



LaserJet Pro M101-M104, LaserJet Ultra M105-M106 入门指南 Getting Started Guide



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www.hp.com/support/ljM101



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! 重要信息:

首先，执行打印机硬件设置海报上的**步骤 1-3**，然后继续执行**步骤 4**。



4. 设置控制面板

在打印机控制面板上，检查 LED 指示灯状态，然后再开始安装软件。

5. 选择连接方法

USB 直接连接打印机和计算机

使用 A 转 B 型 USB 电缆。

Windows

1. 安装软件之前请勿连接 USB 电缆。安装过程将适时提示连接电缆。如果已连接电缆，则在安装过程提示连接电缆时重新启动打印机。
2. 继续执行“6. 下载和安装软件”。

OS X

1. 在安装软件之前，使用 USB 电缆连接计算机和打印机。
2. 继续执行“6. 下载和安装软件”。

有线（以太网）网络连接 （可选）


使用标准网络电缆。

1. 使用网络电缆连接打印机和网络。等待几分钟，让打印机获取网络地址。
2. 继续执行“6. 下载和安装软件”。

执行无线安装（仅限无线型号）

在开始安装之前，确认无线接入点正常工作。确保打印机、路由器和计算机全部开启，并且计算机与打印机连接到同一无线网络。

1. 将 CD 放入 CD-ROM 驱动器，导航到 **setup.exe** 并双击它。当显示“打印机连接”对话框时，选择**与设备建立无线连接**。
2. 按照屏幕上的说明进行操作。
3. 选择软件检测到的打印机。如果安装程序检测不到打印机，则手动输入打印机的 IP 地址以继续安装。

 **注：**打印配置页以查找打印机的 IP 地址。在打印机控制面板上，按住“恢复/取消”按钮 5 秒，然后松开“恢复/取消”按钮以打印配置页。配置页上的“网络信息”部分中列出该 IP 地址。

手动配置 IP 地址

有关如何手动配置 IP 地址的信息，请参阅打印机《用户指南》，网址为 www.hp.com/support/ljm101。

6. 下载和安装软件

方法 1: 下载 HP Easy Start (Windows 和 OS X)

1. 访问 123.hp.com/laserjet, 然后单击**下载**。
2. 按屏幕上的说明和提示将文件保存到计算机。
3. 从保存软件文件的文件夹中启动该文件。

方法 2: 从打印机支持网站下载 (Windows 和 OS X)

1. 访问 www.hp.com/support/ijM101。
2. 选择**软件和驱动程序**。
3. 下载适用于您的打印机型号和操作系统的软件。
4. 从保存软件文件的文件夹中启动该文件。

方法 3: 从打印机 CD 安装 (仅限 Windows)

1. 将打印机 CD 插入计算机。
2. 按照屏幕上的说明安装软件。有关详细信息, 请参阅打印机 CD 上的安装说明。

7. 移动打印 (可选)

7.1 将设备连接到无线网络

要从手机或平板电脑进行打印, 请将该设备与打印机连接到同一无线网络。

Apple iOS 设备 (AirPrint) 打开要打印的项, 然后选择“操作”图标。依次选择**打印**、**本打印机**、**打印**。

Android 设备 (4.4 或更高版本) 打开要打印的项, 然后选择**菜单**按钮。依次选择**打印**、**本打印机**、**打印**。

某些设备需要从 Google Play 商店下载“HP Print Service 插件”应用程序。

Windows Phone 从 Windows 应用商店下载“HP AiO Remote”应用程序。

详细了解移动打印

有关这些和其他操作系统 (Chrome/Google 云打印) 的进一步信息, 请访问
“www.hp.com/go/LaserJetMobilePrinting”
或扫描下方二维码。




7.2 Wi-Fi Direct (仅限无线型号)

通过 Wi-Fi Direct, 智能手机、平板电脑或计算机等支持 Wi-Fi 的设备可直接与打印机建立无线网络连接, 而不必使用无线路由器或接入点。连接到打印机的 Wi-Fi Direct 信号与将支持 Wi-Fi 的设备连接到新的无线网络或热点的方式相同。

