HP Pavilion G6 Notebook PC

Maintenance and Service Guide

SUMMARY

This guide is a troubleshooting reference used for maintaining and servicing the computer. It provides comprehensive information on identifying computer features, components, and spare parts; troubleshooting computer problems; and performing computer disassembly procedures.

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Safety warning notice

⚠ **WARNING!** To reduce the possibility of heat-related injuries or of overheating the computer, do not place the computer directly on your lap or obstruct the computer air vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or rugs or clothing, to block airflow. Also, do not allow the AC adapter to contact the skin or a soft surface, such as pillows or rugs or clothing, during operation. The computer and the AC adapter comply with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950).

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1 Product description

Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
	HP Pavilion G6 Notebook PC	√	√	√	√
Processors	Intel® Core™ i7-2640M processor (2.8 GHz, SC turbo up to 3.50 GHz, 4 MB L3 cache), Dual 35 W	√	√		
	Intel Core i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3 cache), Dual 35 W	√	√		
	Intel Core i5-2540M processor (2.6 GHz, SC turbo up to 3.3 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Core i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Core i5-2450M processor (2.5 GHz, SC turbo up to 3.1 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Core i5-2430M processor (2.4 GHz, SC turbo up to 3.0 GHz, 3 MB L3 cache) Dual 35 W	√	√		
	Intel Core i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Core i3-2370M processor (2.4 GHz, 3 MB L3 cache) Dual 35 W	√	√		
	Intel Core i3-2350M processor (2.3 GHz, 3 MB L3 cache) Dual 35 W	√	√		
	Intel Core i3-2330M processor (2.2 GHz, 3 MB L3 cache) Dual 35 W	√	√		
	Intel Core i3-2310M processor (2.1 GHz, 3 MB L3 cache) Dual 35 W	√	√		
	Intel Core i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Core i3-390M processor (2.66 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Core i3-380M processor (2.53 GHz, 3 MB L3 cache), Dual 35 W	√	√		

Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
	Intel Pentium B970 processor (2.3 GHz, 2 MB L3 cache) Dual 35 W	√	√		
	Intel Pentium B960 processor (2.2 GHz, 2 MB L3 cache) Dual 35 W	√	√		
	Intel Pentium B950 processor (2.1 GHz, 2 MB L3 cache) Dual 35W	√	√		
	Intel Pentium P6300 (2.26 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	Intel Pentium P6200 (2.13 GHz, 3 MB L3 cache), Dual 35 W	√	√		
	AMD A8-3520M (1.6 GHz/2.5 MHz, 4 MB L2 cache), Quad 35 W			√	√
	AMD A8-3500M (2.4 GHz/1.5 GHz, 4 MB L2 cache), Quad 35 W			√	√
	AMD A6-3400M (2.3 GHz/1.4 GHz, 4 MB L2 cache), Quad 35 W			√	√
	AMD A6-3420M (1.5 GHz/2.4 MHz, 4 MB L2 cache), Quad 35 W			√	√
	AMD A4-3320M (2.0 GHz/12.6 MHz, 2 MB L2 cache), Dual 35 W			√	√
	AMD A4-3305M (1.9 GHz/2.5 MHz, 2 MB L2 cache), Dual 35 W			√	√
	AMD A4-3300M (2.5 GHz/1.9G Hz, 2 MB L2 cache), Dual 35 W			√	√
	AMD E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W			√	√
	AMD Phenom II N970 processor (2.2 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Quad 35 W			√	√
	AMD Phenom II P960 processor (1.8 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Quad 25 W			√	√
	AMD Phenom II N870 processor (2.3 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W			√	√
	AMD Phenom II P860 processor (2.0 GHz, 1.5 MB L2 cache, 1066 MHz, 3.6 GT/s), Triple 25 W			√	√
	AMD Phenom II N850 processor (2.2 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W			√	√

Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
	AMD Phenom II N660 processor (3.0 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Dual 35 W			√	√
	AMD Phenom II P650 processor (2.6 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W			√	√
	AMD Turion II P560 processor (2.5 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W			√	√
	AMD Athlon II P360 processor (2.3 GHz, 1 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W			√	√
	AMD Athlon II P340 processor (2.2 GHz, 1 MB L2 cache, 1066 MHz, 3.2 GT/s), Dual 25 W			√	√
	AMD V160 processor (2.4 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W			√	√
	AMD V140 processor (2.3 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W			√	√
Chipset	Intel HM65 Express Chipset (Intel 2nd Generation, B9xx Processors)	√	√		
	Intel HM55 Express Chipset (Intel Previous Generation Processors)	√	√		
	AMD A50M FCH (AMD E-Series Processors)				√
	AMD A60M FCH (AMD A Series Processors)			√	√
	AMD RS880M + SB820M (AMD Phenom, Turion, Athlon, V Series Processors)			√	√
Graphics	Intel HD Graphics 3000		√		
	Intel HD Graphics		√		
	Supports HD decode, Dx11, and HDMI				
	ATI Radeon™ HD 7450 M with 1024 MB of dedicated video memory	√			
	nVidia® N12P-GV (NVIDIA GeForce® GT 520M with 1024MB of dedicated video memory (128 Mx16 DDR3 900MHz x 4 PCs)	√			
	AMD Radeon™ HD 6320				√
	AMD Radeon HD 6620G				√
	AMD Radeon HD 6520G				√
	AMD Radeon HD 6480G				√
	AMD Radeon HD 6380G				√

Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
	AMD Radeon HD 6640G2			√	
	AMD Radeon HD 6540G2			√	
	AMD Radeon HD 6510G2			√	
	Support for HD-DVD playback with HD decoder and DX11 and HDMI	√	√	√	√
Panel	**39.6-cm** (15.6-in) HD LED BrightView (1366×768)	√	√	√	√
	16:9 wide aspect ratio	√	√	√	√
Memory	2 customer-accessible/upgradable SODIMM slots:				
	• DDR3-1333 MHz Dual Channel Support (Intel 2nd Generation Processors, All AMD Processors Except AMD E Series)	√	√		
	• DDR3-1333 MHz Single channel support (AMD E Series Processors)				√
	• DDR3-1600 MHz Dual Channel Support (Intel Previous Generation Processors)			√	√
	Supports up to 8GB of system memory in the following configurations:				
	• 6144 MB (4096 MB × 1 + 2048×1)	√	√	√	√
	• 4096 MB (4096 MB × 1)	√	√	√	√
	• 4096 MB (2048 MB × 2)	√	√	√	√
	• 2048 MB (2048 MB × 1)	√	√	√	√
Hard drives	Supports the following **9.5 mm**, **6.35-cm** (2.5 in) SATA hard drives:				
	• 750 GB, 5400 rpm	√	√	√	√
	• 640 GB, 5400 rpm	√	√	√	√
	• 500 GB, 7200 rpm; 5400 rpm	√	√	√	√
	• 320 GB, 5400 rpm; 7200 rpm	√	√	√	√
	Supports the following **7 mm**, **6.35-cm** (2.5 in) SATA hard drives:				
	• 320 GB, 7200 rpm; 5400 rpm	√	√	√	√
	• 1 TB 5400 rpm				
Optical drives	**12.7 mm** (0.50-in) fixed SATA tray load	√	√	√	√
	DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive	√	√	√	√

Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
	Blu-ray Disc ROM with DVD±R/RW SuperMulti Double-Layer Drive	√	√	√	√
	Non-optical drive support (protective insert feature)			√	√
Webcam	VGA camera (640x480 by 24 frames per second), fixed angle (no tilt), with activity light and single digital microphone	√	√	√	√
Audio	High-definition audio supports: Microsoft® premium requirements with HP Altec Lansing speakers (2) SRS Premium Sound technology	√	√	√	√
Ethernet	Integrated 10/100 network interface card (NIC)	√	√	√	√
	Integrated wireless local area network (WLAN) options by way of wireless module and 2 wireless antennas built into display assembly	√	√	√	√
	Supports the following WLAN formats:				
	• Intel Centrino® Wireless-N 1030 + Bluetooth (802.11b/g/n)	√	√		
	• Intel Centrino Wireless-N 1000 (802.11b/g/n) with WiDi	√	√		
	• Atheros AR9285 802.11b/g/n 1x1 WiFi Adapter	√	√	√	√
	• Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	√	√	√	√
	• Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)	√	√	√	√
	• Broadcom 4313GN 802.11b/g/n 1x1 WiFi Adapter	√	√	√	√
	• Broadcom 4313AGN 802.11a/b/g/draft-n WiFi Adapter			√	√
	• Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	√	√	√	√
	• Realtek 8188GN 802.11b/g/n 1x1 WiFi Adapter	√	√	√	√
	• Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter	√	√	√	√
	• Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter			√	√

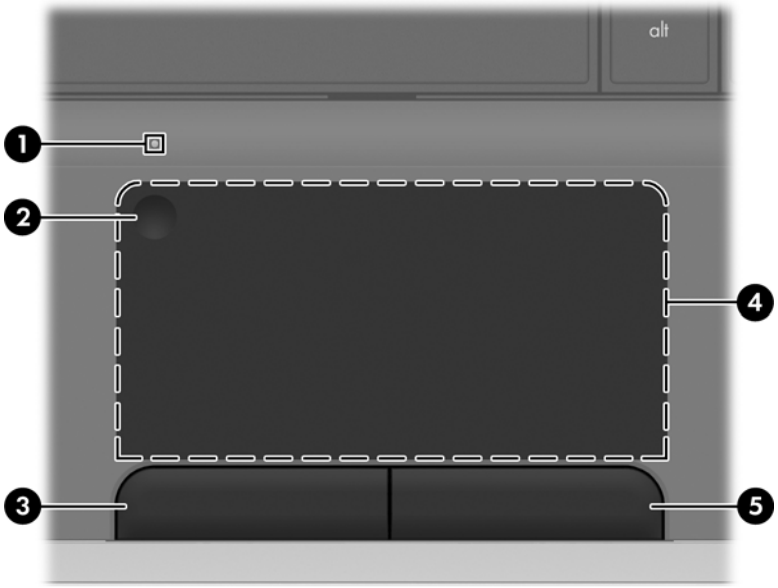
Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
	• Atheros AR9002WB-1NGB 802.11b/g/n 1x1 WiFi and Bluetooth 2.1+EDR Combo Adapter			√	√
	• HP Integrated Module with Bluetooth 2.1 Wireless Technology			√	
	• Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter				
	• Realtek RTL8188CE 802.11b/g/n 1x1 WiFi and Bluetooth 4.0 LE Combo Adapter				
	• Atheros 9285G 802.11b/g/n WiFi Adapter				
External media card	Digital Media Slot supporting SD, SDHC, SDXC (UHS104 compliant), and MMC	√	√	√	√
Internal card	One half-size Mini Card slot for WLAN	√	√	√	√
Ports	Audio-in (digital microphone)	√	√	√	√
	Audio-out (stereo headphone)	√	√	√	√
	High-Definition Multimedia Interface (HDMI) version 1.4 supporting up to 1920x1200 @ 60 Hz	√	√	√	√
	Hot plug/unplug with auto-detect for correct output to wide-aspect vs. standard aspect video	√	√	√	√
	RJ-45 (Ethernet)	√	√	√	√
	Three USB 2.0 ports	√	√	√	√
	VGA (Dsub 15-pin) supporting the following: • 2048×1536 external resolution @ 75 Hz • 1920×1600 external resolution @ 60 Hz • 2048×1536 external resolution @ 60 Hz (for E450 processor) • HDMI v1.4 supporting: up to 1080p, 1920x1200 @ 60 Hz and 1920x1200 @ 60 Hz DVI Mode	√	√	√	√
	AC Smart Pin adapter	√	√	√	√
Keyboard/ pointing devices	**39.62-cm** (15.6-in), full-size keyboard • Textured Pocket Keyboard (Black) • Painted Pocket Keyboard (Pink)	√	√	√	√
	TouchPad with 2 buttons (multitouch gestures, and taps enabled as default). Taps enabled as default.	√	√	√	√

Category	Description	Intel®		AMD®	
		Discrete	UMA	Discrete	UMA
Power requirements	6-cell, 2.22 Ah, 47 Wh battery	√	√	√	√
	6-cell, 2.55 Ah, 55 Wh battery	√	√	√	√
	Batteries support fast charge	√	√	√	√
	65-W AC Smart adapter with localized cable plug support		√		√
	90-W AC Smart adapter with localized cable plug support	√		√	
Security	Security lock	√	√	√	√
Operating system	**Preinstalled:**				
	Windows® 7® Professional (32 and 64 bit)	√	√		
	Windows 7 Home Premium (32 & 64 bit)	√	√	√	√
	Windows 7 Home Basic (32 and 64 bit)	√	√	√	√
	Windows 7 Starter (32 bit)			√	√
	FreeDOS	√	√	√	√
Serviceability	**End-user replaceable parts:**				
	AC adapter	√	√	√	√
	Battery (system)	√	√	√	√
	Hard drive	√	√	√	√
	Memory module	√	√	√	√
	Optical drive	√	√	√	√

2 External component identification

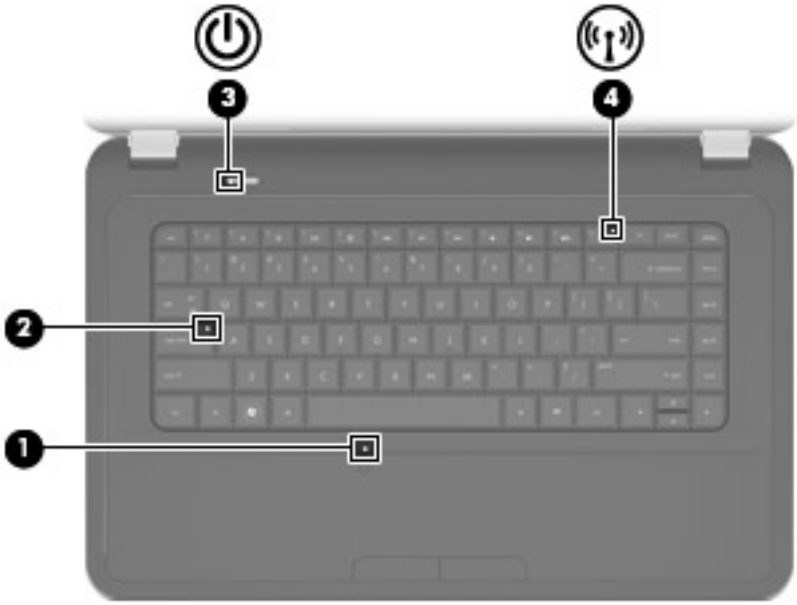
Top

TouchPad



Component		Description
(1)	TouchPad light	• Off: The TouchPad is on. • Amber: The TouchPad is off.
(2)	TouchPad on/off button	Turns the TouchPad on and off. Quickly double-tap the TouchPad button to turn the TouchPad on and off.
(3)	Left TouchPad button	Functions like the left button on an external mouse.
(4)	TouchPad zone	Moves the pointer and selects or activates items on the screen.
(5)	Right TouchPad button	Functions like the right button on an external mouse.

Lights

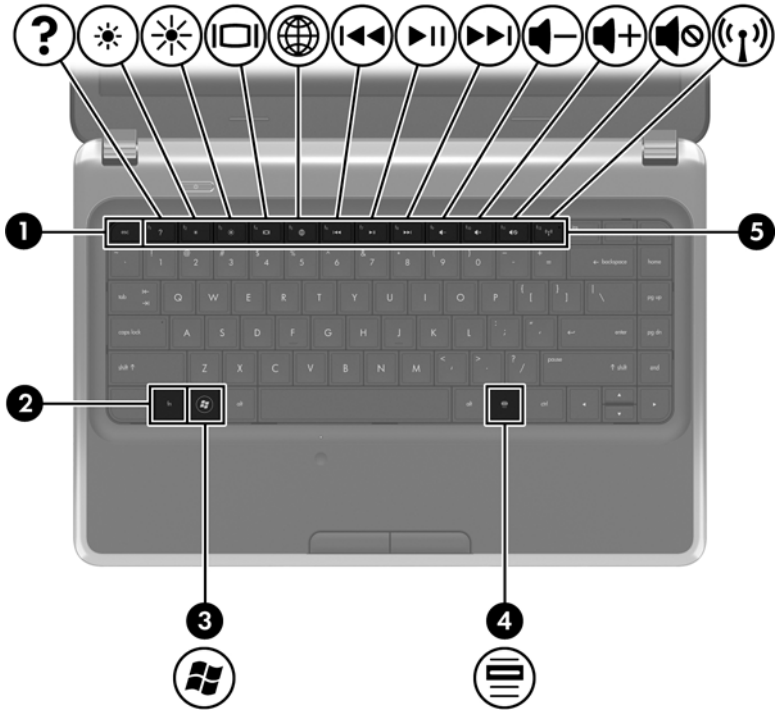


Component		Description
(1)	TouchPad light	• Off: The TouchPad is on. • Amber: The TouchPad is off.
(2)	Caps lock light	• White: Caps lock is on. • Off: Caps lock is off.
(3)	Power light	• On: The computer is on. • Blinking: The computer is in Sleep mode. • Off: The computer is off or in Hibernation mode.
(4)	Wireless light	• White: An integrated wireless device, such as a wireless local area network (WLAN) device and/or a Bluetooth® device, is on. • Amber: All wireless devices are off.

Button

Component	Description
Power button	• When the computer is off, press the power button to turn on the computer. • When the computer is on, press the power button briefly to initiate Sleep mode. • When the computer is in Sleep mode, press the power button briefly to exit Sleep mode. • When the computer is in Hibernation mode, press the power button briefly to exit Hibernation mode. If the computer has stopped responding and Windows shutdown procedures are ineffective, press and hold the power button for at least 5 seconds to turn off the computer. To learn more about your power settings, select **Start > Control Panel > System and Security > Power Options**, or refer to the *HP Notebook Reference Guide*.

Keys

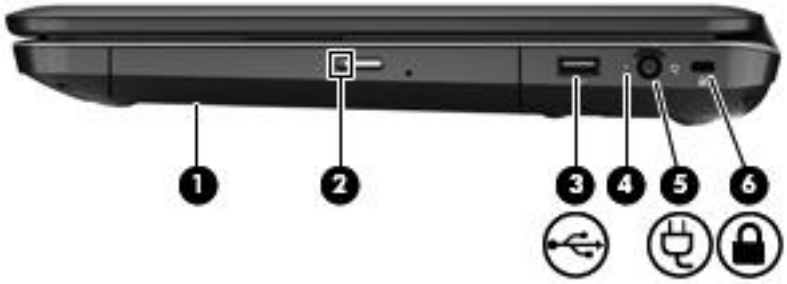


Component			Description
(1)		esc key	Displays system information when pressed in combination with the fn key.
(2)		fn key	Displays system information when pressed in combination with the esc key.
(3)		Windows logo key	Displays the Windows Start menu.
(4)		Windows applications key	Displays a shortcut menu for items beneath the pointer.
(5)		Action keys	Execute frequently used system functions.

Front

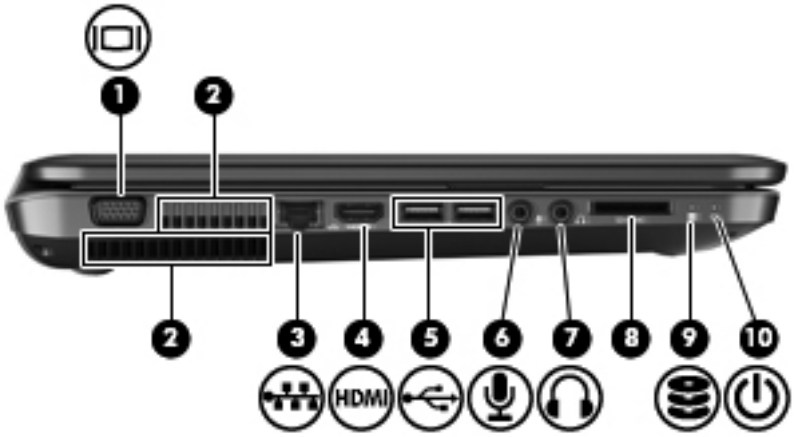
Component	Description
Speakers (2)	Produce sound.

Right side



Component			Description
(1)		Optical drive	Plays optical discs, such as CDs, DVDs, and Blu-ray discs.
(2)		Optical drive light	Green: The optical drive is being accessed.
(3)		USB port	Connects an optional USB device.
(4)		AC adapter light	• Blinking white: The battery is low. • Solid white: The computer is connected to external power. • Amber: The computer is charging the battery. • Off: The computer is not connected to external power.
(5)		Power connector	Connects an AC adapter.
(6)		Security cable slot	Attaches an optional security cable to the computer. **NOTE:** The security cable is designed to act as a deterrent, but it may not prevent the computer from being mishandled or stolen.

Left side



Component			Description
(1)		External monitor port	Connects an external VGA monitor or projector.
(2)		Vents (2)	Enable airflow to cool internal components. **NOTE:** The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation.
(3)		RJ-45 (network) jack	Connects a network cable.
(4)	HDMI	HDMI port	Connects an optional video or audio device, such as a high-definition television, or any compatible digital or audio component.
(5)		USB ports (2)	Connect optional USB devices.
(6)		Audio-in (microphone) jack	Connects an optional computer headset microphone, stereo array microphone, or monaural microphone.
(7)		Audio-out (headphone) jack	Produces sound when connected to optional powered stereo speakers, headphones, earbuds, a headset, or television audio. **WARNING!** To reduce the risk of personal injury, adjust the volume before putting on headphones, earbuds, or a headset. For additional safety information, refer to the *Regulatory, Safety and Environmental Notices*. **NOTE:** When a device is connected to the jack, the computer speakers are disabled.

