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#### Hardware Reference Guide

HP Compaq dx7400 Series—Microtower Models

First Edition (July 2007)

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## **About This Book**

This guide provides basic information for upgrading this computer model.

- ▲ WARNING! Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.
- △ CAUTION: Text set off in this manner indicates that failure to follow directions could result in damage to equipment or loss of information.
- **NOTE:** Text set off in this manner provides important supplemental information.

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# **1 Product Features**

# **Standard Configuration Features**

Figure 1-1 HP Compaq dx7400 Series Microtower



**NOTE:** The drive configuration shown above may be different than your computer model.

The illustration shown above may look different than your computer model.

# **Serviceability Features**

The Microtower computer includes features that make it easy to upgrade and service. A Torx T-15 screwdriver is needed for many of the installation procedures described in this chapter.

# **Keyboard**

Figure 1-2 Keyboard Components

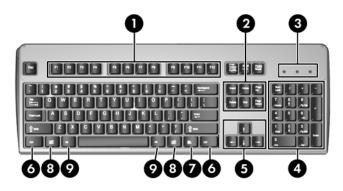


Table 1-1 Keyboard Components

1	Function Keys	Perform special functions depending on the software application being used.
2	Editing Keys	Includes the following: Insert, Home, Page Up, Delete, End, and Page Down.
3	Status Lights	Indicate the status of the computer and keyboard settings (Num Lock, Caps Lock, and Scroll Lock).
4	Numeric Keys	Work like a calculator keypad.
5	Arrow Keys	Used to navigate through a document or Web site. These keys allow you to move left, right, up, and down, using the keyboard instead of the mouse.
6	Ctrl Keys	Used in combination with another key; their effect depends on the application software you are using.
7	Application Key <sup>1</sup>	Used (like the right mouse button) to open pop-up menus in a Microsoft Office application. May perform other functions in other software applications.
8	Windows Logo Keys <sup>1</sup>	Used to open the Start menu in Microsoft Windows. Used in combination with other keys to perform other functions.
9	Alt Keys	Used in combination with another key; their effect depends on the application software you are using.

<sup>1</sup> Keys available in select geographic regions.

# Using the Windows Logo Key

Use the Windows Logo key in combination with other keys to perform certain functions available in the Windows operating system. Refer to <u>Keyboard on page 2</u> to identify the Windows Logo key.

The following Windows Logo Key functions	s are available in Microsoft Windows XP and Microsoft Windows Vista.	
Windows Logo Key	Displays or hides the Start menu	
Windows Logo Key + d	Displays the Desktop	
Windows Logo Key + m	Minimizes all open applications	
Shift + Windows Logo Key + m	Undoes Minimize All	
Windows Logo Key + e	Launches My Computer	
Windows Logo Key + f	Launches Find Document	
Windows Logo Key + Ctrl + f	Launches Find Computer	
Windows Logo Key + F1	Launches Windows Help	
Windows Logo Key + I	Locks the computer if you are connected to a network domain, o allows you to switch users if you are not connected to a network domain	
Windows Logo Key + r	Launches the Run dialog box	
Windows Logo Key + u	Launches the Utility Manager	
Windows Logo Key + Pause/Break	Launches the System Properties dialog box	
Windows Logo Key + Tab	Cycles through the Taskbar buttons (Windows XP)	
	Cycles through programs on the Taskbar using the Windows Flip 3-D (Windows Vista)	
In addition to the Windows Logo Key function Windows Vista.	ons described above, the following functions are also available in Microsof	
Ctrl + Windows Logo Key + Tab	Use the arrow keys to cycle through programs on the Taskbar by using Windows Flip 3-D	
Windows Logo Key + Spacebar	Bring all gadgets to the front and select Windows Sidebar	
Windows Logo Key + g	Cycle through Sidebar gadgets	
Windows Logo Key + u	Launches Ease of Access Center	
Windows Logo Key + x         Launches Windows Mobility Center		

 Windows Logo Key + any number key
 Launches the Quick Launch shortcut that is in the position that corresponds to the number (for example, Windows Logo Key + 1 launches the first shortcut in the Quick Launch menu)

# Warnings and Cautions

Before performing upgrades be sure to carefully read all of the applicable instructions, cautions, and warnings in this guide.

