



PHOTOSMART 7510 e-ALL-IN-ONE SERIES

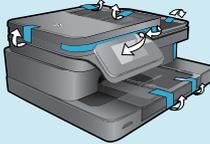
Verify the box content



* Not included with all models.

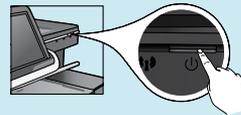
Setup the printer

1 Unpack the printer



Remove all tape, protective film, and packing material.

2 Turn on the printer



Connect the power cord in the back. Press the power button to turn on the printer.

Continue setup and activate ePrint on the printer display

Animations and instructions on the touch screen display will guide you through all the steps you need to finish setting up your printer.

Control panel buttons are lit only when available. Flick to scroll through the menu options. Touch the icons and menu options to make a selection.

Home

(Touch to display the Home screen)

Back

(Touch to return to the previous screen)



Help

(Touch to run animations and get more help)

Cancel

(Touch to stop the current job in progress)

No CD/DVD drive?

For computers without a CD/DVD drive, please go to www.hp.com/support to download and install the software.

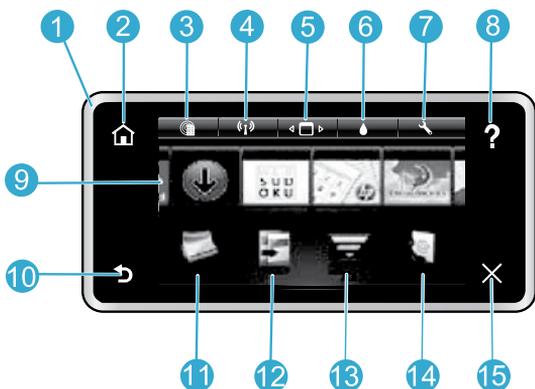
Register your printer

Get quicker service and support alerts by registering at www.register.hp.com.



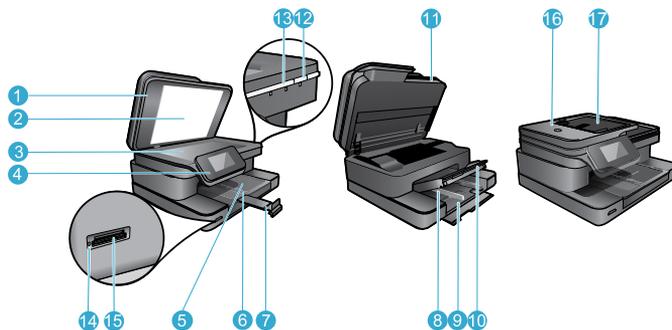
Get to know your HP Photosmart

English



- 1 **Display:** Shows menus, photos, and messages. You can flick horizontally or vertically to scroll through the photos and menu options.
- 2 **Home:** Returns to the **Home** screen (the default screen when you turn on the product).
- 3 **Web Services:** From the Home screen, opens the **Web Services** menu.
- 4 **Wireless Settings:** Opens the **Wireless** menu where you can see wireless properties and change wireless settings.
- 5 **Apps Manager:** Opens the **Manage My Favorites** menu where you can rearrange and remove apps.

- 6 **Ink Levels:** Opens the **Ink level** menu which displays estimated ink levels.
- 7 **Settings:** Opens the **Settings** menu where you can change product settings and perform maintenance functions.
- 8 **Help:** From the Home screen, lists the topics for which help is available. From other screens, provides help applicable to the current screen.
- 9 **Apps:** Provides a quick and easy way to access and print information from the Apps, such as maps, coupons, coloring pages, and puzzles.
- 10 **Back:** Returns to the previous screen.
- 11 **Photo:** Opens the **Photo** menu where you can view, edit, print, and save your photos.
- 12 **Copy:** Opens the **Copy** menu where you can select a copy type or change the copy settings.
- 13 **Scan:** Opens the **Choose Scan Destination** menu where you can select a destination for your scan.
- 14 **eFax:** Opens the **Fax** menu from where you can send fax messages.
Note: eFax may not be available in all countries/languages.
- 15 **Cancel:** Stops the current operation.



- 1 Lid
- 2 Lid backing
- 3 Glass
- 4 Color graphics display (also referred to as the display)
- 5 Photo tray
- 6 Paper-width guide for the photo tray
- 7 Paper tray extender (also referred to as the tray extender)
- 8 Paper-width guide for the main tray
- 9 Main tray (also referred to as the input tray)
- 10 Output tray
- 11 Cartridge door
- 12 Power button
- 13 Wireless LED
- 14 Memory card slots LED
- 15 Memory card slots
- 16 Automatic document feeder
- 17 Automatic document feeder lid

Power specifications

Note: Use this printer only with the power adapter supplied by HP.

- Power adapter: 0957-2304 (China/India 0957-2305)
- Input voltage: 0957-2304 — 100 to 240 Vac; (China/India 0957-2305 — 200 to 240 Vac)
- Input frequency: 50-60 Hz
- Power consumption: 85W Maximum, 35W Average

Features and tips

Save energy and ink

- The Energy Save mode and Auto Power off feature are turned on by default, reducing energy use. You can change these settings from the **Setup > Preferences** menu on the printer display.
- When Web Services are enabled on your printer or when the printer is connected to your computer wirelessly, the Auto Power off feature is turned off.
- Individual ink tanks allow replacing each cartridge separately.