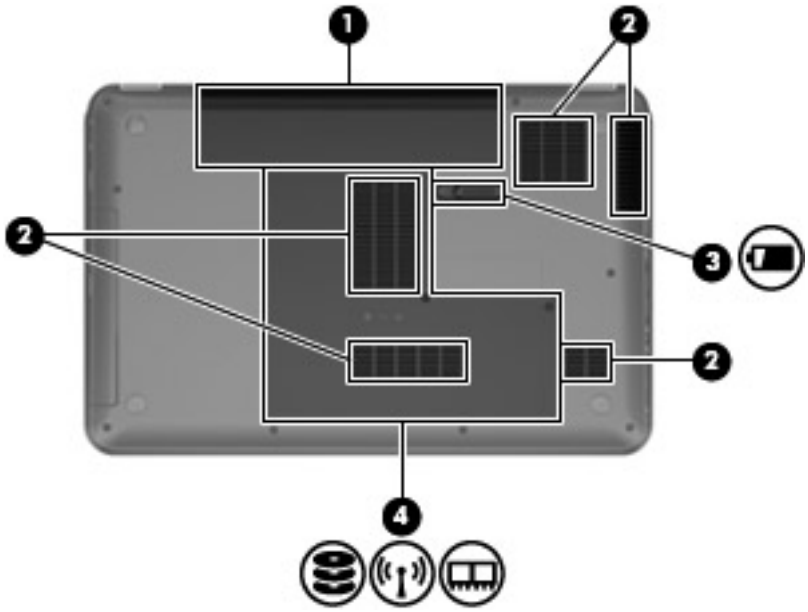
Component		Description
(8)	Digital Media Slot	Supports the following optional digital card formats: • MultiMedia Card (MMC) • Secure Digital (SD) Memory Card • Secure Digital High Capacity (SDHC) Memory Card • Secure Digital Extended Capacity (SDXC) Memory Card
(9)	Hard drive light	• White: The hard drive is being accessed.
(10)	Power light	• White: The computer is on. • Blinking white: The computer is in Sleep mode.

Display

Component		Description
(1)	WLAN antennas (2)*	Send and receive wireless signals to communicate with wireless local area networks (WLANs).
(2)	Webcam light	On: The webcam is in use.
(3)	Webcam	Records video and captures still photographs. To use the webcam, select **Start> All Programs >Cyberlink YouCam**
(4)	Internal microphone	Records sound.

*The antennas are not visible from the outside of the computer. For optimal transmission, keep the areas immediately around the antennas free from obstructions. To see wireless regulatory notices, refer to the section of the *Regulatory, Safety and Environmental Notices* that applies to your country or region. These notices are located in Help and Support.

Bottom

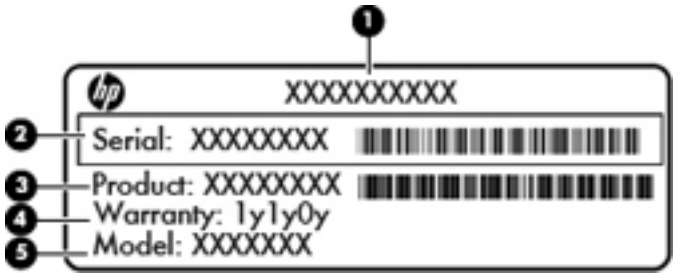


Component		Description
(1)	Battery bay	Holds the battery.
(2)	Vents (5)	Enable airflow to cool internal components. **NOTE:** The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation.
(3)	Battery release latch	Releases the battery from the battery bay.
(4)	Service door	Provides access to the hard drive, wireless modules, and memory modules.

3 Illustrated parts catalog

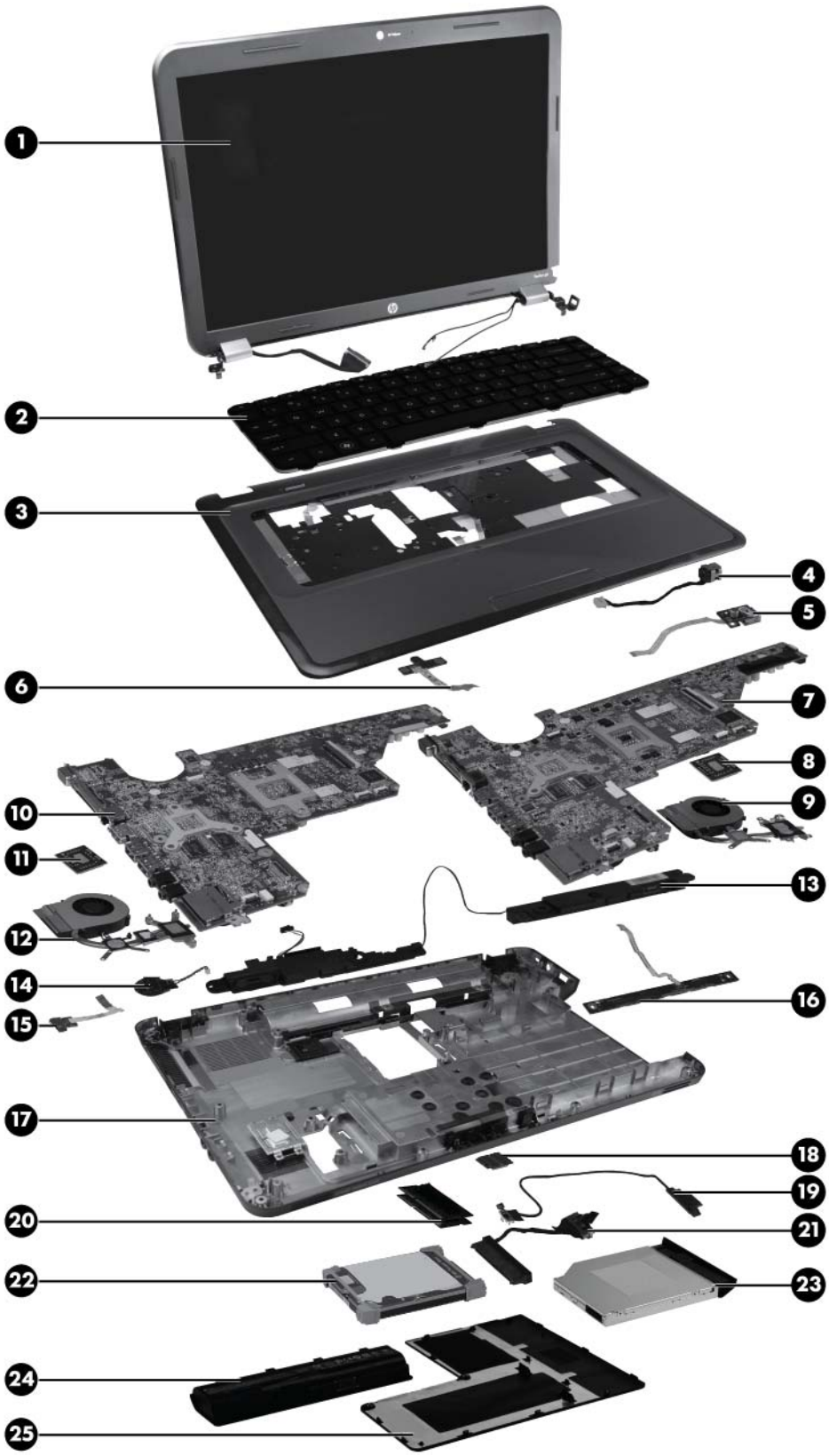
Serial number location

When ordering parts or requesting information, provide the computer serial number and model number located in the battery bay of the computer.



Component		Description
(1)	Product name	The name affixed to the front of the computer.
(2)	Serial number (s/n)	An alphanumeric identifier that is unique to each product.
(3)	Product number	This number provides specific information about the product's hardware components. The product number helps a service technician to determine what components and parts are needed.
(4)	Warranty period	The duration of the warranty period for the computer.
(5)	Model description	An alphanumeric identifier used to locate documents, drivers, and support for the computer.

Computer major components



Item	Description	Spare part number
(1)	**39.6-cm (15.6-in) High Definition (HD), light-emitting diode (LED), BrightView (1366×768) display assembly:** **NOTE:** For more information on the display assembly internal component spare part information, see Display assembly components on page 26.	
	• For use in Charcoal Grey computer models	645523-001
	• For use in Ocean Drive computer models	636378-001
	• For use in Sonoma Red computer models	645521-001
	• For use in Luminous Rose computer models	645522-001
	• For use in Pewter computer models	645524-001
	• For use in Pacific Blue computer models	645525-001
	• For use in Pearl Pink computer models	645526-001
	• For use in Sweet Purple computer models	645527-001
	• For use in Butter Gold computer models	645528-001
(2)	**Keyboard** (includes keyboard cable):	
	• For use in the United States, Black	636376-001
	• For use in French Canada, Black	636376-121
	• For use in the United Kingdom, Black	636376-031
	• For use in Germany, Black	636376-041
	• For use in France, Black	636376-051
	• For use in Italy, Black	636376-061
	• For use in Spain, Black	636376-071
	• For use in Portugal, Black	636376-131
	• For use in Turkey, Black	636376-141
	• For use in Saudi Arabia, Black	636376-171
	• For use in Hungary, Black	636376-211
	• For use in Czechoslovakia, Black	636376-221
	• For use in Russia, Black	636376-251
	• For use in Europe, Black	636376-A41
	• For International use, Black	636376-B31
	• For use in the Adriatics, Black	636376-BA1
	• For use in Israel, Black	636376-BB1
	• For use in Switzerland, Black	636376-BG1
	• For use in the Netherlands, Black	636376-DH1

Item	Description	Spare part number
	• For use in Greece, Black	636376-DJ1
	• For use in Bulgaria, Black	636376–261
	• For use in Thailand, Black	636376–281
	• For use in Japan, Black	636376–291
	• For use in Taiwan, Black	636376–AB1
	• For use in Korea, Black	636376–AD1
	• For use in India, Black	636376–D61
	• For use in the United States, Pink	645893-001
	• For use in French Canada, Pink	645893-121
	• For use in the United Kingdom, Pink	645893-031
	• For use in Germany, Pink	645893-041
	• For use in France, Pink	645893-051
	• For use in Italy, Pink	645893-061
	• For use in Spain, Pink	645893-071
	• For use in Portugal, Pink	645893-131
	• For use in Turkey, Pink	645893-141
	• For use in Saudi Arabia, Pink	645893-171
	• For use in Hungary, Pink	645893-211
	• For use in Czechoslovakia, Pink	645893-221
	• For use in Russia, Pink	645893-251
	• For use in Europe, Pink	645893-A41
	• For International use, Pink	645893-B31
	• For use in the Adriatics, Pink	645893-BA1
	• For use in Switzerland, Pink	645893-BG1
	• For use in the Netherlands, Pink	645893-DH1
	• For use in Greece, Pink	645893-DJ1
	• For use in Bulgaria, Pink	645893–261
	• For use in Thailand, Pink	645893–281
	• For use in Japan, Pink	645893–291
	• For use in Taiwan, Pink	645893–AB1
	• For use in Korea, Pink	645893–AD1
	• For use in Isreal, Pink	645893–BB1

Item	Description	Spare part number
	• For use in India, Pink	645893–D61
(3)	**Top cover** (includes TouchPad board):	
	• For use in Ocean Drive computer models	637196-001
	• For use in Luminous Rose computer models	641287-001
	• For use in Sweet Purple computer models	641297-001
	• For use in Butter Gold computer models	641299-001
	• For use in Pewter computer models	641291-001
	• For use in Charcoal Grey computer models	641289-001
	• For use in Sonoma Red computer models	641285-001
	• For use in Pacific Blue computer models	641293-001
	• For use in Pearl Pink computer models	641295-001
(4)	**Power connector** (includes cable)	641137-001
(5)	**USB board** (includes cable)	641145-001
(6)	**Power button board** (includes cable)	641144-001
(7 & 10)	**System board** (includes replacement thermal material):	
	• For use in Intel HM55 UMA computer models	636370-001
	• For use in Intel HM65 UMA computer models	636373-001
	• For use in Intel HM55 6470 discrete, 512 MB, computer models	636371-001
	• For use in Intel HM55 6470 discrete, 1 GB, computer models	636372-001
	• For use in Intel HM65 6470 discrete, 512 MB, computer models	636374-001
	• For use in Intel HM65 6470 discrete, 512 MB, BACO, computer models	650198-001
	• For use in Intel HM65 6470 discrete, 1 GB BACO, computer models	650199-001
	• For use in Intel HM65 6470 discrete, 1 GB, computer models	636375-001
	• For use in AMD UMA computer models	638856-001
	• For use in AMD 6470 discrete, 512 MB computer models	638854-001
	• For use in AMD 6470 discrete, 1 GB computer models	638855-001
	• For use in AMD E-350 UMA computer models	645529-001
	• For use in AMD 880MD 6470 discrete, 512 MB, BACO computer models	647626-001
	• For use in AMD 880MD 6470 discrete, 1 GB, BACO computer models	647627-001
	• For use in AMD A60M UMA computer models	649948-001
	• For use in AMD A60M HD6470 discrete, 512 MB computer models	649949-001
	• For use in AMD A60M HD6470 discrete, 1 GB computer models	649950-001

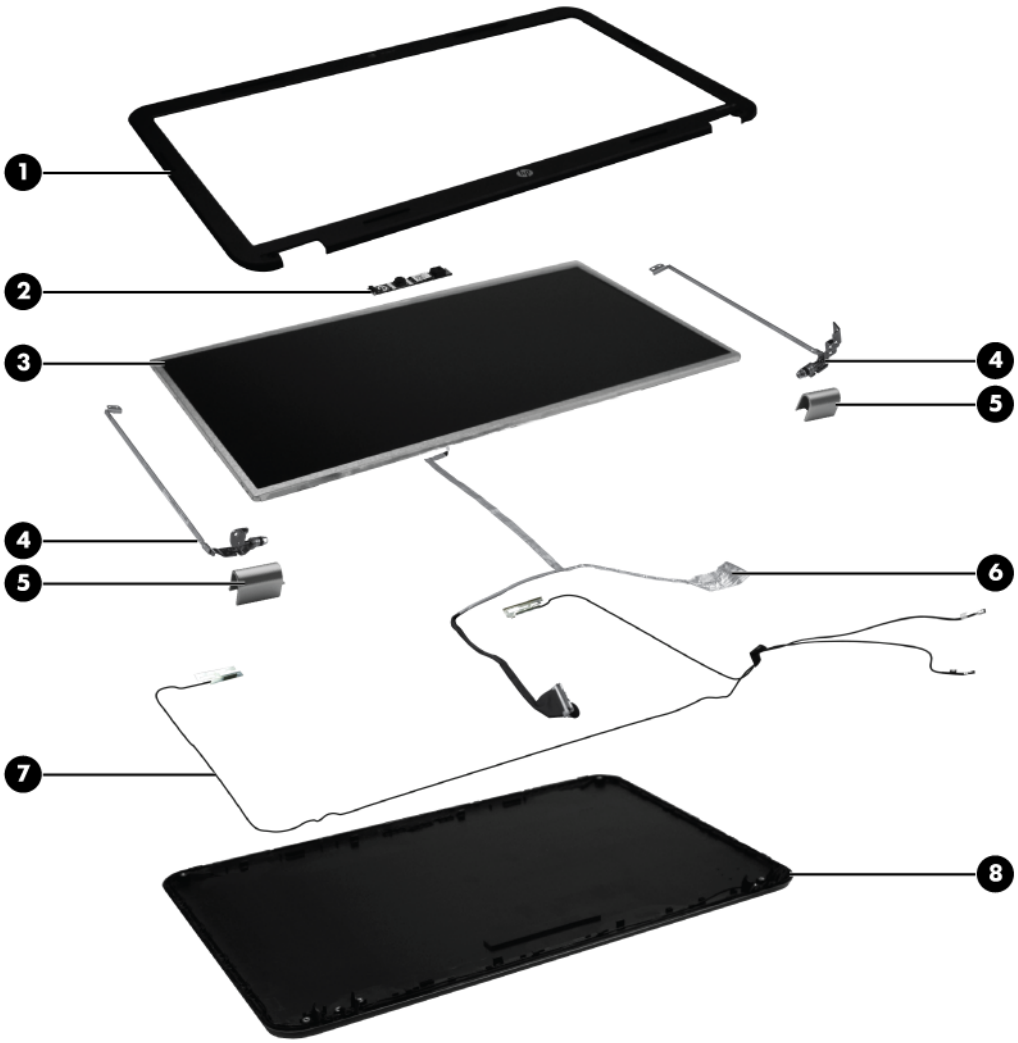
Item	Description	Spare part number
	• For use in Intel HM55 i3–370M discrete, 512 MB/1 GB computer models	654117–001
	• For use in Intel HM55 i3–370M UMA computer models	654118–001
	• For use in Intel HM65 6470 discrete, 1 GB, BACO, computer models	650199-001
	• For use in AMD E-450 UMA computer models	659871-001
(8 & 11)	**Processor** (includes replacement thermal material)	
	• Intel Core i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3 cache), Dual 35 W	631252-001
	• Intel Core i5-2540M processor (2.6 GHz, SC turbo up to 3.3 GHz, 3 MB L3 cache), Dual 35 W	631255-001
	• Intel Core i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3 cache), Dual 35 W	631253-001
	• Intel Core i5-2430M processor (2.4 GHz, SC turbo up to 3.0GHz, 3 MB L3 cache), Dual 35 W	653341-001
	• Intel Core i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3 cache), Dual 35 W	638039-001
	• Intel Core i3-2350M processor (2.3 GHz, 3 MB L3 cache) Dual 35 W	653340-001
	• Intel Core i3-2330M processor (2.2 GHz, 3 MB L3 cache) Dual 35 W	653339-001
	• Intel Core i3-2310M processor (2.1 GHz, 3 MB L3 cache) Dual 35 W	638037-001
	• Intel Core i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3 cache), Dual 35 W	634693-001
	• Intel Core i3-390M processor (2.66 GHz, 3 MB L3 cache), Dual 35 W	634692-001
	• Intel Core i3-380M processor (2.53 GHz, 3 MB L3 cache), Dual 35 W	625823-001
	• Intel Pentium B960 processor (2.2 GHz, 2 MB L3 cache), Dual 35 W	664662-001
	• Intel Pentium B950 processor (2.1 GHz, 2 MB L3 cache), Dual 35 W	653338-001
	• Intel Pentium P6300 processor (2.26 GHz, 3 MB L3 cache), Dual 35 W	635500-001
	• Intel Pentium P6200 processor (2.13 GHz, 3 MB L3 cache), Dual 35 W	625831-001
	• AMD A Series APU A8-3500M (2.4 GHz/1.5 GHz, 4 MB L2 cache), Quad 35 W	653350-001
	• AMD A Series APU A6-3400M (2.3 GHz/1.4 GHz, 4 MB L2 cache), Quad 35 W	653349-001
	• AMD A Series APU A4-3300M (2.5 GHz/1.9 GHz, 2 MB L2 cache), Dual 35 W	653348-001
	• AMD A Series APU E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W	653351-001
	• AMD Phenom II N970 processor (2.2 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Quad 35 W	635496-001
	• AMD Phenom II P960 processor (1.8 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Quad 25 W	634689-001
	• AMD Phenom II N870 processor (2.3 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W	635495-001

Item	Description	Spare part number
	• AMD Phenom II P860 processor (2.0 GHz, 1.5 MB L2 cache, 1066 MHz, 3.6 GT/s), Triple 25 W	634688-001
	• AMD Phenom II N850 processor (2.2 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W	616345-001
	• AMD Phenom II N660 processor (3.0 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Dual 35 W	635494-001
	• AMD Phenom II P650 processor (2.6 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W	634687-001
	• Turion II P560 processor (2.5 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W	634691-001
	• Athlon II P360 processor (2.3 GHz, 1 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W	636635-001
	• Athlon II P340 processor (2.2 GHz, 1 MB L2 cache, 1066 MHz, 3.2 GT/s), Dual 25 W	616343-001
	• V160 processor (2.4 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W	636634-001
	• V140 processor (2.3 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W	616333-001
	• Intel Pentium P6200 (2.13 GHz, 3 MB L3 cache), Dual 35 W	625831-001
	• Intel Core i7-2640M processor (2.8 GHz, SC turbo up to 3.50 GHz, 4 MB L3 cache), Dual 35 W	666173-001
	• Intel Core i5-2450M processor (2.5 GHz, SC turbo up to 3.1 GHz, 3 MB L3 cache), Dual 35 W	676359-001
	• Intel Pentium B970 processor (2.3 GHz, 2 MB L3 cache) Dual 35 W	676785-001
	• Intel Core i3-2370M processor (2.4 GHz, 3 MB L3 cache) Dual 35 W	677152-001
	• AMD A4-3320M (2.0 GHz/12.6 MHz, 2 MB L2 cache), Dual 35 W	669686-001
	• AMD A6-3420M (1.5 GHz/2.4 MHz, 4 MB L2 cache), Quad 35 W	669688-001
	• AMD A8-3520M (1.6 GHz/2.5 MHz, 4 MB L2 cache), Quad 35 W	669690-001
	• AMD A4-3305M (1.9 GHz/2.5 MHz, 2 MB L2 cache), Dual 35 W	672093-001
	• AMD A Series APU E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W	677628-001
(9 & 12)	**Heat sink assembly** (includes replacement thermal material):	
	• For use in AMD UMA computer models	639463-001
	• For use in AMD discrete computer models	639462-001
	• For use in AMD BGA UMA computer models	649952-001
	• For use in AMD A60M discrete computer models	649953-001
	• For use in AMD A60M UMA computer models	649954-001
	• For use in Intel HM55 UMA computer models	637189-001
	• For use in Intel HM55 discrete computer models	637190-001