▲ WARNING! To reduce the risk of personal injury from electrical shock, rotating fans, hot surfaces, and/ or fire:

Disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.

Do not plug telecommunications or telephone connectors into the network interface controller (NIC) receptacles.

Do not disable the power cord grounding plug. The grounding plug is an important safety feature.

Plug the power cord in a grounded (earthed) outlet that is easily accessible at all times.

To reduce the risk of serious injury, read the *Safety & Comfort Guide*. It describes proper workstation, setup, posture, and health and work habits for computer users, and provides important electrical and mechanical safety information.

△ CAUTION: Static electricity can damage the electrical components of the computer or optional equipment. Before beginning these procedures, ensure that you are discharged of static electricity by briefly touching a grounded metal object.

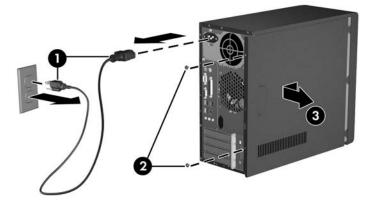
When the computer is plugged into an AC power source, voltage is always applied to the system board. You must disconnect the power cord from the power source before opening the computer to prevent damage to internal components.

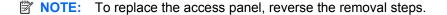
# 2 Hardware Upgrades

# **Removing the Computer Access Panel and Front Bezel**

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer (1), and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the two screws that secure the access panel to the computer chassis (2).
- 6. Slide the access panel back about 1.3 cm (1/2 inch), then lift it away from and off the unit (3).

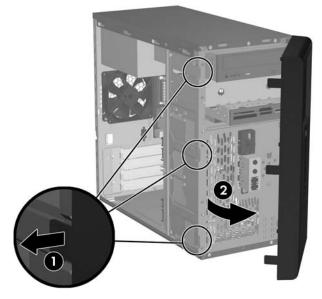
Figure 2-1 Removing the Power Cord and Access Panel





7. To remove the front bezel, pull outward on all three tabs on the left side of the bezel (1) then rotate the bezel off the chassis (2), beginning with the left side then the right side.

Figure 2-2 Removing the Front Bezel



NOTE: To replace the front bezel, insert the three hooks on the right side of the bezel into the rectangular holes on the chassis then rotate the bezel into place so that the catches on the three tabs on the left side of the bezel snap into place on the chassis.

# **Removing a 5.25" Drive Bezel Blank**

If the computer was not shipped with a drive in the 5.25" option bay, the bay will be covered by a bezel blank. If you add a drive to the option bay, you must first remove the bezel blank.

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the access panel and front bezel. Refer to <u>Removing the Computer Access Panel and</u> <u>Front Bezel on page 5</u>.
- 6. While facing the inside of the front bezel, press the two retaining tabs on the right towards the outer edge of the bezel (1) and pull the bezel blank inwards to remove it (2).

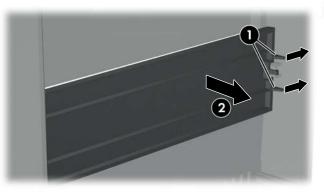


Figure 2-3 Removing a 5.25" Bezel Blank

NOTE: To install a 5.25" bezel blank, slide the left side of the blank into the two retainer slots on the left side of the front bezel then snap the right side of the blank into place.

# **Removing a 3.5" Drive Bezel Blank**

If the computer was not shipped with a device in the 3.5" bay, the bay will be covered by a bezel blank. If you install a device in the 3.5" bay, you must first remove the bezel blank.

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the access panel and front bezel. Refer to <u>Removing the Computer Access Panel and</u> <u>Front Bezel on page 5</u>.
- 6. While facing the inside of the front bezel, press outward on the two retaining tabs on each side of the bezel blank (1) and pull the bezel blank inwards to remove it (2).

