

HP Designjet Z3200 Photo Printer series
Legal information



Legal notices

The information contained herein is subject to change without notice.

HP shall not be liable for technical or editorial errors or omissions contained herein.

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1 HP Designjet Z3200 Photo Printer series Hewlett Packard Limited Warranty Statement

HP product	Limited Warranty Period
Printer	1 year
Software	90 days
Printhead	Until the "end of warranty" date printed on the product is reached, or 1000 ml of HP ink have been cycled through the printhead, whichever occurs first.
Print or Ink cartridge	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.

A. Extent of HP Limited Warranty

1. HP warrants to you, end-user customer, that the HP hardware products, accessories and supplies specified above will be free from defects in materials and workmanship under normal usage during the Limited Warranty Period specified above. The Limited Warranty Period starts on the date of purchase by you. Your dated sales or delivery receipt, showing the date of purchase of the product, is your proof of purchase date. You may be required to provide proof of purchase as a condition of receiving warranty service.

2. For software products, HP's Limited Warranty applies only to a failure to execute programming instructions for the Limited Warranty Period specified above, due to defects in material, and workmanship when properly installed and used on the device designated by HP. HP further warrants that HP owned standard software will substantially conform to specifications. HP does not warrant that software will operate in hardware and software combinations selected by you, or meet requirements specified by you.

3. HP does not warrant that the operation of any product will be uninterrupted or error free.

4. HP's Limited Warranty covers only those defects that arise as a result of normal use of the HP products, and does not cover any other problems, including those that arise as result of:

- a. Improper or inadequate maintenance or calibration;
- b. Accessories, software, interfacing, paper, parts, ink or supplies not provided or supported by HP;
- c. Operation outside the product's specifications;
- d. Improper site preparation or maintenance; or
- d. Unauthorized modification or misuse.

Routine printer maintenance operations in the HP Printer, such as cleaning and preventive maintenance services (including parts contained in any preventive maintenance kit and HP service engineer visits), are not covered by HP's Limited Warranty.

5. For HP Printer, the use of a refilled or non-original HP consumable product (ink, printhead or ink cartridge) does not affect either HP's Limited Warranty to you or any HP support contract with you. However, if printer failure or damage is attributable to the use of a non-HP consumable product, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.

6. If HP or a HP authorized service provider receives, during the applicable warranty period, notice of a defect in any product covered by this HP's Limited Warranty, HP shall, at its option, either repair or replace the defective product which proves to be defective.

7. Customer self-repair warranty service. HP products are designed with many Customer Self Repair (CSR) parts to minimize repair time and allow for greater flexibility in performing defective parts replacement. If during the diagnosis period, HP identifies that the repair can be accomplished by the use of a CSR part, HP will ship that part directly to you for replacement. There are two categories of CSR parts: 1) Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service. 2) Parts for which customer self repair is optional.

These parts are also designed for Customer Self Repair. If, however, you require that HP replace them for you, this may be done at no additional charge under the type of warranty service designated for your product.

Based on availability and where geography permits, CSR parts will be shipped for next business day delivery. Same-day or four-hour delivery may be offered at an additional charge where geography permits. If assistance is required, you can call the HP Technical Support Center and a technician will help you over the phone. HP specifies in the materials shipped with a replacement CSR part whether a defective part must be returned to HP. In cases where it is required to return the defective part to HP, you must ship the defective part back to HP within a defined period of time, normally five (5) business days. The defective part must be returned with the associated documentation in the provided shipping material. Failure to return the defective part may result in HP billing you for the replacement. With a customer self repair, HP will pay all shipping and part return costs and determine the courier/carrier to be used.

8. Should HP elect to replace or repair the defective product or part onsite, such products will be serviced at the end-user customer's facility at no charge only within designated local service travel areas. Outside designated local service travel areas, warranty services will be performed at the end-user customer's facility only upon prior agreement; you may be required to pay travel expenses and other applicable expenses for such services. Contact your local HP authorized service provider for details on local travel areas.

