

# Warranty and Legal Guide





# HP LaserJet Pro Color MFP M476nw, M476dw, M476dn

Warranty and Legal Guide

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# **1** Service and support

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# Hewlett-Packard limited warranty statement

HP PRODUCT	DURATION OF LIMITED WARRANTY
HP LaserJet Pro Color MFP M476nw, HP LaserJet Pro Color MFP M476dw, or HP LaserJet Pro Color MFP M476dn	One-year limited warranty

HP warrants to you, the end-user customer, that HP hardware and accessories will be free from defects in materials and workmanship after the date of purchase, for the period specified above. If HP receives notice of such defects during the warranty period, HP will, at its option, either repair or replace products which prove to be defective. Replacement products may be either new or equivalent in performance to new.

HP warrants to you that HP software will not fail to execute its programming instructions after the date of purchase, for the period specified above, due to defects in material and workmanship when properly installed and used. If HP receives notice of such defects during the warranty period, HP will replace software which does not execute its programming instructions due to such defects.

HP does not warrant that the operation of HP products will be uninterrupted or error free. If HP is unable, within a reasonable time, to repair or replace any product to a condition as warranted, you will be entitled to a refund of the purchase price upon prompt return of the product.

HP products may contain remanufactured parts equivalent to new in performance or may have been subject to incidental use.

Warranty does not apply to defects resulting from (a) improper or inadequate maintenance or calibration, (b) software, interfacing, parts or supplies not supplied by HP, (c) unauthorized modification or misuse, (d) operation outside of the published environmental specifications for the product, or (e) improper site preparation or maintenance.

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HP's limited warranty is valid in any country/region or locality where HP has a support presence for this product and where HP has marketed this product. The level of warranty service you receive may vary according to local standards. HP will not alter form, fit or function of the product to make it operate in a country/region for which it was never intended to function for legal or regulatory reasons.

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# HP's Premium Protection Warranty: LaserJet toner cartridge limited warranty statement

This HP product is warranted to be free from defects in materials and workmanship.

This warranty does not apply to products that (a) have been refilled, refurbished, remanufactured or tampered with in any way, (b) experience problems resulting from misuse, improper storage, or operation outside of the published environmental specifications for the printer product or (c) exhibit wear from ordinary use.

To obtain warranty service, please return the product to place of purchase (with a written description of the problem and print samples) or contact HP customer support. At HP's option, HP will either replace products that prove to be defective or refund your purchase price.

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# **HP policy on non-HP supplies**

Hewlett-Packard Company cannot recommend the use of non-HP toner cartridges, either new or remanufactured.

**NOTE:** For HP printer products, the use of a non-HP toner cartridge or a refilled toner cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if product failure or damage is attributable to the use of a non-HP toner cartridge or refilled toner cartridge, HP will charge its standard time and materials charges to service the product for the particular failure or damage.

# **HP** anticounterfeit Web site

Go to <u>www.hp.com/go/anticounterfeit</u> when you install an HP toner cartridge and the control-panel message says the cartridge is non-HP. HP will help determine if the cartridge is genuine and take steps to resolve the problem.

Your toner cartridge might not be a genuine HP toner cartridge if you notice the following:

- The supplies status page indicates that a non-HP supply is installed.
- You are experiencing a high number of problems with the cartridge.
- The cartridge does not look like it usually does (for example, the packaging differs from HP packaging).

# Color LaserJet Fuser Kit, Transfer Kit, and Roller Kit Limited Warranty Statement

This HP product is warranted to be free from defects in materials and workmanship until the printer provides a low-life indicator on the control panel.

This warranty does not apply to products that (a) have been refurbished, remanufactured or tampered with in any way, (b) experience problems resulting from misuse, improper storage, or operation outside of the published environmental specifications for the printer product or (c) exhibit wear from ordinary use.

To obtain warranty service, please return the product to place of purchase (with a written description of the problem) or contact HP customer support. At HP's option, HP will either replace products that prove to be defective or refund your purchase price.

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# Data stored on the toner cartridge

The HP toner cartridges used with this product contain a memory chip that assists in the operation of the product.

In addition, this memory chip collects a limited set of information about the usage of the product, which might include the following: the date when the toner cartridge was first installed, the date when the toner cartridge was last used, the number of pages printed using the toner cartridge, the page coverage, the printing modes used, any printing errors that might have occurred, and the product model. This information helps HP design future products to meet our customers' printing needs.

The data collected from the toner cartridge memory chip does not contain information that can be used to identify a customer or user of the toner cartridge or their product.

