



DSS License Activation and Rehosting

Date Written: 11/03/2014

Document Summary

- Describes new Digital Sending Software (DSS) licensing processes which begins 11/17/2014

Introduction

Starting November 17, 2014, there is a new process associated with DSS licensing. DSS licenses will be moved to the new My HP Licensing portal.

The new web site for managing DSS licenses is myhplicensing.hp.com.

The new website for licensing support is <https://myhplicensing.hp.com/contactus>.

Entitlement Order Number

When a DSS license is purchased the customer receives documentation as a certificate. The format of the certificate changed for licenses purchased after December 2nd 2013. The two types of certificates are shown below. Licenses purchased before December 2nd 2013 came with a certificate that included the HP order number and a License Number. Certificates for licenses purchased after December 2nd 2013 include an entitlement order number, or EON.

In some places within the process documentation below the customer is asked to enter the EON for their licenses. Wherever an EON is requested the License number can be used instead for licenses purchased before December 2nd 2013.

| RETAIN THIS CERTIFICATE AS PROOF OF YOUR LICENSE TO USE | |
|---|--|
| <i>Hewlett-Packard Regional Licensing Centers</i> | |
| HP Order Number: <input type="text"/> | To obtain your password on-line, 24 hours a day, 7 days a week: http://licensing.hp.com |
| License Number: <input type="text"/> | |
| Quantity Purchased: 20 | |

Example of customer documentation for licenses purchased before December 2nd, 2013



License Entitlement Certificate

Please keep this document for future reference and as proof of your License To Use.

| | | |
|--------------------------------------|--|--|
| Certificate Issue Date: 15-Nov-13 | HP Digital Sending SW 1 Device LTU | To activate your license key, go to: www.hp.com/software/licensing |
| Product Quantity: 3 | Product Number D8G45A  | You will be asked to enter your Entitlement Order Number located below. Entitlement Order Number TEST-DSS-IPS1 |

Example of customer documentation for licenses purchased after December 2nd, 2013

HP Passport

HP Passport is used by many HP websites to provide users a single sign in mechanism for access to HP resources and information. The licensing web sites use HP passport as their sign in mechanism. The first time you go to one of the licensing sites, if you do not already have an HP Passport account, you can create one. You will be prompted for a set of information but after the initial enrollment all you have to enter for subsequent sign-ins is your HP Passport email and password.

License Activation

Definition

When ordering a license for DSS you will receive documentation that includes an Entitlement Order Number (EON). The number that is entered into the DSS Configuration Utility to utilize a license is known as the license key code. Activation is the process to obtain a license key code from the EON.

Activation Process

Two pieces of information are required to activate a license: the EON and the MAC address of the server on which the license will be used. The MAC address is necessary because DSS licenses are locked to a MAC address.

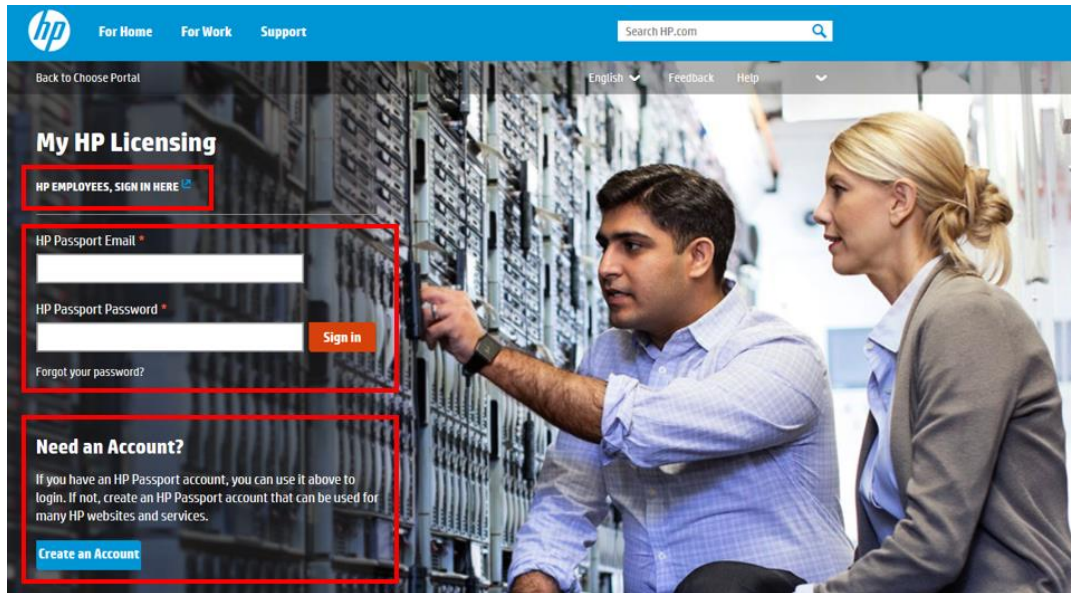
To get your license key, you will need to register your product on the My HP licensing portal myhplicensing.hp.com. Please follow the instructions below.