9. You will make all reasonable efforts to support and cooperate with HP or a HP authorized service provider in resolving the problem remotely, for example, starting and executing self tests or diagnostic programs, providing all necessary information, or performing basic remedial activities upon HP's or a HP authorized service provider request.

10. If HP is unable to repair or replace, as applicable, a defective product which is covered by this Limited Warranty, HP shall, within a reasonable time after being notified of the defect, refund the residual value of the product. The residual value will be the purchase price paid to HP or HP Authorized Reseller minus depreciation and amortization.

11. HP shall have no obligation to replace or refund until you return the defective components, parts, supplies or hardware product to HP, including its associated documentation. All components, parts, supplies or hardware products, removed under this Limited Warranty become the property of HP. Notwithstanding the above mentioned, HP may waive the requirement for you to return the defective product.

12. Unless otherwise stated, and to the extent permitted by local law, HP products may be manufactured using new materials or new and used materials equivalent to new in performance and reliability. HP may repair or replace products (i) with equivalent products to the products being repaired or replaced but which may have been subject to prior use; or (ii) with an equivalent product to an original product that has been discontinued.

13. This Limited Warranty is valid in any country/region where HP or its authorized providers offer warranty services and HP has marketed the HP product covered by this Limited Warranty. However, warranty service availability and response time may vary from country/region to country/region. HP will not alter form, fit, or function of the product to make it operate in a country for which it was never intended to function for legal or regulatory reasons. This HP Limited Warranty is subject to all applicable laws and regulations including US and other national export and import laws and regulations.

14. Contracts for additional services may be available for any authorized HP service facility where the listed HP product is distributed by HP or an authorized importer.

15. You are responsible for the security of your proprietary and confidential information and for maintaining a procedure external to the printer for reconstruction of lost, or altered files, data, or programs. HP IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY FILES, STORED BY YOU ON THE PRINTER'S HARD DISK OR OTHER STORAGE DEVICES. HP IS NOT RESPONSIBLE FOR THE RECOVERY OF LOST FILES OR DATA.

B. Limitation of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKE ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIM THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS LIMITED WARRANTY ARE YOUR SOLE AND EXCLUSIVE REMEDIES. EXCEPT AS INDICATED ABOVE, IN NO EVENT WILL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR LOST OF DATA, DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING ANY LOSS OF PROFITS OR SAVINGS), WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

1. This Limited Warranty gives you specific legal rights. You may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world. You are advised to consult applicable state, province, or national laws for full determination of your rights.

2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. THE WARRANTY TERMS CONTAINED IN THIS LIMITED WARRANTY, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY AND ARE IN ADDITION TO THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO YOU.

Rev. 05/09

2 End User License Agreement

PLEASE READ CAREFULLY BEFORE USING THIS SOFTWARE PRODUCT: This End-User License Agreement (“EULA”) is a contract between (a) you (either an individual or the entity you represent) and (b) Hewlett-Packard Company (“HP”) that governs your use of the software product (“Software”). This EULA does not apply if there is a separate license agreement between you and HP or its suppliers for the Software, including a license agreement in online documentation. The term “Software” may include (i) associated media, (ii) a user guide and other printed materials, and (iii) “online” or electronic documentation (collectively “User Documentation”).

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1. **THIRD PARTY SOFTWARE.** The Software may include, in addition to HP proprietary software (“HP Software”), software under licenses from third parties (“Third Party Software” and “Third Party License”). Any Third Party Software is licensed to you subject to the terms and conditions of the corresponding Third Party License. Generally, the Third Party License is located in a file such as license.txt; you should contact HP support if you cannot find any Third Party License. If the Third Party Licenses include licenses that provide for the availability of source code (such as the GNU General Public License) and the corresponding source code is not included with the Software, then check the product support pages of HP’s website (hp.com) to learn how to obtain such source code.

2. **LICENSE RIGHTS.** You will have the following rights provided you comply with all terms and conditions of this EULA:

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b. Copying. Your right to copy means you may make archival or back-up copies of the HP Software, provided each copy contains all the original HP Software's proprietary notices and is used only for back-up purposes.

