



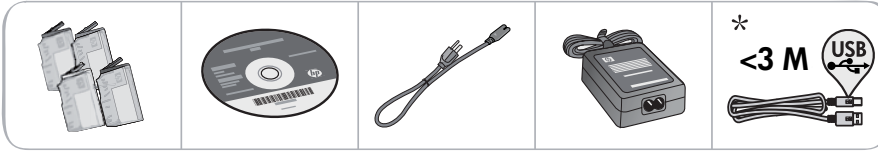
# HP PHOTOSMART PLUS e-ALL-IN-ONE B210 series

## Inside...

Setup troubleshooting	2
Get to know your HP Photosmart	3
Print, copy, scan features and tips	4
What's new? Web Services	5
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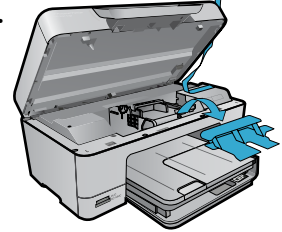
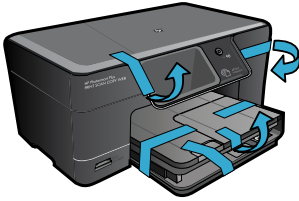
## Start setup here...

### 1 Verify box contents



\* Not included with all models

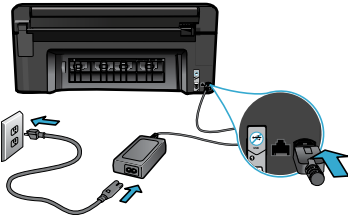
### 2 Unpack printer. Remove all tape, protective film, and packing material.



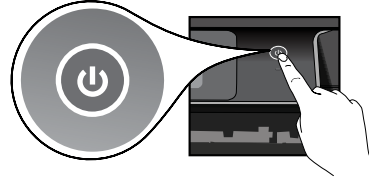
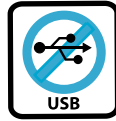
### 3 Connect and power on




Do **not** connect the USB cable unless prompted by the software! (Windows® only)



Connect the power cord and adapter.



Press  to turn on the HP Photosmart.


### 4 Follow the Setup Wizard



Be sure to follow the instructions on the display as it guides you through setting up and connecting the HP Photosmart, including inserting cartridges and setting up a wireless network connection.

For computers without a CD/DVD drive, go to [www.hp.com/support](http://www.hp.com/support) to download and install the software.

### Optional WiFi Protected Setup (WPS)

This HP Photosmart supports WiFi Protected Setup (WPS)  for easy one-button wireless setup.

- During the setup, if you are prompted on the display for WiFi Protected Setup (WPS), and your router supports this method, press the WPS button on the router. The wireless LED on the printer will turn on if the connection is successful.
- Alternatively, you can follow the setup wizard on the printer display to connect using another wireless setup method.

### Register your HP Photosmart

Get quicker service and support alerts by registering at [www.register.hp.com](http://www.register.hp.com).



# Setup troubleshooting

## If the HP Photosmart doesn't turn on...

1. Check the power cord.
  - Make sure the power cord is firmly connected to both the printer and the power adaptor. An LED on the power supply will be lit if the power cord is working.
  - If you are using a power strip, check that the power strip is turned on. Or, plug the printer directly into a power outlet.
  - Test the power outlet to make sure that is working. Plug in another appliance that you know works, and see if it has power. If not, there may be a problem with the power outlet.
  - If you plugged the printer into a switched outlet, check that the outlet is turned on.
2. Turn off the printer, and then unplug the power cord. Plug the power cord back in, and then press the ⏻ button to turn on the printer.
3. Take care not to press the ⏻ button too quickly. Press it only once. It might take a few minutes for the printer to turn on, so if you press the ⏻ button more than once, you might be turning off the printer.
4. If you have completed all the above steps, but are still having a problem, contact HP support for service. Go to [www.hp.com/support](http://www.hp.com/support).

## If you are unable to print...

### Windows

**Make sure that your HP Photosmart is set as the default printer and not offline.** To do this:

- On the Windows taskbar, click **Start**.
- Then click **Control Panel**.
- Then open:
  - **Devices and Printers** (Windows 7)
  - **Printers** (Vista)
  - **Printers and Faxes** (XP)

Look for your printer to see if it has a check mark in a circle next to it. If not, right-click the printer icon and choose **Set as default printer** from the menu.

To check that your printer is not off-line, right-click the printer icon and ensure that **Use Printer Offline** and **Pause Printing** are **not** selected.

**If you still can't print, or if the Windows software installation failed:**

1. Remove the CD from your computer's CD drive, and then disconnect the printer from the computer.
2. Restart the computer.
3. Temporarily disable any software firewall and close any anti-virus software.
4. Insert the printer software CD into the computer CD drive, then follow the onscreen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
5. After the installation finishes, restart the computer and any security software you disabled or closed.

### Mac

**If you are unable to print, uninstall and reinstall the software.**

The uninstaller removes all the HP software components that are specific to this HP Photosmart. It does not remove any components that are shared by other printers or programs.