Easily print photos and documents

- Print photos directly from a memory card in various sizes and papers. Just insert your memory card into the memory card slot. Touch **View & Print** to browse and print photos from the printer display. Use the **Edit** menu to rotate a photo, crop a photo, or turn **Photo Fix** on and off.
- Print documents and photos from software on a connected computer.
- Make sure you have sufficient ink. To check the estimated ink levels, touch the **Ink Level** icon from the Home screen.
Note: Ink from the cartridges is used in the printing process in several ways, including in the initialization process, which prepares the printer and cartridges for printing, and in the printhead servicing process, which keeps print nozzles clear and ink flowing smoothly. In addition, some residual ink is left in the cartridge after it is used. For more information, visit www.hp.com/go/inkusage.
- When installing new cartridges, remove the piece of protective plastic tape and the orange cap before inserting the cartridge.

Copy text or mixed documents

- Make color or black and white copies. Click the **Settings** button on the **Copy** screen to do the following:
 - Change copy quality
 - Set paper size and paper type
 - Specify 2-sided option
 - Select enhancement
- Load your original at the right front corner of the glass (print-side down) or in the automatic document feeder (print-side up).

Scan to a computer or memory card

- To scan photographs or documents, touch **Scan** from the Home screen to start a scan:
 1. Load your original at the right front corner of the glass (print-side down) or in the automatic document feeder (print-side up).
 2. Select the destination by touching either **Memory Card** or **Computer**.
 3. To scan to a computer, select the computer, and then select a scan type to start the scan.
- If your computer is not listed, make sure the printer is connected to your computer either on a wireless network or through a USB cable. If the printer is connected to your computer through a USB cable, you can start your scan immediately from the printer display.
- For best scanning results, keep the glass and the back of the lid clean. The scanner may interpret any spot or mark detected as part of the scan image.
- If you want to adjust scan size, output type, scan resolution, file type, and other settings, start scan from the printer software.



Auto Wireless Connect (for computers connected wirelessly to a network)

Auto Wireless Connect automatically configures the printer with your wireless network settings. Follow the instructions on the printer display to set up the printer hardware, and then insert the printer software CD. The software guides you through the software installation. If the Auto Wireless Connect method does not apply to your configuration or operating system, the software will guide you through another wireless installation method. For more wireless installation information, visit the HP Wireless Printing Center website (www.hp.com/go/wirelessprinting).

If you are unable to print...

Check for error messages and resolve them. If you are still unable to print, try the following in order:

Windows

Make sure that your HP Photosmart is set as the default printer and is not offline:

1. On the Windows taskbar, click the Start icon.
2. Then click:
 - **Devices and Printers** (Windows 7®)
 - **Printers** (Windows Vista®)
 - **Control Panel > Printers and Faxes** (Windows XP®)

Look for your printer to see if it has a check mark in a circle next to it. If not, right-click the printer icon and select **Set as default printer** from the menu.

To check that your printer is not off-line, right-click the printer icon and ensure that **Use Printer Offline** and **Pause Printing** are not selected.

If you still can't print, or if the Windows software installation failed:

1. Remove the CD from your computer's CD drive, and then disconnect the printer from the computer.
2. Restart the computer.
3. Temporarily disable any software firewall and close any anti-virus software.
4. Insert the printer software CD into your computer's CD drive, then follow the onscreen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
5. After the installation finishes, restart the computer and any security software you disabled or closed.

Mac

Check your print queue:

1. In **System Preferences**, click **Print & Fax**.
2. Click the **Open Print Queue** button.
3. Click a print job to select it.
4. Use the following buttons to manage the print job:
 - **Delete**: Cancel the selected print job.
 - **Resume**: Continue a paused print job.
5. If you made any changes, try to print again.

Restart and reset:

1. Restart the computer.
2. Reset the printer:
 - a. Turn off the product and unplug the power cord.
 - b. Wait a minute, then plug the power cord back in and turn on the product.

If you are still unable to print, uninstall and reinstall the software.

To uninstall the software:

1. Disconnect the printer from your computer.
2. Open the Applications: Hewlett-Packard folder.
3. Double-click **HP Uninstaller**. Follow the onscreen instructions.

To install the software:

1. Insert the CD into your computer's CD drive.
2. On the desktop, open the CD, then double-click **HP Installer**.
3. Follow the onscreen instructions.

Networked printer use and troubleshooting

Get help from Wireless Printing Center

The HP Wireless Printing Center website (www.hp.com/go/wirelessprinting) is an online reference guide to setting up your home network and HP printer for wireless printing. This website helps you do the following:

- Prepare your wireless network.
- Set up your printer.
- Reconfigure your system.
- Troubleshoot your setup, including using the Windows Network Diagnostic Utility.
- Understand firewalls and security information and settings.

Change from USB to wireless network connection

If you initially set up your printer using a USB connection to your computer, you can switch the connection to a wireless network connection by following these steps.

Windows

To change from USB to wireless connection:

1. From your computer, click **Start > All Programs > HP > HP Photosmart 7510 Series > Printer Setup & Software**.
2. Click **Convert a USB connected printer to wireless**. Keep your USB cable connected until prompted to disconnect it.
3. Follow the instructions on the screen.

