



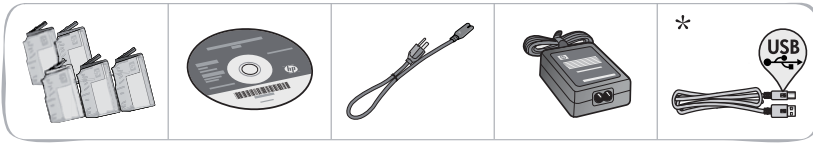
PHOTOSMART PREMIUM e-ALL-IN-ONE C310 SERIES

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Setup troubleshooting	2
Get to know your HP Photosmart	3
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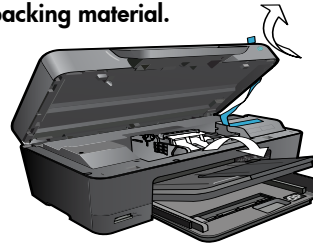
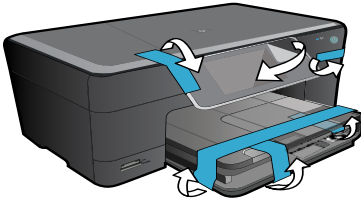
Start setup here...

1 Verify box contents.



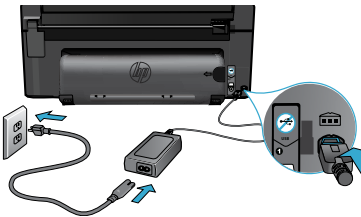
* Not included with all models

2 Unpack printer. Remove all tape, protective film, and packing material.

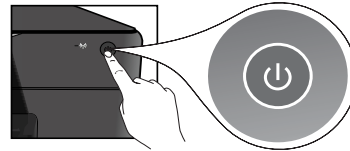


3 Connect and power on.

Important! Do **not** connect a USB cable unless prompted by the software! (Windows® only)

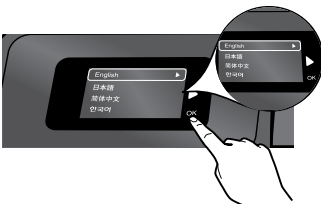


Connect the power cord and adapter.



Press to turn on the HP Photosmart.

4 Follow the Setup Wizard.



Be sure to follow the instructions on the display to guide you through setting up and connecting the HP Photosmart, including how to set up a networked printer connection and install ink cartridges.

For computers without a CD/DVD drive, go to www.hp.com/support to download and install the software.

WiFi Protected Setup (WPS)

This HP Photosmart supports WiFi Protected Setup (WPS) for easy one-button wireless setup.

- During setup, if you are prompted for WPS and you have a WPS router, press the WPS button on the router. The wireless LED on the printer will turn on if the connection is successful.
- Otherwise, follow the setup wizard on the printer display to be guided through wireless setup.

Register your HP Photosmart.




Get quicker service and support alerts by registering at www.register.hp.com.



Setup troubleshooting

If the HP Photosmart doesn't turn on...

Check the power cord.

- Make sure the power cord is firmly connected to both the printer and the power adaptor. An LED on the power supply will be lit if the power cord is working.
 - If you are using a power strip, check that the power strip is turned on. Or, plug the printer directly into a power outlet.
 - Test the power outlet to make sure that is working. Plug in another appliance that you know works, and see if it has power. If not, there may be a problem with the power outlet.
 - If you plugged the printer into a switched outlet, check that the outlet is turned on.
1. Turn off the printer, and then unplug the power cord. Plug the power cord back in, and then press the  button to turn on the printer.
 2. Take care not to press the  button too quickly. Press it only once. It might take a few minutes for the printer to turn on, so if you press the  button more than once, you might be turning off the printer.
 3. If you have completed all the above steps, but are still having a problem, contact HP support for service. Go to www.hp.com/support.

If you are unable to print...

Windows

Make sure that your HP Photosmart is set as the default printer and is not offline.

1. On the Windows taskbar, click **Start**.
2. Then click **Control Panel**.
3. Then open:
 - **Devices and Printers** (Windows 7)
 - **Printers** (Vista)
 - **Printers and Faxes** (XP)

Look to see if your printer has a check mark in a circle next to it. If not, right-click the printer icon and choose "Set as default printer" from the menu.

If you still can't print, or if the Windows software installation failed:

1. Remove the CD from your computer's CD drive, and then disconnect the printer from the computer.
2. Restart the computer.
3. Temporarily disable any firewall software and close any anti-virus software.
4. Insert the printer software CD into the computer CD drive, then follow the onscreen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
5. After the installation finishes, restart the computer and any security software you disabled or closed.

Mac

Uninstall and reinstall the software.

The uninstaller removes all the HP software components that are specific to this HP Photosmart. It does not remove any components that are shared by other printers or programs.

