HP ePrint Enterprise Bridge

Installation Guide

Release 1.2

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Table of contents

1 Overview 1

2 Installing HP ePrint Enterprise Bridge for Wi-Fi Printing 2

2.1 Installing the HP ePrint Enterprise Wi-Fi Bridge Server 2

3 Uninstalling the HP ePrint Enterprise Bridge for Wi-Fi Printing 10

3.1 Uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing using the installation wizard 10

3.2 Uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing from the Control Panel 12

4 Support 13

1 Overview

HP ePrint Enterprise Bridge for Wi-Fi Printing is a server solution enabling printing from Apple's operating system iOS and OS X. This feature allows iPad, iPhone, and iPad touch devices to print directly to HP's LaserJet printers over a wireless network, without downloading or installing drivers.

2 Installing HP ePrint Enterprise Bridge for Wi-Fi Printing

This chapter describes how to install the HP ePrint Enterprise Bridge for Wi-Fi Printing.

2.1 Installing the HP ePrint Enterprise Wi-Fi Bridge Server

To install the HP ePrint Enterprise Wi-Fi Bridge server, complete the following steps:

1. Open the folder where you have downloaded the installation files, and double-click the **HP_ePrint_Ent_WiFiBridge_SW_64-bit_vYY_CZ997-105XX.exe** file.

NOTE: "YY" represents the version number (for example, 4.0). "XX" represents an arbitrary number for each release.

2. During the installation process, the Visual C++ 2010 Redistributable package and Bonjour are both automatically installed.

