太网端口取下塑料插销（**a**），然后将它丢弃。

2. 将以太网电缆的一端连接到打印机的背面（**b**）。

   注：在打印机初始化过程中可以插入以太网电缆。

3. 将以太网电缆的另一端连接到集线器、路由器或交换器上空置的端口（**c**）。

切勿使用以太网电缆将打印机直接连接到计算机。不支持对等网络。

安装打印机软件

重要！在每一台您要打印到 HP Photosmart 打印机的计算机上安装该软件。

1. 将 HP Photosmart 软件 CD（**d**）放入计算机，然后按照屏幕上的说明进行。

2. 在连接类型屏幕上，选择**通过网络**，然后单击**下一步**。"搜索"画面将会显示。

3. 选择要安装的打印机：

   - 如果显示"找到打印机"屏幕，选择**是，安装此打印机**，然后单击**下一步**。

   - 如果显示"找不到打印机"屏幕，则单击**下一步**，然后按照屏幕上的说明查找打印机。您将需要打印"网络设置"页以获取关于打印机的信息。等待直到初始化完成，然后按打印机控制面板上的**菜单**。选择**网络设置，打印网络设置页**。

   - 如果显示"检查电缆连接"画面，请参阅《用户指南》的"联网"附录，以获得关于网络安装的详细信息，以及指定静态 IP 地址的说明。

4. 出现提示时，单击**完成**以退出安装。
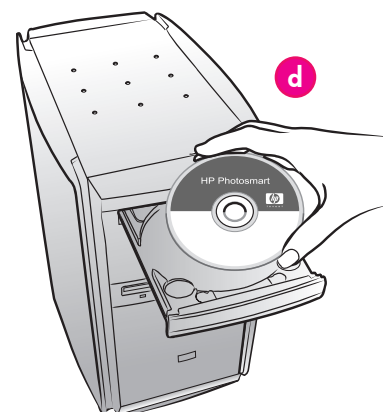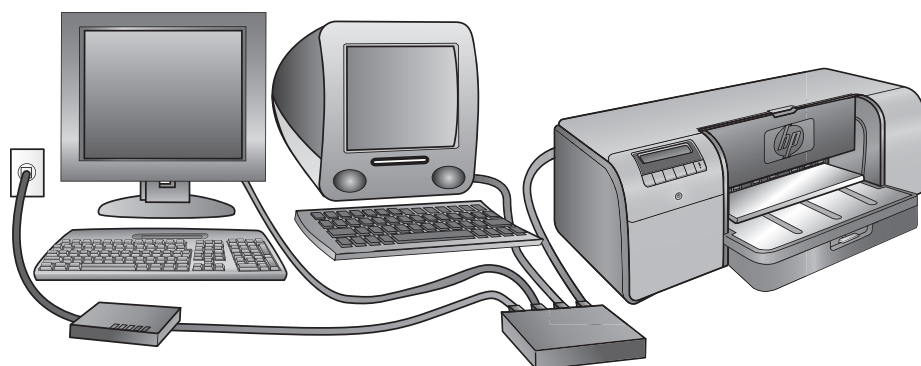
English

**Windows® 2000 Professional, XP Home,
XP Professional**

Note: Networking with XP Professional x64 systems is not supported.

For Windows USB installation, see page 11.

You need the following to connect the printer to a network:

- A CAT-5 ethernet cable equipped with an RJ-45 plug. (This is not the same as a USB cable or a regular phone wire, either of which can damage the printer or other network devices if used for this purpose.)

- A network access point such as a hub, router, or switch with an open port.

Connect the network cable

1. Remove the plastic plug (**a**) from the ethernet port on the back of the printer, and discard it.

2. Connect one end of the ethernet cable to the back of the printer (**b**).

   Note: It's OK to plug in the ethernet cable while the printer is initializing.

3. Connect the other end of the ethernet cable to an empty port on the hub, router, or switch (**c**).

Do not connect the printer directly to a computer using an ethernet cable. Peer-to-peer networking is not supported.

Install the printer software

Important! Install the software on every computer from which you

will print to the HP Photosmart printer.

1. Insert the HP Photosmart software CD (**d**) into the computer and follow the onscreen instructions.

2. On the Connection Type screen, select **Through the network**, and then click **Next**. The Searching screen is displayed.

