Hewlett-Packard limited warranty statement

Products: HP Scanjet 200 and 300

Duration of limited warranty: 90 days in the United States. 1 year in Canada, Latin Americas, Europe, Middle East, Africa and Asia Pacific. NOTE: Different warranty regulations might apply per country regarding local laws.

A. Extent of limited warranty

- 1. Hewlett-Packard (HP) warrants to the end-user customer (Customer) that each HP product specified above (Product) shall be free from defects in material and workmanship for the period specified above. The warranty period begins on the date of purchase by Customer.
- 2. For each software product, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any Product will be uninterrupted or error free.
- 3. HP's limited warranty covers only those defects that arise as a result of normal use of a Product, and does not cover any other problems, including those that arise as a result of:
 - a. Improper use, maintenance, storage, handling, or modification;
 - b. Software, media, parts, accessories, supplies, or power adapters or sources not provided or supported by HP; or,
 - c. Operation or other conditions outside a Product's specifications.
- 4. If HP receives, during the applicable warranty period, notice of a defect in a Product, HP shall at its option either replace or repair the defective Product.
- 5. If HP cannot replace or repair a defective Product that is covered by HP's limited warranty, HP may, within a reasonable time after being notified of the defect, provide either another product similar in performance or a refund of the purchase price prorated based on usage and other appropriate factors.
- 6. HP shall have no obligation to replace, repair, or refund until Customer returns the defective Product to HP and provides a valid proof of purchase.
- Any replacement product may be either new or like-new, provided it has functionality at least equal to that of the Product being replaced.
- 8. A Product may contain remanufactured parts, components, or materials equivalent to new in performance.
- 9. HP's limited warranty is valid in any country or locality where HP has a support presence for the Product and has marketed the Product. The level of warranty service may vary according to local standards. Upgraded warranty services, such as next day exchange, on-site service, and accident protection, may be purchased from HP.

B. Limitations of Warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKE ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED, WITH RESPECT TO A PRODUCT, AND SPECIFICALLY DISCLAIM THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of Liability

- To the extent allowed by local law, the remedies provided in this Limited Warranty Statement (LWS) are Customer's sole and exclusive remedies.
- TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS LWS, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local Law

- 1. This LWS gives Customer specific legal rights. Customer may also have other rights that vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
- 2. To the extent this LWS is inconsistent with local law, this LWS shall be deemed modified to be consistent with local law. Under local law, certain disclaimers and limitations of this LWS may not apply to Customer. For example, the federal government of the United States, some states in the United States, and some governments outside the United States (including provinces in Canada), may:
 - Grant Customer additional warranty rights;
 - b. Preclude the disclaimers and limitations in this LWS from limiting the statutory rights of a consumer (e.g., the United Kingdom);
 - c. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations;
 - d. Specify the duration of implied warranties that the manufacturer cannot disclaim; or,
 - e. Disallow limitations on the duration of implied warranties
- 3. Customer may have additional statutory rights based on its purchase agreement. Those rights are not in any way affected by this LWS.
- 4. For consumer transactions in the United States, any implied warranties imposed by law are limited in duration to the express warranty period.

You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty.