

HP Photosmart C4400 All-in-One series



基本指南

Basics Guide



惠普公司通告

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HP Photosmart C4400 All-in-One series

基本指南



使用者指南的這一部分主要針對香港和台灣使用者。

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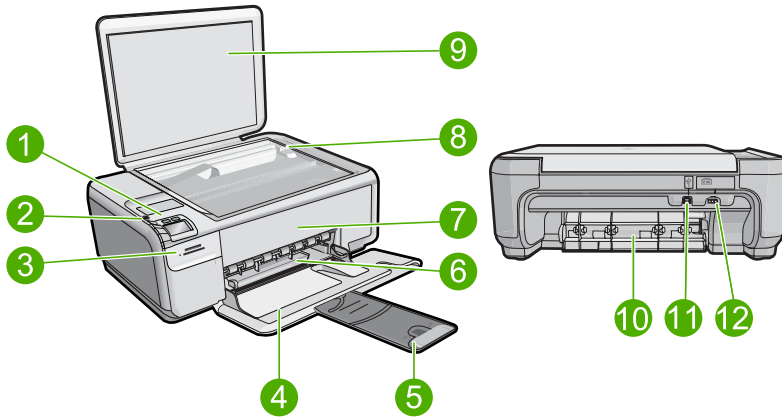
1 HP All-in-One 概觀

使用 HP All-in-One 可以快速輕鬆地完成工作，例如製作副本、掃描文件，或從記憶卡列印相片。您不需啟動電腦，即可從控制台直接存取 HP All-in-One 的許多功能。

附註 本指南介紹了基本操作和疑難排解，以及提供用於聯絡 HP 支援和訂購耗材的資訊。

螢幕說明會詳細說明特性和功能的完整範圍，包含使用 HP All-in-One 隨附的 HP Photosmart 軟體。

HP All-in-One 概觀



標籤	描述
1	開啓按鈕
2	控制台
3	記憶卡插槽
4	進紙匣
5	紙匣延伸架（也稱為延伸架）
6	紙張寬度導板
7	列印墨匣門
8	玻璃板
9	背蓋板
10	後方機門

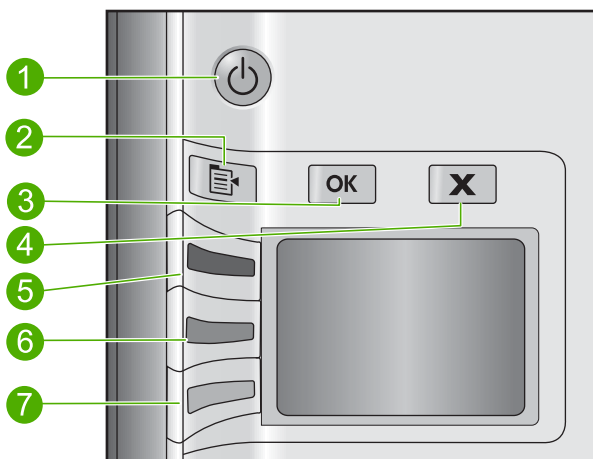
(續)

標籤	描述
11	後方 USB 埠
12	電源連接*

* 僅適用 HP 提供的電源轉接器。

控制台按鈕

下列圖示和相關表格提供 HP All-in-One 控制台功能的快速參照。



標籤	圖示	名稱與描述
1		開啓 ：開啓或關閉產品。產品關閉時，仍然會使用最少量的電力。若要完全中斷電源，請關閉產品，然後拔掉電源線。
2		設定 ：插入記憶卡時，開啓「相片設定」功能表。否則，按這個按鈕會開啓「影本設定」功能表。
3		確定 ：確認影本或相片設定。在某些情況下（例如，清除卡紙後），按此按鈕可恢復列印。
4		取消 ：停止工作（如掃描或影印）或重設設定（如 品質 、 大小 和 份數 ）。
5		根據預設，此按鈕的標籤為 掃描/重印 ，而且會開啓 掃描/重印 功能表。顯示器上顯示相片時，按這個按鈕會移到記憶卡中的下一張相片。開啓「影本設定」或「相片設定」功能表時，按這個按鈕會變更影印設定或列印設定。
6		根據預設，這個按鈕的標籤為 開始影印黑白 ，而且會啓動黑白影印。顯示器上顯示相片時，按這個按鈕會移到記憶卡中的上一張相片。開啓「影本設定」或「相片設定」功能表時，按這個按鈕會變更影印設定或列印設定。
7		根據預設，這個按鈕的標籤為 開始影印彩色 ，而且會啓動彩色影印。顯示器上顯示相片時，按這個按鈕會啓動列印工作。開啓「影本設定」或「相片設定」功能表時，按這個按鈕會變更影印設定或列印設定。

尋找更多資訊

各種印刷手冊和螢幕說明上的資源，都會提供有關安裝與使用 HP All-in-One 的資訊。

安裝指南

《安裝指南》提供設定 HP All-in-One 和安裝軟體的指示。請務必依照《安裝指南》的順序來執行步驟。

如果安裝時發生問題，請參閱《安裝指南》最後一節的〈疑難排解〉，或是參閱本指南中的位於第 14 頁的「疑難排解與支援」。

螢幕說明

螢幕說明詳細說明了本《使用者指南》中沒有提到的 HP All-in-One 功能指示，其中包括只有透過與 HP All-in-One 安裝的軟體才可使用的功能。螢幕說明也提供法規和環境資訊。

存取螢幕說明

- **Windows**：按一下「開始 > 所有程式 > HP > Photosmart C4400 series > 說明」。
若要安裝螢幕說明，請將軟體 CD 放入電腦，然後按照螢幕上的指示進行。
- **Macintosh**：按一下「說明 > Mac 說明 > 資料庫 > HP 產品說明」。

HP 網站


若能連線至網際網路，便可從 HP 網站上取得說明和支援，網址為 www.hp.com/support。此網站上提供技術支援、驅動程式、以及耗材和訂購資訊。

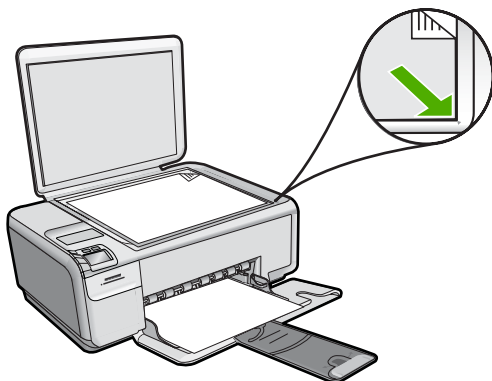
放入原稿與紙張

您可在 HP All-in-One 中載入許多不同類型和大小的紙張，包括 Letter、A4 紙、相片紙、投影片和信封。如需詳細資訊，請參閱螢幕說明。

在玻璃板上放入原稿

1. 將蓋板提起至開啓位置。
2. 將原稿列印面朝下放置在玻璃板上的右前方角落。

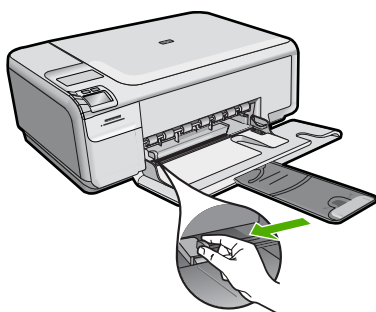
 **提示** 如需放入原稿的詳細說明，請參考刻在玻璃板邊緣的指導圖示。



3. 蓋上蓋板。

放入整頁大小的紙張

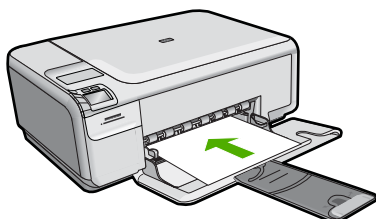
1. 將紙張寬度導板滑到最外側的位置。



附註 如果您使用的是 **Letter** 或 **A4** 或更小的紙張，請確定紙匣延伸架一直都是開啓的。使用 **Legal** 大小的紙張時，請勿打開紙匣延伸架。

提示 在平面上輕敲紙疊使邊緣對齊。請確認紙疊中的紙張都是同一尺寸及類型，而且沒有破裂、皺紋及捲曲或邊緣彎曲。

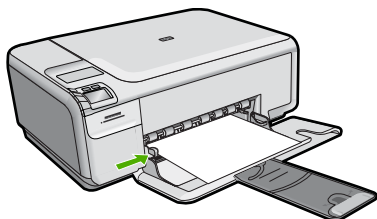
2. 將整疊紙較短的一側朝前插入進紙匣，列印面朝下。將整疊紙張向裡推，直到不能再推入爲止。



△ **注意** 將紙張裝入進紙匣時，請確認本產品處於閒置狀態並且沒有發出聲音。如果本產品正在使用列印墨匣或正在進行其他工作，停留在本產品中的紙張可能不會在原位。您可以將紙張推入到最前面，讓本產品退出空白頁。

