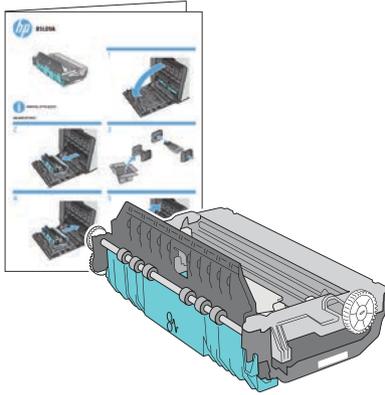




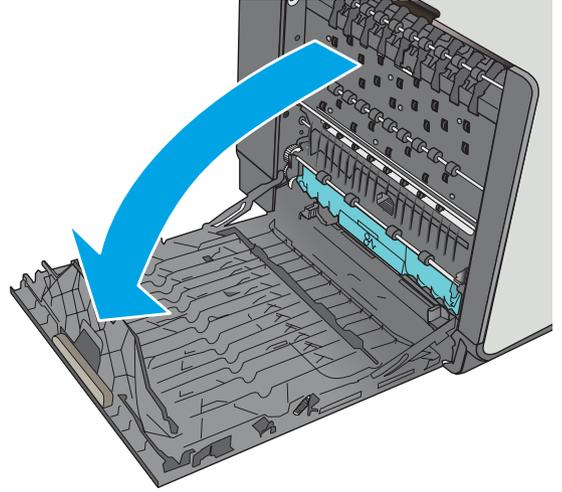
CN598-67004



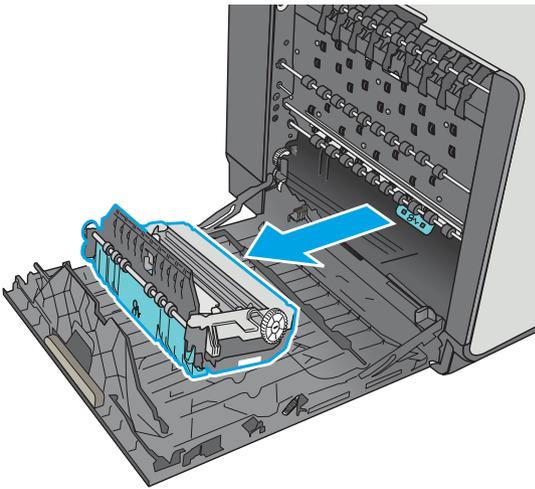
www.hp.com/support

Lea esto primero

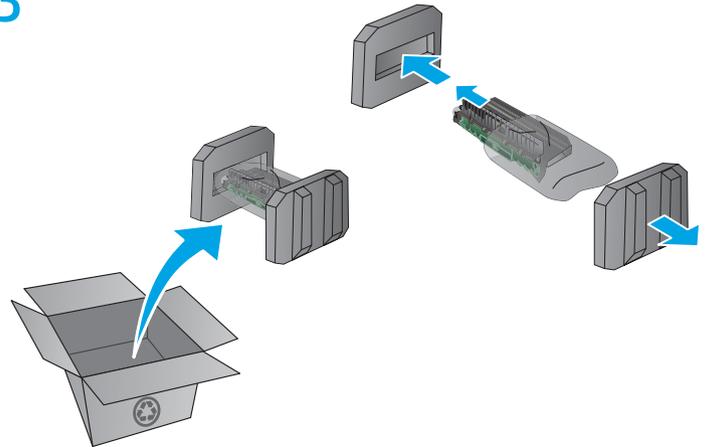
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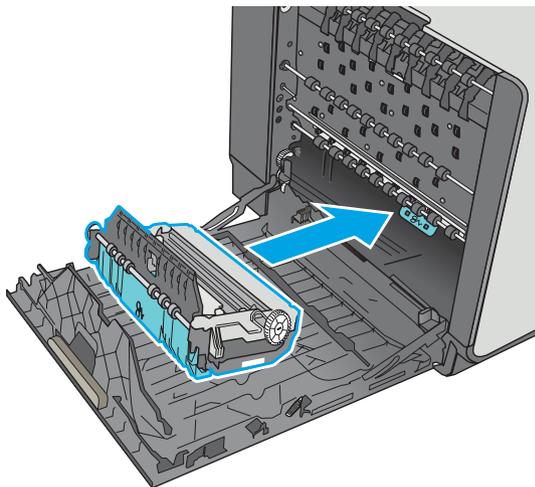
2



