# **Illustrated Parts & Service Map**

# **HP 505B MT Business PC**



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# **Key Specifications**

Processor Type	AMD Sempron™, Athlon™ II, Phenom™ II	
RAM Type	DDR3-SDRAM DIMMs, PC2-10600 (1333 MHz)	
Maximum RAM Supported	4 GB (2 x 2 GB)	
Expansion Slots	<ul> <li>1 full-height PCI 2.3 slot</li> <li>2 full-height PCIe x1 slots</li> <li>1 full-height PCIe x16</li> </ul>	
Graphics Adapter	Integrated NVIDIA GeForce 6150SE	
Chipset	NVIDIA nForce 430	
Drive Support	(1) 5.25-inch external optical drive bay     (1) 3.5-inch internal hard disk drive bay	
I/O Interfaces	(8) USB 2.0 ports: (2) front ports, (4) rear ports, (2) internal ports on motherboard; (1) RJ-45, (1) VGA, (1) front audio in, (1) front audio out, (1) rear audio in, (1) rear audio out, (1) rear microphone	
Operating Systems	Windows 7     Windows Vista     Windows XP     FreeDOS     Novell SUSE Linux	

### **Spare Parts**



# System Unit

1	Chassis	Not spared
2	2 Front bezel without card reader	
3	Access panel	616791-001
*	Access panel thumbscrew	448665-001
4	Power supply, 300W, non-PFC	463318-001
*	5.25-inch bezel blank	586749-001

<sup>\*</sup> Not shown



### Cables

1	Front I/O assembly without card reader	586729-001
2	Power switch/LED cable assembly	586724-001
3	SATA HDD cable, 6.5 inch, with latch	448670-001
*	PATA to SATA adapter	449283-001
*	DMS-59 to dual DVI cable	463024-001

<sup>\*</sup>Not shown

### Keyboards (not illustrated)

USB, blue		537924-xxx	
French Canadian	-121	Latin American Spanish	-161
International English	-L31	United States	-001

### Mass Storage Devices (not illustrated)

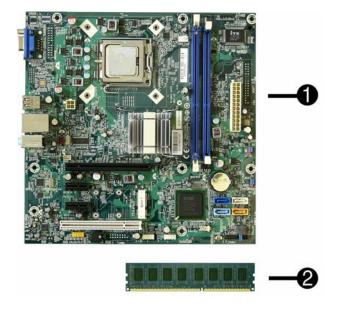
16V DVD (DW Com and Aulti duive with LightComike	581059-001
16X DVD±RW SuperMulti drive with LightScribe	381039-001
16X DVD-ROM drive	581599-001
750 GB hard drive	613205-001
640 GB hard drive	613204-001
500 GB hard drive	586720-001
320 GB hard drive	586969-001
250 GB hard drive	586719-001
160 GB hard drive	586718-001



### Miscellaneous Parts

1	1 Heat sink with replacement thermal material		
2	Chassis fan	449207-001	
*	Mouse, optical	444740-001	