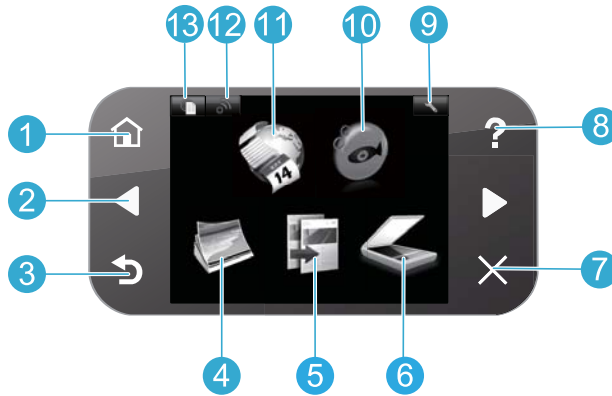
**To uninstall the software:**

1. Disconnect the printer from your computer.
2. Open the Applications: Hewlett-Packard folder.
3. Double-click **HP Uninstaller**. Follow the onscreen instructions.

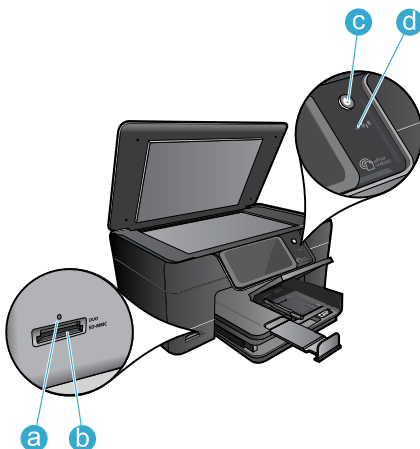
**To install the software:**

1. Insert the CD into your computer's CD drive.
2. On the desktop, open the CD, then double-click **HP Installer**.
3. Follow the onscreen instructions.

# Get to know your HP Photosmart



- 1 Home** Returns to the Homescreen (the default screen when you turn on the product).
- 2 Directional keys** Navigate through menu options and photos. Left key moves left and up. Right key moves right and down.
- 3 Back** Returns you to the previous screen.
- 4 Photo** Opens the Photo menu for you to edit, print, and save photos.
- 5 Copy** Opens the Copy menu for you to choose color and number of copies.
- 6 Scan** Opens the Scan menu for you to scan to a connected computer or photo memory card.
- 7 Cancel** Stops the current operation, restores default settings, and clears the current photo selection.
- 8 Help** Opens the Help menu on the display where you can select a topic to learn more about it.
- 9 Settings** Opens the Setup menu where you can change product settings and perform maintenance functions.
- 10 Snapfish** Opens Snapfish where you can upload, edit, and share your photos. Snapfish may not be available depending on your country/region.
- 11 Apps** Opens Apps menu for you to access and print information from the Web, without using a computer.
- 12 Wireless** Opens the wireless menu where you can change the wireless settings.
- 13 HP ePrint** Opens the HP ePrint menu where you can turn the service on or off, display the printer email address, and print an information page.



- a LED for Memory Card Slots**
- b Memory Card Slots**
- c Power On/Off button**
- d LED for Wireless** The Wireless LED is lit when wireless is enabled. If wireless is enabled but not connected to a network the Wireless LED will blink.

# Features and tips



## Print

- Print photos directly from a memory card in various sizes and papers. Use the **Photo** menu on the printer display for browsing photos, applying automatic fixes, and making selections.
- Print documents and photos from software applications on a connected computer.
- The first time you set up and use the HP Photosmart, make sure to install the ink cartridges that were shipped with your device. These cartridges are specially formulated for the first-time use of your printer.
- Make sure you have sufficient ink. To check the estimated ink levels, select **Settings** on the printer display, select **Tools**, then select **Display Estimated Ink Levels**.
- Photo or Photo Black cartridges are not compatible with this printer.



## Copy

- Make color or black and white copies. Use the **Copy** menu on the printer display to choose color, actual size of original or resize to fit, quality setting (including fast economy), paper size, and the number of copies.
- Load single-sheet or thin originals, print side down, on the right front corner of the glass.



## Scan

- Scan photographs or documents. Use the **Scan** menu on the printer display to:
  1. Select **Scan to PC**, **Scan to Card**, or **Reprint**.
  2. Load the original, print side down, on the right front corner of the glass.
  3. Choose a scan shortcut: **Photo to File**, **Photo to Email**, or **PDF Document**.
- If you are scanning to a connected computer, the scanning software will open for you to make adjustments and other selections, including the location of the scan file.
- For best scanning, keep the glass and the back of the lid clean. The scanner interprets any spot or mark detected as part of the scan image.



## Get more info

### Find more information

Additional product information can be found in the onscreen Help and Readme file that are installed with the HP Photosmart software.

- Onscreen Help includes instructions on product features and troubleshooting. It also provides product specifications, legal notices, environmental, regulatory, and support information, plus links to more information online on the web.
- The Readme file contains HP support contact information, operating system requirements, and the most recent updates to your product information. Open the software CD on your desktop, then double-click the ReadMe.chm located at the top-level of the software CD.