启用 Wi-Fi Direct

通过以下步骤在 HP 内嵌式 Web 服务器 (EWS) 中启用 HP Web 服务:

1. 将打印机连接到网络, 然后打印配置页以获取打印机 IP 地址。

 **注:** 要手动设置 IP 地址或自动配置它, 请参阅《用户指南》中的“配置网络产品”。

2. 打开 Web 浏览器, 在地址行中输入打印机 IP 地址, 然后按 **ENTER**。 **IP 地址示例:** 192.168.0.1
3. 在 HP EWS 中, 选择**网络**选项卡。
4. 依次选择 **Wi-Fi Direct 设置页**、**开**, 然后单击**应用**。

8. 设置通过电子邮件的 HP ePrint (可选)

使用通过电子邮件的 HP ePrint 打印文档时，只需从任何支持电子邮件的设备（甚至可从不在同一网络上的设备）将这些文档作为电子邮件附件发送到打印机的电子邮件地址即可。

要使用通过电子邮件的 HP ePrint，打印机必须满足以下这些要求：

- 打印机必须连接到无线网络并可访问 Internet。
- 打印机上必须启用 HP Web 服务，并且打印机必须注册到 HP Connected。

启用 HP Web 服务 (仅限无线型号)

1. 在打印机连接到 HP 内嵌式 Web 服务器 (EWS) 之后，打印配置页并找出打印机 IP 地址。
2. 在计算机上打开 Web 浏览器，然后在地址行中输入打印机 IP 地址。随后将打开 HP EWS。
3. 单击 **HP Web 服务** 选项卡。如果网络使用代理服务器，则执行以下操作：
 - 选择 **代理设置** 选项卡。
 - 选中 **如果网络使用代理服务器访问 Internet，则选中此框** 复选框。
 - 在 **代理服务器** 字段中，输入代理服务器地址和端口号，然后单击 **应用** 按钮。
4. 选择 **HP Web 服务** 选项卡，然后单击 **启用** 按钮。打印机配置 Internet 连接，然后显示一条消息，指示将打印信息表
5. 单击 **确定** 按钮。随后将打印一张 ePrint 页。在 ePrint 页上，查找自动分配给打印机的电子邮件地址。

故障排除

用户指南

《用户指南》中含有打印机使用和故障排除信息。可在打印机 CD 和 Web 上找到它：

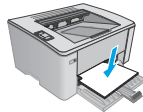
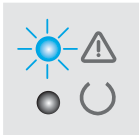
1. 访问 www.hp.com/support/ijM101。
2. 从列表中选择打印机或类别，然后单击 **用户指南**。

检查固件更新

1. 访问 www.hp.com/support/ijM101。
2. 从列表中选择打印机或类别，然后单击 **驱动程序**。
3. 选择操作系统，然后单击 **下一步** 按钮。
4. 选择 **固件**，然后单击 **下载** 按钮。

解决错误代码消息 (首次使用)

| 错误代码 | 操作 |
|-----------|---------|
| “注意”指示灯闪烁 | 将纸张装入纸盘 |



其他支持资源

有关 HP 对打印机的全方位帮助，请访问 www.hp.com/support/ijM101：

- 解决问题
- 查找高级配置说明
- 下载软件更新
- 加入支持论坛
- 查找保修和监管信息
- 访问移动打印资源

无线网络连接 (仅限无线型号)

- 确认打印机和无线路由器均已开启且通电。还要确保无线开关已开启。
- 确认打印机在无线网络的覆盖范围内。对于大多数网络，打印机与无线接入点（无线路由器）的距离必须在 30 米（100 英尺）以内。
- 确认计算机上装有打印驱动程序。
- 确认计算机与打印机连接到同一无线网络。
- 对于 Mac，确认无线路由器支持 Bonjour。
- 重新启动无线路由器。

! IMPORTANT:

First, follow **Steps 1 - 3** on the printer hardware setup poster, then continue with **Step 4**.