Step 1

Sign-In: Go to the My HP Licensing Portal and sign in using your HP Passport user account Email & Password. If this is your first time you will need to create a new user account as highlighted.

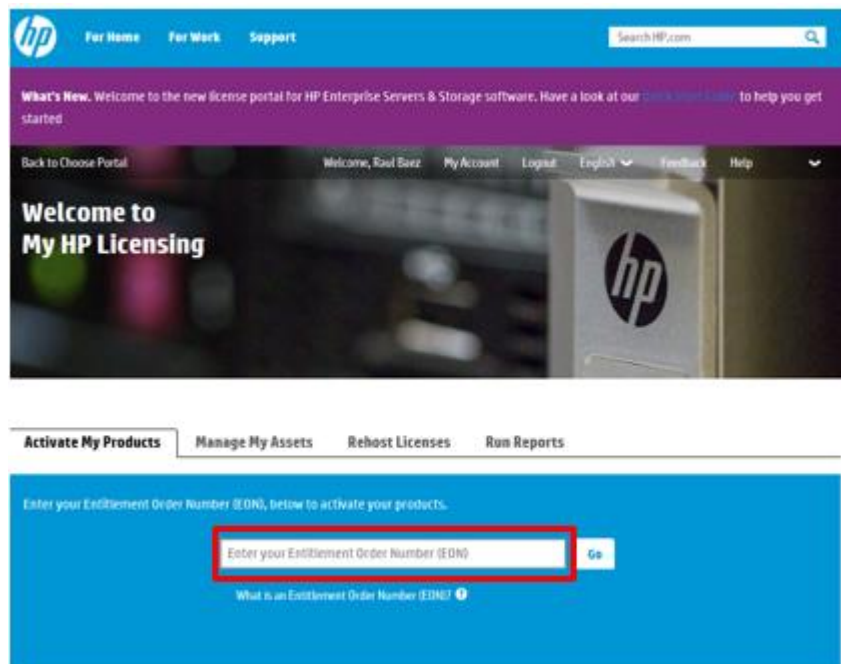
For HP Employees only - please use this link;

“HP EMPLOYEES, SIGN IN HERE”



Step 2

Enter the Entitlement Order Number (EON) in the field provided. You will find the EON you need on the Entitlement Certificate(s) you received with your order.



Step 3

Select the Product you wish to activate.

There may be more than one product linked to an EON so you must select which product to activate.

hp For Home For Work Support Search HP.com

Home Welcome, Federico Vargas My Account Logout English Feedback Help

Product Activation

1 Activate > 2 Designate Activatee > 3 Lock > 4 Confirm

Activate

Please select the product(s) to activate and provide the quantity where applicable.

Product Family : Digital Sending Software

| Product | EON | Activated | Available | Quantity to Activate | |
|---|-----|-----------|-----------|----------------------|-------------------------------------|
| HP Digital Sending SW 1 Device e-LTU D8G45AAE | | 0 | 50 | 1 | <input checked="" type="checkbox"/> |

Cancel Next

Step 4

Are you activating for yourself or someone else? Select the required option. If you are activating for someone else please provide the email address of the person for whom you are activating.

If this is a new user account you will be asked to provide a few more details on the next screen to create the user account.

hp For Home For Work Support Search HP.com

Home Welcome, Federico Vargas My Account Logout English Feedback Help

Product Activation

1 Activate > 2 Designate Activatee > 3 Lock > 4 Confirm

Are you activating for yourself or someone else?

I am activating for myself.

I am activating on behalf of another user. ?

* Required Field

User's Email Address * Confirm User's Email Address *

Cancel Previous Next

Step 5

Enter License Locking information (i.e. DSS Server MAC Address)

Instructions are provided by clicking on the Help icon as indicated by the red arrow.

Product Activation

1 Activate > 2 Designate Activee > 3 Lock > 4 Confirm

Lock

Please provide the requested Locking ID(s) for your License Key(s). Enter a new Locking ID or select from the list of Locking IDs used for license activations.

Product Family: **Digital Sending Software**

| Product | Lock to |
|---|--|
| HP Digital Sending SW 1 Device e-LTU DBG45AAE Quantity to Activate: 1 | <input checked="" type="radio"/> Enter New Locking ID <input type="radio"/> Use Existing Locking ID DSS Server MAC Address: 40-A8-F0-C9-81-2C |

Cancel Previous Next

DSS Server MAC Address

The DSS Server's MAC Address will be required for getting your permanent license key. Your DSS MAC Address is 12 hexadecimal characters long and all are required, including leading 0's. You can find the MAC Address of your DSS Server by doing the following: Run the DSS Configuration Utility (Start->All Programs->Hewlett-Packard->HP Digital Sending Software->Configuration Utility) The MAC Address is listed on the About tab

Step 6

Complete! The Activation process is now complete. You will receive an Activation Receipt by e-mail containing the license key and instructions. You can also select to e-mail the license keys.