To access the onscreen Help from your computer:

- Windows XP, Vista, Win 7: Click **Start** > **All Programs** > **HP** > **Photosmart Plus B210 series** > **Help**.
- Mac OS X v10.5 and v10.6: Click **Help** > **Mac Help**. In the **Help Viewer**, choose **HP Product Help** from the **Mac Help** pop-up menu.



To find the European Union Regulatory Notice statement and compliance information, go to the onscreen Help, click **Appendix** > **Technical information** > **Regulatory wireless statements** > **European Union Regulatory Notice**. The Declaration of Conformity for this product is available at the following web address: [www.hp.eu/certificates](http://www.hp.eu/certificates).



## ePrint

### Print from anywhere

HP's free ePrint service provides an easy way to print from email, anywhere and anytime. Just forward an email to your printer's email address from your computer or mobile device, and both the email message and recognized attachments will print.

**Note:** Your printer needs to have a wireless network connection to the Internet. You won't be able to use ePrint via a USB connection to a computer.

- Attachments may print differently than they appear in the software program which created them, depending on the original fonts and layout options used.
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.

### Your printer is protected

To help prevent unauthorized email, HP assigns a random email address to your printer, never publicizes this address, and by default does not respond to any sender. ePrint also provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of a virus or other harmful content.

- The ePrint service does not filter emails based on content, so it cannot prevent objectionable or copyrighted material from being printed.

### How to get started with ePrint

To use ePrint, you need to have your printer connected to the Internet.

- Press the **Wireless** button on the HP Photosmart control panel.
- Select the **Web Services** menu from the printer display. From here, you can turn the service on or off, display the printer email address, and print an information page.

### Print the web, without a computer

Select the **Apps** icon on the printer display to print pages for the whole family.

- Use the Quick Forms app locally. Print calendars, notebook and graph paper, even puzzles.
- Your printer needs to have a wireless network connection to the Internet. You won't be able to use Apps via a USB connection to a computer.
- Add more apps from the web. Print Sudoku, cards, crafts, and more!
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.



## Apps

### Use the HP ePrintCenter website

Use HP's free ePrintCenter website to set up increased security for ePrint, specify the email addresses that are allowed to send email to your printer, get more Apps, and access other free services.

- Go to the ePrintCenter website for more information and specific terms and conditions: [www.hp.com/go/ePrintCenter](http://www.hp.com/go/ePrintCenter).



## ePrintCenter



## Specs

### Power specifications

**Note:** Use this printer only with the power adapter supplied by HP.

- Power adapter: 0957-2280
- Input voltage: 100 to 240Vac (+/- 10%)
- Input frequency: 50-60Hz (+/- 3Hz)
- Power consumption: 24W Average

### Ink usage

Ink from the cartridges is used in the printing process in several ways, including:

- Initialization, which prepares the printer and cartridges for printing.
- Printhead servicing, which keeps print nozzles clear and ink flowing smoothly.

Also, some residual ink is left in the cartridge after it is used. For more information, go to:

[www.hp.com/go/inkusage](http://www.hp.com/go/inkusage).

# Networked printer setup and use



## USB to Wireless



### Changing from USB to wireless network connection

If you initially set up your printer using a USB connection to your computer, you can switch the connection to a wireless network connection by following these steps.

#### Windows

##### To change from USB to wireless connection:

1. On the HP Photosmart control panel, press the **Wireless** button to display the **Wireless** menu on the printer display.
2. Select **Wireless Setup Wizard** on the display.
3. Follow the steps in the Wireless Setup Wizard to connect the printer.
4. To add the printer, click **Start > All Programs > HP > Photosmart Plus B210 series > Connect a New Printer**.
5. Select the **Network** connection option.
6. Select the HP Photosmart from the list and follow the instructions on the displayed screens.
7. When complete, you will have both USB and network printer ICONs in your printer's folder. You can choose to keep or delete the USB printer ICON.

#### Mac

##### To change from USB to wireless connection:

1. On the HP Photosmart control panel, press the **Wireless** button to display the **Wireless** menu on the printer display.
2. Select **Wireless Setup Wizard** on the display.
3. Follow the steps in the Wireless Setup Wizard to connect the printer.
4. To add the printer, go to **System Preferences**, select **Print & Fax**, then click the + button at the bottom of the Printers list area on the left. Select your printer from the list.

If your printer is not found during software installation...

## Troubleshooting for a wireless printer setup

### Check that your printer is connected to your network

Run a **Wireless Network Test** to check that your printer is on the network. To do this:

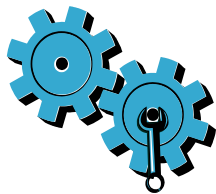
1. On the HP Photosmart control panel, press the **Wireless** button to display the **Wireless** menu on the printer display.
2. Select **Run Wireless Network Test** on the display.
3. The **Wireless Network Test** Report is automatically printed. Review the report:
  - Check the top of the report to see if something failed during the test.
  - See the Diagnostics Summary for all tests that were performed, and whether or not your printer passed.
  - See the Configuration Summary to find out the Network Name (SSID) to which your printer is currently configured for connection, plus Hardware Address (MAC), and IP Address.

