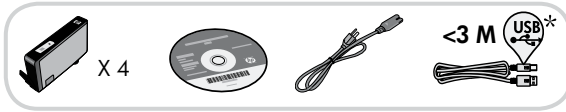




PHOTOSMART 6510 e-ALL-IN-ONE SERIES

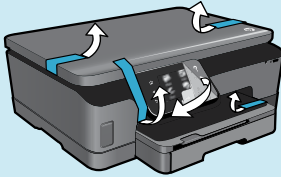
确认包装盒内物品。



* 并非所有型号都提供这些物品。

开始设置...

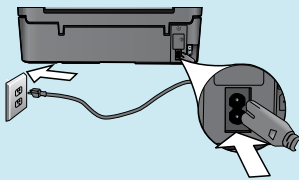
1 拆开打印机包装




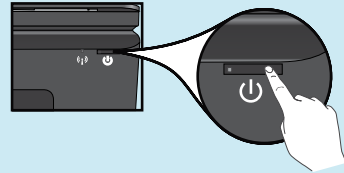
去除所有胶带、保护膜和包装材料。



2 开机



连接电源线和适配器。触摸  以打开打印机。



在打印机显示屏上继续设置并激活 ePrint

打印机显示屏上的动画和说明将引导您完成设置打印机所需的全部步骤。



控制面板按钮仅在可用时才会亮。

- 1 主屏幕：触摸此按钮可显示主屏幕。
- 2 5 方向按钮：触摸这些按钮可让您在照片、应用程序和菜单选项之间进行浏览。
- 3 后退：触摸此按钮可返回前一个屏幕。
- 4 帮助：触摸此按钮可运行动画并获取更多帮助。
- 6 取消：触摸此按钮可停止当前正在执行的作业。

没有 CD/DVD 驱动器？

如果计算机没有 CD/DVD 驱动器，请转至 www.hp.com/support 下载并安装该软件。

注册您的打印机

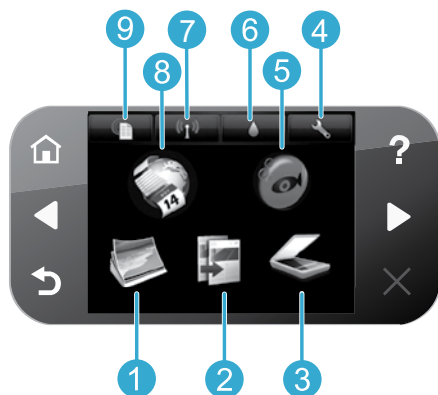
通过在 www.register.hp.com 注册，获得更快的服务和支支持通知。

Printed in [English]
Printed in [Simplified Chinese]

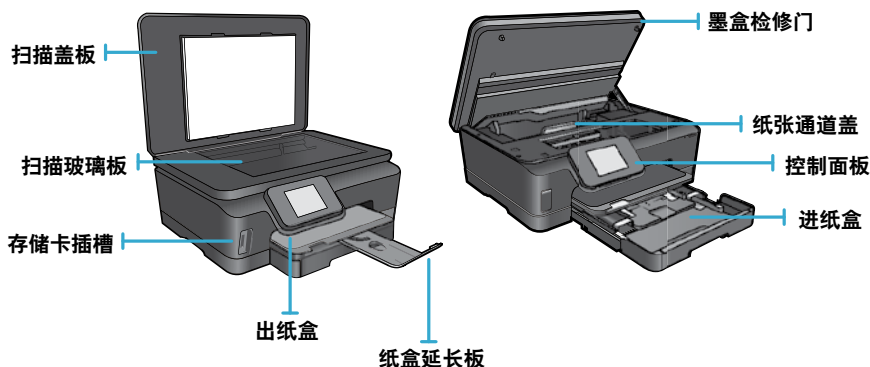


CQ761-90083

HP Photosmart 入门



- 1 照片：**查看、打印和重新打印照片。
- 2 复印：**选取复印类型或更改复印设置。
- 3 扫描：**将照片或文档扫描到连接的计算机或存储卡。
- 4 设置：**更改首选项并使用工具执行维护功能。
- 5 Snapfish：**上传、编辑并共享您的照片。根据您所在的国家/地区，Snapfish 可能不可用。
- 6 墨水：**显示每个墨盒的估计墨水量。
- 7 无线：**显示无线状态、IP 地址、网络名称、硬件地址 (MAC) 和 Wireless Direct 状态。
- 8 Apps：**提供访问和打印来自 Web 的信息（如地图、着色页和谜题等）的快捷方法。
- 9 ePrint：**显示打印机的电子邮件地址、ePrint 状态和 ePrint 功能。



电源规格

注意：仅将 HP 提供的电源线用于此打印机。

CQ191-60017

- 输入电压：100-240 Vac (+/- 10%)
- 输入频率：50/60 Hz (+/- 3 Hz)

CQ191-60018

- 输入电压：200-240 Vac (+/- 10%)
- 输入频率：50/60 Hz (+/- 3 Hz)

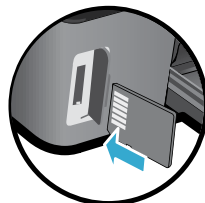
功能和提示

经济且节能

- 独立的墨水箱可让您分别更换每一个墨盒。
- 默认情况下，将打开“节能”模式与“自动关闭电源”功能，从而降低能耗。您可以从打印机显示屏上的设置 > 首选项菜单中更改这些设置。