3. Select a printer to install:

   - If the Printer Found screen is displayed, select **Yes, install this printer**, and then click **Next**.

   - If the Printer Not Found screen is displayed, click **Next** and follow the onscreen instructions to locate the printer. You will need to print a Network Settings page to obtain information about the printer. Wait until the initialization finishes, and then press **Menu** on the printer control panel. Select **Network settings**, **Print network settings page**.

   - If the Check Cable Connection screen is displayed, refer to the Networking appendix of the User Guide for detailed network installation instructions and for instructions on assigning a static IP address.

4. When prompted, click **Finish** to exit the installation.

安装故障排除

Installation troubleshooting

简体中文

如果打印机软件无法成功安装，或如果在安装软件后打印机与计算机无法正确通信，请参阅此页以获得可能的解决方法。

首先，检查打印机与计算机之间的所有电缆连接，然后确定您使用的是最新版本的打印机软件。您可以拜访 HP 支持网站 **www.hp.com/support** 获取最新的软件。如果您还需要其他帮助，请参阅打印机文档，或联系 HP 支持中心。

仅限于 Mac

问题：安装打印机软件后，Printer Setup Utility（Print Center）（打印机设置实用程序（打印中心））内的所有打印机都消失。

解决方法：卸载然后重新安装打印机软件。将打印机添加到 Printer Setup Utility（Print Center）（打印机设置实用程序（打印中心））前，重新启动计算机。

仅限于 Windows

问题：放入 CD 后，安装软件没有自动启动。

解决方法：从 Windows **开始**菜单，选择**运行**。单击**浏览**，然后浏览到您放入 HP Photosmart 软件 CD 的光盘驱动器。双击 **setup.exe** 文件，然后单击**确定**。

问题："找到新硬件"屏幕有打开，但无法识别打印机。

解决方法：您可能在完成软件安装前连接了 USB 电缆。在"找到新硬件"屏幕中单击**取消**，然后拔下 USB 电缆。重新开始软件安装。在软件安装期间出现提示时连接 USB 电缆。

问题：计算机在软件安装期间停止反应。

解决方法：防毒软件或其他软件程序可能在后台运行，从而减缓安装程序。等待软件完成复制文件；这可能需要数分钟。如果计算机在数分钟后仍然没有反应，重新启动计算机，暂停或禁用任何使用中的防毒软件，退出所有的其他软件程序，然后重新安装打印机软件。

　　注：您的防毒软件会在您重新启动计算机时自动重新打开。

Windows 和 Mac

问题：计算机无法读取 HP Photosmart CD。

解决方法：确定 CD 没有变脏或刮花。如果其他 CD 可以操作而 HP Photosmart CD 却不能，则表示您的 CD 可能已经损坏。您可以从 HP 支持网站下载该软件或向 HP 支持中心索取新的 CD。如果其他 CD 也无法操作，则表示您的光盘驱动器可能需要维修服务。

English

If the printer software did not install successfully, or if the printer and computer are not communicating properly after software installation, check this page for possible solutions.

First, check all cable connections between the printer and computer, and make sure you are using the most recent version of the printer software. You can acquire the latest software updates by visiting the HP support Web site at **www.hp.com/support**. If you still need help, check the printer documentation, or contact HP support.

Mac only

Problem: All of the printers in the Printer Setup Utility (Print Center) disappear after printer software installation.

Solution: Uninstall then reinstall the printer software. Restart the computer before adding the printer in the Printer Setup Utility (Print Center).

Windows only

Problem: The installation software does not start automatically when the CD is inserted.

Solution: From the Windows **Start** menu, select **Run**. Click **Browse**, and navigate to the CD-ROM drive where you inserted the HP Photosmart software CD. Double-click the **setup.exe** file, and then click **OK**.

Problem: The Found New Hardware screen opens, but does not recognize the printer.

Solution: You might have connected the USB cable before completing the software installation. Click **Cancel** in the Found New Hardware screen, and then disconnect the USB cable. Restart the software installation. Connect the USB cable when prompted during software installation.

Problem: The computer stops responding during software installation.