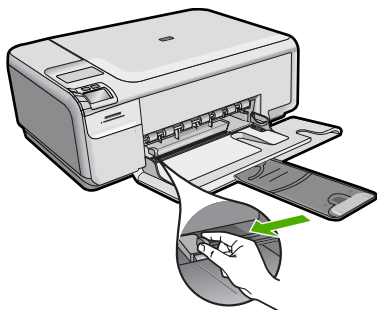
🔔 **提示** 若您使用的是信箋，請先插入頁面頂端，列印面朝下。

3. 將紙張寬度導板向內推，直到接觸到紙張邊緣後停止。
請勿在進紙匣中放入過量的紙張，同時確保整疊紙張都置入進紙匣內，高度不超過紙張寬度導板的上緣。

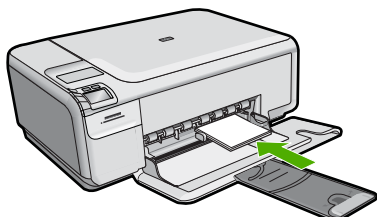


在進紙匣內放入小尺寸的相紙

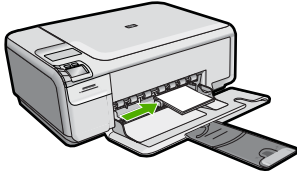
1. 將紙張寬度導板滑到最外側的位置。



2. 將整疊相紙較短的一側朝前插入進紙匣最右側，列印面朝下。將整疊相紙向里推，直到不能再推入為止。
如果使用的相紙有預先穿孔的標籤，請將標籤朝向您，再放入相紙。



- 將紙張寬度導板向內推，直到接觸到紙張邊緣後停止。
請勿在進紙匣中放入過量的紙張，同時確保整疊紙張都置入進紙匣內，高度不超過紙張寬度導板的上緣。



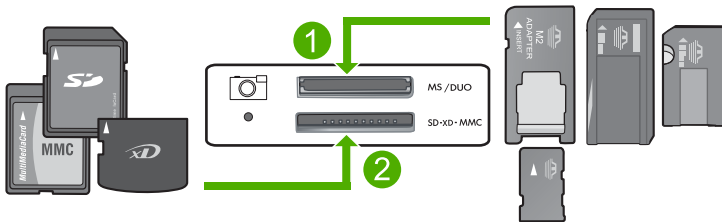
避免卡紙

為避免卡紙，請遵照下列指示。

- 經常取出出紙匣的紙張。
- 將所有未用過的相紙平放在可密封的袋子中，以避免捲曲或褶皺。
- 確定放入進紙匣的紙張平整且邊緣無彎折或破損。
- 如果您要列印標籤，請確定標籤紙未放置超過兩年。透過產品拉動舊紙張時，其上的標籤可能會脫落，並且造成卡紙。
- 請勿將不同類型和大小的紙張放入同一個進紙匣中；進紙匣中整疊紙張的類型和大小必須相同。
- 調整紙張寬度導板，使其貼緊進紙匣的所有紙張邊緣。確保紙張寬度導板不會使進紙匣中的紙張捲曲。
- 請勿用力強行將紙張推擠入進紙匣中。
- 使用產品建議的紙張類型。

列印 10 x 15 公分 (4 x 6 英吋) 相片

為了獲得最佳列印品質，HP 建議使用特別針對列印的專案類型設計的 HP 紙張，並搭配 HP 原廠墨水。HP 紙張與 HP 墨水的完美搭配，是專為提供高品質輸出所設計的。




- xD-Picture Card、Secure Digital (SD)、Secure Digital Mini (需要轉接器)、Secure Digital High Capacity (SDHC)、MultiMediaCard (MMC)、MMC Plus、MMC Mobile (RS-MMC；需要轉接器)、TransFlash MicroSD 卡或 Secure MultiMedia 卡


2	Memory Stick、Memory Stick Pro、Memory Stick Select、Memory Stick Magic Gate、Memory Stick Duo 或 Duo Pro（選用轉接器）或 Memory Stick Micro（需要轉接器）
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列印一張或多張小尺寸的相片

1. 將 10 x 15 公分相片紙放入進紙匣。
2. 將記憶卡插入產品的適當插槽。
3. 按下顯示器上的向上箭頭或向下箭頭圖示旁邊的按鈕以捲動記憶卡上的相片，直到出現您要列印的那一張為止。
4. 按**設定**。
5. 將預設的「大小」設定設為「無邊框」。
6. 按下**列印/全部**旁邊的按鈕，增加您要列印的目前影像份數。
顯示器上的第一個數字表示目前影像將列印的份數。第二個數字表示列印佇列中的總列印數。
7. 按 **OK**。


 **提示** 您可以重複步驟 3 到 8，將相片新增到列印佇列中。

8. 按下顯示器上**列印**旁邊的按鈕。

 **提示** 列印相片時，您可繼續捲動記憶卡中的相片。當您看到想列印的相片時，可按下「**列印**」按鈕將這張相片加入列印佇列。


掃描影像

您可以從電腦或 HP All-in-One 的控制台開始掃描工作。本節只說明如何從 HP All-in-One 控制台使用掃描功能。

 **附註** 您可以使用與 HP All-in-One 一起安裝的軟體來掃描影像。您可使用此軟體編輯已掃描的影像，並用已掃描的影像建立特別的專案。

掃描至電腦

1. 將原稿列印面朝下放置在玻璃板上的右前方角落。

 **附註** 確認產品中的記憶卡插槽內沒有記憶卡。


2. 按下**掃描/重印**旁邊的按鈕。
顯示**掃描/重印**功能表。
3. 按下**掃描至 PC**旁邊的按鈕。
掃描的預覽影像會出現在您的電腦上，您可以在此進行編輯。您所進行的任何編輯都只會套用到目前的掃描工作階段。
HP Photosmart 軟體提供許多編輯掃描影像的工具。您可調整亮度、銳利度、色調和飽和度，提高整體影像品質。您還可裁剪、調正、旋轉或調整影像大小。
4. 對預覽影像進行編輯，然後在完成後按一下「**接受**」。

進行影印

您可以從控制台進行高品質的影印。

掃描至電腦


1. 將原稿列印面朝下放置在玻璃板上的右前方角落。

 **附註** 確認產品中的記憶卡插槽內沒有記憶卡。

2. 按下**掃描/重印**旁邊的按鈕。
顯示**掃描/重印**功能表。
3. 按下**掃描至 PC** 旁邊的按鈕。
掃描的預覽影像會出現在您的電腦上，您可以在此進行編輯。您所進行的任何編輯都只會套用到目前的掃描工作階段。
HP Photosmart 軟體提供許多編輯掃描影像的工具。您可調整亮度、銳利度、色調和飽和度，提高整體影像品質。您還可裁剪、調正、旋轉或調整影像大小。
4. 對預覽影像進行編輯，然後在完成後按一下「接受」。

更換列印墨匣

請按照下列指示更換列印墨水匣。下列指示也可以幫助解決墨匣相關的列印品質問題。


 **附註** 當列印墨匣的墨水存量不足時，您的電腦螢幕上會出現訊息。您還可以使用和 **HP All-in-One** 一起安裝的軟體，檢查墨水存量。

當看到低墨水量的警告訊息時，請確定您已備妥更換的列印墨匣。當您看到褪色文字或遇到與列印墨匣有關的列印品質問題時，您應更換列印墨匣。

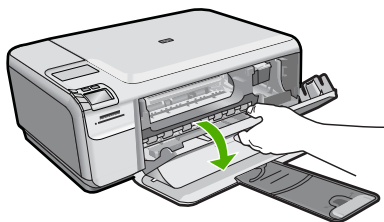
若要訂購 **HP All-in-One** 的列印墨匣，請至 www.hp.com/buy/supplies。如果出現提示，請選擇您所在的國家／地區，依照提示選擇產品，然後按一下頁面上其中一個購物連結。