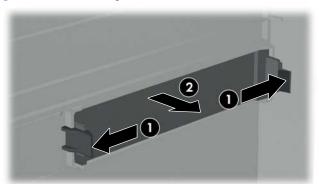


Figure 2-4 Removing a 3.5" Bezel Blank

NOTE: To install a 3.5" bezel blank, press the blank inward from inside the front bezel so that it snaps into place.

# **Installing Additional Memory**

The computer comes with double data rate 2 synchronous dynamic random access memory (DDR2-SDRAM) dual inline memory modules (DIMMs).

### **DIMMs**

The memory sockets on the system board can be populated with up to four industry-standard DIMMs. These memory sockets are populated with at least one preinstalled DIMM. The sockets are labeled DIMM1, DIMM2, DIMM3, and DIMM4. To achieve the maximum memory support, you can populate the system board with up to 4GB (4 x 1GB) of memory.

### **DDR2-SDRAM DIMMs**

For proper system operation, the DDR2-SDRAM DIMMs must be:

- industry-standard 240-pin
- unbuffered PC2-5300 667 MHz-compliant and unbuffered PC2-6400 800 MHz-compliant
- 1.8 volt DDR2-SDRAM DIMMs

The DDR2-SDRAM DIMMs must also:

- support CAS latency 4 (CL = 4) for PC2-5300 667 MHz-compliant and PC2-6400 800 MHz
- contain the mandatory JEDEC SPD information

In addition, the computer supports:

- 256Mbit, 512Mbit, and 1Gbit non-ECC memory technologies
- single-sided and double-sided DIMMs
- DIMMs constructed with x8 and x16 DDR devices; DIMMs constructed with x4 SDRAM are not supported
- **NOTE:** The system will not start if you install unsupported DIMMs.

## **Installing DIMMs**

△ CAUTION: You must disconnect the power cord and wait approximately 30 seconds for the power to drain before adding or removing memory modules. Regardless of the power-on state, voltage is always supplied to the memory modules as long as the computer is plugged into an active AC outlet. Adding or removing memory modules while voltage is present may cause irreparable damage to the memory modules or system board. If you see an LED light on the system board, voltage is still present.

The memory module sockets have gold-plated metal contacts. When upgrading the memory, it is important to use memory modules with gold-plated metal contacts to prevent corrosion and/or oxidation resulting from having incompatible metals in contact with each other.

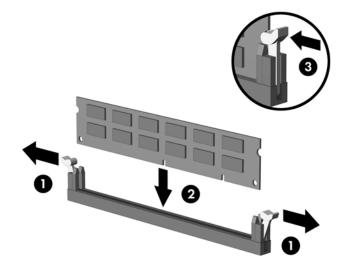
Static electricity can damage the electronic components of the computer or optional cards. Before beginning these procedures, ensure that you are discharged of static electricity by briefly touching a grounded metal object.

When handling a memory module, be careful not to touch any of the contacts. Doing so may damage the module.

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.

- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
- ▲ WARNING! You must disconnect the power cord and wait approximately 30 seconds for the power to drain before adding or removing memory modules. Regardless of the power-on state, voltage is always supplied to the memory modules as long as the computer is plugged into an active AC outlet. Adding or removing memory modules while voltage is present may cause irreparable damage to the memory modules or system board.
- 5. Remove the computer access panel.
- 6. Locate the memory module sockets on the system board.
- 7. Open both latches of the memory module socket (1), and insert the memory module into the socket (2).





- NOTE: A memory module can be installed in only one way. Match the notch on the module with the tab on the memory socket.
- 8. Push the module down into the socket, ensuring that the module is fully inserted and properly seated. Make sure the latches are in the closed position (3).
- 9. Replace the computer access panel.
- **10.** Reconnect the power cord and turn on the computer. The computer should automatically recognize the additional memory the next time you turn on the computer.