Mac

To change from USB to wireless connection:

1. On the HP Photosmart display, from the Home screen, touch the **Wireless** icon and then touch **Settings**.
2. Touch **Wireless Setup Wizard**.
3. Follow the steps in the **Wireless Setup Wizard** to connect the printer.
4. Use **HP Setup Assistant** in **Applications/Hewlett-Packard/Device Utilities** to change the software connection to this printer to wireless.

Share your printer with multiple computers

If you already have your printer connected to your wireless network and want to share it with other computers connected to the same network, you need to install the printer software on other computers. During the software installation, select the **Network (Ethernet/Wireless)** connection and enter the IP address of the printer when prompted, and then follow the instructions on the screen to finish installing the printer software.

If you cannot connect the printer to the network...

- **The wireless radio of your printer might be off.** Check the connection by doing one of the following:
 - **Check the Wireless LED status.** If the LED is on and steady, the radio is on and connected to the network. If the light is blinking, the radio is on but the printer is not connected to the network.
 - **Check the printer settings.** From the printer display, touch the **Wireless** icon, if it shows **Not Connected**, touch **Settings**, then touch **Wireless Connection**, and then touch **On**.
- Print a wireless test report to check that your printer is on the network.
 1. From the Home screen on your printer display, touch the **Wireless** icon and then touch the **Settings** button.
 2. Touch **Wireless Network Test**. The Wireless Network Test Results page is printed.
 - Check the top of the report to see if something failed during the test.
 - See the DIAGNOSTICS RESULTS section for all tests that were performed, and whether or not your printer passed.
 - Find out the Network Name (SSID) to which your printer is currently configured for connection, plus Hardware Address (MAC), and IP Address from the CURRENT CONFIGURATION section.
- **Network Diagnostic Utility (Windows only)** can help solve many common network printing issues. Download the Network Diagnostic Utility from www.hp.com/go/wirelessprinting, and run it on your computer.

Networked printing troubleshooting

Connection and security tips

Check for and resolve the following possible conditions:

- **Your computer might not be connected to your network.** Make sure that the computer is connected to the same network to which the HP Photosmart is connected. If you are connected wirelessly, for example, it is possible that your computer or your printer is connected to a neighbor's network by mistake.
- **Your computer might be connected to a Virtual Private Network (VPN).** Temporarily disable the VPN before proceeding with the installation. Being connected to a VPN is like being on a different network; you need to disconnect the VPN to access the product over the home network.
- **Security software might be causing problems.** Security software installed on your computer is designed to protect your computer against threats that can come from outside your home network. A security software suite can contain different types of software such as an antivirus, antispyware, firewall and child protection applications. Firewalls can block communication between devices connected on the home network and can cause problems when using devices like network printers and scanners.

Problems that you might see include:

- The printer cannot be found over the network when installing the printer software.
- You suddenly cannot print to the printer even though you could the day before.
- The printer shows that it is offline in the **Printer and Faxes** (Windows XP) , **Devices and Printers** (Windows 7), or **Print & Fax** (Mac) folder.
- If you have an All-in-One, some functions work, like print, and others don't, like scan.

A quick troubleshooting technique is to disable your firewall and check if the problem goes away.

Here are some basic guidelines for using security software:

- If your firewall has a setting called **trusted zone**, use it when your computer is connected to your home network.
- Keep your firewall up to date. Many security software vendors provide updates which correct known issues.
- If your firewall has a setting to **not show alert messages**, you should disable it. When installing the HP software and using the HP printer, you may see alert messages from your firewall software. You should allow any HP software which causes an alert. The alert message may provide options to **allow**, **permit**, or **unblock**. Also, if the alert has a **remember this action** or **create a rule for this selection**, make sure to select it. This is how the firewall learns what can be trusted on your home network.

Find more information

Additional product information can be found in the electronic Help and Readme file.

Note: If you did not install the electronic Help with the HP Photosmart software, you can install the electronic Help from the software CD or the support website. To install Help from the HP Photosmart software CD, insert the CD, and then begin installing the software. To install Help from the support website, download the "Full Feature Software and Drivers" software from the HP support website at www.hp.com/support. In the screen showing recommended software, on Windows select the **HP Photosmart 7510 Series Help** option and on Mac select **HP Recommended Software**.

Learn about printer use, features, troubleshooting, notices, environmental, regulatory, and support information from the electronic Help. The Readme file contains HP support contact information, operating system requirements, and the most recent updates to your product information.



The electronic Help must be installed to view the European Union Regulatory Notice statement and compliance information. From the electronic Help, click **Technical information > Regulatory notices > European Union Regulatory Notice**. The Declaration of Conformity for this product is available at the following web address: www.hp.eu/certificates.

Windows

To locate electronic Help after it has been installed:

Click **Start > All Programs > HP > HP Photosmart 7510 series > Help**.

Find Readme

Insert the software CD, open it on your desktop, double-click the ReadMe.chm located at the top-level of the software CD, and then select ReadMe in your language.

Mac

To locate electronic Help after it has been installed:

Click **Help > Mac Help**. In the **Help Viewer**, choose your HP product help from the pop-up menu.

Find Readme

Insert the software CD, open it on your desktop, and then open the Readme folder to find the file.

HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	90 days

A. Extent of limited warranty

- Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
- For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
- HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 - Improper maintenance or modification;
 - Software, media, parts, or supplies not provided or supported by HP;
 - Operation outside the product's specifications;
 - Unauthorized modification or misuse.
- For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
- If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
- If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
- HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
- Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
- HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
- HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

- To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
- TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

- This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
- To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
 - Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
- THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

What is ePrint?

