

HP ePrint Enterprise Bridge

Installation Guide

Release 1.2

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Edition 1.2, 9/2015

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Overview

HP ePrint Enterprise Bridge for Wi-Fi Printing is a server solution enabling printing from Apple's operating system iOS and OS X. This feature allows iPad, iPhone, and iPad touch devices to print directly to HP's LaserJet printers over a wireless network, without downloading or installing drivers.

2 Installing HP ePrint Enterprise Bridge for Wi-Fi Printing

This chapter describes how to install the HP ePrint Enterprise Bridge for Wi-Fi Printing.

2.1 Installing the HP ePrint Enterprise Wi-Fi Bridge Server

To install the HP ePrint Enterprise Wi-Fi Bridge server, complete the following steps:

1. Open the folder where you have downloaded the installation files, and double-click the HP_ePrint_Ent_WiFiBridge_SW_64-bit_vYY_CZ997-105XX.exe file.

NOTE: "YY" represents the version number (for example, 4.0). "XX" represents an arbitrary number for each release.

2. During the installation process, the Visual C++ 2010 Redistributable package and Bonjour are both automatically installed.

Figure 2-1 InstallShield Wizard

闄 HP ePrint Enterprise Br	idge for Wi-Fi Printing - InstallSh 🗕 💷 🗙
2	Welcome to the InstallShield Wizard for HP ePrint Enterprise Bridge for Wi-Fi Printing HP ePrint Enterprise Bridge for Wi-Fi Printing Setup is preparing the InstallShield Wizard which will guide you through the program setup process. Please wait.
Please wait while	Microsoft Visual C++ 2010 Redistributable is installed
	< <u>B</u> ack <u>N</u> ext > Cancel

Figure 2-2 Installing new services

Bonjour	
Please wait while Windows configures Bonjour	
	Cancel

3. In the InstallShield Wizard, click **Next**.

Figure 2-3 InstallShield Wizard

😸 HP ePrint Enterprise Br	idge for Wi-Fi Printing - InstallShield Wizard 🗙
2	Welcome to the InstallShield Wizard for HP ePrint Enterprise Bridge for Wi-Fi Printing
	The InstallShield(R) Wizard will install HP ePrint Enterprise Bridge for Wi-Fi Printing on your computer. To continue, click Next.
	WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel

4. Accept the End User License Agreement, and click **Next**.

Figure 2-4 End User License Agreement

S	for Wi-Fi Printin	ng - InstallShie	ld Wizard <mark>P</mark>
License Agreement Please read the following license agre	eement carefully.		2
End User	License Agre	ement	^
PLEASE READ CAREFULLY BEFOR End-User license Agreement ("EULA") the entity you represent) and (b) Hewle the software product ("Software"). Thi agreement between you and HP or its su in online documentation. The term "Soft guide and other printed materials, and (i "User Documentation")	E USING THIS SOF is a contract between tt-Packard Company s EULA does not apj uppliers for the Soffu ware" may include (i ware" or electron	TWARE PRODU((a) you (either an i ("HP") that govern ply if there is a sepu- vare, including a lice) associated media, nic documentation (CT: This ndividual or s your use of arate license nse agreement (ii) a user collectively
oser Documentation).			~
I accept the terms in the license agree	ement		Print
 I accept the terms in the license agree I do not accept the terms in the license 	ement se agreement		Print
I accept the terms in the license agree I do not accept the terms in the licens	ement se agreement		Print

5. After the installer checks the system for required hardware, privileges, and installed software, and installs the required components, click **Next**.

Figure 2-5 System Requirements Check

🛃 HP ePrir	nt Enterprise Bridge for Wi-Fi Printing - InstallShield Wizard 💌
HP ePrint E Please wa	Enterprise Bridge System Requirements Check it while the installer checks the system requirements.
The install several mi	er is checking and installing the following requirements. This might take inutes.
Machir	ne Requirements
O	Hardware requirements
Q	Administrative privileges
Windo	ws Roles and Features
0	Web Server (IIS)
InstallShield —	
	< Back Next > Cancel

- NOTE: If Machine Requirements and Windows Roles and Features are not met, the installation will fail. For more information, see the Installation checklist for HP ePrint Enterprise Bridge section of the HP ePrint Enterprise Installation Checklist. This manual can be found on the <u>HP ePrint Enterprise support</u> page
- 6. For HP ePrint Enterprise Bridge Settings, specify the following:
 - HP ePrint Enterprise host to be used
 - User PIN and User Tag

Figure 2-6 HP ePrint Enterprise Bridge Settings

😸 HP ePrint Enterprise Bridge fo	or Wi-Fi Printing - InstallShield Wizard
HP ePrint Enterprise Bridge Settings Specify the settings for connecting with	HP ePrint Enterprise Server
HP ePrint Enterprise Host: Type the address of the ePrint Enter	prise host to be used:
primary.eprint.company.con	1
HP ePrint Enterprise Credentials User PIN:	
User Tag:	
InstallShield	< Back Next > Cancel

User PIN and User tag are required in order for the Wi-Fi Bridge to function. This information enables the user to access HP ePrint Enterprise Server.