# **Installing an Expansion Card**

The computer has one standard PCI expansion slot that can accommodate an expansion card up to 17.46 cm (6.875 inches) in length. The computer also has two PCI Express x1 expansion slots and one PCI Express x16 expansion slot.

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the access panel and lay the computer on its side with the opening to internal parts facing up.
- 6. On the rear panel of the computer, remove the screw that secures the slot cover lock in place (1) and slide the slot cover lock up and away from the slots to remove it from the computer (2).

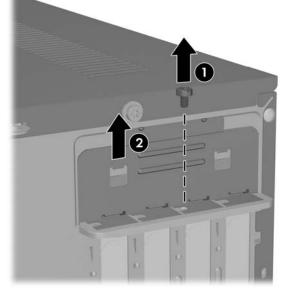


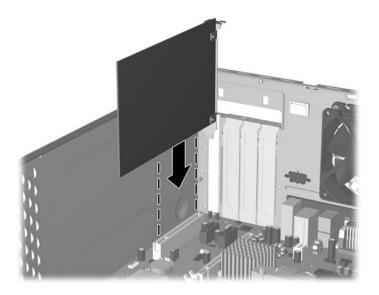
Figure 2-6 Releasing the Slot Cover Lock

7. If you are installing an expansion card for the first time, you must use a flatblade screwdriver to pry out the metal shield on the rear panel that covers the expansion slot. Be sure to remove the appropriate shield for the expansion card you are installing.

Removable Shield	Expansion Card Type
Top shield	PCI Express x16
Second shield	PCI Express x1
Third shield	PCI Express x1
Bottom shield	PCI

8. Hold the expansion card just above the expansion socket on the system board then move the card toward the rear of the chassis so that the bottom of the bracket on the card slides into the small slot on the chassis. Press the card straight down into the expansion socket on the system board.

Figure 2-7 Installing an Expansion Card



- NOTE: When installing an expansion card, press firmly on the card so that the whole connector seats properly in the expansion card slot.
- 9. While holding the expansion card bracket against the chassis, slide the slot cover lock down toward the expansion card brackets and slot covers to secure them in place then replace the screw that secures the slot cover lock.
- **10.** Connect external cables to the installed card, if needed. Connect internal cables to the system board, if needed.
- **11.** Replace the computer access panel and reconnect the power cord.
- **NOTE:** To remove an expansion card, reverse the installation procedure.
- △ CAUTION: After removing an expansion card, you must replace it with a new card or expansion slot cover for proper cooling of internal components during operation.

# **Replacing or Upgrading a Drive**

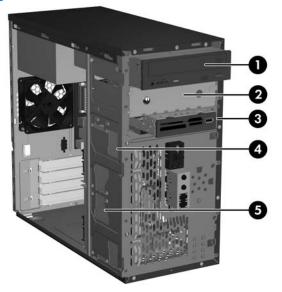
The computer supports up to five drives that may be installed in various configurations.

This section describes the procedure for replacing or upgrading the storage drives. A Torx T-15 screwdriver is needed to remove and install the guide screws and retainer screws on a drive.

## **Locating Drive Positions**

**NOTE:** The drive configuration shown below may be different than your computer model.

Figure 2-8 Drive Positions

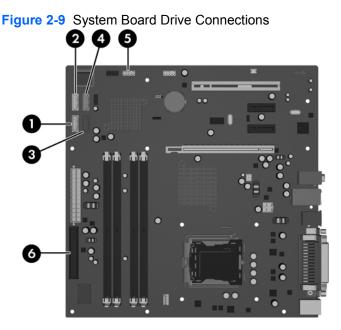


- 1 External 5.25-inch half-height optical drive bay
- 2 External 5.25-inch half-height option drive bay
- 3 External 3.5-inch option drive bay (media card reader shown)<sup>1</sup>
- 4 Internal 3.5-inch bay for optional secondary hard drive
- 5 Internal 3.5-inch bay for primary hard drive

<sup>1</sup> The external 3.5" option drive bay accommodates a diskette drive or a media card reader.