更換列印墨匣

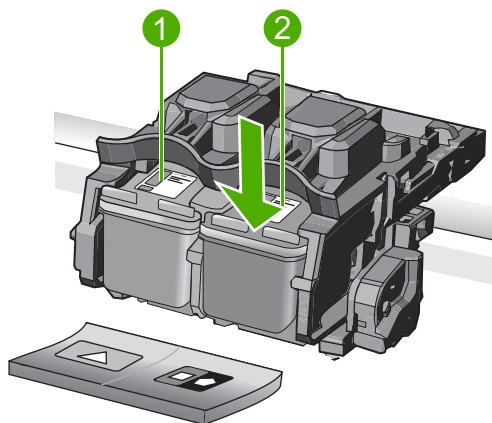
1. 請確認本產品已經開啓。

 **注意** 當您開啓列印墨匣門取出列印墨匣時，如果產品是關閉狀態，則其不會鬆開墨水匣供您更換。當您試著取出列印墨匣時，若墨水匣沒有牢固地固定，則可能會損壞產品。

2. 確定進紙匣中已放入未使用過的 **Letter** 或 **A4** 普通白紙。
3. 打開列印墨匣門。
列印滑動架移至本產品的最右側。



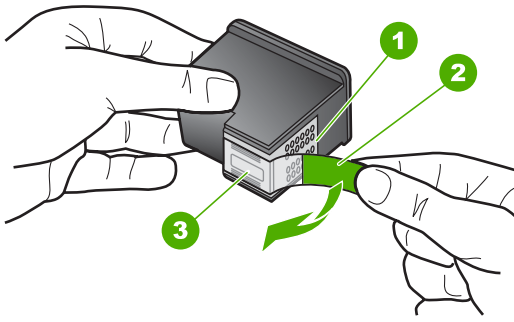
4. 請等候列印滑動架停止不動而且不再發出聲音。輕輕按下列印墨匣將它鬆開，然後再將列印墨匣從插槽中朝自己的方向拉出。
如要更換三色列印墨匣，請取出左邊插槽中的列印墨匣。
如要更換黑色或相片列印墨匣，請取出右邊插槽中的列印墨匣。



- | | |
|---|------------------|
| 1 | 三色列印墨匣的墨匣插槽 |
| 2 | 黑色和相片列印墨匣的列印墨匣插槽 |

提示 如果您爲了安裝相片列印墨匣而取出黑色列印墨匣，請將黑色列印墨匣放入列印墨匣護套或密封的塑膠容器中。

5. 從包裝中拿出新列印墨匣，然後拉粉紅色的標籤輕輕的移除膠帶；請注意只能接觸黑色塑膠的部份。

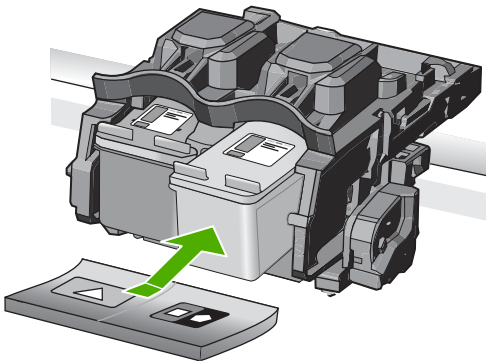


- | | |
|---|-----------------------|
| 1 | 銅色接點 |
| 2 | 粉紅色拉啓式標籤膠帶 (安裝前必須先移除) |
| 3 | 膠帶底下的墨水噴嘴 |

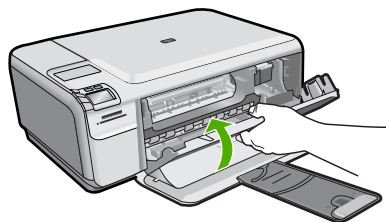
△ **注意** 不要觸碰銅色接點或墨水噴嘴。同時，請勿以膠帶重新貼起列印墨匣。觸碰這些零件會導致墨水堵塞、無法噴墨及電子接點接觸不良。



6. 以 HP 標誌朝上的方式握住列印墨匣，將新列印墨匣插回空墨水匣插槽中。確認您穩固的推入列印墨匣，直到其卡入到位。如果安裝的是三色列印墨匣，請將它滑入左邊插槽。如果安裝的是黑色或相片列印墨匣，請將它滑入右邊插槽。



7. 關上列印墨匣門。



8. 當系統提示時，請按「**確定**」。
本產品即會列印墨匣校正頁。

附註 如果在校正列印墨匣時於進紙匣中放入彩色紙張，則校正作業會失敗。請在進紙匣中放入未使用過的普通白紙，然後再校正一次。

9. 將紙張以列印面朝下方式放在玻璃板右上角，然後按「**確定**」掃描頁面。
10. 當**開啓**按鈕停止閃爍時，就已完成校正。取出校正頁，可以回收或丟掉該頁面。

清潔 HP All-in-One

為確保影印和掃描效果清晰，您可能需要清潔玻璃板和背蓋板；此外也需要清除 HP All-in-One 外殼上的灰塵。

提示 您可以為噴墨印表機和 All-in-Ones (Q6260A) 購買 HP 清潔套件，其提供的所有工具可讓您安全地清潔 HP 裝置。如需詳細資訊，請造訪：
www.shopping.hp.com/accessories-store/printer。

清潔玻璃板

1. 請關閉產品、拔除電源線，然後掀起蓋板。
2. 用柔軟的布料或海棉稍微沾一些非刺激性的玻璃清潔液。
 - △ **注意** 不要在玻璃板上使用研磨料、丙酮、苯、或四氯化碳等物質，否則會損壞玻璃板。不要把液體直接傾倒或噴灑在玻璃板上。液體可能會滲到玻璃板下面，並對產品造成損害。
3. 用一塊乾軟的無塵布擦乾玻璃，以防止髒污。
4. 開啓產品。

清潔背蓋板

1. 請關閉產品、拔除電源線，然後掀起蓋板。
2. 用柔軟的布料或海綿稍微沾一些溫肥皂水來清潔白色文件背板。輕輕地洗去髒污。請勿用力刷背板。
3. 用一塊乾軟的無塵布擦乾背板。
 - △ **注意** 請勿使用紙張來擦抹，因為它們可能會刮傷背板。

4. 如果需要深層清潔，請使用酒精重複上述步驟，然後用一塊濕布將酒精徹底擦拭乾淨。
-
- △ **注意** 請注意，不要將酒精潑灑在產品的玻璃板或外殼上，因為這可能會損壞產品。
-
5. 插上電源線，再開啓產品。

2 疑難排解與支援

本章包含關於 HP All-in-One 的疑難排解資訊。提供有關安裝與組態設定問題的特定資訊，以及一些操作主題。如需疑難排解的詳細資訊，請參閱軟體隨附的螢幕說明。

如果在尚未安裝 HP All-in-One 軟體的電腦上使用 USB 纜線連接 HP All-in-One 與電腦，容易產生很多問題。如果在軟體安裝畫面提示您之前已經連接 HP All-in-One 至電腦，您必須依照這些步驟：

疑難排解常見的安裝問題

1. 從電腦上拔除 USB 纜線。
2. 解除安裝軟體（如果已安裝）。
3. 重新啟動電腦。
4. 關閉 HP All-in-One，等待一分鐘，然後重新啟動。
5. 重新安裝 HP All-in-One 軟體。

△ **注意** 只有當軟體安裝畫面出現提示後，才可以將 USB 纜線連接至電腦。

如需支援聯絡資訊，請參閱本指南的封底內頁。

解除安裝和重新安裝軟體

如果安裝未完成，或者在軟體安裝畫面提示之前就連接 USB 纜線至電腦，可能需要解除安裝後再重新安裝軟體。請勿只是從電腦中刪除 HP All-in-One 應用程式檔案。務必使用安裝 HP All-in-One 隨附軟體時所提供的解除安裝公用程式，完整移除程式檔案。

解除安裝與重新安裝軟體

1. 在 Windows 工作列中，按一下「開始」、「設定」、「控制台」（或者僅按一下「控制台」）。
2. 按兩下「新增/移除程式」（或按一下「解除安裝程式」）。
3. 選取「HP Photosmart All-in-One 驅動程式軟體」，然後按一下「變更/移除」。按照畫面上的指示操作。
4. 中斷產品與電腦的連線。
5. 重新啟動電腦。

🔗 **附註** 重新啟動電腦前，請務必中斷印表機的連線。在重新安裝軟體完成之前，請勿將印表機連接至您的電腦。

6. 將產品光碟放入電腦的光碟機，然後啟動安裝程式。

🔗 **附註** 如果未出現安裝程式，請查找 CD-ROM 光碟機上的 setup.exe 檔案，並連接兩下這個程式。

附註 如果您不再擁有安裝 CD，您可以從 www.hp.com/support 下載軟體。

7. 請遵循螢幕指示，以及產品隨附之《安裝指南》中提供的指示進行。

完成軟體安裝時，「HP 數位影像監視程式」圖示就會出現在 Windows 系統工作列中。若要確認軟體已安裝妥當，請連接兩下桌面上的「HP 解決方案中心」圖示。如果「HP 解決方案中心」顯示主要圖示（「掃描圖片」和「掃描文件」），表示軟體已安裝妥當。

硬體安裝疑難排解

利用本節來解決您在安裝 HP All-in-One 硬體時可能遇到的問題。

印表機將不會開啓

如果您在啓動產品時未出現任何的燈號指示、聲響或動作，請嘗試下列解決方法。

解決方法 1：確定使用產品隨附的電源線

解決方案

- 確定產品和電源轉接器雙方的電源線都穩固連接。將電源線插入電源插座、突波保護器或電源延長線。
- 如果使用電源延長線，請確定電源延長線開關是開著的。否則請將產品直接插到電源插座上。
- 測試電源插座，確定它是正常的。插入一個已知能正常運作的裝置，檢視其是否有電。若沒有電，則可能是電源插座有問題。
- 如果將產品插入有開關的插座，請確認該插座是開啓的。如果該插座是開啓的但仍無法運作，則可能是電源插座有問題。