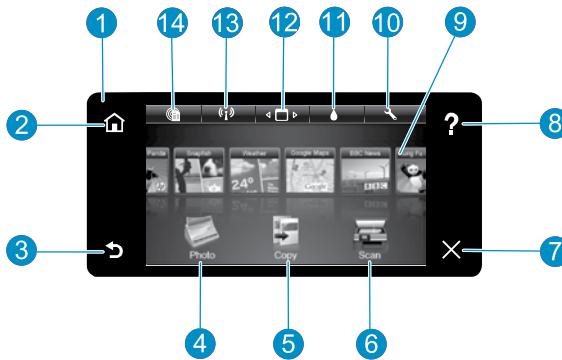
To uninstall the software:

1. Disconnect the printer from your computer.
2. Open the Applications: **Hewlett-Packard** folder.
3. Double-click **HP Uninstaller**. Follow the onscreen instructions.

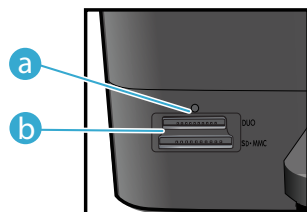
To install the software:

1. Insert the CD into your computer's CD drive.
2. On the desktop, open the CD, then double-click the **HP Installer**.
3. Follow the onscreen instructions.

Get to know your HP Photosmart



- 1 Display** The color touch screen displays menus, photos, and messages. Flick horizontally or vertically to scroll through photos and menu items.
- 2 Home** Returns to the Home screen (the default screen when you turn on the product).
- 3 Back** Returns to the previous screen.
- 4 Photo** Opens the Photo menu where you can view, edit, print, and save your photos.
- 5 Copy** Opens the Copy menu where you can select a copy type or change the copy settings.
- 6 Scan** Opens the Scan menu where you can select a destination for your scan.
- 7 Cancel** Stops the current operation.
- 8 Help** Touch Help on the Home screen to see all Help topics. Touch Help on any screen to see Help for that screen.
- 9 Apps** Provides a quick and easy way to access and print information from the Internet, such as maps, coupons, coloring pages, and puzzles.
- 10 Setup** Opens the Setup menu where you can change product settings and perform maintenance functions.
- 11 Ink Levels** Opens the Ink menu to show estimated ink levels.
- 12 Manager** Opens the Manager where you can remove Apps from your My Favorites list.
- 13 Wireless*** Opens the Network menu where you can access the Wireless Setup Wizard and WiFi Protected Setup.
- 14 HP ePrint** Opens the Web Services menu where can view and print your printer's email address.



- a** LED for Memory Card Slots
- b** Memory Card Slots (DUO, SD-MMC)

*Wireless Light States	
Off	The wireless radio is off.
On (Steady)	The wireless radio is on and the printer is connected to the network.
Flashing (Slowly)	The wireless radio is on but it is not connected to a network. It may be trying to connect.
Flashing (Quickly)	The printer failed to connect to the network using WiFi Protected Setup.

Features and tips



Print

- Print photos directly from a memory card in various sizes and papers. Use the **Photo** menu on the printer display for browsing photos, applying automatic fixes, and making selections.
- Print documents and photos from software applications on a connected computer.
- When installing new cartridges, see the graphic on the cartridge wrap for instructions. Make sure to remove the plastic wrap and the orange tab before twisting off the orange plastic cap.
- The first time you set up and use the HP Photosmart, make sure to install the ink cartridges that were shipped with your device. These cartridges are specially formulated for the first-time use of your printer.
- Make sure you have sufficient ink. To check the estimated ink levels, select **Settings** on the printer display, select **Tools**, then select **Display Estimated Levels**.
- Photo Black cartridges are compatible with this printer.

Ink usage

Ink from the cartridges is used in the printing process in several ways, including:

- Initialization, which prepares the printer and cartridges for printing.
- Printhead servicing, which keeps print nozzles clear and ink flowing smoothly.

Also, some residual ink is left in the cartridge after it is used. For more information, go to:

www.hp.com/go/inkusage.



Copy

- Make color or black and white copies. Use the **Copy** menu on the printer display to choose color, actual size of original or resize to fit, quality setting (draft, normal, and best), paper size, and the number of copies.
- Load single-sheet or thin originals, print side down, on the right front corner of the glass.
- For thick originals, like a page in a book, remove the lid. Place the original, print side down, into the right front corner of the glass. If possible, lay the lid on top of the original to provide a white background.



Scan

- Scan photographs or documents. Use the **Scan** menu on the printer display to select **Scan to PC**, **Scan to Card**, or **Reprint**. Then, load the original, print side down, on the right front corner of the glass. Choose a scan shortcut: **Photo to File**, **Photo to Email**, or **PDF Document**.
- If you are scanning to a connected computer, the scanning software will open for you to make adjustments and other selections, including the location of the scan file.
- For best scanning, keep the glass and the back of the lid clean. The scanner interprets any spot or mark detected as part of the scan image.



Get more info

Find more information

Additional product information can be found in the onscreen Help and Readme file that are installed with the HP Photosmart software.

