HP LaserJet Pro M14-M17 Reference Guide

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Need Help?

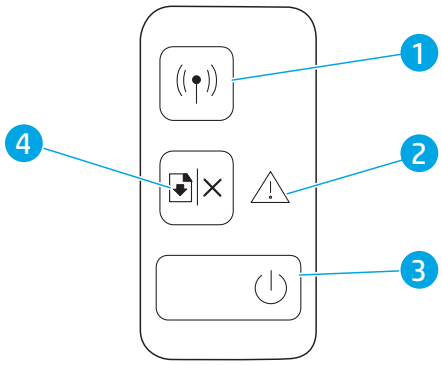
Go to www.hp.com/support/ljM14

- Download the software for your printer model and operating system.
- Find user guide and troubleshooting information.
- Check for firmware updates.
- HP's all-inclusive help for the printer.

FAQ

For frequently asked questions, go to www.hp.com/support/ljM14FAQ or scan the QR code.

Control Panel View



1 Wireless button and LED (wireless models only)
2 Attention LED
3 Power button/Ready LED
4 Resume/Cancel button

Control Panel Light Patterns

Ready	Processing	Initialization/Cleaning/Cooling down	Error/Manual Feed/Manual Duplex/ Out of paper

Mobile printing (Wireless models only)

Learn more about mobile printing

The product supports AirPrint and Wi-Fi Direct. For more mobile printing information, scan the QR code or go to www.hp.com/go/LaserJetMobilePrinting.

NOTE: To use Wi-Fi Direct, make sure it is enabled. To check Wi-Fi Direct name and password (pin), print a configuration report by pressing and holding the Resume/Cancel button until the Ready LED starts blinking, and then release the button.

W2G50-90915

Troubleshooting

User guide

The user guide includes printer usage and troubleshooting information. Go to www.hp.com/support/ljM14.

Wireless connection setup troubleshooting

NOTE: Only 2.4 GHz band is supported.

Verify that the printer is within the range of the wireless network. For most networks, the printer must be within 30 m (100 ft) of the wireless access point (wireless router). A USB cable might be required for temporary connection between the printer and the computer. To ensure that the wireless setup information synchronizes correctly, do not connect the USB cable until prompted to do so.

Follow these steps to restore the network settings:

1. Remove the USB cable from the printer.
2. Press and hold the Wireless button on the printer control panel for 20 seconds.
3. When the Attention ⚠ LED and the Power ⏻ LED start blinking together, release the Wireless button. The printer restarts automatically.
4. When the Ready ⏻ LED is on, continue to install the software.

If your router supports Wi-Fi Protected Setup (WPS) mode, try to connect through this mode:

1. Press the WPS button on your router.
2. Within two minutes, press and hold the Wireless button on the printer control panel for at least three seconds, and then release the button. The Wireless LED and the Ready ⏻ LED start blinking together.
3. Wait while the printer automatically establishes the network connection. It takes up to two minutes. When the network connection is established, the Wireless LED stops blinking and remains on.
4. Continue to install the software.

Check the Wireless LED status from the printer control panel:

1. If the Wireless LED is off, it means that the wireless connection is not established.
   a. Press the Wireless button on the printer control panel.
   b. After the Wireless LED starts blinking, continue to install the software. When the network connection is established, the Wireless LED stops blinking and remains on.
2. If the Wireless LED is on, it means that the wireless connection is established.
   a. Check the network name (SSID) info on the Configuration Report/Network Summary: Press and hold the Resume/Cancel button until the Power/Ready ⏻ LED starts blinking. After you release the Resume/Cancel button, the Configuration Report/Network Summary prints.
   b. Make sure the computer is connected to the same wireless network to which you are connecting the printer.
   c. Continue to install the software.
3. If the Wireless LED is blinking, it means that the wireless connection is not established.
   a. Restart the printer and the router.
   b. Manually connect the printer to your wireless network. Use Wi-Fi Protected Setup (WPS) to connect the printer if the router supports WPS, or continue to the next step.
   c. Uninstall and reinstall the HP software.