HP collects a sampling of the memory chips from toner cartridges returned to HP's free return and recycling program (HP Planet Partners: <u>www.hp.com/recycle</u>). The memory chips from this sampling are read and studied in order to improve future HP products. HP partners who assist in recycling this toner cartridge might have access to this data, as well.

Any third party possessing the toner cartridge might have access to the anonymous information on the memory chip.

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Rev. 04/09

# **OpenSSL**

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (http://www.openssl.org/)

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This product includes cryptographic software written by Eric Young (eay@cryptsoft.com). This product includes software written by Tim Hudson (tjh@cryptsoft.com).

# **Customer self-repair warranty service**

HP products are designed with many Customer Self Repair (CSR) parts to minimize repair time and allow for greater flexibility in performing defective parts replacement. If during the diagnosis period, HP identifies that the repair can be accomplished by the use of a CSR part, HP will ship that part directly to you for replacement. There are two categories of CSR parts: 1) Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service. 2) Parts for which customer self repair is optional. These parts are also designed for Customer Self Repair. If, however, you require that HP replace them for you, this may be done at no additional charge under the type of warranty service designated for your product.

Based on availability and where geography permits, CSR parts will be shipped for next business day delivery. Same-day or four-hour delivery may be offered at an additional charge where geography permits. If assistance is required, you can call the HP Technical Support Center and a technician will help you over the phone. HP specifies in the materials shipped with a replacement CSR part whether a defective part must be returned to HP. In cases where it is required to return the defective part to HP, you must ship the defective part back to HP within a defined period of time, normally five (5) business days. The defective part must be returned with the associated documentation in the provided shipping material. Failure to return the defective part may result in HP billing you for the replacement. With a customer self repair, HP will pay all shipping and part return costs and determine the courier/carrier to be used.

# 2 **Product specifications**

- <u>Physical specifications</u>
- Power consumption, electrical specifications, and acoustic emissions
- Environmental specifications

# **Physical specifications**

#### Table 2-1 Physical specifications

Product	Height	Depth	Width	Weight
M476nw	499 mm (19.6 in)	470 mm (18.5 in)	420 mm (16.5 in)	28.2 kg (62 lb)
M476dw, M476dn	499 mm (19.6 in)	484 mm (19.1 in)	420 mm (16.5 in)	29.3 kg (64.5 lb)

# Power consumption, electrical specifications, and acoustic emissions

See <a href="http://www.hp.com/support/colorljMFPM476">http://www.hp.com/support/colorljMFPM476</a> for current information.

**CAUTION:** Power requirements are based on the country/region where the product is sold. Do not convert operating voltages. This will damage the product and void the product warranty.

# **Environmental specifications**

#### Table 2-2 Operating-environment specifications

Environment	Recommended	Allowed
Temperature	17° to 25°C (62.6° to 77°F)	15° to 30°C (59° to 86°F)
Relative humidity	30% to 70% relative humidity (RH)	10% to 80% RH
Altitude	Not applicable	0 to 3048 m (0 to 10,000 ft)

# **3** Regulatory information

- FCC regulations
- Environmental product stewardship program
- Declaration of conformity (M476nw and M476dw models)
- Declaration of conformity (M476dn model)
- <u>Safety statements</u>
- Additional statements for telecom (fax) products
- Additional statements for wireless products

# **FCC regulations**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If this equipment is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between equipment and receiver.
- Connect equipment to an outlet on a circuit different from that to which the receiver is located.
- Consult your dealer or an experienced radio/TV technician.

**NOTE:** Any changes or modifications to the printer that are not expressly approved by HP could void the user's authority to operate this equipment.

Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC rules.

# **Environmental product stewardship program**

## **Protecting the environment**

Hewlett-Packard Company is committed to providing quality products in an environmentally sound manner. This product has been designed with several attributes to minimize impacts on our environment.

## **Ozone production**

This product generates no appreciable ozone gas  $(O_3)$ .

## **Power consumption**

Power usage drops significantly while in Sleep or Auto-Off mode, which saves natural resources and saves money without affecting the high performance of this product. Hewlett-Packard printing and imaging equipment marked with the ENERGY STAR<sup>®</sup> logo is qualified to the U.S. Environmental Protection Agency's ENERGY STAR specifications for imaging equipment. The following mark will appear on ENERGY STAR qualified imaging products:



Additional ENERGY STAR qualified imaging product model information is listed at:

www.hp.com/go/energystar

## **Toner consumption**

EconoMode uses less toner, which might extend the life of the toner cartridge. HP does not recommend the full-time use of EconoMode. If EconoMode is used full-time, the toner supply might outlast the mechanical parts in the toner cartridge. If print quality begins to degrade and is no longer acceptable, consider replacing the toner cartridge.