- Onscreen Help includes instructions on product features and troubleshooting. It also provides product specifications, legal notices, environmental, regulatory, and support information, plus links to more information online on the web.
- The Readme file contains HP support contact information, operating system requirements, and the most recent updates to your product information.

To access the onscreen Help from your computer:

- Windows XP, Vista, Win 7: Click **Start** > **All Programs** > **HP** > **Photosmart C310 series** > **Help**.
- Mac OS X v10.5 and v10.6: In Finder, click **Help** > **Mac Help**. In the **Help Viewer**, choose **HP Product Help** from the **Mac Help** pop-up menu.

What's new? Web Services



HP ePrint

How to get started with HP ePrint

To use HP ePrint, you must have your printer connected to a network with an Internet connection.

- Press the **Wireless** button on the HP Photosmart front panel.
- Select the **Web Services** menu from the printer display. From here, you can turn the service on or off, display the printer's email address, and print an information page.

Print from anywhere

HP's free ePrint service provides an easy way to print from email, anywhere and anytime. Just forward an email to your printer's email address from your computer or mobile device, and both the email message and recognized attachments will print.

- HP ePrint might not have come with your printer, but you can easily add it via product update. See www.hp.com/go/ePrintCenter for availability and details.
- Attachments may print differently than they appear in the software program which created them, depending on the original fonts and layout options used.
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.

Your printer is protected

To help prevent unauthorized email, HP assigns a random email address to your printer, never publicizes this address, and by default does not respond to any sender. HP ePrint also provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of a virus or other harmful content.

- The HP ePrint service does not filter emails based on content, so it cannot prevent objectionable or copyrighted material from being printed.



HP Apps

Print the web, without a computer

Select an **Apps** icon on the printer display to print pages for the whole family.

Note: An Internet connection is required.

- Use the Quick Forms app locally. Print calendars, notebook and graph paper, even puzzles.
- Add more Apps from the web. Print coloring pages, greeting cards, and more!
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.



ePrintCenter

Use the HP ePrintCenter website

Use HP's free ePrintCenter website to set up increased security for HP ePrint, specify the email addresses that are allowed to send email to your printer, get more HP Apps, and access other free services.

Go to the ePrintCenter website for more information and specific terms and conditions:

www.hp.com/go/ePrintCenter



Specs

Power specifications

Note: Use this printer only with the power adapter supplied by HP.

- Power adapter: 0957-2271 (Brazil - 0957-2289)
- Input voltage: 100 to 240 Vac
- Input frequency: 50-60 Hz
- Power consumption: 85W Maximum, 50W Average

Network Printer Setup



USB to Wireless



Changing from USB to wireless network connection

If you initially set up your printer using a USB connection to your computer, you can switch the connection to a wireless network connection by following these steps.

Windows

To change from USB to wireless connection:

1. Click **Start**, click **HP**, click **Photosmart C310 series**, then click **USB to Wireless**. Keep your USB cable connected until prompted to disconnect it.
2. Follow the instructions on the displayed screens.
 - Click **Next** to move from one screen to the next.
 - Click **Help** to get additional information about what is required on that screen.

Mac

To change from USB to wireless connection:

1. On the HP Photosmart front panel, press the **Wireless** button to display the **Wireless** menu on the printer display.
2. Select **Wireless Settings**, then **Wireless Setup Wizard** on the display.
3. Follow the steps in the Wireless Setup Wizard to connect the printer.
4. To add the printer, go to **System Preferences**, select **Print & Fax**, then click the + button under the Printers list at the left. Select your printer from the list.

If your printer is not found during software installation...

Troubleshooting for a wireless printer setup

Check that your printer is connected to your network.

Run a **Wireless Network Test** to check that your printer is on the network. To do this:

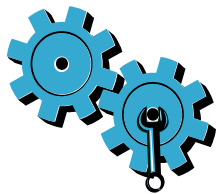
1. On the HP Photosmart front panel, press the **Wireless** button to display the **Wireless** menu on the printer display.
2. Select **Run Wireless Network Test** on the display.
3. The **Wireless Network Test Report** is automatically printed.
 - Check the top of the report to see if anything failed during the test.
 - See the Diagnostic Summary of all tests performed, and whether or not your printer passed.
 - View the Configuration Summary to identify the Network Name (SSID), Hardware Address (Mac), and IP address.

If your printer is not connected to the network:

1. Press the **Wireless** button on the Printer Display to open the **Wireless** menu. Select **Wireless Setup Wizard**.
2. Follow the instructions on the screen.

For additional help with setting up a wireless connection, go to the Wireless Printing Center site: www.hp.com/go/wirelessprinting.

Fixing connectivity issues



You may have picked the wrong network or typed in your network name (SSID) incorrectly.

Check these settings to ensure that they are correct.

You may have typed your wireless password (WEP key or WPA passphrase) incorrectly.