If there is any further action required on your part, details are included in the license instructions document.

Product Activation

1 Activate > 2 Designate Activee > 3 Lock > 4 Confirm

Activation Complete. Your license files have been emailed to:

DSS Server MAC Address: **40-A8-F0-C9-81-2C**

Product Family: **Digital Sending Software**

| File | Description | File Name | |
|------|--------------------------------|------------------------------|--------------------------|
| 1 | Installation Instructions | DSS.pdf | <input type="checkbox"/> |
| 2 | HP Digital Sending SW 1 Device | HP Digital Send_61020235.lic | <input type="checkbox"/> |

Select files from the list above and click *Email* or *Save*.

Activate More Home Save Email

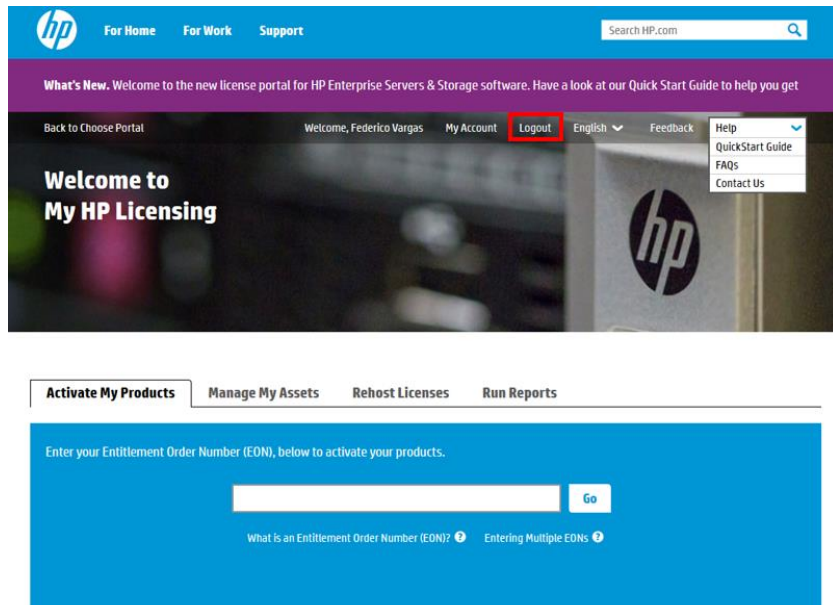
Additional information:

Manage My Assets: All of your registered Entitlement, Products, and Locking IDs can be found on the **Manage by Assets** tab on the Home Page.

| Product | Activated Quantity | Activation Date | EON | Locking ID | License Keys |
|---|--------------------|-----------------|-----|-------------------|--------------------------|
| HP Digital Sending SW 1 Device e-LTU DBG45AAE | 1 | 10/29/2014 | | 40-A8-F0-C9-81-2C | Download |

Help! Help is available on the menu bar as shown. Here you will find our QuickStart Guide, FAQ list, and Contact Details for our Licensing Support centers.

Logout! When you are finished do not forget to Logout before closing your browser window.



License Rehosting

Introduction

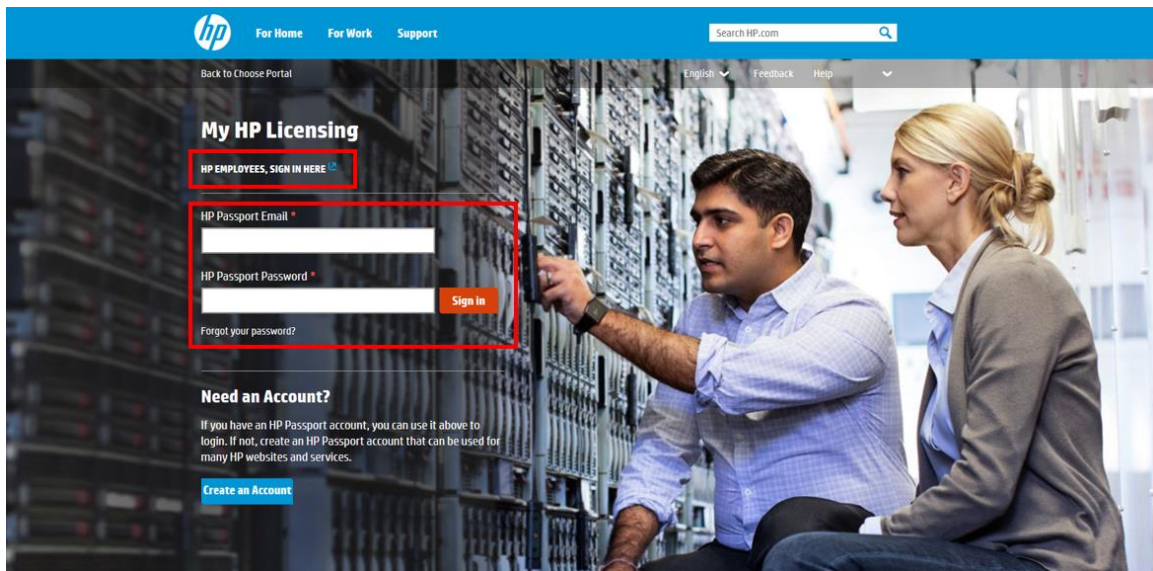
DSS license rehosting is the process of moving a license from the MAC address to which it is currently locked to another MAC address. This is occasionally necessary if the DSS software is being moved to a new server to upgrade software or hardware or possibly if the current DSS server has had a problem and required a network card change.

