1. Do not connect the USB cable until prompted in step 9

2. Box contents
   - Installation CD
   - Power Cable
   - User Guide
   - 5 Ink Cartridges
   - Printhead
   - 4 X 6 photo paper*
   - USB Cable*
   *May be included

3. Remove packaging
   - a. Remove all tape from the device. Remove the protective film from the display.
   - b. Open the ink cartridge access door and remove all packing materials from inside.

4. Connect power
   - a. Connect the power cord and adapter.
   - b. Press to turn on the device.
   - c. Select your language and country/region.

5a. Install the printhead
   - a. Open the ink cartridge access door.
   - b. Firmly lift the gray latch handle, as shown.
   - c. Remove the printhead from the packing. Do not touch the copper colored contacts. Do not scratch the contacts on the printer or other surface.
   - d. Hold the printhead upright, as shown.
   - e. Lower the printhead into the device, as shown.
   - f. Slowly lower the latch handle.

5b. Install the ink cartridges
   - IMPORTANT: You must complete step 5a (in the previous column) before installing ink cartridges.
   - a. Remove the plastic wrap by pulling the orange tab.
   - b. Twist the orange cap to snap it off.
   - c. Turn the ink cartridge over, slide it into the appropriate slot, and then press down until it clicks into place.
   - d. Repeat steps a, b, and c for all ink cartridges.
   - e. Close the ink cartridge access door. The initialization process begins, which takes several minutes and makes some noise.

6. Load paper
   - a. Raise the output and photo trays together.
   - b. Slide the paper-width guide to the left.
   - c. Insert plain white paper into the main tray and slide the paper guide against the paper.
   - d. Lower the photo and output trays together.

7. Load photo paper
   - a. Raise the output tray.
   - b. Load photo paper with the glossy side down in the photo tray. Slide the paper guide against the photo paper.
   - c. Lower the output tray completely.
   - d. Pull out the tray extender and lift up the paper catch.

8. Print the alignment page
   - a. When initialization is complete, press OK to print an alignment page. It may take a few minutes.
   - b. After the alignment page is printed, alignment is complete. Press OK.

While the initialization process continues, proceed to the next step to load paper.
**Install the software - Windows**

- Do not connect the USB cable until prompted.
  - Turn on your computer, log in if necessary, and then wait for the desktop to appear. Insert the CD and follow the onscreen instructions.
- IMPORTANT: If the startup screen does not appear, double-click My Computer, double-click the CD-ROM icon with the HP logo, and then double-click setup.exe.

**Install the software - Mac**

**NOTE:** Do not connect the USB cable until prompted.
- Once the USB prompt appears, connect the USB cable to the port on the back of the HP device, and then to any USB port on the computer.
- IMPORTANT: Purchase a USB cable separately if it is not included.
  - Connect the USB cable to the port on the back of the HP device, and then to any USB port on the computer.

**Explore the features**

Now that your HP Photosmart software program is installed on your computer, you can try out any of the features using your HP device.

**Print a photo from a memory card**

- Insert a memory card in the appropriate memory card slot in the HP device.
- a. If you have not already done so, load photo paper in the photo tray.
- b. Insert a memory card in the appropriate memory card slot in the HP device.
- c. Press the arrow keys to view the photo you want to print, then press OK.
- d. Press the Print Photos button on the control panel to print the photo.

**Troubleshooting**

**Problem:** (Windows only) The Microsoft Add Hardware screen appears.
**Action:** Cancel all screens. Unplug the USB cable, and then re-insert the green HP software CD.

**Problem:** (Windows only) You did not see the screen prompting you to connect the USB cable.
**Action:** Cancel all screens. Remove, and then re-insert the green HP software CD.

**Problem:** (Windows only) The Device Setup Has Failed To Complete screen appears.
**Action:** Unplug the device and plug it in again. Check all connections. Make sure the USB cable is plugged into a keyboard or a non-powered USB hub.

**Use HP software**

**Windows:** The HP Solution Center provides convenient access to many features of your HP device and software, including device status, settings, supplies ordering, and help.

**Mac:** HP Photosmart Studio allows you to organize, manage, and edit your images and videos.

**Need more information?**

- [www.hp.com/support](http://www.hp.com/support)

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