Warranty and License Information Updates

To Our Valued Customer

Please note the following changes and upgrades to the Warranty and Support Guide of your new PC.

Hardware Limited Warranty Statement

DURATION OF LIMITED WARRANTY

Hardware — Parts (Limited): 3 Years
Hardware — Labor: 1 Year
Phone assistance to get you up and running: 30 days

Register Your PC

It is always best to register your PC; this allows for quicker help when you need it. You can register your PC on the Web at:

http://www.hp.com/hk/register

If Necessary: Get Repair

If your PC needs to be repaired or to have parts replaced, the HP Customer Care Center will make arrangements to fix your PC.

There are a few limitations and exclusions to this warranty (as well as some important details), which are described in the following section.

Parts Limitations

All components are covered during the first year of the three-year warranty. In years two and three, the parts warranty is limited to the following parts: motherboard, processor, memory, hard disk drive, graphics card, power supply, and LCD monitor.

Obtaining Hardware Warranty Repair Service

For the duration of the warranty period, repair service includes On-site Warranty service as described in the *Warranty and Support Guide*. To obtain Hardware Warranty Repair Service, call the Customer Care Center. You must be prepared to supply the proof-of-purchase date.

These services are provided to you during the first year. There is a fee for repair in years two and three.

保固和授權資訊更新

致尊貴的客戶

請注意下列關於您的新電腦《保固及支援手冊》中的更動和升級資訊。

硬體有限保固聲明

有限保固期限

硬體 - 零件(有限制) 三年

硬體 - 維修: 一年

電話協助(讓您操作順暢): 三十天

註冊您的電腦

您最好能將電腦註冊;如此在您有問題時才能較快獲得 協助。您可以上網註冊電腦,網址為:

http://www.hp.com/hk/register

若有需要:進行維修

若您的電腦需要維修或要替換零件,「HP 顧客貼心服 務中心」會爲您安排修復電腦事宜。

這項保固服務有幾點限制和例外(以及一些重要細節),請見下節說明。

零件限制

在三年保固期的第一年內,所有元件都在保固範圍內。 在第二年及第三年內,保固範圍僅限於下列零件:主機 板、處理器、記憶體、硬碟、圖形卡、電源供應器以及 LCD 顯示器。

獲取硬體保固維修服務

在保固期限內,維修服務包含了「到府維修保固」服務,這在《保固及支援手冊》中都有提及。若是需要「硬體保固維修」服務,請致電「顧客貼心服務」。您必須將與購買日有關的證明準備好。

這些服務在第一年都有提供。在第二年及第三年會收取 維修費用。

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