# **System Board Drive Connections**

Follow the guidelines in the illustration and table below when connecting drives to the system board.

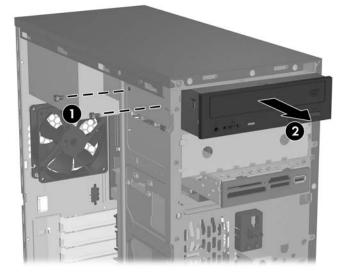


Drive Configuration	System Board Connectors
1 hard drive	primary hard drive: (1) SATA1
1 optical drive	optical drive: (2) SATA2
1 hard drive	primary hard drive: (1) SATA1
2 optical drives	first optical drive: (2) SATA2
	second optical drive: (4) SATA4
2 hard drives	primary hard drive: (1) SATA1
0 optical drives	secondary hard drive: (2) SATA2
2 hard drives	primary hard drive: (1) SATA1
1 optical drive	secondary hard drive: (3) SATA3
	optical drive: (2) SATA2
2 hard drives	primary hard drive: (1) SATA1
2 optical drives	secondary hard drive: (3) SATA3
	first optical drive: (2) SATA2
	second optical drive: (4) SATA4
media card reader	(5) USB connector (white)
diskette drive	(6) FDD connector (black)

# Removing a 5.25" Optical Drive

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the access panel and front bezel. Refer to <u>Removing the Computer Access Panel and</u> <u>Front Bezel on page 5</u>.
- 6. Disconnect the power and data cables from the back of the drive.
- 7. Remove the two retainer screws that secure the drive to the bay (1) then slide the drive forward and out of the bay (2).

Figure 2-10 Removing a 5.25" External Drive



To install a drive, reverse the removal procedure. Be sure to install a guide screw on the front right side of a new drive. The guide screw helps secure the drive in place.

NOTE: If you are installing a drive in the bottom 5.25" drive bay, remove the metal shield that covers the bay by pressing inward on the silver tab on the left side of the chassis then pulling the shield out from the front of the chassis.

There are a total of eight extra guide/retainer screws on the front of the chassis behind the bezel. Four have 6-32 standard threads and four have M3 metric threads. Standard screws are used for hard drives and have a silver finish. Metric screws are used for all other drives and have a black finish. Be sure to install the appropriate guide screws into the drive.

## Removing a 3.5" Media Card Reader or Diskette Drive

The 3.5" external drive bay may be populated with a diskette drive or a media card reader. The removal procedure is the same for both devices.

- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the access panel and front bezel. Refer to <u>Removing the Computer Access Panel and</u> <u>Front Bezel on page 5</u>.
- 6. If the device is a media card reader, disconnect the internal USB cable from the system board. If the device is a diskette drive, disconnect the power and data cables from the back of the drive.
- 7. Remove the two retainer screws that secure the drive to the bay (1) then slide the drive forward and out of the bay (2).

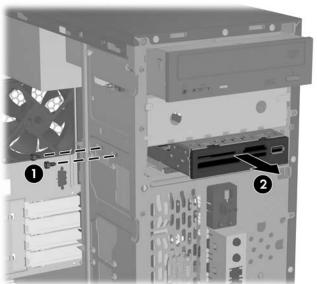


Figure 2-11 Removing a 3.5" Device (Media Card Reader Shown)

To install a drive, reverse the removal procedure. Refer to the following table for proper retainer and guide screw locations.

Device	Retainer Screws	Guide Screws
Diskette Drive	2 (labeled "FDD" on chassis)	1 (front left side of drive)
Media Card Reader	2 (labeled "CR" on chassis)	none

NOTE: If you are installing a drive in the external 3.5" drive bay for the first time, use a flatblade screwdriver to pry out the metal shield covering the bay.

There are a total of eight extra guide/retainer screws on the front of the chassis behind the bezel. Four have 6-32 standard threads and four have M3 metric threads. Standard screws are used for hard drives and have a silver finish. Metric screws are used for all other drives and have a black finish. Be sure to install the appropriate guide screws into the drive.

