Limited Warranty and Technical Support Statement

Version 1.0

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LIMITED WARRANTY AND TECHNICAL SUPPORT STATEMENT

Hardware Limited Warranty
This Limited Warranty applies only to HP Branded Products sold by Hewlett-Packard Company, its
worldwide subsidiaries, affiliates, authorized resellers, or country distributors (HP) with this
Limited Warranty. The term "HP Branded Product" is limited to the hardware components and
required firmware. The term "HP Branded Product" DOES NOT include any software applications
or programs; non-HP Branded products or non-HP branded peripherals.

HP warrants to you that the HP Branded Product will be free from defects in materials or workmanship under normal use for a 2 year warranty period on the product and a 1 year warranty period on the battery, starting on your date of purchase. Your
dated sales or delivery receipt is your proof of purchase date. You may be required to provide proof of purchase as a condition of receiving
warranty service.

To the extent permitted by local law, HP Branded Products, and any replacement products or
parts, may contain new and used materials equivalent to new in performance and reliability.
Any replacement product or part will also have functionality at least equal to that of the product
or part being replaced. Replacement products and parts are warranted to be free from defects in
material or workmanship for 90 days or, for the remainder of the applicable warranty period of the
HP Branded Product they are replacing or in which they are installed, whichever is longer.

If HP receives, during the warranty period, notice of a defect in any HP Branded Product covered by
this Limited Warranty, HP will repair or replace the product, at HP’s option. HP shall have no obligation
to repair, replace, or refund until you return the defective product to HP. If your HP Branded Product
has recurring failures, at HP’s option, HP may provide you a replacement of HP’s choosing that is
the same or equivalent in performance or a refund of your purchase price instead of a replacement.

HP, AT ITS SOLE DISCRETION, MAY
SUBCONTRACT TO OR ENGAGE A THIRD
PARTY TO PROVIDE THE WARRANTY SERVICES
PROVIDED FOR HEREIN.

Exclusions
This Limited Warranty does not apply to expendable or consumable parts or to any product
with a serial number removed or if damaged
or defective (a) due to accident, misuse, abuse,
contamination, virus infection, improper or
inadequate maintenance or calibration or other
external causes; (b) by software, interfacing, parts
or supplies not supplied by HP; (c) due to improper
site preparation or maintenance; (d) due to loss or
damage in transit; or (f) by modification or service
other than by HP or an HP authorized service
provider.

Limitations of Warranty/Local Laws
TO THE EXTENT ALLOWED BY LOCAL LAW,
EXCEPT AS EXPRESSLY SET FORTH IN THIS
LIMITED WARRANTY, HP MAKES NO OTHER
WARRANTIES, GUARANTEES OR CONDITIONS,
EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED
WARRANTIES, GUARANTEES OR CONDITIONS
OF MERCHANTABILITY AND FITNESS FOR A
PARTICULAR PURPOSE, HP EXPRESSLY DISCLAIMS
ALL WARRANTIES, GUARANTEES AND
CONDITIONS NOT STATED IN THIS LIMITED
WARRANTY AND ANY IMPLIED WARRANTIES
THAT MAY BE IMPOSED BY LAW ARE LIMITED
IN DURATION TO THE APPLICABLE WARRANTY
PERIOD.

Some states/countries do not allow a limitation on
how long an implied warranty lasts or the exclusion
or limitation of incidental or consequential damages
for consumer products or of a consumer’s statutory
rights. In such states/countries, some exclusions or
limitations of this Limited Warranty may not apply
to you.

This Limited Warranty is applicable in all countries
and may be enforced in any country or region
where HP or its authorized service providers offer
warranty service. Warranty service availability and
response times may vary from country to country
and may be subject to registration requirements in
the country of purchase. Your HP authorized service
provider can provide details.

This Limited Warranty gives you specific legal
rights. You may also have other rights that may
vary from state to state/country to country. You are
advised to consult applicable state/country laws for
a full determination of your rights.

THE WARRANTY TERMS CONTAINED IN THIS
STATEMENT, EXCEPT TO THE EXTENT LAWFULLY
PERMITTED, DO NOT EXCLUDE, RESTRICT,
OR MODIFY BUT ARE IN ADDITION TO THE
MANDATORY STATUTORY RIGHTS APPLICABLE TO
THE SALE OF THIS PRODUCT TO YOU.

Limitations of Liability
To the extent allowed by local law, the remedies
provided in this statement are your sole and
exclusive remedies and these terms and conditions
supersede any prior agreements or representations,
including those made in HP sales literature or
advice given to you by or on behalf of HP in
connection with your purchase.

TO THE EXTENT ALLOWED BY LOCAL LAW,
EXCEPT FOR THE OBLIGATIONS SPECIFICALLY
SET FORTH IN THIS STATEMENT, IN NO EVENT
SHALL HP BE LIABLE FOR ANY DAMAGES
CAUSED BY THE PRODUCT OR THE FAILURE
OF THE PRODUCT TO PERFORM, INCLUDING
ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL,
OR CONSEQUENTIAL DAMAGES, WHETHER
BASED ON CONTRACT, TORT (INCLUDING
NEGIGENCE), OR ANY OTHER LEGAL THEORY
AND WHETHER ADVISED OF THE POSSIBILITIES
OF SUCH DAMAGES AND HP IS NOT LIABLE FOR
ANY CLAIM MADE BY A THIRD PARTY OR MADE
BY YOU FOR A THIRD PARTY.

Contacting HP
If you need support during the warranty period,
locate the HP support location nearest you at:
http://www.hp.com/in/support

When contacting HP or an authorized HP service
provider, have your product model name, number,
type of operating system and any applicable error
messages.

Warranty Claims Process:
Should your HP Branded Product require service
within the Warranty period, please contact the
original point of purchase or an authorized HP
reseller in your country. If service is not available
at those locations, please contact an HP Branded
Product warranty agent from the support contact
list provided on this document. A warranty agent
will work with you to troubleshoot your issue and
if necessary, issue a Return Material Authorization
(RMA) number in order to replace your HP Branded
Product. For warranty claims, you will be required
to provide a copy of your original dated sales
receipt as proof of purchase and the issued RMA
number. End user customer may be responsible
for shipping charges when shipping the product to
the service center. The service agent will provide
you with an address to the warranty service center.
Once your product is received by this service
center, a replacement unit will be shipped back to
you typically in 5 business days.

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<thead>
<tr>
<th>Asia/Pacific:</th>
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<tbody>
<tr>
<td>India</td>
<td>1-800-114772 (Toll Free)</td>
</tr>
<tr>
<td>India</td>
<td>0124 2346992 (Toll #)</td>
</tr>
<tr>
<td>9:00 am to 9:00 pm (Mon. to Sat.)</td>
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