Drives

User Guide
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1 Identifying installed drives

To view the drives installed on the computer, select Start > My Computer.

On models with a secondary hard drive (drive D), the optical drive becomes drive E. The next drive added to the system, such as a new USB drive, will be assigned the next available drive letter.
2 Handling drives

Drives are fragile computer components that must be handled with care. Refer to the following cautions before handling drives. Additional cautions are included with the procedures to which they apply.

⚠️ CAUTION To reduce the risk of damage to the computer, damage to a drive, or loss of information, observe these precautions:

Before you move a computer or external hard drive from one location to another, initiate standby, and allow the screen to clear.

Before handling a drive, discharge static electricity by touching the unpainted metal surface of the drive.

Do not touch the connector pins on a removable drive or on the computer.

Handle a drive carefully; do not drop a drive or place items on it.

Before removing or inserting a drive, shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.

Do not use excessive force when inserting a drive into a drive bay.

Do not type on the keyboard or move the computer while the optical drive is writing to a disc. The write process is sensitive to vibration.

When the battery is the only source of power, be sure that the battery is sufficiently charged before writing to a medium.

Avoid exposing a drive to temperature or humidity extremes.

Avoid exposing a drive to liquids. Do not spray the drive with cleaning products.

Remove the medium from a drive before removing the drive from the drive bay, or traveling with, shipping, or storing a drive.

If a drive must be mailed, place the drive in a bubble-pack mailer or other suitable protective packaging and label the package "FRAGILE."

Avoid exposing a drive to magnetic fields. Security devices with magnetic fields include airport walk-through devices and security wands. The airport security devices that check carry-on luggage, such as conveyor belts, use x-rays instead of magnetism and will not damage a drive.
An optical drive, such as a DVD-ROM drive, supports optical discs (CDs and DVDs). These discs store or transport information and play music and movies. DVDs have a higher storage capacity than CDs.

Optical drives can read from and select models can write to optical media as described in the following table.

<table>
<thead>
<tr>
<th>Optical drive type</th>
<th>Read CD and DVD-ROM media</th>
<th>Write to CD-RW media</th>
<th>Write to DVD ±RW/R media</th>
<th>Write to DVD +RW DL media</th>
<th>Write label to LightScribe CD or DVD ±RW/R</th>
<th>Write to DVD-RAM media</th>
</tr>
</thead>
<tbody>
<tr>
<td>DVD-ROM Drive</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>DVD±RW/R and CD-RW Combo Drive</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>DVD±RW/R and CD-RW Combo Drive with Double-Layer support</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>LightScribe DVD±RW/R and CD-RW Combo Drive with Double-Layer support</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**NOTE** Some of the optical drives listed may not be supported by your computer. The listed drives are not necessarily all of the supported optical drives.

**CAUTION** To prevent possible audio and video degradation, or loss of audio or video playback functionality, do not initiate standby or hibernation while reading or writing to a CD or DVD.

To prevent loss of information, do not initiate standby or hibernation when writing to a CD or DVD.
If standby or hibernation is accidentally initiated during playback of a disc, you may experience the following behaviors:

- Your playback may be interrupted.
- You may see the following warning: “Putting the computer into hibernation or standby may stop the playback. Do you want to continue?” Click **No**.
- You may need to restart the CD or DVD to resume audio and video playback.
Inserting an optical disc

1. Turn on the computer.

2. Press the release button (1) on the drive bezel to release the media tray.

3. Pull out the tray (2).

4. Hold the disc by the edges to avoid touching the flat surfaces and position the disc label-side up over the tray spindle.

   NOTE If the tray is not fully accessible, tilt the disc carefully to position it over the spindle.

5. Gently press the disc (3) down onto the tray spindle until the disc snaps into place.

6. Close the media tray.

   NOTE After you insert a disc, a short pause is normal. If you have not selected a media player, an AutoPlay dialog box opens. It prompts you to select how you want to use the media content.
Removing an optical disc when running on battery or external power

1. Press the release button (1) on the drive bezel to release the media tray, and then gently pull out the tray (2) until it stops.

2. Remove the disc (3) from the tray by gently pressing down on the spindle while lifting the outer edges of the disc. Hold the disc by the edges and avoid touching the flat surfaces.

   **NOTE** If the tray is not fully accessible, tilt the disc carefully as you remove it.

3. Close the media tray and place the disc in a protective case.
Removing an optical disc when no computer power is available

1. Insert the end of a paper clip (1) into the release access in the front bezel of the drive.
2. Press in gently on the paper clip until the tray is released, and then pull out the tray (2) until it stops.
3. Remove the disc (3) from the tray by gently pressing down on the spindle while lifting the outer edges of the disc. Hold the disc by the edges and avoid touching the flat surfaces.

NOTE If the tray is not fully accessible, tilt the disc carefully as you remove it.

4. Close the media tray and place the disc in a protective case.
4 Improving hard drive performance

Using Disk Defragmenter

As you use the computer, files on the hard drive become fragmented. Disk Defragmenter consolidates the fragmented files and folders on the hard drive so that it can run more efficiently.

To run Disk Defragmenter:

1. Select Start > All Programs > Accessories > System Tools > Disk Defragmenter.
2. Click a volume for the hard drive you want to defragment, usually listed as (C:), and then click Defragment.

For additional information, access the Disk Defragmenter online Help.

Using Disk Cleanup

Disk Cleanup searches the hard drive for unnecessary files that you can safely delete to free up disk space and help the computer to run more efficiently.

To run Disk Cleanup:

1. Select Start > All Programs > Accessories > System Tools > Disk Cleanup.
2. Follow the on-screen instructions.
5 Replacing a hard drive

NOTE Your computer may look slightly different from the illustrations in this chapter.

The following illustration identifies the primary hard drive bay (1) and the secondary hard drive bay (2) (select models only).

NOTE The primary hard drive bay is marked with the number 1. If your computer is equipped with a secondary hard drive bay, the bay is marked with the number 2 on the inside of the hard drive compartment. A secondary hard drive bay may be empty or may contain a second hard drive.

CAUTION To prevent information loss or an unresponsive system:

Shut down the computer before removing the hard drive from the hard drive bay. Do not remove the hard drive while the computer is on, in standby, or in hibernation.

If you are not sure whether the computer is off or in hibernation, turn the computer on by pressing the power button. Then shut down the computer through the operating system.

To remove a hard drive:

1. Save your work.
2. Shut down the computer and close the display.
   If you are not sure whether the computer is off or in hibernation, turn the computer on by pressing the power button. Then shut down the computer through the operating system.
3. Disconnect all external hardware devices connected to the computer.
4. Unplug the power cord from the AC outlet.
5. Turn the computer upside down on a flat surface.
6. Remove the battery from the computer.
7. With the hard drive bay toward you, loosen the 2 hard drive cover screws (1).
8. Lift the hard drive cover away from the computer (2).

9. Pull the hard drive tab up, and then lift the hard drive away from the computer.

To install a hard drive:

1. Insert the hard drive into the hard drive bay.
2. Gently press the hard drive down until it snaps into place.

3. Align the tabs (1) on the hard drive cover with the notches on the computer.

4. Replace the cover (2).

5. Tighten the hard drive cover screws (3).
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