原因： 產品沒有使用隨附的電源線。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 2：重設產品

解決方案： 關閉產品，然後拔下電源線。插回電源線，然後按**開啓**按鈕以啓動產品。

原因： 產品發生錯誤。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 3：請以較慢的速度再按一次開啓按鈕

解決方案： 如果您太快按下**開啓**按鈕，產品可能會沒有反應。請再按一次**開啓**按鈕。需稍等幾分鐘，產品才會啓動。如果您在這段時間內再次按下**開啓**按鈕，則可能會關閉產品。

原因： 您太快按下「**開啓**」按鈕。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 4：連絡 HP 更換電源供應器

解決方案： 請聯絡 HP 支援，索取產品的電源供應器。

請造訪：www.hp.com/support。

如果出現提示，選擇您的國家/地區，然後按一下「**聯絡 HP**」以取得技術支援的資訊。

原因： 電源供應器不適用於此產品或有機械故障。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 5：連絡 HP 支援以取得維修服務

解決方案： 如果您已完成上述解決方法提供的所有步驟卻仍然無法解決問題，請洽詢 HP 支援的維修服務。

前往：www.hp.com/support。

如果出現提示，請選擇國家/地區，然後再按一下「**聯絡 HP**」，取得技術支援的資訊。

原因： 您可能需要協助，才能讓產品或軟體正常運作。

我已連上 USB 纜線，但在透過電腦使用產品時產生問題

解決方案: 連接 USB 纜線之前，必須先安裝產品隨附的軟體。安裝期間，除非螢幕操作指示出現提示，否則請勿插入 USB 纜線。

安裝軟體後，將 USB 纜線的一端插入電腦背面，然後將另一端插入產品背面。您可以連接至電腦後方任一 USB 埠。

如需有關安裝軟體和連接 USB 纜線的詳細資訊，請參閱產品隨附的《安裝指南》。

原因: 安裝軟體之前，已連接好 USB 纜線。提示造成錯誤之前，請連接 USB 纜線。

設定完印表機後，並未列印。

請嘗試執行下列解決方法以解決該問題。解決方法按順序列出，最有可能的解決方法在最前面。若第一個解決方法不能解決問題，請繼續嘗試其他解決方法，直到解決問題為止。

解決方法 1：按開啓按鈕開啓產品

解決方案: 查看產品上的顯示器。如果顯示器是空白的，且開啓按鈕未亮起，則表示產品電源已關閉。確定產品電源線已牢固連接並插到電源插座上。按下開啓按鈕開啓產品。

原因: 產品可能尚未開啓。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 2：將產品設為預設的印表機

解決方案: 使用電腦上的系統工具，將您的產品變更為預設印表機。

原因: 您已經將列印工作傳送到預設印表機，但此產品不是預設印表機。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 3：檢查產品和電腦之間的連線

解決方案: 檢查產品和電腦之間的連線。

原因: 產品和電腦彼此之間沒有任何通訊。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 4：請確認列印墨匣安裝正確而且有墨水

解決方案: 請確認列印墨匣安裝正確而且有墨水。

原因: 可能是一個或數個列印墨匣有問題。

如果這樣無法解決問題，請嘗試下一個解決方法。

解決方法 5：將紙張放入進紙匣

解決方案: 將紙張放入進紙匣。

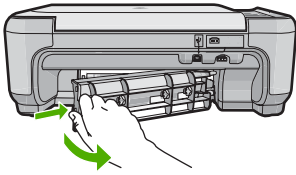
原因: 產品可能缺紙。

清除卡紙

發生卡紙時，請檢查後方機門。您可能需要從後方機門清除卡紙。

從後方機門清除卡紙

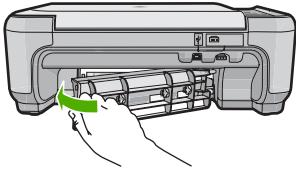
1. 按下後方機門左側的固定夾以鬆開門。將門從產品中拉出並取下。



2. 慢慢地將紙張拉出滾筒。

△ **注意** 如果從滾筒中取出紙張時將紙張撕破，請檢查產品中的滾筒或滾輪上是否殘留紙張碎片。如果沒有取出產品中的所有紙張碎片，極有可能會再發生卡紙。

3. 重新裝上後方機門。輕輕將門往前推直到卡住定位。



4. 按下「確定」旁的按鈕，繼續目前的工作。

列印墨匣疑難排解

如果列印時遭遇問題，可能是其中一個墨匣發生問題。如需更多資訊，請參閱本指南位於第 9 頁的「更換列印墨匣」。

支援程序

如果發生問題，請依照下列步驟：

1. 檢查產品隨附的說明文件。
2. 造訪 HP 線上支援網站：www.hp.com/support。所有 HP 客戶都可以使用 HP 線上支援。它是獲取最新裝置資訊和專家協助的最快來源，其中包括下列功能：
 - 快速連絡合格的線上支援人員
 - 產品的軟體與驅動程式更新程式
 - 珍貴的產品資訊與常見問題疑難排解資訊
 - 註冊您的產品後，即可及早取得裝置更新程式、支援警示及 HP 新聞簡訊
3. 致電 HP 支援中心。支援選項與可用性會因裝置、國家/地區及語言而異。如需支援聯絡資訊，請參閱本指南的封底內頁。

3 技術資訊

本節提供關於 HP All-in-One 的技術規格和國際法規資訊。

如需其他法規和環境資訊，包括「符合聲明」(Declaration of Conformity)，請參閱螢幕操作說明。

系統需求


軟體系統需求在讀我檔案中。

產品規格

如需產品規格的資訊，請造訪位於 www.hp.com/support 的 HP 網站。

紙張規格

- 進紙匣容量：普通紙張：最多 100 張 (75 gsm. 紙張)
- 出紙匣容量：普通紙張：最多 50 張 (75 gsm. 紙張)


 **附註** 如需完整的支援材質尺寸清單，請參閱印表機軟體。

實體規格

- 高度：16.7 公分
- 寬度：43.4 公分
- 厚度：56.7 公分 (紙匣延伸架開啓時)；40.3 公分 (紙匣延伸架關閉時)
- 重量：5.0 kg

電源規格

- 耗電量：最多 20W (列印時平均值)
- 輸入電壓 (0957-2231)：AC 100-240 V ~ 600 mA 50-60 Hz
- 輸出電壓：DC 32 V===375 mA, 16 V===500 mA

 **附註** 只能與 HP 提供的電源轉接器搭配使用。

環境規格

- 建議的操作溫度範圍：15°C-32°C (59°F-90°F)
- 允許的操作溫度範圍：5°C-35°C (41°F-95°F)
- 溼度：相對溼度 15%-80% (無凝結)
- 非操作 (存放) 溫度範圍：-20°C-50°C (-4°F-122°F)
- 若 HP All-in-One 處於較高的電磁環境中，輸出可能會稍微失真
- HP 建議使用長度不超過 3 公尺的 USB 纜線，以盡量減少由於潛在高電磁環境而造成的注入雜訊

法規注意事項

HP All-in-One 符合您所在國家/地區主管機構對產品規格的要求。如需完整的法規注意事項清單，請參閱螢幕說明。

法規機型識別號碼

為用於法規識別，您的產品具有一個法規機型識別號碼 (Regulatory Model Number)。本產品的法規機型識別號碼為 SNPRB-0721。請勿將此法規號碼與行銷名稱 (HP Photosmart C4400 All-in-One series 等) 或產品序號 (CC200A 等) 混淆。

HP 產品	保固期限
軟體媒體	90 天
印表機	1 年
列印或墨匣	直至 HP 油墨已耗盡或印在列印墨匣上的「保固結束日期」到期，視何者為先。本保固不包含經過重新填裝、再製、整修、使用不當，或擅自修改的 HP 墨匣產品。
配件	90 天

A. 有限保固範圍

- Hewlett-Packard (HP) 向您 (最終使用者) 保證，自購買之日起到上述指定期限內，以上指定的 HP 產品無材料及製造的瑕疵；保固期限自客戶購買產品之日起生效。
- 對於軟體產品，HP 的有限保固僅適用於無法執行其程式指令的狀況。HP 並不保證任何產品工作時都不會中斷或無誤。
- HP 的有限保固僅涵蓋因正常使用產品而發生的瑕疵，而不適用於由其他情況發生的瑕疵，包括下列任何一種情況：
 - 不適當的維護或修改；
 - 使用非 HP 提供或支援的軟體、媒體、零件或耗材；
 - 違反產品規範的操作；
 - 未經授權的修改和誤用。
- 對於 HP 印表機產品，使用非 HP 列印墨匣或重新填裝的列印墨匣不會影響對客戶的保固或任何 HP 與客戶之間的支援合約。然而，如果印表機因為使用非 HP 列印墨匣或重新填裝的列印墨匣出問題或受損，HP 會針對該項問題或損壞維修所耗的時間和材料，收取標準的費用。
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HP Photosmart C4400