Solution: Virus protection software or another software program may be running in the background and slowing down the installation process. Wait while the software finishes copying files; this may take several minutes. If the computer is still not responding after several minutes, restart the computer, pause or disable any active virus protection software, quit all other software programs, and then reinstall the printer software.

Note: Your virus protection software will turn back on automatically when you restart the computer.

Windows and Mac

Problem: The computer could not read the HP Photosmart CD.

Solution: Make sure the CD is not dirty or scratched. If other CDs work but the HP Photosmart CD does not, your CD may be damaged. You can download the software from the HP support Web site or request a new CD from HP support. If other CDs do not work, you may need to service your CD-ROM drive.

在主纸盘中装入纸叠

Load a stack of paper in the main tray
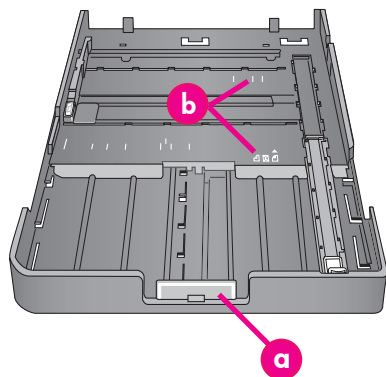
重要： 为了防止纸张被扣住，在您将主纸盘重新装入打印机和推入主纸盘延长板到纸张末端**之后**，将纸张长度导板设置到纸张边缘。

Important: To prevent the paper from buckling, set the paper-length guide against the paper **after** you have reseated the main tray in the printer and pushed in the main tray extension to fit the paper.

简体中文

主纸盘可以容纳和自动装入多张纸。仅在此纸盘中装入薄而富弹性的介质，因为纸张会在通过打印机时弯曲。

**注：** 请不要同时将超过一种尺寸和类型的纸张装入主纸盘。

装入主纸盘

1. 抓住出纸盘的边侧然后将它拉向您，完全取下出纸盘。主纸盘现在即可接触。

2. 推挤主纸盘释放板（**a**）然后将它拉向您，延伸主纸盘并将它取下。

3. 将纸张长度导板（**f**）拉出到**其可能到达的最远位置**。

4. 将纸张宽度导板（**e**）滑向左侧，腾出可容纳纸张的空间。

5. **以纵向和打印面朝下**，将纸叠装入纸盘中。使用纸张尺寸标记（**b**）作为指导。将纸张与纸盘的右侧和纸盘末端的纸张挡板（**c**）对齐。确保纸张未超越纸张挡板。

