HP Photosmart Wireless e-All-in-One B110 series

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Setup troubleshooting
Get to know your HP Photosmar
Print, copy, scan features and tip
that's new? Web Services
Changing potypology printer set

3 4

Start setup here...

Verify box contents.





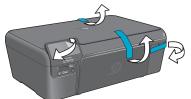






* Not included with all models

Unpack printer. Remove all tape, protective film, and packing material.





3 Connect and power on.



Important! Do not connect a USB cable unless prompted by the software!



Connect the power cord and adapter.



Press (1) to turn on the HP Photosmart.

4 Follow the Setup Wizard.



Be sure to follow the instructions on the display as it guides you through setting up and connecting the HP Photosmart, including how to set up a networked printer connection and install print cartridges.

For computers without a CD/DVD drive, go to <u>www.hp.com/support</u> to download and install the software.

WiFi Protected Setup (WPS)

This HP Photosmart supports WiFi Protected Setup (WPS) for easy one-button wireless setup.

- During setup, if you are prompted for WPS, and you have a WPS router, press the WPS button on the router. The wireless LED on the printer will turn on if the connection is successful.
- Otherwise, follow the setup wizard on the printer display. Also, see inside this guide for details.

Register your HP Photosmart

Get quicker service and support alerts by registering at <u>www.register.hp.com</u>.



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Setup troubleshooting

If the HP Photosmart doesn't turn on...

Check the power cord. To do this:

- Make sure the power cord is firmly connected to both the printer and the power adaptor. An LED on the power supply will be lit if the power cord is working.
- If you are using a power strip, check that the power strip is turned on. Or, plug the printer directly into a power outlet.
- Test the power outlet to make sure that is working. Plug in another appliance that you know works, and see if it has power. If not, there may be a problem with the power outlet.
- If you plugged the printer into a switched outlet, check that the outlet is turned on.
- Turn off the printer, and then unplug the power cord. Plug the power cord back in, and then press the (b) button to turn on the printer.
- 2. Take care not to press the (1) button too quickly. Press it only once. It might take a few minutes for the printer to turn on, so if you press the (1) button more than once, you might be turning off the printer.
- If you have completed all the above steps, but are still having a problem, contact HP support for service. Go to www.hp.com/support.

If you are unable to print...

Windows

Make sure that your HP Photosmart is set as the default printer. To do this:

- 1. On the Windows taskbar, click Start.
- 2. Then click Control Panel.
- 3. Then open:
 - Devices and Printers (Windows 7)
 - Printers (Vista)
 - Printers and Faxes (XP)

Look for your printer to see if it has a check mark in a circle next to it. If not, right-click the printer icon and choose "Set as default printer" from the menu.

If you still can't print, or if the Windows software installation failed:

- Remove the CD from your computer's CD drive, and then disconnect the printer from the computer.
- 2. Restart the computer.
- 3. Temporarily disable any software firewall and close any anti-virus software.
- Insert the printer software CD into the computer CD drive, then follow the onscreen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
- After the installation finishes, restart the computer and any security software you disabled or closed.

Mac

Uninstall and reinstall the software.

The uninstaller removes all the HP software components that are specific to this HP Photosmart. It does not remove any components that are shared by other printers or programs.

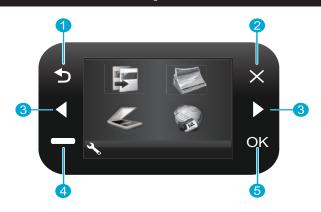
To uninstall the software:

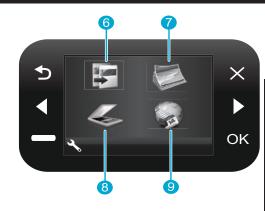
- 1. Disconnect the printer from your computer.
- 2. Open the Applications: Hewlett-Packard folder.
- Double-click HP Uninstaller. Follow the onscreen instructions.

To install the software:

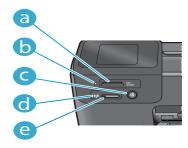
- Insert the CD into your computer's CD drive.
- 2. On the desktop, open the CD, then double-click **HP Installer**.
- 3. Follow the onscreen instructions.