打印照片和文档

- 直接从存储卡以不同尺寸和纸张打印照片。将存储卡插到存储卡插槽内。触摸查看和打印，从打印机显示屏中浏览并打印照片。使用编辑菜单旋转照片、裁剪照片、或者打开或关闭修复照片。
- 从所连接计算机上的软件打印文档和照片。
- 在收到墨水量较低警告消息后，请准备好备用墨盒，以避免可能导致的打印延误。在打印质量尚可接受之前，没有必要更换墨盒。
- 墨盒中的墨水以多种不同方式用于打印过程，这些方式包括让打印机和墨盒准备就绪进行打印的初始化过程，还包括确保打印头保持清洁并使墨水通畅流动的打印头维护过程。此外，当墨盒用完后，墨盒中还会残留一些墨水。有关详细信息，请访问：www.hp.com/go/inkusage。
- 安装新的墨盒时，请先去除橙色的塑料拉环，然后转动橙色塑料帽。

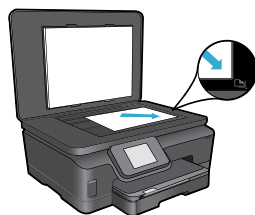


使用多种设置进行复印

- 制作彩色、黑白或经济副本。使用打印机显示屏上的设置菜单来设置副本的纸张尺寸、纸张类型、调整尺寸、更改质量、调整图像色彩亮度、设置边距和增强。
- 将原件打印面朝下放到玻璃板的右上角。
- 对于较厚的原件，如书本页，可卸下盖板。将原件打印面朝下，放在玻璃板右前角。如可能，可以将盖板放在原件上面，以获取白色背景。

扫描照片或文档

- 使用打印机显示屏上的扫描菜单：
 1. 选择扫描至 PC、扫描至存储卡或重新打印。
 2. 将原件打印面朝下放到玻璃板的右上角。
 3. 选择扫描类型：照片至文件、照片至电子邮件或 PDF 文档。
- 如果未列出您的计算机，请确保打印机已通过无线网络或 USB 电缆连接到计算机。如果打印机已通过 USB 电缆连接到计算机，则您可以立即从打印机显示屏启动扫描。如果打印机通过无线网络连接到 Windows 计算机，则需要首先在软件中启用无线扫描。为此，请：
 1. 在您的计算机中依次单击开始 > 所有程序 > HP > HP Photosmart 6510 series。
 2. 在扫描仪操作下方，单击管理扫描到计算机。
- 为获得最佳扫描效果，请保持玻璃板和衬板背面的清洁。扫描仪会将检测到的任何斑点或标记都视为扫描图像的一部分。
- 如果要调整扫描尺寸、输出类型、扫描分辨率、文件类型和其他设置，请从打印机软件启动扫描。



自动无线连接（用于无线连接到网络的打印机）

自动无线连接将自动配置打印机的无线网络设置。按照打印机显示屏上的说明设置打印机硬件，然后插入打印机软件 CD。软件将指导您完成软件安装。如果自动无线连接方法不适用于您的配置或操作系统，软件将引导您完成另外一种无线安装方法。有关无线安装的详细信息，请访问 HP 无线打印中心网站 (www.hp.com/go/wirelessprinting)。

如果无法打印...

检查错误消息并解决问题。如果您仍无法进行打印，请按顺序尝试以下操作：

Windows

确保 HP Photosmart 被设置为默认打印机且未处于脱机状态。

为此，请：

1. 在 Windows 任务栏上，单击**开始**。
2. 然后单击：
 - **设备和打印机** (Windows 7®)
 - **打印机** (Windows Vista®)
 - **控制面板**，接着单击**打印机和传真** (Windows XP®)

查看打印机旁边是否有一个带对号的圈。如果没有，请右键单击打印机图标，从菜单中选择**设置为默认打印机**。要确认您的打印机未脱机，请右键单击打印机图标，确认**脱机使用打印机**和**暂停打印**未选中。

如果您仍无法打印，或者 HP 打印机软件安装失败，请执行以下操作：

1. 从计算机的 CD 驱动器中取出 CD，然后断开打印机与计算机间的连接。
2. 重新启动计算机。
3. 暂时禁用所有软件防火墙并关闭所有反病毒软件。
4. 将打印机软件 CD 插入计算机的 CD 驱动器，然后按照屏幕上的说明安装打印机软件。请勿在没有提示的情况下连接 USB 连接线。
5. 安装完成后，重启计算机以及您禁用或关闭的任何安全软件。

Mac

检查打印队列：

1. 在“系统首选项”中，单击**打印和传真**。
2. 单击**打开打印队列**按钮。
3. 单击打印作业将它选取。
4. 使用下列按钮来管理打印作业：
 - **删除**：取消选取的打印作业。
 - **重新开始**：继续执行暂停的打印作业。
 - 进行了任何更改后，再次尝试打印。

重新启动并重置：

1. 重新启动计算机。
2. 重置打印机：
 - a. 关闭打印机，然后断开电源线连接。
 - b. 等待一分钟，再插上电源线，打开打印机。

如果您仍无法打印，请卸载并重新安装 HP 打印机软件。卸载软件的方法：

1. 断开打印机和计算机的连接。
2. 打开应用程序：**Hewlett-Packard** 文件夹。
3. 双击 **HP Uninstaller**。按照屏幕上的说明执行操作。

