

#### **Clear Jams**

How do I?	Steps to perform
Clear jams in the right door	<ul> <li>CAUTION: The fuser can be hot while the product is in use. Wait for the fuser to cool before handling it.</li> <li>1 Open the right door.</li> </ul>
	<ul> <li>If paper is visible entering the bottom of the fuser, gently pull downward to remove it.</li> <li>CAUTION: Do not touch the rollers. Contaminates can affect print quality.</li> </ul>

© 2016 Copyright HP Development Company, L.P.









How do I?	Steps to perform	
	<ul> <li>6 Paper could be jammed inside the fuser where it would not be visible. Open the fuser to check for jammed paper inside.</li> <li>CAUTION: The fuser can be hot while the product is in use. Wait for the fuser to cool before handling it.</li> <li>a. Lift the green tab on the left side of the fuser to open the fuser jam-access door. If paper is jammed inside the fuser, gently pull it straight out to remove it. If the paper tears, remove all paper fragments.</li> <li>CAUTION: Even if the body of the fuser has cooled, the rollers that are inside could still be hot. Do not touch the fuser rollers until they have cooled.</li> <li>b. If paper is not visible in the fuser. To remove the fuser, grasp the fuser handles, lift up slightly, and pull straight out.</li> <li>c. If jammed paper is present in the fuser cavity, gently pull the paper straight out to remove it. Reinstall the fuser.</li> </ul>	<image/>









How do I?	Steps to perform
Clear jams in the output bin area	If paper is visible from the output bin, grasp the leading edge and remove it.
	If jammed paper is visible in the duplex output area, gently pull it to remove it.







How do l?	Steps to perform
Clear jams in Tray 1	1 If jammed paper is visible in Tray 1, clear the jam by gently pulling the paper straight out. Press the OK button to clear the message.
	2 If you cannot remove the paper, or if no jammed paper is visible in Tray 1, close Tray 1 and open the right door.









How do I?	Steps to perform	
	3 If paper is visible inside the right door, gently pull the trailing edge to remove it.	
	4 Gently pull the paper out of the pick up area.	
	5 Close the right door.	





How do I?	Steps to perform	
Clear jams in Tray 2	<ul> <li>CAUTION: Opening a tray when paper is jammed can cause the paper to tear and leave pieces of paper in the tray, which might cause another jam. Be sure to clear jams before opening the tray.</li> <li>1 Open Tray 2 and make sure that the paper is stacked correctly. Remove any jammed or damaged sheets of paper.</li> </ul>	
	2 Close the tray.	









How do I?	Steps to perform	
Clear jams in the optional 500-sheet paper and heavy media tray (Tray 3)	1 Open Tray 3 and make sure that the paper is stacked correctly. Remove any damaged or jammed sheets of paper.	
	2 Close Tray 3.	