### **Paper use**

This product's manual duplex feature (two-sided printing) and N-up printing (multiple pages printed on one page) capability can reduce paper usage and the resulting demands on natural resources.

## **Plastics**

Plastic parts over 25 grams are marked according to international standards that enhance the ability to identify plastics for recycling purposes at the end of the product's life.

## **HP LaserJet print supplies**

It's easy to return and recycle your HP LaserJet toner cartridges after use—free of charge—with HP Planet Partners. Multilingual program information and instructions are included in every new HP LaserJet toner cartridge and supplies package. You help reduce the toll on the environment further when you return multiple cartridges together rather than separately. HP is committed to providing inventive, high-quality products and services that are environmentally sound, from product design and manufacturing to distribution, customer use and recycling. When you participate in the HP Planet Partners program, we ensure your HP LaserJet toner cartridges are recycled properly, processing them to recover plastics and metals for new products and diverting millions of tons of waste from landfills. Since this cartridge is being recycled and used in new materials, it will not be returned to you. Thank you for being environmentally responsible!

**NOTE:** Use the return label to return original HP LaserJet toner cartridges only. Please do not use this label for HP inkjet cartridges, non-HP cartridges, refilled or remanufactured cartridges or warranty returns. For information about recycling your HP inkjet cartridges please go to <a href="http://www.hp.com/recycle">http://www.hp.com/recycle</a>.

## **Return and recycling instructions**

#### **United States and Puerto Rico**

The enclosed label in the HP LaserJet toner cartridge box is for the return and recycling of one or more HP LaserJet toner cartridges after use. Please follow the applicable instructions below.

#### Multiple returns (more than one cartridge)

- 1. Package each HP LaserJet toner cartridge in its original box and bag.
- 2. Tape the boxes together using strapping or packaging tape. The package can weigh up to 31 kg (70 lb).
- **3.** Use a single pre-paid shipping label.

#### OR

- 1. Use your own suitable box, or request a free bulk collection box from <u>www.hp.com/recycle</u> or 1-800-340-2445 (holds up to 31 kg (70 lb) of HP LaserJet toner cartridges).
- **2.** Use a single pre-paid shipping label.

#### **Single returns**

- 1. Package the HP LaserJet toner cartridge in its original bag and box.
- 2. Place the shipping label on the front of the box.

#### Shipping

For US and Puerto Rico HP LaserJet toner cartridge recycling returns, use the pre-paid, pre-addressed shipping label contained in the box. To use the UPS label, give the package to the UPS driver during your next delivery or pick-up, or take it to an authorized UPS drop-off center. (Requested UPS Ground pickup will be charged normal pick-up rates) For the location of your local UPS drop-off center, call 1-800-PICKUPS or visit www.ups.com.

If you are returning the package with the FedEx label, give the package to either the U.S. Postal Service carrier or FedEx driver during your next pick-up or delivery. (Requested FedEx Ground pickup will be charged normal pick-up rates). Or, you can drop off your packaged toner cartridge(s) at any U.S. Post Office or any FedEx shipping center or store. For the location of your nearest U.S. Post Office, please call 1-800-ASK-USPS or visit <u>www.usps.com</u>. For the location of your nearest FedEx shipping center/store, please call 1-800-GOFEDEX or visit <u>www.fedex.com</u>.

For more information, or to order additional labels or boxes for bulk returns, visit <u>www.hp.com/recycle</u> or call 1-800-340-2445. Information subject to change without notice.

#### **Residents of Alaska and Hawaii**

Do not use the UPS label. Call 1-800-340-2445 for information and instructions. The U.S. Postal Service provides no-cost cartridge return transportation services under an arrangement with HP for Alaska and Hawaii.

#### **Non-U.S. returns**

To participate in HP Planet Partners return and recycling program, just follow the simple directions in the recycling guide (found inside the packaging of your new product supply item) or visit <u>www.hp.com/recycle</u>. Select your country/region for information on how to return your HP LaserJet printing supplies.

#### Paper

This product is capable of using recycled papers when the paper meets the guidelines outlined in the *HP LaserJet Printer Family Print Media Guide*. This product is suitable for the use of recycled paper according to EN12281:2002.

## **Material restrictions**

#### HP LaserJet Pro color M476nw and M476dw

This HP product does not contain added mercury.

This product does not contain batteries.

#### HP LaserJet Pro color M476dn

This HP product does not contain added mercury.

This HP product contains a battery that might require special handling at end-of-life. The batteries contained in or supplied by Hewlett-Packard for this product include the following:

Туре	ithium carbon-monofluoride		
Weight	0.8 g		
Location	On formatter board		
User-removable	No		





For recycling information, you can go to <u>www.hp.com/recycle</u>, or contact your local authorities or the Electronics Industries Alliance: <u>www.eiae.org</u>.