安装软件的方法：

1. 将 CD 插入计算机的 CD 驱动器。
2. 在桌面上，打开 CD，然后双击 **HP Installer**。
3. 按照屏幕上的说明执行操作。

网络打印机使用与故障排除

从无线打印中心获取帮助

HP 无线打印中心网站 (www.hp.com/go/wirelessprinting) 是一种在线参考手册, 可引导您设置家用网络和 HP 打印机以进行无线打印。在此网站中, 您将会找到可帮助您执行以下操作的信息:

- 准备无线网络。
- 设置打印机。
- 重新配置系统。
- 对设置过程中出现的问题进行故障排除, 包括使用 Windows 网络诊断实用程序。
- 了解防火墙和安全信息以及设置。

将 USB 连接更改为无线网络连接

如果您最初是用 USB 连接至计算机来设置打印机的, 可以通过以下步骤将连接改为无线网络连接。

Windows

从 USB 改为无线连接的步骤:

1. 在您的计算机中依次单击开始 > 所有程序 > HP > HP Photosmart 6510 series > 打印机设置和软件。
2. 单击将连接 USB 的打印机转换为无线。在系统提示断开连接之前, 请始终保持 USB 电缆处于连接状态。
3. 随后按照屏幕上的说明操作即可。

Mac

从 USB 改为无线连接的步骤:

1. 在 HP Photosmart 控制面板的主屏幕中, 触摸向右方向按钮, 然后触摸无线图标。
2. 触摸无线设置向导。
3. 按“无线设置向导”中的步骤连接打印机。
4. 使用“应用程序/Hewlett-Packard/设备实用程序”中的 HP 设置助理将此打印机的软件连接更改为无线连接。

与多台计算机共享您的打印机

如果您已经将您的打印机连接到无线网络, 并且想让连接到相同网络的其他计算机可共享此打印机, 您需要在其他计算机上安装打印机软件。在软件安装过程中, 请在出现提示后选取网络(以太网/无线)连接, 然后按照屏幕上的说明完成打印机软件的安装。

如果您无法将打印机连接到网络...

- 您的打印机无线广播可能已关闭。在打印机显示屏中触摸无线按钮; 如果显示未连接, 请触摸打开。
- 打印无线网络测试报告以检查打印机是否已联网。为此, 请:
 1. 在打印机显示屏的主屏幕中, 触摸向右方向按钮, 然后触摸无线图标。
 2. 在无线菜单上, 点击向下箭头以滚动浏览各个选项, 然后触摸打印无线网络测试报告。
 3. 将会自动打印无线网络测试报告。
 - 查看报告开头, 看测试过程中有无出现故障。
 - 查看执行的所有测试的诊断结果, 看看您的打印机是否通过了测试。
 - 从当前配置章节了解您当前为打印机连接配置的网络名称 (SSID)。
- 网络诊断实用程序 (仅限 Windows) 可帮助解决许多常见的网络打印问题。请访问: www.hp.com/go/wirelessprinting 下载网络诊断实用程序, 然后运行该程序。

网络打印故障排除

连接和安全提示

检查下列各种可能的情况并采取相应的解决措施：

- 您的计算机可能没有连接到网络。确保将计算机与 HP Photosmart 连接到同一网络。例如，如果是无线连接，则计算机可能已错误地连接到相邻网络。
- 您的计算机可能已连接到虚拟专用网络 (VPN)。在继续安装前临时禁用 VPN。连接到 VPN 如同位于其他网络；您需要断开与 VPN 的连接才能访问主网络上的产品。
- 安全软件可能导致了问题。安装在您计算机上的安全软件旨在保护计算机免受来自主网络外部的攻击。一套安全软件可能包含不同类型的软件，比如防病毒、防间谍软件、防火墙和儿童保护应用程序。防火墙可以阻止连接到主网络上的设备之间的通信，当使用类似于网络打印机和扫描仪等设备时，这可能导致问题。

您可能遇到的问题包括：

- 安装打印机软件时，在网络上找不到打印机。
- 突然无法打印到打印机，即使前一天还可以打印。
- 打印机的打印机和传真文件夹中显示“脱机”。
- 即使打印机已连接到网络，软件仍显示打印机处于“断开连接”状态。
- 如果有一体机，一些功能可正常运行（如打印），其他功能不能正常运行（如扫描）。

一个快速排除故障的方法是，禁用防火墙，然后检查问题是否消失。

以下是使用安全软件的一些基本原则：


- 如果防火墙具有称为信任区域的设置，则在计算机连接到主网络时使用该设置。
- 保持防火墙经常更新。许多安全软件供应商提供用于更正已知问题的更新程序。
- 如果防火墙设置为不显示警报消息，则禁用这种设置。这样，当安装 HP 软件和使用 HP 打印机时，就可以看到防火墙软件发出的警报消息。您应该允许使用导致警报的任何 HP 软件。警报消息可能提供允许、放行或阻止。而且，如果警报具有记住此操作或为此创建规则选项，请确保选择该选项。防火墙通过这样的方式可以了解在主网络中可以信任什么内容。