Figure 2-1 InstallShield Wizard

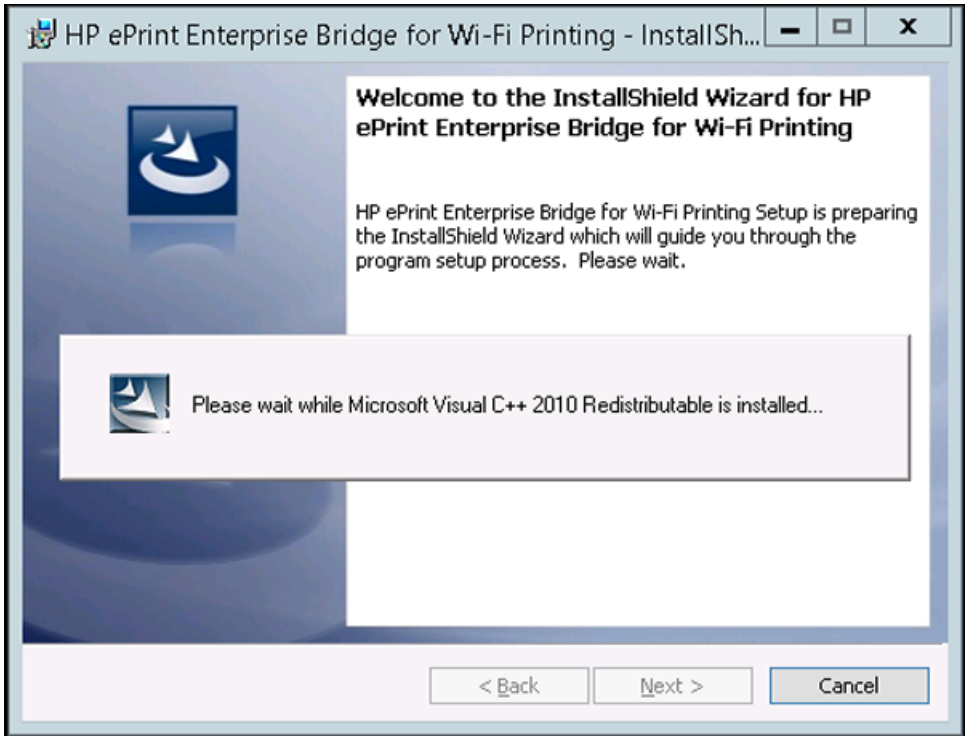
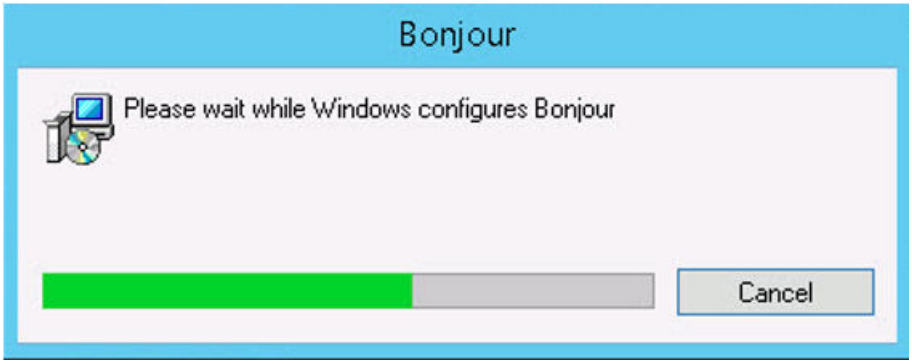
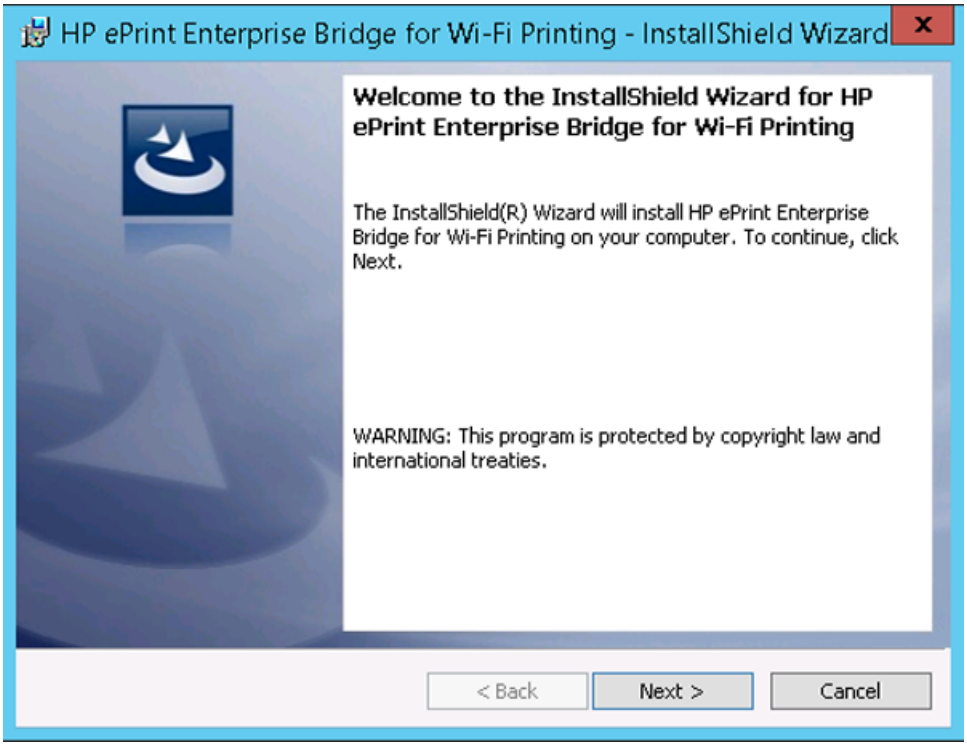


Figure 2-2 Installing new services



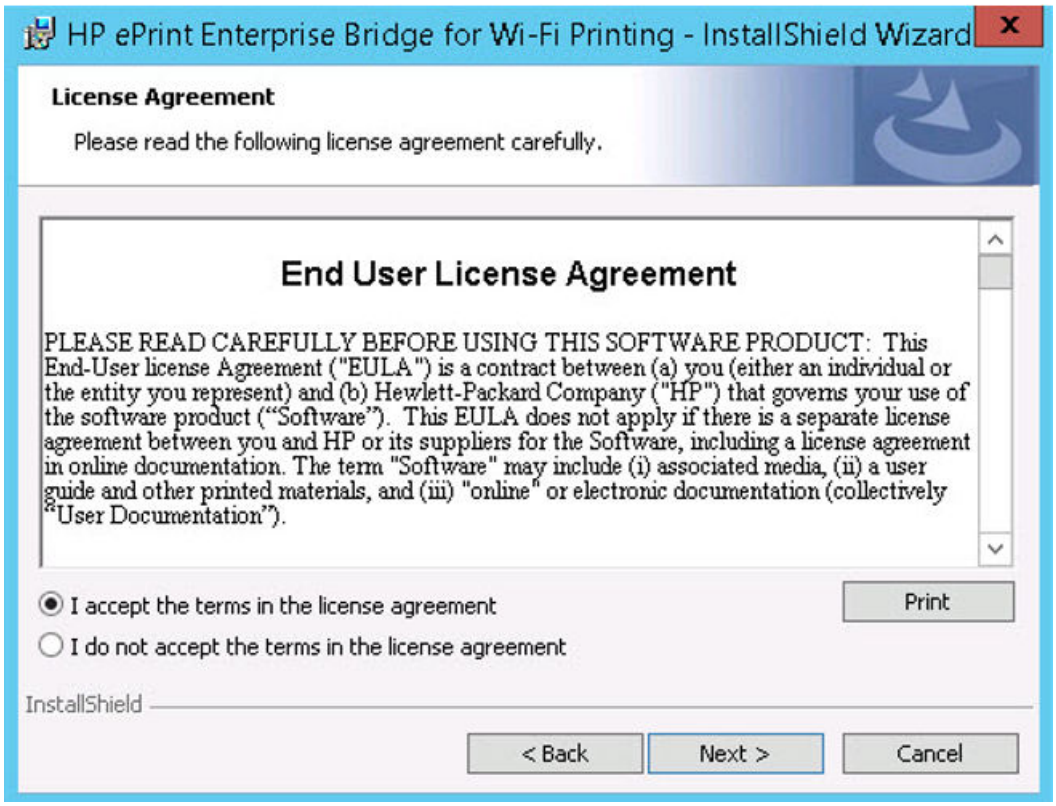
3. In the InstallShield Wizard, click **Next**.