## **Disposal of waste equipment by users**



This symbol means do not dispose of your product with your other household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment. For more information, please contact your household waste disposal service, or go to: www.hp.com/recycle.

## **Electronic hardware recycling**

HP encourages customers to recycle used electronic hardware. For more information about recycling programs go to: <u>www.hp.com/recycle</u>.

## **Chemical substances**

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at: <a href="https://www.hp.com/go/reach">www.hp.com/go/reach</a>.

## Material Safety Data Sheet (MSDS)

Material Safety Data Sheets (MSDS) for supplies containing chemical substances (for example, toner) can be obtained by accessing the HP Web site at <a href="http://www.hp.com/go/msds">www.hp.com/go/msds</a> or <a href="http://www.hp.com/go/msds">www.hp.com/hpinfo/community/</a> environment/productinfo/safety.

## **EPEAT**

Many HP products are designed to meet EPEAT. EPEAT is a comprehensive environmental rating that helps identify greener electronics equipment. For more information on EPEAT go to <u>www.epeat.net</u>. For information on HP's EPEAT registered products go to <u>www.hp.com/hpinfo/globalcitizenship/</u><u>environment/pdf/epeat\_printers.pdf</u>.

### For more information

To obtain information about these environmental topics:

- Product environmental profile sheet for this and many related HP products
- HP's commitment to the environment
- HP's environmental management system
- HP's end-of-life product return and recycling program
- Material Safety Data Sheets

Visit www.hp.com/go/environment or www.hp.com/hpinfo/globalcitizenship/environment.

# Declaration of conformity (M476nw and M476dw models)

#### **Declaration of Conformity**

	according to ISO/IEC 17050-1 and EN 1709	50-1
Manufacturer's Name:	Hewlett-Packard Company	BOISB-1313-01-rel.1.0
Manufacturer's Address:	11311 Chinden Boulevard Boise, Idaho 83714-1021	, USA
declares, that the product		
Product Name:	HP LaserJet Pro Color MFP M476nw and M476dw	
Regulatory Model: <sup>2)</sup>	BOISB-1313-01	
	BOISB-1313-02	
	BOISB-1102-00 – (US-Fax Module LIU)	
	BOISB-1102-01 – (EURO-Fax Module LIU)	
	SDGOB – 1191 – (Radio Module)	
Product Options:	All	
Toner Cartridges:	CF380A, CF381A, CF382A, CF383A	
conforms to the following Product S	pecifications:	
SAFETY:	IEC 60950-1:2005 +A1:2009/ EN60950-1: 2006 +A1	1:2009 +A1:2010 +A12:2011
	IEC 60825-1:2007 / EN 60825-1:2007 (Class 1 Laser	/LED Product)
	IEC 62479:2010/EN 62479:2010	
	GB4943.1-2011	
EMC:	CISPR22:2008 / EN55022:2010 - Class B <sup>1)</sup>	
	EN 61000-3-2 :2006 +A1:2009 +A2:2009	
	EN 61000-3-3:2008	
	EN 55024:2010	
	FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 4	
	GB9254-2008, GB17625.1-2003	
TELECOM <sup>4)</sup>	ES 203 021; FCC Title 47 CFR, Part 68 <sup>3)</sup>	
	EN 300 328: V1.7.1	
	FCC Title 47 CFR, Part 15 Subpart C (Section 15.247)	/ IC: RSS-210
	IEC 62311: 2007/ EN62311: 2008	
Radio: <sup>5)</sup>	EN 301 489-1 v1.8.1 (2008-04) / EN 301 489-17 v2.	1.1 (2009-05)
	EN 300 328 v1.7.1 (2006-10)	
	FCC Title 47 CFR, Part 15 Subpart C (Section 15.247)	/ IC: RSS-210
	IEC 62311: 2007/ EN62311: 2008	

#### **Energy Use:**

Regulation (EC) No. 1275/2008

ENERGY STAR® Qualified Imaging Equipment Typical Electricity Consumption (TEC) Test Procedure

#### **Supplementary Information:**

The product herewith complies with the requirements of the R&TTE Directive 1999/5/EC, EMC Directive 2004/108/EC, the Low Voltage Directive 2006/95/EC and carries the CE-Marking C carcordingly.