HP's ePrint service provides a safe and easy way to print by sending email to your printer's email address. Send email and attachments from any email-capable device to the printer's email address to print both the email message and recognized attachments. The printer's address is assigned during the initial product setup when you enable Web Services.



- HP ePrint provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of a virus or other harmful content.
- Print results may appear slightly different from the initial look, depending on the original fonts and layout options used.
- The ePrint service cannot prevent printing of objectionable or copyrighted material.

Get started with ePrint

To use ePrint, your printer must be connected to an active network with Internet access, and you must set up an account on HP's ePrintCenter and add your printer to the account.

To enable ePrint from your printer display during initial setup:

1. Accept the terms of use.
The ePrint information sheet prints, containing a printer code.
2. Got to www.ePrintCenter.com, click the **Sign In** button, and then click the **Sign Up** link on the top of the dialog window.
3. When prompted, enter the printer code to add your printer.
4. Follow the onscreen instructions to manage your ePrint settings.



To enable ePrint later:

1. Touch the **Web Services** button on the printer display.
2. Touch **Settings**.
3. Touch **Enable Web Services**.
4. Accept the terms of use.
The ePrint information sheet prints, containing a printer code.
5. Got to www.ePrintCenter.com, click the **Sign In** button, and then click the **Sign Up** link on the top of the dialog window.
6. When prompted, enter the printer code to add your printer.
7. Follow the onscreen instructions to manage your ePrint settings.

Print the web without a computer

On your web-connected printer, touch the **Apps** icon on the printer display to print pages for the whole family.

- Print calendars, notebook and graph paper, puzzles, Sudoku, cards, crafts, and more!
- From the Apps menu, touch **Get More** to add more apps from the web.

Free product updates are provided with this service. Some updates may be required to enable certain functionality.



Use eFax

Send and receive faxes with eFax — without a phone line — using a web-based faxing service. This service is free when you send up to 20 pages and receive up to 20 pages per month. To register for eFax, visit www.eFax.com.

Note: eFax may not be available in all countries/languages.



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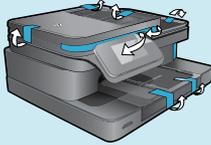
确认包装内物品



* 并非所有型号都提供这些物品。

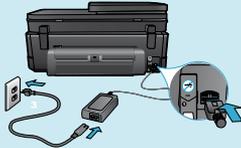
安装打印机

1 拆开打印机包装

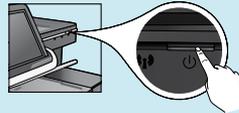


去除所有胶带、保护膜和包装材料。

2 启动打印机



连接后面的电源线。



按下电源按钮以启动打印机。

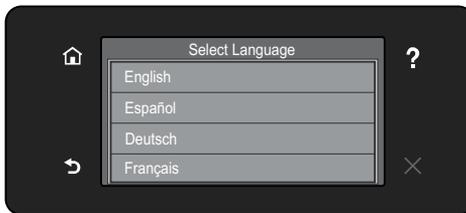
在打印机显示屏上继续设置和激活 ePrint

触摸屏上的动画和说明，可指导您完成设置打印机所需的所有步骤。

控制面板按钮仅在可用时才亮起。轻击以滚动菜单选项。点击图标和菜单选项以进行选择。

主屏幕
(触摸此按钮可显示主屏幕)

后退
(触摸此按钮可返回到上一个屏幕)



帮助

(触摸此按钮可运行动画并获得更多帮助)

取消

(触摸此按钮可停止当前正在执行的作业)

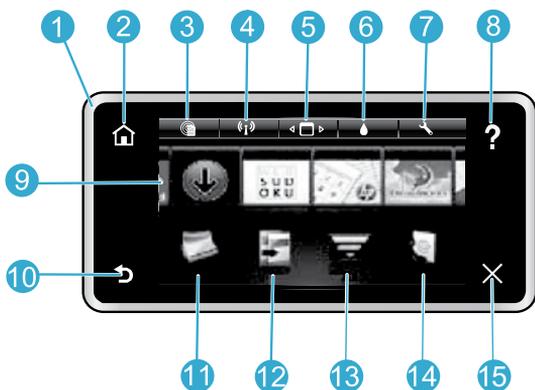
没有 CD/DVD 驱动器?

如果计算机没有 CD/DVD 驱动器，请转至 www.hp.com/support 下载并安装该软件。

注册您的打印机

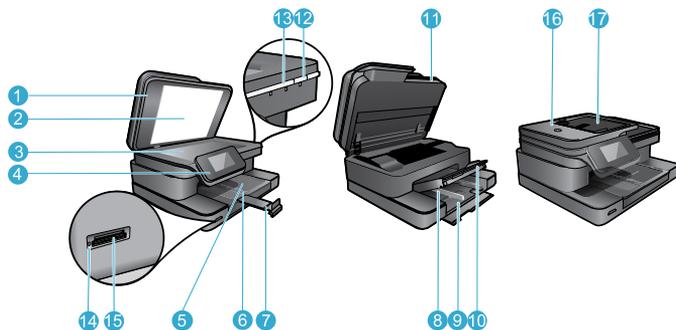
通过在 www.register.hp.com 注册，获得更快的服务和支

HP Photosmart 入门



- 1 **显示屏**: 显示菜单、照片和消息。您可以横向或纵向移动以浏览照片和菜单选项。
- 2 **主屏幕**: 返回主屏幕 (打开产品时的默认屏幕)。
- 3 **Web 服务**: 在主屏幕中, 打开 **Web 服务** 菜单。
- 4 **无线设置**: 打开**无线**菜单, 您可在此菜单中查看无线参数和更改无线设置。
- 5 **应用程序管理器**: 打开**管理我的收藏夹**菜单, 可在此菜单中重新排列和删除应用程序。