Get to know your HP Photosmart





- Back Returns you to the previous screen.
- **Copy** From the Home screen, opens the Copy menu for you to choose color and number of copies
- Cancel Stops the current operation, restores previous settings, and clears the current photo selection.
- **Photo** From the Home screen, opens the Photo menu for you to edit, print, and save photos.
- Directional keys Navigate through menu options and photos. Left key moves left or up. Right key moves right or down.
- Scan From the Home screen, opens the Scan menu for you to scan to a connected computer or photo memory card.
- Settings From the Home screen, opens the Setup menu. On other menus, selects options related to the displayed menu.
- Apps From the Home screen, opens Apps menu for you to access and print information from the Web, without using a computer.
- OK Selects a menu setting, value, or photo.



- Memory Card Slots
- LED for Memory Card Slots
- Power On/Off button
- LED for Wireless Lit when wireless enabled
- Wireless button Press for Wireless and Web Services menu

Features and tips



- Print photos directly from a memory card in various sizes and papers. Use the Photo
 menu on the printer display for browsing photos, applying automatic fixes, and making
 selections.
- Print documents and photos from software applications on a connected computer.
- When installing new cartridges, be sure to remove the piece of protective plastic before inserting the cartridge.
- The first time you set up and use the HP Photosmart, make sure to install the ink cartridges that
 were shipped with your device. These cartridges are specially formulated for the first-time use
 of your printer.
- Make sure you have sufficient ink. To check the estimated ink levels, select Settings on the
 printer display, select Tools, then select Display Estimated Levels.
- · Photo or Photo Black cartridges are not compatible with this printer.



Conv

- Make color or black and white copies. Use the Copy menu on the printer display to choose color, actual size of original or resize to fit, quality setting (including fast economy), paper size, and the number of copies.
- Load single-sheet or thin originals, print side down, on the right front corner of the glass.
- For thick originals, like a page in a book, remove the lid. Place the original, print side down, into the right front corner of the glass. If possible, lay the lid on top of the original to provide a white background.



Scan

- Scan photographs or documents. Use the **Scan** menu on the printer display to select **Scan to PC**, **Scan to Card**, or **Reprint**. Then, load the original, print side down, on the right front corner of the glass. Choose a scan shortcut: **Photo to File**, **Photo to Email**, or **PDF Document**.
- If you are scanning to a connected computer, the scanning software will open for you to make adjustments and other selections, including the location of the scan file.
- For best scanning, keep the glass and the back of the lid clean. The scanner interprets any spot or mark detected as part of the scan image.



Get more info

Find more information

Additional product information can be found in the onscreen Help and Readme file that are installed with the HP Photosmart software.

- Onscreen Help includes instructions on product features and troubleshooting. It also provides
 product specifications, legal notices, environmental, regulatory, and support information, plus
 links to more information online on the web.
- The Readme file contains HP support contact information, operating system requirements, and the most recent updates to your product information.

To access the onscreen Help from your computer:

- Windows XP, Vista, Win 7: Click Start > All Programs > HP > Photosmart B110 series > Help.
- Mac OS X v10.4 Finder: Click Help > Mac Help. From the Library menu, choose HP Product Help.
- Mac OS X v10.5 and 10.6 Finder: Click Help > Mac Help. In the Help Viewer, click and hold the home button, and then choose HP Product Help

What's new? Web Services



How to get started with HP ePrint

To use HP ePrint, you need to have your printer connected to the Internet.

- Press the Wireless button on the HP Photosmart front panel.
- Select the Web Services menu from the printer display. From here, you can turn the service on or off, display the printer's email address, and print an information page.

Print from anywhere

HP's free ePrint service provides an easy way to print from email, anywhere and anytime. Just forward an email to your printer's email address from your computer or mobile device, and both the email message and recognized attachments will print.

- HP ePrint might not have come with your printer, but you can easily add it via product update.
 See www.hp.com/go/ePrinterCenter for availability and details.
- Attachments may print differently than they appear in the software program which created them, depending on the original fonts and layout options used.
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.

Your printer is protected

To help prevent unauthorized email, HP assigns a random email address to your printer, never publicizes this address, and by default does not respond to any sender. HP ePrint also provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of a virus or other harmful content.

 The HP ePrint service does not filter emails based on content, so it cannot prevent objectionable or copyrighted material from being printed.



Print the web, without a computer

Select the **Apps** icon on the printer display to print pages for the whole family.