This Device complies with Part 15 of the FCC Rules. Operation is subject to the following two Conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- 1. The product was tested in a typical configuration with Hewlett-Packard Personal Computer Systems.
- 2. For regulatory purposes, this product is assigned a Regulatory model number. This number should not be confused with the marketing names or the product number(s).
- 3. Telecom approvals and standards appropriate for the target countries/regions have been applied to this product, in addition to those listed above.
- 4. This product uses an analog fax accessory module which Regulatory Model numbers are: BOISB-1102-00 (US-LIU) or BOISB-1102-01 (EURO LIU), as needed to meet technical regulatory requirements for the countries/regions this product will be sold.
- 5. This product uses a radio module device which Regulatory Model number is SDGOB-1191 as needed to meet technical regulatory requirements for the countries/regions this product will be sold.

#### Boise, Idaho, USA

#### June 2013

#### For Regulatory Topics only, contact:

**European Contact:** 

Your Local Hewlett-Packard Sales and Service Office or Hewlett-Packard GmbH, HQ-TRE, Herrenberger Straße 140, 71034 Böblingen, Germany <u>www.hp.eu/certificates</u>

USA Contact: Product Regulations Manager, Hewlett-Packard Company, PO Box 15, Mail Stop 160, Boise, Idaho 83707-0015 Phone: 208-396-6000

# Declaration of conformity (M476dn model)

#### **Declaration of Conformity**

according to ISO/IEC 17050-1 and EN 17050-1			
Manufacturer's Name:	Hewlett-Packard Company	BOISB-1313-01-rel.1.0	
Manufacturer's Address:	11311 Chinden Boulevard Boise, Idaho 83714-1021	, USA	
declares, that the product			
Product Name:	HP LaserJet Pro Color MFP M476dn		
Regulatory Model: <sup>2)</sup>	BOISB-1313-01		
	Including:		
	BOISB-1102-00 – (US-Fax Module LIU)		
	BOISB-1102-01 – (EURO-Fax Module LIU)		
Product Options:	All		
Toner Cartridges:	CF380A, CF381A, CF382A, CF383A		
conforms to the following Product S	pecifications:		
SAFETY:	IEC 60950-1:2005 +A1/ EN60950-1: 2006 +A11:200	)9 +A1:2010 +A12:2011	
	IEC 60825-1:2007 / EN 60825-1:2007 (Class 1 Laser	r/LED Product)	
	IEC 62479:2010/EN 62479:2010		
	GB4943.1-2011		
EMC:	CISPR22:2008 / EN55022:2010 - Class B <sup>1)</sup>		
	EN 61000-3-2:2006 +A1:2009 +A2:2009		
	EN 61000-3-3:2008		
	EN 55024:2010		
	FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 4		
	GB9254-2008, GB17625.1-2003		
TELECOM:4)	ES 203 021; FCC Title 47 CFR, Part 68 <sup>3)</sup>		
Energy Use:	Regulation (EC) No. 1275/2008		
	ENERGY STAR® Qualified Imaging Equipment Typical	l Electricity Consumption (TEC) Test Procedure	
RoHS:	EN50581:2012		

**Supplementary Information:** 

The product herewith complies with the requirements of the R&TTE Directive 1999/5/EC, EMC Directive 2004/108/EC, the Low Voltage Directive 2006/95/EC and carries the CE-Marking C C accordingly.

This Device complies with Part 15 of the FCC Rules. Operation is subject to the following two Conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- 1. The product was tested in a typical configuration with Hewlett-Packard Personal Computer Systems.
- 2. For regulatory purposes, this product is assigned a Regulatory model number. This number should not be confused with the marketing names or the product number(s).
- 3. Telecom approvals and standards appropriate for the target countries/regions have been applied to this product, in addition to those listed above.
- 4. This product uses an analog fax accessory module which Regulatory Model numbers are: BOISB-1102-00 (US-LIU) or BOISB-1102-01 (EURO LIU), as needed to meet technical regulatory requirements for the countries/regions this product will be sold.
- 5. This product uses a radio module device which Regulatory Model number is SDGOB-1191 as needed to meet technical regulatory requirements for the countries/regions this product will be sold.

#### Boise, Idaho, USA

#### June 2013

#### For Regulatory Topics only, contact:

European Contact:Your Local Hewlett-Packard Sales and Service Office or Hewlett-Packard GmbH, HQ-TRE, Herrenberger<br/>Straße 140, 71034 Böblingen, Germany www.hp.eu/certificatesUSA Contact:Product Regulations Manager, Hewlett-Packard Company, PO Box 15, Mail Stop 160, Boise, Idaho<br/>83707-0015 Phone: 208-396-6000

# **Safety statements**

## **Laser safety**

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration has implemented regulations for laser products manufactured since August 1, 1976. Compliance is mandatory for products marketed in the United States. The device is certified as a "Class 1" laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. Since radiation emitted inside the device is completely confined within protective housings and external covers, the laser beam cannot escape during any phase of normal user operation.