4. Set up the control panel

At the printer control panel, check the LED status before beginning software installation.

5. Select a connection method

USB connection directly between the printer and the computer

Use an A-to-B type USB cable.

Windows

1. Do not connect the USB cable before installing the software. The installation process prompts to connect the cable at the appropriate time. If the cable is already connected, restart the printer when installation prompts to connect the cable.
2. Continue to **"6. Download and install the software."**

OS X

1. Connect the USB cable between the computer and the printer before installing the software.
2. Continue to **"6. Download and install the software."**

Wired (Ethernet) network connection (optional)


Use a standard network cable.

1. Connect the network cable to the printer and to the network. Wait a few minutes for the printer to acquire a network address.
2. Continue to **"6. Download and install the software."**

Perform a wireless installation (wireless models only)

Before starting the installation, verify that the wireless access point is working correctly. Make sure that the printer, router, and computer are all turned on and that the computer is connected to the same wireless network that the printer will be connected to.

1. Place the CD in the CD-ROM drive, navigate to **setup.exe** and double click. When the Printer connections dialog appears, choose **Make a wireless connection to the device**.
2. Follow the on-screen instructions.
3. Select the printer detected by the software. If the printer cannot be detected by the installer, manually input the printer's IP address to continue the installation.

 **NOTE:** Print a configuration page to find the printer's IP address. At the printer control panel, press and hold the Resume/Cancel button for 5 seconds, and then release the Resume/Cancel button to print the configuration page. The IP address is listed on the configuration page in the Network Information section.

Manually configure the IP address

See the printer user guide for information on how to manually configure the IP address www.hp.com/support/ljM101.

6. Download and install the software



Method 1: Download HP Easy Start (Windows and OS X)

1. Go to 123.hp.com/laserjet, and click **Download**.
2. Follow the on-screen instructions and prompts to save the file to the computer.
3. Launch the software file from the folder where the file was saved.



Method 2: Download from the printer support website (Windows and OS X)

1. Go to www.hp.com/support/ljM101.
2. Select **Software and drivers**.
3. Download the software for your printer model and operating system.
4. Launch the software file from the folder where the file was saved.



Method 3: Install from the printer CD (Windows only)

1. Insert the printer CD into the computer.
2. Follow the on-screen instructions to install the software. For more information see the Install Notes on the printer CD.

7. Mobile printing (optional)

7.1 Connect the device to the wireless network

To print from a phone or tablet, connect the device to the same wireless network as the printer.

Apple iOS devices (AirPrint) Open the item to print, and select the Action icon. Select **Print**, select the printer, and then select **Print**.

Android devices (4.4 or newer) Open the item to print, and select the **Menu** button. Select **Print**, select the printer, and select **Print**.

Some devices require downloading the HP Print Service plugin app from the Google Play store.

Windows Phone Download the HP AiO Remote app from the Windows Store.

Learn more about mobile printing

For further information on these and other operating systems (Chrome/Google Cloud Print) go to "www.hp.com/go/LaserJetMobilePrinting" or scan the QR code below.



7.2 Wi-Fi Direct (wireless models only)

Wi-Fi Direct allows Wi-Fi capable devices, such as smart phones, tablets, or computers, to make wireless network connection directly to the printer without using a wireless router or access point. Connect to the printer's Wi-Fi Direct signal the same way Wi-Fi capable devices are connected to a new wireless network or hotspot.

Enable Wi-Fi Direct

Enable HP Web Services in the HP Embedded Web Server (EWS) by following these steps:

1. Connect the printer to a network, and print a configuration page to get the printer IP address.
- NOTE:** To set the IP address manually or configure it automatically, see "Configure the network product" in the user guide.
2. Open a web browser, enter the printer IP address into the address line, and then press **ENTER**. **Example IP address:** 192.168.0.1
 3. In the HP EWS, select the **Networking** tab.
 4. Select the **Wi-Fi Direct Setup** page, select **On**, and then click **Apply**.

8. Set up HP ePrint via email (optional)

Use HP ePrint via email to print documents by sending them as an email attachment to the printer's email address from any email enabled device, even from devices that are not on the same network.