All-in-One series

Basics Guide

English




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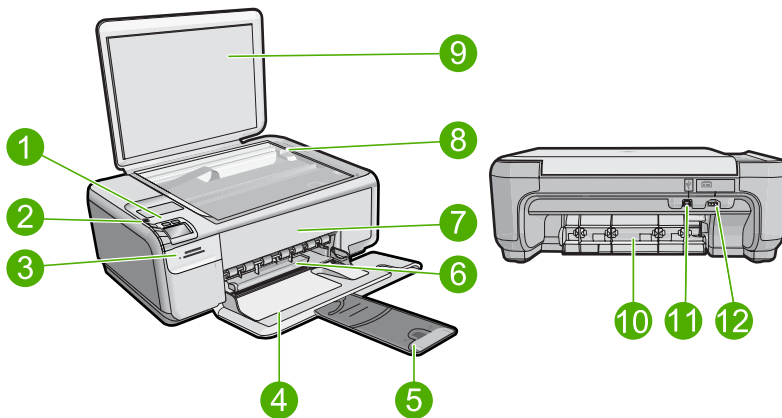
1 HP All-in-One overview

Use the HP All-in-One to quickly and easily accomplish tasks such as making a copy, scanning documents, or printing photos from a memory card. You can access many HP All-in-One functions directly from the control panel, without turning on your computer.

 **NOTE:** This guide introduces basic operations and troubleshooting, as well as provides information for contacting HP support and ordering supplies.

The onscreen Help details the full range of features and functions, including use of the HP Photosmart Software that came with the HP All-in-One.

The HP All-in-One at a glance



Label	Description
1	On button
2	Control panel
3	Memory card slots
4	Input tray
5	Paper tray extender (also referred to as the tray extender)
6	Paper-width guide
7	Print cartridge door
8	Glass
9	Lid backing
10	Rear door
11	Rear USB port

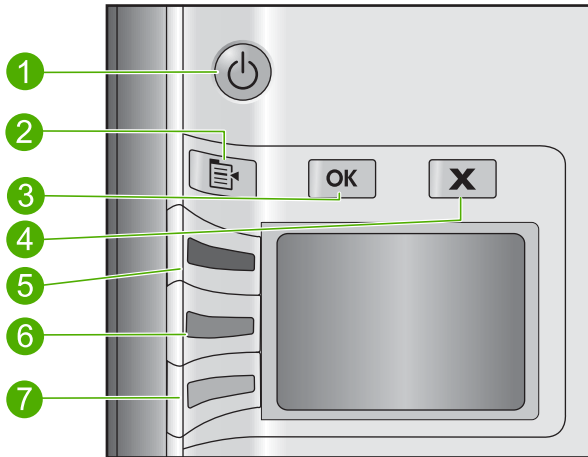
(continued)

Label	Description
12	Power connection*

* Use only with the power adapter supplied by HP.

Control panel buttons

The following diagram and related table provide a quick reference to the HP All-in-One control panel features.



Label	Icon	Name and Description
1		On: Turns the product on or off. When the product is off, a minimal amount of power is still used. To completely remove power, turn off the product, and then unplug the power cord.
2		Settings: Opens the Photo settings menu when a memory card is inserted. Otherwise, this button opens the Copy settings menu.
3		OK: Confirms the copy or photo settings. In certain situations (for example, after clearing a paper jam), this button resumes printing.
4		Cancel: Stops a task (such as scanning or copying) or resets settings (such as Quality , Size , and Copies).
5		By default, this button is labelled Scan/Reprint and opens the Scan/Reprint menu. When a photo is shown on the display, this button advances to the next photo on the memory card. When the Copy or Photo settings menu is open, this button the changes copy or print settings.
6		By default, this button is labelled Start Copy Black and starts a black-and-white copy. When a photo is shown on the display, this button advances to the previous photo on the memory card. When the Copy or Photo settings menu is open, this button changes copy or print settings.

Label	Icon	Name and Description
7		By default, this button is labelled Start Copy Color and starts a color copy. When a photo is shown on the display, this button initiates a print job. When the Copy or Photo settings menu is open, this button changes copy or print settings.

Find more information

A variety of resources, both printed and onscreen, provide information about setting up and using the HP All-in-One.

Setup Guide

The Setup Guide provides instructions for setting up your HP All-in-One and installing software. Make sure you follow the steps in the Setup Guide in order.

If you have problems during setup, see Troubleshooting in the last section of the Setup Guide, or see [“Troubleshooting and support”](#) on page 14 in this guide.

Onscreen Help

The onscreen Help provides detailed instructions on features of your HP All-in-One that are not described in this guide, including features that are only available using the software you installed with your HP All-in-One. The onscreen Help also provides regulatory and environmental information.

To access the onscreen Help

- **Windows:** Click **Start > All Programs > HP > Photosmart C4400 series > Help**. To install the onscreen Help, insert the software CD in your computer and follow the onscreen instructions.
- **Macintosh:** Click **Help > Mac Help > Library > HP Product Help**.

HP Web site


If you have Internet access, you can get help and support from the HP Web site at www.hp.com/support. This Web site offers technical support, drivers, supplies, and ordering information.

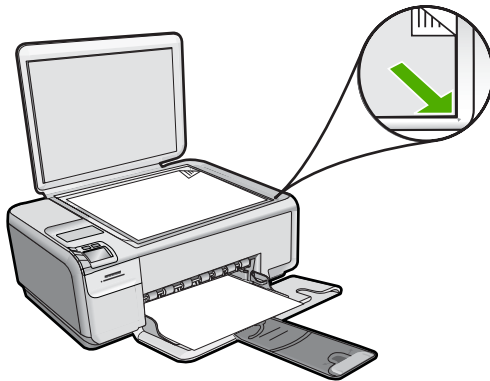
Load originals and load paper

You can load many different types and sizes of paper in the HP All-in-One, including letter or A4 paper, photo paper, transparencies, and envelopes. For more information, see the onscreen Help.

To load an original on the glass

1. Lift the lid to the open position.
2. Load your original print side down on the right front corner of the glass.

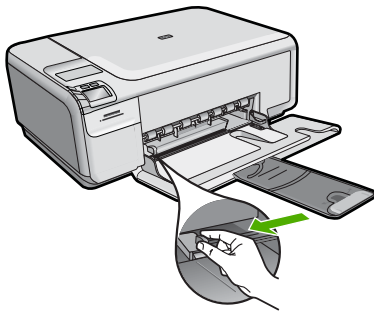
 **TIP:** For more help on loading an original, refer to the engraved guides along the edge of the glass.





3. Close the lid.

To load full-size paper

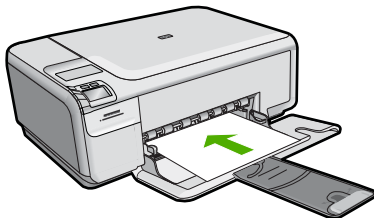
1. Slide the paper-width guide to its outermost position.



 **NOTE:** If you are using letter or A4 paper or smaller, make sure the tray extender is open all the way. When you use legal-size paper, leave the tray extender closed.

 **TIP:** Tap a stack of paper on a flat surface to align the edges. Make sure all the paper in the stack is the same size and type and free of rips, dust, wrinkles, and curled or bent edges.

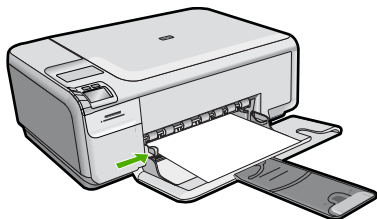
2. Insert the stack of paper into the input tray with the short edge forward and the print side down. Slide the stack of paper forward until it stops.



△ **CAUTION:** Make sure that the product is idle and silent when you load paper into the input tray. If the product is servicing the print cartridges or otherwise engaged in a task, the paper stop inside the product might not be in place. You could push the paper too far forward, causing the product to eject blank pages.

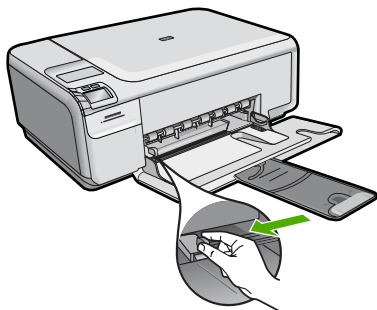
💡 **TIP:** If you are using letterhead, insert the top of the page first with the print side down.

3. Slide the paper-width guide inward until it stops at the edge of the paper. Do not overload the input tray; make sure the stack of paper fits within the input tray and is no higher than the top of the paper-width guide.