查找更多信息

可从电子版帮助和自述文件中找到其他产品信息。

注意：若您没有选择随 HP Photosmart 软件一起安装电子版帮助，您可以从软件 CD 或支持网站安装电子版帮助。若要从 HP Photosmart 软件 CD 进行安装，请插入 CD，然后开始安装软件。若要从支持网站进行安装，请访问 HP 支持网站 www.hp.com/support，然后下载“全功能软件和驱动程序”软件。在显示推荐的软件的屏幕上，选取 **HP Photosmart 6510 series 帮助**（Windows 系统）或 **HP 推荐的软件**（Mac 系统）。

从电子版帮助中了解打印机使用、功能、故障排除、声明、环保、监管和支持信息。自述文件包含 HP 支持联系信息、操作系统要求和产品信息的最新更新。

 必须安装电子版帮助才能查看“欧盟规范声明”和遵从性信息。在电子版帮助中，依次单击附录 > 技术信息 > 规范声明 > 欧盟规范声明。本产品的“符合性声明”位于以下网址：www.hp.eu/certificates。

Windows

若要在安装完毕之后查找电子版帮助：

在您的计算机中依次单击开始 > 所有程序 > HP > HP Photosmart 6510 series > 帮助。

查找自述文件

插入软件 CD，在桌面上将其打开，然后双击位于软件 CD 最顶层中的 ReadMe.chm，选取您所使用的语言的自述文件。

Mac

若要在安装完毕之后查找电子版帮助：

Mac OS X v10.5 和 v10.6 单击帮助 > Mac 帮助。在帮助查看器中，从 Mac 帮助弹出式菜单中选择 HP Photosmart 6510 series。

查找自述文件

插入软件 CD，在桌面上将其打开，然后打开自述文件文件夹以寻找文件。

HP 打印机有限保修声明

HP 产品	有限保修期限
软件媒体	90 天
打印机	1 年
打印或墨盒	直到 HP 墨水用完，或到达印在墨盒上的“保修结束”日期，视何者为先。本保修不涵盖重新灌注、再加工、整修、误用，或被篡改的 HP 墨水产品。
打印头（仅适用于其打印头可供客户更换的产品）	1 年
附件	90 天

A. 有限保修的范围

- 惠普 (HP) 向最终用户保证，在上述指定的保修期内，上述指定的 HP 产品自购买之日起无材料及工艺上的缺陷。
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- HP 的有限保修仅限于由正常使用产品而产生的缺陷，不适用于任何其他问题，包括因以下原因而产生的问题：
 - 不正确的维护或调整；
 - 使用非 HP 提供或支持的软件、介质、部件或耗材；
 - 在产品技术规格以外的条件下操作；
 - 未经授权的调整或误用。
- 对于 HP 打印机产品，使用非 HP 墨盒或重新灌注的墨盒既不影响对客户保修也不影响与客户签订的任何 HP 支持合同。但是，如果打印机由于使用非 HP 墨盒或重新灌注的墨盒而过期的墨盒而发生故障或损坏，HP 在维修打印机时将根据具体故障或损坏，收取标准工时费和材料费。
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C. 责任限制

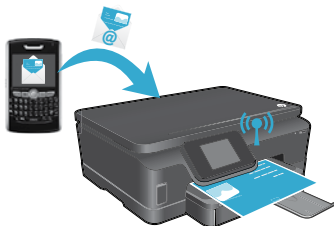
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- 在当地法规允许的范围内，除了本保修声明中特别规定的责任外，在任何情况下，无论是根据合同、民事侵权行为或其他法律准则，无论是否告知产生此类损失的可能性，HP 或其第三方供应商对直接、特殊、偶发、继发的损失概不承担责任。

D. 当地法律

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- 如果本保修声明与当地法规发生矛盾，则应视为已修改以便与当地法规保持一致。根据这类当地法规，本保修声明中的某些责任免除和限制可能不适用于用户。例如，美国的某些州及美国以外的某些政府（包括加拿大的某些省），可能会：
 - 排除本保修声明中的责任免除和限制条款对用户法定权利的限制（例如英国）；
 - 限制制造商实施这种责任免除或限制的能力；或者
 - 赋予客户附加的保修权利，指定默示保修的期限（对这种默示保修制造商不得拒绝），或者不允许制造商对默示保修的期限加以限制。
- 除非另有法律许可，本声明中的保修条款不得排除、限制或修改适用于此产品销售的强制性法律权利，而是对该权利的补充。

什么是 ePrint?

ePrint 是一项免费的 HP 服务，它通过向打印机的电子邮件地址发送电子邮件，提供安全、轻松的打印。将电子邮件和附件从任何可收发电子邮件的装置发送到打印机的电子邮件地址，之后将会打印电子邮件消息与识别的附件。在初始产品设置过程中，若启用了 Web 服务，则会为打印机指派一个电子邮件地址。