Wireless printing

For more information on wireless printing and wireless setup, go to www.hp.com/go/wirelessprinting.

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Butuh Bantuan?

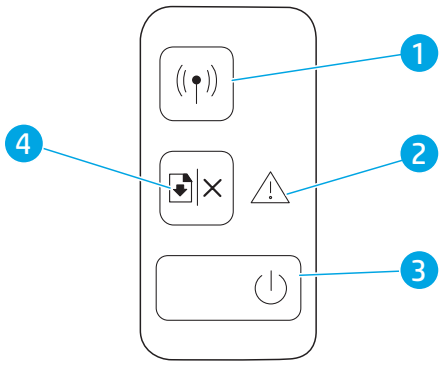
Kunjungi www.hp.com/support/ljM14

- Men-download perangkat lunak untuk model printer dan sistem operasi Anda.
- Menemukan panduan pengguna dan informasi pemecahan masalah.
- Memeriksa pembaruan firmware.
- Bantuan lengkap menyeluruh HP untuk printer.

Pertanyaan Umum

Untuk pertanyaan umum, kunjungi www.hp.com/support/ljM14FAQ atau pindai kode QR.

Tampilan Panel Kontrol



1 Tombol nirkabel dan LED (hanya model nirkabel)
2 LED Peringatan
3 Tombol Daya/LED Siap
4 Tombol Lanjutkan/Batal

Panel Kontrol Pola Lampu

Siap	Memproses	Inisialisasi/Pembersihan/Pendinginan	Kesalahan/Pengisian Manual/Dupleks Manual/Kertas Habis

Pencetakan mobile (hanya model nirkabel)

Selengkapnya tentang pencetakan mobile

Produk ini mendukung AirPrint dan Wi-Fi Direct. Untuk informasi lebih lanjut tentang pencetakan mobile, pindai kode QR atau kunjungi www.hp.com/go/LaserJetMobilePrinting.

CATATAN: Untuk menggunakan Wi-Fi Direct, pastikan fitur ini diaktifkan. Untuk mengetahui nama dan kata sandi (pin) Wi-Fi Direct, cetak laporan konfigurasi dengan menekan lama tombol Lanjutkan/Batal hingga lampu LED Siap mulai berkedip, lalu lepas tombol.

Mengatasi masalah

Panduan pengguna

Panduan pengguna mencakup informasi tentang penggunaan printer dan mengatasi masalah. Kunjungi www.hp.com/support/ljM14.

Cara mengatasi masalah konfigurasi sambungan nirkabel

CATATAN: Hanya mendukung pita 2,4 GHz.

Pastikan printer telah berada dalam jangkauan jaringan nirkabel. Untuk sebagian besar jaringan, printer harus berada dalam jarak 30 m (100 kaki) dari jalur akses nirkabel (router nirkabel). Kabel USB mungkin diperlukan untuk membuat sambungan sementara antara printer dan komputer. Untuk memastikan bahwa informasi konfigurasi nirkabel telah disinkronisasi dengan benar, jangan sambungkan kabel USB hingga Anda diminta untuk melakukannya.

Ikuti langkah-langkah ini untuk memulihkan pengaturan jaringan:

1. Lepaskan kabel USB dari printer.
2. Tekan terus tombol Nirkabel pada panel kontrol printer selama 20 detik.
3. Bila LED Peringatan dan LED Daya mulai berkedip bersama, lepas tombol Nirkabel. Printer akan dihidupkan ulang secara otomatis.
4. Bila LED Siap menyala, lanjutkan dengan menginstal perangkat lunak.

Jika router mendukung mode WPS (Wi-Fi Protected Setup), coba sambungkan melalui mode ini:

1. Tekan tombol WPS pada router.
2. Dalam dua menit, tekan dan tahan tombol Nirkabel pada panel kontrol printer selama minimum tiga detik, lalu lepas tombol tersebut. LED Nirkabel dan LED Siap mulai berkedip secara bersamaan.
3. Tunggu sementara printer menetapkan sambungan jaringan secara otomatis. Proses ini berlangsung selama maksimum dua menit. Setelah sambungan jaringan ditetapkan, LED Nirkabel akan berhenti berkedip dan tetap menyala.
4. Lanjutkan dengan menginstal perangkat lunak.