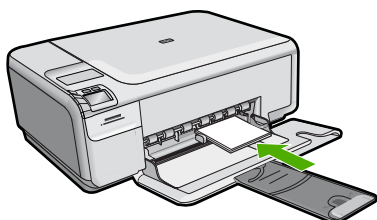
To load small-size photo paper in the input tray

1. Slide the paper-width guide to its outermost position.

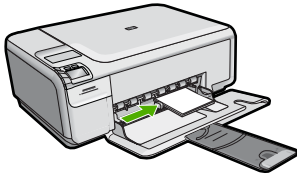


2. Insert the stack of photo paper into the far-right side of the input tray with the short edge forward and the print side down. Slide the stack of photo paper forward until it stops.

If the photo paper you are using has perforated tabs, load the photo paper so that the tabs are closest to you.



- Slide the paper-width guide inward until it stops at the edge of the paper. Do not overload the input tray; make sure the stack of paper fits within the input tray and is no higher than the top of the paper-width guide.



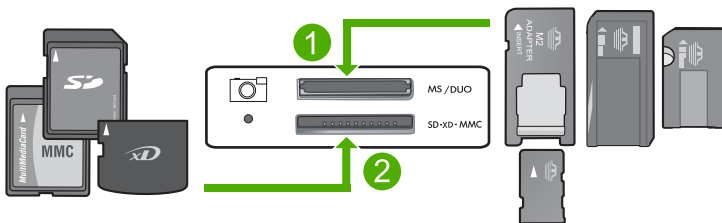
Avoid paper jams

To help avoid paper jams, follow these guidelines.

- Remove printed papers from the output tray frequently.
- Prevent curled or wrinkled photo paper by storing all unused photo paper flat in a resealable bag.
- Ensure that paper loaded in the input tray lays flat and the edges are not bent or torn.
- If you are printing labels, ensure that the label sheets are no more than two years old. Labels on older sheets might peel off when the paper is pulled through the product, and cause paper jams.
- Do not combine different paper types and paper sizes in the input tray; the entire stack of paper in the input tray must be the same size and type.
- Adjust the paper-width guide in the input tray to fit snugly against all paper. Make sure the paper-width guide does not bend the paper in the input tray.
- Do not force paper too far forward in the input tray.
- Use paper types that are recommended for the product.

Print 10 x 15 cm (4 x 6 inch) photos

To achieve the best print quality, HP recommends using HP papers that are specifically designed for the type of project you are printing along with genuine HP ink. HP papers and HP ink are specifically designed to work well together to provide high-quality output.




- xD-Picture Card, Secure Digital (SD), Secure Digital Mini (adapter required), Secure Digital High Capacity (SDHC), MultiMediaCard (MMC), MMC Plus, MMC Mobile (RS-MMC; adapter required), TransFlash MicroSD Card, or Secure MultiMedia Card


2	Memory Stick, Memory Stick Pro, Memory Stick Select, Memory Stick Magic Gate, Memory Stick Duo or Duo Pro (adapter optional), or Memory Stick Micro (adapter required)
---	--

To print one or more small-size photos

1. Load 10 x 15 cm (4 x 6 inch) photo paper in the input tray.
2. Insert your memory card into the appropriate slot on the product.
3. Press the buttons next to the up arrow or down arrow icons on the display to scroll through the photos on your memory card until the photo you want to print appears.
4. Press **Settings**.
5. Leave the default **Size** setting as **Borderless**.
6. Press the button next to **Prints/Total** to increase the number of copies you want to print of the current image.
The first number on the display indicates how many copies of the current image will be printed. The second number indicates how many total prints are in the print queue.
7. Press **OK**.


 **TIP:** You can repeat steps 3 through 8 to add photos to the print queue.

8. Press the button next to **Print** on the display.


 **TIP:** While the photo is printing, you can continue scrolling through the photos on your memory card. When you see a photo you want to print, you can press the **Print** button to add that photo to the print queue.

Scan an image

You can start a scan from your computer or from the control panel of the HP All-in-One. This section explains how to scan from the control panel of the HP All-in-One only.

 **NOTE:** You can also use the software you installed with the HP All-in-One to scan images. Using this software, you can edit a scanned image and create special projects using a scanned image.

To scan to a computer


1. Load your original print side down on the right front corner of the glass.
 **NOTE:** Ensure that there are no memory cards inserted in the memory card slots on the product.
2. Press the button next to **Scan/Reprint**.
The **Scan/Reprint** menu appears.
3. Press the button next to **Scan to PC**.
A preview image of the scan appears on your computer, where you can edit it. Any edits that you make apply to the current scan session only.
The HP Photosmart Software has many tools that you can use to edit your scanned image. You can improve the overall image quality by adjusting the brightness, sharpness, color tone, and saturation. You can also crop, straighten, rotate, or resize the image.
4. Make any edits to the preview image, and then click **Accept** when you are finished.

Make a copy

You can make quality copies from the control panel.

To scan to a computer


1. Load your original print side down on the right front corner of the glass.

 **NOTE:** Ensure that there are no memory cards inserted in the memory card slots on the product.

2. Press the button next to **Scan/Reprint**.
The **Scan/Reprint** menu appears.
3. Press the button next to **Scan to PC**.
A preview image of the scan appears on your computer, where you can edit it. Any edits that you make apply to the current scan session only.
The HP Photosmart Software has many tools that you can use to edit your scanned image. You can improve the overall image quality by adjusting the brightness, sharpness, color tone, and saturation. You can also crop, straighten, rotate, or resize the image.
4. Make any edits to the preview image, and then click **Accept** when you are finished.

Replace the print cartridges

Follow these instructions to replace print cartridges. Following these instructions might also help solve print quality issues related to the cartridges.


 **NOTE:** When the ink level for the print cartridge is low, a message appears on your computer screen. You can also check the ink levels by using the software installed with the HP All-in-One.

When you receive a low-ink warning message, make sure you have a replacement print cartridge available. You should also replace the print cartridges when you see faded text or if you experience print quality issues related to the print cartridges.

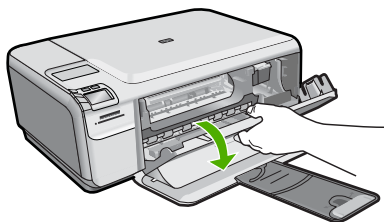
To order print cartridges for the HP All-in-One, go to www.hp.com/buy/supplies. If prompted, choose your country/region, follow the prompts to select your product, and then click one of the shopping links on the page.

To replace the print cartridges

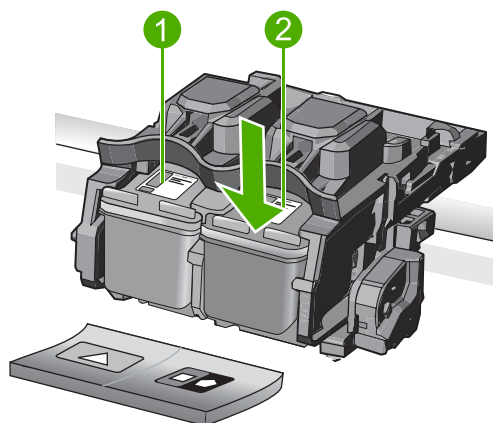
1. Make sure the product is turned on.

 **CAUTION:** If the product is turned off when you open the print cartridge door to access the print cartridges, it will not release the cartridges for changing. You might damage the product if the print cartridges are not docked safely when you try to remove them.


2. Make sure you have letter or A4 unused plain white paper loaded in the input tray.
3. Open the print cartridge door.
The print carriage moves to the far right side of the product.



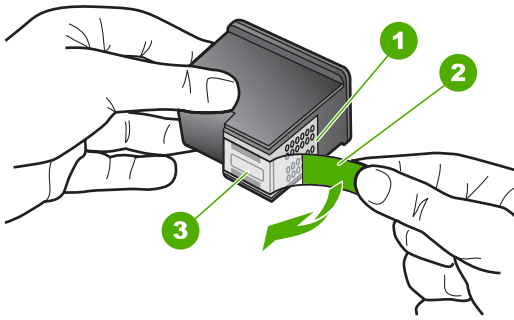
4. Wait until the print carriage is idle and silent. Lightly press down on a print cartridge to release it, and then pull the print cartridge toward you out of its slot. If you are replacing the tri-color print cartridge, remove the print cartridge from the slot on the left. If you are replacing the black or photo print cartridge, remove the print cartridge from the slot on the right.



- | | |
|---|---|
| 1 | Print cartridge slot for the tri-color print cartridge |
| 2 | Print cartridge slot for the black and photo print cartridges |

 **TIP:** If you are removing the black print cartridge in order to install the photo print cartridge, store the black print cartridge in the print cartridge protector or an airtight plastic container.

5. Remove the new print cartridge from its packaging and, being careful to touch only the black plastic, gently remove the plastic tape by using the pink pull tab.