WARNING! Using controls, making adjustments, or performing procedures other than those specified in this user guide may result in exposure to hazardous radiation.

## **Canadian DOC regulations**

Complies with Canadian EMC Class B requirements.

« Conforme à la classe B des normes canadiennes de compatibilité électromagnétiques. « CEM ». »

# VCCI statement (Japan)

この装置は、クラスB情報技術装置です。この装置は、家 庭環境で使用することを目的としていますが、この装置が ラジオやテレビジョン受信機に近接して使用されると、受 信障害を引き起こすことがあります。取扱説明書に従って 正しい取り扱いをして下さい。

### VCCI-B

## **Power cord instructions**

Make sure your power source is adequate for the product voltage rating. The voltage rating is on the product label. The product uses either 100-127 Vac or 220-240 Vac and 50/60 Hz.

Connect the power cord between the product and a grounded AC outlet.

**CAUTION:** To prevent damage to the product, use only the power cord that is provided with the product.

## Power cord statement (Japan)

製品には、同梱された電源コードをお使い下さい。 同梱された電源コードは、他の製品では使用出来ません。

## EMC statement (China)

此为A级产品,在生活环境中,该 产品可能会造成无线电干扰。在这种情 况下,可能需要用户对其干扰采取切实 可行的措施。

## EMC statement (Korea)

B급 기기	이 기기는 가정용(B급)으로 전자파적합등록을 한 기
(가정용 방송통신기기)	기로서 주로 가정에서 사용하는 것을 목적으로 하
	며, 모든 지역에서 사용할 수 있습니다.

## EMI statement (Taiwan)

警告使用者:
,在居住的環境中使用時,可能會造成射頻 ,使用者會被要求採取某些適當的對策。

## **Laser statement for Finland**

#### Luokan 1 laserlaite

Klass 1 Laser Apparat

HP LaserJet Pro Color MFP M476nw, M476dw, M476dn, laserkirjoitin on käyttäjän kannalta turvallinen luokan 1 laserlaite. Normaalissa käytössä kirjoittimen suojakotelointi estää lasersäteen pääsyn laitteen ulkopuolelle. Laitteen turvallisuusluokka on määritetty standardin EN 60825-1 (2007) mukaisesti.

#### **VAROITUS!**

Laitteen käyttäminen muulla kuin käyttöohjeessa mainitulla tavalla saattaa altistaa käyttäjän turvallisuusluokan 1 ylittävälle näkymättömälle lasersäteilylle.

#### **VARNING**!

Om apparaten används på annat sätt än i bruksanvisning specificerats, kan användaren utsättas för osynlig laserstrålning, som överskrider gränsen för laserklass 1.

#### HUOLTO

HP LaserJet Pro Color MFP M476nw, M476dw, M476dn - kirjoittimen sisällä ei ole käyttäjän huollettavissa olevia kohteita. Laitteen saa avata ja huoltaa ainoastaan sen huoltamiseen koulutettu henkilö. Tällaiseksi huoltotoimenpiteeksi ei katsota väriainekasetin vaihtamista, paperiradan puhdistusta tai muita käyttäjän käsikirjassa lueteltuja, käyttäjän tehtäväksi tarkoitettuja ylläpitotoimia, jotka voidaan suorittaa ilman erikoistyökaluja.

#### VARO !

Mikäli kirjoittimen suojakotelo avataan, olet alttiina näkymättömällelasersäteilylle laitteen ollessa toiminnassa. Älä katso säteeseen.

### VARNING !

Om laserprinterns skyddshölje öppnas då apparaten är i funktion, utsättas användaren för osynlig laserstrålning. Betrakta ej strålen.

Tiedot laitteessa käytettävän laserdiodin säteilyominaisuuksista: Aallonpituus 775-795 nm Teho 5 m W Luokan 3B laser.

# GS statement (Germany)

Das Gerät ist nicht für die Benutzung im unmittelbaren Gesichtsfeld am Bildschirmarbeitsplatz vorgesehen. Um störende Reflexionen am Bildschirmarbeitsplatz zu vermeiden, darf dieses Produkt nicht im unmittelbaren Gesichtsfeld platziert warden.

Das Gerät ist kein Bildschirmarbeitsplatz gemäß BildscharbV. Bei ungünstigen Lichtverhältnissen (z. B. direkte Sonneneinstrahlung) kann es zu Reflexionen auf dem Display und damit zu Einschränkungen der Lesbarkeit der dargestellten Zeichen kommen.