- 6 **墨水量**: 打开**墨水量**菜单, 可在此菜单中显示估计的墨水量。
- 7 **设置**: 打开**设置**菜单, 您可在此菜单中更改产品设置并执行维护功能。
- 8 **帮助**: 在主屏幕上, 列出可以获取其帮助的主题。在其他屏幕上, 提供了适用于当前屏幕的帮助。
- 9 **Apps**: 提供访问 Apps 和打印来自 Apps 的信息 (如地图、优惠券、填色卡和谜题) 的快捷简便方法。
- 10 **后退**: 返回到上一个屏幕。
- 11 **照片**: 打开**照片**菜单, 您可在此菜单中查看、编辑、打印和保存图片。
- 12 **复印**: 打开**复印**菜单, 在此菜单中可以选择复印类型或更改复印设置。
- 13 **扫描**: 打开**选择扫描目的地**菜单, 可在此菜单中选择扫描的目的地。
- 14 **eFax**: 打开**传真**菜单, 可在此菜单中发送传真消息。
注意: eFax 可能在某些国家/地区不可用。
- 15 **取消**: 停止当前操作。



- | | | |
|-------------------|------------------|--------------|
| 1 盖子 | 7 纸盒延长板 (也称为延长板) | 13 无线 LED |
| 2 盖子衬板 | 8 主纸盒的纸张宽度导轨 | 14 存储卡插槽 LED |
| 3 玻璃板 | 9 主纸盒 (也称进纸盒) | 15 存储卡插槽 |
| 4 彩色图形显示屏 (也称显示屏) | 10 出纸盒 | 16 自动送纸器 |
| 5 照片纸盒 | 11 墨盒门 | 17 自动送纸器盖 |
| 6 照片纸盒的纸张宽度导轨 | 12 电源按钮 | |

电源规格

注意: 仅将 HP 提供的电源适配器用于此打印机。

- 电源适配器: 0957-2304 (中国/印度 0957-2305)
- 输入电压: 0957-2304 — 100 至 240 伏;
(中国/印度 0957-2305 — 200 至 240 伏)
- 输入频率: 50-60 Hz
- 功耗: 最大功耗 85W, 平均功耗 35W

节省能源和墨水

- 默认情况下开启“节能模式”和“自动关闭电源”功能，以节约能源。您可以在打印机显示屏的设置 > 首选项菜单中更改这些设置。
- 在打印机上启用 Web 服务或将打印机无线连接至计算机后，将会关闭自动关闭电源功能。
- 独立墨水盒允许单独更换各个墨盒。

轻松打印照片和文档

- 直接从存储卡以不同尺寸和纸张打印照片。只要将存储卡插入相应的存储卡插槽。在打印机显示屏中，点击查看和打印以浏览和打印照片。使用编辑菜单可旋转照片、剪裁照片或打开和关闭照片修复。
- 从所连接计算机上的软件打印文档和照片。
- 确保墨水充足。要检查估计的墨水量，请在主屏幕中点击墨水量图标。
注意：在打印过程中使用墨盒中墨水的方式有很多，这些方式包括在初始化过程中准备打印机和墨盒进行打印，以及在打印头维护过程中使打印喷嘴保持清洁并使墨水通畅流动。此外，当墨盒用完后，墨盒中还会残留一些墨水。有关详细信息，请访问 www.hp.com/go/inkusage。
- 在安装新墨盒时，应首先撕掉保护性塑料带并拆下橙色帽，然后再插入墨盒。

复印文本或混合文档

- 制作彩色或黑白副本。在复印屏幕上，单击设置按钮以执行以下操作：
 - 更改复印质量
 - 设置纸张尺寸和纸张类型
 - 指定双面选项
 - 选择增强
- 将原稿放在玻璃板的右下角（复印面朝下），或将其放入自动送稿器（复印面朝上）。

扫描到计算机或存储卡

- 要扫描照片或文档，在主屏幕上点击扫描以开始扫描：
 1. 将原稿放在玻璃板的右下角（复印面朝下），或将其放入自动送稿器（复印面朝上）。
 2. 通过点击存储卡或计算机选择目的地。
 3. 要扫描至计算机，请选择目标计算机，然后选择扫描类型以启动扫描。
- 如果未列出您的计算机，请确保已通过无线网络或 USB 电缆将打印机连接到计算机。如果已通过 USB 电缆将打印机连接到计算机，可以立即从打印机显示屏启动扫描。
- 为获得最佳扫描效果，请保持玻璃板和衬板背面的清洁。扫描仪会将检测到的任何斑点和标记都视为扫描图像的一部分。
- 如果要调整扫描尺寸、输出类型、扫描分辨率或文件类型和其他设置，请通过打印机软件启动扫描。



设置疑难排解

自动无线连接（用于无线连接到网络的打印机）

自动无线连接自动配置打印机的无线网络设置。按照打印机显示屏上的说明设置打印机硬件，然后插入打印机软件 CD。该软件指导您完成软件安装。如果自动无线连接方法不适用于您的配置或操作系统，该软件将引导您完成另外一种无线安装方法。有关无线安装的更多信息，请访问 HP 无线打印中心网站 (www.hp.com/go/wirelessprinting)。

如果无法打印...