Please note:

- User PIN can be found on the **View and Manage Users** page of the administration tool for the Wi-Fi Bridge user's name. For more information, see the *View and Manage Users* section of the *HP ePrint Enterprise Administration Guide*.
- User Tag can be found on the **View and Manage Bridges** page of the administration tool for the Wi-Fi Bridge user's name. For more information, see the *View and Manage Groups* section of the *HP ePrint Enterprise Administration Guide*.
- **7.** For HP ePrint Enterprise Bridge Security Settings, select a certificate for encrypted communications. Either option is secure.
 - Use existing certificate (HP recommends to use a valid certificate) Uses an existing certificate.
 - **Create Self-signed certificate** Features an option to create a certificate.

Figure 2-7 Security settings

😥 HP ePrint Enterprise Bridge for Wi-Fi Printing - InstallShield Wizard
HP ePrint Enterprise Bridge Security Settings Select a certificate for encrypted communications
Select certificate Encrypted communications require a certificate for securing information exchanged. Choose an existing certificate or specify to create and use a Self-signed certificate.
Use existing certificate (HP recommends to use a valid certificate)
InstallShield

NOTE: If the server is already configured to use HTTPS binding, the administrator will not be allowed to select any other value.

8. Click Next.

After installer configuration, the HP ePrint Enterprise Bridge for Wi-Fi Printing web application will be installed in the Programs folder and IIS root folder.

Figure 2-8 Installing HP ePrint Enterprise Bridge for Wi-Fi Printing — Status

🔊 HP ePri	nt Enterprise Bridge for Wi-Fi Printing - InstallSh 🗕 🗖 🗙
Installing The prog	HP ePrint Enterprise Bridge for Wi-Fi Printing ram features you selected are being installed.
P	Please wait while the InstallShield Wizard installs HP ePrint Enterprise Bridge for Wi-Fi Printing. This may take several minutes. Status: Installing new services
InstallShield -	< Back Next > Cancel

9. After the installation completes, click **Finish**.



The HP ePrint Enterprise Bridge is now ready for Wi-Fi printing.

3 Uninstalling the HP ePrint Enterprise Bridge for Wi-Fi Printing

To uninstall HP ePrint Enterprise for Wi-Fi Printing from your system, use either of the following methods:

- Uninstall HP ePrint Enterprise for Wi-Fi Bridge Printing using the installation wizard
- Uninstall HP ePrint Enterprise for Wi-Fi Bridge Printing from the Control Panel

3.1 Uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing using the installation wizard

To uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing using the installation wizard, complete the following steps:

- 1. Double-click the executable file from the installation directory.
- 2. In the InstallShield Wizard window, click Next.

😸 HP ePrint Enterprise Bri	dge for Wi-Fi Printing - InstallShield Wizard
	Welcome to the InstallShield Wizard for HP ePrint Enterprise Bridge for Wi-Fi Printing The InstallShield(R) Wizard will allow you to modify, repair, or remove HP ePrint Enterprise Bridge for Wi-Fi Printing. To continue, click Next.
	< Back Next > Cancel

3. In the Program Maintenance window, select **Remove**, and click **Next**.

🛃 HP ePrint E	nterprise Bridge for Wi-Fi Printing - InstallShield Wizard
Program Main Modify, repair,	tenance , or remove the program.
○ Modify	
1 ⁴	Change which program features are installed. This option displays the Custom Selection dialog in which you can change the way features are installed.
○ Repair	
F	Repair installation errors in the program. This option fixes missing or corrupt files, shortcuts, and registry entries.
Remove	
1	Remove HP ePrint Enterprise Bridge for Wi-Fi Printing from your computer.
InstallShield ———	
	< Back Next > Cancel

4. In Remove the Program window, click **Remove**. To exit the uninstallation wizard, click **Cancel**.

Remove the Program			
You have chosen to remove the progra	am from your system	m.	C
Click Remove to remove HP ePrint Ente After removal, this program will no long	rprise Bridge for W jer be available for	i-Fi Printing from yo use.	ur computer.
If you want to review or change any se	ettings, click Back.		
tallShield			

5. When uninstall completes, click **Finish** to exit the wizard.



3.2 Uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing from the Control Panel

To uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing from the control panel, complete the following steps:

- 1. From the Start menu, select Control Panel > Programs > Programs and Features.
- 2. From the list of installed programs, select **HP ePrint Enterprise Bridge for Wi-Fi Printing**.
- 3. Click Uninstall.

4 Support

For assistance, contact Customer Support. For more information about customer support, refer to the *HP ePrint Enterprise Server Installation Guide*. This manual can be found on the <u>HP ePrint Enterprise support</u> page.