- HP ePrint 还提供了堪称行业标准的垃圾邮件过滤功能，并将电子邮件和附件转换为仅打印格式，以减少病毒或其他有害内容的威胁。
- 视所使用的原始字体和布局选项而定，打印结果可能与初始外观略有不同。
- ePrint 服务无法阻止打印令人不快的内容或受版权保护的材料，但它允许您通过指定可将打印作业发送到打印机电子邮件地址的人员来确保打印机的安全。

ePrint 使用入门

若要使用 ePrint，必须使用 Internet 连接将打印机连接到活动网络。在初始设置过程中，请在出现提示后启用 Web 服务：

1. 触摸是接受使用条款。
2. 触摸是启用自动更新。
3. 触摸确定启用 Web 服务。打印的 ePrint 信息页面包含打印机的申请码。
4. 访问 www.hpeprintcenter.com 中的 ePrintCenter，然后输入此申请码以创建 HP ePrintCenter 账号。创建 ePrint 账号之后，即会为您的打印机指派一个电子邮件地址，用于借助 ePrint 进行打印。



若要稍后启用 ePrint：

1. 触摸连接到 web 的打印机的显示屏上的 ePrint 按钮。
2. 出现提示后启用 Web 服务。
3. 在您的计算机上打开 HP ePrintCenter 网站，创建账号并获取为您的打印机指派的电子邮件地址。

不使用计算机即打印 Web 内容

在连接到 web 的打印机中，触摸控制面板上的 Apps 图标以打印整个系列的页面。

- 打印日历、笔记纸张和图形纸、谜题、卡片、工艺品等！
- 从 Apps 菜单中触摸取得更多，从 Web 添加更多应用程序。
- 随该服务提供免费产品更新。要启用某些功能可能需要一些更新。



使用 HP ePrintCenter 网站

HP 的 ePrintCenter 网站扩展并丰富了您的打印体验。用户可以：

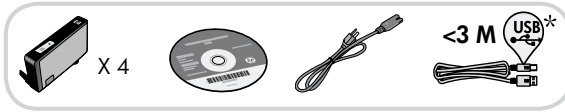


- 管理其 ePrint 设置。
- 为 ePrint 增强安全性。
- 管理您的 ePrint 队列并监视打印作业的状态。
- 从 Web 添加更多应用程序。
- 获得打印机的支持信息。
- www.hpeprintcenter.com



PHOTOSMART 6510 e-ALL-IN-ONE SERIES

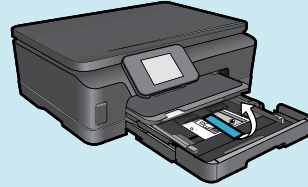
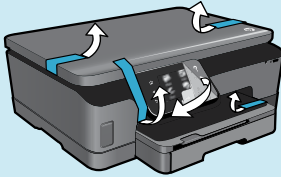
Verify box content.



* Not included with all models.

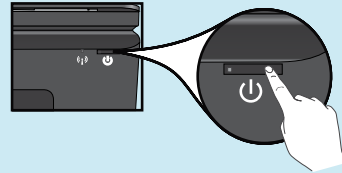
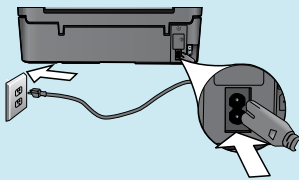
Start setup...

1 Unpack printer



Remove all tape, protective film, and packing material.

2 Power on



Connect the power cord and adapter. Touch  to turn on the printer.

Continue setup and activate ePrint on the printer display

Animations and instructions on the printer display will guide you through all the steps you need to finish setting up your printer.



Control panel buttons are lit only when available.

1 **Home:** Touch to display the Home screen.

2 5 **Directional buttons:** Touch to navigate through photos, apps, and menu options.

3 **Back:** Touch to return to the previous screen.

4 **Help:** Touch to run animations and get more help.

6 **Cancel:** Touch to stop the current job in progress.

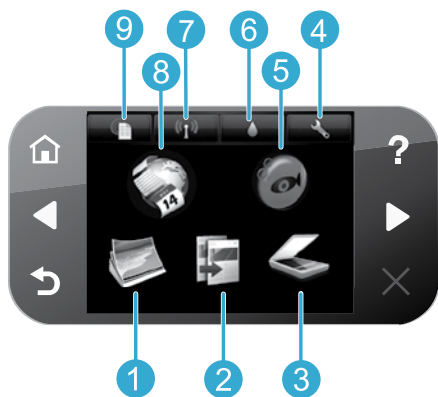
No CD/DVD drive?

For computers without a CD/DVD drive, please go to www.hp.com/support to download and install the software.

Register your printer

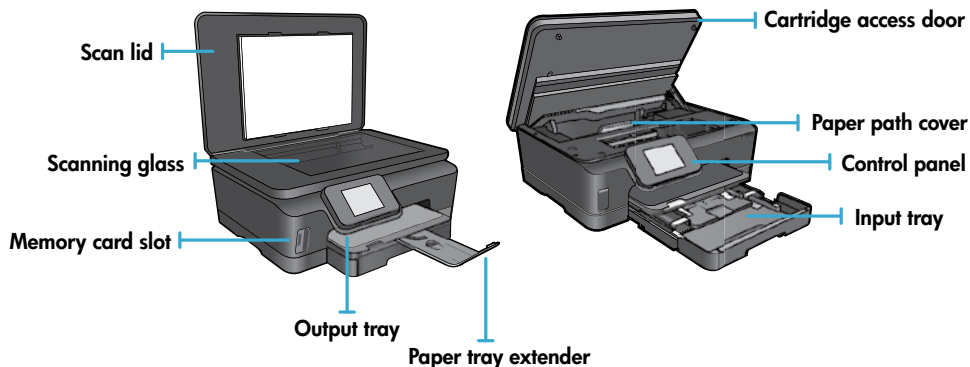
Get quicker service and support alerts by registering at www.register.hp.com.