- Use the Quick Forms app locally. Print calendars, notebook and graph paper, even puzzles.
- Add more Apps from the web. Print coloring pages, weather reports, and more!
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.



Use the HP ePrinterCenter website

Use HP's free ePrinterCenter website to set up increased security for HP ePrint, specify the email addresses that are allowed to send email to your printer, get more HP Apps, and access other free services.

 Go to the ePrinterCenter website for more information and specific terms and conditions: www.hp.com/go/ePrinterCenter



Power specifications

Note: Use this printer only with the power adapter supplied by HP.

• Power adapter: 0957-2280

Input voltage: 100 to 240 Vac (+/- 10%)
Input frequency: 50-60 Hz (+/- 3Hz)
Power consumption: 24W Average

Ink usage

- Initialization, which prepares the printer and cartridges for printing.
- Printhead servicing, which keeps print nozzles clear and ink flowing smoothly.

Also, some residual ink is left in the cartridge after it is used. For more information, go to: www.hp.com/go/inkusage.

Changing networked printer setup



USB to Wireless



Changing from USB to wireless network connection

If you initially set up your printer using a USB connection to your computer, you can switch the connection to a wireless network connection by following these steps.

Windows

To change from USB to wireless connection:

- Click Start, click HP, click Photosmart B110 series, then click USB to Wireless. Keep your USB cable connected until prompted to disconnect it.
- 2. Follow the instructions on the displayed screens.
 - Click **Next** to move from one screen to the next.
 - Click Help to get additional information about what is required on that screen.

Mac

To change from USB to wireless connection:

- On the HP Photosmart front panel, press the Wireless button to display the Wireless menu on the printer display.
- Select Wireless Settings, then Wireless Setup Wizard on the display.
- 3. Follow the steps in the Wireless Setup Wizard to connect the printer.
- To add the printer, go to System Preferences, select Print & Fax, then click the + button. Select your printer from the list.

If your printer is not found during software installation...

Troubleshooting for a wireless printer setup

Check that your printer is connected to your network

Run a Wireless Network Test to check that your printer is on the network. To do this:

- On the HP Photosmart front panel, press the Wireless button to display the Wireless menu on the printer display.
- Select Run Wireless Network Test on the display.
- 3. The Wireless Network Test Report is automatically printed. Review the report:
 - If something failed during the test, it is described at the top of the report.
 - The Diagnostics Summary lists all the tests that were performed, and whether or not your printer passed.
 - View the Configuration Summary to find out Network Name (SSID), Hardware Address (MAC), and IP Address.

If your printer is not connected to the network:

- Press the Wireless button to open the Wireless menu on the printer display. Select Wireless Setup Wizard.
- Follow the instructions on the screen.

For additional help with setting up a wireless connection, go to the Wireless Easy site: www.hp.com/go/wirelessprinting.

Fixing connectivity issues



You may have picked the wrong network or typed in your network name (SSID) incorrectly

Check these settings to ensure that they are correct.

You may have typed in your WEP key or your WPA encryption key incorrectly.

- If you are using encryption on your network, you'll need to enter a key. These are casesensitive so be sure that it has been entered correctly.
- If the network name (SSID) or the WEP/WPA key are not found automatically during
 installation, and you don't already know them, you can download the Network Diagnostic
 Utility, which can help you locate them.
- The Network Diagnostic Utility runs on computers with Windows XP SP3, Vista, or Windows 7 OS. The computer should also be wirelessly connected to your network. To download the Network Diagnostic Utility, go to: www.hp.com/go/wirelessprinting.

You may have a router problem.

Try restarting both the printer and the router by turning off the power on each. Then, turn them on again.

Your computer may not be connected to your network.

Make sure that the computer is connect to the same network to which the HP Photosmart is connected.

Your computer may be connected to a Virtual Private Network (VPN)

Temporarily disconnect from the VPN before proceeding with the installation. Being connected to a VPN is like being on a different network. You will need to disconnect from the VPN to access the printer over the home network.

Security software may be blocking communication.

Security software (firewall, anti-virus, anti-spyware) installed on your computer may be blocking communication between the printer and the computer. An HP diagnostic utility runs automatically during installation and can provide messages about what might be blocked by a firewall. Try temporarily disconnecting your firewall, anti-virus, or anti-spyware applications to see if you can finish the installation successfully. You should re-enable the security applications after installation is complete.

