

HP Scitex FB910 Printer Warranty



Product warranty obligations are limited to the terms set forth below:

Hewlett-Packard Company ("HP") warrants your print engine against defects in materials and workmanship for a period of ONE (1) YEAR from the first date of installation at your site. Collectively the print engine and the ink jet print heads are referred to herein as the "Product." This Limited Warranty covers manufacturer's defects in the Product and the media on which HP software is recorded. Printheads, belts, motors and all associated mechanical components which are part of the Product are excluded if the failure is due to causes listed under Exclusions below. This Limited Warranty does not cover ink, media and supplies for the Product, such as the ink filters or UV bulbs ("Supplies"). Except as stated above, no warranty is made with respect to the useful life of Supplies or defects in software.

If you discover a defect covered by this Limited Warranty, HP or a HP Authorized Representative will repair your Product with either new or refurbished replacement parts. All replaced parts or components remain HP's property.

To obtain warranty service contact HP or your local Authorized Service Provider (ASP). You will be directed to a Qualified Service Technician who will work with you to identify the cause of your problem and the actions necessary to resolve it. If on-site service is required, as determined by HP, it will be provided at no cost.

Exclusions. This warranty does not cover any: (i) third party hardware or software, or (ii) damage caused by accident, abuse, misuse (including damage resulting from head strikes or use of non-approved supplies), misapplication, relocation of Product without approved procedures, loss or interruption of electric power, failure to perform user maintenance as defined in the Product manual or contamination of the ink supply due to improper handling of the ink or ink system, or (iii) printheads which have not been properly maintained as defined in the Product manual, and printheads with jet-outs that can be substituted in Production print mode, or (iv) service (including upgrades and expansions) performed by anyone who is not a HP Authorized Service Provider, or (v) modification of the Product without the written permission of HP, or (vi) Product on which the HP serial number has been removed or defaced or for which you cannot provide proof of purchase and payment, or (vii) software (whether embedded in ROMs or other hardware or contained on diskettes or other media), including related manuals and documentation, its quality, performance, merchantability or fitness for any particular purpose, or (viii) taxes, tariffs, and duties associated with the importing or exporting of warranty and non-warranty parts. ALL SOFTWARE IS LICENSED AND DISTRIBUTED ON AN "AS IS" BASIS, UNDER THE TERMS OF THE APPLICABLE HP SOFTWARE LICENSE. In the event of a conflict between this Limited Warranty and the applicable HP Software License, the latter terms and conditions will prevail.

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HP's aggregate liability as a result of any single event or series of events, whether as a result of negligence, breach of contract, misrepresentation or otherwise, shall in no circumstance exceed the cost of the Product, Supplies, or any services purchased whether defective, damaged or undelivered, as determined by the net invoice price.

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WARRANTY SERVICE CANNOT BE AUTHORIZED UNTIL THE CUSTOMER AGREES TO THE TERMS AND CONDITIONS OF THIS WARRANTY BY SIGNING AND RETURNING THIS FORM TO HP BY FACSIMILE AT +1 952.826.0972.

Customer Signature

Date MONTH DAY YEAR

Full Name Printed

Printer Serial Number

Company Name

0706474 Rev A

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