Get to know your HP Photosmart



English

- 1 **Photo:** View, print and reprint photos.
- 2 **Copy:** Select a copy type or change the copy settings.
- 3 **Scan:** Scan your photos or documents to a connected computer or a memory card.
- 4 **Setup:** Change preferences and use tools to perform maintenance functions.
- 5 **Snapfish:** Upload, edit, and share your photos. Snapfish may not be available depending on your country/region.
- 6 **Ink:** Show estimated ink levels by cartridge.
- 7 **Wireless:** Display wireless status, IP address, network name, hardware address (MAC), and Wireless Direct status.
- 8 **Apps:** Provide a quick and easy way to access and print information from the web, such as maps, coloring pages, puzzles, and more.
- 9 **ePrint:** Display the printer's email address, ePrint status, and ePrint feature.



Power specifications

Note: Only use this printer with the power cord supplied by HP.

CQ191-60017

- Input voltage: 100-240 Vac (+/- 10%)
- Input frequency: 50/60 Hz (+/- 3 Hz)

CQ191-60018

- Input voltage: 200-240 Vac (+/- 10%)
- Input frequency: 50/60 Hz (+/- 3 Hz)

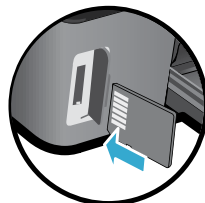
Features and tips

Economical and energy saving

- Individual ink tanks allow you to replace each cartridge separately.
- The Energy Save mode and Auto Power-off feature are turned on by default, reducing energy use. You can change these settings from the **Setup > Preferences** menu on the printer display.

Print photos and documents

- Print photos directly from a memory card in various sizes and papers. Insert memory card into the memory card slot. Touch **View & Print** to browse and print photos from the printer display. Use the **Edit** menu to rotate a photo, crop a photo, or turn **Photo Fix** on and off.
- Print documents and photos from software on a connected computer.
- When receiving a low ink alert message, consider getting replacement cartridges to avoid possible printing delays. You do not have to replace ink cartridges until the print quality is unacceptable.
- Ink from the cartridges is used in the printing process in several ways, including the initialization process, which prepares the printer and cartridges for printing, and in the printhead servicing process, which keeps print nozzles clear and ink flowing smoothly. In addition, some residual ink is left in the cartridge after it is used. For more information, go to: www.hp.com/go/inkusage.
- When installing new cartridges, remove the orange plastic pull tab first, and then twist off the orange plastic cap.

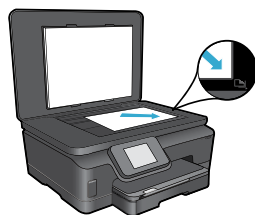


Copy with multiple settings

- Make color, black and white, or economy copies. Use the **Settings** menu on the printer display to set paper size, paper type, resize, change quality, lighten/darken images, margin and enhancement of copies.
- Load your original, print side down, on the right front corner of the glass.
- For thick originals, like a page in a book, remove the lid. Place the original, print side down, on the right front corner of the glass. If possible, lay the lid on top of the original to provide a white background.

Scan photographs or documents

- Use the **Scan** menu on the printer display to:
 1. Select **Scan to PC**, **Scan to Memory Card**, or **Reprint**.
 2. Load the original, print side down, on the right front corner of the glass.
 3. Choose a scan type: **Photo to File**, **Photo to Email**, or **PDF Document**.
- If your computer is not listed, make sure the printer is connected to your computer either on a wireless network or through a USB cable. If the printer is connected to your computer through a USB cable, you can start your scan immediately from the printer display. If the printer is connected to a Windows computer on a wireless network, you need to enable wireless scan in the software first. To do this:
 1. From your computer, click **Start > All Programs > HP > HP Photosmart 6510 series**.
 2. Under **Scanner Actions**, click **Manage Scan to Computer**.
- For best scanning results, keep the glass and the back of the lid clean. The scanner interprets any spot or mark as part of the scan image.
- If you want to adjust scan size, output type, scan resolution, file type, and other settings, start your scan from the printer software.



Setup and troubleshooting

Auto Wireless Connect (for computers connected wirelessly to a network)

Auto Wireless Connect will automatically configure the printer with your wireless network settings. Follow the instructions on the printer display to set up the printer hardware, and then insert the printer software CD. The software will guide you through the software installation. If the Auto Wireless Connect method does not apply for your configuration or operating system, the software will guide you through another wireless installation method. For more wireless installation information, go to the HP Wireless Printing Center website (www.hp.com/go/wirelessprinting).

If you are unable to print...

Check for error messages and resolve them. If you are still unable to print, try the following in order:

Windows

Make sure that your HP Photosmart is set as the default printer and is not offline.

To do this:

1. On the Windows taskbar, click **Start**.
2. Then click:
 - **Devices and Printers** (Windows 7®)
 - **Printers** (Windows Vista®)
 - **Control Panel**, and then click **Printers and Faxes** (Windows XP®)

Look for your printer to see if it has a check mark in a circle next to it. If not, right-click the printer icon and select **Set as default printer** from the menu.

To check that your printer is not offline, right-click the printer icon and ensure that **Use Printer Offline** and **Pause Printing** are **not** selected.