3. UPGRADES. To Use HP Software provided by HP as an upgrade, update, or supplement (collectively "Upgrade"), you must first be licensed for the original HP Software identified by HP as eligible for the Upgrade. To the extent the Upgrade supersedes the original HP Software, you may no longer use such HP Software. This EULA applies to each Upgrade unless HP provides other terms with the Upgrade. In case of a conflict between this EULA and such other terms, the other terms will prevail.

4. TRANSFER.

a. Third Party Transfer. The initial end user of the HP Software may make a one-time transfer of the HP Software to another end user. Any transfer will include all component parts, media, User Documentation, this EULA, and if applicable, the Certificate of Authenticity. The transfer may not be an indirect transfer, such as a consignment. Prior to the transfer, the end user receiving the transferred Software will agree to this EULA. Upon transfer of the HP Software, your license is automatically terminated.

b. Restrictions. You may not rent, lease or lend the HP Software or Use the HP Software for commercial timesharing or bureau use. You may not sublicense, assign or otherwise transfer the HP Software except as expressly provided in this EULA.

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6. LIMITATION ON REVERSE ENGINEERING. You may not reverse engineer, decompile, or disassemble the HP Software, except and only to the extent that the right to do so is allowed under applicable law.

7. CONSENT TO USE OF DATA. HP and its affiliates may collect and use technical information you provide in relation to (i) your Use of the Software or the HP Product, or (ii) the provision of support services related to the Software or the HP Product. All such information will be subject to HP's privacy policy. HP will not use such information in a form that personally identifies you except to the extent necessary to enhance your Use or provide support services.

8. **LIMITATION OF LIABILITY.** Notwithstanding any damages that you might incur, the entire liability of HP and its suppliers under this EULA and your exclusive remedy under this EULA will be limited to the greater of the amount actually paid by you for the Product or U.S. \$5.00. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL HP OR ITS SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGES FOR LOST PROFITS, LOST DATA, BUSINESS INTERRUPTION, PERSONAL INJURY, OR LOSS OF PRIVACY) RELATED IN ANY WAY TO THE USE OF OR INABILITY TO USE THE SOFTWARE, EVEN IF HP OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF THE ABOVE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. Some states or other jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

9. **U.S. GOVERNMENT CUSTOMERS.** If you are a U.S. Government entity, then consistent with FAR 12.211 and FAR 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed under the applicable HP commercial license agreement.

10. **COMPLIANCE WITH EXPORT LAWS.** You will comply with all laws, rules, and regulations (i) applicable to the export or import of the Software, or (ii) restricting the Use of the Software, including any restrictions on nuclear, chemical, or biological weapons proliferation.

11. **RESERVATION OF RIGHTS.** HP and its suppliers reserve all rights not expressly granted to you in this EULA.

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Rev. 11/06

3 Hewlett-Packard Software License Agreement

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The following terms govern your use of the software integrated into your HP Designjet Z3200 Photo Printer series, unless you have a separate agreement with HP.

Definitions. HP Designjet Z3200 Photo Printer series software includes HP software product ("the Software") and Open Source Software components.

"Open Source Software" means various open source software components including, but not limited to, Apache, Tomcat, and omniORB, licensed under terms of applicable open source license agreements included in the materials relating to such software (please see "Open Source Software" section below).

License Grant. HP grants you a license to Use one copy of the Software pre-installed in the HP Designjet Z3200 Photo Printer series. "Use" means storing, loading, executing or displaying the Software. You may not modify the Software or disable any licensing or control features of the Software.

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Transfer. Your license will automatically terminate upon any transfer of the Software. Upon transfer, you must deliver the Software, including any copies and related documentation, to the transferee. The transferee must accept these License Terms as a condition to the transfer.

Termination. HP may terminate your license upon notice for failure to comply with any of these License Terms. Upon termination, you must immediately destroy the Software, together with all copies, adaptations and merged portions in any form or, if the Software is supplied integrated into the HP Designjet Z3200 Photo Printer series, stop using the HP Designjet Z3200 Photo Printer series.