6. 在纸盘中装入纸张后，将主纸盘放回打印机。推挤释放板并推入纸盘，将延长板（**d**）推入到纸张末端。

   重要： 为了防止纸张被扣住，在您将主纸盘重新装入打印机和推入主纸盘延长板到纸张末端**之后**，将纸张长度导板设置到纸张边缘。

7. 将主纸盘完全插入打印机。

8. 调整纸张宽度（**e**）和纸张长度（**f**）导板，使它们轻轻靠住纸张边缘。

9. 将出纸盘滑回打印机。用一只手抓住出纸盘然后用另一只手拉出延长板，即可将出纸盘延长板拉出。

10. 将出纸盘延长板末端的纸张挡块向上翻，防止纸张掉落地面。

a	**主纸盘释放装置**：推挤此释放板可延伸或缩回主纸盘，或从打印机取下纸盘。	
b	**纸张尺寸标记**：这些标记可以用来指导您以正确方向装入纸张。	
c	**纸张挡板**：将纸张与这些挡板对齐，可以使纸张正确送入打印机。	
d	**主纸盘延长板**：延伸主纸盘以装入较大尺寸的纸张。完全延伸时，主纸盘可容纳大至 32 x 48 厘米（13 x 19 英寸）的纸张。	
e	**纸张宽度导板**：将此导板调整至紧靠纸盘中纸张的左边缘。	
f	**纸张长度导板**：将此导板调整至紧靠纸盘中纸张的末端。	
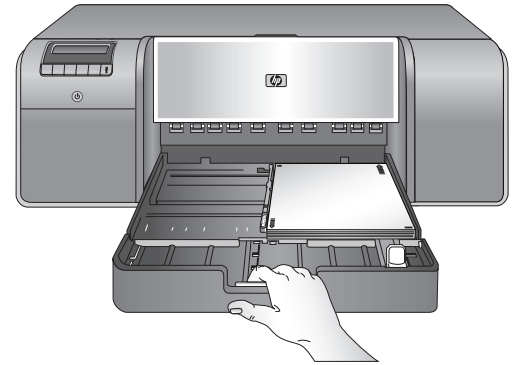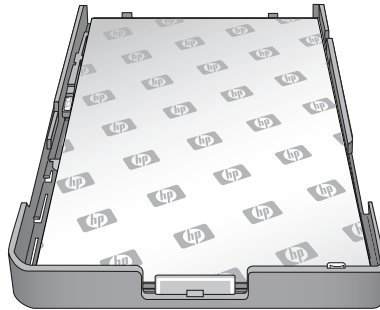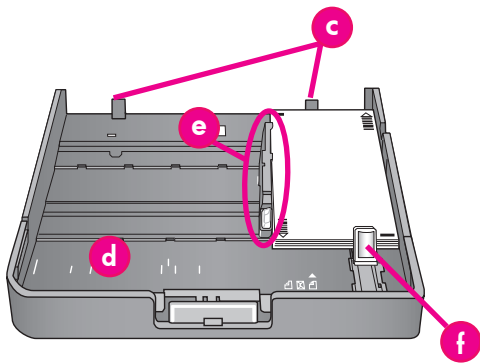
English

The main tray can hold and auto-load multiple sheets of paper. Only load thin, flexible media into this tray, because the paper bends as it passes through the printer.

Note: Do not load more than one size and type of paper in the main tray at the same time.

Load the main tray

1. Remove the output tray completely by grasping the sides of the tray with both hands and sliding it out toward you. The main tray is now accessible.

2. Extend and remove the main tray by squeezing the main tray release (**a**) and pulling the tray toward you.

3. Pull out the paper-length guide (**f**) **as far as it will go**.

4. Slide the paper-width guide (**e**) far enough to the left to make room for the paper.

5. Place a stack of paper in the tray, **in portrait orientation with the side to be printed facing down**. Use the paper-size markings (**b**) to guide you. Align the paper against the right side of the tray and against the paper stops (**c**) at the end of the tray. Ensure that the paper does not climb over the paper stops.

6. After you have loaded paper in the tray, replace the main tray in the printer. Push in the extension (**d**) to the end of the paper by squeezing the release and pushing in the tray.

   Important: To prevent the paper from buckling, set the paper-length guide against the paper after you have reseated the main tray in the printer and pushed in the main tray extension to fit the paper.

7. Insert the main tray all the way into the printer.

8. Adjust the paper-width (**e**) and paper-length (**f**) guides so they rest gently against the edges of the paper.

9. Slide the output tray back into the printer. Pull out the output tray extension by holding the output tray with one hand, and pulling out the extension with your other hand.

10. Flip up the paper catch at the end of the output tray extension to prevent paper from falling onto the floor.

a	**Main tray release**: Squeeze this release to extend or retract the main tray, or to remove the tray from the printer.
b	**Paper-size markings**: Use these markings to guide you for loading paper in the correct orientation.
c	**Paper stops**: Align the paper against these stops so that the paper feeds correctly into the printer.
d	**Main tray extension**: Extend the main tray to load larger sizes of paper. Fully extended, the main tray can hold paper up to 32 x 48 cm (13 x 19 inches).
e	**Paper-width guide**: Adjust this guide to fit close to the left edge of the paper in the tray.
f	**Paper-length guide**: Adjust this guide to fit close to the end of the paper in the tray.

