



Hewlett-Packard Española S.A

Cami de Can Graells, 1-21

Sant Cugat del Valles, 08174 Spain

[www.hp.com](http://www.hp.com)

Roberto Sarasa  
LFP Technical Marketing Manager

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**Certificate of Volatility for DesignJet T1200, T1300, T770, T790 and T2300 Printer Series**

This is an official statement regarding the volatility of customer data stored in the memory and hard disk drive of the HP Designjet T1200, T1300, T770, T790 and T2300 Printer Series, as per your requirements.

This certification letter is issued and certified to the best of our knowledge and belief to be correct without any liability on our part.

Yours truly,

Roberto Sarasa  
LFP Technical Marketing Manager  
HP Espanola, S.L. (Large Format Division)

## Hewlett-Packard Certificate of Volatility

<b>Models and Part numbers</b> CH539A HP Designjet T770 44-in Printer CR651A HP Designjet T1300 44-in ePrinter CR652A HP Designjet T1300 44-in PostScript® ePrinter CR647A HP Designjet T790 24-in ePrinter CR648A HP Designjet T790 24-in PostScript® ePrinter CR649A HP Designjet T790 44-in ePrinter CR650A HP Designjet T790 44-in PostScript® ePrinter CN727A HP Designjet T2300 eMultifunction Printer CN728A HP Designjet T2300 PostScript® eMultifunction Printer CK834A HP Designjet T1200ps 44-in PostScript-version Printer CH538A HP Designjet T1200 44-in Printer CN375A HP Designjet T770 44-in Hard Disk-version Printer	<b>Address:</b> Hewlett-Packard Company Cami de Can Graells, 1-21 Sant Cugat del Valles, 08174 Spain
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### Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): SDRAM	Size: <b>384 MB</b> for T1200 and T770,  <b>640 MB</b> for T2300, T1300 and T790	Function: print job processing information in Main PCA and Formatter	Steps to clear memory: turn unit off, power unit back on
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### Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): Flash/EEPROM	Size: 64Kbits	Function: Mounted on the RFID Tag, houses a copy of the printer identification values	Steps to clear memory: It's not possible to clear the memory.
Type (Flash, EEPROM, etc): EEPROM	Size: 2Kbyte	Function: Mounted on Line Sensor and holds calibration parameters	Steps to clear memory: It's not possible to clear the memory
Type (Flash, EEPROM, etc): EEPROM	Size: 4Mb	Function: Houses Formatter BIOS Boot-up sequence	Steps to clear memory: It's not possible to clear the memory. Formatter will become unusable.
Type (Flash, EEPROM, etc): EEPROM	Size: 256Kbits	Function: Mounted on Analog encoder PCA and serves as a Backup for NVM Main (file in Formatter HDD) and holds printer identification information, key alignment/calibration parameters	Steps to clear memory: Perform a reset as explained in the service manual.

### Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): Embedded HDD on Formatter	Size: 160 GB	Function: Houses Formatter Firmware and fonts as well as stores print jobs for faster processing instead of spooling from computer. Queuing available in front panel and Embedded Web Server in T1200, T1300 and T2300 only. Queuing available in front panel only in T770 HDD and T790 PS models.	Steps to clear memory: It's not possible to clear the Firmware. Only jobs and user information can be deleted as explained in User Guide.
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### Author Information

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