- If you are using encryption on your network, you'll need to enter a key. These are case-sensitive so be sure that it has been entered correctly.
- If the network name (SSID) or the wireless password are not found automatically during installation, and you don't already know them, you can download the Network Diagnostic Utility, which can help you locate them.
- The Network Diagnostic Utility runs on computers with Windows XP SP3, Vista, or Windows 7 OS. The computer should also be wirelessly connected to your network. To download the Network Diagnostic Utility, go to: www.hp.com/go/wirelessprinting.

You may have a router problem.

Try restarting both the printer and the router by turning off the power on each. Then, turn them both on again.

Your computer may not be connected to your network.

Make sure that the computer is connected to the same network to which the HP Photosmart is connected.

Your computer may be connected to a Virtual Private Network (VPN).

Temporarily disconnect from the VPN before proceeding with the installation. Being connected to a VPN is like being on a different network. You will need to disconnect from the VPN to access the printer over the home network.

Security software may be blocking communication.

Security software (firewall, anti-virus, anti-spyware) installed on your computer may be blocking communication between the printer and the computer. An HP Diagnostic Utility runs during installation and can identify firewalls installed on the printer.

Go to: www.hp.com/go/wirelessprinting for more help with firewalls. Try temporarily disconnecting your firewall, anti-virus, or anti-spyware applications to see if you can finish the installation successfully. You should re-enable the security applications after installation is complete.

Setup your firewall software to allow communication over UDP port 427 (Windows).

After software installation

If your printer has been successfully installed, but you are having trouble printing:

- Turn off the router, printer, and computer. Then, turn on router, printer, and computer - in that order.
- If powering down and up doesn't solve the problem, run the **Network Diagnostic Utility (Windows)**:
- Go to: www.hp.com/go/wirelessprinting to download the Network Diagnostic Utility, then run it.

HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	1 year unless otherwise stated

A. Extent of limited warranty

1. Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
2. For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
3. HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 - a. Improper maintenance or modification;
 - b. Software, media, parts, or supplies not provided or supported by HP;
 - c. Operation outside the product's specifications;
 - d. Unauthorized modification or misuse.
4. For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled cartridge or an expired ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
5. If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
6. If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
7. HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
8. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
9. HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
10. HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
 - a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - b. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - c. Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
3. THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

HP Limited Warranty

Dear Customer,

You will find below the name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country.

You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty.

Ireland: Hewlett-Packard Ireland Limited, 63-74 Sir John Rogerson's Quay, Dublin 2

United Kingdom: Hewlett-Packard Ltd, Cain Road, Bracknell, GB-Berks RG12 1HN

Malta: Hewlett-Packard International Trade B.V., Malta Branch, 48, Amery Street, Sliema SLM 1701, MALTA

South Africa: Hewlett-Packard South Africa Ltd, 12 Autumn Street, Rivonia, Sandton, 2128, Republic of South Africa



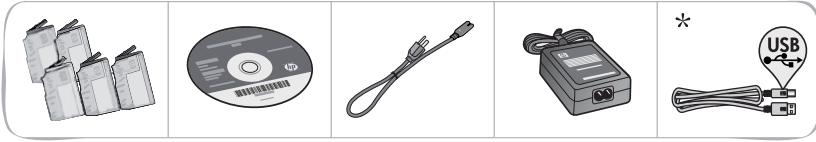
PHOTOSMART PREMIUM e-ALL-IN-ONE C310 SERIES

内容...

设置疑难排解 10
 HP Photosmart 入门 11
 功能和技巧 12
 新增功能 Web 服务 13
 网络打印机设置 14

由此开始设置...

1 确认包装盒内物品。



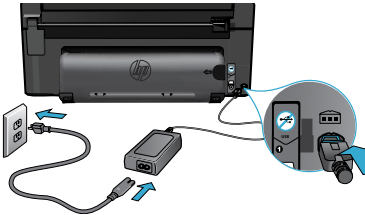
* 并非所有型号都提供

2 拆开打印机包装。去除所有胶带、保护膜和包装材料。

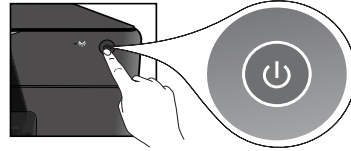


3 连接并打开电源。

重要事项! 在软件没有提示之前，请勿连接 USB 电缆！
 (仅限 Windows®)

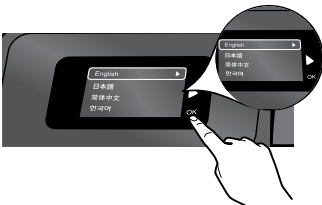


连接电源线和适配器。



按下 打开 HP Photosmart 电源。

4 按照“设置向导”进行操作。



确保按照显示屏上的说明完成 HP Photosmart 的设置和连接操作，包括如何设置网络打印机连接和安装墨盒。

如果计算机没有 CD/DVD 驱动器，请转至 www.hp.com/support 以下载和安装该软件。

WiFi 保护设置 (WPS)

此 HP Photosmart 支持 WiFi 保护设置 (WPS) 。只需按下 WPS 按钮，即可进行无线设置。

- 在设置过程中，如果提示您进行 WPS 并且您具有 WPS 路由器，那么请按下路由器上的 WPS 按钮。一旦连接成功，打印机上的无线 LED 指示灯将会亮起。
- 否则，请按照打印机显示屏上的设置向导完成无线设置。

注册 HP Photosmart。

通过在 www.register.hp.com 注册，获得更快的服务和支 持通知。

设置疑难排解

如果 HP Photosmart 无法开启...