# Substances Table (China)

# 有毒有害物质表

根据中国电子信息产品污染控制管理办法的要求而出台

	有毒有害物质和元素					
	铅 (Pb)	汞	镉	六价铬	多溴联苯	多溴二苯醚
部件名称		(Hg)	(Cd)	(Cr(VI))	(PBB)	(PBDE)
打印引擎	Х	0	0	0	0	0
控制面板	0	0	0	0	0	0
塑料外壳	0	0	0	0	0	0
格式化板组件	Х	0	0	0	0	0
碳粉盒	Х	0	0	0	0	0
						0609

0:表示在此部件所用的所有同类材料中,所含的此有毒或有害物质均低于 SJ/T11363-2006 的限制要求。

X:表示在此部件所用的所有同类材料中,至少一种所含的此有毒或有害物质高于 SJ/T11363-2006 的限制要求。

注:引用的"环保使用期限"是根据在正常温度和湿度条件下操作使用产品而确定的。

# **SEPA Ecolabel User Information (China)**

中国环境标识认证产品用户说明

噪声大于 63.0 dB(A)的办公设备不宜放置于办公室内,请在独立的隔离区域使用。

如需长时间使用本产品或打印大量文件,请确保在通风良好的房间内使用。

如您需要确认本产品处于零能耗状态,请按下电源关闭按钮,并将插头从电源插座断开。

您可以使用再生纸,以减少资源耗费。

## **Restriction on Hazardous Substances statement (Turkey)**

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur

# **Restriction on Hazardous Substances statement (Ukraine)**

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від **3** грудня **2008** № **1057** 

# Eurasian Conformity (Belarus, Kazakhstan, Russia)

# EAC

Производитель: Hewlett-Packard Company, 3000 Hanover Street, Palo Alto, California 94304, США.

Представитель производителя:

- Россия: ЗАО «Хьюлетт-Паккард А.О.», 125171, Россия, Москва, Ленинградское шоссе, 16А, стр. 3 Тел./факс: +7 (495) 797 35 00, +7 (495) 287 89 05
- Беларусь: ИООО «Хьюлетт-Паккард Бел», 220030, Беларусь, г. Минск, ул. Интернациональная, 36-1, офис 722-723, тел.: +375 (17) 392 28 18, факс: +375 (17) 392 28 21
- Қазақстан: ЖШС «Хьюлетт-Паккард (К)», Қазақстан, Алматы қ., Бостандық ауданы, Тимирязев к-сі, 28В, тел./факс: +7 (727) 355 35 50, +7 (727) 355 35 51

# Additional statements for telecom (fax) products

# **EU Statement for Telecom Operation**

This product is intended to be connected to the analog Public Switched Telecommunication Networks (PSTN) of European Economic Area (EEA) countries/regions.

It meets requirements of EU R&TTE Directive 1999/5/EC (Annex II) and carries appropriate CE conformity marking.

For more details see Declaration of Conformity issued by the manufacturer in another section of this manual.

However due to differences between individual national PSTNs the product may not guarantee unconditional assurance of successful operation on every PSTN termination point. Network compatibility depends on the correct setting being selected by the customer in preparation of its connection to the PSTN. Please follow the instructions provided in the user manual.

If you experience network compatibility issues, please contact your equipment supplier or Hewlett-Packard help desk in the country/region of operation.

Connecting to a PSTN termination point may be the subject of additional requirements set out by the local PSTN operator.

## **New Zealand Telecom Statements**

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment shall not be set up to make automatic calls to the Telecom "111" Emergency Service.

This product has not been tested to ensure compatibility with the FaxAbility distinctive ring service for New Zealand.

# Additional FCC statement for telecom products (US)

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the back of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

The REN is used to determine the quantity of devices, which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all, areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

This equipment uses the following USOC jacks: RJ11C.

An FCC-compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack, which is Part 68 compliant. This equipment cannot be used on telephone company-provided coin service. Connection to Party Line Service is subject to state tariffs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, please see the numbers in this manual for repair and (or) warranty information. If the trouble is causing harm to the telephone network, the telephone company may request you remove the equipment from the network until the problem is resolved.

The customer can do the following repairs: Replace any original equipment that came with the device. This includes the toner cartridge, the supports for trays and bins, the power cord, and the telephone cord. It is recommended that the customer install an AC surge arrestor in the AC outlet to which this device is connected. This is to avoid damage to the equipment caused by local lightning strikes and other electrical surges.

# **Telephone Consumer Protection Act (US)**

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains, in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business, other entity, or individual sending the message and the telephone number of the sending machine or such business, or other entity, or individual. (The telephone number provided cannot be a 900 number or any other number for which charges exceed local or long distance transmission charges).