Item	Description	Spare part number
	• For use in Intel HM65 UMA computer models	641140-001
	• For use in Intel HM65 discrete computer models	641141-001
	• For use in Intel BGA discrete computer models	654119-001
	• For use in Intel BGA UMA computer models	654120-001
	Fan (available separately)	639460-001
(13)	**Speaker assembly** (includes cable)	641396-001
(14)	**RTC battery** (includes mounting adhesive)	637193-001
(15)	**Drive activity light board**	640215-001
(16)	**TouchPad button board**	641143-001
(17)	**Base enclosure**	637187-001
(18)	**Wireless (WLAN) module**	
	• Atheros 9285G 802.11b/g/n WiFi Adapter	580101-001
	• Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)	600370–001
	• Broadcom 4313AGN 802.11a/b/g/draft-n WiFi Adapter	593836-001
	• Intel Centrino Wireless-N 1030 + Bluetooth (802.11b/g/n)	631956-001
	• Intel Centrino Wireless-N 1000 (802.11b/g/n)	593530-001
	• Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	630703-001
	• Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	630705-001
	• Realtek 8188GN 802.11b/g/n 1x1 WiFi Adapter	640926-001
	• Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter	602993-001
	• Atheros AR9002WB-1NGB 802.11b/g/n 1x1 WiFi and Bluetooth 2.1+EDR Combo Adapter	593127-001
	• Atheros 9285G 802.11b/g/n 1x1 WiFi Adapter	605560-005
	• Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter	655795-001
	• Realtek RTL8188CE 802.11b/g/n 1x1 WiFi and Bluetooth 4.0 LE Combo Adapter	656119-001
	• Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter	657325-001
	• HP Integrated Module with Bluetooth 2.1 Wireless Technology	537921-001
(19)	**Optical drive cable** (Included in cable kit)	641139-001
(20)	**Memory modules** (1066 MHz, DDR3)	
	• 4 GB PC3 10600 1333 MHz shared	621569-001
	• 2 GB PC3 10600 1333 MHz shared	621565-001
(21)	**Hard drive connector cable** (Included in cable kit)	644525-001

Item	Description	Spare part number
(22)	**Hard drive**	
	Supports the following **9.5 mm**, **6.35 cm** (2.5 in) SATA hard drives:	
	• 750 GB, 5400 rpm	644351-001
	• 640 GB, 5400 rpm	637312-001
	• 500 GB, 7200 rpm	644685-001
	• 320 GB, 5400 rpm; 7200 rpm	645089-001
	Supports the following **7.0 mm**, **6.35 cm** (2.5 in) SATA hard drives:	
	• 320 GB, 5400 rpm; 7200 rpm	645089-001
	• Hard Drive Hardware Kit (not illustrated, includes bracket)	639444-001
(23)	**Optical drive** (includes optical drive bezel and bracket)	
	• DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive	659997-001
	• Blu-ray Disc ROM and DVD±R/RW SuperMulti Double-Layer Drive	659996-001
	• Optical Drive protective insert	659621-001
(24)	**Battery**	
	• 6-cell Li-Ion, 2.20 Ah, 47 Wh	593553-001
	• 6-cell Li-Ion, 2.55 Ah, 55 Wh	593554-001
(25)	**Service Door** (included in Plastics kit)	637192-001
	Rubber Kit (not illustrated, includes rubber feet)	639455-001

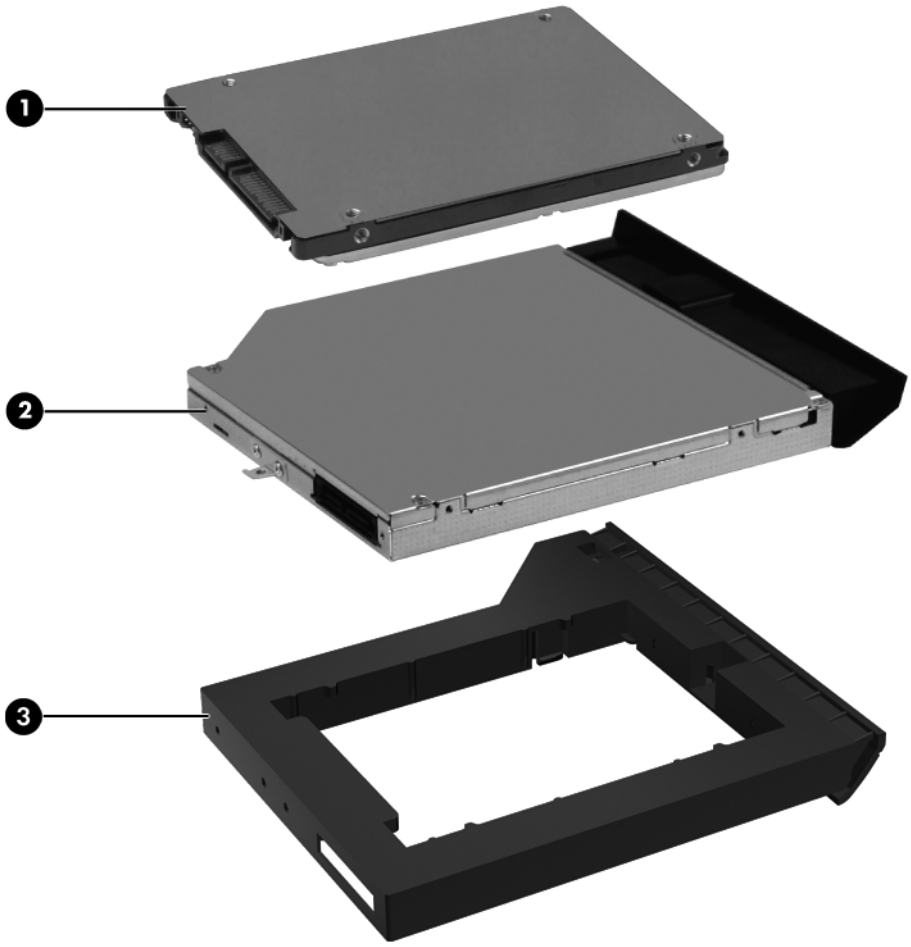
Display assembly components



Item	Description	Spare part number
(1)	**Display bezel**	637188-001
(2)	**Webcam module**	637197-001
(3)	**39.6-cm** (15.6-in) high-definition, BrightView LED display panel	647623-001
(4)	**Display bracket** (with hinges)	637191-001
(5)	**Display hinge covers**	641142-001
(6)	**Display cable** (included in the Display Cable Kit)	641136-001
(7)	**Wireless antenna** (includes wireless antenna transceivers and cable)	637185-001
(8)	**Display back cover** (includes logo):	
	• For use in Ocean Drive computer models	637186-001
	• For use in Sonoma Red computer models	641284-001

Item	Description	Spare part number
	• For use in Luminous Rose computer models	641286-001
	• For use in Charcoal Grey computer models	641288-001
	• For use in Pewter computer models	641290-001
	• For use in Pacific Blue computer models	641292-001
	• For use in Pearl Pink computer models	641294-001
	• For use in Sweet Purple computer models	641296-001
	• For use in Butter Gold computer models	641298-001

Mass storage devices



Item	Description	Spare part number
(1)	**Hard drive**	
	Supports the following **9.5 mm**, **6.3 cm** (2.5 in) SATA hard drives:	

Item	Description	Spare part number
	• 750 GB, 5400 rpm	644351-001
	• 640 GB, 5400 rpm	637312-001
	• 500 GB, 7200 rpm	644685-001
	• 320 GB, 5400 rpm	645089-001
	• 1 TB 540 rpm	676521-001
	Supports the following **7 mm**, **6.3 cm** (2.5 in) SATA hard drives:	
	• 320 GB, 7200 rpm	645089-001
	Hard Drive Hardware Kit (not illustrated, includes bracket)	639444-001
(2)	**Optical drive** (12.7 mm, SATA, fixed, includes bezel and bracket)	
	• DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive	659997-001
	• Blu-ray Disc ROM with DVD±R/RW SuperMulti Double-Layer Drive	659996-001
(3)	**Optical Drive protective insert**	659621-001

Miscellaneous parts

Description	Spare part number
AC adapters	
• 65 W AC adapter	609939-001
• 90 W AC adapter	609940-001
• 65 W AC adapter (EM)	609948-001
• 90 W AC adapter (EM)	609947-001
Power cord, AC, 3 wire, black, 1.83-m	
• For use in North America	490371-001
• For use in Australia	490371-011
• For use in Europe	490371-021
• For use in the United Kingdom and Singapore	490371-031
• For use in Italy	490371-061
• For use in Switzerland	490371-111
• For use in Denmark	490371-081
• For use in Thailand	490371-201
• For use in Japan	490371-291
• For use in the People's Republic of China	490371-AA1
• For use in Taiwan	490371-AB1
• For use in South Korea	490371-AD1
• For use in South Africa	490371-AR1
• For use in Israel	490371-BB1
• For use in India	490371-D61
Bluetooth cable	602822-001
Bluetooth module	537921-001
Cable Kit (includes optical drive cable, hard drive cable, and TouchPad cable)	641139-001
Drive activity light board	640215-001
Thermal pad	634433-001

Description	Spare part number
TouchPad LED board	647622-001
Screw kit • Phillips 2.5×3.0 screw • Phillips 2.5×5 nylon screw • Phillips 3.0×2.0 screw • Phillips 2.5×6.5 screw • Phillips 2.5×10.3 screw • Phillips 4.0×2.5 screw	637194-001

Sequential part number listing

Spare part number	Description
490371-001	Power cord, AC, 3 wire, black, 1.83 m for use in North America
490371-011	Power cord, AC, 3 wire, black, 1.83 m for use in Australia
490371-021	Power cord, AC, 3 wire, black, 1.83 m for use in Europe
490371-031	Power cord, AC, 3 wire, black, 1.83 m for use in the United Kingdom and Singapore
490371-061	Power cord, AC, 3 wire, black, 1.83 m for use in Italy
490371-081	Power cord, AC, 3 wire, black, 1.83 m for use in Denmark
490371-111	Power cord, AC, 3 wire, black, 1.83 m for use in Switzerland
490371-201	Power cord, AC, 3 wire, black, 1.83 m for use in Thailand
490371-291	Power cord, AC, 3 wire, black, 1.83 m for use in Japan
490371-AA1	Power cord, AC, 3 wire, black, 1.83 m for use in the People's Republic of China
490371-AB1	Power cord, AC, 3 wire, black, 1.83 m for use in Taiwan
490371-AD1	Power cord, AC, 3 wire, black, 1.83 m for use in Korea
490371-AR1	Power cord, AC, 3 wire, black, 1.83 m for use in South Africa
490371-BB1	Power cord, AC, 3 wire, black, 1.83 m for use in Israel
490371-D61	Power cord, AC, 3 wire, black, 1.83 m for use in India
537921-001	Bluetooth module
580101-002	Atheros AR9285 802.11a/b/g/n 2x2 WiFi adapter
593127-001	Atheros AR9285 802.11b/g/n WiFi + Bluetooth Adapter
593530-001	Intel Centrino Wireless-N 1000 (802.11b/g/n)
593553–001	Battery, 6-cell, 2.20 Ah, 47 Wh
593554-001	Battery, 6-cell, 2.55 Ah, 55 Wh
593836-001	Broadcom 4313AGN 802.11a/b/g/draft-n WiFi Adapter
600370-001	Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)
602822-001	Bluetooth cable
602993-001	Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter
605560-005	Atheros 9285G 802.11b/g/n 1x1 WiFi Adapter
609939-001	65 W AC adapter
609940-001	90 W AC adapter
609947-001	90 W AC adapter (EM)
609948-001	65 W AC adapter (EM)

Spare part number	Description
616333-001	V140 processor (2.3 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W
616343-001	Athlon II P340 processor (2.2 GHz, 1 MB L2 cache, 1066 MHz, 3.2 GT/s), Dual 25 W
616345-001	AMD Phenom II N850 processor (2.2 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W
621565-001	2 GB memory module, 10600 1333 MHz shared
621569-001	4 GB memory module, 10600 1333 MHz shared
625823-001	Intel Core i3-380M processor (2.53 GHz, 3 MB L3 cache), Dual 35 W
625831-001	Intel Pentium P6200 processor (2.13 GHz, 3 MB L3 cache), Dual 35 W
630703-001	Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter
630705-001	Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter
631252-001	Intel Core i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3 cache), Dual 35 W
631253-001	Intel Core i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3 cache), Dual 35 W
631255-001	Intel Core i5-2540M processor (2.6 GHz, SC turbo up to 3.3 GHz, 3 MB L3 cache), Dual 35 W
631956-001	Intel Centrino Wireless-N 1030 + Bluetooth (802.11b/g/n)
634433-001	Thermal pad
634687-001	AMD Phenom II P650 processor (2.6 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W
634688-001	AMD Phenom II P860 processor (2.0 GHz, 1.5 MB L2 cache, 1066 MHz, 3.6 GT/s), Triple 25 W
634689-001	AMD Phenom II P960 processor (1.8 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Quad 25 W
634691-001	Turion II P560 processor (2.5 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W
634692-001	Intel Core i3-390M processor (2.66 GHz, 3 MB L3 cache), Dual 35 W
634693-001	Intel Core i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3 cache), Dual 35 W
635494-001	AMD Phenom II N660 processor (3.0 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Dual 35 W
635495-001	AMD Phenom II N870 processor (2.3 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W
635496-001	AMD Phenom II N970 processor (2.2 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Quad 35 W
635500-001	Intel Pentium P6300 processor (2.26 GHz, 3 MB L3 cache), Dual 35 W
636370-001	System board (includes replacement thermal material) for use in Intel HM55 UMA computer models
636371-001	System board (includes replacement thermal material) for use in Intel HM55 6470 discrete, 512 MB, computer models
636372-001	System board (includes replacement thermal material) for use in Intel HM55 6470 discrete, 1 GB, computer models

Spare part number	Description
636373-001	System board (includes replacement thermal material) use in Intel HM65 UMA computer models
636374-001	System board (includes replacement thermal material) for use in Intel HM65 discrete, 512 M, computer models
636375-001	System board (includes replacement thermal material) for use in Intel HM65 6470 discrete, 1 GB, computer models
636376-001	Keyboard, black (includes keyboard cable) for use in the United States, Black
636376-031	Keyboard, black (includes keyboard cable) for use in the United Kingdom
636376-041	Keyboard, black (includes keyboard cable) for use in Germany
636376-051	Keyboard, black (includes keyboard cable) for use in France
636376-061	Keyboard, black (includes keyboard cable) for use in Italy
636376-071	Keyboard, black (includes keyboard cable) for use in Spain
636376-121	Keyboard, black (includes keyboard cable) for use in French Canada
636376-131	Keyboard, black (includes keyboard cable) for use in Portugal
636376-141	Keyboard, black (includes keyboard cable) for use in Turkey
636376-171	Keyboard, black (includes keyboard cable) for use in Saudi Arabia
636376-211	Keyboard, black (includes keyboard cable) for use in Hungary
636376-221	Keyboard, black (includes keyboard cable) for use in Czechoslovakia
636376-251	Keyboard, black (includes keyboard cable) for use in Russia
636376-281	Keyboard, black (includes keyboard cable) for use in Thailand
636376-291	Keyboard, black (includes keyboard cable) for use in Japan
636376-A41	Keyboard, black (includes keyboard cable) for use in Europe
636376-AB1	Keyboard, black (includes keyboard cable) for use in Taiwan
636376-AD1	Keyboard, black (includes keyboard cable) for use in Korea
636376-B31	Keyboard, black (includes keyboard cable) for international use
636376-BA1	Keyboard, black (includes keyboard cable) for use in the Adriatics
636376-BB1	Keyboard, black (includes keyboard cable) for use in Israel
636376-BG1	Keyboard, black (includes keyboard cable) for use in Switzerland
636376-D61	Keyboard, black (includes keyboard cable) for use in India
636376-DH1	Keyboard, black (includes keyboard cable) for use in the Netherlands
636376-DJ1	Keyboard, black (includes keyboard cable) for use in Greece
636378-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Ocean Drive computer models
636634-001	V160 processor (2.4 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W
636635-001	Athlon II P360 processor (2.3 GHz, 1 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W

Spare part number	Description
637185-001	Wireless antenna (includes wireless antenna transceivers and cable)
637186-001	Display back cover (includes logo) for use in Ocean Drive computer models
637187-001	Base enclosure
637188-001	Display bezel
637189-001	Heat sink assembly (includes replacement thermal material) for use in Intel HM55 UMA computer models
637190-001	Heat sink assembly (includes replacement thermal material) for use in Intel HM55 discrete computer models
637191-001	Display bracket (with hinges)
637192-001	Plastics Kit (includes service door)
637193-001	RTC battery
637194-001	Screw Kit
637196-001	Top cover for use in Ocean Drive computer models
637197-001	Webcam module
637312-001	640 GB, 5400 rpm **9.5 mm, 6.35 cm** (2.5 in) SATA hard drive
638037-001	Intel Core i3-2310M processor (2.1 GHz, 3 MB L3 cache) Dual 35 W
638039-001	Intel Core i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3 cache), Dual 35 W
638854-001	System board (includes replacement thermal material) for use in AMD 6470 discrete, 512 MB computer models
638855-001	System board (includes replacement thermal material) for use in AMD 6470 discrete, 1 GB computer models
638856-001	System board (includes replacement thermal material) for use in AMD UMA computer models
639444-001	Hard Drive Hardware Kit (includes bracket)
639455-001	Rubber Kit (includes rubber feet)
639457-001	LCD screw kit
639460-001	Heat sink fan
639462-001	Heat sink assembly (includes replacement thermal material) for use in AMD discrete computer models
639463-001	Heat sink assembly (includes replacement thermal material) for use in AMD UMA computer models
640215-001	Drive activity light board
640926-001	Realtek 8188GN 802.11b/g/n 1x1 WiFi Adapter
641136-001	Display cable (included in the Display Cable Kit)
641137-001	Power connector (includes cable)
641139-001	Cable Kit (includes optical drive cable, hard drive cable, and TouchPad cable)

Spare part number	Description
641140-001	Heat sink assembly (includes replacement thermal material) for use in Intel HM65 UMA computer models
641141-001	Heat sink assembly (includes replacement thermal material) for use in Intel HM65 discrete computer models
641142-001	Display hinge covers
641143-001	TouchPad button board (includes bracket and cable)
641144-001	Power button board (includes cable)
641145-001	USB board (includes cable)
641284-001	Display back cover (includes logo) for use in Sonoma Red computer models
641285-001	Top cover (includes TouchPad board) for use in Sonoma Red computer models
641286-001	Display back cover (includes logo) for use in Luminous Rose computer models
641287-001	Top cover (includes TouchPad board) for use in Luminous Rose computer models
641288-001	Display back cover (includes logo) for use in Charcoal Grey computer models
641289-001	Top cover (includes TouchPad board) for use in Charcoal Grey computer models
641290-001	Display back cover (includes logo) for use in Pewter computer models
641291-001	Top cover (includes TouchPad board) for use in Pewter computer models
641292-001	Display back cover (includes logo) for use in Pacific Blue computer models
641293-001	Top cover (includes TouchPad board) for use in Pacific Blue computer models
641294-001	Display back cover (includes logo) for use in Pearl Pink computer models
641295-001	Top cover (includes TouchPad board) for use in Pearl Pink computer models
641296-001	Display back cover (includes logo) for use in Sweet Purple computer models
641297-001	Top cover (includes TouchPad board) for use in Sweet Purple computer models
641298-001	Display back cover (includes logo) for use in Butter Gold computer models
641299-001	Top cover (includes TouchPad board) for use in Butter Gold computer models
641396-001	Speaker assembly (includes cable)
644351-001	750 GB, 5400 rpm **9.5 mm, 6.35 cm** (2.5 in) SATA hard drive
644685-001	500 GB, 7200 rpm **9.5 mm, 6.35 cm** (2.5 in) SATA hard drive
645086-001	320 GB, 5400 rpm **9.5 mm**, **6.35 cm** (2.5 in) SATA hard drive
645089-001	320 GB, 7200 rpm, **7.0 mm, 6.35 cm** (2.5 in) SATA hard drive
645521-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Sonoma Red computer models
645522-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Luminous Rose computer models

Spare part number	Description
645523-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Charcoal Grey computer models
645524-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Pewter computer models
645525-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Pacific Blue computer models
645526-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Pearl Pink computer models
645527-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Sweet Purple computer models
645528-001	**39.6 cm** (15.6 in) HD LED BrightView (1366×768) display assembly for use in Butter Gold computer models
645529-001	System board (includes replacement thermal material) for use in AMD E-350 UMA computer models
645893-001	Keyboard for use in the United States, Pink
645893-031	Keyboard for use in the United Kingdom, Pink
645893-041	Keyboard for use in Germany, Pink
645893-051	Keyboard for use in France, Pink
645893-061	Keyboard for use in Italy, Pink
645893-071	Keyboard for use in Spain, Pink
645893-121	Keyboard for use in French Canada, Pink
645893-131	Keyboard for use in Portugal, Pink
645893-141	Keyboard for use in Turkey, Pink
645893-171	Keyboard for use in Saudi Arabia, Pink
645893-211	Keyboard for use in Hungary, Pink
645893-221	Keyboard for use in Czechoslovakia, Pink
645893-251	Keyboard for use in Russia, Pink
645893-261	Keyboard for use in Bulgaria, Pink
645893-281	Keyboard for use in Thailand, Pink
645893-291	Keyboard for use in Japan, Pink
645893-A41	Keyboard for use in Europe, Pink
645893-AB1	Keyboard for use in Taiwan, Pink
645893-AD1	Keyboard for use in Korea, Pink
645893-B31	Keyboard for international use, Pink
645893-BA1	Keyboard for use in the Adriatics, Pink