在特殊介质纸盘中装入单张纸

Load a single sheet in the specialty media tray

空间（至少等于纸张长度）

Clear space (at least the length of the paper)
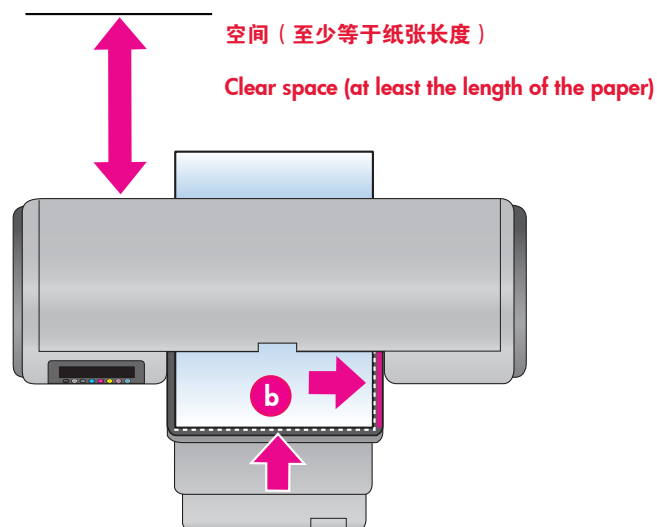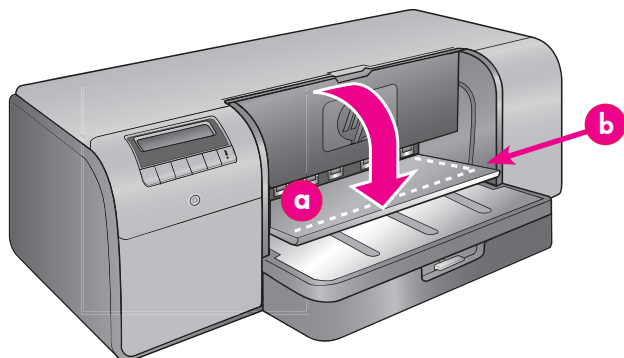
简体中文

特殊介质纸盘主要设计用于厚的硬纸。此纸盘的纸张会平直送入打印机而不会弯曲。确定打印机后方有足够的空间，该空间须至少等于您要打印的介质长度。一次仅装入一张，并确保介质厚度不超过 1.5 毫米（0.06 英寸）。重量轻的单页纸张也可装入此纸盘。

HP 建议您在昂贵的特殊介质上打印前，先装入普通纸，然后打印图像或文档来练习如何使用特殊介质纸盘。

装入特殊介质纸盘

重要！一次仅将一纸张装入特殊介质纸盘。装入超过一张纸将会导致卡纸或其他打印问题。

1. 确保打印机后方有足够的空间，以便能让纸张通过后方纸槽来回传送。

2. 放下特殊介质纸盘（**a**）。打印机屏幕会让您稍候，同时打印机将抬起打印头组件，**以为特殊介质腾出空间。在您继续前，请先等待直到打印机屏幕让您送入纸张到特殊介质纸盘**。

3. **以纵向和打印面朝上** 将纸张送入特殊介质纸盘，直到纸张**曳尾**边缘（最靠近您的边缘）与纸盘上的白色虚线（**b**）对齐。纸张可能会伸出后方纸槽。
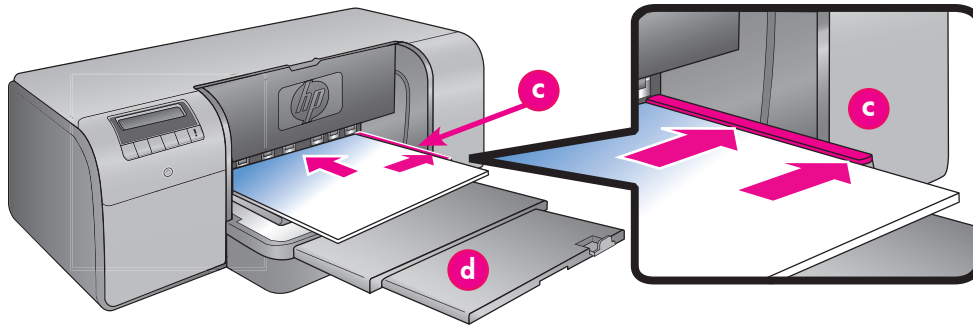
   将纸张对齐特殊介质纸盘的凸起边缘（**c**），而非打印机的边侧。未对准的纸张将会导致歪斜或其他打印问题。

如果您使用有裁剪边的纸张，例如带裁剪边的照片纸，放入纸张时，使裁剪边**先**送入。

4. 用一只手抓住出纸盘然后用另一只手拉出延长板，即可将出纸盘延长板（**d**）拉出。

5. 将出纸盘延长板末端的纸张挡块向上翻，防止纸张掉落地面。

6. 按 **OK**。

注： 帆布介质容易卷曲。您可通过将它存储在塑料袋中来防止这个问题。若您收到让您检查介质平直度的错误信息，请从打印机背面移除介质。将它放在塑料袋中，然后将它稍微弯折使其变平。再次装入介质。若问题持续，请另外使用较平直的介质。