检查电源线。

- 确保电源线牢固地连接到打印机和电源适配器。如果电源线正常，则电源上的 LED 灯亮起。
 - 如果使用电源插线板，请确保插线板的开关已打开。或者将打印机直接插入电源插座。
 - 测试电源插座，确保其工作正常。插上另一台可正常工作的设备，查看该设备是否有电。如果没有，则电源插座可能有问题。
 - 如果将打印机插入到带开关的插座中，请确保该插座开关已打开。
1. 关闭打印机电源，然后拔下电源线。重新插上电源线，然后按 **Ⓢ** 按钮打开打印机。
 2. 小心别按 **Ⓢ** 按钮太快。仅按一下按钮。打印机可能需要几分钟才能打开，所以如果多次按下 **Ⓢ** 按钮，可能会关闭打印机。
 3. 如果已经完成了所有上述步骤，但仍有问题，请联系 HP 支持部门进行维修。转至 www.hp.com/support。

如果无法打印...

Windows

确保 HP Photosmart 设置为默认打印机且未处于脱机状态。

1. 在 Windows 任务栏上单击开始。
2. 然后单击控制面板。
3. 然后打开：
 - 设备和打印机 (Windows 7)
 - 打印机 (Vista)
 - 打印机和传真 (XP)

查看打印机旁边是否有一个带对号的圈。如果没有，右键单击打印机图标并从菜单中选择“设置为默认打印机”。

如果您仍无法打印，或 Windows 软件安装失败：

1. 从计算机的 CD 驱动器中取出 CD，然后断开打印机与计算机间的连接。
2. 重新启动计算机。
3. 暂时禁用所有防火墙软件并关闭所有反病毒软件。
4. 将打印机软件 CD 插入计算机的 CD 驱动器，然后按照屏幕说明进行操作以安装打印机软件。请勿在没有提示的情况下连接 USB 连接线。
5. 安装完成后，重新启动计算机以及任何禁用或关闭的安全软件。

Mac

卸载并重新安装软件。

卸载程序会删除所有此 HP Photosmart 特定的 HP 软件组件，但不会删除与其他打印机或程序共享的任何组件。

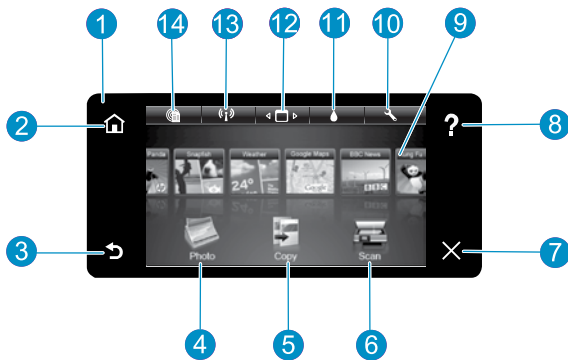
卸载软件的方法：

1. 断开打印机和计算机的连接。
2. 打开 Applications: Hewlett-Packard 文件夹。
3. 双击 **HP Uninstaller (HP 卸载程序)**。按照屏幕上的说明执行操作。

安装软件的方法：

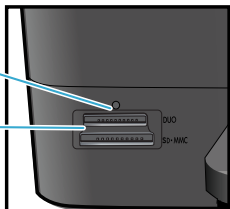
1. 将 CD 插入计算机的 CD 驱动器。
2. 在桌面上，打开 CD，然后双击 **HP Installer (HP 安装程序)**。
3. 按照屏幕上的说明执行操作。

HP Photosmart 入门



- 1** 显示 彩色触摸屏可以显示菜单、照片和信息。您可以横向或纵向移动以浏览照片和菜单项。
- 2** 主屏幕 返回主屏幕（打开产品时的默认屏幕）。
- 3** 返回 返回到上一个屏幕。
- 4** 照片 打开“照片”菜单，在此菜单中可以查看、编辑、打印和保存照片。
- 5** 复印 打开“复印”菜单，在此菜单中可以选择复印类型或更改复印设置。
- 6** 扫描 打开“扫描菜单”，从中可以选择扫描目的地。
- 7** 取消 停止当前的操作。
- 8** 帮助 触摸主屏幕上的“帮助”可以看到所有帮助主题。触摸任何屏幕上的“帮助”可以看到关于该屏幕的帮助。
- 9** Apps 提供访问 Web 和打印来自 Web 的信息（如地图、优惠券、填色卡和拼图）的快捷简便方法。
- 10** 设置 打开“设置”菜单，在此菜单中可以更改产品设置并执行维护功能。
- 11** 墨水量 打开“墨水”菜单以显示估计的墨水量。
- 12** 管理器 打开“管理器”，从中可以从“我的收藏”列表中删除应用程序。
- 13** 无线* 打开“网络”菜单，从中可以访问“无线设置向导”和 WiFi 保护设置。
- 14** HP ePrint 打开“Web 服务”菜单，从中可以查看和打印打印机的电子邮件地址。

