

HP Embedded Capture (HP EC)

Upgrading from v1.3 to v1.4

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Upgrading from HP EC 1.3 to HP EC 1.4

IMPORTANT: Do not uninstall v1.3 of EC Installer from the admin computer until AFTER you have completed Step 1, below.

IMPORTANT: Before beginning the upgrade process, uninstall the v1.3 HP Embedded Capture software from each device.

- To better assist the migration process, collect as many of the following items as you can:
 - Customer name
 - Company name
 - Customer email
 - USB Key ID (see STEP 1, below)
 - Old Entitlement Order Number
 - Old Product #
 - Number of devices already licensed

Go to the HP Embedded Capture Installer, back up the license files. License file: <ECInstallationPath>\Installer\config\fdtLicense.xml

- New Product #
- New number of devices

STEP 1 Obtain the USB Key ID number from EC Installer (v1.3 or v1.3.2):

- 1. Insert USB key (from v1.3 installation) in the admin computer where Embedded Capture was installed.
- 2. Open EC Installer (v1.3 or 1.3.2).
- 3. Go to **Execution** tab.
 - a. Click License status.

b. Click **Query USB Key**.

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Version: 1.3.2 ice list Execution		
Launch an execution	Execution history	
Device list to deploy From device list designer: From file	FDT Executions list Name Launch time Finish time Status Success devices DL#592648-InstelEC 2014/12/04 13:17:15 EXECUTED 1 set of 1	
Workflow to execute	Dt#192548-UninstalEC 2014/12/04 13:36:03 2014/12/04 13:40:14 EXECUTED 1 out of 1	
Cperation: Uninstall HP Embedded Capture		
Launch now Chendule execution at: Date: Time (Hrmm) D 0 0 Windows task scheduler: Name: Description: Coart Scheduled executions	Total number of licenses: 10 Number of licenses: 10 Number of licenses: 4 US8 Key ID: XXXXXXX Expiration date: 2/4/2015 6 Image: Second Sec	

c. Click Copy to clipboard and close window.



You will paste this number into the email.

STEP 2 Uninstall EC Installer (v1.3 or v1.3.2):

- 1. Go to Programs folder, and open HP Embedded Capture folder.
- 2. Select Uninstall EC Installer.
- NOTE: Uninstall **EC Installer** only. It is not necessary to uninstall the EC Workflow Designer or remove or change the saved Embedded Capture job tree .xwf (workflow file) or Device log file. These are completely compatible with HP EC 1.4.

STEP 3 Install EC Installer v1.4:

1. After downloading the HP EC v1.4 software, open the HP Embedded Capture folder and double-click **EC Installer**.

Walk through the InstallShield Wizard screens, accepting the license agreement, etc.

2. Once the installation completes, open the new **EC Installer**. You will need it for the next steps.

STEP 4 Scan fleet to get device ID's for license redemption and create a deviceID.csv file:

NOTE: This can only be done using v1.4 of EC Installer.

- 1. Go to the **Execution** tab.
- 2. Confirm that From device list designer: is selected.
- 3. For Operation, select Collect Device ID.

Select a location for the Output CSV file.

- 4. Click Submit.
- 5. This will create the **deviceID.csv** file that you will need to include in the email.

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STEP 5 Redeem the licenses:

Once all, or most, of the items listed at the beginning of this document have been collected, you are ready to complete the email request.

1. Depending on your location, use one of the following email addresses:

- Americas: licensing.ams@hp.com
- Europe, Middle-East, and Africa: licensing.emea@hp.com
- Asia-Pacific & Japan: licensing.apj@hp.com
- 2. For email Subject, enter HP Embedded Capture License Migration request.
- 3. Attach the **deviceID.csv** file to the email.
- 4. Include the following in the email body:
 - New Entitlement Order Number (EON)
 - Quantity of licenses to activate

NOTE: License support will generate a .zip file with licenses. This will be emailed to you.

STEP 6 Once you receive the license keys .zip file, follow the steps below to complete the activation.

From the Administrator PC:

- a. Unzip the licenses file to a local folder.
- b. Open the HP Embedded Capture Installer v1.4.0. Go to the Execution tab and with your device list defined, select Uninstall HP Embedded Capture. This will remove HP Embedded Capture v1.3.X and the workflow from the devices.

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Device list to dep From device lis From file:	t designer:
Workflow to exe	cute
Operation:	Collect Device ID
🔲 Validate SSL G	Uninstall HP Embedded Capture
Execution mode	Opload HP Embedded Capture workflow Remove HP Embedded Capture workflow Sync HP Embedded Capture plugins folder

c. Now select Install HP Embedded Capture.

Workflow to	execute
Operation:	Install HP Embedded Capture 👻
Licenses folde	Collect Device ID Install HP Embedded Capture
Execution mo	Uninstall HP Embedded Capture Upload HP Embedded Capture workflow
Launch nov	Remove HP Embedded Capture workflow
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d. Browse to the unzipped Licenses folder path and click Submit.

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e. Select Upload HP Embedded Capture Workflow. Navigate to select your EC Workflow and click Open.

f. Click Submit

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X	Clear Submit		•	

STEP 7 Complete the upgrade process by doing the following:

- 1. Uninstall v1.3 of EC Workflow Designer and EC TWAIN (if installed).
- 2. Install v1.4 of EC Workflow Designer and EC TWAIN.

NOTE: Installation of EC TWAIN is optional.