## Removing a 3.5" Hard Drive

- △ CAUTION: Make sure to create a Recovery Disc Set through HP Backup and Recovery Manager and back up your personal files on the hard drive to an external storage device before removing the hard drive. Failure to do so will result in data loss. After replacing the primary hard drive, you will need to load the HP factory-installed files from the Recovery Disc Set.
  - 1. Remove/disengage any security devices that prohibit opening the computer.
  - 2. Remove all removable media, such as diskettes or compact discs, from the computer.
  - 3. Turn off the computer properly through the operating system, then turn off any external devices.
  - 4. Disconnect the power cord from the power outlet and the computer, and disconnect any external devices.
  - ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
  - 5. Remove the access panel and front bezel. Refer to <u>Removing the Computer Access Panel and</u> <u>Front Bezel on page 5</u>.
  - 6. Disconnect the power and data cables from the back of the hard drive.
  - 7. Remove the four retainer screws that secure the drive to the bay (1) then slide the drive back and out of the bay (2).

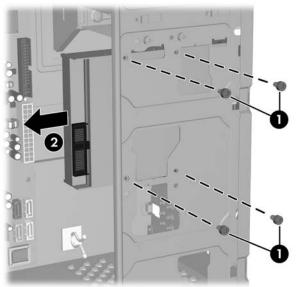


Figure 2-12 Removing a 3.5" Hard Drive

NOTE: To install a hard drive, reverse the removal procedure. No guide screws are required for drives installed in a 3.5" hard drive bay.

# **Installing a Security Lock**

An optional security lock can be installed on the rear panel of the computer to provide physical computer security.

Figure 2-13 Installing a Security Lock



**NOTE:** The security lock slot may be in a different location on your computer model.

# **A** Specifications

#### **Table A-1 Specifications**

Desktop Dimensions		
Height	13.9 in	35.3 cm
Width	6.89 in	17.5 cm
Depth	16.38 in	41.6 cm
Approximate Weight	21.16 lb	9.6 kg
Temperature Range		
Operating	50° to 95°F	10° to 35°C
Nonoperating	-22° to 140°F	-30° to 60°C

**NOTE:** Operating temperature is derated 1.0° C per 300 m (1000 ft) to 3000 m (10,000 ft) above sea level; no direct sustained sunlight. Maximum rate of change is 10° C/Hr. The upper limit may be limited by the type and number of options installed.

Relative Humidity (noncondensing)		
Operating	10-90%	
Nonoperating (38.7°C max wet bulb)	5-95%	
Maximum Altitude (unpressurized)		
Operating	10,000 ft	3048 m
Nonoperating	30,000 ft	9144 m
Heat Dissipation		
Maximum (standard PS)	606.07 BTU/hr	295.76 kg-cal/hr
Typical (idle; standard PS)	294.83 BTU/hr	143.88 kg-cal/hr
Power Supply	115V	230V
Operating Voltage Range <sup>1</sup>	90-140 VAC	180-264 VAC
Rated Voltage Range	100-127 VAC	200-240 VAC
Rated Line Frequency	50-60 Hz	50-60 Hz
Power Output	300 W	
Rated Input Current (maximum) <sup>1</sup>	7A @ 100 VAC	3.5A @ 200 VAC

<sup>1</sup> This system utilizes an active power factor corrected power supply. This allows the system to pass the CE mark requirements for use in the countries of the European Union. The active power factor corrected power supply also has the added benefit of not requiring an input voltage range select switch.

# **B** Battery Replacement

The battery that comes with the computer provides power to the real-time clock. When replacing the battery, use a battery equivalent to the battery originally installed in the computer. The computer comes with a 3-volt lithium coin cell battery.

▲ WARNING! The computer contains an internal lithium manganese dioxide battery. There is a risk of fire and burns if the battery is not handled properly. To reduce the risk of personal injury:

Do not attempt to recharge the battery.

Do not expose to temperatures higher than 60°C (140°F).

Do not disassemble, crush, puncture, short external contacts, or dispose of in fire or water.