简体中文



- a** 存储卡插槽的 LED 灯
- b** 存储卡插槽（DUO 和 SD-MMC）

*无线指示灯状态	
熄灭	无线广播已关闭。
开启（稳定）	无线广播已开启，打印机已连接到网络。
闪烁（缓慢）	无线广播已开启，但未连接到网络。它可能正在尝试连接。
闪烁（快速）	打印机未能使用 WiFi 保护设置连接到网络。



打印

- 直接从存储卡打印各种大小和纸张的照片。使用打印机显示屏上的照片菜单可以浏览照片、应用自动修复和进行选择。
- 从连接的计算机上的软件应用程序打印文档和照片。
- 安装新的墨盒时，请参阅墨盒包装上的图示以了解安装说明。确保在拆掉了塑料包装和橙色标签之后才旋开橙色塑料盖子。
- 第一次安装和使用 HP Photosmart 时，请确保安装设备附带的墨盒。这些墨盒是专为第一次使用打印机准备的。
- 确保墨水充足。要检查估计的墨水量，在打印机显示屏上选择设置，再选择工具，然后选择显示估计的墨水量。
- “照片黑色”墨盒与此打印机兼容。

墨水使用

打印过程中有多种方式使用墨盒中的墨水，包括：

- 初始化，准备打印机和墨盒进行打印。
- 打印头维护，保持打印喷嘴清洁、墨水流畅。

此外，墨盒用完后，墨盒中还会残留一些墨水。有关详细信息，请转至：

www.hp.com/go/inkusage。



复印

- 制作彩色或黑白副本。使用打印机显示屏上的复印菜单可以选择颜色、原件的实际大小或调整到适合页面大小、质量设置（草稿、正常和最佳）、纸张大小以及复印的份数。
- 将单张或薄的原件打印面朝下放到玻璃板的右上角。
- 对于较厚的原件，如书中的某页，则除去盖子。将原件打印面朝下放到玻璃板的右上角。如果可能，将盖子放在原件顶部，以提供白色的背景。



扫描

- 扫描照片或文档。使用打印机显示屏上的扫描菜单选择扫描至 PC、扫描至存储卡、或重印。将原件打印面朝下放到玻璃板的右上角。选择扫描快捷方式：照片至文件、照片至电子邮件或 PDF 文档。
- 如果要扫描到连接的计算机，将为您打开扫描软件以进行调整和其他选择，包括扫描文件的位置。
- 要获得最佳扫描结果，请保持玻璃板和盖子衬板的清洁。扫描仪会将检测到的任何斑点或标记都视为扫描图像的一部分。



获取详细信息

查找更多信息

其他产品信息可以在随 HP Photosmart 软件安装的屏幕帮助和“自述文件”中找到。

- 屏幕帮助包括关于产品功能和疑难排解的说明。它还提供产品规格、法律声明、环境、法规和支持的信息，以及 Web 上更多在线信息的链接。
- 自述文件包含 HP 支持联系信息、操作系统要求和产品信息的最新更新。

要访问计算机上的屏幕帮助：

- Windows XP、Vista 和 Win 7：单击开始 > 所有程序 > HP > Photosmart C310 series > 帮助。
- Mac OS X v10.5 和 v10.6：在 Finder 中，单击帮助 > Mac 帮助。在帮助查看器中，从 Mac 帮助弹出式菜单中选择 HP 产品帮助。



HP ePrint

HP ePrint 入门

- 要使用 HP ePrint，必须使用 Internet 连接将打印机连接到网络。
- 按下 HP Photosmart 前面板上的**无线**按钮。
- 从打印机显示屏上选择 **Web 服务**菜单。从这里，您可以打开或关闭服务，显示打印机的电子邮件地址以及打印信息页。

随时随地打印

HP 的免费 ePrint 服务使您能够随时随地从电子邮件轻松打印。只需将电子邮件从您的计算机或移动设备转发到打印机的电子邮件地址，邮件内容和识别出来的附件就都可以打印出来。

- HP ePrint 可能不随打印机一起提供，但是您可以通过产品更新轻松地添加它。请参阅 www.hp.com/go/ePrintCenter 以获取可用性和详细信息。
- 根据所用的原件字体和版式选项，附件打印出来后，可能和创建它们的软件程序中所展现的外观不同。
- 免费产品更新附送此服务。可能需要某些更新才能启用特定功能。

