

Hewlett-Packard Certificate of Volatility

Model: HP CLJ 5550n HP CLJ 5550dn HP CLJ 5550dtn HP CLJ 5550hdn	Part Number: Q3714A Q3715A Q3716A Q3717A	Address: Hewlett-Packard Company 11311 Chinden Blvd Boise, ID 83714
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Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): SDRAM DDR	Size: 128 MB n and dn 256 MB dtn and hdn	Function: print job specific information, and information stored in RAM disk	Steps to clear memory: turn unit off, power unit back on
Type (SRAM, DRAM, etc): SDRAM	Size: 32 MB	Function: Pageframe video memory	Steps to clear memory: N/A
Type (SRAM, DRAM, etc):	Size:	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): Compact Flash	Size: 32 MB	Function: Printer Firmware.	Steps to clear memory: Perform a cold reset as explained in the service manual.
Type (Flash, EEPROM, etc): EEPROM (NVRAM)	Size: 16K	Function: Formatter PCA: page count, configuration, PCA options, etc	Steps to clear memory: Perform a cold reset as explained in the service manual.
Type (Flash, EEPROM, etc):	Size:	Function:	Steps to clear memory:

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): Embedded HDD (hdn bundle only)	Size: 20 GB	Function: Job, font, forms storage	Steps to clear memory: 1. Turn the printer on. 2. As the printer performs the memory count as part of its power-on sequence, press and hold the Menu button until all three lights on the control panel are lit. Release the Menu button. 3. Press the Reverse Arrow button. The message INITIALIZE DISK displays on the control panel. 4. Press and release the check mark button. The printer initializes the hard disk and continues its power-on sequence.
Type (HDD, Tape, etc): HDD optional all others	Size: 20 GB	Function: Job, font, forms storage	Steps to clear memory: 1. Turn the printer on. 2. As the printer performs the memory count as part of its power-on sequence, press and hold the Menu button until all three lights on the control panel are lit. Release the Menu button. 3. Press the Reverse Arrow button. The message INITIALIZE DISK

displays on the control panel.
4. Press and release the check mark button. The printer initializes the hard disk and continues its power-on sequence.

Author Information

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