Spare part number	Description
645893-BB1	Keyboard for use in Israel, Pink
645893-BG1	Keyboard for use in Switzerland, Pink
645893-D61	Keyboard for use in India, Pink
645893-DH1	Keyboard for use in the Netherlands, Pink
645893-DJ1	Keyboard for use in Greece, Pink
647622-001	TouchPad LED board
647623-001	**39.6-cm** (15.6-in) high-definition, BrightView LED display panel
647626-001	System board (includes replacement thermal material) for use in AMD 880MD 6470 discrete, 512 MB, BACO computer models
647627-001	System board (includes replacement thermal material) for use in AMD 880MD 6470 discrete, 1 GB, BACO computer models
649948-001	System board (includes replacement thermal material) for use in AMD A60M UMA computer models
649949-001	System board (includes replacement thermal material) for use in AMD A60M HD6470 discrete, 512 MB computer models
649950-001	System board (includes replacement thermal material) for use in AMD A60M HD6470 discrete, 1 GB computer models
649952-001	System board (includes replacement thermal material) for use in AMD BGA UMA computer models
649953-001	System board (includes replacement thermal material) for use in AMD A60M UMA computer models
649954-001	System board (includes replacement thermal material) for use in AMD UMA A60M computer models
650198-001	System board (includes replacement thermal material) for use in Intel HM65 6470 discrete, 512 MB, BACO, computer models
650199-001	System board (includes replacement thermal material) for use in Intel HM65 6470 discrete, 1 GB BACO, computer models
653338-001	Intel Pentium B950 processor (2.1 GHz, 2 MB L3 cache), Dual 35 W
653339-001	Intel Core i3-2330M processor (2.2 GHz, 3 MB L3 cache) Dual 35 W
653340-001	Intel Core i3-2350M processor (2.3 GHz, 3 MB L3 cache) Dual 35 W
653341-001	Intel Core i5-2430M processor (2.4 GHz, SC turbo up to 3.0GHz, 3 MB L3 cache), Dual 35 W
653348-001	AMD A Series APU A4-3300M (2.5 GHz/1.9 GHz, 2 MB L2 cache), Dual 35 W
653349-001	AMD A Series APU A6-3400M (2.3 GHz/1.4 GHz, 4 MB L2 cache), Quad 35 W
653350-001	AMD A Series APU A8-3500M (2.4 GHz/1.5 GHz, 4 MB L2 cache), Quad 35 W
653351-001	AMD A Series APU E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W
654117-001	System board (includes replacement thermal material) for use in Intel HM55 i3–370M discrete, 512 MB/1 GB computer models

Spare part number	Description
654118-001	System board (includes replacement thermal material) for use in Intel HM55 i3–370M UMA computer models
654119-001	Heat sink assembly (includes replacement thermal material) for use in Intel BGA discrete computer models
654120-001	Heat sink assembly (includes replacement thermal material) for use in Intel BGA UMA computer models
655795-001	Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter
657325-001	Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter
659621-001	Optical Drive protective insert
659871-001	System board with integrated AMD E450 processor
659996-001	Blu-ray Disc ROM and DVD±R/RW SuperMulti Double-Layer Drive
659997-001	DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive
664662-001	Intel Pentium B960 processor (2.2 GHz, 2 MB L3 cache), Dual 35 W
666173-001	Intel Core i7-2640M processor (2.8 GHz, SC turbo up to 3.50 GHz, 4 MB L3 cache), Dual 35 W
669686-001	AMD A4-3320M (2.0 GHz/12.6 MHz, 2 MB L2 cache), Dual 35 W
669688-001	AMD A6-3420M (1.5 GHz/2.4 MHz, 4 MB L2 cache), Quad 35 W
669690-001	AMD A8-3520M (1.6 GHz/2.5 MHz, 4 MB L2 cache), Quad 35 W
672093-001	AMD A4-3305M (1.9 GHz/2.5 MHz, 2 MB L2 cache), Dual 35 W
676359-001	Intel Core i5-2450M processor (2.5 GHz, SC turbo up to 3.1 GHz, 3 MB L3 cache), Dual 35 W
676521-001	1 TB 540 rpm
676785-001	Intel Pentium B970 processor (2.3 GHz, 2 MB L3 cache) Dual 35 W
677152-001	Intel Core i3-2370M processor (2.4 GHz, 3 MB L3 cache) Dual 35 W
677628-001	AMD A Series APU E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W

4 Removal and replacement procedures

Preliminary replacement requirements

Tools required

The following tools are needed to complete the removal and replacement procedures:

- Flat-bladed screwdriver
- Magnetic screwdriver
- Phillips P0 and P1 screwdrivers

Service considerations

Before disassembly or assembly procedures, review and adhere to all service considerations.

NOTE: As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

Plastic parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

Cables and connectors

CAUTION: When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

Drive handling

CAUTION: Drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a drive, or loss of information, observe these precautions:

Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.

Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.

Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.

Handle drives on surfaces covered with at least one inch of shock-proof foam.

Avoid dropping drives from any height onto any surface.

After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.

Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.

Avoid exposing a drive to temperature extremes or liquids.

If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package “FRAGILE.”

Grounding guidelines

Electrostatic discharge damage

Electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, ESD contains enough power to alter device parameters or melt silicon junctions.

A discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Even if the spark is neither felt nor heard, damage might have occurred.

An electronic device exposed to ESD might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

⚠ **CAUTION:** To prevent damage to the computer when removing or installing internal components, observe these precautions:

Keep components in their electrostatic-safe containers until you are ready to install them.

Use nonmagnetic tools.

Before touching an electronic component, discharge static electricity by using the guidelines described in this section.

Avoid touching pins, leads, and circuitry. Handle electronic components as little as possible.

If you remove a component, place it in an electrostatic-safe container.

The following table shows how humidity affects the electrostatic voltage levels generated by different activities.

⚠ **CAUTION:** A product can be degraded by as little as 700 V.

Typical electrostatic voltage levels

	Relative humidity		
Event	**10%**	**40%**	**55%**
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V

Packaging and transporting guidelines

Follow these grounding guidelines when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe tubes, bags, or boxes.
- Protect ESD-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep ESD-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a component or assembly.
- Store reusable ESD-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

Workstation guidelines

Follow these grounding workstation guidelines:

- Cover the workstation with approved static-shielding material.
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle ESD-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

Equipment guidelines

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

The following grounding equipment is recommended to prevent electrostatic damage:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

The following table lists the shielding protection provided by antistatic bags and floor mats.

Material	Use	Voltage protection level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

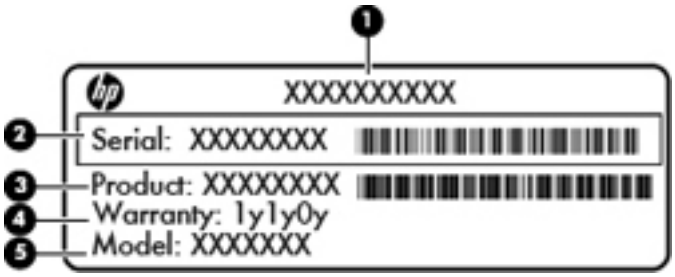
Component replacement procedures

This chapter provides removal and replacement procedures.

There are as many as 78 screws, in 8 different sizes, that must be removed, replaced, or loosened when servicing the computer. Make special note of each screw size and location during removal and replacement.

Serial number

The serial number label, located in the battery bay of the computer, provides important information that you may need when contacting technical support.



(1) Product name	(4) Warranty period
(2) Serial number	(5) Model description
(3) Product number	

Computer feet

Description	Spare part number
Rubber Feet Kit	639455-001

The computer feet are adhesive-backed rubber pads. The feet attach to the base enclosure in the locations illustrated below.

Battery

Description	Spare part number
6 cell, 2.20 Ah, 47 Wh	593553-001
6 cell, 2.55 Ah, 55 Wh	593554-001

Before disassembling the computer:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn on the computer, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first disconnecting the power cord from the AC outlet and then disconnecting the AC adapter from the computer.

Remove the battery:

1. Position the computer upside down on a flat surface.
2. Slide the battery release latch **(1)** to release the battery.
3. Pivot the battery **(2)** upward and lift it out of the computer **(3)**.

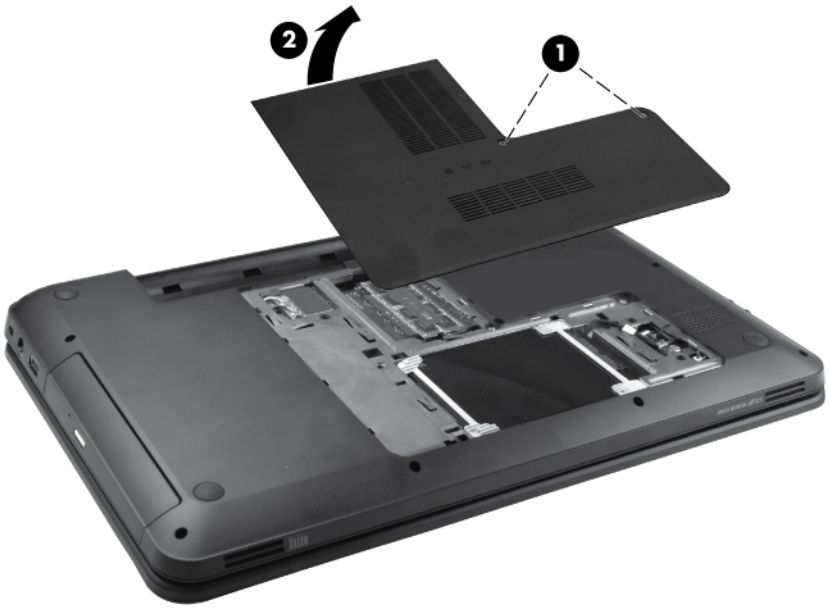
To insert the battery, insert the rear edge of the battery into the battery bay and pivot the front edge downward until the battery is seated. The battery release latch automatically locks the battery into place.

Service door

Description	Spare part number
Plastics Kit (contains the service door)	637192-001

Before removing the service door, remove the battery (see Battery on page 46)

1. Position the computer upside down, with the front toward you.
2. Loosen the two Phillips 4.0×2.0 captive screws **(1)** that secure the service door to the computer.
3. Remove the service door **(2)**.



Reverse this procedure to install the service door.

Hard drive

NOTE: The hard drive spare part kit includes a hard drive bracket and hard drive connector. The hard drive bracket and hard drive connector, as well as the hard drive bracket screws, are also available in the Hard Drive Hardware Kit.

Description	Spare part number
Supports the following **9.50 mm**, **6.35 cm** (2.50 in) SATA hard drives:	
750 GB, 5400 rpm	644351-001
640 GB, 5400 rpm	637312-001
500 GB, 7200 rpm	644685-001
320 GB, 5400 rpm	645089–001
1 TB rpm	676521-001
Supports the following **7.00 mm**, **6.35 cm** (2.50 in) SATA hard drives:	
320 GB, 7200 rpm	645089-001
Hard Drive Hardware Kit (not illustrated, includes bracket)	639444-001

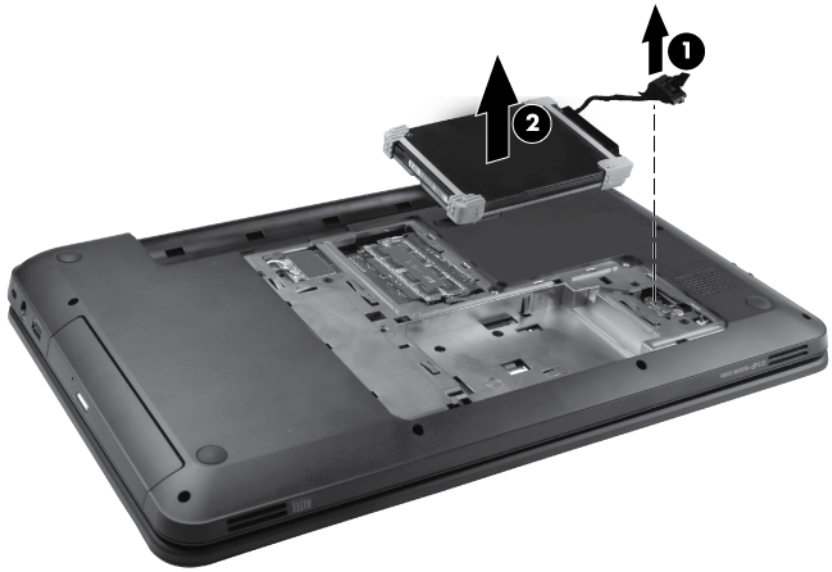
Before removing the hard drive, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)

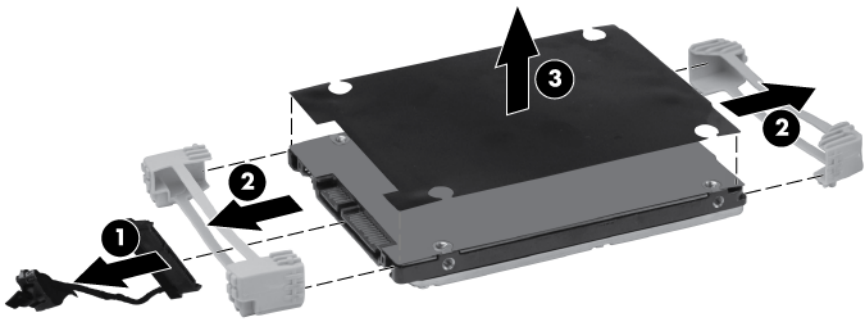
Remove the hard drive:

1. Disconnect the hard drive adapter cable from the system board **(1)** and then pull up on the tab **(2)** to remove the drive from the hard drive bay.

NOTE: If the rubber hard drive bracket is wedged into the hard drive bay snugly, you may need to gently pry up the hard drive using a thin nonconductive tool.



2. Disconnect the hard drive adapter **(1)**. Then remove the hard drive bumpers **(2)**, and the cover **(3)**.



Reverse this procedure to install the hard drive.

Optical drive

NOTE: The optical drive spare part kit includes an optical drive bezel and optical drive bracket.

Description	Spare part number
DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive	659997-001
Blu-ray Disc ROM and DVD±R/RW SuperMulti Double-Layer Drive	659996-001
Optical Drive protective insert	659621-001

Before removing the optical drive:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)

Remove the optical drive:

1. Remove the Phillips 3.0×2.5 screw **(1)** that secures the optical drive to the computer.
2. Insert a thin tool, such as a paper clip **(2)**, into the release access slot next to the hard drive bay.
3. Grasp the bezel and slide the optical drive out of the computer **(3)**.

4. To replace the optical drive bracket, position the optical drive with the optical drive bracket toward you.
5. Remove the two Phillips 3.0×2.0 screws **(1)** that secure the optical drive bracket to the optical drive.

6. Remove the optical drive bracket **(2)**.

7. To replace the optical drive bezel, disconnect it from the optical drive.

Reverse this procedure to reassemble and install the optical drive.

WLAN module

Description	Spare part number
Atheros 9285G 802.11b/g/n WiFi Adapter	580101-001
Atheros 9285G 802.11b/g/n 1x1 WiFi Adapter	605560-005
Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)	600370-001
Broadcom 4313AGN 802.11a/b/g/draft-n WiFi Adapter	593836-001
Intel Centrino Wireless-N 1030 + Bluetooth (802.11b/g/n)	631956-001
Intel Centrino Wireless-N 1000 (802.11 b/g/n)	593530-001
Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	630703-001
Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	630705-001
Realtek 8188GN 802.11b/g/n 1x1 WiFi Adapter	640926-001
Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter	602993-001
Atheros AR9002WB-1NGB 802.11b/g/n 1x1 WiFi and Bluetooth 2.1+EDR Combo Adapter	593127-001
Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter	655795-001
Realtek RTL8188CE 802.11b/g/n 1x1 WiFi and Bluetooth 4.0 LE Combo Adapter	656119-001
Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	630703-001
Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	630705-001
Realtek 8188GN 802.11b/g/n 1x1 WiFi Adapter	640926-001
Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter	657325-001
Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)	600370-001
Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter	657325-001
HP Integrated Module with Bluetooth 2.1 Wireless Technology	537921-001

Before removing the WLAN module, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)

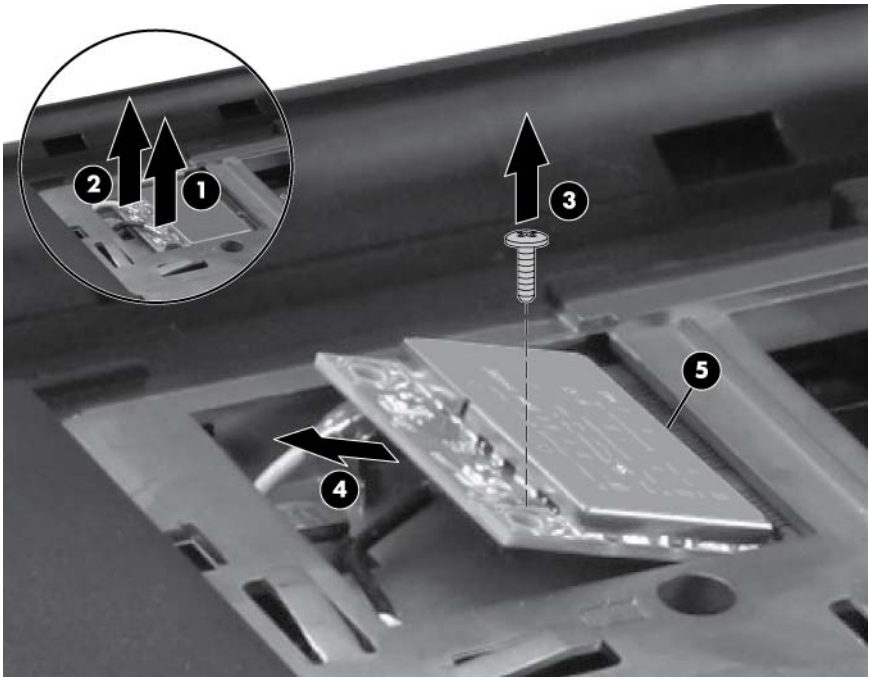
Remove the WLAN module:

1. Disconnect the main antenna cable **(1)** and the auxiliary antenna cable **(2)** from the wireless module.
2. Remove the Phillips 3.0×2.0 screw **(3)** that secures the WLAN module to the computer. (The edge of the module opposite the slot rises away from the computer.)

3. Remove the WLAN module **(4)** by pulling it away from the slot at an angle.

CAUTION: To prevent an unresponsive system, replace the wireless module only with a wireless module authorized for use in the computer by the governmental agency that regulates wireless devices in your country or region. If you replace the module and then receive a warning message, remove the module to restore computer functionality, and then contact technical support through Help and Support.

NOTE: WLAN modules are designed with a notch **(5)** to prevent incorrect insertion into the WLAN module slot.



Reverse this procedure to install a WLAN module.

Memory module

Description	Spare part number
4 GB PC3 10600 1333 MHz shared	621569-001
2 GB PC3 10600 1333 MHz shared	621565–001

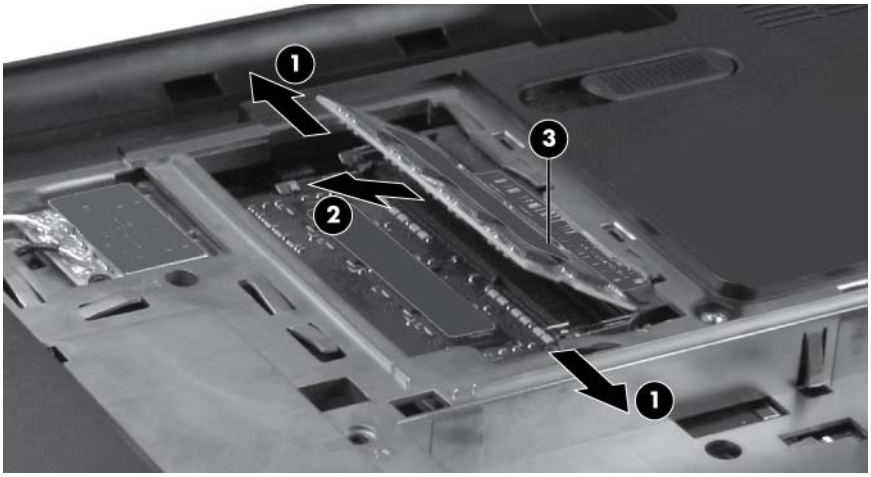
Before removing the memory module, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)

Remove the memory module:

1. Spread the retaining tabs **(1)** on each side of the memory module slot to release the memory module. (The edge of the module opposite the slot rises away from the computer.)
2. Remove the module **(2)** by pulling it away from the slot at an angle.

NOTE: Memory modules are designed with a notch **(3)** to prevent incorrect insertion into the memory module slot.



Reverse this procedure to install a memory module.

Keyboard

Description	Spare part number
See Computer major components on page 18 for complete list of available keyboards.	