### If your printer is not connected to the network:

1. Press the **Wireless** button to open the **Wireless** menu on the printer display. Select **Wireless Setup Wizard** on the display.
2. Follow the instructions on the screen.

For additional help with setting up a wireless connection, go to the Wireless Printing Center site: [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting)

# Fixing connectivity issues



Run a **Wireless Network Test** to check diagnostic and configuration information. To do this:

1. On the HP Photosmart control panel, press the **Wireless** button to display the **Wireless** menu on the printer display.
2. Select **Run Wireless Network Test** on the display.
3. The **Wireless Network Test** Report is automatically printed.

**You may have picked the wrong network or typed in your network name (SSID) incorrectly.**

- Check these settings to ensure that they are correct.

**You may have typed in your wireless password (WPA passphrase or WEP key) incorrectly.**

- If you are using encryption on your network, you'll need to enter a key. These are case-sensitive so be sure to enter them correctly. These settings might be found for you automatically during software installation.
- If the network name (SSID) or the WPA passphrase/WEP key are not found automatically during installation, and you don't already know them, you can download the Network Diagnostic Utility, which can help you locate them.
- The Network Diagnostic Utility runs on computers with Windows XP SP3, Vista, or Windows 7. The computer should also be wirelessly connected to your network. To download the Network Diagnostic Utility, go to: [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting).

**You may have a router problem.**

- Try restarting both the printer and the router by turning off the power on each. Then, turn them on again.

**Your computer may not be connected to your network.**

- Make sure that the computer is connect to the same network to which the HP Photosmart is connected.

**Your computer may be connected to a Virtual Private Network (VPN).**

- Temporarily disconnect from the VPN before proceeding with the installation. Being connected to a VPN is like being on a different network. You will need to disconnect from the VPN to access the printer over the home network.

**Security software may be blocking communication.**

- Security software (firewall, anti-virus, anti-spyware) installed on your computer may be blocking communication between the printer and the computer. An HP diagnostic utility runs automatically during installation and can provide messages about what might be blocked by a firewall. Try temporarily disabling your firewall, anti-virus, or anti-spyware applications to see if you can finish the installation successfully. For further support, go to: [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting) to download the Network Diagnostic Utility, then run it. You should re-enable the security applications after installation is complete.
- Setup your firewall software to allow communication over UDP port 427 (Windows).

**After software installation**

If your printer has been successfully installed, but you are having trouble printing:

- Turn off the router, printer, and computer. Then, turn on router, printer, and computer - in that order.
- If powering down and up doesn't solve the problem, run the **Network Diagnostic Utility (Windows)**:
  - Go to: [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting) to download the Network Diagnostic Utility, then run it.

# HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	1 year unless otherwise stated

## A. Extent of limited warranty

1. Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
2. For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
3. HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
  - a. Improper maintenance or modification;
  - b. Software, media, parts, or supplies not provided or supported by HP;
  - c. Operation outside the product's specifications;
  - d. Unauthorized modification or misuse.
4. For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled cartridge or an expired ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
5. If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
6. If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
7. HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
8. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
9. HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
10. HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

## B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

## C. Limitations of liability

1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## D. Local law

1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
  - a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
  - b. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
  - c. Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
3. THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

### HP Limited Warranty

Dear Customer,

You will find below the name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country.

**You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty.**

**Ireland:** Hewlett-Packard Ireland Limited, 63-74 Sir John Rogerson's Quay, Dublin 2

**United Kingdom:** Hewlett-Packard Ltd, Cain Road, Bracknell, GB-Berks RG12 1HN

**Malta:** Hewlett-Packard International Trade B.V., Malta Branch, 48, Amery Street, Sliema SLM 1701, MALTA

**South Africa:** Hewlett-Packard South Africa Ltd, 12 Autumn Street, Rivonia, Sandton, 2128, Republic of South Africa





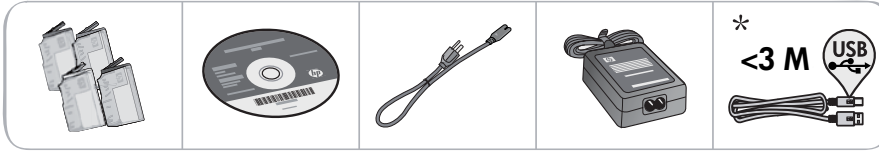
# HP PHOTOSMART PLUS e-ALL-IN-ONE B210 series

## 由此开始设置...

### 内容...

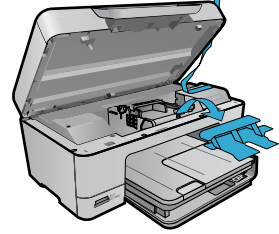
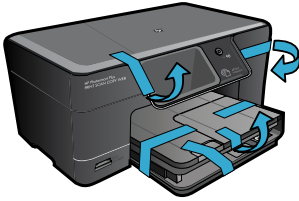
设置疑难排解	10
HP Photosmart 入门	11
打印、复制、扫描功能及提示	12
新功能 Web 服务	13
联网打印机设置和使用	14