<sup>\*</sup>Not shown

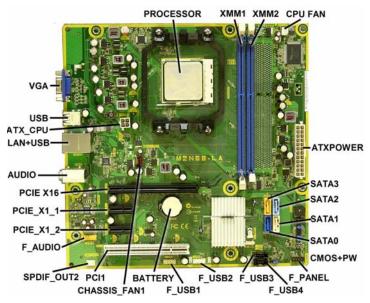


### Standard and Optional Boards

1	System board	616413-0
Me	mory modules	•
2	2 GB, PC3-10600	629026-00 576110-00
2	1 GB, PC3-10600	629025-0 576109-0
Oth	ner boards	
ķ	LSI 56K modem, PCIe	490689-0
ķ	HP Wireless 802.11b/g/n WLAN card	538048-0
ķ	802.11b/g/n WLAN card, for use in ROW	498307-0
ķ	ATI Radeon HD4350 (RV710) PCIe x16 graphics card, 512 MB	586750-0
ķ	ATI Radeon HD5450 PCIe graphics card, 1 GB	601155-0
ķ	ATI Radeon HD5450 PCIe graphics card, 512 MB	617079-0
ķ	GeForce G315, PCIe graphics card, 1 GB	619934-0
ķ	GeForce G320, PCIe graphics card, 1 GB	615793-0
ķ	GeForce G210, PCIe graphics card, 512 MB	586382-0
ķ	Intel Gigabit NIC, includes bracket	490367-0
ķ	HP FireWire IEEE 1394 PCI card, FH	515182-0
ķ	1394 PCI card, 3 port, FH	441448-0
ķ	Antenna, dual band, 802.11	583345-0
4N	ID Athlon II X2 processors with alcohol pad and thermal grease:	
ķ	X4 645, dual core, 2-MB cache, 3.1 GHz	628883-0
ķ	X4 640, dual core, 2-MB cache, 3.0 GHz	614516-0
ķ	X4 635, dual core, 2-MB cache, 2.9 GHz	617834-0
k	X4 630, dual core, 2-MB cache, 2.8 GHz	586735-0
k	X3 450, dual core, 1.5-MB cache, 3.2 GHz	628882-0
ķ	X3 445, dual core, 1.5-MB cache, 3.1 GHz	614515-0
ķ	X3 440, dual core, 1.5-MB cache, 3.0 GHz	617833-0
ķ	X3 435, dual core, 1.5-MB cache, 2.9 GHz	586733-0
ķ	X3 425, dual core, 1.5-MB cache, 2.7 GHz	586732-0
ķ	X2 265, dual core, 1-MB cache, 3.3 GHz	628881-0
k	X2 260, dual core, 1-MB cache, 3.2 GHz	614513-0
ķ	X2 255, dual core, 1-MB cache, 3.1 GHz	617832-0
ķ	X2 250, dual core, 1-MB cache, 3.0 GHz	584221-0
ķ	X2 245, dual core, 1-MB cache, 2.9 GHz	586731-0
k	X2 240, dual core, 1-MB cache, 2.8 GHz, C2	584222-0
ķ	X2 220, dual core, 1-MB cache, 2.8 GHz, C3	611192-0
k	X2 215, dual core, 1-MB cache, 2.7 GHz	586730-0
4N	ID Phenom II processors with alcohol pad and thermal grease:	
ķ	X4 955, quad core, 2-MB cache, 3.2 GHz	614519-0
ķ	X4 945, quad core, 2-MB cache, 3.0 GHz	586741-0
ķ	X4 910, quad core, 2-MB cache, 2.6 GHz	586740-0
ķ	X4 820, quad core, 2-MB cache, 2.8 GHz	586739-0
k	X4 810, quad core, 2-MB cache, 2.6 GHz	586738-0
ķ	X3 740, triple core, 1.5-MB cache, 3.0 GHz	586737-0
k	X2 550, dual core, 1-MB cache, 3.1 GHz	614518-0
4N	ID Sempron processor with alcohol pad and thermal grease:	
k	145, single core, 1-MB cache, 2.8 GHz	611196-0
*	140, single core, 1-MB cache, 2.7 GHz	586742-0

<sup>\*</sup> Not shown

### **System Board**



System Board Connectors and Jumpers (position of some untitled components may vary in location)

PROCESSOR	Processor socket	CHASSIS_ FAN1	Chassis fan connector
XMM1-2	Memory slots	PCI1	PCI slot
CPU FAN	Fan connector	SPDIF_OUT2	S/PDIF connector
ATX_POWER	24-pin main power connector	F_AUDIO	Front panel audio connector
SATA0-3	Drive connectors	PCIE_X1_2	PCIe x1 slot
CMOS+PW	CMOS password header	PCIE_X1_1	PCIe x1 slot
F_PANEL	Front I/O connector	PCIE 16X	PCIe x16 slot
F_USB4	Internal USB connector	AUDIO	External in/out connectors
F_USB3	Internal USB connector	LAN+USB	Stacked network/USB connectors
F_USB2	Front I/O connector	ATX_CPU	4-pin CPU power connector
F_USB1	Front I/O connector	USB	Stacked USB connectors
BATTERY	RTC battery socket	VGA	Monitor connector

# **Diagnostic Beep Codes**

The Power-On Self-Test (POST) is a series of diagnostic tests that runs automatically when the computer is powered on. If the POST detects an error, this causes an audible beep code to sound. The POST beep codes are not necessarily accompanied by an associated, visible error code or text message.

The following table shows the POST beep codes, their meanings, and the recommended actions for solving the problem.