检查错误消息并解决。如果您仍无法进行打印，请按顺序尝试以下操作：

Windows

确保 HP Photosmart 设置为默认打印机且未处于脱机状态：

1. 在 Windows 任务栏上，单击“开始”图标。
2. 然后，单击：
 - 设备和打印机 (Windows 7®)
 - 打印机 (Windows Vista®)
 - 控制面板 > 打印机和传真 (Windows XP®)

查看打印机旁边是否有一个带对号的圈。如果没有，右键单击打印机图标，然后从菜单中选择**设置为默认打印机**。

要确认您的打印机未脱机，右键单击打印机图标，并确保未选中**脱机使用打印机**和**暂停打印**。

如果您仍无法打印，或 Windows 软件安装失败，请执行以下操作：

1. 从计算机的 CD 驱动器中取出 CD，然后断开打印机与计算机间的连接。
2. 重新启动计算机。
3. 暂时禁用所有软件防火墙并关闭所有反病毒软件。
4. 将打印机软件 CD 插入计算机的 CD 驱动器，然后按照屏幕上的说明安装打印机软件。请勿在没有提示的情况下连接 USB 连接线。
5. 安装完成后，重启计算机以及您禁用或关闭的任何安全软件。

Mac

检查打印队列：

1. 在系统首选项中，单击**打印和传真**。
2. 单击**打开打印队列**按钮。
3. 单击打印作业将其选中。
4. 使用下列按钮来管理打印作业：
 - **删除**：取消选取的打印作业。
 - **恢复**：继续执行暂停的打印作业。
5. 进行了任何更改后，再次尝试打印。

重新启动和重置：

1. 重新启动计算机。
2. 重置打印机：
 - a. 关闭本产品，并拔掉电源线。
 - b. 等待一分钟，然后再插上电源线并启动本产品。

如果您仍无法打印，请卸载并重新安装软件。

卸载软件的方法：

1. 断开打印机和计算机的连接。
2. 打开应用程序：Hewlett-Packard 文件夹。
3. 双击 **HP Uninstaller**。按照屏幕上的说明执行操作。

安装软件的方法：

1. 将 CD 插入计算机的 CD 驱动器。
2. 在桌面上，打开 CD，然后双击 **HP Installer**。
3. 按照屏幕上的说明执行操作。

已联网打印机的使用和故障排除

从无线打印中心获取帮助

HP 无线打印中心网站 (www.hp.com/go/wirelessprinting) 是在线参考指南，可用于设置家庭网络和 HP 打印机进行无线打印。该网站有助于您执行以下操作：

- 准备无线网络。
- 设置打印机。
- 重新配置系统。
- 对配置进行故障排除，包括使用 Windows 网络诊断实用程序。
- 了解防火墙以及安全信息和设置。

将 USB 连接更改为无线网络连接

如果您最初是用 USB 连接至计算机来设置打印机的，可以通过以下步骤将连接改为无线网络连接。

Windows

从 USB 改为无线连接的步骤：

1. 在计算机中，单击**开始 > 所有程序 > HP > HP Photosmart 7510 Series > 打印机设置和软件**。
2. 单击**将连接 USB 的打印机转换为无线**。在系统提示断开连接之前，请始终保持 USB 电缆处于连接状态。
3. 随后按照屏幕上的说明操作即可。

Mac

从 USB 改为无线连接的步骤：

1. 在主屏幕的 HP Photosmart 显示屏中，单击**无线**图标，然后单击**设置**。
2. 单击**无线设置向导**。
3. 按照**无线设置向导**中的步骤连接打印机。
4. 使用**应用程序 / Hewlett-Packard / 设备实用程序**中的**HP 设置助理**，将此打印机的软件连接更改为无线连接。

与多台计算机共享打印机

如果您已拥有连接至无线网络的打印机并希望与已连接至同一网络的其他计算机共享该打印机，则需要其他计算机上安装打印机软件。在软件安装过程中，选择**网络（以太网/无线）**连接并在系统提示时输入打印机的 IP 地址，然后按照显示屏上的说明完成安装。

如果无法将打印机连接至网络…

- **打印机的无线广播可能已关闭**。通过执行任何一种以下操作检查连接：
 - **检查无线 LED 状态**。如果 LED 已亮起且稳定，则表示无线广播已启动且已连接至网络。如果指示灯闪烁，则表示无线广播已启动，但打印机尚未连接至网络。
 - **检查打印机设置**。在打印机显示屏上，单击**无线**图标，如果显示**未连接**，依次单击**设置**、**无线连接**和**开启**。
- **打印无线测试报告以检查打印机是否已联网**。
 1. 在打印机显示屏的主屏幕中，单击**无线**图标，然后单击**设置按钮**。
 2. 触摸**无线网络测试**。将打印“无线网络测试结果”页面。
 - 查看报告开头，看测试过程中是否出现故障。
 - 查看执行的所有测试的“诊断结果”部分，看看您的打印机是否通过了测试。
 - 从“诊断结果”部分了解打印机当前为连接配置的网络名称 (SSID)，以及硬件地址 (MAC) 和 IP 地址。
- **网络诊断实用程序（仅限 Windows）**可以帮助解决许多常见的网络打印问题。从 www.hp.com/go/wirelessprinting 下载网络诊断实用程序，然后在计算机上运行。

