Important Information

Restoring your audio device settings

When you install the HP Internet Handset on the computer, Windows automatically makes it the default audio device. All sounds, such as music, Windows, and game sounds play through the HP Internet Handset and not the computer speakers. To play these sounds through the computer speakers, you need to change a few settings in the Windows Control Panel.

NOTE: Changing the settings to allow sounds to play through the computer speakers does not affect the functionality of the HP Internet Handset.

(Windows XP and Windows 2000)

1 The Sounds and Audio Devices Properties are displayed automatically at the end of the software installation. To access these settings at a later date, click Start > Control Panel > Sounds and Audio Devices.
2 Click the Audio tab. (Notice that HP Internet Handset or USB Audio Device is the default device for both Sound playback and Sound recording.)
3 Select your sound card from the Sound playback drop-down list.
4 Select your sound card from the Sound recording drop-down list.
   In our example, the sound card is Realtek AC97 Audio; yours might be different.
5 Click OK to play all music, Windows, and game sounds through the computer speakers.
1 The Sound properties are displayed automatically at the end of the software installation. To access these settings at a later date, click **Start > Control Panel > Sound**. (Notice that **HP Internet Handset** is the default device for both Playback and Recording.)

2 Click the **Playback** tab, click your sound card, and then click **Set Default**.

3 Click the **Recording** tab, click your sound card, and then click **Set Default**.
   In our example, the sound card is **Realtek AC97 Audio**; yours might be different.

4 Click **OK** to play all music, Windows, and game sounds through the computer speakers.
Antivirus software warnings

The first time you start Skype, you may see some warnings from your antivirus software similar to the ones shown here. If you see an antivirus warning, select the option to allow connections so that the software can function properly.
Another program wants to use Skype

The first time you sign into Skype with the HP Internet Handset application running, you must authorize the connection by selecting **Allow this program to use Skype**, and then clicking **OK**.

**NOTE:** If you do not allow Skype access, then the HP Internet Handset does not function with Skype and the HP Internet icon in the system tray is orange. To make the HP Internet Handset work as intended, click **Skype > Tools > Options > Advanced > Manage other programs’ access to Skype**. Highlight **Client for Skype Software.exe**, click **Change**, select **Allow this program to use Skype**, and then click **OK**. You should now see the following screen:

Click **OK** to accept the new setting. The HP Internet icon in the system tray should now turn green and the software should function properly.