### 1 确认包装内物品



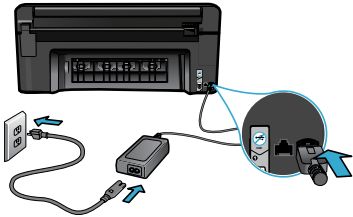
\* 并非所有型号都提供

### 2 拆开打印机包装。去除所有胶带、保护膜和包装材料。

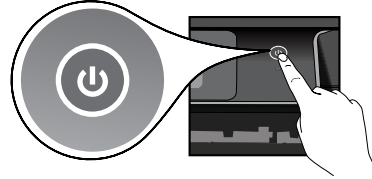
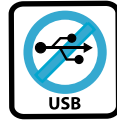


### 3 连接并打开电源

**!** 在软件没有提示之前，请勿连接 USB 电缆！（仅限 Windows®）



连接电源线和适配器。



按下 打开 HP Photosmart。

### 4 按照“设置向导”进行操作



请确保按照产品显示屏上的说明进行操作，它将引导您完成设置和连接 HP Photosmart 的操作，包括插入墨盒以及设置无线网络连接。

#### 可选的 WiFi 保护设置 (WPS)

此 HP Photosmart 支持 WiFi 保护设置 (WPS) ，只需按下 WPS 按钮，即可进行无线设置。

- 在设置过程中，如果显示屏上提示进行 WiFi 保护设置 (WPS)，而您的路由器支持该方式，请按下路由器上的 WPS 按钮。一旦连接成功，打印机上的无线 LED 指示灯将会亮起。
- 或者，也可以按打印机显示屏上的安装向导，用其他无线设置方式来连接。

如果计算机没有 CD/DVD 驱动器，请转至 [www.hp.com/support](http://www.hp.com/support) 以下载和安装该软件。

#### 注册您的 HP Photosmart

通过在 [www.register.hp.com](http://www.register.hp.com) 注册，获得更快的服务和支 持通知。

# 设置疑难排解

## 如果 HP Photosmart 未能开启...

1. 检查电源线。
  - 确保电源线牢固地连接到打印机和电源适配器。如果电源线没问题，电源上的 LED 灯会亮起。
  - 如果使用电源插线板，请确保插线板的开关已打开。或者将打印机直接插入电源插座。
  - 测试电源插座，确保其工作正常。插上另一台可正常工作的设备，查看该设备是否有电。如果没有，则电源插座可能有问题。
  - 如果将打印机插入到带开关的插座中，请确保该插座开关已打开。
2. 关闭打印机，然后拔下电源线。重新插上电源线，然后按 **⏻** 按钮打开打印机。
3. 小心别按 **⏻** 按钮太快。只按一下按钮。打印机开机可能需要几分钟，因此如果按下 **⏻** 按钮多次，可能就把它关了。
4. 如果已完成上述所有步骤，但仍有问题，请联系 HP 支持部门进行维修。转至 [www.hp.com/support](http://www.hp.com/support)。

## 如果无法打印...

### Windows

确保您的 HP Photosmart 设置为默认打印机并且没有脱机。为此，请：

- 在 Windows 任务栏上单击开始。
- 然后单击**控制面板**。
- 然后打开：
  - **设备和打印机** (Windows 7)
  - **打印机** (Vista)
  - **打印机和传真** (XP)

查看打印机旁边是否有一个带对号的圈。如果没有，右键单击打印机图标，从菜单中选择**设置为默认打印机**。

要确认您的打印机未脱机，请右键单击打印机图标，确认**脱机使用打印机**和**暂停打印**未选中。

如果您仍无法打印，或 Windows 软件安装失败：

1. 从计算机的 CD 驱动器中取出 CD，然后断开打印机与计算机间的连接。
2. 重新启动计算机。
3. 暂时禁用所有软件防火墙并关闭所有反病毒软件。
4. 将打印机软件 CD 插入计算机的 CD 驱动器，然后按照屏幕说明进行操作以安装打印机软件。请勿在没有提示的情况下连接 USB 连接线。
5. 安装完成后，重启计算机以及您禁用或关闭的任何安全软件。

### Mac

如果无法打印，请卸载并重新安装软件。

卸载程序会删除此 HP Photosmart 专用的所有 HP 软件组件，但不会删除与其他打印机或程序共享的组件。

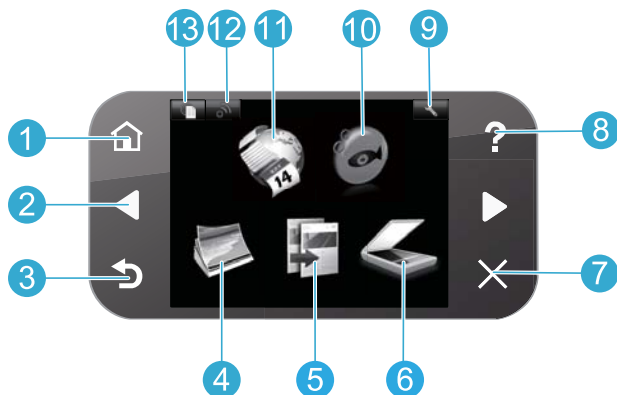
卸载软件的方法：

1. 断开打印机和计算机的连接。
2. 打开 Applications: Hewlett-Packard 文件夹。
3. 双击 **HP 卸载程序**。按照屏幕上的说明执行操作。