Figure 2-3 InstallShield Wizard



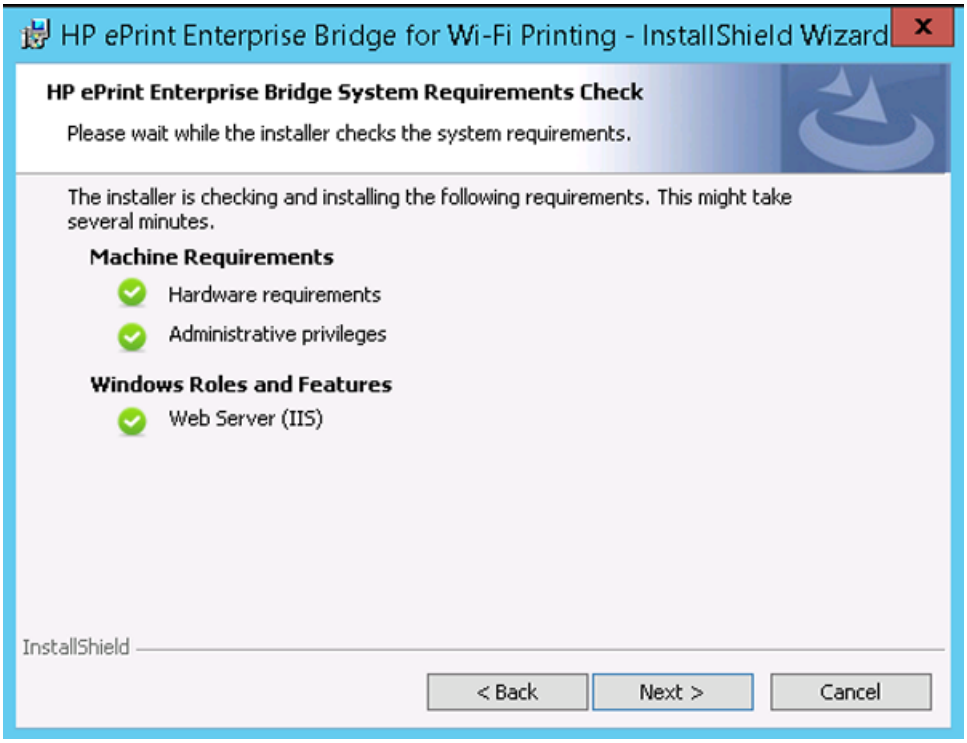
4. Accept the End User License Agreement, and click **Next**.

Figure 2-4 End User License Agreement



5. After the installer checks the system for required hardware, privileges, and installed software, and installs the required components, click **Next**.