注： 在从特殊介质纸盘打印前，您不需从主纸盘移除介质。

a	特殊介质纸盘 Specialty media tray
b	白色虚线 Dashed white line
c	凸起边缘 Raised edge
d	出纸盘延长板 Output tray extension

English

The specialty media tray is designed primarily for thick, rigid media. Paper from this tray is fed straight through the printer without being bent. Make sure that there is clear space behind the printer that is at least equal to the length of the media you are printing on. Load one sheet at a time, and be sure that the media is no thicker than 1.5 mm (0.06 inches). Single sheets of lightweight paper can also be loaded into this tray.

HP recommends that before you print on expensive specialty media, you practice using the specialty media tray by loading a single sheet of plain paper and printing an image or document.

Load the specialty media tray

Important! **Load only one sheet into the specialty media tray at a time.** Loading more than one sheet can cause paper jams and other printing problems.

1. Ensure that there is enough clear space behind the printer to allow the paper to pass back and forth through the rear paper slot.

2. Lower the specialty media tray (**a**). The printer screen asks you to wait while the printer raises the printhead assembly **to make space for the specialty media. Wait for the printer screen to tell you to feed a sheet into the specialty media tray before you proceed.**

3. Feed one sheet **in portrait orientation with the side to be printed facing up** into the specialty media tray until the **trailing** edge of the paper (the edge nearest you) is lined up with the dashed white line (**b**) on the tray. The paper may stick out of the rear paper slot.

Align the media against the raised edge (**c**) of the specialty media tray and not against the side of the printer. Misaligned media can result in skewing or other printing problems.

If you are using tabbed paper, such as photo paper with a tear-off tab, insert the paper so the tab feeds in **first**.

4. Pull out the output tray extension (**d**) by holding the output tray with one hand and pulling out the extension with your other hand.

5. Flip up the paper catch at the end of the output tray extension to prevent paper from falling onto the floor.

6. Press **OK**.

Note: Canvas media tends to curl. You can help prevent this by storing it in a plastic bag. If you receive an error message telling you to check the flatness of the media, remove the media from the back of the printer. Place it in a plastic bag and gently bend it until it lies flat. Load the media again. If the problem persists, use a different, flatter sheet of media.

Note: You do not need to remove the media from the main tray before you print from the specialty media tray.

颜色管理选项

Color management options

简体中文

颜色管理功能为专业摄影师和高级业余摄影师提供在 HP Photosmart Pro B9100 series 打印机与图像编辑软件程序、操作系统以及成像设备，如相机、扫描仪和显示器之间管理色彩的方法。您的颜色管理策略将会影响您的照片质量。有关颜色管理策略的详细信息，请参阅《用户指南》。

注：ICC 配置文件会作为软件安装的一部分自动安装。

选择以下颜色管理策略之一。

使用用于 Adobe Photoshop® 7.0 及以上版本的 HP Photosmart Pro 打印插件

用于 Adobe Photoshop 的 HP Photosmart Pro 打印插件使打印过程更具效率，同时简化了专业颜色管理。该插件提供单一对话框用于颜色管理和其他打印设置。它将打印机驱动程序与 Adobe Photoshop 打印和预览对话框结合起来，因此您在每次打印时将不会再迷失于混乱的对话框中。

如果您在同一台计算机上安装有 Adobe Photoshop，Photosmart Pro 打印插件将会连同 HP Photosmart 打印机软件一起自动安装。如果您要在稍后安装 Adobe Photoshop，请参阅《用户指南》以获得有关在稍后安装 Photosmart Pro 打印插件的说明。

1. 在 Adobe Photoshop 中打开您要打印的文件。
2. 单击**文件**菜单，指向**自动操作**，然后单击 **Photosmart Pro 打印**…

在 HP 打印机软件中使用颜色管理设置

打开您要打印的文件。

Windows： 在您的软件程序中单击**文件**菜单，然后单击**打印**。确保 HP Photosmart Pro B9100 series 打印机已被选定。在**打印**对话框中单击**属性**，然后单击**颜色**选项卡。从**颜色管理**区选择一个颜色空间。