# Industry Canada CS-03 requirements

**Notice**: The Industry Canada label identifies certified equipment. This certification means the equipment meets certain telecommunications network protective, operational, and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirement document(s). The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible for the equipment to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution can be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. The Ringer Equivalence Number (REN) of this device is 0.0B.

This product meets the applicable Industry Canada technical specifications. / Le présent matériel est conforme aux specifications techniques applicables d'Industrie Canada.

Notice: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Number of all the devices does not exceed five (5.0). / L'indice d'équivalence de la

sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas cinq.

The standard connecting arrangement code (telephone jack type) for equipment with direct connections to the telephone network is CA11A.

# Vietnam Telecom wired/wireless marking for ICTQC Type approved products



# **Japan Telecom Mark**



# **Additional statements for wireless products**

# FCC compliance statement—United States

#### **Exposure to radio frequency radiation**

**CAUTION:** The radiated output power of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized.

In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 in) during normal operation.

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**CAUTION:** Based on Section 15.21 of the FCC rules, changes of modifications to the operation of this product without the express approval by Hewlett-Packard Company may invalidate its authorized use.

## **Australia statement**

This device incorporates a radio-transmitting (wireless) device. For protection against radio transmission exposure, it is recommended that this device be operated no less than 20 cm from the head, neck, or body.

#### **Brazil ANATEL statement**

Este equipamento opera em caráter secundário, isto é, não tem direito à proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

# **Canadian statements**

**For Indoor Use**. This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of the Canadian Department of Communications. The internal wireless radio complies with RSS 210 of Industry Canada.

**Pour l'usage d'intérieur**. Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de Classe B prescribes dans le règlement sur le brouillage radioélectrique édicté par le Ministère des Communications du Canada. Le composant RF interne est conforme à la norme CNR-210 d'Industrie Canada.

# **Products with 5 GHz Operation Industry of Canada**

CAUTION: When using IEEE 802.11a wireless LAN, this product is restricted to indoor use, due to its operation in the 5.15- to 5.25-GHz frequency range. Industry Canada requires this product to be used indoors for the frequency range of 5.15 GHz to 5.25 GHz to reduce the potential for harmful interference to co-channel mobile satellite systems. High-power radar is allocated as the primary user of the 5.25- to 5.35-GHz and 5.65- to 5.85-GHz bands. These radar stations can cause interference with and/or damage to this device.

# **Exposure to Radio Frequency Radiation (Canada)**

MARNING! Exposure to Radio Frequency Radiation. The radiated output power of this device is below the Industry Canada radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact is minimized during normal operation.

To avoid the possibility of exceeding the Industry Canada radio frequency exposure limits, human proximity to the antennas should not be less than 20 cm (8 inches).

#### **European Union regulatory notice**

The telecommunications functionality of this product may be used in the following EU and EFTA countries/ regions:

Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and United Kingdom.

#### **Notice for use in France**

For 2.4 GHz Wireless LAN operation of this product certain restrictions apply: This equipment may be used indoor for the entire 2400-2483.5 MHz frequency band (channels 1-13). For outdoor use, only 2400-2454 MHz frequency band (channels 1-9) may be used. For the latest requirements, see <u>www.arcep.fr</u>.

L'utilisation de cet equipement (2.4 GHz Wireless LAN) est soumise à certaines restrictions : Cet équipement peut être utilisé à l'intérieur d'un bâtiment en utilisant toutes les fréquences de 2400-2483.5 MHz (Chaine 1-13). Pour une utilisation en environnement extérieur, vous devez utiliser les fréquences comprises entre 2400-2454 MHz (Chaine 1-9). Pour les dernières restrictions, voir, <u>www.arcep.fr</u>.

## Notice for use in Russia

Существуют определенные ограничения по использованию беспроводных сетей (стандарта 802.11 b/g) с рабочей частотой 2,4 ГГц: Данное оборудование может использоваться внутри помещений с использованием диапазона частот 2400-2483,5 МГц (каналы 1-13). При использовании внутри помещений максимальная эффективная изотропно–излучаемая мощность (ЭИИМ) должна составлять не более 100мВт.

#### **Mexico statement**

Aviso para los usuarios de México

"La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada."

Para saber el modelo de la tarjeta inalámbrica utilizada, revise la etiqueta regulatoria de la impresora.

# **Taiwan statement**

低功率電波輻射性電機管理辦法

- 第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者 均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現有 干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。 前項合法通信,指依電信法規定作業之無線電通信。 低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電 機設備之干擾。

# **Korean statement**

# 당해 무선설비는 운용 중 전파혼선 가능성이 있음

# Vietnam Telecom wired/wireless marking for ICTQC Type approved products



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