Illustrated Parts & Service Map

HP ProDesk 200 G1 Microtower



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Key specifications

| Processor type | Intel Pentium or Celeron | | |
|--------------------------------|--|--|--|
| RAM type | PC3L-12800 DDR3L (1600 MHz) SODIMM | | |
| Maximum RAM | 8 GB | | |
| Expansion slots | (2) PCle x1, (1) PCl | | |
| Chipset | Integrated with processor | | |
| Graphics adapter | Integrated Intel HD | | |
| I/O Interfaces | Front: (2) USB 2.0 ports; microphone in; headphone out Rear: (2) USB 2.0, VGA, DisplayPort, RJ-45, Serial Port (COM), PS/2 keyboard, PS/2 mouse, audio line out, audio line in, microphone in | | |
| Preinstalled operating systems | Windows 8.1 Windows 7 FreeDos 2.0 Ubuntu Linux | | |

Spare parts



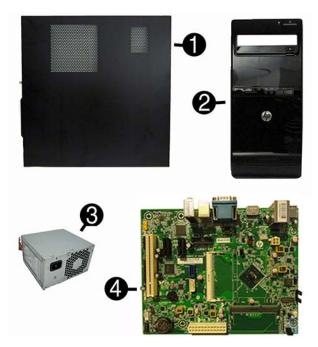
Cables

| 1 | 1 Power switch/LED assembly with cable | |
|---|--|------------|
| 2 | 2 SATA cable, 165 mm, 2 straight ends | |
| 3 | 3 SATA cable, 254 mm, 1 straight end, 1 right angled end | |
| * | SATA cable, hard drive, 254 mm, 2 straight ends | 660147-001 |

*Not illustrated

Memory and storage (not illustrated)

| Me | mory modules (PC3L-12800, 1666-MHz, SODIMM) | |
|----|---|------------|
| * | 2 GB | 689372-001 |
| * | 4 GB | 689373-001 |
| Ma | ss storage devices | |
| * | SuperMulti DVD±RW drive | 690418-001 |
| * | 16X SATA DVD-ROM drive | 581599-001 |
| * | 1 TB hard drive | 667719-001 |
| * | 500 GB hard drive | 667720-001 |



System unit

| -, | | |
|-----|---|------------|
| 1 | Access panel | 674373-001 |
| 2 | Front bezel | 751588-001 |
| Pov | ver supplies | |
| 3 | Power supply, 180W, APFC | 751590-001 |
| * | Power supply, 180W, Energy Star 6 | 751589-001 |
| Sys | tem boards with processor (include thermal material) | |
| 4 | Intel Pentium J2950 processor without Windows 8 | 776903-001 |
| 4 | Intel Pentium J2950 processor with Windows 8.1 Standard | 776903-501 |
| 4 | Intel Pentium J2950 processor with Windows 8.1 Professional | 776903-601 |
| 4 | Intel Pentium J2850 processor without Windows 8 | 755525-001 |
| 4 | Intel Pentium J2850 processor with Windows 8.1 Standard | 755525-501 |
| 4 | Intel Pentium J2850 processor with Windows 8.1 Professional | 755525-601 |
| 4 | Intel Celeron J1900 processor without Windows 8 | 776904-001 |
| 4 | Intel Celeron J1900 processor with Windows 8.1 Standard | 776904-501 |
| 4 | Intel Celeron J1900 processor with Windows 8.1 Professional | 776904-601 |
| 4 | Intel Celeron J1850 processor without Windows 8 | 755526-001 |
| 4 | Intel Celeron J1850 processor with Windows 8.1 Standard | 755526-501 |
| 4 | Intel Celeron J1850 processor with Windows 8.1 Professional | 755526-601 |
| 4 | Intel Celeron J1800 processor without Windows 8 | 776905-001 |
| 4 | Intel Celeron J1800 processor with Windows 8.1 Standard | 776905-501 |
| 4 | Intel Celeron J1800 processor with Windows 8.1 Professional | 776905-601 |
| 4 | Intel Celeron J1750 processor without Windows 8 | 755527-001 |
| 4 | Intel Celeron J1750 processor with Windows 8.1 Standard | 755527-501 |
| 4 | Intel Celeron J1750 processor with Windows 8.1 Professional | 755527-601 |
| | | |