Replace the battery only with the HP spare designated for this product.

△ CAUTION: Before replacing the battery, it is important to back up the computer CMOS settings. When the battery is removed or replaced, the CMOS settings will be cleared. Refer to the Computer Setup (F10) Utility Guide for information on backing up the CMOS settings.

Static electricity can damage the electronic components of the computer or optional equipment. Before beginning these procedures, ensure that you are discharged of static electricity by briefly touching a grounded metal object.

NOTE: The lifetime of the lithium battery can be extended by plugging the computer into a live AC wall socket. The lithium battery is only used when the computer is NOT connected to AC power.

HP encourages customers to recycle used electronic hardware, HP original print cartridges, and rechargeable batteries. For more information about recycling programs, go to <u>http://www.hp.com/</u><u>recycle</u>.

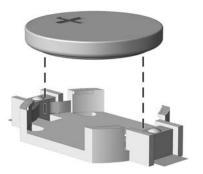
- 1. Remove/disengage any security devices that prohibit opening the computer.
- 2. Remove all removable media, such as diskettes or compact discs, from the computer.
- 3. Turn off the computer properly through the operating system, then turn off any external devices.
- 4. Disconnect the power cord from the power outlet and disconnect any external devices.
- ▲ WARNING! When the computer is plugged into an AC power source, voltage is always applied to the system board. To reduce the risk of personal injury from electrical shock and/or hot surfaces, be sure to disconnect the power cord from the wall outlet and allow the internal system components to cool before touching.
- 5. Remove the computer access panel.
- 6. Locate the battery and battery holder on the system board.
- NOTE: On some computer models, it may be necessary to remove an internal component to gain access to the battery.

7. Depending on the type of battery holder on the system board, complete the following instructions to replace the battery.

#### Type 1

**a.** Lift the battery out of its holder.

Figure B-1 Removing a Coin Cell Battery (Type 1)

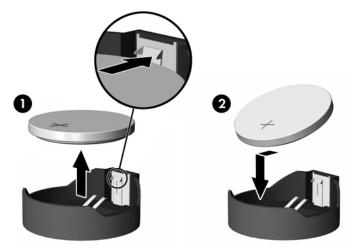


**b.** Slide the replacement battery into position, positive side up. The battery holder automatically secures the battery in the proper position.

#### Type 2

- **a.** To release the battery from its holder, squeeze the metal clamp that extends above one edge of the battery. When the battery pops up, lift it out (1).
- **b.** To insert the new battery, slide one edge of the replacement battery under the holder's lip with the positive side up. Push the other edge down until the clamp snaps over the other edge of the battery (2).



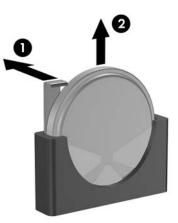


#### Type 3

**a.** Pull back on the clip (1) that is holding the battery in place, and remove the battery (2).

**b.** Insert the new battery and position the clip back into place.

Figure B-3 Removing a Coin Cell Battery (Type 3)



- **NOTE:** After the battery has been replaced, use the following steps to complete this procedure.
- 8. Replace the computer access panel.
- 9. Plug in the computer and turn on power to the computer.
- **10.** Reset the date and time, your passwords, and any special system setups using Computer Setup. Refer to the *Computer Setup (F10) Utility Guide*.
- **11.** Lock any security devices that were disengaged when the computer access panel was removed.