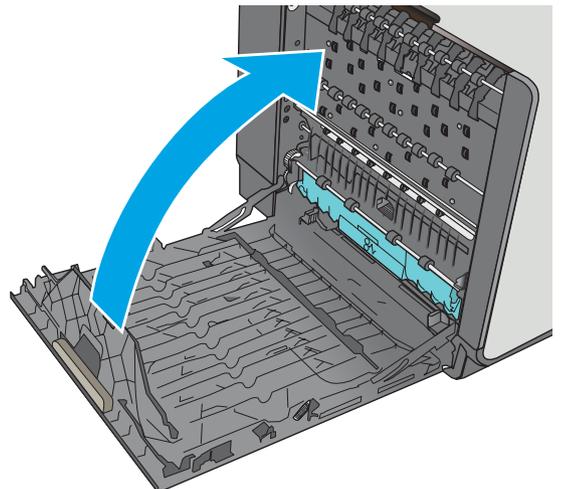
3



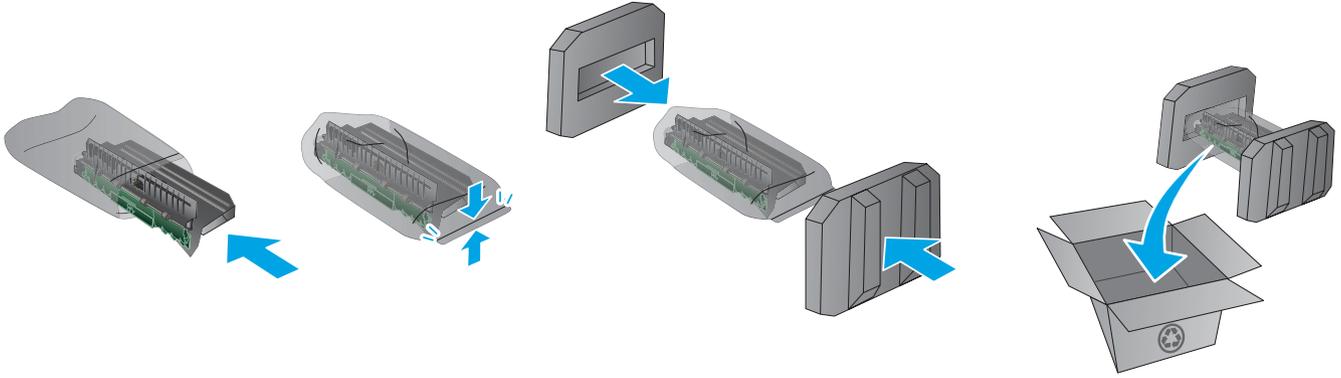
4



5



6



7

<http://www.hp.com/recycle>

1



HP ink and LaserJet toner cartridges

HP provides many free and convenient ways to recycle your used Original HP cartridges, LaserJet maintenance parts, and supplies.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✕) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✕), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✕) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
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- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✕) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✕), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✕) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.



After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

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After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.



After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✕) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✕), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✕) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

NO

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✕) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✕), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✕) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
- b. Touch **Printer Information**.
- c. On the printer information screen, look for the line labeled **FW Version**.
The FW version number is a string of letters and numbers.
- d. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
- b. Press the button next to **Print Reports**.
- c. Press **OK** next to Printer Status Report.
- d. On the Printer Status Report, look for the line that shows **Firmware Version**.
The firmware version number is a string of letters and numbers.
- e. To determine the firmware version, look for the four numbers that appear before the two letters at the end.
For example, if the firmware version number is LWP1CN1548AR, then “1548” indicates the version.

2. Reset the duplex module counter. The steps to reset the duplex module counter differ depending on the firmware version and model of your printer.

For units running firmware version 1548 or later, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙).
- b. Touch **Tools**.
- c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
- c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✕) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✕), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✕) to return to the Home screen.

After you have installed the replacement duplexer/ink container, follow these steps to reset the duplex module counter.

1. Determine the firmware version on your printer. The steps for obtaining the firmware version will differ depending on your printer model. Find your printer model in the options below, and then follow the steps provided to obtain the firmware version.