^{*} Not illustrated



Miscellaneous parts

| 1 | Front USB and I/O assembly | 667853-001 |
|---|-----------------------------------|------------|
| 2 | Speaker | 751593-001 |
| * | Universal USB wired optical mouse | 719901-001 |
| * | HP USB wired optical mouse | 723313-001 |

^{*}Not illustrated

Keyboards (not illustrated)

| USB, wired Windows 8 keyboard, blue* USB, HP Essential** USB, wired Windows 8*** HP USB, wired with volume control | | 537924-xx1 729339-xx1 709695-xx1 723314-xx1 | |
|---|------|--|------|
| People's Republic of China | -AA1 | South Korea | -KDx |
| French Canadian | -12x | Taiwanese | -ABx |
| International English | -L3x | Thai | -28x |
| LA Spanish | -16x | United States | -00x |
| | | | |

^{*-161} only **-001, -AA1, -281, -AB1 only

Common POST error messages

| Screen Message | Probable Cause | Recommended Action |
|-------------------------------------|--|--|
| 101-Option ROM Error | System ROM checksum error. Expansion board option ROM checksum | 1. Verify ROM, reflash if required |
| | | 2. Remove suspected card, reboot |
| | | 3. Clear CMOS memory, reboot |
| | option Kom thetksum | 4. Replace system board |
| 103-System Board | DMA, timers | 1. Clear CMOS memory. |
| Failure | | 2. Remove expansion boards. |
| | | 3. Replace system board. |
| 164-Memory Size | Incorrect memory con- | 1. Run Setup (F10). |
| Error and 201-Memory Error | figuration | Check DIMMs for proper seating, type, and HP compatibility. |
| | | Remove DIMMs singularly and reboot to isolate faulty DIMM. |
| | | 4. Replace system board. |
| 214-DIMM Configura- tion Warning | Populated DIMM configuration is not optimized | Rearrange the DIMMs so that each channel has the same amount of memory. |
| 301-, 304-Keyboard error | Keyboard failure. | Check keyboard connection or keys. Check connector for bent of missing pins. Replace keyboard. If 304, possible system board problem. |
| 501-Display Adapter | Graphics display control- ler. | 1. Reseat graphics card. |
| Failure | | 2. Clear CMOS. |
| | | 3. Check monitor connection. |
| | | 4. Replace graphics card. |

Password security

Establishing a Setup or Power-On password:

- 1. Turn on or restart the computer.
- As soon as the computer turns on, press the Esc key while "Press the ESC key for Startup Menu" message is displayed at the bottom of the screen.
- 3. Press the F10 key to enter Computer Setup.
- 4. To establish Setup password, select Security > Setup Password and follow the instructions.
- or -

To establish a Power-On password, select **Security > Power-On Password** and follow the instructions on the screen

5. Before exiting, click File > Save Changes and Exit.

Changing a Setup or Power-on password:

- 1. Turn on or restart the computer.
- To change the Setup password, go to step 2. To change the Power-on password, go to step 3.
- 2. To change the Setup password, as soon as the computer turns on:
 - Press the Esc key while "Press the ESC key for Startup Menu" message is displayed.
 Press the F10 key to enter Computer Setup.
- 3. When the key icon appears, type your current password, a slash (/) or alternate delimiter
- character, your new password, another slash (/) or alternate delimiter character, and your new password again as shown:
- current password/new password/new password.

NOTE: Type the new password carefully since the characters do not appear on the screen.

The new password will take effect the next time the computer is restarted.

Deleting a Setup or Power-on password

- 1. Turn on or restart the computer.
- To delete the Setup password, go to step 2.
- To delete the Power-On password, go to step 3.
- To change the Setup password, as soon as the computer turns on:
 Press the Esc key while "Press the ESC key for Startup Menu" message is displayed.
- Press the F10 key to enter Computer Setup.
- 3. When the key icon appears, type your current password followed by a slash (/) or alternate delimiter character as shown. Example: currentpassword/
- 4. Press Enter.