打印机受保护

为协助阻止未经授权的电子邮件，HP 为您的打印机分配随机的电子邮件地址，绝不会公开这个地址，且默认不回复任何发件人。HP ePrint 还提供了行业标准垃圾邮件过滤功能，并将电子邮件和附件转换为仅打印格式，以减少病毒或其他有害内容的威胁。

- HP ePrint 服务不会基于内容过滤电子邮件，因此它无法防止打印令人反感或侵犯版权的内容。



HP 应用程序

不使用计算机打印 Web 内容

在打印机显示屏上选择 **Apps** 图标可以打印整个系列的页面。

注意：需要 Internet 连接。

- 使用本地“快速表单”应用程序。可以打印日历、笔记和图纸，甚至拼图。
- 从 web 添加更多应用程序。可以打印彩色页面、贺卡等等！
- 免费产品更新附送此服务。可能需要某些更新才能启用特定功能。



ePrintCenter

使用 HP ePrintCenter 网站

使用 HP 的免费 ePrintCenter 网站可以增加 HP ePrint 的安全，指定允许向您的打印机发送电子邮件的电子邮件地址、获取更多 HP 应用程序以及访问其他免费服务。

转至 ePrintCenter 网站可以获取更多信息以及特定的条款与条件：www.hp.com/go/ePrintCenter



规范

电源规格

注意：此打印机仅使用 HP 提供的电源适配器。

- 电源适配器：0957-2271（巴西 - 0957-2289）
- 输入电压：100–240 Vac
- 输入频率：50-60 Hz
- 功耗：最大功耗 85W，平均功耗 50W



USB 到无线



将 USB 连接更改为无线网络连接

如果您最初是用 USB 连接至计算机来设置打印机的，可以通过执行以下步骤将连接改为无线网络连接。

Windows

要从 USB 连接更改为无线连接：

1. 依次单击开始、HP、Photosmart C310 series 以及 USB 到无线。保持 USB 电缆连接，直到提示您断开它为止。
2. 按照显示屏幕上的说明进行操作。
 - 单击下一步从一个屏幕移动到下一个屏幕。
 - 单击帮助获取关于此屏幕上所需内容的其他信息。

Mac

要从 USB 连接更改为无线连接：

1. 在 HP Photosmart 前面板上，按下无线按钮以在打印机显示屏上显示无线菜单。
2. 选择无线设置，然后在显示屏上选择无线设置向导。
3. 按照“无线设置向导”中的步骤连接打印机。
4. 要添加打印机，请转至系统首选项，选择打印和传真，然后在左边的“打印机”列表下单击 + 按钮。从列表中选择打印机。

如果在软件安装过程中找不到打印机...

无线打印机设置疑难排解

检查您的打印机是否已连接到网络。

运行无线网络测试检查打印机是否已联网。要执行此操作：

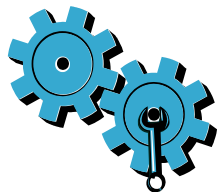
1. 在 HP Photosmart 前面板上，按下无线按钮以在打印机显示屏上显示无线菜单。
2. 在显示屏上选择运行无线网络测试。
3. 将自动打印无线网络测试报告。
 - 检查报告的开头，查看测试过程中有无出现故障。
 - 查看执行的所有测试的“诊断摘要”以及打印机是否通过测试。
 - 查看“配置摘要”以确认网络名称 (SSID)、硬件地址 (Mac) 和 IP 地址。

如果您的打印机未连接到网络：

1. 在打印机显示屏上按下无线按钮可以打开无线菜单。选择无线设置向导。
2. 随后按照屏幕上的说明操作即可。

有关设置无线连接的其他帮助，请转至 Wireless Printing Center 网站：

www.hp.com/go/wirelessprinting。



您可能选择了错误的网络或没有正确键入网络名称 (SSID)。

检查这些设置以确保设置正确。

可能输入了不正确的无线密码 (WEP 密钥或密码)。

- 如果在网络上使用了加密，那么将需要输入密钥。这些密钥是区分大小写的，所以请确保正确输入了密钥。
- 如果安装过程中未自动找到网络名称 (SSID) 或无线密码，而您又不知道，那么可以下载网络诊断实用程序，帮助您查找网络名称或无线密码。
- 网络诊断实用程序可以在安装了 Windows XP SP3、Vista 或 Windows 7 操作系统的计算机上运行。计算机应该也无线连接到网络。要下载网络诊断实用程序，请转至：
www.hp.com/go/wirelessprinting。

路由器可能存在问题。

尝试重新启动打印机和路由器：先关闭打印机和路由器的电源，然后，将它们再次打开。

您的计算机可能没有连接到网络。

确保将计算机与 HP Photosmart 连接到同一网络。

您的计算机可能已连接到虚拟专用网络 (VPN)。

在继续安装前临时断开 VPN 的连接。连接到 VPN 如同位于其他网络。您需要断开与 VPN 的连接才能访问家庭网络上的打印机。

安全软件可能会阻止通信。

安装在计算机上的安全软件（防火墙、反病毒、反间谍）可能会阻止打印机和计算机之间的通信。HP 诊断实用程序在安装过程中运行，可以识别打印机上安装的防火墙。

请转至：www.hp.com/go/wirelessprinting 以获取关于防火墙的更多帮助。请尝试暂时断开与防火墙、反病毒或反间谍应用程序的连接以查看是否可成功完成安装。安装完成后，可重新启用安全性应用程序。