Periksa status LED Nirkabel dari panel kontrol printer:

1. Jika LED Nirkabel mati, berarti sambungan nirkabel tidak ditetapkan.
   a. Tekan tombol Nirkabel di panel kontrol printer.
   b. Setelah LED Nirkabel mulai berkedip, lanjutkan untuk menginstal perangkat lunak. Setelah sambungan jaringan ditetapkan, LED Nirkabel akan berhenti berkedip dan tetap menyala.
2. Jika LED Nirkabel menyala, ini berarti sambungan nirkabel telah ditetapkan.
   a. Periksa informasi nama jaringan (SSID) pada Laporan Konfigurasi/Ringkasan Jaringan: Tekan terus tombol Lanjutkan/Batal hingga LED Daya/Siap mulai berkedip. Setelah tombol Lanjutkan/Batal dilepas, Laporan Konfigurasi/Ringkasan Jaringan akan dicetak.
   b. Pastikan komputer telah tersambung ke jaringan nirkabel yang sama seperti yang digunakan untuk menyambungkan printer.
   c. Lanjutkan dengan menginstal perangkat lunak.
3. Jika LED Nirkabel berkedip, ini berarti sambungan nirkabel tidak ditetapkan.
   a. Hidupkan ulang printer dan router.
   b. Sambungkan printer secara manual ke jaringan nirkabel. Gunakan WPS (Wi-Fi Protected Setup) untuk menyambungkan printer jika router mendukung WPS, atau lanjutkan ke langkah berikutnya.
   c. Hapus kemudian instal ulang perangkat lunak HP.

Pencetakan nirkabel

Untuk informasi selengkapnya tentang pencetakan dan konfigurasi nirkabel, kunjungi www.hp.com/go/wirelessprinting.

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도움말 정보?

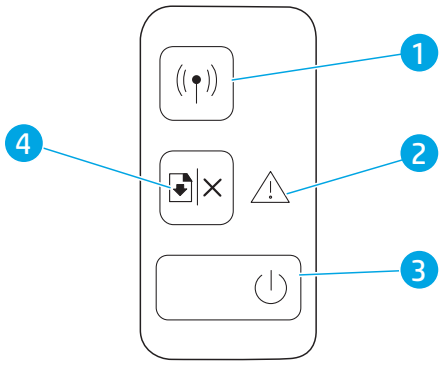
www.hp.com/support/ljM14에서 확인하십시오.

- 해당 프린터 모델 및 운영 체제용 소프트웨어를 다운로드합니다.
- 사용 설명서 및 문제 해결 정보를 찾으십시오.
- 펌웨어 업데이트를 확인하십시오.
- 프린터에 대한 HP의 전체 도움말을 참조하십시오.

FAQ

자주 묻는 질문은
www.hp.com/support/ljM14FAQ 에서
확인하거나 QR 코드를 스캔하십시오

제어판 보기



1 무선 버튼 및 LED
(무선 모델 전용)
2 주의 LED
3 전원 버튼/준비 LED
4 다시 시작/취소 버튼

제어판 표시등 패턴

준비	처리 중	초기화/세척/냉각	오류/수동 공급/수동 양면 인쇄/용지 제거

모바일 인쇄(무선 모델만 해당)

모바일 인쇄에 대해 자세히 알아보기

제품은 AirPrint 및 Wi-Fi Direct를 지원합니다.
자세한 모바일 인쇄 정보는 QR 코드를
스캔하거나
www.hp.com/go/LaserJetMobilePrinting에서
확인하십시오.

참고: Wi-Fi Direct를 사용하려면, 활성화되었는지 확인하십시오. Wi-Fi Direct 이름과 암호(핀)을 확인하려면, 다시 시작/취소 버튼을 누르고 있다가 준비 LED가 깜빡이기 시작하면 버튼을 해제합니다.