Clearing CMOS

- 1. Turn off the computer and disconnect the power cord from the power outlet.
- 2. Remove the access panel.
- 3. On the system board, locate the CLR CMOS header.
- 4. Remove the jumper from pins 2 and 3.
- 5. Place the jumper on pins 1 or 2.
- 6. Replace the jumper on pins 2 and 3.
- 7. Replace the chassis access panel and reconnect the power cord.
- 8. Turn on the computer and allow it to start.

Clearing passwords

- 1. Turn off the computer and disconnect the power cord from the power outlet.
- 2. Remove the access panel.
- 3. On the system board, locate the CLR_PASS header.
- 4. Remove the jumper from pins 2 and 3.
- 5. Place the jumper on pins 1 or 2.
- 6. Replace the jumper on pins 2 and 3.
- 7. Replace the chassis access panel and reconnect the power cord.
- 8. Turn on the computer and allow it to start.

System setup and boot

Access the Setup Utility during the computer boot sequence by pressing the **Esc** key while "Press the ESC key for Startup Menu" message is displayed at the bottom of the screen, and then pressing the **F10** key. If you do not press **Esc** at the appropriate time, you must restart the computer and again press **Esc** when the monitor light turns green to access the utility.

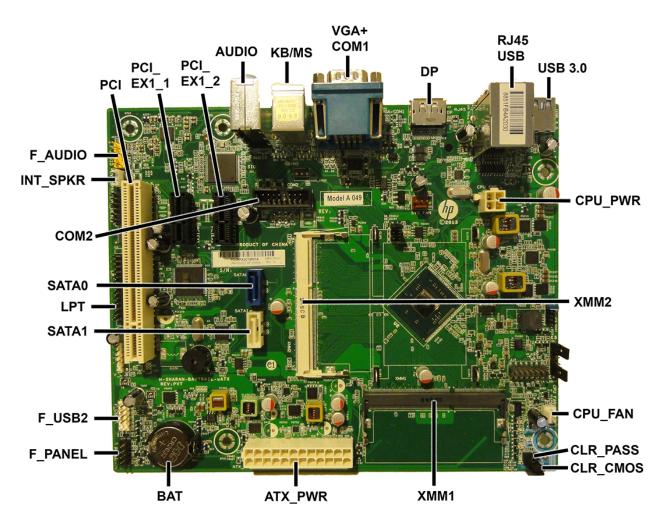
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| Computer Se | etup Menu | | | |
|-------------|---|--|--|--|
| Heading | Option/description | | | |
| File | System Information - Lists the following main system specifications: | | | |
| | Manufacturer Product configuration ID System board CT number SKU number Serial number Asset tag Born on date System board ID Product configuration ID System board CT number BIOS revision BIOS date Processor type/speed Installed memory size | | | |
| | About - Displays copyright notice. | | | |
| | Set Time and Date - Allows you to set system time and date. | | | |
| | Apply Defaults and Exit - Applies the selected default settings and clears any established passwords. | | | |
| | Ignore Changes and Exit - Exits Computer setup without saving changes. | | | |
| | Save Changes and Exit - Saves changes to system configuration or default settings and exits Computer Setup. | | | |
| Storage | Device Configuration - Lists all installed BIOS-controlled storage devices. The following options are available: • CD-ROM - Let you view model, firmware version, serial number • Hard Disk - Let you view drive size, model, firmware version, serial number. | | | |
| | Storage Options - Allows you to set SATA Emulation, IDE or AHCI. | | | |
| | DPS Self-test - Allows you to execute self tests on hard drives. | | | |
| | Boot Order - Allows you to specify boot order among EFI and legacy boot sources. • Shortcut to Temporarily Override Boot Order | | | |
| Security | Setup Password - Allows you to set and enable the setup (Admin) password. | | | |
| | Power-On Password - Allows you to set and enable power-on password. | | | |
| | Device Security - Allows you to set Device Available/Device Hidden for: system audio, network controller, and SATA ports. | | | |
| | USB Security - no supported. | | | |
| | Slot Security - Allows you to disable any PCI or PCI Express slot. | | | |
| | Network Boot - Enables/disables boot from OS (NIC models only). | | | |
| | System IDs - Allows you to set product name, serial number, UUID, SKU number, family name, asset tag, feature byte, build ID, keyboard locale setting for system ID entry. | | | |
| | System Security (some models) - Allows you to enable/disable: • Virtualization Technology (VTx/VTd) (enable/disable) | | | |
| | Secure Boot Configuration (Windows 8 only) - Lets you enable/disable legacy support, secure boot, and configure key management and fast boot. | | | |
| Power | Hardware Power Management - Allows you to enable/disable SATA power management and S5 Wake On LAN. | | | |
| | Thermal - Allows you to view CPU fan speed and enable/disable CPU fan check. | | | |
| Advanced | Power-On Options - Allows you to set: POST messages - Enable/disable After Power Loss - Off/on/previous state POST Delay - None, 5, 10, 15, or 20 seconds | | | |
| | BIOS Power-On - Allows you to set the computer to turn on at a preset time. | | | |
| | Bus Options (some models) - Allows you to enable/disable PCI SERR# Generation and PCI VGA palette snooping. | | | |
| | Device Options - Allows you to set: Num Lock State at Power-on - off/on Internal speaker - enable/disable NIC PXE Option - enable/disable Multi-Processor - not supported Hyper threading - enable/disable Processor Frequency Multiplier | | | |

