Getting Help

For additional help with your drive, its installation, and the software, contact one of the following:

**HP Customer Care Web Support**
For the latest updates and information, go to: [http://hpsupport.wdc.com](http://hpsupport.wdc.com)

**E-mail Support**

**Toll-free Telephone Support**
North America   866.444.7407
International   +800.636.6666
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About HP SimpleSave Backup Software

Welcome to HP SimpleSave Backup Software, a utility you can use with your HP SimpleSave Desktop or Portable Hard Drive that makes it easy to protect the valuable information on your computer.

**HP SimpleSave Backup Software Features**

- Easily back up all of your digital music, photo, video, recorded TV, gaming, or other data files.
- Easily restore any or all of your backed up files.
- Automatically backs up changes whenever the computer is idle for 5 minutes.
- Can be used to back up multiple computers.

_Note:_ HP SimpleSave does NOT back up your operating system or applications.

**Supported Operating Systems**

- Windows® 7
- Windows Vista®
- Windows XP

_Note:_ Compatibility may vary depending on user’s hardware configuration and operating system.

**Important:** For highest performance and reliability, it is recommended that you install the latest updates and service pack (SP) for your operating system. Go to the **Start** menu and select **Windows Update**.
Getting Started

HP SimpleSave Backup Software runs directly from your HP SimpleSave drive and does not need to be installed on your computer.

You may have to wait up to a full minute for your computer to configure your HP SimpleSave drive the first time it’s connected to your computer. You may see several configuration messages appear on the screen as your computer sets up your HP SimpleSave drive for the first time. You will not see these configuration messages the next time you plug in your HP SimpleSave drive.

The HP SimpleSave Backup Software automatically starts each time you plug in your HP SimpleSave drive. To turn off this feature, follow the instructions under “Enable or Disable Autostart” on page 12.

If HP SimpleSave software does not automatically start:

1. Click Computer in Windows 7 or Windows Vista or My Computer in Windows XP to navigate to your HP SimpleSave drive.
2. Double-click the HP Launcher folder, then double-click HP Launcher.exe.

Agree to the End User License Agreement (EULA) the first time you use HP SimpleSave by clicking the Accept button. Each time you start HP SimpleSave it automatically checks for a software update. To turn off this feature, see “Turning Off Automatic Updates” on page 12.
How to Back Up Your Files

After you open HP SimpleSave, it automatically begins backing up the most common file types on your computer’s primary hard drive.

To change backup options including file types and locations, see “My Options” on page 9.

Click Start or wait for the automatic timer to finish counting down to start the backup process. Press any key to stop the countdown.

Backup Notes

- It can take several hours (or more) to back up your computer for the first time. You should consider performing your first backup at a time when your computer is idle.
- Although SimpleSave incorporates a mechanism to attempt to save files that are in use, it is highly recommended that you close all other programs to ensure that all files are backed up at the earliest opportunity.

HP SimpleSave prepares your backup by first scanning your computer. This may take a few minutes depending on the amount of content on your computer.

You will be presented with a summary of the files found on your computer grouped into different content categories. The most common file types on your primary drive are backed up by default. If you need to add custom file extension to be excluded, see “My Options” on page 9.

The name of the backup is automatically created based on your computer’s name. The backup name will appear below the summary of the files found on your computer.
If you want to make any changes to the file types, folders, or locations to be backed up, click on **Change File Types and Locations** on the bottom of the screen. For more information about changing file types and locations, see “My Options” on page 9.

![Backup Process](image)

Click **Start** to begin the backup process.

Your backup progress displays during the backup. You can see how many files are planned for backup and how many have completed. The first time you back up your computer it can take up to several hours (or more).

Click **Pause** to temporarily halt the backup process if you need to use your computer for other tasks. Click **Resume** to restart the backup process. If you need to permanently stop the backup process, click **Cancel**.

The following screen displays when the backup process is complete.

![Backup Complete](image)
Sometimes a file cannot be backed up. If this occurs you will be notified to click the View Report button. The report outlines which files could not be backed up. If you need help, go to the HP SimpleSave support website at http://hpsupport.wdc.com.

You can unplug your HP SimpleSave drive after your initial backup, however it is recommended to leave it plugged in so you always have a backup of your computer files. As long as your HP SimpleSave drive remains plugged into your computer and the HP SimpleSave Monitor is running, your computer will be backed up automatically each time your computer remains idle (not used) for five minutes.

If you unplug your HP SimpleSave drive, just plug it back in and run HP SimpleSave by clicking the HP SimpleSave application icon. The software automatically backs up any modified files and all new files since your last backup from your computer to your HP SimpleSave drive.

### Backing up Multiple Computers

If you want to back up another computer, simply unplug your HP SimpleSave drive and plug it into the other computer. Follow the same steps as detailed in “How to Back Up Your Files” on page 3.

### About the HP SimpleSave Monitor

The HP SimpleSave Monitor appears in your system tray after the initial backup is performed. The HP SimpleSave Monitor continuously watches your computer for any new or changed files and automatically backs up those files after your computer is idle (not used) for five minutes. Your HP SimpleSave drive must be left plugged into your computer for the HP SimpleSave monitor to work.

