

Hewlett-Packard Certificate of Volatility

Model: HP LJ4700 HP LJ4700n HP LJ4700dn HP LJ4700dtn HP LJ4700ph+	Part Number: Q7491A Q7492A Q7493A Q7494A Q7695A	Address: Hewlett-Packard Company 11311 Chinden Blvd Boise, ID 83714
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Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
 Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): SDRAM DDR	Size: 128 MB n 256 MB dn, dtn 512 MB ph+	Function: print job specific information, and information stored in RAM disk	Steps to clear memory: turn unit off, power unit back on
Type (SRAM, DRAM, etc): SDRAM	Size: 32 MB	Function: Pageframe video memory	Steps to clear memory: N/A
Type (SRAM, DRAM, etc):	Size:	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
 Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): Compact Flash	Size: 32 MB	Function: Printer Firmware.	Steps to clear memory: Perform a cold reset as explained in the service manual.
Type (Flash, EEPROM, etc): EEPROM (NVRAM)	Size: 64K	Function: Formatter PCA: page count, configuration, PCA options, etc	Steps to clear memory: Perform a cold reset as explained in the service manual.
Type (Flash, EEPROM, etc):	Size:	Function:	Steps to clear memory:

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
 Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): Embedded HDD (ph+ bundle only)	Size: 40GB	Function: Job, font, forms storage	Steps to clear memory: 1. Turn the printer on. 2. As the printer performs its power- on sequence, press and hold the Menu button until all three lights on the control panel are lit. 3. Press the Reverse Arrow button. The message INITIALIZE DISK displays on the control panel. 4. Press the Down Arrow button. The printer initializes the hard disk and continues its power-on sequence.
Type (HDD, Tape, etc): HDD optional all others	Size: 40GB	Function: Job, font, forms storage	Steps to clear memory: 1. Turn the printer on. 2. As the printer performs its power- on sequence, press and hold the Menu button until all three lights on the control panel are lit. 3. Press the Reverse Arrow button. The message INITIALIZE DISK displays on the control panel. 4. Press the Down Arrow button. The printer initializes the hard disk and continues its power-on sequence.

Author Information

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