Diagnostic LEDs

| LED | Color | LED activity | State/message |
|-------|-------|--|--|
| Power | White | On | Computer on |
| Power | White | 1 blink every 2 seconds | Normal Suspend Mode |
| Power | Red | 1 blink every second followed by a 2 second pause | CPU thermal shutdown |
| Power | Red | 3 blinks, 1 blink every second followed by a 2 second pause | Processor not installed |
| Power | Red | 4 blinks, 1 blink every second followed by a 2 second pause | Power failure (power supply over- load) |
| Power | Red | 5 blinks, 1 blink every second followed by a 2 second pause | Pre-video memory error |
| Power | Red | 6 blinks, 1 blink every second followed by a 2 second pause | Pre-video graphics error |
| Power | Red | 7 blinks, 1 blink every second followed by a 2 second pause | System board failure (ROM |
| Power | Red | 8 blinks, 1 blink every second followed by a 2 second pause | Invalid ROM based on Checksum |
| Power | Red | 9 blinks, 1 blink every second followed by a 2 second pause | System powers on but is unable to boot |
| Power | Red | 10 blinks, 1 blink every second followed by a 2 second pause | Bad option card |
| Power | Red | 11 blinks, 1 blink every second followed by a 2 second pause | Current processor does not support a feature previously enabled. |
| none | none | System does not power on and LEDs are not flashing | System unable to power on |

System board



System board connectors and jumpers (component location may vary)

| PCI | PCI expansion slot | CLR_CMOS | CMOS header | |
|-----------|------------------------------------|-----------|------------------------------------|--|
| PCI_EX1_1 | PCIe x1 expansion slot | XMM1 | Memory socket - Channel A | |
| PCI_EX1_2 | PCIe x2 expansion slot | ATX_POWER | Main power connector | |
| AUDIO | Audio connector | BAT | RTC battery socket | |
| KB_MS | Keyboard and mouse PS/2 connectors | F_PANEL | Power switch connector | |
| VGA+COM1 | Monitor connector/serial port | F_USB2 | Front I/O assembly USB connector | |
| DP | DisplayPort connector | SATA1 | Optical drive data connector | |
| RJ45_USB | Network connector/USB ports | LPT | Parallel port | |
| USB 3.0 | USB 3.0 connector | SATA0 | Hard drive data connector | |
| CPU_PWR | CPU power connector | COM2 | Second serial port connector | |
| XMM2 | Memory socket - Channel B | INT_SPKR | Speaker connector | |
| CPU_FAN | Processor fan connector | F_AUDIO | Front I/O assembly audio connector | |
| CLR_PASS | Password header | | | |