

Getting Help

Should you have a technical support question or your HP Digital Picture frame require service within the warranty period, please contact the original point of purchase or an authorized HP reseller in your country. If service is not available at those locations, please contact an HP Branded Product warranty agent from the support contact list provided below. A service agent will work with you to troubleshoot your issue and if necessary, issue a Return Material Authorization (RMA) number in order to replace your HP Branded Product. For warranty claims, you will be required to provide a copy of your original dated sales receipt as proof of purchase and the issued RMA number. You will be responsible for shipping charges when shipping the product to the service center. The service agent will provide you with an address and you will also be responsible for any shipping charges to the warranty service center. Once your product is received by this service center, a replacement unit will be shipped back to you typically within 5 business days.

Email Support:	
Language	Email Address
Dutch	hollands@hpodd.com
Chinese	simp.chinese@hpodd.com
	trad.chinese@hpodd.com
English	english@hpodd.com
Français	français@hpodd.com
Deutsch	deutsch@hpodd.com
Italiano	italiano@hpodd.com
Japanese	nippon@hpodd.com
Korean	korean@hpodd.com
Portuguese	portugues@hpodd.com
Espanol	espanol@hpodd.com
Svenska	svensk@hpodd.com

Contact/phone Support:		
Country	Language	Number
Europe Region (EMEA)		
België	Dutch and German	+ 32 2700 1724
FRANCE	French	+ 33 171230454
DEUTSCHLAND	German	+ 49 6950073896
IRELAND	English	+ 353 1850882016
ITALIA	Italian	+ 39 269682189
NETHERLANDS	Dutch	+ 31 202015093
ESPAÑA	Spanish	+ 34 914533458
SWITZERLAND	German/French/Italian	+ 41 18009686
UK	English	+ 44 2073652400
North America		
United States	English	1.866.694.7633
Canada	English and French	1.866.694.7633