Setup your firewall software to allow communication over UDP port 427 (Windows).

After software installation

If your printer has been successfully installed, but you are having trouble printing:

- Turn off the router, printer, and computer. Then, turn on router, printer, and computer in that order.
- If powering down and up doesn't solve the problem, run the Network Diagnostic Utility (Windows):
- Go to: www.hp.com/go/wirelessprinting to download the Network Diagnostic Utility, then
 run it.

HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	90 days

A. Extent of limited warranty

- Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from
 defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase
 by the customer.
- For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
- 3. HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 a. Improper maintenance or modification;
 - b. Software, media, parts, or supplies not provided or supported by HP;
 - c. Operation outside the product's specifications:
 - d. Unauthorized modification or misuse.
- 4. For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
- If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
- If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
- 7. HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
- 8. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
- 9. HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
- 10. HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

- To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and
 exclusive remedies.
- 2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

- This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary
 from state to state in the United States, from province to province in Canada, and from country to country elsewhere
 in the world.
- 2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
 - a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - b. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
- THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.



HP Photosmart Wireless e-All-in-One B110 series

内容... 安装故障

了解 HP Photosmart 打印、复印、扫描功能和提示 新增功能: Web 服务

11 12

12 13

从这里开始安装...

检查包装箱内容。





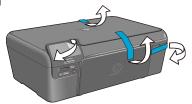






* 并非所有型号都附带

将打印机拆封。取掉所有胶带、保护膜和包装材料。

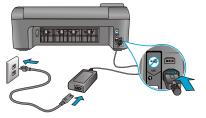




3 连接电源并通电。



重要! 在软件没有提示之前,请勿连接 USB 电缆!



连接电源线和适配器。



按下 ⑤ 打开 HP Photosmart。

4 按照"设置向导"进行操作。



请确保按照产品显示屏上的说明进行操作,它将引导您完成设置和连接 HP Photosmart,包括如何设置网络打印机连接以及安装打印墨盒。

如果计算机没有 CD/DVD 驱动器,请转至www.hp.com/support 以下载和安装该软件。

WiFi 保护设置 (WPS)

HP Photosmart 支持 WiFi 保护设置 (WPS) **分**,只需轻松按下 WPS 按钮,即可进行无线设置。

- 在安装过程中,如果提示使用WPS,并且您装有 支持WPS的路由器,则按路由器上的WPS按 钮。一旦连接成功,打印机上的无线LED指示灯 将会亮起。
- 否则,请遵循打印机显示屏上的安装向导。另外, 请参阅本指南中的详细信息。

注册您的 HP Photosmart

在 <u>www.register.hp.com</u> 网站上注册后, 能够更快地获得服务和支持提示。

安装故障排除

如果 HP Photosmart 不能 启动...

检查电源线。请按如下提示操作:

- 确保将电源线牢固地连接到打印机和电源适配器。如果电源线正常工作、电源的 LED 指示灯 将变亮。
- 如果在使用插线板,请检查其电源是否打开。或者,直接将打印机连接到电源插座上。
- 测试电源插座,确保其正常工作。将已知正常的另一设备连接到电源插座上,查看是否通电。如果不通电,则可能是电源插座有问题。
- 如果打印机连接到带开关的插座上,请检查其开关是否打开。
- 1. 关闭打印机,然后拔出电源线。重新插上电源线,然后按 ⑩ 按钮启动打印机。
- 2. 请注意按下 ⁽⁽⁾⁾ 按钮时不要太快。只需按一次。打印机启动需要几分钟时间,所以如果多次按 ⁽⁽⁾⁾ 按钮,可能会将打印机关闭。
- 3. 如果完成以上所有步骤后仍然有问题,请联系 HP 支持人员获取帮助。请访问 www.hp.com/support。

如果不能打印...