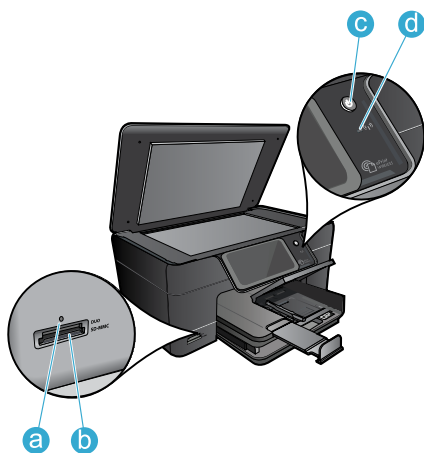
安装软件的方法：

1. 将 CD 插入计算机的 CD 驱动器。
2. 在桌面上，打开 CD，然后双击 **HP 安装程序**。
3. 按照屏幕上的说明执行操作。

# HP Photosmart 入门



- 1 主屏幕：**返回主屏幕（打开产品时的默认屏幕）。
- 2 方向键：**浏览菜单选项和照片。按向左键向左、向上移动。按向右键向右、向下移动。
- 3 返回：**返回到上一个屏幕。
- 4 照片：**打开“照片”菜单，让您编辑、打印和保存照片。
- 5 复印：**打开“复印”菜单，让您选择复印的颜色和数量。
- 6 扫描：**打开“扫描”菜单，让您扫描至连接的计算机或照片存储卡。
- 7 取消：**停止当前操作、还原默认设置以及清除当前所选的照片。
- 8 帮助：**打开显示屏上的“帮助”菜单，您可以从中选择一个主题，了解详细信息。
- 9 设置：**打开“设置”菜单，可以从这里更改产品设置和执行维护功能。
- 10 Snapfish：**打开“Snapfish”，您可在其中上传、编辑和共享照片。根据您的国家/地区，Snapfish 可能不可用。
- 11 Apps：**打开“Apps”菜单，您可以从中访问和打印来自 Web 的信息，而无需使用计算机。
- 12 无线：**打开“无线”菜单，您可以从中更改无线设置。
- 13 HP ePrint：**打开“HP ePrint”菜单，您可以从中打开或关闭服务，显示打印机电子邮件地址，以及打印信息页。



- a 存储卡插槽 LED**
- b 存储卡插槽**
- c 开机/关机按钮**
- d 无线 LED：**启用无线时，无线 LED 亮起。如果启用了无线但未连接到网络，无线 LED 将闪烁。

# 功能和提示



## 打印

- 直接从存储卡以不同尺寸和纸张打印照片。用打印机显示屏上的照片菜单浏览照片、应用自动修复，及进行选择。
- 从所连接计算机上的软件应用程序打印文档和照片。
- 第一次安装和使用 HP Photosmart 时，请确保安装设备附带的墨盒。这些墨盒是专为第一次使用打印机准备的。
- 确保墨水充足。要检查估计的墨水量，请选择打印机显示屏上的设置，再选择工具，然后选择显示估计的墨水量。
- “照片”或“照片黑色”墨盒与此打印机不兼容。



## 复印

- 制作彩色或黑白副本。使用打印机显示屏上的复印菜单选择颜色、原稿实际尺寸或调整到适合页面大小、质量设置（快速经济）、纸张尺寸和复印的数量。
- 将单张或薄的原件打印面朝下放到玻璃板的右上角。



## 扫描

- 扫描照片或文档。使用打印机显示屏上的扫描菜单：
  1. 选择**扫描至 PC**、**扫描至存储卡**或**重新打印**。
  2. 将原件打印面朝下放到玻璃板的右上角。
  3. 选择扫描快捷方式：**照片至文件**、**照片至电子邮件**或**PDF 文档**。
- 如果扫描至连接的计算机，则会打开扫描软件，供您进行调整及其他选择，包括扫描文件的位置。
- 为获得最佳扫描效果，请保持玻璃板和衬板背面的清洁。扫描仪会将检测到的任何斑点和标记都视为扫描图像的一部分。



## 获取详细信息

### 查找更多信息

屏幕帮助和随 HP Photosmart 软件安装的自述文件中有更多的产品信息。

- 屏幕帮助包括关于产品功能和疑难排解的说明。还提供产品规格、法律声明、环境、法规和有关支持的信息，以及 Web 上更多在线信息的链接。
- 自述文件包含 HP 支持联系信息、操作系统要求和产品信息的最新更新。打开桌面上的软件 CD，然后双击位于软件 CD 最顶层的 ReadMe.chm。

要访问计算机上的屏幕帮助：

- Windows XP、Vista、Win 7：单击**开始 > 所有程序 > HP > Photosmart Plus B210 series > 帮助**。
- Mac OS X v10.5 和 v10.6：单击**帮助 > Mac 帮助**。在 **Help Viewer** 中，从 **Mac 帮助**弹出式菜单中选择 **HP 产品帮助**。