## **Diagnostic Beep Codes**

Diagnostic Beep Codes					
Beeps	Diagnosis	Recommended Action			
1 short, 1 long, 3 sec pause	Bad memory or memory configura- tion error	Check that the memory modules have been installed correctly and that proper modules are used.			
2 short, 1 long,	No graphics card installed or graph-	For systems with a graphics card:			
3 sec pause	ics card initialization failed.	Reseat the graphics card. Power on the system.			
		2. Replace the graphics card.			
		3. Replace the system board.			
		For systems with integrated graphics, replace the system board.			
3 short, 1 long,	CPU configuration error or invalid	For systems with a graphics card:			
3 sec pause	CPU detected before graphics card initialized.	Reseat the graphics card. Power on the system.			
		2. Replace the graphics card.			
		3. Replace the system board.			
		For systems with integrated graphics, replace the system board.			
1 short, 1 sec	No legacy floppy drive or optical	Check cable connections.			
pause	drive found	2. Run the Setup utility and ensure the device port is enabled.			
2 short, 3 sec pause	No floppy diskette or CD found	Check the type of drive you are using and use the correct media type.			
		2. Replace the diskette or CD with a new one.			
3 short, 3 sec pause	Flashing not ready (missing utility or BIOS image file, etc.)	Upgrade the BIOS to proper version.			
4 short, 3 sec	Flashing operation has failed	Verify the correct ROM.			
pause	(checksum error, corrupted image, etc.)	2. Flash the ROM if needed.			
		If an expansion board was recently added, remove it to see if the problem remains.			
		4. Clear CMOS.			
		5. If the message disappears, there may be a problem with the expansion card.			
		6. Replace the system board.			
5 short, 3 sec pause	BIOS recovery was successful	No action required.			

### LED Codes

The following table describes the LED states for the Compaq 500B and 505B MT Desktop PCs.

#### **LED Codes**

LED	State	LED Status
Power LED indicator	System on (normal operation)	Steady green
	Suspend to RAM.	Blinks green every 2 seconds
	Computer off	LED not on
Drive LED indicator	Normal hard drive activity	Green drive LED is flashing

### **Clearing CMOS**

The header allows you to clear the RTC RAM in CMOS.

To erase the RTC RAM:

- 1. Turn off the computer and any external devices, and disconnect power.
- 2. Remove the access panel.
- 3. Remove the RTC battery.
- 4. Locate the CMOS jumper header on the motherboard. It is labeled CLEAR CMOS.
- 5. Remove the jumper from pins 2-3 pins and put it on pins 1-2 to clear CMOS. Keep the cap on pins 1-2 for 5 to 10 seconds
- 6. Replace the jumper on pins 2-3.
- 7. Reinstall the battery.
- 8. Replace the access panel, external devices, and reconnect the power cord.
- 9. Turn on the computer.

10. Hold down the F1 key during boot and enter BIOS setup to re-enter data.

### **HP Insight Diagnostics**

The HP Insight Diagnostics utility can be used to view information about the hardware configuration of the computer. It can also perform hardware diagnostic testing on the computer and its subsystems, which provides information for troubleshooting. HP Insight Diagnostics runs from the recovery discs. To access HP Insight Diagnostics, the user

must first create a set of recovery disks from the recovery image on their hard drive. Then they can access HP Insight Diagnostics by booting from the recovery disc that contains the utility. To create a set of recovery discs, users need to perform the following steps

- 1. Click Start > HP Backup and Recovery > HP Backup and Recovery Manager.
- 2. Click Next to open the Backup and Recovery Wizard
- 3. Select Create to create a set of recovery discs, and the click Next.
- 4. Follow the wizard instructions to create a Recovery Disc Set.
- 5. Use Windows Explorer to search the Recovery Disc Set for the CD in the /Hpdiags directory.
- 6. Insert the CD into the optical drive on the computer.
- 7. Restart the computer and the system will boot to the CD.
- 8. Click the appropriate language and click Next.
- 9. Click Agree in the End User License Agreement page. The utility launches with the Survey tab displayed.