Before removing the keyboard, remove the following components:

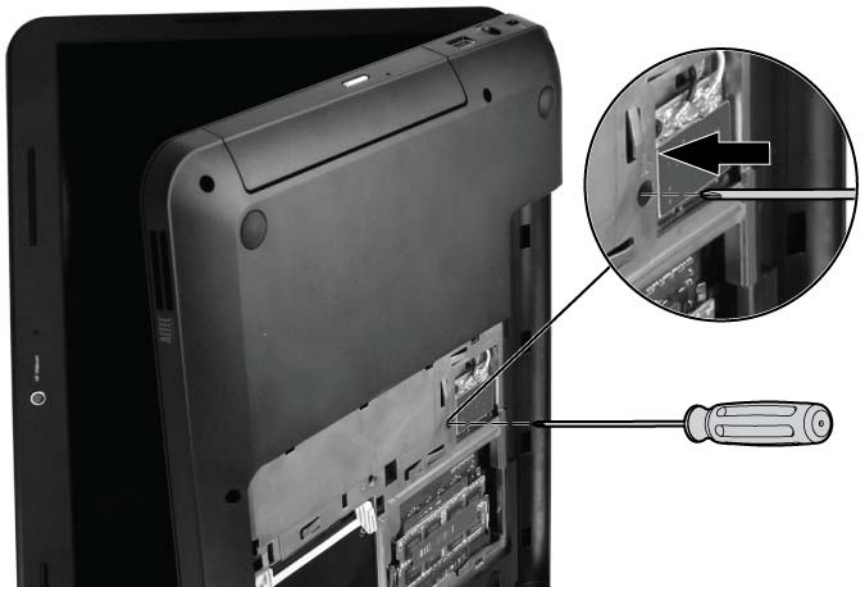
1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)

Remove the keyboard:

1. Remove the Phillips 5.0×2.5 screw that secures the keyboard to the computer.

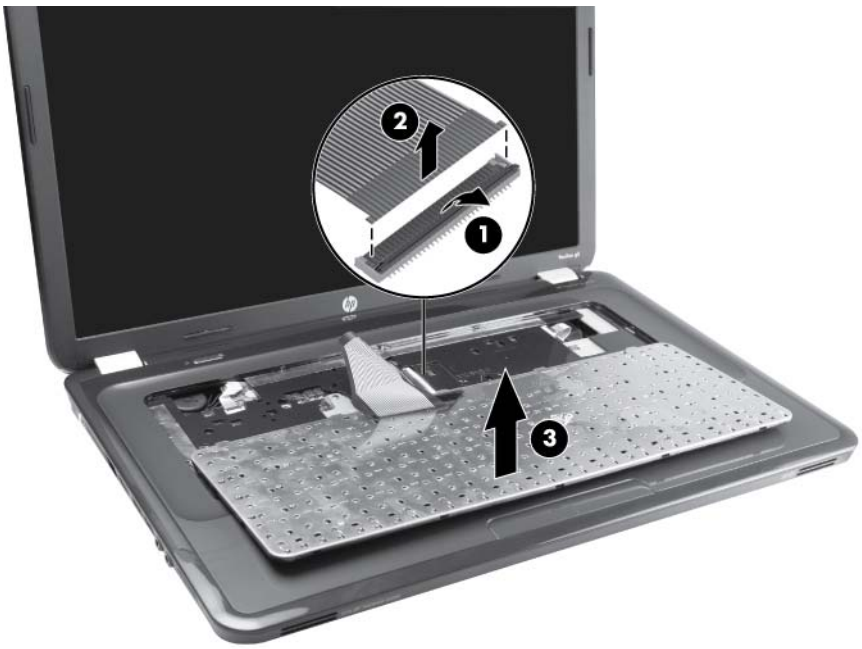
2. Open the display and stand the computer on its side. Insert a small screwdriver through the keyboard access hole in the bottom of the computer. (The keyboard access hole is the same hole from which the keyboard screw was removed.) Push firmly on the bottom of the keyboard until it is disengaged.

NOTE: When the computer is standing on its side, the hard drive assembly may come out of its bay still cabled to the computer. After disengaging the keyboard, reseat the hard drive assembly as necessary prior to the next step.



3. Position the computer display-side up, with the front toward you, and open the display as far as possible. Lift the rear edge of the keyboard and tilt the keyboard forward onto the palm rest.

4. Release the zero insertion force (ZIF) connector **(1)** to which the keyboard cable is attached, and then disconnect the keyboard cable **(2)**. Remove the keyboard **(3)**.



Reverse this procedure to install the keyboard.

Top cover

Description	Spare part number
For use in Ocean Drive computer models	637196-001
For use in Luminous Rose computer models	641287-001
For use in Sweet Purple computer models	641297-001
For use in Butter Gold computer models	641299-001
For use in Pewter computer models	641291-001
For use in Charcoal Grey computer models	641289-001
For use in Sonoma Red computer models	641285-001
For use in Pacific Blue computer models	641293-001
For use in Pearl Pink computer models	641295-001

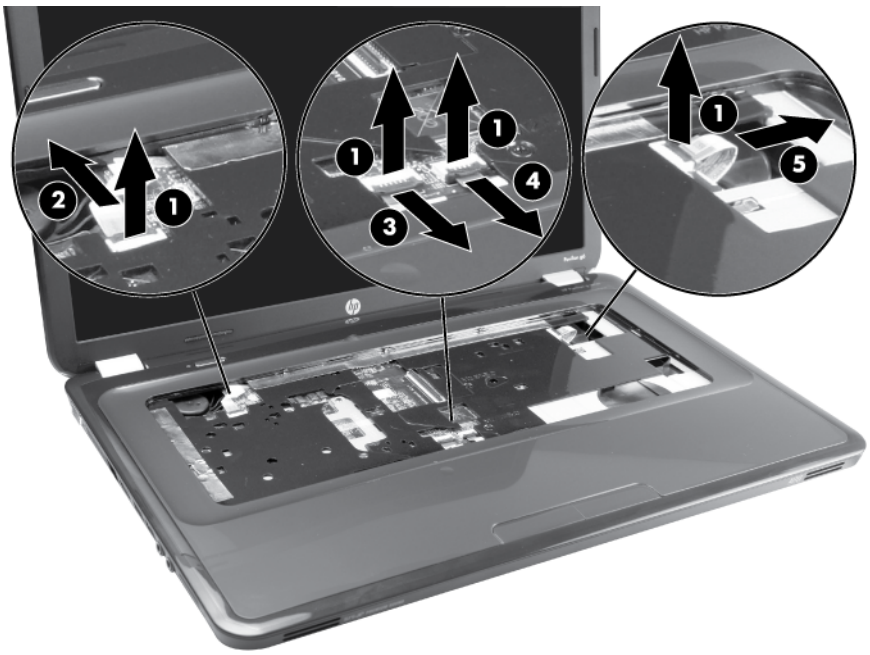
Before removing the top cover, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48).
4. Optical drive (see Optical drive on page 50).
5. WLAN module (see WLAN module on page 52).
6. Memory module (see Memory module on page 54).
7. Keyboard (see Keyboard on page 55).

Remove the top cover:

1. Position the computer display-side up, with the front toward you, and open the display as far as possible.

2. Release the three ZIF connectors **(1)** to which the ZIF cables are attached. Then disconnect the power button cable **(2)**, the TouchPad cable **(3)**, the TouchPad button cable **(4)**, and USB board cable **(5)** from the system board.

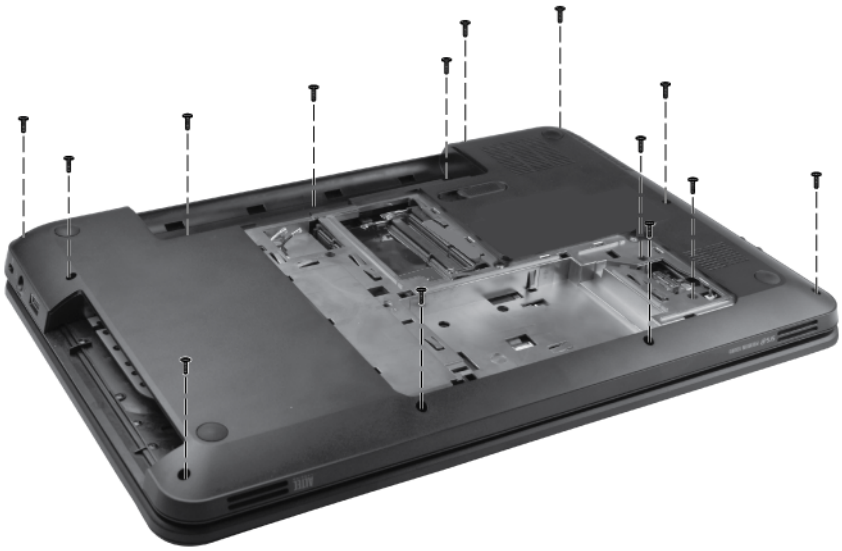


3. Remove the two Phillips 5.0×2.5 screws that secure the top cover to the computer.

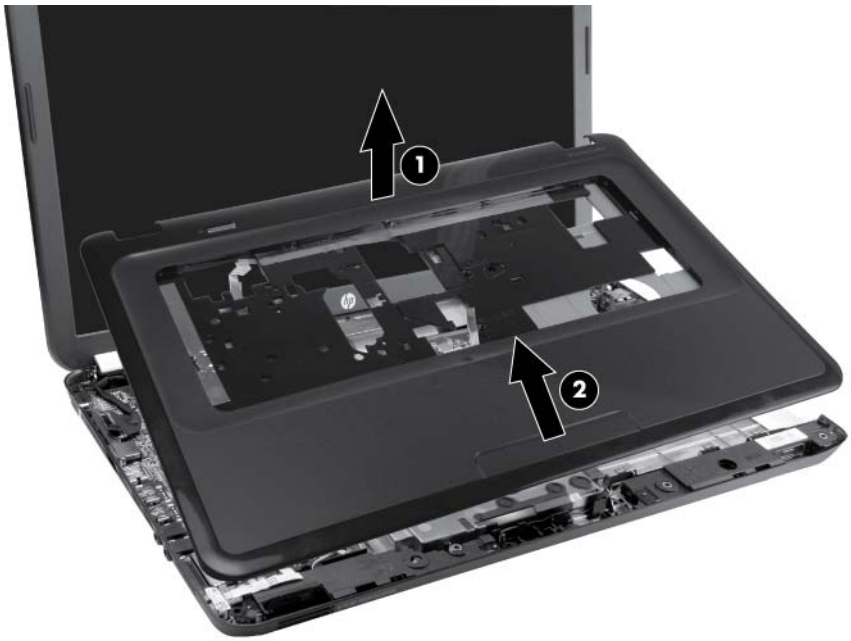
4. Turn the computer upside down, with the front toward you.

5. Remove the three Phillips 5.0×2.5 screws in the battery bay, the two Phillips 5.0×2.5 screws near the hard drive connector, and the nine Phillips 6.0×2.5 screws along the edges of the base enclosure.

NOTE: The four screws along the front edge also serve to secure the speakers inside the base enclosure.



6. Lift the rear edge of the top cover **(1)** until the top cover disengages from the base enclosure. Remove the top cover **(2)**.



NOTE: The TouchPad is glued to the top cover and is included with the top cover spare part.

Reverse this procedure to install the top cover.

Power button board

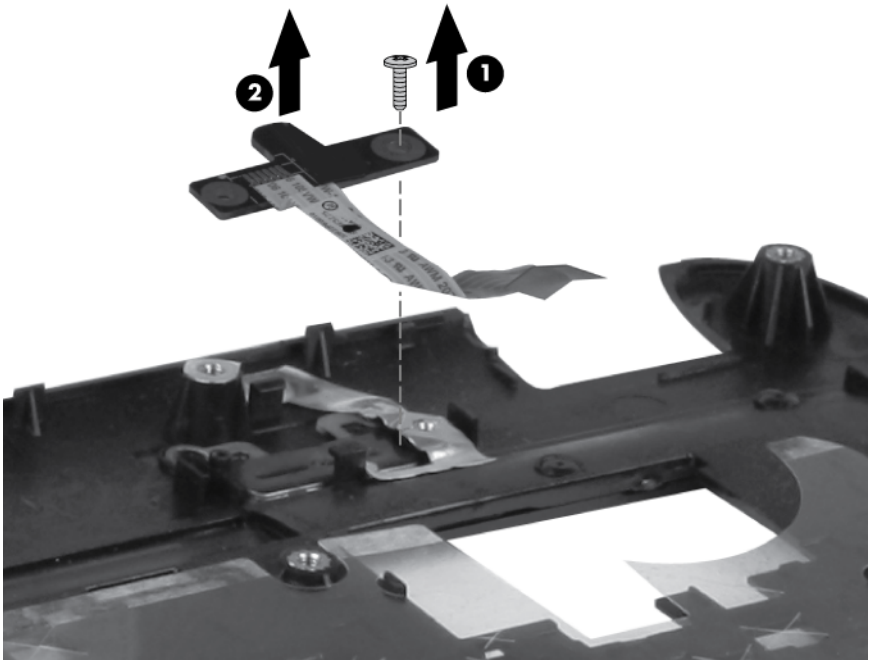
Description	Spare part number
Power button board (includes cable)	641144-001

Before removing the power button board, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. WLAN module (see WLAN module on page 52).
6. Memory module (see Memory module on page 54)
7. Keyboard (see Keyboard on page 55)
8. Top cover (see Top cover on page 58)

Remove the power button board:

1. Position the top cover upside down, with the rear edge toward you.
2. Remove the Phillips 3.0×2.0 screw **(1)** that secures the power button board to the top cover.
3. Lift up and remove the power button board **(2)**.



Reverse this procedure to install the power button board.

TouchPad button board

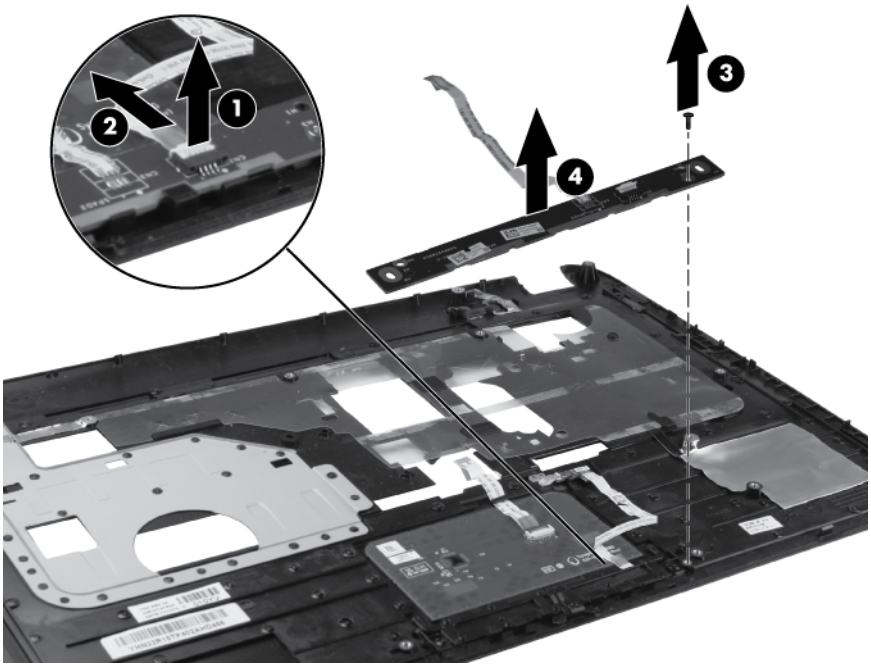
Description	Spare part number
TouchPad button board (includes bracket and cable)	641143-001

Before removing the TouchPad button board, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. Keyboard (see Keyboard on page 55)
6. Top cover (see Top cover on page 58)

Remove the TouchPad button board:

1. Position the top cover upside down, with the front toward you.
2. Release the ZIF connector **(1)**, and then disconnect the TouchPad LED ZIF cable **(2)** from the TouchPad button.board.
3. Remove the Phillips 2.0×3.0 screw **(3)** that secures the TouchPad bracket to the top cover.
4. Lift up and remove the TouchPad button board bracket **(4)**. The TouchPad button is fused onto the TouchPad button board bracket.



Reverse the above procedure to reassemble and install the TouchPad button board.

TouchPad LED board

NOTE: The security cable lock is included with the base enclosure, spare part number 637187-001.

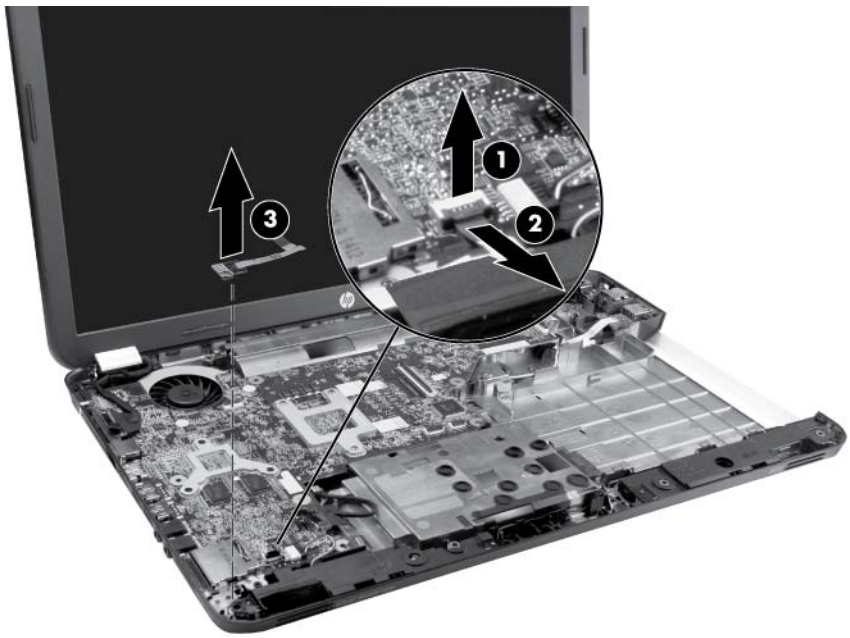
TouchPad LED board	647622-001

Before removing the TouchPad LED board, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. Keyboard (see Keyboard on page 55)
6. Top cover (see Top cover on page 58)

Remove the TouchPad LED board:

1. Position the computer right-side up.
2. Release the ZIF connector **(1)**, and disconnect the LED ZIF cable **(2)** from the system board.
3. Remove the LED board **(3)**.



Reverse this procedure to install the TouchPad LED board.

Speaker assembly

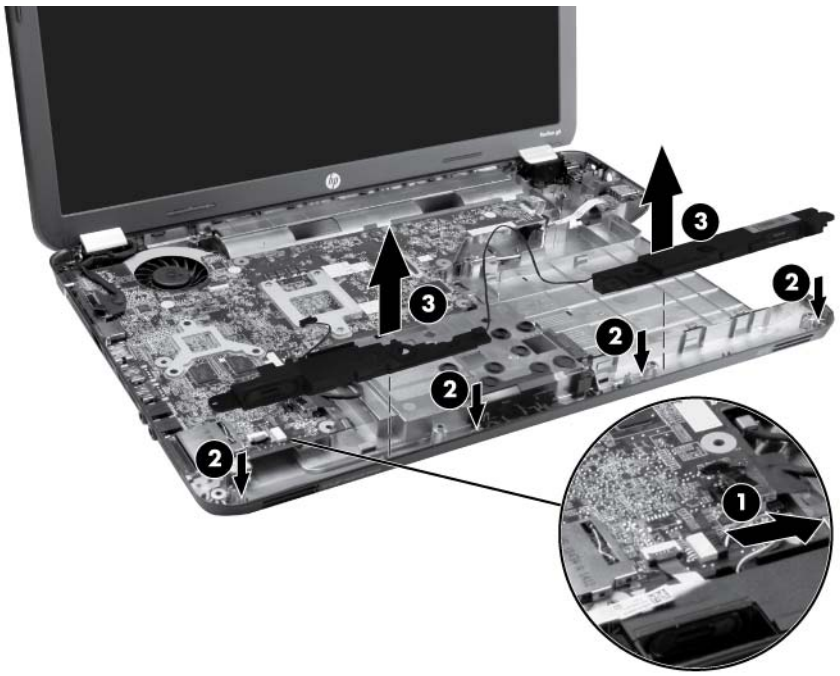
Description	Spare part number
Speaker assembly (includes cable)	641396-001

Before removing the speaker assembly, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. Keyboard (see Keyboard on page 55)
6. TouchPad top cover (see Top cover on page 58)
7. TouchPad LED board (see TouchPad LED board on page 63)

Remove the speaker assembly:

1. Disconnect the speaker cable **(1)** from the system board.
2. Gently pry back the tabs on the base enclosure **(2)** to release the speakers, and then lift up to remove the speakers **(3)**.



Reverse this procedure to install the speaker assembly.

USB board

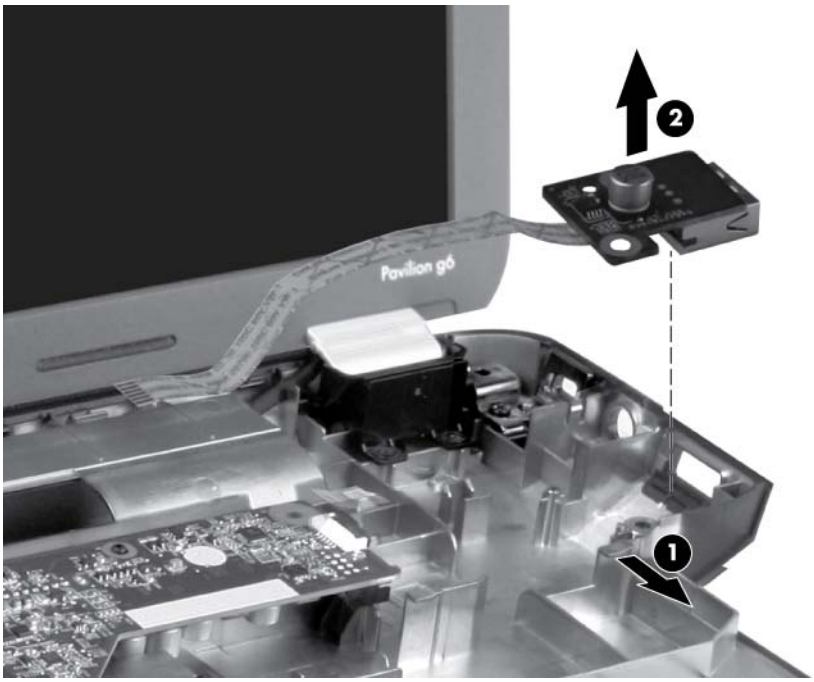
Description	Spare part number
USB board (includes cable)	641145-001

Before removing the USB board, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. Keyboard (see Keyboard on page 55)
6. Top cover (see Top cover on page 58)

Remove the USB board:

1. Position the computer right-side up.
2. Release the clips **(1)** that secure the USB board to the base enclosure.
3. Lift the USB board **(2)** straight up and remove it from the computer.