For X476, X551, and X576 models:

- a. From the Home screen on the printer control panel, touch the “?” that appears at the top right corner of the screen.
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- c. On the printer information screen, look for the line labeled **FW Version**.
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For X476, X551, and X576 models:

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- b. Touch **Tools**.
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- d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
- b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
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For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
- b. Touch the **Support** menu.
- c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
- d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
- e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Touch **OK** to reset the counter.
- g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
- b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
- c. Press **OK**.
- d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
- e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
- f. Press **OK** to reset the counter.
- g. Press the Cancel button (✖) to return to the Home screen.

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For X451 models:

- a. From the Home screen on the printer control panel, press the button next to **Setup**.
 - b. Press the button next to **Print Reports**.
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 - d. On the Printer Status Report, look for the line that shows **Firmware Version**.
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For X476, X551, and X576 models:

- a. From the Home screen, touch the Right arrow (▶), and then touch the Setup icon (⚙️).
 - b. Touch **Tools**.
 - c. Touch the down arrow (▼) until **Replace Duplex Module** appears.
 - d. Touch **Replace Duplex Module** then touch **OK**.

For X451 models:

- a. From the Home screen, press the button next to **Setup**.
 - b. Press the bottom right ATM button until **Tools** displays, and press **OK**.
 - c. Press the bottom right ATM button until **Reset Duplex Module** displays, and then press **OK**.

For units running firmware versions older than 1548, find your printer model in the options below, and then follow the steps provided to reset the duplex module counter.

For X476, X551, and X576 models:

- a. From the Home screen, touch the Back button (⏪) four times.
 - b. Touch the **Support** menu.
 - c. Touch the Right arrow button (▶) until **System Configuration Menu** displays, and then touch **OK**.
 - d. Touch the Right arrow button (▶) until **Service Ink Container or Duplex Module** displays, and then touch **OK**.
 - e. Touch the Right arrow button (▶) until **Replace Duplex Module** displays, and then touch **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
 - f. Touch **OK** to reset the counter.
 - g. Touch the Cancel button (✖) about four times until you return to the Home Screen.

For X451 models:

- a. From the Home screen, press the Back button (⏪) to get to the ink levels screen.
 - b. From the ink levels screen, press the Back button (⏪), press the Cancel button (✖), and then press the Back button (⏪) two more times. The Support Menu option will display.
 - c. Press **OK**.
 - d. Press the bottom right ATM button until **Service Ink Container or Duplex Module** displays, and then press **OK**.
 - e. Press the bottom right ATM button until **Replace Duplex Module** displays, and then press **OK**.
The message “**Installed New Duplex Module?**” will display on the screen.
 - f. Press **OK** to reset the counter.
 - g. Press the Cancel button (✖) to return to the Home screen.

产品中有害物质或元素的名称及含量
根据中国《电子信息产品污染控制管理办法》



零件描述	有害物质					
	铅	汞	镉	六价铬	多溴联苯	多溴联苯醚
外壳和托盘*	0	0	0	0	0	0
电线*	0	0	0	0	0	0
印刷电路板*	X	0	0	0	0	0
打印系统*	X	0	0	0	0	0
显示器*	X	0	0	0	0	0
喷墨打印机墨盒*	0	0	0	0	0	0
驱动光盘*	X	0	0	0	0	0
扫描仪*	X	X	0	0	0	0
网络配件*	X	0	0	0	0	0
电池板*	X	0	0	0	0	0
自动双面打印系统*	0	0	0	0	0	0
外部电源*	X	0	0	0	0	0

本表格依据 SJ/T 11364 的规定编制。
0: 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。
此表中所有名称中含“X”的部件均符合欧盟 RoHS 立法。
注: 环保使用期限的参考标识取决于产品正常工作的温度和湿度等条件

Restriction on Hazardous Substances statement (India)

This product complies with the “India E-waste Rule 2011” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Tehlikeli Maddelere İlişkin Kısıtlama ifadesi (Türkiye)

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur

Обмеження згідно Положення про шкідливі речовини (Україна)

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057



Não descarte o produto eletrônico em lixo comum

Este produto eletrônico e seus componentes não devem ser descartados no lixo comum, pois embora estejam em conformidade com padrões mundiais de restrição a substâncias nocivas, podem conter, ainda que em quantidades mínimas, substâncias impactantes ao meio ambiente. Ao final da vida útil deste produto, o usuário deverá entregá-lo à HP. A não observância dessa orientação sujeitará o infrator às sanções previstas em lei.

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