设置防火墙软件以允许通过 UDP 端口 427 (Windows) 进行通信。

软件安装后

如果成功安装了打印机，但是打印出了问题：

- 关闭路由器、打印机和计算机的电源。然后打开路由器、打印机和计算机的电源（需按此顺序进行）。
- 如果打开关闭电源不能解决这个问题，请运行网络诊断实用程序 (Windows)。
- 请转至：www.hp.com/go/wirelessprinting 下载网络诊断实用程序，然后运行它。

HP 打印机有限保修声明

HP 产品	有限保修期限
软件媒体	90 天
打印机	1 年
打印或墨盒	直到 HP 墨水用完，或到达印在墨盒上的“保修结束”日期，视何者为先。本保修不涵盖重新灌注、再加工、修整、误用，或被擅改的 HP 墨水产品。
打印头（仅适用于其打印头可供客户更换的产品）	1 年
附件	90 天

A. 有限保修的范围

1. 惠普 (HP) 向最终用户保证，在上述指定的保修期内，上述指定的 HP 产品自购买之日起无材料及工艺上的缺陷。
2. 对于软件产品，HP 的有限保修仅适用于无法执行编程指令的故障。HP 不保证产品工作时不会中断或无错误。
3. HP 的有限保修仅限于由正常使用产品而产生的缺陷，不适用于任何其他问题，包括因以下原因而产生的问题：
 - a. 不正确的维护或调整；
 - b. 使用非 HP 提供或支持的软件、介质、部件或耗材；
 - c. 在产品技术规格以外的条件下操作；
 - d. 未经授权的调整或误用。
4. 对于 HP 打印机产品，使用非 HP 墨盒或重新灌注的墨盒既不影响对客户保修也不影响与客户签订的任何 HP 支持合同。但是，如果打印机由于使用非 HP 墨盒或重新灌注的墨盒或过期的墨盒而发生故障或损坏，HP 在维修打印机时将根据具体故障或损坏，收取标准工时费和材料费。
5. 如果 HP 在适用的保修期内收到符合 HP 保修条件的任何产品的缺陷的通知，HP 将自行决定对有缺陷的产品进行维修或更换。
6. 如果 HP 无法适时维修或更换符合 HP 保修条件的有缺陷产品，HP 将在接到缺陷通知后的合理时间内，退回该产品的全额货款。
7. 在客户将有缺陷的产品退回 HP 之前，HP 不承担维修、更换或退款的义务。
8. 更换的产品可能为全新产品或相当于全新产品，前提是它的功能至少与被更换的产品相当。
9. HP 产品可能包含性能等同于新部件的再加工部件、组件或材料。
10. HP 的有限保修在任何销售保修范围内的 HP 产品的国家或地区均有效。可与授权的 HP 服务机构签订其他保修服务（如现场服务）合同，这些机构分布在由 HP 或授权进口商销售 HP 产品的国家/地区。

B. 有限保修

在当地法律允许范围内，HP 及其第三方供应商，对有关 HP 的产品，无论是以明示或默示的形式，均没有任何其他保修或条件并特别声明没有任何用于特定目的适销性、质量满意度以及适用性的默示保修或条件。

C. 责任限制

1. 在当地法规允许的范围内，本保修声明中提供的补偿是对用户的唯一补偿。
2. 在当地法规允许的范围内，除了本保修声明中特别规定的责任外，在任何情况下，无论是根据合同、民事侵权行为或其他法律准则，无论是否告知产生此类损失的可能性，HP 或其第三方供应商对直接、特殊、偶发、继发的损失概不承担责任。

D. 当地法律

1. 此保修声明赋予用户特定的法律权利。用户还可能拥有其他权利，具体情况视州（美国）、省（加拿大）及国家/地区（世界其他地方）而异。
2. 如果本保修声明与当地法规发生矛盾，则应视为已修改以便与当地法规保持一致。根据这类当地法规，本保修声明中的某些责任免除和限制可能不适用于用户。例如，美国的某些州及美国以外的某些政府（包括加拿大的某些省），可能会：
 - a. 排除本保修声明中的责任免除和限制条款对用户法定权利的限制（例如英国）；
 - b. 限制制造商实施这种责任免除或限制的能力；或者
 - c. 赋予客户附加的保修权利，指定默示保修的期限（对这种默示保修制造商不得拒绝），或者不允许制造商对默示保修的期限加以限制。
3. 除非另有法律许可，本声明中的保修条款不得排除、限制或修改适用于此产品销售的强制性法律权利，而是对该权利的补充。