网络打印故障排除

连接和安全提示

检查下列各种可能的情况并采取相应的解决措施：

- **您的计算机可能没有连接到网络。** 确保将计算机与 HP Photosmart 连接到同一网络。例如，如果是无线连接，则计算机或打印机可能错误地连接到相邻网络。
- **您的计算机可能已连接到虚拟专用网络 (VPN)。** 在继续安装前临时禁用 VPN。连接到 VPN 如同位于其他网络；您需要断开与 VPN 的连接才能访问主网络上的产品。
- **安全软件可能导致了问题。** 安装在您计算机上的安全软件旨在保护计算机免受来自主网络外部的攻击。安全软件套件可能包含不同类型的软件，比如防病毒、防间谍软件、防火墙和儿童保护应用程序。防火墙可以阻止连接到主网络上的设备之间的通信，当使用类似于网络打印机和扫描仪等设备时，这可能导致问题。

您可能遇到的问题包括：

- 安装打印机软件时，在网络上找不到打印机。
- 突然无法打印到打印机，即使前一天还可以打印。
- 打印机在**打印机和传真**（仅限 Windows）、**设备和打印机**（Windows 7）或**打印和传真**（Mac）文件夹中显示为脱机状态。
- 如果有一体机，一些功能可正常运行（如打印），其他功能不能正常运行（如扫描）。

一个快速排除故障的方法是，禁用防火墙，然后检查问题是否消失。

以下是使用安全软件的一些基本原则：

- 如果防火墙具有称为**信任区域**的设置，则在计算机连接到主网络时使用该设置。
- 保持防火墙经常更新。许多安全软件供应商提供用于更正已知问题的更新程序。
- 如果防火墙设置为**不显示警报消息**，则禁用这种设置。这样，当安装 HP 软件和使用 HP 打印机时，就可以看到防火墙软件发出的警报消息。您应该允许使用导致警报的任何 HP 软件。警报消息可能提供**允许**、**放行**或**阻止**。而且，如果警报具有**记住此操作**或**为此创建规则**选项，请确保选择该选项。防火墙通过这样的方式就可以了解在主网络中可以信任什么内容。

查找更多信息

可从电子版帮助和自述文件中找到其他产品信息。

注意： 如果没有使用 HP Photosmart 软件安装电子版帮助，可以从软件 CD 或支持网站进行安装。要从 HP Photosmart 软件 CD 安装，插入 CD，然后开始安装软件。要从支持网站安装，从 HP 支持网站 www.hp.com/support 下载“Full Feature Software and Drivers”软件。当屏幕显示推荐软件时，在 Windows 中选择 **HP Photosmart 7510 Series Help** 选项，在 Mac 中选择 **HP Recommended Software**。

从电子版帮助中了解关于打印机使用、功能、故障排除、注意事项、环保、法规和支持的信息。自述文件包含 HP 支持联系信息、操作系统要求和产品信息的最新更新。

 必须安装电子版帮助以查看《欧盟法规通告》声明和符合性信息。在电子版帮助中，单击**技术信息 > 法规通告 > 《欧盟法规通告》**。本产品的“符合性声明”位于以下网址：www.hp.eu/certificates。

Windows

要在安装后找到电子版帮助：

单击**开始 > 所有程序 > HP > Photosmart 7510 series > 帮助**。

查找自述文件

插入软件 CD，在桌面上打开它，双击位于软件 CD 根目录下的 ReadMe.chm，然后以本土语言选择自述文件。

Mac

要在安装后找到电子版帮助：

单击**帮助 > Mac 帮助**。在帮助查看程序中，从弹出式菜单中选择 HP 产品帮助。

查找自述文件

插入软件 CD，在桌面上打开它，然后打开自述文件夹找到该文件。

HP 打印机有限保修声明

HP 产品	有限保修期限
软件媒体	90 天
打印机	1 年
打印或墨盒	直到 HP 墨水用完，或到达印在墨盒上的“保修结束”日期，视何者为先。本保修不涵盖重新灌注、再加工、整修、误用，或被篡改的 HP 墨水产品。
打印头（仅适用于其打印头可供客户更换的产品）	1 年
附件	90 天

