
Windows Vista downgrade FAQ

HP Z Workstation and HP xw Workstation series

This document provides answers to commonly asked questions about the Microsoft Vista® Business downgrade product for HP workstations. The downgrade product enables you to use Microsoft XP™ Professional as your operating system.

Question	Answer
Where do I get the CD to install the downgrade software?	If your workstation was purchased with Windows Vista Business, and operating system restore media was not included with the workstation, you can order this media from HP support.
Who can install the downgrade software or reinstall the original software?	You can install the software. The software is not offered through resellers.
Can HP ship media for both the Windows XP Professional downgrade software and the most recent version of Windows Vista?	Yes, HP can ship Windows XP Professional (32 or 64-bit) or Windows Vista (32 or 64-bit) operating system media to customers who have purchased workstations configured with Windows Vista or the Vista downgrade.
If I did not make an XP recovery media from my workstation HP Backup and Recovery manager, can I still obtain an XP recovery CD from HP support?	Yes, you may call HP support and order an XP recovery CD.
Can I reinstall Windows Vista Business software after I have installed the downgrade?	Yes, you may reinstall the original software when you are ready to migrate. You must first delete Windows XP Professional from your workstation.
How do I reinstall the original software after downgrading to a previous version?	Use the RestorePlus! DVD first. Boot from the DVD and follow the prompts.
If I have the Windows XP Professional operating system CD, where do I get Windows XP drivers?	Windows XP drivers are available on http://www.hp.com for supported models. You can also obtain driver recovery media for Windows XP through your HP service representative.