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Open Source Software. The Open Source Software is composed of individual software components, each of which has its own copyright and its own applicable license conditions. You must review the licenses within the individual packages to understand your rights under them. The licenses can be found in the **licenses** folder on the *HP Start-Up Kit* CD that came with your printer. Copyrights to the Open Source Software are held by the copyright holders.

4 Open source software

Open source acknowledgments

- This product includes software developed by the Apache Software Foundation (<http://www.apache.org/>).
- The source code, object code, and documentation in the com.oreilly.servlet package is licensed by Hunter Digital Ventures, LLC.
- This software is based in part on the work of the Independent JPEG Group.
- Regular expression support provided by the PCRE library package, which is open source software written by Philip Hazel, and copyright by the University of Cambridge, England. Source at <ftp://ftp.csx.cam.ac.uk/pub/software/programming/pcre>.
- This software includes cryptographic software written by Eric Young (eay@cryptsoft.com).

Open source written offer

In accordance with the GNU General Public License, the SMAIL General Public License, and the Sleepy Cat software license, HP is providing you with this written offer to receive on a CD-R, at the cost of \$30, a complete machine-readable copy of the source code corresponding to all the code distributed to you under a GNU General Public License, SMAIL General Public License, and/or Sleepy Cat software licenses. You can request this CD-R from your local HP support representative; telephone numbers and e-mail addresses can be found at <http://www.hp.com/go/z3200/support/> or <http://www.hp.com/go/z3200ps/support/>.

5 Regulatory notices

MSDS (Material Safety Data Sheet)

You can obtain current Material Safety Data Sheets for the ink systems used in the printer by mailing a request to this address: Hewlett-Packard Customer Information Center, 19310 Pruneridge Avenue, Dept. MSDS, Cupertino, CA 95014, U.S.A.

There is also a Web page: http://www.hp.com/hpinfo/community/environment/productinfo/psis_inkjet.htm

Regulatory Model Number

For regulatory identification purposes, your product is assigned a Regulatory Model Number. The Regulatory Model Number for your product is BCLAA-0608. This regulatory number should not be confused with the marketing name (such as HP Designjet printer) or product numbers (such as Z####X, where Z and X are any single letter and # is any number).

Regulatory statements

European Union

Ecological

Sound (Germany)

Geräuschemission (Germany) LpA < 70 dB, am Arbeitsplatz, im Normalbetrieb, nach DIN45635 T. 19.

Disposal of waste equipment by users in private households in the European Union



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please

contact your local city office, your household waste disposal service or the shop where you purchased the product.

U.S.A.

Electromagnetic compatibility (EMC)

The U.S. Federal Communications Commission (in 47 cfr15.105) has specified that the following notices be brought to the attention of users of this product.

- **Shielded cables**

Use of shielded data cables is required to comply with the Class A limits of Part 15 of the FCC Rules.

△ **CAUTION:** Pursuant to Part 15.21 of the FCC Rules, any changes or modifications to this equipment not expressly approved by the Hewlett-Packard Company may cause harmful interference and void the FCC authorization to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their own expense.

Ecological

Information regarding Energy Star

To determine the ENERGY STAR® qualification status of this product, see <http://www.hp.com/go/energystar/>.

ENERGY STAR and the ENERGY STAR trademark are registered U.S. trademarks.

Attention California users

The battery supplied with this product may contain perchlorate material. Special handling may apply. See <http://www.dtsc.ca.gov/hazardouswaste/perchlorate/> for information.

Atención a los usuarios de California

La pila proporcionada con este producto puede contener perclorato. Podría requerir manipulación especial.

Consulte <http://www.dtsc.ca.gov/hazardouswaste/perchlorate/> para obtener más información.

Canada

Electromagnetic compatibility (EMC)

Normes de sécurité (Canada)

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de Classe A prescrites dans le règlement sur le brouillage radioélectrique édicté par le Ministère des Communications du Canada.