要查阅欧盟法规通告声明和遵从性信息，请转到屏幕帮助，单击**附录 > 技术信息 > 法规无线声明 > 欧盟法规通告**。该产品的遵从性声明可在以下网址查阅：[www.hp.eu/certificates](http://www.hp.eu/certificates)。

# 有什么新内容？ Web 服务



ePrint

## 从任何地方打印

HP 的免费 ePrint 服务提供了通过电子邮件随时随地打印的方便途径。只需将电子邮件从您的计算机或移动设备转发到打印机的电子邮件地址，邮件内容和识别出来的附件就都可以打印出来。**注意：**您的打印机必须有到 Internet 的无线网络连接。您不能通过 USB 连接到计算机来使用 ePrint。

- 根据所用的原稿字体和版式选项，附件打印出来后，可能和创建它们的软件程序中所展现的外观不同。
- 随该服务提供免费产品更新。要启用某些功能可能需要一些更新。

## 您的打印机受到保护

为协助阻止未经授权的电子邮件，HP 为您的打印机分配随机的电子邮件地址，绝不会公开这个地址，且默认不回复任何发件人。ePrint 还提供业内标准的垃圾邮件过滤功能，将电子邮件和附件转换为只能打印的格式，以减少病毒或其他有害内容的威胁。

- ePrint 服务并不根据内容过滤电子邮件，因此，它不能阻止打印令人反感或侵犯版权的内容。

## 如何着手使用 ePrint

要使用 ePrint，您必须将打印机连接到 Internet。

- 按下 HP Photosmart 控制面板上的**无线按钮**。
- 从打印机显示屏选择 **Web 服务** 菜单。您可以从这里打开或关闭该服务、显示打印机的电子邮件地址，及打印信息页。



Apps

## 不使用计算机即打印 Web 内容

选择打印机显示屏上的 **Apps** 图标，打印全系列的页面。

- 本地使用“快速表格”应用程序。打印日历、笔记和坐标纸，甚至是纵横字谜。
- 您的打印机必须有到 Internet 的无线网络连接。您不能通过 USB 连接到计算机来使用 Apps。
- 从 Web 添加更多 Apps。打印数独、卡片、手工绘图，还有更多！
- 随该服务提供免费产品更新。要启用某些功能可能需要一些更新。



ePrintCenter

## 使用 HP ePrintCenter 网站

使用 HP 的免费 ePrintCenter 网站可设置 ePrint 的更高安全级别、指定允许向您的打印机发送电子邮件的电子邮件地址、获取更多的 Apps，以及访问其他免费服务。

- 转到 ePrintCenter 网站了解更多信息和特定的条款与条件：[www.hp.com/go/ePrintCenter](http://www.hp.com/go/ePrintCenter)。



Specs

## 电源规格

**注意：**仅将 HP 提供的电源适配器用于此打印机。

- 电源适配器：0957-2280
- 输入电压：100 到 240Vac (+/- 10%)
- 输入频率：50-60Hz (+/- 3Hz)
- 功耗：平均 24W

## 墨水使用

墨盒提供的墨水以多种方式用于打印过程，包括：

- 初始化，准备打印机和墨盒进行打印。
- 打印头维护，保持打印喷嘴清洁、墨水流畅。

此外，当墨盒用完后，墨盒中还会残留一些墨水。有关详细信息，请访问：[www.hp.com/go/inkusage](http://www.hp.com/go/inkusage)。

# 联网打印机设置和使用



## USB 至无线



### 将 USB 连接更改为无线网络连接

如果您最初是用 USB 连接至计算机来设置打印机的，可以通过以下步骤将连接改为无线网络连接。

#### Windows

从 USB 改为无线连接的步骤：

1. 在 HP Photosmart 控制面板上按**无线按钮**，以在打印机显示屏上显示**无线菜单**。
2. 选择显示屏上的**无线设置向导**。
3. 按“无线设置向导”中的步骤**连接打印机**。
4. 要添加打印机，请单击**开始 > 所有程序 > HP > Photosmart Plus B210 series > 连接新打印机**。
5. 选择**网络连接选项**。
6. 从列表中选择 HP Photosmart，按屏幕上显示的说明操作。
7. 完成后，打印机文件夹中应同时有 USB 和网络打印机图标。您可以保留也可以删除 USB 打印机图标。

#### Mac

从 USB 改为无线连接的步骤：

1. 在 HP Photosmart 控制面板上按**无线按钮**，以在打印机显示屏上显示**无线菜单**。
2. 选择显示屏上的**无线设置向导**。
3. 按“无线设置向导”中的步骤**连接打印机**。
4. 要添加打印机，请转到**系统首选项**，选择**打印和传真**，然后单击左侧打印机列表区域底部的 **+** 按钮。从列表中选择打印机。

如果软件安装过程中没有发现您的打印机...