문제 해결

사용 설명서

사용 설명서에 프린터 사용법 및 문제 해결 정보가 포함되어 있습니다. www.hp.com/support/ljM14에서 확인하십시오.

무선 연결 설정 문제 해결

참고: 2.4GHz 대역만 지원됩니다.

프린터가 무선 네트워크 범위 내에 있는지 확인합니다. 대부분의 네트워크에서는 프린터가 무선 액세스 지점(무선 라우터)의 30m(100ft) 이내에 있어야 합니다. USB 케이블을 사용하여 임시로 프린터와 컴퓨터를 연결해야 할 수도 있습니다. 무선 설정 정보가 제대로 동기화되도록 알림이 표시되기 전에는 USB 케이블을 연결하지 마십시오.

네트워크 설정을 복원하려면 다음 단계를 수행하십시오.

1. USB 케이블을 프린터에서 분리합니다.
2. 프린터 제어판에 있는 무선 버튼을 20초간 누르고 있습니다.
3. 주의 LED와 전원 LED가 동시에 깜박이면 무선 버튼을 해제합니다. 프린터가 자동으로 다시 시작됩니다.
4. 준비 LED가 켜져 있으면 소프트웨어 설치를 진행합니다.

라우터가 Wi-Fi 보호 설정(WPS) 모드를 지원하는 경우에는 다음 모드를 통해 연결해 보십시오.

1. 라우터에서 WPS 버튼을 누릅니다.
2. 2분 이내에 프린터 제어판에 있는 무선 버튼을 최소 3초간 누르고 있다가 버튼에서 손을 뗍니다. 무선 LED 및 준비 LED가 깜박이기 시작합니다.
3. 프린터가 자동으로 네트워크 연결을 설정하는 동안 기다립니다. 이 과정은 최대 2분 정도 소요될 수 있습니다. 네트워크 연결이 설정되면 무선 LED가 깜박임을 멈추고 계속 켜져 있는 상태를 유지합니다.
4. 소프트웨어 설치를 진행합니다.

프린터 제어판의 무선 LED 상태를 확인합니다.

1. 무선 LED가 꺼져 있으면 무선 연결이 설정되지 않았다는 의미입니다.
   a. 프린터 제어판에서 무선 버튼을 누릅니다.
   b. 무선 LED가 깜박이면 소프트웨어 다운로드 및 설치를 진행합니다. 네트워크 연결이 설정되면 무선 LED가 깜박임을 멈추고 계속 켜져 있는 상태를 유지합니다.
2. 무선 LED가 켜져 있으면 무선 연결이 설정되었다는 의미입니다.
   a. 구성 보고서/네트워크 요약에서 네트워크 이름(SSID) 정보를 확인합니다. 다시 시작/취소 버튼을 전원/준비 LED가 깜박일 때까지 누르고 있습니다. 다시 시작/취소 버튼을 해제하면 구성 보고/네트워크 요약이 인쇄됩니다.
   b. 컴퓨터가 프린터를 연결할 동일한 무선 네트워크에 연결되어 있어야 합니다.
   c. 소프트웨어 설치를 진행합니다.
3. 무선 LED가 깜박인다면 무선 연결이 설정되지 않았다는 의미입니다.
   a. 프린터와 라우터를 다시 시작합니다.
   b. 무선 네트워크에 프린터를 수동으로 연결합니다. 라우터가 Wi-Fi 보호 설정(WPS)을 지원하는 경우에는 WPS를 사용하여 프린터를 연결하고, 그 외의 경우에는 다음 단계를 진행합니다.
   c. HP 소프트웨어를 제거 및 재설치하십시오.

무선 인쇄

무선 인쇄 및 무선 설정에 대한 자세한 내용은 www.hp.com/go/wirelessprinting 에서 확인하십시오.