DOC statement (Canada)

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Korea

사용자 안내문 : A 급 기기

이 기기는 업무용으로 전자파적합등록을 받은 기기이오니, 판매자 또는 사용자는 이 점을 주의하시기 바라며, 만약 잘못 구입 하셨을 때에는 구입한 곳에서 비업무용으로 교환하시기 바랍니다.

Japan

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

Safety power cord warning

製品には、同梱された電源コードをお使い下さい。
同梱された電源コードは、他の製品では使用出来ません。

Ecological

This HP product contains a lithium battery located on an internal motherboard that may require special handling at the end of its life.

China

此为A级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。

零件描述	有毒有害物质和元素					
	铅	汞	镉	六价铬	多溴联苯	多溴联苯醚
外壳和托盘*	0	0	0	0	0	0
电线*	0	0	0	0	0	0
印刷电路板*	X	0	0	0	0	0
打印系统*	X	0	0	0	0	0
显示器*	X	0	0	0	0	0
喷墨打印机墨盒*	0	0	0	0	0	0
驱动光盘*	X	0	0	0	0	0
扫描仪*	X	X	0	0	0	0
网络配件*	X	0	0	0	0	0
电池板*	X	0	0	0	0	0
自动双面打印系统*	0	0	0	0	0	0
外部电源*	X	0	0	0	0	0

O: 指此部件的所有均一材质中包含的这种有毒有害物质，含量低于 SJ/T11363-2006 的限制
X: 指此部件使用的均一材质中至少有一种包含的这种有毒有害物质，含量高于 SJ/T11363-2006 的限制
注：环保使用期限的参考标识取决于产品正常工作的温度和湿度等条件
*以上只适用于使用这些部件的产品

Turkey RoHS

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur”
(Republic of Turkey: In conformity with the EEE Regulation)

Power consumption

Hewlett-Packard printing and imaging equipment marked with the ENERGY STAR® logo is qualified to the U.S. Environmental Protection Agency’s ENERGY STAR specifications for imaging equipment. The following mark will appear on ENERGY STAR qualified imaging products:



Additional ENERGY STAR qualified imaging product model information is listed at:
<http://www.hp.com/go/energystar>



DECLARATION OF CONFORMITY

according to ISO/IEC 17050-1 and EN 17050-1

DoC #: BCLAA-0608-R14

Supplier's Name:
Supplier's Address:

Hewlett-Packard Company
Avda. Graells, 501
08174 Sant Cugat del Vallès
Barcelona, Spain

declares, that the product

Product Name and Model:

HP Designjet Z3200 / Z2100 Photo Printer Series,
HP Designjet Z5200 / T1200 / T770 Printer Series,
HP Designjet T1300 / T790 ePrinter Series

Regulatory Model Number:¹⁾

BCLAA-0608

Product Options:

All

conforms to the following Product Specifications and Regulations:

EMC:

EN 55022:2006 + A1:2007 / CISPR 22:2005 + A1:2005 Class A
EN 55024:1998 + A1:2001 + A2:2003 / CISPR 24:1997 + A1:2001 + A2:2002
EN 61000-3-2:2006 + A1:2009 + A2:2009 / IEC 61000-3-2:2005 + A1:2008 + A2:2009
EN 61000-3-3:2008
FCC CFR 47 Part 15 Class A

Safety:

IEC 60950-1:2005 (2nd Edition) / EN60950-1:2006 + A11:2009 + A12:2011
CAN/CSA-C22.2 No. 60950-1-07 / UL 60950-1:2007
EN 62479:2010

RoHS:

EN 50581:2012

The product herewith complies with the requirements of the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC, the WEEE Directive 2002/96/EC, RoHS Directive 2011/65/EU and carries the \times marking accordingly.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Additional Information:

- 1) This product is assigned a Regulatory Model Number which stays with the regulatory aspects of the design. The Regulatory Model Number is the main product identifier in the regulatory documentation and test reports, this number should not be confused with the marketing name or the product numbers.

Sant Cugat del Vallès (Barcelona).
November 23rd, 2012

Carlos Lahoz-Buch, Manager
InkJet Commercial Division