Reverse this procedure to install the USB board.

Power connector

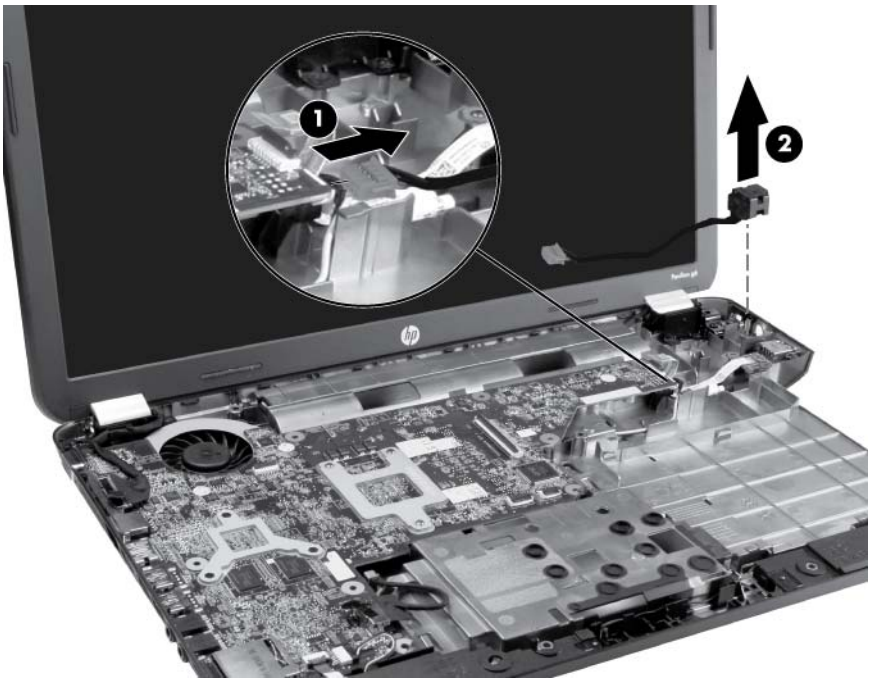
Description	Spare part number
Power connector	641137-001

Before removing the power connector cable, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. Keyboard (see Keyboard on page 55)
6. Top cover (see Top cover on page 58)

Remove the power connector:

1. Position the computer right-side up.
2. Disconnect the power connector cable **(1)** from the system board.
3. Lift the power connector **(2)** away from the clips built into the base enclosure.



Reverse this procedure to install the power connector.

Display assembly

Description	Spare part number
39.6-cm (15.6-in) High Definition (HD), light-emitting diode (LED) BrightView display assembly:	
• For use in Charcoal Grey computer models	645523-001
• For use in Ocean Drive computer models	636378-001
• For use in Sonoma Red computer models	645521-001
• For use in Luminous Rose computer models	645522-001
• For use in Pewter computer models	645524-001
• For use in Pacific Blue computer models	645525-001
• For use in Pearl Pink computer models	645526-001
• For use in Sweet Purple computer models	645527-001
• For use in Butter Gold computer models	645528-001

Before removing the display assembly, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Optical drive (see Optical drive on page 50)
4. WLAN module (see WLAN module on page 52)
5. Keyboard (see Keyboard on page 55)
6. Top cover (see Top cover on page 58)
7. USB board (see USB board on page 65)
8. Power connector (see Power connector on page 66)

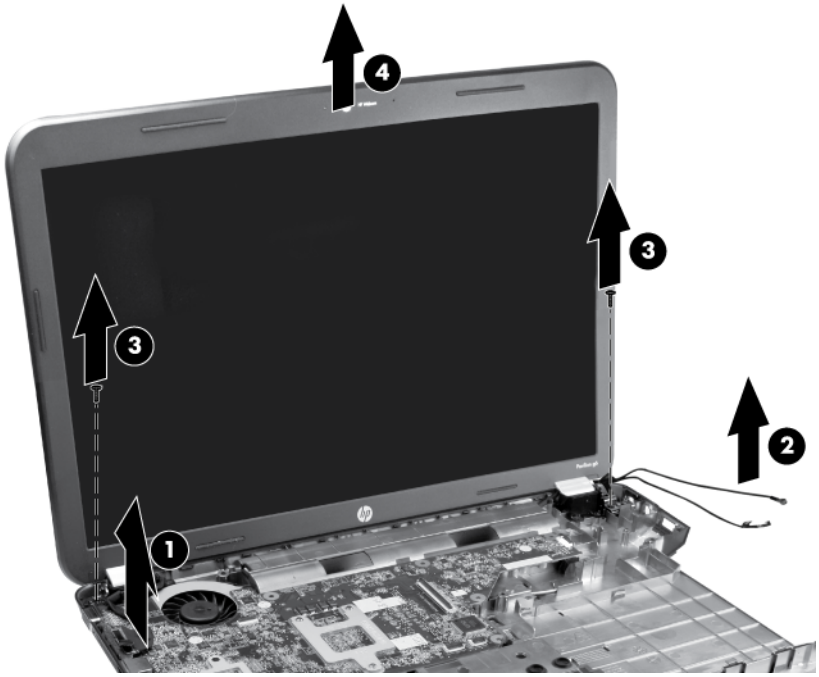
Remove the display assembly:

1. Position the computer display-side up, with the front toward you.
2. Open the display as far as possible.
3. Disconnect the display panel cable **(1)** from the system board.
4. Pull the antenna cables through the opening in the base enclosure **(2)**, and then disengage the cables from the clip in the routing channel leading to the display hinge.

⚠ **CAUTION:** Support the display assembly when removing the display screws in the following steps. Failure to support the display assembly can result in damage to the assembly and other components.

5. Remove the two Phillips 6.0×2.5 screws **(3)** that secure the display assembly to the computer.

6. Lift the display panel **(4)** straight up to remove it.



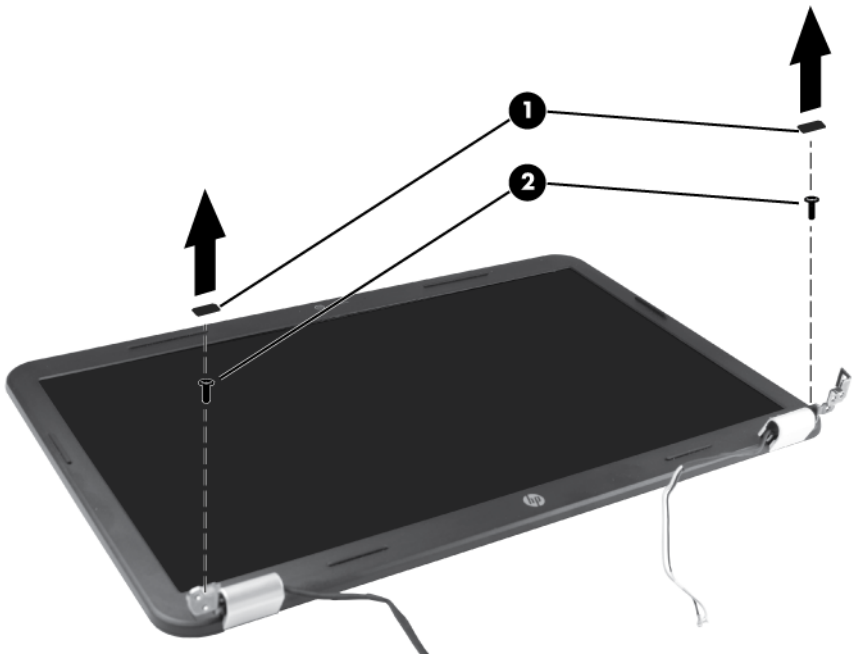
NOTE: The security bracket is part of the right hinge.

Reverse this procedure to install the display assembly.

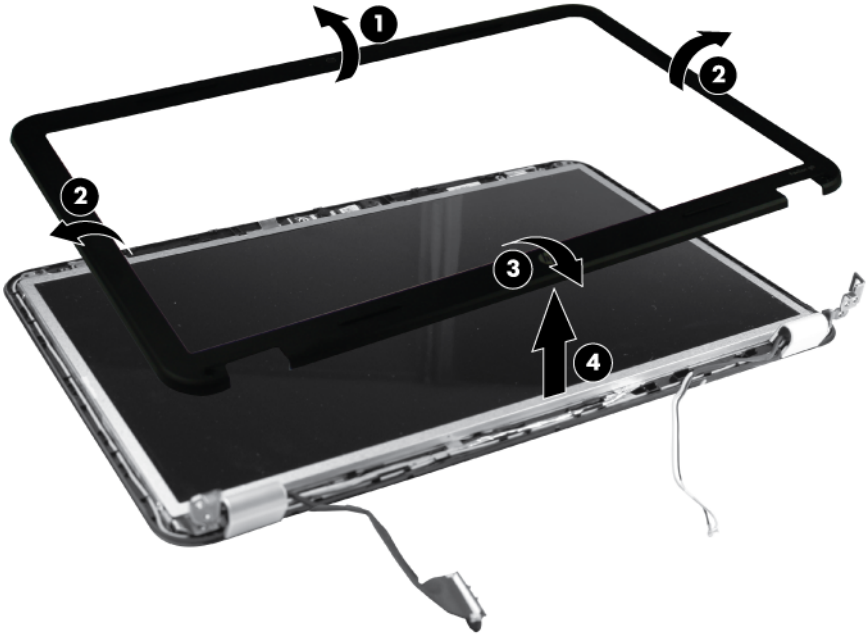
7. To replace any of the display assembly internal components, remove the following screw covers and screws:

   (1) Two screw covers on the display bezel bottom edge

   (2) Two Phillips 5.0×2.5 screws



8. Flex the inside edge of the left side **(1)**, the top and bottom sides **(2)**, and the right side **(3)** of the display bezel until the bezel disengages from the display back cover.
9. Remove the display bezel **(4)**.



Reverse this procedure to install the display bezel.

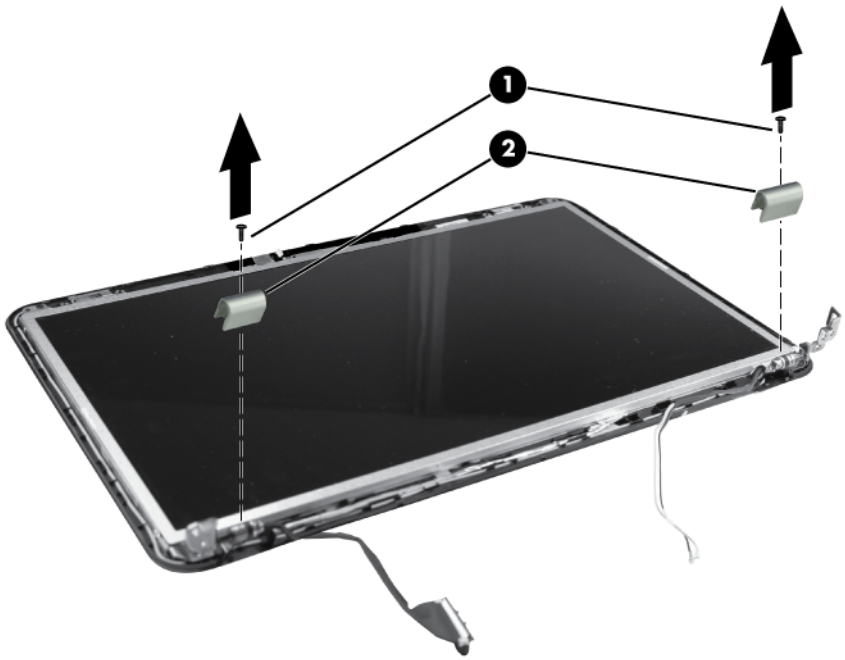
10. To replace the webcam module, lift the webcam module as far from the display enclosure as the webcam module cable allows.

11. Disconnect the webcam module cable **(1)** from the webcam module, and then remove the webcam module **(2)**. The webcam module is available using spare part number 637197-001.

Reverse this procedure to install the webcam module.

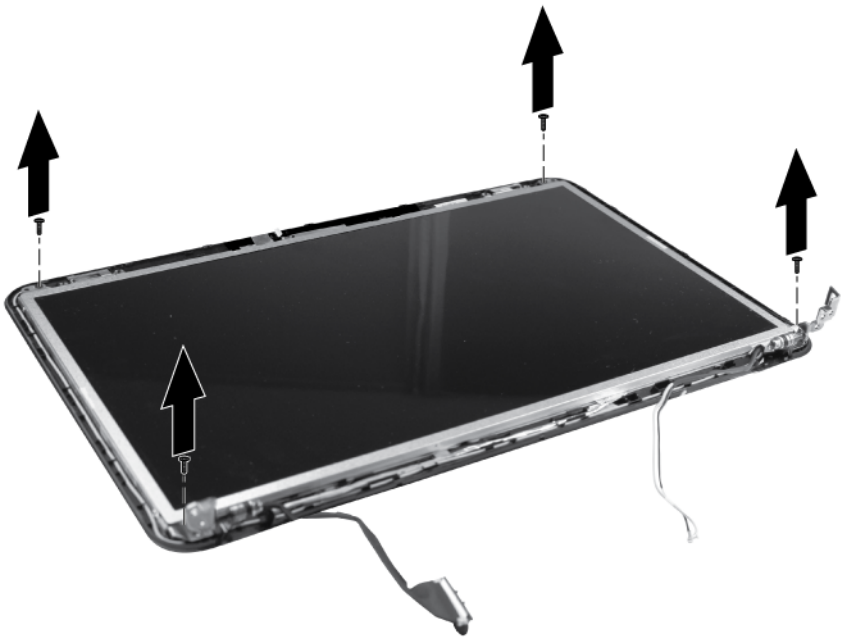
12. To replace the display hinge covers, remove the two Phillips 3.0×2.5 screws **(1)** that secure the covers to the display enclosure.

13. Remove the display hinge covers **(2)**. The display hinge covers are available using spare part number 641142-001.

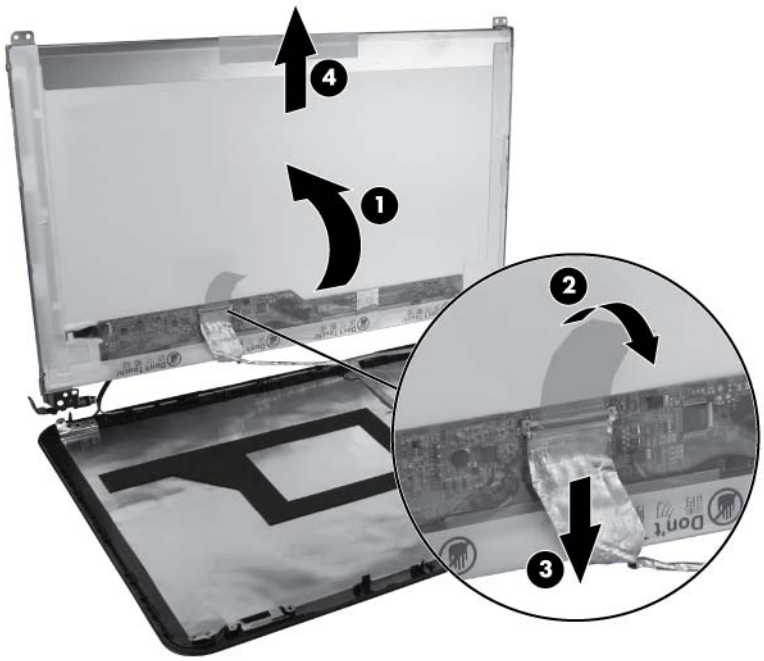


Reverse this procedure to install the display hinge covers.

14. To replace the display panel, remove four Phillips 4.0×2.5 screws that secure the display panel to the display enclosure.

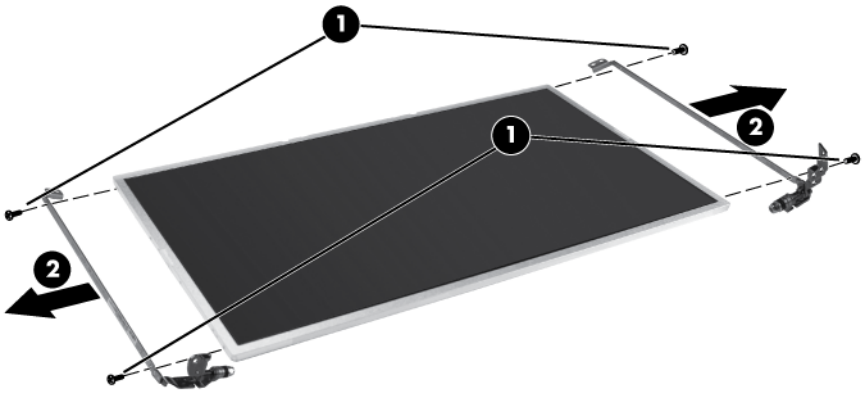


15. Tilt the display **(1)** up, release the tape **(2)** holding the display cable to the display panel, and then disconnect the cable **(3)**.
16. Remove the display panel **(4)** from the display enclosure. The display panel is available using spare part number 647623-001 .



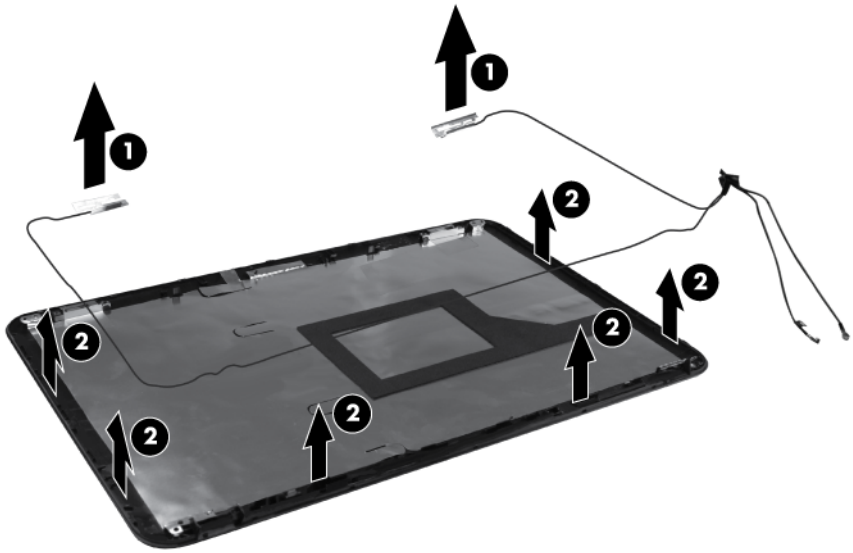
Reverse this procedure to install the display panel.

17. To replace the display panel brackets, remove the two Phillips 3.0×2.0 screws **(1)** that secure each bracket to the display panel.
18. Remove the display brackets **(2)** from the display panel. The display brackets are available using spare part number 637191-001.



Reverse this procedure to install the display hinges.

19. To replace the wireless transceivers, lift up on the silver transceivers **(1)**, and then release the adhesive material from the display cover.
20. Lift up to remove the transceiver cable **(2)**. The wireless antenna transceivers and cable are available using spare part number 637185-001.



Reverse this procedure to install the display wireless antenna transceivers.

21. To remove the display cable from the display enclosure, lift the adhesive tabs **(1)** that hold the display cable to the display enclosure. Gently peel the display cable **(2)** away from the adhesive that holds the cable to the display panel.

Reverse this procedure to install the display panel.

System board

NOTE: The system board spare part kit includes UMA or discrete graphics subsystem memory and replacement thermal material.