Mac： 在您的软件程序中点按**文件**菜单，然后点按**打印**。确保 HP Photosmart Pro B9100 series 打印机已被选定。在"打印机驱动程序"窗口中，选择**纸张类型/质量**。从**颜色**菜单选择一个颜色空间。

在您的图像编辑软件程序中使用高级颜色管理设置

打开您要打印的文件。

Windows： 在您的软件程序中单击**文件**菜单，然后单击**打印**。在**打印**对话框中单击**属性**，然后单击**颜色**选项卡。从**颜色管理**区选择**由应用程序管理**。

Mac： 在您的软件程序中点按**文件**菜单，然后点按**打印**。在"打印机驱动程序"窗口中，选择**纸张类型/质量**。从**颜色**菜单选择**由应用程序管理**。

English

Color management offers professional photographers and advanced amateur photographers a way of managing colors between the HP Photosmart Pro B9100 series printer and image-editing software programs, the operating system, and imaging devices such as cameras, scanners, and monitors. Your color management strategy affects the color quality of your photos. For more information about color management strategies, see the User Guide.

Note: ICC profiles are installed automatically as part of the software installation.

Choose one of the following color management strategies.

Use the HP Photosmart Pro print plug-in for Adobe Photoshop® 7.0 & above

The HP Photosmart Pro print plug-in for Adobe Photoshop streamlines the printing process and simplifies professional color management. The plug-in provides a single dialog box for color management and other print settings. It combines settings from the printer driver and the Adobe Photoshop Print with Preview dialog box so you no longer have to make your way through a confusing maze of dialog boxes each time you print.

The Photosmart Pro print plug-in is installed automatically with the HP Photosmart printer software if you have Adobe Photoshop on the same computer. If you install Adobe Photoshop later, see the User Guide for instructions on installing the Photosmart Pro print plug-in at that time.

1. Open the file you want to print in Adobe Photoshop.
2. Click the **File** menu, point to **Automate**, and then click **Photosmart Pro print…**.

Use the color management settings in the HP printer software

Open the file you want to print.

Windows: Click the **File** menu in your software program, and then click **Print**. Make sure the HP Photosmart Pro B9100 series printer is selected. Click **Properties** in the **Print** dialog box, and then click the **Color** tab. Select a color space from the **Color management** area.

Mac: Click the **File** menu in your software program, and then click **Print**. Make sure the HP Photosmart Pro B9100 series printer is selected. Select **Paper Type/Quality** in the printer driver window. Choose a color space from the **Color** menu.

Use the advanced color management settings in your image-editing software program

Open the file you want to print.

Windows: Click the **File** menu in your software program, and then click **Print**. Click **Properties** in the **Print** dialog box, and then click the **Color** tab. Select **Managed by Application** from the **Color management** area.

Mac: Click the **File** menu in your software program, and then click **Print**. Select **Paper Type/Quality** in the printer driver window. Choose **Application Managed Colors** from the **Color** menu.

需要更多信息?

Need more information?
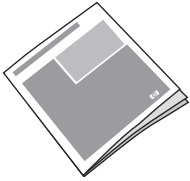
参阅《**用户指南**》以获得打印机功能、软件和硬件故障排除的说明、维护指导,以及如何使用您的全新 HP Photosmart 打印机执行特定打印任务的说明。

Read the **User Guide** for a description of the printer features, software and hardware troubleshooting information, maintenance guidelines, and explanations of how to perform specific printing tasks using your new HP Photosmart printer.

查阅电子 **HP Photosmart 帮助**以获得打印机随附软件的使用信息。

Check the electronic **HP Photosmart Help** for information about using the software that came with your printer.

让 HP 的得奖支持与服务告诉您在线上或电话上获得每天 24 小时,每周 7 天的援助的方式。

HP 支持网站和电子支持:	www.hp.com/support
介质和打印耗材:	www.shopping.hp.com

Let HP's award-winning support and services show you the way with assistance online or over the phone, 24 hours a day, 7 days a week.

HP's support Web site and E-support:	www.hp.com/support
Media and printing supplies:	www.shopping.hp.com

www.hp.com

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