Before disconnecting your HP SimpleSave drive, exit HP SimpleSave by right-clicking the HP SimpleSave Monitor, then click Exit.

To launch the HP SimpleSave main application, right-click on the HP SimpleSave Monitor, then select Launch HP SimpleSave as shown in the image below. To view the backup log report, right-click on the HP SimpleSave Monitor, then select View Report as shown in the image below.

*Note:* If you exit the HP SimpleSave Monitor, any new or changed files will NOT be backed up.
How To Restore Files

Use HP SimpleSave to restore files you have backed up on your HP SimpleSave drive.

Plug the HP SimpleSave drive into the computer onto which you want to restore your files. Double-click the HP SimpleSave icon in your system tray to start the HP SimpleSave application.

When the “Welcome to HP SimpleSave” screen appears, click the Restore button at the bottom of the screen. Restore only appears if there is a backup file on the drive.

Select the backup file you want to restore files from, then click Open.

Next, select what you want to restore. Restore Everything is selected by default. Choose this option if you want to restore everything that was backed up.
Click **Restore Only These Files** to choose specific files or folders you want to restore. Make your selections by clicking the check boxes next to the folders. You can select individual files by selecting the files on the right and clicking the checkbox on the top left of the file. Double-click any of the files if you want to preview the file before restoring. Click **OK** when finished making your selections.

![Restore Only These Files](image)

**Note:** The files view is set to thumbnail view by default. Click the view icon and make a selection from the list to change the view to details, icon, list, or small icon.

Next, select where you want to save your restored files.

Clicking **Restore to original path** restores your files to their original location on your primary drive. If your original files still exist in the original location, HP SimpleSave prompts you to decide if you want to **Replace**, **Keep Both**, or **Skip** for each duplicate file found.

It is recommended you restore your files to one new folder by clicking **Restore to one folder**. By default, your files are saved to a new folder found at ‘C:\Restore Files.’ Click **Change Folder** to specify a different location. Click **OK** to continue.
Your files will be restored in the same folder structure as when they were originally backed up.

Note: It may take several minutes to several hours to restore your files depending on the amount of files you are restoring.

The following screen appears when the restore process is complete.

Sometimes a file cannot be restored. Click View Report if this occurs. The report outlines which files could not be restored. If you need help, go to the HP SimpleSave support website at http://hpsupport.wdc.com.
My Options

HP SimpleSave has several options for backup plan customization. To access the options page, click My Options in the HP SimpleSave welcome screen.

File Types & Locations

HP SimpleSave automatically backs up the most common file types on your computer’s primary hard drive by default. You can use the File Types & Locations option to modify these settings.

Click Search only these locations under Select Search Location: to specify specific drives or folders you want HP SimpleSave to back up. If you only wanted to back up the “My Documents” folder, you can back up only that folder and no other.

Under Select File Types:, all file types to be backed up are selected. You can deselect a file type to back up by clicking the corresponding blue box. For example, you may want to back up all of your content except videos, in which case you would deselect the Video Files box.

Note: These settings will remain saved even if you unplug your HP SimpleSave drive.
Advanced Settings
Click **Advanced Settings** if you want to include or exclude files with certain extensions from the backup. There are a set of file types that are excluded by default from being backed up. Those files are excluded by including their extensions in the "excluded extensions" list.

For example, batch files ("BAT" extension) and log files ("LOG" extension) are excluded by default. You can include a file type by unchecking the extension for the file type. For instance, as the example below shows, you can uncheck "*.BAT" and "*.LOG" to include batch and log files in your backup. You can also go back and exclude such file types by checking the extension you previously unchecked.

![Set Exclusion Rules](image)

If you have software that uses a file type that you do not want to be backed up, you can add a custom extension to the excluded extensions list by clicking on the green "plus sign" ('+') located in the bottom right of the screen. When the "File Extension" window appears, type the extension of the file type you want to exclude from backup, then click **Save**.

![File Extension](image)

Click **OK** to save your preferences.
Once you have added at least one custom extension to the Custom list, you can uncheck (not exclude) or check (exclude) the extensions in that list.

![Custom Exclusion Rules]

You can also delete extensions in the Custom list by clicking on the extension, then clicking on the "minus sign" (‘-’) in the lower right of the screen. When you click on the ‘-’ sign, the following window displays:

![Delete Confirmation]

Click Yes to delete the custom extension or No to leave the extension in the list.
About This Software

In the “About this Software” window you can easily check on the HP SimpleSave version information, manually check for a software update, and review the End User License Agreement.

Turning Off Automatic Updates
If you do not want HP SimpleSave to check for updates each time the program starts, click Check for Update, then click In the future do not check for software updates automatically. Click OK.

Enable or Disable Autostart
HP SimpleSave Autostart is enabled by default. To disable Autostart so that HP SimpleSave does not start automatically when you plug in your HP SimpleSave drive, deselect Enable Autostart.

Language Preferences
HP SimpleSave matches the language of your operating system by default. To change the language, select a different language from the list, click OK, then restart HP SimpleSave for the change to take effect.