Description	Spare part number
For use in Intel HM55 UMA computer models	636370-001
For use in Intel HM65 UMA computer models	636373-001
For use in Intel HM55 6470 discrete, 512 MB, computer models	636371-001
For use in Intel HM55 6470 discrete, 1 GB, computer models	636372-001
For use in Intel HM65 discrete, 512 MB computer models	636374-001
For use in Intel HM65 6470 discrete, 1 GB, computer models	636375-001
For use in AMD UMA computer models	638856-001
For use in AMD 6470 discrete, 512 MB computer models	638854-001
For use in AMD 6470 discrete, 1 GB computer models	638855-001
For use in AMD E-350 UMA computer models	645529-001
For use in AMD 880MD 6470 discrete, 512 MB, BACO computer models	647626-001
For use in AMD 880MD 6470 discrete, 1 GB, BACO computer models	647627-001
For use in AMD A60M UMA computer models	649948-001
For use in AMD A60M HD6470 discrete, 512 MB computer models	649949-001
For use in AMD A60M HD6470 discrete, 1 GB computer models	649950-001
For use in Intel HM65 6470 discrete, 512 MB, BACO, computer models	650198-001
For use in Intel HM65 6470 discrete, 1 GB BACO, computer models	650199-001
Foruse in Intel HM55 i3–370M discrete, 512 MB/1 GB computer models	654117-001
For use in Intel HM55 i3–370M UMA computer models	654118-001
System board (includes replacement thermal material) for use in AMD 6470 discrete, 1 GB computer models	638855-001
System board with integrated AMD E450 processor	659871-001

When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules (see Memory module on page 54)
- WLAN module (see WLAN module on page 52)

Before removing the system board, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)

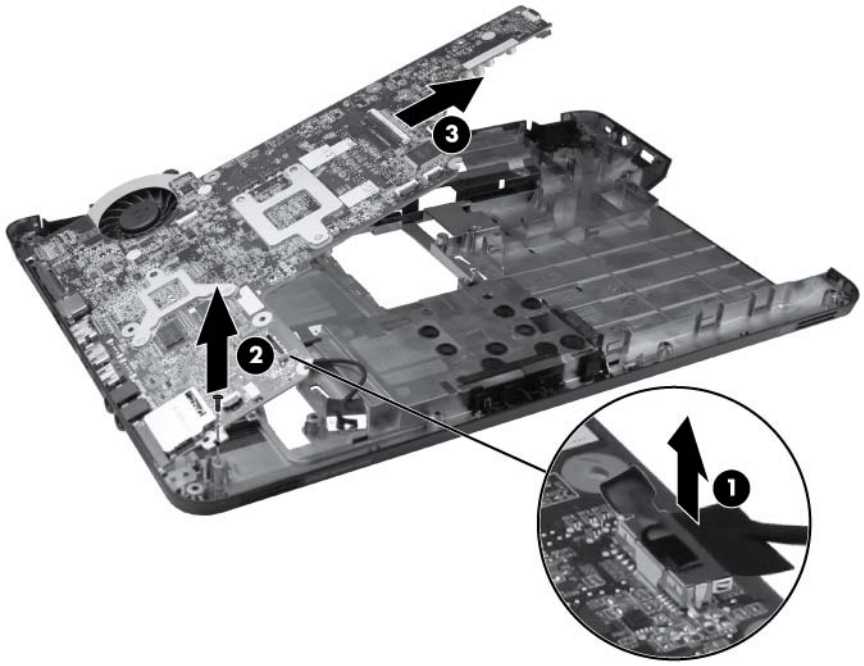
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. WLAN module (see WLAN module on page 52)
6. Memory module (see Memory module on page 54)
7. Keyboard (see Keyboard on page 55)
8. Top cover (see Top cover on page 58)
9. USB board (see USB board on page 65)
10. Display assembly (see Display assembly on page 67)
11. Power connector (see Power connector on page 66)
12. TouchPad LED board (see TouchPad LED board on page 63)

Remove the system board:

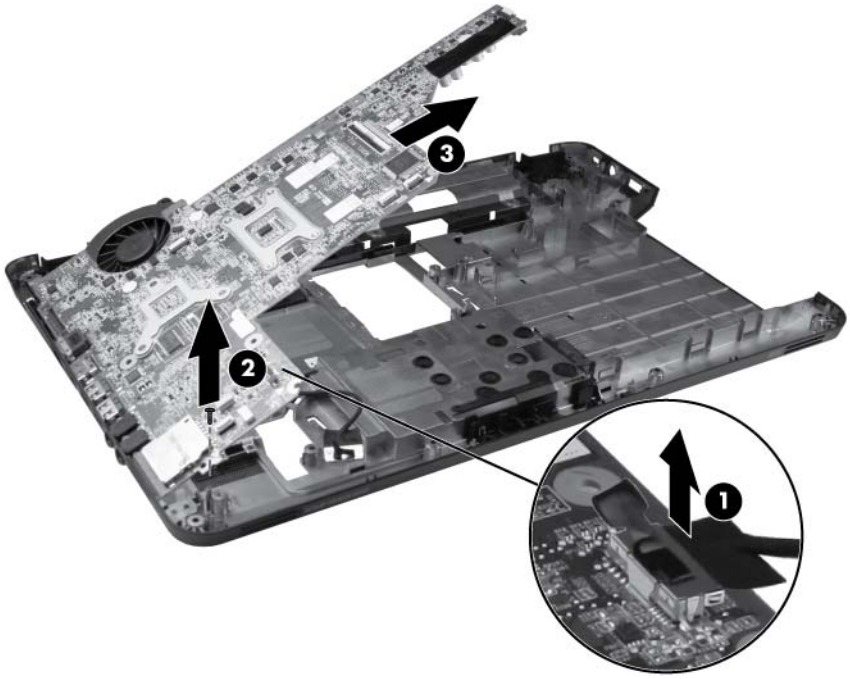
1. Disconnect the optical drive connector from the system board **(1)** .
2. Remove the Phillips 5.0×2.0 screw **(2)** that secures the system board to the base enclosure.

3. Lift the system board **(3)** from the right edge and pull it away from the base enclosure at an angle.

   For AMD computer models, see the following image.



   For Intel computer models, see the following image.



When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Heat sink assembly (see Heat sink assembly on page 79)
- Processor (see Processor on page 83)

Reverse this procedure to install the system board.

RTC battery

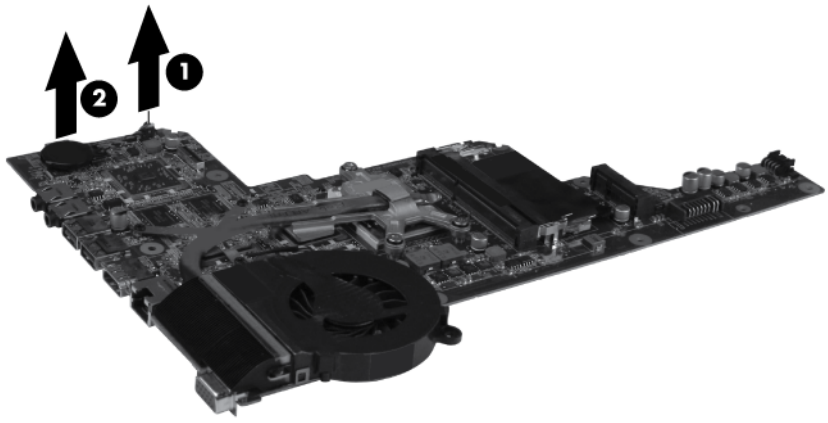
Description	Spare part number
RTC battery (includes mounting adhesive)	637193-001

Before removing the RTC battery, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. WLAN module (see WLAN module on page 52)
6. Memory module (see Memory module on page 54)
7. Keyboard (see Keyboard on page 55)
8. Top cover (see Top cover on page 58)
9. TouchPad LED board (see TouchPad LED board on page 63)
10. USB board (see USB board on page 65)
11. Power connector (see Power connector on page 66)
12. Display assembly (see USB board on page 65)
13. System board (see System board on page 74)

Remove the RTC battery:

1. Position the system board face up, with the front toward you.
2. Disconnect the RTC battery connector from the system board **(1)**.
3. Remove the RTC battery **(2)**.



Reverse this procedure to install the RTC battery.

Heat sink assembly

NOTE: The heat sink assembly includes replacement thermal material. The heat sink fan is available separately, using spare part number 639460-001.

Description	Spare part number
For use in AMD UMA computer models	639463-001
For use in AMD discrete computer models	639462-001
For use in AMD BGA UMA computer models	649952-001
For use in AMD A60M discrete computer models	649953-001
For use in AMD A60M UMA computer models	649954-001
For use in Intel HM55 UMA computer models	637189-001
For use in Intel HM55 discrete computer models	637190-001
For use in Intel HM65 UMA computer models	641140-001
For use in Intel HM65 discrete computer models	641141-001
For use in Intel BGA discrete computer models	654119-001
For use in Intel BGA UMA computer models	654120-001

Before removing the heat sink assembly, remove the following components:

1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. WLAN module (see WLAN module on page 52)
6. Memory module (see Memory module on page 54)
7. Keyboard (see Keyboard on page 55)
8. Top cover (see Top cover on page 58)
9. USB board (see USB board on page 65)
10. Display assembly (see Display assembly on page 67)
11. Power connector (see Power connector on page 66)
12. System board (see System board on page 74)

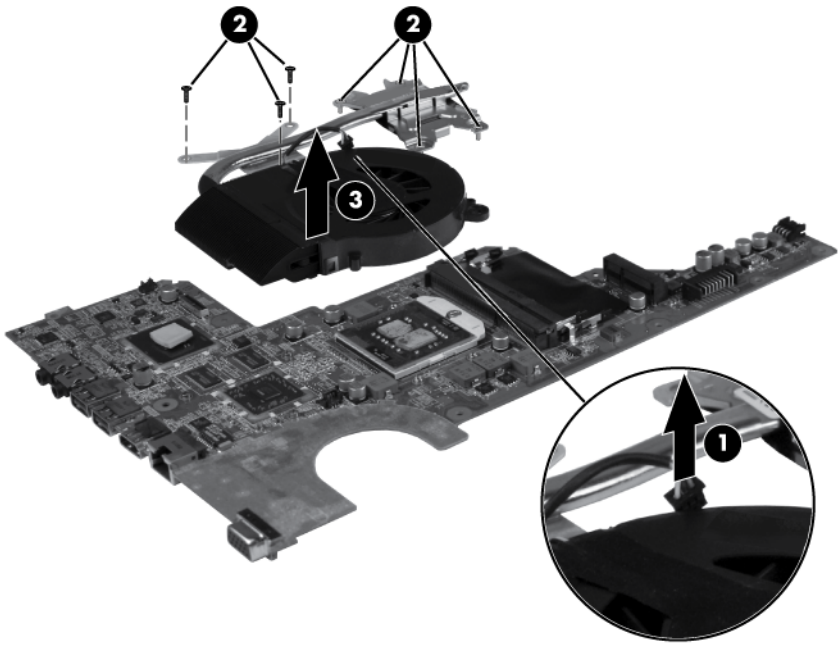
Remove the heat sink assembly (heat sink appearance may vary):

NOTE: Steps 1 through 5 apply only to computer models equipped with Intel processors.

1. Position the system board right-side up, with the front toward you.
2. Disconnect the fan cable from the system board **(1)**.
3. Follow the sequence embossed on heat sink to loosen the seven Phillips 10.0×2.0 captive screws **(2)** that secure the heat sink assembly to the system board.

NOTE: Due to the adhesive quality of the thermal material located between the heat sink assembly and system board components, it might be necessary to move the heat sink assembly from side to side to detach the assembly.

4. Remove the heat sink assembly **(3)** by lifting it straight up.



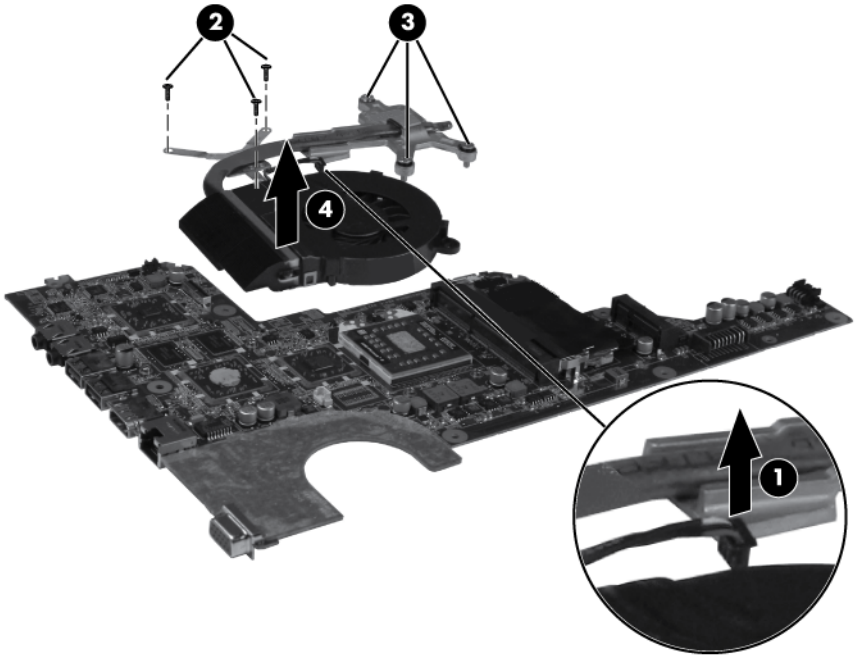
NOTE: Steps 6 through 10 apply only to computer models equipped with AMD processors.

5. Position the system board right-side up, with the front toward you.
6. Disconnect the fan cable from the system board **(1)**.
7. Remove the three Phillips 3.0×2.0 screws **(2)** that secure the heat sink assembly to the system board.

NOTE: Due to the adhesive quality of the thermal material located between the heat sink assembly and system board components, it might be necessary to move the heat sink assembly from side to side to detach the assembly.

8. Follow the sequence embossed on the heat sink to loosen the three Phillips 10.0×2.0 captive screws **(3)** that secure the heat sink assembly to the system board.

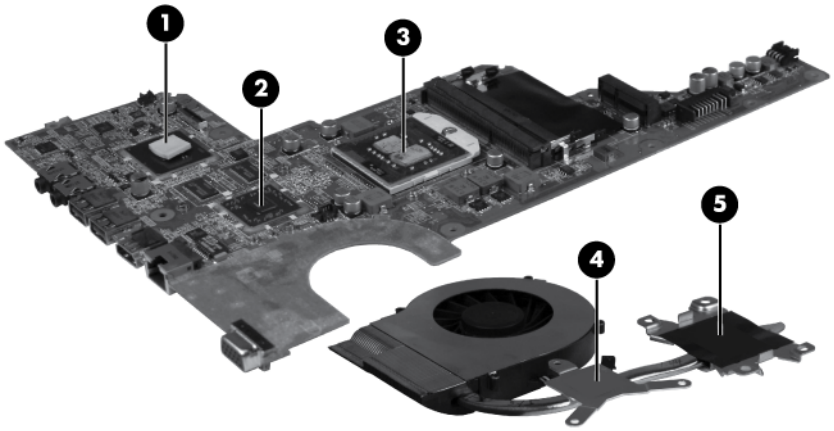
9. Remove the heat sink assembly **(4)** by lifting straight up.



Each time the heat sink assembly is removed, the thermal material must be thoroughly cleaned from the system board at locations **(1)** and **(2)**, from the heat sink assembly at locations **(4)** and **(5)**, and from the processor **(3)**. Thermal pads and thermal paste must be installed on all surfaces before the heat sink assembly is reinstalled.

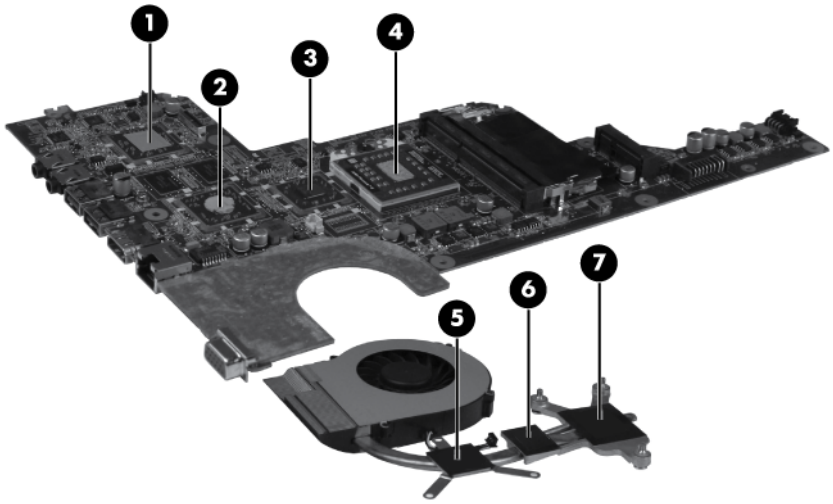
NOTE: Thermal pads and thermal paste are included with all heat sink assembly, system board, and processor spare part kits.

The following illustration shows the locations for thermal material on systems with Intel processors.



Each time the heat sink assembly is removed, the thermal material must be thoroughly cleaned from the system board at locations **(1)**, **(2)**, and **(3)**, from the heat sink assembly at locations **(5)**, **(6)**, and **(7)**, and from the processor **(4)**. Thermal pads and thermal paste must be installed on all surfaces before the heat sink assembly is reinstalled.

The following illustration shows the locations for thermal material on systems with AMD processors.



After applying fresh thermal paste to the components, reverse the above procedure to install the heat sink assembly.

Processor

NOTE: All processor spare part kits include thermal material.

Description	Spare part number
Intel Core i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3 cache), Dual 35 W	631252-001
Intel Core i5-2540M processor (2.6 GHz, SC turbo up to 3.3 GHz, 3 MB L3 cache), Dual 35 W	631255-001
Intel Core i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3 cache), Dual 35 W	631253-001
Intel Core i5-2430M processor (2.4 GHz, SC turbo up to 3.0 GHz, 3 MB L3 cache), Dual 35 W	653341-001
Intel Core i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3 cache), Dual 35 W	638039-001
Intel Core i3-2350M processor (2.3 GHz, 3 MB L3 cache) Dual 35 W	653340-001
Intel Core i3-2330M processor (2.2 GHz, 3 MB L3 cache) Dual 35 W	653339-001
Intel Core i3-2310M processor (2.1 GHz, 3 MB L3 cache) Dual 35 W	638037-001
Intel Core i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3 cache), Dual 35 W	634693-001
Intel Core i3-390M processor (2.66 GHz, 3 MB L3 cache), Dual 35 W	634692-001
Intel Core i3-380M processor (2.53 GHz, 3 MB L3 cache), Dual 35 W	625823-001
Intel Pentium B960 processor (2.2 GHz, 2 MB L3 cache) Dual 35 W	664662-001
Intel Pentium B950 processor (2.1 GHz, 2 MB L3 cache) Dual 35 W	653338-001
Intel Pentium P6300 processor (2.26 GHz, 3 MB L3 cache), Dual 35 W	635500-001
Intel Pentium P6200 processor (2.13 GHz, 3 MB L3 cache), Dual 35 W	625831-001
AMD A Series APU A8-3500M (2.4 GHz/1.5 GHz, 4 MB L2 cache), Quad 35 W	653350-001
AMD A Series APU A6-3400M (2.3 GHz/1.4 GHz, 4 MB L2 cache), Quad 35 W	653349-001
AMD A Series APU A4-3300M (2.5 GHz/1.9G Hz, 2 MB L2 cache), Dual 35 W	653348-001
AMD A Series APU E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W	653351-001
AMD Phenom II N970 processor (2.2 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Quad 35 W	635496-001
AMD Phenom II P960 processor (1.8 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Quad 25 W	634689-001
AMD Phenom II N870 processor (2.3 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W	635495-001
AMD Phenom II P860 processor (2.0 GHz, 1.5 MB L2 cache, 1066 MHz, 3.6 GT/s), Triple 25 W	634688-001
AMD Phenom II N850 processor (2.2 GHz, 1.5 MB L2 cache, 1333 MHz, 3.6 GT/s), Triple 35 W	616345-001
AMD Phenom II N660 processor (3.0 GHz, 2 MB L2 cache, 1333 MHz, 3.6 GT/s), Dual 35 W	635494-001
AMD Phenom II P650 processor (2.6 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W	634687-001
Turion II P560 processor (2.5 GHz, 2 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W	634691-001
Athlon II P360 processor (2.3 GHz, 1 MB L2 cache, 1066 MHz, 3.6 GT/s), Dual 25 W	636635-001
Athlon II P340 processor (2.2 GHz, 1 MB L2 cache, 1066 MHz, 3.2 GT/s), Dual 25 W	616343-001

Description	Spare part number
V160 processor (2.4 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W	636634-001
V140 processor (2.3 GHz, 512 KB L2 cache, 1066 MHz, 3.2 GT/s), SC 25 W	616333-001
Intel Core i5-2450M processor (2.5 GHz, SC turbo up to 3.1 GHz, 3 MB L3 cache), Dual 35 W	676359-001
Intel Pentium B970 processor (2.3 GHz, 2 MB L3 cache) Dual 35 W	676785-001
Intel Core i3-2370M processor (2.4 GHz, 3 MB L3 cache) Dual 35 W	677152-001
AMD A4-3320M (2.0 GHz/12.6 MHz, 2 MB L2 cache), Dual 35 W	669686-001
AMD A6-3420M (1.5 GHz/2.4 MHz, 4 MB L2 cache), Quad 35 W	669688-001
AMD A8-3520M (1.6 GHz/2.5 MHz, 4 MB L2 cache), Quad 35 W	669690-001
AMD A4-3305M (1.9 GHz/2.5 MHz, 2 MB L2 cache), Dual 35 W	672093-001
AMD A Series APU E2-3000M (2.4 GHz/1.8 GHz, 1 MB L2 cache), Dual 35 W	677628-001

Before removing the processor, remove the following components:

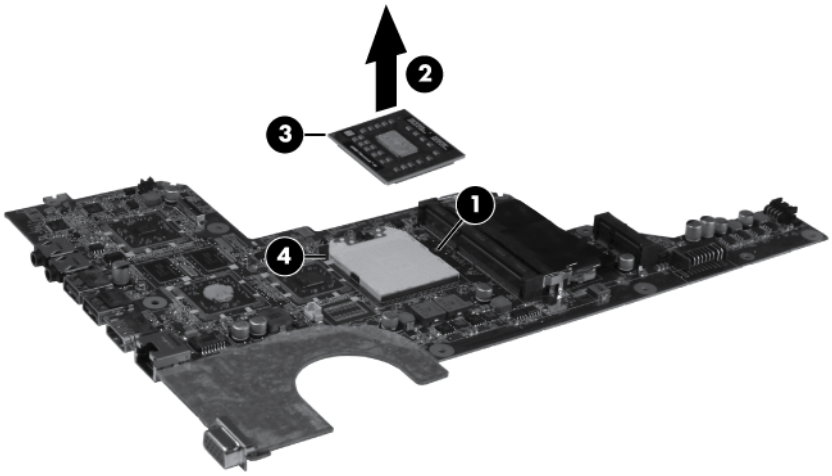
1. Battery (see Battery on page 46)
2. Service door (see Service door on page 47)
3. Hard drive (see Hard drive on page 48)
4. Optical drive (see Optical drive on page 50)
5. WLAN module (see WLAN module on page 52)
6. Memory module (see Memory module on page 54)
7. Keyboard (see Keyboard on page 55)
8. Top cover (see Top cover on page 58)
9. USB board (see USB board on page 65)
10. Display assembly (see Display assembly on page 67)
11. Power connector (see Power connector on page 66)
12. System board (see System board on page 74)
13. Heat sink assembly (see Heat sink assembly on page 79)

Remove the processor:

1. Turn the processor locking screw **(1)** one half-turn counterclockwise until you hear a click.

2. Lift the processor **(2)** straight up and remove it.

NOTE: The gold triangle **(3)** on the processor must be aligned with the triangle icon **(4)** embossed on the processor socket when you install the processor.