# C Computer Operating Guidelines, Routine Care and Shipping Preparation

# **Computer Operating Guidelines and Routine Care**

Follow these guidelines to properly set up and care for the computer and monitor:

- Keep the computer away from excessive moisture, direct sunlight, and extremes of heat and cold.
- Operate the computer on a sturdy, level surface. Leave a 10.2-cm (4-inch) clearance on all vented sides of the computer and above the monitor to permit the required airflow.
- Never restrict the airflow into the computer by blocking any vents or air intakes. Do not place the keyboard, with the keyboard feet down, directly against the front of the desktop unit as this also restricts airflow.
- Never operate the computer with the cover or side panel removed.
- Do not stack computers on top of each other or place computers so near each other that they are subject to each other's re-circulated or preheated air.
- If the computer is to be operated within a separate enclosure, intake and exhaust ventilation must be provided on the enclosure, and the same operating guidelines listed above will still apply.
- Keep liquids away from the computer and keyboard.
- Never cover the ventilation slots on the monitor with any type of material.
- Install or enable power management functions of the operating system or other software, including sleep states.
- Turn off the computer before you do either of the following:
  - Wipe the exterior of the computer with a soft, damp cloth as needed. Using cleaning products may discolor or damage the finish.
  - Occasionally clean the air vents on all vented sides of the computer. Lint, dust, and other foreign matter can block the vents and limit the airflow.

# **Optical Drive Precautions**

Be sure to observe the following guidelines while operating or cleaning the optical drive.

## Operation

- Do not move the drive during operation. This may cause it to malfunction during reading.
- Avoid exposing the drive to sudden changes in temperature, as condensation may form inside the unit. If the temperature suddenly changes while the drive is on, wait at least one hour before you turn off the power. If you operate the unit immediately, it may malfunction while reading.
- Avoid placing the drive in a location that is subject to high humidity, extreme temperatures, mechanical vibration, or direct sunlight.

## Cleaning

- Clean the panel and controls with a soft, dry cloth or a soft cloth lightly moistened with a mild detergent solution. Never spray cleaning fluids directly on the unit.
- Avoid using any type of solvent, such as alcohol or benzene, which may damage the finish.

## Safety

If any object or liquid falls into the drive, immediately unplug the computer and have it checked by an authorized HP service provider.

# **Shipping Preparation**

Follow these suggestions when preparing to ship the computer:

- 1. Back up the hard drive files on PD discs, tape cartridges, CDs, or diskettes. Be sure that the backup media is not exposed to electrical or magnetic impulses while stored or in transit.
- **NOTE:** The hard drive locks automatically when the system power is turned off.
- 2. Remove and store all removable media.
- 3. Insert a blank diskette into the diskette drive to protect the drive while in transit. Do not use a diskette on which you have stored or plan to store data.
- 4. Turn off the computer and external devices.
- 5. Disconnect the power cord from the electrical outlet, then from the computer.
- Disconnect the system components and external devices from their power sources, then from the computer.
- NOTE: Ensure that all boards are seated properly and secured in the board slots before shipping the computer.
- 7. Pack the system components and external devices in their original packing boxes or similar packaging with sufficient packing material to protect them.

# **D** Electrostatic Discharge

A discharge of static electricity from a finger or other conductor may damage system boards or other static-sensitive devices. This type of damage may reduce the life expectancy of the device.

# **Preventing Electrostatic Damage**

To prevent electrostatic damage, observe the following precautions:

- Avoid hand contact by transporting and storing products in static-safe containers.
- Keep electrostatic-sensitive parts in their containers until they arrive at static-free workstations.
- Place parts on a grounded surface before removing them from their containers.
- Avoid touching pins, leads, or circuitry.
- Always be properly grounded when touching a static-sensitive component or assembly.

# **Grounding Methods**

There are several methods for grounding. Use one or more of the following methods when handling or installing electrostatic-sensitive parts:

- Use a wrist strap connected by a ground cord to a grounded workstation or computer chassis. Wrist straps are flexible straps with a minimum of 1 megohm +/- 10 percent resistance in the ground cords. To provide proper ground, wear the strap snug against the skin.
- Use heelstraps, toestraps, or bootstraps at standing workstations. Wear the straps on both feet when standing on conductive floors or dissipating floor mats.
- Use conductive field service tools.
- Use a portable field service kit with a folding static-dissipating work mat.

If you do not have any of the suggested equipment for proper grounding, contact an HP authorized dealer, reseller, or service provider.

NOTE: For more information on static electricity, contact an HP authorized dealer, reseller, or service provider.

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