If you still can't print, or if the HP printer software installation failed:

1. Remove the CD from your computer's CD drive, and then disconnect the printer from the computer.
2. Restart the computer.
3. Temporarily disable any software firewall and close any anti-virus software.
4. Insert the printer software CD into your computer's CD drive, then follow the onscreen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
5. After the installation finishes, restart the computer and any security software you disabled or closed.

Mac

Check your print queue:

1. In System Preferences, click **Print & Fax**.
2. Click the **Open Print Queue** button.
3. Click a print job to select it.
4. Use the following buttons to manage the print job:
 - **Delete:** Cancel the selected print job.
 - **Resume:** Continue a paused print job.
 - If you made any changes, try to print again.

Restart and reset:

1. Restart the computer.
2. Reset the printer:
 - a. Turn off the printer and unplug the power cord.
 - b. Wait a minute, then plug the power cord back in and turn on the printer.

If you are still unable to print, uninstall and reinstall the HP printer software.

To uninstall the software:

1. Disconnect the printer from your computer.
2. Open the **Applications: Hewlett-Packard** folder.
3. Double-click **HP Uninstaller**. Follow the onscreen instructions.

To install the software:

1. Insert the CD into your computer's CD drive.
2. On the desktop, open the CD, then double-click **HP Installer**.
3. Follow the onscreen instructions.

Networked printer use and troubleshooting

Get help from Wireless Printing Center

The HP Wireless Printing Center website (www.hp.com/go/wirelessprinting) is an online reference guide to setting up your home network and HP printer for wireless printing. On this website, you will find information that can help you do the following:

- Prepare your wireless network.
- Set up your printer.
- Reconfigure your system.
- Troubleshoot your setup, including using the Windows Network Diagnostic Utility.
- Understand firewalls and security information and settings.

Change from USB to wireless network connection

If you initially set up your printer using a USB connection to your computer, you can switch the connection to a wireless network connection by following these steps.

Windows

To change from USB to wireless connection:

1. From your computer, click **Start > All Programs > HP > HP Photosmart 6510 Series > Printer Setup & Software**.
2. Click **Convert a USB connected printer to wireless**. Keep your USB cable connected until prompted to disconnect it.
3. Follow the instructions on the screen.

Mac

To change from USB to wireless connection:

1. On the HP Photosmart control panel, from the Home screen, touch the right directional button, and then touch the **Wireless** icon.
2. Touch **Wireless Setup Wizard**.
3. Follow the steps in the Wireless Setup Wizard to connect the printer.
4. Use **HP Setup Assistant** in Applications/Hewlett-Packard/Device Utilities to change the software connection to this printer to wireless.

Share your printer with multiple computers

If you already have your printer connected to your wireless network and want to share it with the other computers connected to the same network, you need to install the printer software on other computers. During the software installation, select the **Network (Ethernet/Wireless)** connection when prompted, and then follow the instructions on the screen to finish installing the printer software.

If you cannot connect the printer to the network...

- **The wireless radio of your printer might be off.** From the printer display, touch the **Wireless** button, if it shows **Not Connected**, touch **Turn On**.
- **Print a wireless test report to check that your printer is on the network.** To do this:
 1. From the Home screen on your printer display, touch the right directional button, and then touch the **Wireless** icon.
 2. On the **Wireless** menu, use the down arrow to scroll through options, and then touch **Print Wireless Test Report**.
 3. The Wireless Test Report is automatically printed.
 - Check the top of the report to see if something failed during the test.
 - See the **DIAGNOSTICS RESULTS** section for all tests that were performed, and whether or not your printer passed.
 - Find out the Network Name (SSID) to which your printer is currently configured for connection from the **CURRENT CONFIGURATION** section.
- **Network Diagnostic Utility (Windows only)** can help solve many common network printing issues. Go to: www.hp.com/go/wirelessprinting to download the Network Diagnostic Utility, then run it.

Networked printing troubleshooting

Connection and security tips

Check for and resolve the following possible conditions:

- **Your computer might not be connected to your network.** Make sure that the computer is connected to the same network to which the HP Photosmart is connected. If you are connected wirelessly, for example, it is possible that your computer is connected to a neighbor's network by mistake.
- **Your computer might be connected to a Virtual Private Network (VPN).** Temporarily disable the VPN before proceeding with the installation. Being connected to a VPN is like being on a different network; you will need to disconnect the VPN to access the product over the home network.
- **Security software might be causing problems.** Security software installed on your computer is designed to protect your computer against threats that can come from outside your home network. A security software suite can contain different types of software such as an anti-virus, anti-spyware, firewall and child protection applications. Firewalls can block communication between devices connected on the home network and can cause problems when using devices like network printers and scanners.

Problems that you might see include:

- The printer cannot be found over the network when installing the printer software.
- You suddenly cannot print to the printer even though you could the day before.
- The printer shows that it is OFFLINE in the **Printer and Faxes** folder.
- The software shows the printer status is "disconnected" even though the printer is connected to the network.
- If you have an All-in-One, some functions work, like print, and others don't, like scan.

A quick troubleshooting technique is to disable your firewall and check if the problem goes away.