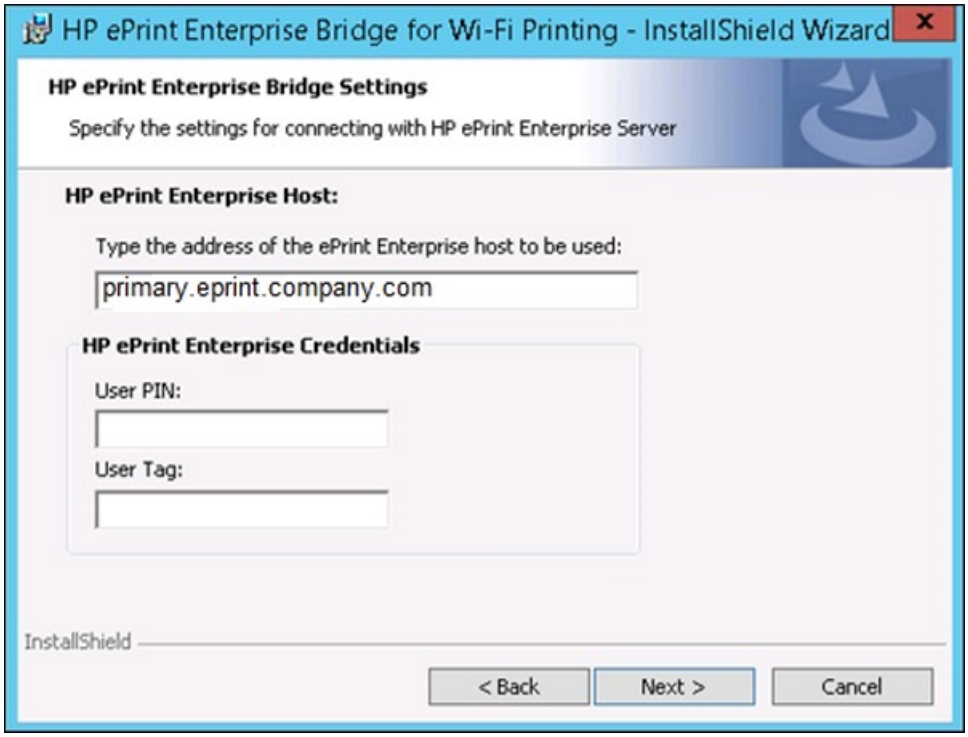
Figure 2-5 System Requirements Check



NOTE: If *Machine Requirements* and *Windows Roles and Features* are not met, the installation will fail. For more information, see the *Installation checklist for HP ePrint Enterprise Bridge* section of the *HP ePrint Enterprise Installation Checklist*. This manual can be found on the HP ePrint Enterprise support page

6. For HP ePrint Enterprise Bridge Settings, specify the following:
   - HP ePrint Enterprise host to be used
   - User PIN and User Tag

Figure 2-6 HP ePrint Enterprise Bridge Settings



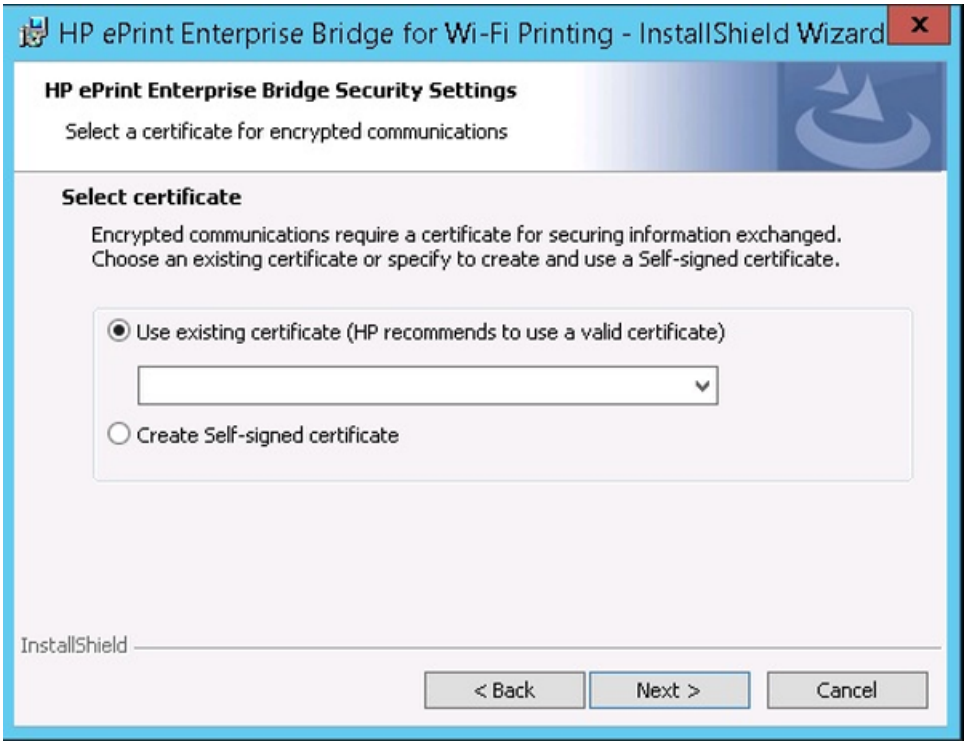
User PIN and User tag are required in order for the Wi-Fi Bridge to function. This information enables the user to access HP ePrint Enterprise Server.