Reverse this procedure to install the processor.

5 Specifications

Computer specifications

Dimensions	
Depth	**24.5 cm** (9.6 in)
Width	**37.4 cm** (14.7 in)
Height (front to rear)	**3.1 to 3.6 cm** (1.2 to 1.4 in)
Weight (lowest weight configuration)	< **2.5 kg** (5.5 lbs)
Input power	
Operating voltage	18.5 V dc @ 3.5 A - 65W
Operating current	3.5 A
Temperature	
Operating	**5°C to 35°C** (41°F to 95°F)
Nonoperating	**-20°C to 60°C** (-4°F to 140°F)
Relative humidity	
Operating	10% to 90%
Nonoperating	5% to 95%
Maximum altitude (unpressurized)	
Operating	**-15 m to 3,048 m** (-50 ft to 10,000 ft)
Nonoperating	**-15 m to 12,192 m** (-50 ft to 40,000 ft)

NOTE: Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.

39.6-cm (15.6-in) display specifications

Dimensions	
Height	**21.0 cm** (8.27 in)
Width	**35.9 cm** (14.1 in)
Diagonal	**39.6 cm** (15.6)
Number of colors	Up to 16.8 million
Contrast ratio	300:1 (typical)
Brightness	200 cd/m² (typical)
Pixel resolution	
Pitch	0.259 × 0.259 mm
Format	1280 × 800; HD: 1366 × 768
Configuration	RGB vertical stripe
Backlight	LED
Character display	80 × 25
Total power consumption	4.0 W
Viewing angle	±40° horizontal, +120/-40° vertical (typical)

Hard drive specifications

	750 GB*	640 GB*	500 GB*	320 GB*	
Dimensions					
Height	9.5 mm	9.5 mm	9.5 mm	7.0 mm	
Width	70 mm	70 mm	70 mm	70 mm	
Weight	101 g	101 g	101 g	101 g	
Interface type	SATA	SATA	SATA	SATA	
Transfer rate	100 MB/sec	106 MB/sec	100 MB/sec	100 MB/sec	
Security	ATA security	ATA security	ATA security	ATA security	
Seek times (typical read, including setting)					
Single track	1.5 ms	1.0 ms	1.0 ms	1.5 ms	2.0 ms
Average	11.0 ms	14.0 ms	14.0 ms	12.0 ms	12.0 ms
Maximum	22.0 ms	24.0 ms	22.0 ms	22.0 ms	22.0 ms
Logical blocks	312,581,808	1,250,263,728	976,773,168	625,142,448	488,397,168
Disc rotational speed	7200 rpm	5400 rpm	5400 and 7200 rpm	7200 rpm	7200 rpm
Operating temperature	**5°C to 55°C** (41°F to 131°F)				

*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less. Actual drive specifications may differ slightly.

NOTE: Certain restrictions and exclusions apply. Contact technical support for details.

DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive specifications

Applicable disc	
Read	CD-DA, CD+(E)G, CD-MIDI, CD-TEXT, CD-ROM, CD-ROM XA, MIXED MODE CD, CD-I, CD-I Bridge (Photo-CD, Video CD), Multisession CD (Photo-CD, CD-EXTRA, Portfolio, CD-R, CD-RW), CD-R, CD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM
Write	CD-R and CD-RW, DVD+R, DVD+RW, DVD-R, DVD-RW, DVD-RAM
Random access time	
DVD	< 230 ms
CD	< 175 ms
Cache buffer	2 MB
Data transfer rate	
24X CD-ROM	3,600 KB/sec
8X DVD-ROM	10,800 KB/sec
24X CD-R	3,600 KB/sec
16X CD-RW	2,400 KB/sec
8X DVD+R	10,800 KB/sec
4X DVD+RW	5,400 KB/sec
8X DVD-R	10,800 KB/sec
4X DVD-RW	5,400 KB/sec
2.4X DVD+R(9)	2,700 KB/sec
5X DVD-RAM	6,750 KB/sec
Transfer mode	Multiword DMA Mode

Blu-ray Disc ROM and DVD±R/RW SuperMulti Double-Layer Drive specifications

Applicable disc	
Read	BD-ROM, BD-ROM-DL, BD-R, BD-R-DL, BD-RE, BD-RE-DL, DVD-ROM, DVD+R, DVD+R-DL, DVD+RW, DVD-R, DVD-R-DL, DVD-RW, DVD-RAM (Ver.2), CD-DA, CD-ROM (mode 1 and mode 2), CD-ROM XA (mode 2, form 1 and form 2), Photo CD (single and multiple sessions), CD Extra, CD-R, CD-RW, and CD-TEXT
Write	DVD-RAM (Ver.2), DVD+R, DVD-R, CD-R, and CD-ROM
Random access time	
BD	< 230 ms
DVD	< 180 ms
CD	< 180 ms
Cache buffer	4.5 MB
Data transfer rate	
24X CD-ROM	3,600 KB/sec
8X DVD-ROM	10,800 KB/sec
4X BD	18,000 KB/sec
24X CD-R	3,600 KB/sec
16X CD-RW	2,400 KB/sec
8X DVD+R	10,800 KB/sec
4X DVD+RW	5,400 KB/sec
8X DVD-R	10,800 KB/sec
4X DVD-RW	5,400 KB/sec
2.4X DVD+R(9)	2,700 KB/sec
5X DVD-RAM	6,750 KB/sec
1X BD-ROM	4,500 KB/sec
1X BD-R read	4,500 KB/sec
1X BD-RE read	4,500 KB/sec
Transfer mode	Multiword DMA Mode

6 Setup Utility (BIOS)

Setup Utility, or Basic Input/Output System (BIOS), controls communication between all the input and output devices on the system (such as disk drives, display, keyboard, mouse, and printer). Setup Utility includes settings for the types of peripherals installed, the startup sequence of the computer, and the amount of system and extended memory.

CAUTION: Use extreme care when making changes in Setup Utility. Errors can prevent the computer from operating properly.

Starting Setup Utility

NOTE: The fingerprint reader (select models only) cannot be used to access Setup Utility.

- Turn on or restart the computer. While the "Press the ESC key for Startup Menu" message is displayed in the lower-left corner of the screen, press esc. When the Startup Menu is displayed, press f10.

Using Setup Utility

Changing the language of Setup Utility

1. Start Setup Utility.
2. Use the arrow keys to select **System Configuration > Language**, and then press enter.
3. Use the arrow keys to select a language, and then press enter.
4. When a confirmation prompt with your language selected is displayed, press enter.
5. To save your change and exit Setup Utility, use the arrow keys to select **Exit > Exit Saving Changes**, and then press enter.

Your change takes effect immediately.

Navigating and selecting in Setup Utility

Because Setup Utility is not Windows based, it does not support the TouchPad. Navigation and selection are by keystroke.

- To choose a menu or a menu item, use the arrow keys.
- To choose an item in a list or to toggle a field—for example an Enable/Disable field—use either the arrow keys or f5 and f6.
- To select an item, press enter.

- To close a text box or return to the menu display, press esc.
- To display additional navigation and selection information while Setup Utility is open, press f1.

Displaying system information

1. Start Setup Utility.
2. Select the **Main** menu. System information such as the system time and date, and identification information about the computer is displayed.
3. To exit Setup Utility without changing any settings, use the arrow keys to select **Exit > Exit Discarding Changes**, and then press enter.

Restoring factory default settings in Setup Utility

1. Start Setup Utility.
2. Use the arrow keys to select **Exit > Load Setup Defaults**, and then press enter.
3. When the Setup Confirmation is displayed, press enter.
4. To save your change and exit Setup Utility, use the arrow keys to select **Exit > Exit Saving Changes**, and then press enter.

The Setup Utility factory settings take effect when the computer restarts.

NOTE: Your password, security, and language settings are not changed when you restore the factory settings.

Exiting Setup Utility

- To exit Setup Utility and save your changes from the current session:

  If the Setup Utility menus are not visible, press esc to return to the menu display. Then use the arrow keys to select **Exit > Exit Saving Changes**, and then press enter.

- To exit Setup Utility without saving your changes from the current session:

  If the Setup Utility menus are not visible, press esc to return to the menu display. Then use the arrow keys to select **Exit > Exit Discarding Changes**, and then press enter.

Updating the BIOS

Updated versions of the BIOS may be available on the HP Web site.

Most BIOS updates on the HP Web site are packaged in compressed files called *SoftPaqs*.

Some download packages contain a file named Readme.txt, which contains information regarding installing and troubleshooting the file.

Determining the BIOS version

To determine whether available BIOS updates contain later BIOS versions than those currently installed on the computer, you need to know the version of the system BIOS currently installed.

BIOS version information (also known as *ROM date* and *System BIOS*) can be displayed by pressing fn +esc (if you are already in Windows) or by using Setup Utility.

1. Start Setup Utility.
2. If the system information is not displayed, use the arrow keys to select the **Main** menu.

   BIOS and other system information is displayed.
3. To exit Setup Utility, use the arrow keys to select **Exit > Exit Discarding Changes**, and then press enter.

Downloading a BIOS update

⚠ **CAUTION:** To reduce the risk of damage to the computer or an unsuccessful installation, download and install a BIOS update only when the computer is connected to reliable external power using the AC adapter. Do not download or install a BIOS update while the computer is running on battery power, docked in an optional docking device, or connected to an optional power source. During the download and installation, follow these instructions:

Do not disconnect power from the computer by unplugging the power cord from the AC outlet.

Do not shut down the computer or initiate Sleep or Hibernation.

Do not insert, remove, connect, or disconnect any device, cable, or cord.

1. Access the page on the HP Web site that provides software for your computer:

   Windows-7—Select **Start > Help and Support > Maintain**.
2. Follow the on-screen instructions to identify your computer and access the BIOS update you want to download.
3. At the download area, follow these steps:

   a. Identify the BIOS update that is later than the BIOS version currently installed on your computer. Make a note of the date, name, or other identifier. You may need this information to locate the update later, after it has been downloaded to your hard drive.

   b. Follow the on-screen instructions to download your selection to the hard drive.

   Make a note of the path to the location on your hard drive where the BIOS update is downloaded. You will need to access this path when you are ready to install the update.

NOTE: If you connect your computer to a network, consult the network administrator before installing any software updates, especially system BIOS updates.

BIOS installation procedures vary. Follow any instructions that are displayed on the screen after the download is complete. If no instructions are displayed, follow these steps:

1. **Windows-7**—Open Windows Explorer by selecting **Start > Computer**.
2. Double-click your hard drive designation. The hard drive designation is typically Local Disk (C:).
3. Using the hard drive path you recorded earlier, open the folder on your hard drive that contains the update.
4. Double-click the file that has an .exe extension (for example, *filename*.exe).

   The BIOS installation begins.
5. Complete the installation by following the on-screen instructions.

NOTE: After a message on the screen reports a successful installation, you can delete the downloaded file from your hard drive.

7 Backup and recovery

- Restore
- Creating restore media
- Performing a system restore
- Backing up and recovering your information

Your computer includes tools provided by the operating system and HP to help you safeguard your information and restore it if ever needed.

This chapter provides information on the following topics:

- Creating a set of recovery discs or a recovery flash drive (HP Recovery Manager software feature)
- Performing a system restore (from the partition, recovery discs, or a recovery flash drive)
- Backing up your information
- Recovering a program or driver

Restore

In the event of hard drive failure, to restore your system to its factory image you will need a set of recovery discs or a recovery flash drive that you can create using HP Recovery Manager. HP recommends that you use this software to create either a set of recovery discs or a recovery flash drive immediately after software setup.

If for some other reason you need to restore your system, this can be achieved using the HP Recovery partition (select models only), without the need for recovery discs or a recovery flash drive. To check for the presence of a recovery partition, click **Start**, right-click **Computer**, click **Manage**, and then click **Disk Management**. If the recovery partition is present, a Recovery drive is listed in the window.

CAUTION: HP Recovery Manager (partition or discs/flash drive) restores only software that was preinstalled at the factory. Software not provided with this computer must be reinstalled manually.

NOTE: Recovery discs have been included if your computer does not have a recovery partition.

Creating restore media

HP recommends that you create either a set of recovery discs or a recovery flash drive to be sure that you can restore your computer to its original factory state if the hard drive fails, or if for any reason you cannot restore using the recovery partition tools. Create these discs or the flash drive after setting up the computer for the first time.

NOTE: HP Recovery Manager allows the creation of only one set of recovery discs or one recovery flash drive. Handle these discs or flash drive carefully and keep them in a safe place.

NOTE: If your computer does not include an integrated optical drive, you can use an optional external optical drive (purchased separately) to create recovery discs, or you can purchase recovery discs for your computer from the HP Web site. If you use an external optical drive, it must be connected directly to a USB port on the computer, not to a USB port on an external device, such as a USB hub.

Guidelines:

- Purchase high-quality DVD-R, DVD+R, DVD-R DL, or DVD+R DL discs.

NOTE: Read-write discs, such as CD-RW, DVD±RW, double-layer DVD±RW, and BD-RE (rewritable Blu-ray) discs, are not compatible with the HP Recovery Manager software.

- The computer must be connected to AC power during this process.
- Only one set of recovery discs or one recovery flash drive can be created per computer.

NOTE: If you are creating recovery discs, number each disc before inserting it into the optical drive.

- If necessary, you can exit the program before you have finished creating the recovery discs or recovery flash drive. The next time you open HP Recovery Manager, you will be prompted to continue the backup creation process.

To create a set of recovery discs or a recovery flash drive:

1. Select **Start > All Programs > HP > HP Recovery Manager > HP Recovery Media Creation**.
2. Follow the on-screen instructions.

Performing a system restore

HP Recovery Manager software allows you to repair or restore the computer to its original factory state. HP Recovery Manager works from recovery discs, a recovery flash drive, or from a dedicated recovery partition (select models only) on the hard drive.

NOTE: A system restore needs to be performed if the computer hard drive has failed or if all attempts to correct any functional computer issues fail. A system restore should be used as a final attempt to correct computer issues.

Note the following when performing a system restore:

- You can restore only the system that you have previously backed up. HP recommends that you use Recovery Manager to create either a set of recovery discs or a recovery flash drive as soon as you set up the computer.
- Windows has its own built-in repair features, such as System Restore. If you have not already tried these features, try them before using HP Recovery Manager.
- HP Recovery Manager restores only software that was preinstalled at the factory. Software not provided with this computer must be downloaded from the manufacturer's Web site or reinstalled from the disc provided by the manufacturer.

Restoring using the dedicated recovery partition (select models only)

When using the dedicated recovery partition, there is an option to back up pictures, music and other audio, videos and movies, recorded TV shows, documents, spreadsheets and presentations, e-mails, Internet favorites and settings during this process.

To restore the computer from the recovery partition, follow these steps:

1. Access HP Recovery Manager in either of the following ways:
   - Select **Start > All Programs > HP > HP Recovery Manager > HP Recovery Manager**.

     – or –
   - Turn on or restart the computer, and then press esc while the "Press the ESC key for Startup Menu" message is displayed at the bottom of the screen. Then, press f11 while the "F11 (System Recovery)" message is displayed on the screen.
2. Click **System Recovery** in the **HP Recovery Manager** window.
3. Follow the on-screen instructions.

Restoring using the restore media

1. If possible, back up all personal files.
2. Insert the first recovery disc into the optical drive on your computer or an optional external optical drive, and then restart the computer.

   – or –

   Insert the recovery flash drive into a USB port on your computer, and then restart the computer.

   NOTE: If the computer does not automatically restart in the HP Recovery Manager, the computer boot order needs to be changed.
3. Press f9 at system bootup.
4. Select the optical drive or the flash drive.
5. Follow the on-screen instructions.

Changing the computer boot order

To change the boot order for recovery discs:

1. Restart the computer.
2. Press esc while the computer is restarting, and then press f9 for boot options.
3. Select **Internal CD/DVD ROM Drive** from the boot options window.

To change the boot order for recovery flash drive:

1. Insert the flash drive into a USB port.
2. Restart the computer.
3. Press esc while the computer is restarting, and then press f9 for boot options.
4. Select the flash drive from the boot options window.

Backing up and recovering your information

It is very important to back up your files and keep any new software in a safe place. As you add new software and data files, continue to create backups on a regular basis.

How completely you are able to recover your system depends on how recent your backup is.

NOTE: A recovery from your most recent backup needs to be performed if the computer has a virus attack or if any major system components fail. In order to correct computer issues, a recovery should first be attempted before a system restore is attempted.

You can back up your information to an optional external hard drive, a network drive, or discs. Back up your system at the following times:

- At regularly scheduled times

TIP: Set reminders to back up your information periodically.

- Before the computer is repaired or restored
- Before you add or modify hardware or software

Guidelines:

- Create system restore points using the Windows System Restore feature, and periodically copy them to an optical disc or an external hard drive. For more information on using system restore points, refer to Using Windows system restore points on page 100.
- Store personal files in the Documents library and back up this folder periodically.
- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings. The screen shot can be a time-saver if you have to re-enter your preferences.

To create a screen shot:

1. Display the screen you want to save.
2. Copy the screen image:

   To copy only the active window, press alt+fn+prt sc.

   To copy the entire screen, press fn+prt sc.
3. Open a word-processing document, and then select **Edit > Paste**. The screen image is added to the document.
4. Save and print the document.

Using Windows Backup and Restore

Guidelines:

- Be sure that the computer is connected to AC power before you start the backup process.
- Allow enough time to complete the backup process. Depending on file sizes, it may take over an hour.

To create a backup:

1. Select **Start > Control Panel > System and Security > Backup and Restore**.
2. Follow the on-screen instructions to schedule and create a backup.

NOTE: Windows includes the User Account Control feature to improve the security of the computer. You may be prompted for your permission or password for tasks such as installing software, running utilities, or changing Windows settings. Refer to Help and Support for more information.

Using Windows system restore points

A system restore point allows you to save and name a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes.

NOTE: Recovering to an earlier restore point does not affect data files saved or e-mails created since the last restore point.

You also can create additional restore points to provide increased protection for your files and settings.

When to create restore points

- Before you add or modify software or hardware
- Periodically, whenever the computer is functioning optimally

NOTE: If you revert to a restore point and then change your mind, you can reverse the restoration.

Create a system restore point

1. Select **Start > Control Panel > System and Security > System**.
2. In the left pane, click **System Protection**.
3. Click the **System Protection** tab.
4. Follow the on-screen instructions.

Restore to a previous date and time

To revert to a restore point (created at a previous date and time), when the computer was functioning optimally, follow these steps:

1. Select **Start > Control Panel > System and Security > System**.
2. In the left pane, click **System Protection**.
3. Click the **System Protection** tab.
4. Click **System Restore**.
5. Follow the on-screen instructions.

8 Power cord set requirements

The wide-range input feature of the computer permits it to operate from any line voltage from 100 to 120 V ac, or from 220 to 240 V ac.

The 3-conductor power cord set included with the computer meets the requirements for use in the country or region where the equipment is purchased.

Power cord sets for use in other countries or regions must meet the requirements of the country and region where the computer is used.

Requirements for all countries

The following requirements are applicable to all countries and regions:

- The length of the power cord set must be at least **1.5 m** (5.0 ft) and no more than **2.0 m** (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country or region where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 A and a nominal voltage rating of 125 or 250 V ac, as required by the power system of each country or region.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

Requirements for specific countries and regions

Country/region	Accredited agency	Applicable note number
Argentina	IRAM	1
Australia	SAA	1
Austria	OVE	1
Belgium	CEBEC	1
Brazil	ABNT	1
Canada	CSA	2
Chile	IMQ	1
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
India	ISI	1
Israel	SII	1
Italy	IMQ	1
Japan	JIS	3
The Netherlands	KEMA	1
New Zealand	SANZ	1
Norway	NEMKO	1
The People's Republic of China	CCC	4
Saudi Arabia	SASO	7
Singapore	PSB	1
South Africa	SABS	1
South Korea	KTL	5
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	6
Thailand	TISI	1
The United Kingdom	ASTA	1

Country/region	Accredited agency	Applicable note number
The United States	UL	2

1. The flexible cord must be Type HO5VV-F, 3-conductor, 0.75 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
2. The flexible cord must be Type SVT/SJT or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V ac) or NEMA 6-15P (15 A, 250 V ac) configuration. CSA or C-UL mark. UL file number must be on each element.
3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCTF, 3-conductor, 0.75 mm² or 1.25 mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V ac) configuration.
4. The flexible cord must be Type RVV, 3-conductor, 0.75 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the CCC certification mark.
5. The flexible cord must be Type H05VV-F 3-conductor, 0.75 mm² conductor size. KTL logo and individual approval number must be on each element. Corset approval number and logo must be printed on a flag label.
6. The flexible cord must be Type HVCTF 3-conductor, 1.25 mm² conductor size. Power cord set fittings (appliance coupler, cable, and wall plug) must bear the BSMI certification mark.
7. For 127 V ac, the flexible cord must be Type SVT or SJT 3-conductor, 18 AWG, with plug NEMA 5-15P (15 A, 125 V ac), with UL and CSA or C-UL marks. For 240 V ac, the flexible cord must be Type H05VV-F 3-conductor, 0.75 mm² or 1.00 mm2 conductor size, with plug BS 1363/A with BSI or ASTA marks.

9 Recycling

When a battery has reached the end of its useful life, do not dispose of the battery in general household waste. Follow the local laws and regulations in your area for battery disposal. HP encourages customers to recycle used electronic hardware, HP original print cartridges, and rechargeable batteries.

For more information about recycling programs, see the HP website at www.hp.com/recycle.

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