Here are some basic guidelines for using security software:

- If your firewall has a setting called **trusted zone**, use it when your computer is connected to your home network.
- Keep your firewall up to date. Many security software vendors provide updates which correct known issues.
- If your firewall has a setting to **not show alert messages**, you should disable it. When installing the HP software and using the HP printer, you may see alert messages from your firewall software. You should allow any HP software which causes an alert. The alert message may provide options to **allow**, **permit**, or **unblock**. Also, if the alert has a **remember this action** or **create a rule for this selection**, make sure to select it. This is how the firewall learns what can be trusted on your home network.

Find more information

Additional product information can be found in the electronic Help and Readme file.

Note: If you did not install the electronic Help with the HP Photosmart software, you can install the electronic Help from the software CD or the support website. To install from the HP Photosmart software CD, insert the CD, and then begin installing the software. To install from the support website, go to the HP support website www.hp.com/support, and then download the "Full Feature Software and Drivers" software. In the screen showing recommended software, select the **HP Photosmart 6510 series Help** on Windows and **HP Recommended Software** on Mac.

Learn about printer use, features, troubleshooting, notices, environmental, regulatory, and support information from the electronic Help. The Readme file contains HP support contact information, operating system requirements, and the most recent updates to your product information.



The electronic Help must be installed to view the European Union Regulatory Notice statement and compliance information. From the electronic Help, click **Appendix > Technical information > Regulatory notices > European Union Regulatory Notice**. The Declaration of Conformity for this product is available at the following web address: www.hp.eu/certificates.

Windows

To locate the electronic Help after it has been installed:

Click **Start > All Programs > HP > HP Photosmart 6510 series > Help**.

Find the Readme file

Insert the software CD, open it on your desktop, double-click the ReadMe.chm located at the top-level of the software CD, and then select ReadMe in your language.

Mac

To locate the electronic Help after it has been installed:

Mac OS X v10.5 and v10.6: Click **Help > Mac Help**. In the **Help Viewer**. Choose **HP Photosmart 6510 series** from the **Mac Help** pop-up menu.

Find the Readme file

Insert the software CD, open it on your desktop, and then open the Readme folder to find the file.

HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	1 year unless otherwise stated

A. Extent of limited warranty

1. Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
2. For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
3. HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 - a. Improper maintenance or modification;
 - b. Software, media, parts, or supplies not provided or supported by HP;
 - c. Operation outside the product's specifications;
 - d. Unauthorized modification or misuse.
4. For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled cartridge or an expired ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
5. If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
6. If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
7. HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
8. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
9. HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
10. HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
 - a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - b. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - c. Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
3. THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

HP Limited Warranty

Dear Customer,

You will find below the name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country.

You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty.

Ireland: Hewlett-Packard Ireland Limited, 63-74 Sir John Rogerson's Quay, Dublin 2

United Kingdom: Hewlett-Packard Ltd, Cain Road, Bracknell, GB-Berks RG12 1HN

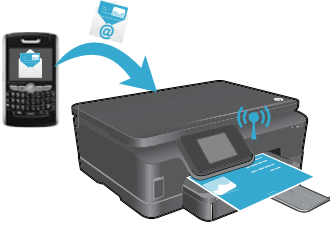
Malta: Hewlett-Packard International Trade B.V., Malta Branch, 48, Amery Street, Sliema SLM 1701, MALTA

South Africa: Hewlett-Packard South Africa Ltd, 12 Autumn Street, Rivonia, Sandton, 2128, Republic of South Africa

Web Services

What is ePrint?

HP's ePrint service provides a safe and easy way to print by sending email to your printer's email address. Send email and attachments from any email-capable device to the printer's email address and both the email message and recognized attachments will print. A printer's email address is assigned during initial product setup when you enable Web Services.



- HP ePrint provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of a virus or other harmful content.
- Print results may appear slightly different from the initial look, depending on the original fonts and layout options used.
- The ePrint service cannot prevent printing of objectionable or copyrighted material, but it allows you to secure your printer by specifying who can send print jobs to your printer's email address.

Get started with ePrint

To use ePrint, your printer **must be connected to an active network with Internet access**. During the initial setup, enable Web Services when prompted:

1. Touch **Yes** to accept terms of use.
2. Touch **Yes** to enable automatic update.
3. Touch **OK** to enable Web Services. The ePrint information page that is printed contains your printer's Claim Code.
4. Go to ePrintCenter at www.hpeprintcenter.com and enter this Claim Code to create an account with HP ePrintCenter. Once you create the ePrint account, your printer is assigned an email address to use for printing with ePrint.



To enable ePrint later:

1. Touch the **ePrint** button on the printer display of your web-connected printer.
2. Enable Web Services when prompted.
3. On the HP ePrintCenter website that opens on your computer, create an account and get an email address assigned to your printer.

Print the web, without a computer

On your web-connected printer, touch the **Apps** icon on the control panel to print pages for the whole family.

- Print calendars, notebook and graph paper, puzzles, cards, crafts, and more!
- From the **Apps** menu, touch **Get More** to add more apps from the web.
- Free product updates are provided with this service. Some updates may be required to enable certain functionality.



Use the HP ePrintCenter website

HP's ePrintCenter website expands and enriches your printing experience. A user can:



- Manage their ePrint settings.
- Increase security for ePrint.
- Manage your ePrint queue and monitor the status of print jobs.
- Add more apps from the web.
- Get support for their printer.
- www.hpeprintcenter.com