### Using the Setup Utility

The BIOS Setup Utility is accessed by pressing the F10 button during startup. The BIOS Setup Utility allows you to:

- Change factory default settings
- Set the system date and time
  Set, view, change, or verify the system configuration, including settings for graphics, audio, storage, communications, and input devices
- View processor and memory settings
- Modify the boot order of bootable devices, such as hard drives, diskette drives, optical drives, or USB media
- Run tests on the hard drive
- Establish a supervisor password that controls access to the Setup Utility

#### Power Button/Power Button LED

The power button is under the BIOS control during POST, in BIOS Setup and after booting to a non-ACPI OS. The BIOS must respond immediately when the power button is pressed in these environments. For the ACPI-compliant OS such as Windows, the BIOS must pass the power button information to the OS via the ACPI table as specified in the ACPI spec. If a platform offers a dual-color-based power button LED, the BIOS will program the power

button LED to alternate the color between the On (ACPI S0) state and the Stand-by (S3) state. In doing so, the LED should not blink, but stay constant. Check with the corresponding platform manager for the default colors in the On and Stand-by states. The color of the power button LED in the Hibernate state (ACPI S4) is the same as in the S5 state.

To find out if the system's power button LED is dual-color capable, check the SMBIOS Type 11 data structure. If the SMBIOS Type 11 data structure contains the string DLED (NOT cas sensitive), the system supports the dual-color power button LED and therefore, the BIOS support as described above is required.

### **BIOS Updates**

HP periodically releases system BIOS updates, which are available from the HP web site. These updates often contain fixes for known issues in the BIOS.

To find out whether a PC needs a BIOS update, compare the current BIOS version number against the latest version available for download. To determine the current BIOS version, you should perform the

following steps:

- 1. Click Start > Shut Down.
- 2. Select Restart, and then click OK.
- 3. When the first screen displays, press F10 to enter Setup. The BIOS revision number is listed
- 4. Write down the current BIOS version.
- 5. Exit Setup by pressing Esc, selecting Yes, and pressing Enter.

Critical errors requiring system shutdown (e.g. CPU fan fault):

### **POST Error/Warning Messages**

Once the display becomes available, the BIOS should classify all errors detected during POST into 3 categories and handle them as specified below

- Clear the screen, display the corresponding error message, pause for a while as specified and then turn the system off.
- Serious errors requiring user's attention and response (e.g. SMART error during POST): Display the corresponding error message, wait for the user's input and then proceed a
- Alerts/warnings requiring user's attention (e.g. CMOS checksum error -> defaults loading): Display the corresponding message and pause for a while as specified. If the message includes an option for a keystroke from the user and the user responds with the key input proceed as selected. Otherwise, continue the POST process.

When there are multiple errors happened during POST, apply the following guideline

- If multiple errors include at least one critical error, the system will shut down immediately after handling the first critical error.
- If multiple errors do not include a critical error, handle all serious errors first, one by one. and then proceed to alerts/warnings. For example, if the BIOS detected a SMART error (serious error), a floppy diskette failure (serious error) and a CMOS checksum error (alert/ warning) during POST, the BIOS will handle them as follows:

For SKUs including an OS=MSV or an OS=LX in the SMBIOS Type 11 data,

1. Handle the first serious error, SMART error, as follows:

Display "xxx: Hard disk failure is imminent... Press F10 for Setup, F2 to Continue". If the user selects F10, proceed to Setup. However, if the user selects F2, the BIOS should proceed to step 2 below.

2. Handle the second serious error, floppy diskette failure, as follows:

Display "Floppy diskette failure... Press F10 for Setup, F2 to Continue". If the user selects F10, proceed to Setup. However, if the user selects F2, the BIOS should proceed to step 3

3. Handle the alert/warning message, CMOS checksum error, as follows:

Display "Default BIOS settings have been loaded... Press F10 for Setup, F2 to Continue" If the user selects F10, proceed to Setup. However, if the user selects F2, the BIOS should proceed to step 2 below.

For all other SKUs, use F1 instead of F10 in the above handling.

NOTE: If a device fails to respond while the BIOS tries to configure the device during POST, the BIOS must not make the system look as if it locked up by having an infinite loop or waiting for too long. Instead, the BIOS must time out after a reasonable amount of time (the time varies with the device) and skip to the next process.

NOTE: Unless specified in this document as above, the BIOS should not stop the POST process

with any POST diagnostic screen and/or error message to draw user's attention. For example, the does not consider replacing a hard drive or CPU as an error condition.