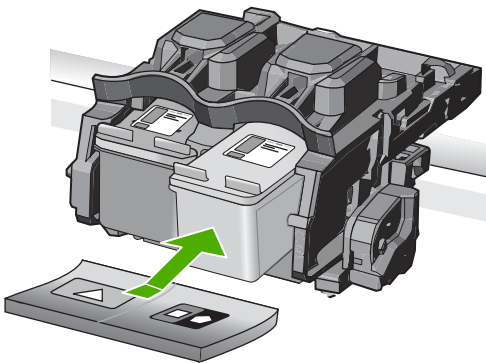


1	Copper-colored contacts
2	Plastic tape with pink pull tab (must be removed before installing)
3	Ink nozzles under tape

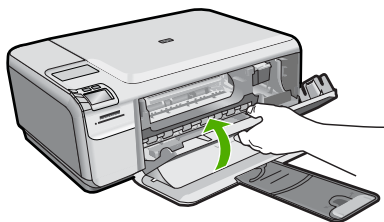
△ **CAUTION:** Do not touch the copper-colored contacts or ink nozzles. Also, do not re-tape the print cartridges. Doing so can result in clogs, ink failure, and bad electrical connections.




6. Hold the print cartridge with the HP logo on top, and insert the new print cartridge into the empty cartridge slot. Make sure you push the print cartridge in firmly until it snaps into place.
If you are installing the tri-color print cartridge, slide it into the left slot.
If you are installing a black or photo print cartridge, slide it into the right slot.



7. Close the print cartridge door.




8. When prompted, press **OK**.
The product prints a print cartridge alignment page.

 **NOTE:** If you have colored paper loaded in the input tray when you align the print cartridges, the alignment will fail. Load unused plain white paper into the input tray, and then try the alignment again.

9. Load the page print side down on the right front corner of the glass, and then press **OK** to scan the page.
10. When the **On** button stops flashing, the alignment is complete. Remove the alignment page and recycle or discard it.

Clean the HP All-in-One

To ensure that your copies and scans remain clear, you might need to clean the glass and lid backing. You might also want to dust the exterior of the HP All-in-One.

 **TIP:** You can purchase an HP Cleaning Kit for Inkjet Printers and All-in-Ones (Q6260A) that provides everything needed to safely clean your HP device. For more information, go to: www.shopping.hp.com/accessories-store/printer.

To clean the glass

1. Turn off the product, unplug the power cord, and raise the lid.
2. Clean the glass with a soft cloth or sponge slightly moistened with a nonabrasive glass cleaner.

△ **CAUTION:** Do not use abrasives, acetone, benzene, or carbon tetrachloride on the glass, since they can damage it. Do not place or spray liquid directly on the glass. The liquid might seep under the glass and damage the product.

3. Dry the glass with a dry, soft, lint-free cloth to prevent spotting.
4. Turn on the product.

To clean the lid backing

1. Turn off the product, unplug the power cord, and raise the lid.
2. Clean the white document backing with a soft cloth or sponge slightly moistened with a mild soap and warm water.
Wash the backing gently to loosen debris. Do not scrub the backing.
3. Dry the backing with a dry, soft, lint-free cloth.

△ **CAUTION:** Do not use paper-based wipes, as these might scratch the backing.

4. If further cleaning is needed, repeat the previous steps using isopropyl (rubbing) alcohol, and wipe the backing thoroughly with a damp cloth to remove any residual alcohol.

- △ **CAUTION:** Be careful not to spill alcohol on the glass or exterior of the product, as this might damage it.

5. Plug in the power cord, and then turn on the product.


2 Troubleshooting and support

This chapter contains troubleshooting information for the HP All-in-One. Specific information is provided for installation and configuration issues, and some operational topics. For more troubleshooting information, see the onscreen Help that came with your software.

Many issues are caused when the HP All-in-One is connected to the computer using a USB cable before the HP All-in-One software is installed on the computer. If you connected the HP All-in-One to your computer before the software installation screen prompts you to do so, you must follow these steps:

Troubleshooting common setup issues

1. Disconnect the USB cable from the computer.
2. Uninstall the software (if you have already installed it).
3. Restart your computer.
4. Turn off the HP All-in-One, wait one minute, then restart it.
5. Reinstall the HP All-in-One software.

 **CAUTION:** Do not connect the USB cable to the computer until prompted by the software installation screen.


For support contact information, see the inside back cover of this guide.

Uninstall and reinstall the software


If your installation is incomplete, or if you connected the USB cable to the computer before prompted by the software installation screen, you might need to uninstall and then reinstall the software. Do not simply delete the HP All-in-One application files from your computer. Make sure to remove them properly using the uninstall utility provided when you installed the software that came with the HP All-in-One.

To uninstall and reinstall the software

1. On the Windows taskbar, click **Start, Settings, Control Panel** (or just **Control Panel**).
2. Double-click **Add/Remove Programs** (or click **Uninstall a program**).
3. Select **HP Photosmart All-in-One Driver Software**, and then click **Change/Remove**. Follow the onscreen instructions.
4. Disconnect the product from your computer.
5. Restart your computer.

 **NOTE:** It is important that you disconnect the product before restarting your computer. Do not connect the product to your computer until after you have reinstalled the software.

6. Insert the product CD-ROM into your computer's CD-ROM drive and then start the Setup program.

 **NOTE:** If the Setup program does not appear, locate the setup.exe file on the CD-ROM drive and double-click it.

NOTE: If you no longer have the installation CD, you can download the software from www.hp.com/support.

7. Follow the onscreen instructions and the instructions provided in the Setup Guide that came with the product.

When the software installation is complete, the **HP Digital Imaging Monitor** icon appears in the Windows system tray.

To verify that the software is properly installed, double-click the HP Solution Center icon on the desktop. If the HP Solution Center shows the essential icons (**Scan Picture** and **Scan Document**), the software has been properly installed.

Hardware setup troubleshooting

Use this section to solve any problems you might encounter while setting up the HP All-in-One hardware.

The product will not turn on

Try the following solutions if there are no light indications, no noise, and no movement from the product when you turn it on.

Solution 1: Make sure you use the power cord that came with the product

Solution

- Make sure the power cord is firmly connected to both the product and the power adapter. Plug the power cord into a power outlet, surge protector, or power strip.
- If you are using a power strip, make sure the power strip is turned on. Or, try plugging the product directly into a power outlet.
- Test the power outlet to make sure it is working. Plug in an appliance that you know works, and see if the appliance has power. If not, then there might be a problem with the power outlet.
- If you plugged the product into a switched outlet, make sure the outlet is switched on. If it is switched to on but still does not work, then there might be a problem with the power outlet.

Cause: The product was not being used with the power cord provided.

If this did not solve the issue, try the next solution.

Solution 2: Reset the product

Solution: Turn off the product, and then unplug the power cord. Plug the power cord back in, and then press the **On** button to turn on the product.

Cause: The product experienced an error.

If this did not solve the issue, try the next solution.

Solution 3: Press the On button more slowly

Solution: The product might not respond if you press the **On** button too quickly. Press the **On** button once. It might take a few minutes for the product to turn on. If you press the **On** button again during this time, you might turn the product off.

Cause: You pressed the **On** button too quickly.

If this did not solve the issue, try the next solution.

Solution 4: Contact HP to replace the power supply

Solution: Contact HP support to request a power supply for the product.

Go to: www.hp.com/support.

If prompted, choose your country/region, and then click **Contact HP** for information on calling for technical support.

Cause: The power supply was not intended for use with this product or it had a mechanical failure.

If this did not solve the issue, try the next solution.

Solution 5: Contact HP support for service

Solution: If you have completed all of the steps provided in the previous solutions and are still having a problem, contact HP support for service.

Go to: www.hp.com/support.

If prompted, choose your country/region, and then click **Contact HP** for technical support.

Cause: You might need assistance to enable the product or software to function properly.

I connected the USB cable, but I am having problems using the product with my computer

Solution: You must first install the software that came with the product before connecting the USB cable. During installation, do not plug in the USB cable until prompted by the onscreen instructions.

Once you have installed the software, plug one end of the USB cable into the back of your computer and the other into the back of the product. You can connect to any USB port on the back of your computer.

For more information on installing the software and connecting the USB cable, see the Setup Guide that came with the product.

Cause: The USB cable was connected before the software was installed. Connecting the USB cable before you are prompted can cause errors.

After setting up the product, it does not print

Try the following solutions to resolve the issue. Solutions are listed in order, with the most likely solution first. If the first solution does not solve the problem, continue trying the remaining solutions until the issue is resolved.

Solution 1: Press the On button to turn on the product

Solution: Look at the display on the product. If the display is blank and the **On** button is not lit, the product is turned off. Make sure the power cord is firmly connected to the product and plugged into a power outlet. Press the **On** button to turn on the product.

Cause: The product might not have been turned on.
If this did not solve the issue, try the next solution.

Solution 2: Set your product as the default printer

Solution: Use the system tools on your computer to change your product to be the default printer.

Cause: You sent the print job to the default printer, but this product was not the default printer.
If this did not solve the issue, try the next solution.

Solution 3: Check the connection between the product and computer

Solution: Check the connection between the product and computer.

Cause: The product and computer were not communicating with each other.
If this did not solve the issue, try the next solution.