Please note:

- User PIN can be found on the **View and Manage Users** page of the administration tool for the Wi-Fi Bridge user's name. For more information, see the *View and Manage Users* section of the *HP ePrint Enterprise Administration Guide*.
- User Tag can be found on the **View and Manage Bridges** page of the administration tool for the Wi-Fi Bridge user's name. For more information, see the *View and Manage Groups* section of the *HP ePrint Enterprise Administration Guide*.

7. For HP ePrint Enterprise Bridge Security Settings, select a certificate for encrypted communications. Either option is secure.
   - **Use existing certificate (HP recommends to use a valid certificate)** — Uses an existing certificate.
   - **Create Self-signed certificate** — Features an option to create a certificate.

Figure 2-7 Security settings

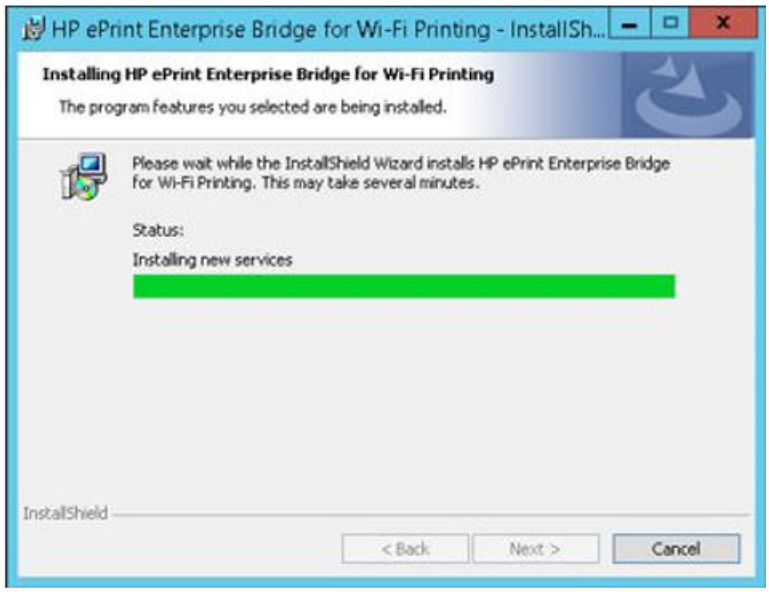


NOTE: If the server is already configured to use HTTPS binding, the administrator will not be allowed to select any other value.

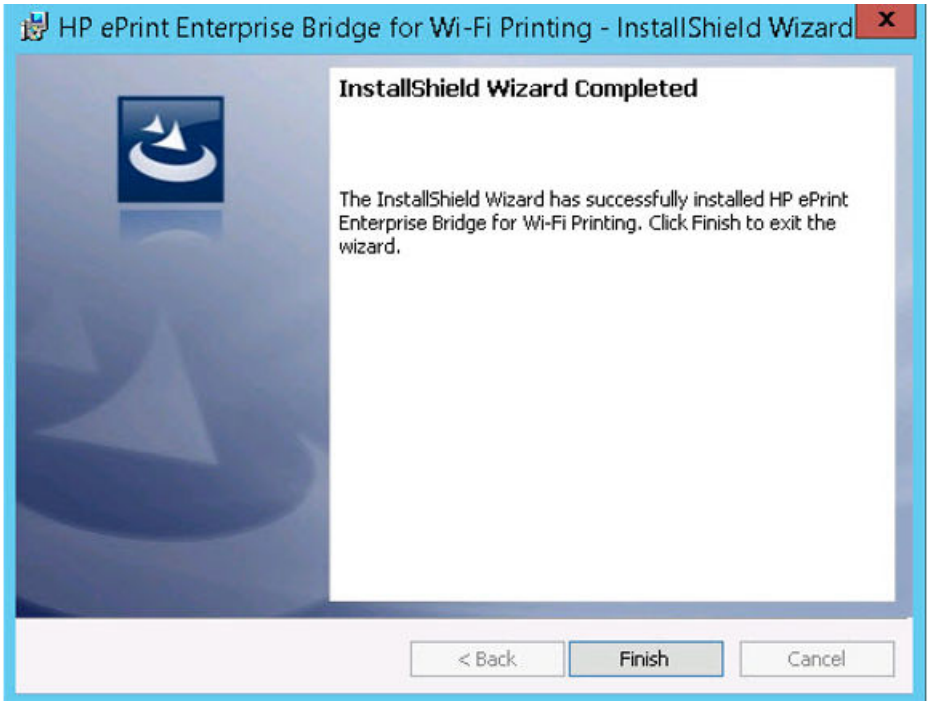
8. Click **Next**.