A license can only be rehosted 3 times. If there is an attempt to move the license a fourth time the customer receives an error message. If the customer receives this error and they feel they have a valid reason to rehost the license they should contact licensing support at the web site mentioned above and request special permission.

Rehosting Process

Step 1

Sign-In: Go to the My HP Licensing Portal and sign in using your HP Passport user account Email & Password.



Step 2

Select the **Rehost Licenses** tab to select the Locking ID to Rehost. DSS licenses are locked to DSS Server MAC Address.

Locking IDs shown in the Rehost Licenses tab will be those activated under the user name used at log in. Click on the Locking ID that will be rehosted.

[Activate My Products](#) [Manage My Assets](#) **Rehost Licenses** [Run Reports](#)

Licenses that can be moved to a different locking ID are listed below.

Select Locking ID to Rehost

| Locking ID | Locking Type | Product Family | HP Serial Number |
|-----------------------------------|------------------------|--------------------------|------------------|
| 40-A8-F0-C9-81-2C | DSS Server MAC Address | Digital Sending Software | |
| 22:23:44:34:11:11 | DSS Server MAC Address | Digital Sending Software | |

Step 3

Select the **product to rehost** from the list of available products attached to the MAC Address.

Rehost

[« Back](#)

DSS Server MAC Address: 40-A8-F0-C9-81-2C

Please select below your options to rehost

Select Products to Rehost

| Product | Activated Quantity | Activation Date | |
|---|--------------------|-----------------|-------------------------------------|
| HP Digital Sending SW 1 Device LTU D8G45A | 1 | 10/30/2014 | <input checked="" type="checkbox"/> |
| HP Digital Sending SW 1 Device e-LTU D8G45AAE | 1 | 10/29/2014 | <input type="checkbox"/> |
| HP MPS Only DSS SW 1 Device E-LTU D8G55AAE | 1 | 10/27/2014 | <input type="checkbox"/> |

Step 4

Enter the New Locking ID for the product to be rehosted. You can enter a new locking ID or use an existing locking ID already in the system. Click Next.

Rehost New Locking ID

[« Back](#)

Enter New Locking ID

Optional description nunc auctor bibendum eros.

| Product | Lock to |
|--|--|
| 1) HP Digital Sending SW 1 Device LTU D8G45A Quantity to Activate: 1 | <input checked="" type="radio"/> Enter New Locking ID <input type="radio"/> Use Existing Locking ID DSS Server MAC Address <input type="text"/> |

Cancel

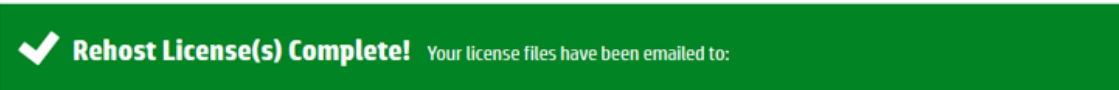
Previous

Next

Step 5

Rehost Complete! The Rehost License process is now complete. You will receive an Activation Receipt by e-mail containing the license key and license instructions. You can also select to e-mail the license keys.

Rehost License(s) Complete!



DSS Server MAC
Address : **50-A8-F0-C9-81-2C**

Product Family: **Digital Sending Software**

| File | Description | File Name | <input type="checkbox"/> |
|------|--------------------------------|------------------------------|--------------------------|
| 1 | HP Digital Sending SW 1 Device | HP Digital Send_61025937.lic | <input type="checkbox"/> |

Select files from the list above and click *Email* or *Save*.

Home

Save

Email

Support

For support with any licensing issue please visit the website <https://myhplicensing.hp.com/contactus> for help and information for contacting HP.