Windows

确保将 HP Photosmart 设置为默认打印机。 请按如下步骤操作:

- 1. 在 Windows 任务栏上,单击开始。
- 2. 再单击控制面板。
- 3. 然后打开:
 - 设备和打印机 (Windows 7)
 - 打印机 (Vista)
 - 打印机和传真机 (XP)

查找您的打印机,查看其旁边是否带有复选标记(在圆形图案中)。如果没有,右键单击打印机图标并从菜单中选择"设为默认打印"。

如果仍然不能打印,或者如果 Windows 软件 安装失败:

- 1. 从计算机的 CD 驱动器中取出 CD 光盘, 然后将打印机与计算机断开连接。
- 2. 重新启动计算机。
- 3. 临时禁用所有软件防火墙并关闭所有杀毒软件
- 将打印机软件 CD 光盘放入计算机的 CD 驱动器中,然后按照屏幕上的说明来安装 打印机软件。在出现相应提示之前,不要 连接 USB 电缆。
- 安装完成后,重新启动计算机并开启禁用 或关闭的所有安全软件。

Mac

卸载软件并重新安装。

卸载程序将删除专门用于 HP Photosmart 的所有 HP 软件组件。它不会删除由其他打印机或程序共享的任何组件。

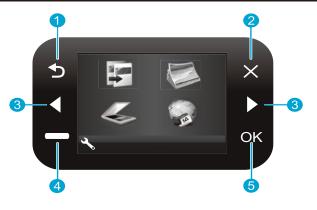
卸载软件.

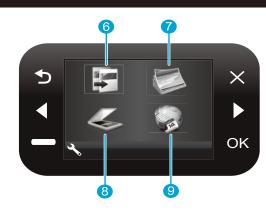
- 1. 将打印机与计算机断开连接。
- 3. 双击 **HP 卸载程序**。按照屏幕上的说明执行操作。

安装软件:

- 1. 将 CD 光盘放入计算机的 CD 驱动器中。
- 2. 在桌面上,打开 CD 然后双击 **HP 安装程序**。
- 3. 遵循屏幕上的说明进行操作。

HP Photosmart 入门

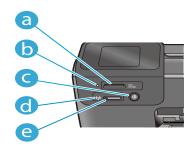




后退 - 返回上一屏幕。

- **复印**·从"主页"屏幕中打开"复印"菜单,以选择颜色和副本数量。
- **2 取消**·停止当前操作,恢复以前的设置,并清除当前的照片选择。
- **7 照片**·从"主页"屏幕中打开"照片"菜单,以编辑、打印和保存照片。
- **3** 方向键·导航查看菜单选项和照片。向左键向左或向上移动。向右键向右或向下移动。
- **8 扫描**·从"主页"屏幕中打开"扫描"菜单,以将照 片扫描到相连的计算机或照片存储卡中。
- 4 设置·从"主页"屏幕中打开"设置"菜单。在其他菜单中,可以选择与所显示菜单相关的选项。
- 应用程序·从"主页"屏幕中打开"应用程序"菜单,以访问 Web 并打印其中内容,而不使用计算机。

一 确定 - 选择一个菜单设置、值或照片。



- 存储卡插槽
- 存储卡插槽 LED 指示灯
- 电源开/关按钮
- **无线 LED 指示灯** 启用无线功能后变亮
- **无线按钮**·按下可打开"无线和 Web 服务"菜单

功能和使用提示



- 直接从存储卡以不同尺寸和照片纸打印照片。使用打印机显示屏上的**照片**菜单可以浏览照片、应用自动修复以及执行选择。
- 从相连的计算机上的软件应用程序中打印文档和照片。
- 当安装新墨盒时,插入墨盒之前一定要揭掉塑料保护膜。
- 首次安装和使用 HP Photosmart 时,请务必使用产品随附的墨盒。这些墨盒经过特殊制造, 专供打印机第一次使用。
- 请确保有足够的墨水。要查看估计墨水量,在打印机显示屏上选择**设置**,再选择工具,然后 选择**显示估计墨水量**。"照片"或"照片黑"墨盒与此打印机不兼容。
- "照片"或"照片黑"墨盒与此打印机不兼容。



制作彩色或黑白副本。使用打印机显示屏上的复印菜单可以选择颜色、原件实际尺寸(或调整大小以适合纸张)、质量设置(包括快速经济复印)、纸张尺寸和副本数量。

- 对于单张或薄型原件,打印面朝下放入玻璃板上的右前角位置。
- 对于厚型原件,比如书本的页面,请取下盖板。将原件打印面朝下放入玻璃板上的右前角位置。如果可能的话,将盖板放在原件上方以提供白色背景。



