



Product Support

HP SimpleSave - Hard Drives

HP Portable - Hard Drives

June 14, 2011

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Phone

Country	Phone number	Hours of support
North America		
United States/Canada	1-866-444-7407	Monday-Thursday 8 am – 7 pm (CST) Friday 8 am – 5 pm (CST)
Europe, Middle East, Africa		
Austria (Österreich)	00 800-636-66666	Monday-Thursday 9 am - 5:30 pm (CET) Friday 9 am - 4 pm (CET)
Belgium (België/Belgique/Belgien)	"	"
Cyprus	"	"
Czech REP	"	"
Denmark (Danmark)	"	"
Estonia		
Finland	990 (Telia) / 999 (Elisa) +800636-6666 990 800-636-66666	"
France (France)	00 800-636-66666	"
Germany (Deutschland)	"	"
Greece	"	"
Hungary	800-636-66666	"
Iceland	"	"
Ireland (Éire)	00 800-636-66666	"
Israel	014 800-636-66666	"
Italy (Italia)	00 800-636-66666	"
Lithuania	"	"
Luxembourg	"	"
Netherlands (Nederland)	"	"
Norway (Norge)	"	"
Poland	"	"
Portugal	"	"
Slovak REP	"	"
South Africa	"	"
Spain (España)	"	"
Sweden (Sverige)	"	"



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Switzerland (Schweiz/Suisse/Svizzera)	"	"
United Kingdom	"	"
Asia Pacific		
Australia	0011-800-636-66666	Monday-Friday 8 am – 4 pm (AET)
China	00-800-636-66666	Monday-Friday 9am – 6 pm (ST)
Hong Kong	001-800-636-66666	"
India *	"	"
Indonesia	001-803-011-0473	"
Japan	KDDI: 001+010+ (800) IDC: 0061+010+ (800) Tele: 0041+010+ (800) NTT: 0033+010+ (800) + (800) -636-6666	"
Korea	001-800-636-66666	
Malaysia	00-800-636-66666	"
New Zealand	00-800-636-66666	Monday-Friday 8 am – 4 pm (AET)
Philippines	00-800-636-66666	Monday-Friday 9am – 6 pm (ST)
Singapore	001-800-636-66666	"
Taiwan	00-800-636-66666	"
Thailand	001-800-636-66666	Monday-Friday 10 am – 7 pm (ST)

Latin America		
Argentina	00-800-636-66666	Monday-Friday 8 am - 4 pm (BRT)
Brazil	0021-800-636-66666	"
Chile *	00-800-636-66666	"
Columbia	009-800-636-66666	"
Grenada (English Only)	800-636-66666	"
Mexico *	00-800-636-66666	Monday-Friday 8 am – 4 pm (CST)
Panama	00-800-636-66666	Monday-Friday 8 am - 4 pm (BRT)
Peru	00-800-636-66666	"
Uruguay	00-800-636-66666	"
Venezuela *	00-800-636-66666	"



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E-mail

Language	Address
English	http://hpsupport.wdc.com/hpsupport/email.asp?lang=en
Deutsch (German)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=de
Español (Spanish)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=es
Français (French)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=fr
Italiano (Italian)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=it
Nihongo (Japanese)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=jp
Português (Portuguese)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=bp
Russkiy (Russian)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=ru
ภาษาไทย (Thai)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=th
한국어 (Korean)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=kr
汉语 (Chinese Simplified)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=cn
漢語 (Chinese Traditional)	http://hpsupport.wdc.com/hpsupport/email.asp?lang=ch



Web Site

Language	Address
漢語 (Chinese Traditional)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=ch
汉语 (Chinese Simplified)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=cn
English	http://hpsupport.wdc.com/hpsupport/index.asp?lang=en
Français (French)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=fr
Deutsch (German)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=de
Italiano (Italian)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=it
Nihongo (Japanese)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=jp
한국어 (Korean)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=kr
Português (Portuguese)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=bp
Russkiy	http://hpsupport.wdc.com/hpsupport/index.asp?lang=ru
Español (Spanish)	http://hpsupport.wdc.com/hpsupport/index.asp?lang=ls
Thai	http://hpsupport.wdc.com/hpsupport/index.asp?lang=th