After installer configuration, the HP ePrint Enterprise Bridge for Wi-Fi Printing web application will be installed in the Programs folder and IIS root folder.

Figure 2-8 Installing HP ePrint Enterprise Bridge for Wi-Fi Printing — Status



9. After the installation completes, click **Finish**.



The HP ePrint Enterprise Bridge is now ready for Wi-Fi printing.

3 Uninstalling the HP ePrint Enterprise Bridge for Wi-Fi Printing

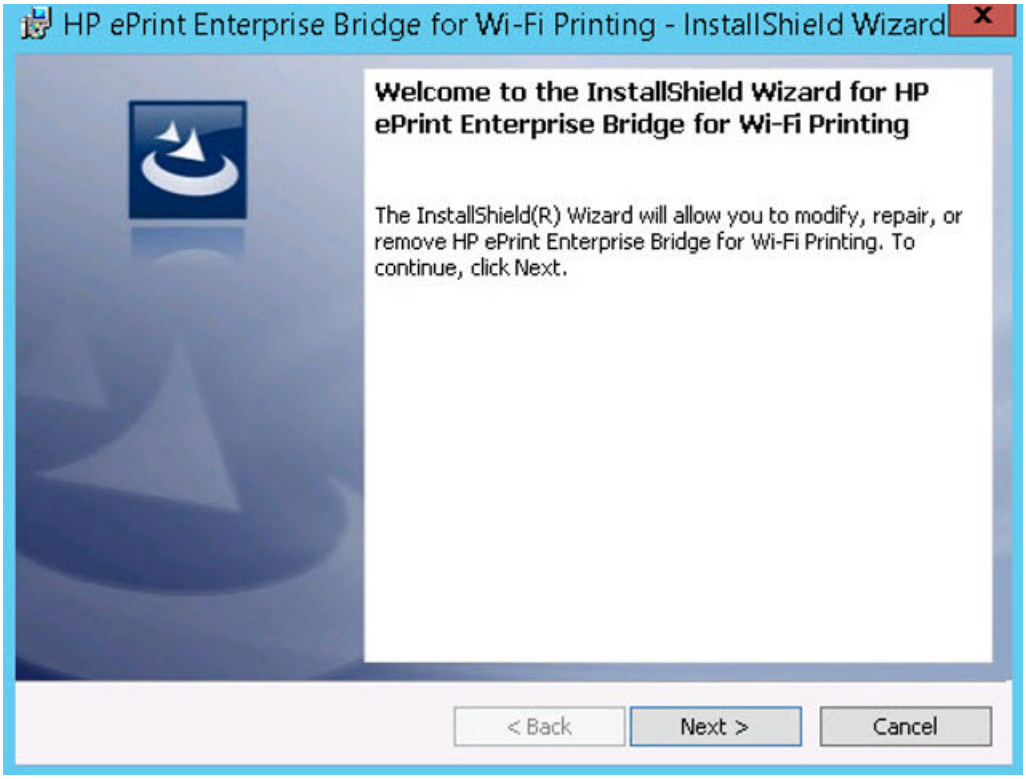
To uninstall HP ePrint Enterprise for Wi-Fi Printing from your system, use either of the following methods:

- Uninstall HP ePrint Enterprise for Wi-Fi Bridge Printing using the installation wizard
- Uninstall HP ePrint Enterprise for Wi-Fi Bridge Printing from the Control Panel