## 无线打印机设置疑难排解

### 检查您的打印机是否连接到网络

运行**无线网络测试**检查打印机是否已联网。为此，请：

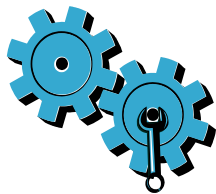
1. 在 HP Photosmart 控制面板上按**无线按钮**，以在打印机显示屏上显示**无线菜单**。
2. 选择显示屏上的**运行无线网络测试**。
3. 会自动打印**无线网络测试报告**。查看报告：
  - 查看报告开头，看测试过程中有无出现故障。
  - 查看执行的所有测试的“**诊断摘要**”，看看您的打印机是否通过了测试。
  - 查看“**配置摘要**”了解您打印机当前配置连接的网络名称 (SSID)，以及硬件地址 (MAC) 和 IP 地址。

### 如果您的打印机未连接到网络：

1. 按打印机显示屏上的**无线按钮**打开**无线菜单**。选择显示屏上的**无线设置向导**。
2. 随后按照屏幕上的说明操作即可。

有关设置无线连接的更多帮助，请转到 Wireless Printing Center 网站：

[www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting)



运行无线网络测试检查诊断和配置信息。为此，请：

1. 在 HP Photosmart 控制面板上按**无线**按钮，以在打印机显示屏上显示**无线**菜单。
2. 选择显示屏上的**运行无线网络测试**。
3. 会自动打印**无线网络测试报告**。

**您可能选择了错误的网络或没有正确键入网络名称 (SSID)。**

- 检查这些设置以确保设置正确。

**您可能输入了错误的无线密码 (WPA 密码或 WEP 密钥)。**

- 如果您用了网络加密，则需要输入密钥。这些密钥区分大小写，所以输入时要正确使用大小写。软件安装中可能会自动发现这些设置。
- 如果安装中没有自动发现网络名称 (SSID) 或 WPA 密码/WEP 密钥，而您不知道它们是什么，可下载网络诊断实用程序 Global check，它会帮助您找到它们。
- Network Diagnostic Utility 可运行于装有 Windows XP SP3、Vista 或 Windows 7 的计算机。该计算机应无线连接到您的网络。要下载 Network Diagnostic Utility，请转到：[www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting)。

**路由器可能存在问题。**

- 通过关闭打印机和路由器的电源后再次打开，来尝试重启它们。

**您的计算机可能没有连接到网络。**

- 确保将计算机与 HP Photosmart 连接到同一网络。

**您的计算机可能已连接到虚拟专用网络 (VPN)。**

- 在继续安装前临时断开 VPN 连接。连接到 VPN 如同位于其他网络。您需要断开与 VPN 的连接才能访问家庭网络上的打印机。

**安全软件可能会阻止通信。**

- 安装在计算机上的安全软件（防火墙、反病毒、反间谍应用程序）可能会阻止打印机和计算机之间的通信。HP 诊断实用程序在安装期间将自动运行并提供可能会被防火墙阻止的内容的相关信息。请尝试暂时禁用防火墙、反病毒或反间谍应用程序以查看是否可成功完成安装。要获得更多支持请转到：[www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting) 下载 Network Diagnostic Utility，然后运行它。安装完成后，应重新启用安全性应用程序。
- 设置防火墙软件以允许通过 UDP 端口 427 (Windows) 进行通信。

**软件安装后**

如果已成功安装打印机，但打印时遇到问题：

- 关闭路由器、打印机和计算机。然后打开路由器、打印机和计算机（需按此顺序进行）。
- 如果关机重启未能解决问题，请运行 **Network Diagnostic Utility (Windows)**：
  - 请访问：[www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting) 下载 Network Diagnostic Utility，然后运行它。

# HP 打印机有限保修声明

HP 产品	有限保修期限
软件媒体	90 天
打印机	1 年
打印或墨盒	直到 HP 墨水用完，或到达印在墨盒上的“保修结束”日期，视何者为先。本保修不涵盖重新灌注、再加工、整修、误用，或被篡改的 HP 墨水产品。
打印头（仅适用于其打印头可供客户更换的产品）	1 年
附件	90 天

## A. 有限保修的范围

- 惠普 (HP) 向最终用户保证，在上述指定的保修期内，上述指定的 HP 产品自购买之日起无材料及工艺上的缺陷。
- 对于软件产品，HP 的有限保修仅适用于无法执行编程指令的故障。HP 不保证产品工作时不会中断或无错误。
- HP 的有限保修仅限于由正常使用产品而产生的缺陷，不适用于任何其他问题，包括因以下原因而产生的问题：
  - 不正确的维护或调整；
  - 使用非 HP 提供或支持的软件、介质、部件或耗材；
  - 在产品技术规格以外的条件下操作；
  - 未经授权的调整或误用。
- 对于 HP 打印机产品，使用非 HP 墨盒或重新灌注的墨盒既不影响对客户保修也不影响与客户签订的任何 HP 支持合同。但是，如果打印机由于使用非 HP 墨盒或重新灌注的墨盒或过期的墨盒而发生故障或损坏，HP 在维修打印机时将根据具体故障或损坏，收取标准工时费和材料费。
- 如果 HP 在适用的保修期内收到符合 HP 保修条件的任何产品的缺陷的通知，HP 将自行决定对有缺陷的产品进行维修或更换。
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- 在客户将有缺陷的产品退回 HP 之前，HP 不承担维修、更换或退款的义务。
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