A. 有限保修的范围

- 惠普 (HP) 向最终用户保证，在上述指定的保修期内，上述指定的 HP 产品自购买之日起无材料及工艺上的缺陷。
- 对于软件产品，HP 的有限保修仅适用于无法执行编程指令的故障。HP 不保证产品工作时不会中断或无错误。
- HP 的有限保修仅限于由正常使用产品而产生的缺陷，不适用于任何其他问题，包括因以下原因而产生的问题：
 - 不正确的维护或调整；
 - 使用非 HP 提供或支持的软件、介质、部件或耗材；
 - 在产品技术规格以外的条件下操作；
 - 未经授权的调整或误用。
- 对于 HP 打印机产品，使用非 HP 墨盒或重新灌注的墨盒既不影响对客户的保修也不影响与客户签订的任何 HP 支持合同。但是，如果打印机由于使用非 HP 墨盒或重新灌注的墨盒而过期的墨盒而发生故障或损坏，HP 在维修打印机时将根据具体故障或损坏，收取标准工时费和材料费。
- 如果 HP 在适用的保修期内收到符合 HP 保修条件的任何产品的缺陷的通知，HP 将自行决定对有缺陷的产品进行维修或更换。
- 如果 HP 无法适时维修或更换符合 HP 保修条件的有缺陷产品，HP 将在接到缺陷通知后的合理时间内，退回该产品的全额货款。
- 在客户将有缺陷的产品退回 HP 之前，HP 不承担维修、更换或退款的义务。
- 更换的产品可能为全新产品或相当于全新产品，前提是它的功能至少与被更换的产品相当。
- HP 产品可能包含性能等同于新部件的再加工部件、组件或材料。
- HP 的有限保修在任何销售保修范围内的 HP 产品的国家或地区均有效。可与授权的 HP 服务机构签订其他保修服务（如现场服务）合同，这些机构分布在由 HP 或授权进口商销售 HP 产品的国家/地区。

B. 有限保修

在当地法律允许范围内，HP 及其第三方供应商，对有关 HP 的产品，无论是以明示或默示的形式，均没有任何其他保修或条件并特别声明没有任何用于特定目的适销性、质量满意度以及适用性的默示保修或条件。

C. 责任限制

- 在当地法规允许的范围内，本保修声明中提供的补偿是对用户的唯一补偿。
- 在当地法规允许的范围内，除了本保修声明中特别规定的责任外，在任何情况下，无论是根据合同、民事侵权行为或其他法律准则，无论是否告知产生此类损失的可能性，HP 或其第三方供应商对直接、特殊、偶发、继发的损失概不承担责任。

D. 当地法律

- 此保修声明赋予用户特定的法律权利。用户还可能拥有其他权利，具体情况视州（美国）、省（加拿大）及国家/地区（世界其他地方）而异。
- 如果本保修声明与当地法规发生矛盾，则应视为已修改以便与当地法规保持一致。根据这类当地法规，本保修声明中的某些责任免除和限制可能不适用于用户。例如，美国的某些州及美国以外的某些政府（包括加拿大的某些省），可能会：
 - 排除本保修声明中的责任免除和限制条款对用户法定权利的限制（例如英国）；
 - 限制制造商实施这种责任免除或限制的能力；或者
 - 赋予客户附加的保修权利，指定默示保修的期限（对这种默示保修制造商不得拒绝），或者不允许制造商对默示保修的期限加以限制。
- 除非另有法律许可，本声明中的保修条款不得排除、限制或修改适用于此产品销售的强制性法律权利，而是对该权利的补充。

什么是 ePrint?

HP ePrint 服务通过向打印机的电子邮件地址发送电子邮件，提供安全和轻松的打印。从任何具有发送电子邮件功能的设备向打印机的电子邮件地址发送电子邮件和附件，可同时打印电子邮件消息和识别的附件。启用 Web 服务后，在初始化产品设置过程中分配打印机的地址。



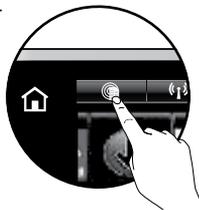
- HP ePrint 提供了行业标准垃圾邮件过滤功能，并将电子邮件和附件转换为仅打印格式，以减少病毒或其他有害内容的威胁。
- 打印结果可能与最初看到的结果略有不同，取决于所使用的原始字体和布局选项。
- ePrint 服务不能防止打印不良或有版本的材料。

开始使用 ePrint 服务

要使用 ePrint 服务，必须将打印机连接至拥有可访问互联网的活动网络，并且必须在 HP ePrintCenter 中设置一个帐户并将打印机添加至该帐户。

要在初始化设置过程中从打印机显示屏启用 ePrint 服务：

1. 接受使用条款。
打印 ePrint 信息页，其中包含打印机代码。
2. 请转至 www.ePrintCenter.com，单击登录按钮，然后单击对话框顶部的注册链接。
3. 出现系统提示后，输入打印机代码以添加打印机。
4. 按照屏幕上的说明管理 ePrint 设置。



要在以后启用 ePrint 服务：

1. 在打印机显示屏上点击 **Web 服务** 按钮。
2. 点击设置。
3. 点击启用 **Web 服务**。
4. 接受使用条款。
打印 ePrint 信息页，其中包含打印机代码。
5. 请转至 www.ePrintCenter.com，单击登录按钮，然后单击对话框顶部的注册链接。
6. 出现系统提示后，输入打印机代码以添加打印机。
7. 按照屏幕上的说明管理 ePrint 设置。

不使用计算机即打印 Web 内容

在已连接 Web 的打印机上，在打印机显示屏上点击 **Apps** 图标以打印全系列的页面。

- 打印日历、笔记和图表纸、谜题、数独、卡片、工艺品等！
- 在 Apps 菜单中，点击获取更多可从 Web 中添加更多应用程序。

随该服务提供免费产品更新。要启用某些功能可能需要一些更新。



使用 eFax

使用基于 Web 的传真服务，无需电话线即可使用 eFax 发送和接收传真。如果您每月接收和发送的传真页数均不超过 20 页，则此服务免费。要注册 eFax，请访问 www.eFax.com。要开始使用 eFax：

注意：eFax 可能在某些国家/地区不可用。