To use HP ePrint via email, the printer must meet these requirements:

- The printer must be connected to wireless network and have Internet access.
- HP Web Services must be enabled on the printer, and the printer must be registered with HP Connected.

Enable HP Web Services (wireless models only)

1. After the printer is connected to the HP Embedded Web Server (EWS), print a configuration page and identify the printer IP address.
2. At the computer, open a web browser and enter the printer IP address into the address line. The HP EWS opens.
3. Click the **HP Web Services** tab. If the network uses a proxy server do the following:
 - Select the **Proxy Settings** tab.
 - Select the **Check this box if your network uses a proxy server to access the Internet** check box.
 - In the **Proxy Server** field, enter the proxy server address and port number, and then click the **Apply** button.
4. Select the **HP Web Services** tab, and click the **Enable** button. The printer configures the connection to the Internet, and then a message appears indicating an information sheet will print
5. Click the **OK** button. An ePrint page prints out. On the ePrint page, look for the e-mail address that is automatically assigned to the printer.

Troubleshooting

User guide

The user guide includes printer usage and troubleshooting information. It is available on the printer CD and on the Web:

1. Go to www.hp.com/support/ljM101.
2. Select a printer or category from the list, and then click **User Guides**.

Check for firmware updates

1. Go to www.hp.com/support/ljM101.
2. Select a printer or category from the list, and then click **Drivers**.
3. Select the operating system, and then click the **Next** button.
4. Select **Firmware**, and then click the **Download** button.

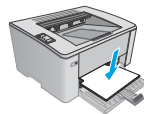
Resolve error code messages (First Use)

Error code

Attention light is blinking

Action

Load the paper into the tray



Additional support resources

For HP's all-inclusive help for the printer, go to www.hp.com/support/ljM101:

- Solve problems
- Find advanced configuration instructions
- Download software updates
- Join support forums
- Find warranty and regulatory information
- Access mobile printing resources

Wireless network connection (wireless models only)

- Verify that the printer and wireless router are turned on and have power. Also make sure the wireless switch is turned on.
- Verify that the printer is within the range of the wireless network. For most networks, the printer must be within 30 m (100 ft) of the wireless access point (wireless router).
- Verify that the print driver is installed on the computer.
- Verify that the computer and printer connect to the same wireless network.
- For Mac, verify that the wireless router supports Bonjour.
- Restart the wireless router.

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FCC 规则

本设备经测试，确认符合 FCC 规则第 15 部分有关 B 级数字设备的限制规定。这些限制旨在为防止住宅安装中的有害干扰提供合理保护。本设备会产生、使用并可能辐射射频能量。如果不按照说明进行安装和使用，可能会对无线电通信造成有害干扰。但也不能保证在特定的安装中不会产生干扰的问题。如果本设备确实对无线电或电视接收造成干扰（可以通过开关设备来确定），可通过以下一种或多种措施排除干扰：

- 重新调整接收天线的方向或位置。
- 增加设备和接收器之间的距离。
- 将设备连接到与接收器不在同一电路上的插座。
- 咨询代理商或经验丰富的无线电/电视技术人员。

未经 HP 公司的明确同意而擅自更改或改动本产品，用户可能会失去使用此设备的权利。根据 FCC 规则第 15 部分有关 B 级数字设备的限制规定，用户必须使用屏蔽的接口电缆。有关更多管制信息，请参阅电子版《用户指南》。对于由提供或使用本信息所引起的任何直接、间接、偶然、继发性或其它损失，HP 概不负责。

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FCC Regulations

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio-frequency energy. If this equipment is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between equipment and receiver.
- Connect equipment to an outlet on a circuit different from that to which the receiver is located.
- Consult your dealer or an experienced radio/TV technician.

Any changes or modifications to the product that are not expressly approved by HP could void the user's authority to operate this equipment. Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC rules. For more regulatory information, see the electronic user guide. HP shall not be liable for any direct, indirect, incidental, consequential, or other damage alleged in connection with the furnishing or use of this information.