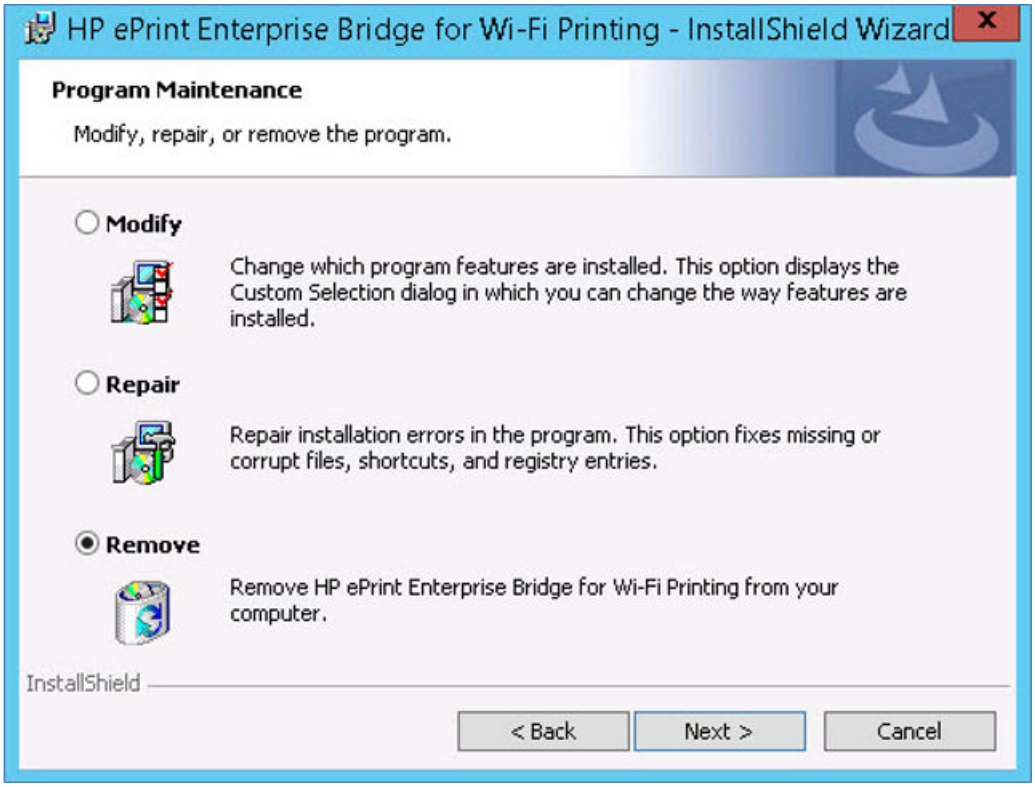
3.1 Uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing using the installation wizard

To uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing using the installation wizard, complete the following steps:

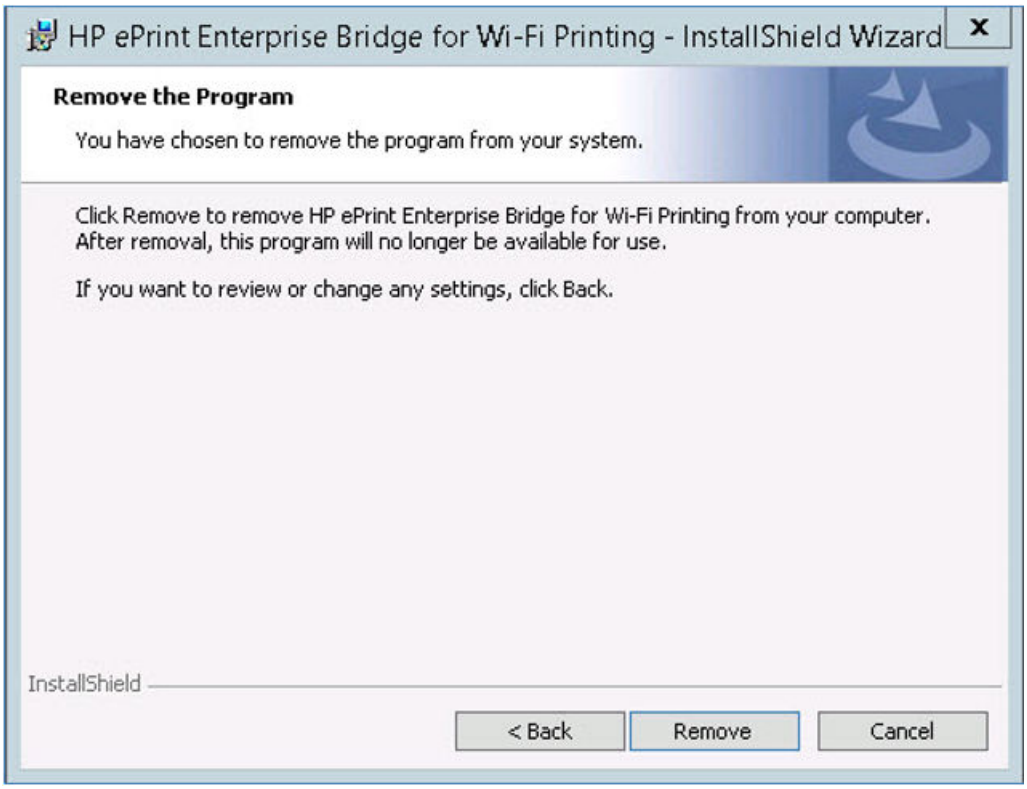
1. Double-click the executable file from the installation directory.
2. In the InstallShield Wizard window, click **Next**.