Solution 4: Check that the print cartridges are installed properly and have ink

Solution: Check that the print cartridges are installed properly and have ink.

Cause: There might have been a problem with one or more of the print cartridges.
If this did not solve the issue, try the next solution.

Solution 5: Load paper in the input tray

Solution: Load paper in the input tray.

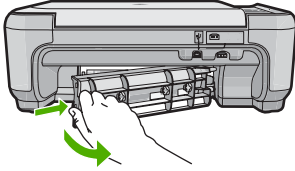
Cause: The product might have been out of paper.

Clear paper jams

In case of a paper jam, check the rear door. You might need to clear the paper jam from the rear door.

To clear a paper jam from the rear door

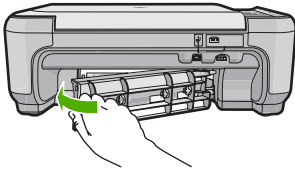
1. Press in the tab on the left side of the rear door to release the door. Remove the door by pulling it away from the product.



2. Gently pull the paper out of the rollers.

△ **CAUTION:** If the paper tears when you are removing it from the rollers, check the rollers and wheels for torn pieces of paper that might be remaining inside the product. If you do not remove all the pieces of paper from the product, more paper jams are likely to occur.

3. Replace the rear door. Gently push the door forward until it snaps into place.



4. Press the button next to **OK** to continue the current job.

Print cartridge troubleshooting

If you are experiencing problems with printing, you might have a problem with one of the print cartridges. For more information, see "[Replace the print cartridges](#)" on page 9 in this guide.

Support process

If you have a problem, follow these steps:

1. Check the documentation that came with the product.
2. Visit the HP online support Web site at www.hp.com/support. HP online support is available to all HP customers. It is the fastest source for up-to-date device information and expert assistance and includes the following features:
 - Fast access to qualified online support specialists
 - Software and driver updates for the product
 - Valuable product and troubleshooting information for common problems
 - Proactive device updates, support alerts, and HP newsgrams that are available when you register the product
3. Call HP support. Support options and availability vary by device, country/region, and language. For support contact information, see the inside back cover of this guide.

3 Technical information

The technical specifications and international regulatory information for the HP All-in-One are provided in this section.

For additional regulatory and environmental information, including the Declaration of Conformity statement, see the onscreen Help.

System requirements

Software system requirements are located in the Readme file.

Product specifications

For product specifications, go to the HP Web site at www.hp.com/support.

Paper specifications

- Input tray capacity: Plain paper sheets: Up to 100 (75 gsm. (20 lb.) paper)
- Output tray capacity: Plain paper sheets: Up to 50 (75 gsm. (20 lb.) paper)



NOTE: For a complete list of supported media sizes, see the printer software.

Physical specifications

- Height: 16.7 cm (6.6 inches)
- Width: 43.4 cm (17.1 inches)
- Depth: 56.7 cm (22.3 inches) with tray extender open; 40.3 cm (15.9 inches) with tray extender closed
- Weight: 5.0 kg (11.0 pounds)

Power specifications

- Power consumption: 20 watts maximum (average printing)
- Input voltage(0957-2231): AC 100 to 240 V ~ 600 mA 50–60 Hz
- Output voltage: DC 32 V===375 mA, 16 V===500 mA



NOTE: Use only with the power adapter supplied by HP.

Environmental specifications

- Recommended operating temperature range: 15 °C to 32 °C (59 °F to 90 °F)
- Allowable operating temperature range: 5 °C to 35 °C (41 °F to 95 °F)
- Humidity: 15% to 80% RH non-condensing
- Non-operating (Storage) temperature range: –20 °C to 50 °C (–4 °F to 122 °F)
- In the presence of high electromagnetic fields, it is possible the output from the HP All-in-One may be slightly distorted
- HP recommends using a USB cable less than or equal to 3 m (10 feet) in length to minimize injected noise due to potential high electromagnetic fields

Regulatory notices

The HP All-in-One meets product requirements from regulatory agencies in your country/region. For a complete listing of regulatory notices, see the onscreen Help.

Regulatory model identification number

For regulatory identification purposes, your product is assigned a Regulatory Model Number. The Regulatory Model Number for your product is SNPRB-0721. This regulatory number should not be confused with the marketing name (HP Photosmart C4400 All-in-One series, etc.) or product numbers (CC200A, etc.).

Warranty

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Accessories	1 year unless otherwise stated

A. Extent of limited warranty

1. Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
2. For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
3. HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 - a. Improper maintenance or modification;
 - b. Software, media, parts, or supplies not provided or supported by HP;
 - c. Operation outside the product's specifications;
 - d. Unauthorized modification or misuse.
4. For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled cartridge or an expired ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
5. If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
6. If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
7. HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
8. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
9. HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
10. HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
 - a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - b. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - c. Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
3. THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

HP Limited Warranty

Dear Customer,

You will find below the name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country.

You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty.

Ireland: Hewlett-Packard Ireland Ltd, 30 Herbert Street IRL-Dublin 2
United Kingdom: Hewlett-Packard Ltd, Cain Road, Bracknell, GB-Berks RG12 1HN



Africa (English speaking)	+27 11 2345872	
Afrique (francophone)	+33 1 4993 9230	
	021 672 280	الجزائر
Argentina (Buenos Aires)	54-11-4708-1600	
Argentina	0-800-555-5000	
Australia	1300 721 147	
Australia (out-of-warranty)	1902 910 910	
Österreich	+43 0820 87 4417	
	17212049	البحرين
België	+32 070 300 005	
Belgique	+32 070 300 004	
Brasil (Sao Paulo)	55-11-4004-7751	
Brasil	0-800-709-7751	
Canada	1-(800)-474-6836 (1-800 hp invent)	
Central America & The Caribbean	www.hp.com/support	
Chile	800-360-999	
中国	1068687980	
中国	800-810-3888	
Colombia (Bogotá)	571-606-9191	
Colombia	01-8000-51-4746-8368	
Costa Rica	0-800-011-1046	
Česká republika	810 222 222	
Danmark	+45 70 202 845	
Ecuador (Andinetel)	1-999-119 ☎ 800-711-2884	
Ecuador (Pacifitel)	1-800-225-528 ☎ 800-711-2884	
	(02) 6910602	مصر
El Salvador	800-6160	
España	+34 902 010 059	
France	+33 0892 69 60 22	
Deutschland	+49 01805 652 180	
Ελλάδα (από το εξωτερικό)	+ 30 210 6073603	
Ελλάδα (εντός Ελλάδας)	801 11 75400	
Ελλάδα (από Κύπρο)	800 9 2654	
Guatemala	1-800-711-2884	
香港特別行政區	(852) 2802 4098	
Magyarország	06 40 200 629	
India	1-800-425-7737	
India	91-80-28526900	
Indonesia	+62 (21) 350 3408	
	+971 4 224 9189	العراق
	+971 4 224 9189	الكويت
	+971 4 224 9189	لبنان
	+971 4 224 9189	قطر
	+971 4 224 9189	اليمن
Ireland	+353 1890 923 902	
	1-700-503-048	ישראל
Italia	+39 848 800 871	

Jamaica	1-800-711-2884	
日本	+81-3-3335-9800	
	0800 222 47	الأردن
한국	1588-3003	
Luxembourg (Français)	+352 900 40 006	
Luxemburg (Deutsch)	+352 900 40 007	
Malaysia	1800 88 8588	
Mauritius	(262) 262 210 404	
México (Ciudad de México)	55-5258-9922	
México	01-800-472-68368	
Maroc	081 005 010	
Nederland	+31 0900 2020 165	
New Zealand	0800 441 147	
Nigeria	(01) 271 2320	
Norge	+47 815 62 070	
	24791773	عمان
Panamá	1-800-711-2884	
Paraguay	009 800 54 1 0006	
Perú	0-800-10111	
Philippines	2 867 3551	
Polska	801 800 235	
Portugal	+351 808 201 492	
Puerto Rico	1-877-232-0589	
República Dominicana	1-800-711-2884	
Reunion	0820 890 323	
România	0801 033 390	
Россия (Москва)	095 777 3284	
Россия (Санкт-Петербург)	812 332 4240	
	800 897 1415	السعودية
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Slovensko	0850 111 256	
South Africa (RSA)	0860 104 771	
Suomi	+358 0 203 66 767	
Sverige	+46 077 120 4765	
Switzerland	+41 0848 672 672	
臺灣	02-8722-8000	
ไทย	+66 (2) 353 9000	
	071 891 391	تونس
Trinidad & Tobago	1-800-711-2884	
Türkiye (Istanbul, Ankara, Izmir & Bursa)	444 0307	
Україна	(044) 230-51-06	
	600 54 47 47	المتحدة العربية الإمارات
United Kingdom	+44 0870 010 4320	
United States	1-(800)-474-6836	
Uruguay	0004-054-177	
Venezuela (Caracas)	58-212-278-8666	
Venezuela	0-800-474-68368	
Việt Nam	+84 88234530	