- 扫描照片或文档。使用打印机显示屏上的扫描菜单选择扫描到 PC、扫描到存储卡或重新打印。然后,将原件打印面朝下放入玻璃板上的右前角位置。选择扫描快捷方式。照片到文件、照片到电子邮件或 PDF 文档。
- 如果要扫描到相连的计算机,扫描软件将打开以便执行调整和其他选择,包括选择扫描文件的保存位置。
- 为了获得最佳扫描效果,玻璃板和盖板背面应保持清洁。扫描程序将对在扫描图像中检测到的任何亮点或标记进行解释。



获得更多信息

查找更多信息

在屏幕上的"帮助"和随 HP Photosmart 软件一起安装的"自述"文件中可以找到更多产品信息。

- 屏幕上的"帮助"包含有关产品功能和故障排除的说明。其中还提供有关产品规格、法律声明、环保、监管法规和支持的信息,并提供更多 Web 在线信息的链接。
- 自述文件包含 HP 支持联系信息、操作系统要求和产品信息的最新更新。

从计算机访问屏幕帮助:

- Windows XP、Vista 和 Win 7:单击开始 > 所有程序 > HP > Photosmart B110 series > 帮助。
- Mac OS X v10.4 搜索程序: 单击帮助 > Mac 帮助。从库菜单中选择 HP 产品帮助。
- Mac OS X v10.5 和 10.6 搜索程序: 单击帮助 > Mac 帮助。在帮助查看程序中,单击主页按钮并停留一会,然后选择 HP 产品帮助

新增功能:Web 服务



如何开始使用 HP ePrint

要使用 HP ePrint, 需要将打印机连接到 Internet。

- 按 HP Photosmart 前面板上的无线按钮。
- 从打印机显示屏上选择Web 服务菜单。从这里可以打开或关闭 Web 服务,显示打印机的电子邮件地址,并打印信息页。

随时随地打印

HP 的免费 ePrint 服务提供随时随地通过电子邮件进行打印的便捷方式。只需从计算机或移动设备上发送电子邮件到打印机的电子邮件地址,就可以打印电子邮件正文和识别的附件。

- HP ePrint 可能没有随打印机附带,但可以通过产品更新来轻松地添加。 有关其可用性及详细信息,请参见 www.hp.com/go/ePrinterCenter。
- 附件的打印格式可能不同于在创建附件的软件应用程序中的显示格式,具体取决于所用的原始字体和格式选项。
- 此服务提供免费产品更新。可能需要某些更新,才能启用特定功能。

您的打印机受到保护

为了避免收到未经授权的电子邮件,HP 为打印机分配了随机的电子邮件地址,该地址从来不会公开且默认情况下不回复任何发件人。HP ePrint 还提供符合行业标准的垃圾邮件过滤功能,并能将电子邮件和附件转换为打印格式以减少病毒或其他有害内容的威胁。

HP ePrint 服务不根据内容过滤电子邮件,所以无法防止打印不良的或受版权保护的材料。



打印 Web 内容, 无需计算机

选择打印机显示屏上的**应用程序**图标可以打印整个应用程序系列的页面。

- 使用打印机本地的"快速表格"应用程序。可以打印日历、记事本、图纸甚至拼图。
- 从 Web 上添加更多应用程序。可以打印彩页、天气报告和更多内容。
- 此服务提供免费产品更新。某些更新可能需要启用特定功能。



使用 HP ePrinterCenter 网站

使用 HP 免费的 ePrinterCenter 网站可以为 HP ePrint 设置更高的安全性,指定允许向打印机发送电子邮件的电子邮件地址,获取更多 HP 应用程序,以及访问其他免费服务。

 有关更多信息以及具体条款和条件,请从以下地址访问 ePrinterCenter 网站: www.hp.com/go/ePrinterCenter



电源规格

注意: 请将此打印机只与 HP 提供的电源适配器一起使用。

- 电源适配器: 0957-2280
- 输入电压: 100 到 240Vac (+/- 10%)
- 输入频率: 50-60Hz (+/- 3Hz)
- 功率消耗: 平均 24W