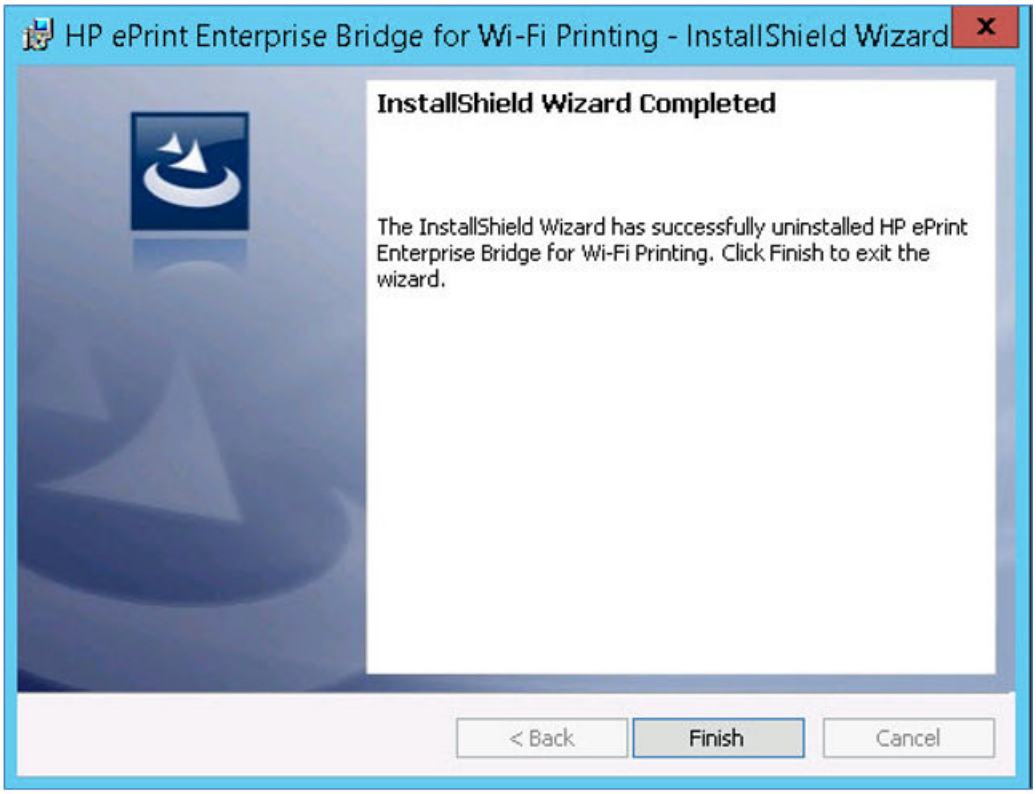
3. In the Program Maintenance window, select **Remove**, and click **Next**.



4. In Remove the Program window, click **Remove**. To exit the uninstallation wizard, click **Cancel**.



5. When uninstall completes, click **Finish** to exit the wizard.



3.2 Uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing from the Control Panel

To uninstall HP ePrint Enterprise Bridge for Wi-Fi Printing from the control panel, complete the following steps:

1. From the **Start** menu, select **Control Panel** > **Programs** > **Programs and Features**.
2. From the list of installed programs, select **HP ePrint Enterprise Bridge for Wi-Fi Printing**.
3. Click **Uninstall**.

4 Support

For assistance, contact Customer Support. For more information about customer support, refer to the *HP ePrint Enterprise Server Installation Guide*. This manual can be found on the HP ePrint Enterprise support page.