墨水使用

- 初始化,为打印机和墨盒做好打印准备。
- 打印头保养、清洁打印喷嘴以使墨水顺畅流动。

另外,使用墨水后会在墨盒中残留一些墨水。有关详细信息,请转

至: www.hp.com/go/inkusage。

更改网络打印机设置



USB 到无线

Windows

方式。

从 USB 改为无线连接:

从 USB 改为无线网络连接

- 依次单击开始、HP、Photosmart B110 series, 然后单击 USB 到无线。保留 USB 电缆连接、直到提示将其断开。
- 2. 遵循屏幕上显示的说明进行操作。
 - 单击**下一步**从一个屏幕转到下一个屏幕。
 - 单击**帮助**可以获得更多信息,以了解 在当前屏幕上需要如何操作。



如果最初将打印机设置为使用 USB 连接到计算机,则按照以下步骤可以切换为无线网络连接

从 USB 改为无线连接:

- 1. 在 HP Photosmart 前面板上,按**无线**按 钮以在打印机显示屏上显示"无线" 菜单。
- 2. 选择无线设置,然后出现无线设置向 呈
- 3. 按照"无线设置向导"中的步骤来连 接打印机。
- 4. 要添加打印机,请转至**系统首选项**,选 择**打印和传真**,然后单击"+"按钮。 从列表中选择打印机。

如果在软件安装过 程中找不到打印 机...

排除无线打印机安装故障

检查打印机是否已连接到网络

运行无线网络测试以检查打印机是否在网络中。请按如下步骤操作:

- 1. 在 HP Photosmart 前面板上,按**无线**按钮以在打印机显示屏上显示**无线**菜单。
- 2. 在显示屏上选择运行无线网络测试。
- 3. 自动打印无线网络测试报告。查看报告:
 - 如果某些项目未通过测试、将在报告开头列出。
 - "诊断摘要"将列出已执行的所有测试,以及您的打印机是否通过这些测试。
 - 查看"配置摘要"可以找到网络名称(SSID)、硬件地址(MAC)和 IP地址。

如果打印机未连接到网络:

- 1. 按**无线**按钮在打印机显示屏上打开**无线**菜单。选择**无线设置向导**。
- 2. 遵循屏幕上的说明进行操作。

有关设置无线连接的更多帮助信息,请转至 Wireless Easy

网站: www.hp.com/go/wirelessprinting。

排除连接问题



您可能选择了错误的网络或没有正确键入网络名称 (SSID)

检查这些设置以确保设置正确。

您可能输入了不正确的 WEP 或 WPA 密钥。

- 如果网络中使用了加密功能、则需要输入密钥。密钥区分大小写、请确保将其正确输入。
- 如果安装过程中没有自动找到网络名称 (SSID) 或 WEP/WPA 密钥,且您也不知道这些信息,则可以下载 Network Diagnostic (网络诊断)实用程序以帮助找到这些信息。
- 网络诊断实用程序运行在使用 Windows XP SP3、Vista 或 Windows 7 操作系统的计算机上。该计算机还应当无线连接到网络。要下载网络诊断实用工具,请转至: www.hp.com/go/wirelessprinting。

路由器可能存在问题。

尝试重新启动打印机和路由器,首先分别关闭各自的电源。然后,再将它们重新打开。

您的计算机可能没有连接到网络。

确保将计算机与 HP Photosmart 连接到同一网络。

您的计算机可能已连接到虚拟专用网络 (VPN)。

在继续安装之前,临时与 VPN 断开连接。连接到 VPN 后,就好像处于不同的网络上。因此,需要与 VPN 断开连接才能通过家庭网络访问打印机。

安全软件可能会阻止通信。

安装在计算机上的安全软件(防火墙、防病毒软件或反间谍软件等)可能阻止打印机和计算机之间通信。HP 诊断实用程序会在安装过程中自动运行,可以显示消息,说明哪些内容可能被防火墙阻止。尝试临时中断防火墙、防病毒或反间谍应用程序,确定是否可以成功完成安装。完成安装后应该重新启用这些安全应用程序。

请设置防火墙软件以允许通过 UDP 端口 427 (Windows 下) 进行通信。

软件安装后

如果打印机已经成功安装,但打印仍然有问题,请如下进行操作:

- 关闭路由器、打印机和计算机。然后,按同样顺序打开路由器、打印机和计算机。
- 如果先断电再通电不能解决问题,请运行网络诊断实用程序(Windows 下)。
- 转至 www.hp.com/go/wirelessprinting 下载网络诊断实用程序,然后运行。

HP 打印机有限保修声明

115 ÷ 5	有限保修期限
HP 产品	1
软件媒体	90 天
打印机	1年
打印或墨盒	直到 HP 墨水用完,或到达印在墨盒上的"保修结束"日期,视何者为先。本保修不涵盖重新灌注、再加工、整修、误用,或被擅改的 HP 墨水产品。
打印头(仅适用于其打印头可供客户更换的产品)	1 年
 附件	90 天

A. 有限保修的范围

- 1. 惠普 (HP) 向最终用户保证,在上述指定的保修期内,上述指定的 HP 产品自购买之日起无材料及工艺上的缺陷。
- 2. 对于软件产品,HP 的有限保修仅适用于无法执行编程指令的故障。HP 不保证产品工作时不会中断或无错误。
- 3. HP 的有限保修仅限于由正常使用产品而产生的缺陷,不适用于任何其他问题,包括因以下原因而产生的问题;
 - a. 不正确的维护或调整:
 - b. 使用非 HP 提供或支持的软件、介质、部件或耗材;
 - c. 在产品技术规格以外的条件下操作:
 - d. 未经授权的调整或误用。
- 4. 对于 HP 打印机产品,使用非 HP 墨盒或重新灌注的墨盒既不影响对客户的保修也不影响与客户签订的任何 HP 支持合同。但是,如果打印机由于使用非 HP 墨盒或重新灌注的墨盒或过期的墨盒而发生故障或损坏,HP 在维修打印机时将根据具体故障或损坏,收取标准工时费和材料费。
- 5. 如果 HP 在适用的保修期内收到符合 HP 保修条件的任何产品的缺陷的通知,HP 将自行决定对有缺陷的产品进行维修或更换。
- 如果 HP 无法适时维修或更换符合 HP 保修条件的有缺陷产品, HP 将在接到缺陷通知后的合理时间内, 退回该产品的全额货款。
- 7. 在客户将有缺陷的产品退回 HP 之前,HP 不承担维修、更换或退款的义务。
- 8. 更换的产品可能为全新产品或相当于全新产品,前提是它的功能至少与被更换的产品相当。
- 9. HP 产品可能包含性能等同于新部件的再加工部件、组件或材料。
- 10.HP 的有限保修在任何销售保修范围内的 HP 产品的国家或地区均有效。可与授权的 HP 服务机构签订其他保修服务 (如现场服务)合同,这些机构分布在由 HP 或授权进口商销售 HP 产品的国家/地区。

B. 有限保修

在当地法律允许范围内,HP 及其第三方供应商,对有关 HP 的产品,无论是以明示或默示的形式,均没有任何其他保修或条件并特别声明没有任何用于特定目的适销性、质量满意度以及适用性的默示保修或条件。

C. 责任限制

- 1. 在当地法规允许的范围内,本保修声明中提供的补偿是对用户的唯一补偿。
- 在当地法规允许的范围内,除了本保修声明中特别规定的责任外,在任何情况下,无论是根据合同、民事 侵权行为或其他法律准则,无论是否告知产生此类损失的可能性,HP 或其第三方供应商对直接、特殊、偶 发、继发的损失概不承担责任。

D. 当地法律

- 1. 此保修声明赋予用户特定的法律权利。用户还可能拥有其他权利,具体情况视州(美国)、省(加拿大)及国家/地区(世界其他地方)而异。
- 2. 如果本保修声明与当地法规发生矛盾,则应视为已修改以便与当地法规保持一致。根据这类当地法规,本保修声明中的某些责任免除和限制可能不适用于用户。例如,美国的某些州及美国以外的某些政府(包括加拿大的某些省),可能会:
 - a. 排除本保修声明中的责任免除和限制条款对用户法定权利的限制(例如英国);
 - b. 限制制造商实施这种责任免除或限制的能力;或者
 - c. 赋予客户附加的保修权利,指定默示保修的期限(对这种默示保修制造商不得拒绝),或者不允许制造商对默示保修的期限加以限制。
- 3. 除非另有法律许可,本声明中的保修条款不得排除、限制或修改适用于此产品销售的强制性法律权利,而是对该权利的补充。