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หากต้องการความช่วยเหลือ

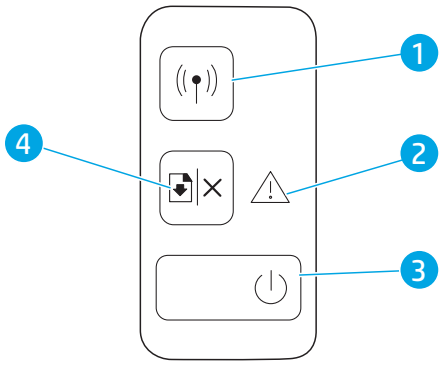
ให้ไปที่ www.hp.com/support/ljM14

- ดาวน์โหลดซอฟต์แวร์สำหรับรุ่นเครื่องพิมพ์และระบบปฏิบัติการของคุณ
- หาคู่มือผู้ใช้และข้อมูลการแก้ไขปัญหาเบื้องต้น
- ตรวจสอบอัปเดตเฟิร์มแวร์
- วิธีใช้เครื่องพิมพ์ HP ที่ครอบคลุมทั้งหมด

คำถามที่พบบ่อย

หากต้องการดูคำถามที่พบบ่อยให้ไปที่
www.hp.com/support/ljM14FAQ
หรือสแกนรหัส QR นี้

มุมมองแผงควบคุม



1 ปุ่มและไฟ LED ไร้สาย (รุ่นไร้สายเท่านั้น)
2 ไฟ LED เตือน
3 ปุ่มเปิด/ปิด/ไฟ LED พร้อม
4 ปุ่มดำเนินการต่อ/ยกเลิก

รูปแบบไฟของแผงควบคุม

Ready (พร้อม)	Processing (กำลังดำเนินการ)	Initialization/Cleaning/Cooling down (เริ่มต้น/ทำความสะอาด/รอให้เครื่องเย็น)	Error/Manual Feed/Manual Duplex/ Out of paper (ข้อผิดพลาด/ป้อนด้วยตนเอง/ พิมพ์สองด้านด้วยตนเอง/กระดาษหมด)

การพิมพ์ผ่านอุปกรณ์เคลื่อนที่ (รุ่นไร้สายเท่านั้น)

ศึกษาเพิ่มเติมเกี่ยวกับการพิมพ์ผ่านอุปกรณ์เคลื่อนที่

เครื่องพิมพ์นี้สนับสนุน AirPrint และ Wi-Fi Direct
หากต้องการข้อมูลเพิ่มเติมด้านการพิมพ์ผ่านอุปกรณ์เคลื่อนที่ให้สแกนรหัส QR นี้หรือไปที่
www.hp.com/go/LaserJetMobilePrinting

หมายเหตุ: หากต้องการใช้ Wi-Fi Direct โปรดตรวจสอบว่ามีการเปิดอยู่ หากต้องการตรวจสอบชื่อและรหัสผ่าน (รหัส) ของ Wi-Fi Direct ให้พิมพ์รายงานการกำหนดค่าโดยกดปุ่มดำเนินการต่อ/ยกเลิก ⊠× ค้างไว้จนกว่าไฟ LED พร้อม ⏻ เริ่มกะพริบ จากนั้นจึงปล่อยปุ่มดังกล่าว

การแก้ไขปัญหาเบื้องต้น

คู่มือผู้ใช้

คู่มือผู้ใช้จะมีข้อมูลการใช้เครื่องพิมพ์ และการแก้ไขปัญหาเบื้องต้น โปรดไปที่ www.hp.com/support/ljM14

การแก้ไขปัญหาการตั้งค่าการเชื่อมต่อเครือข่ายไร้สายเบื้องต้น

หมายเหตุ: สนับสนุนแถบความถี่ 2.4 GHz เท่านั้น

ตรวจสอบว่าเครื่องพิมพ์อยู่ภายในช่วงของเครือข่ายไร้สาย โดยในเครือข่ายส่วนใหญ่เครื่องพิมพ์ต้องอยู่ภายในช่วง 30 ม. (100 ฟุต) ของจุดเข้าใช้งานไร้สาย (เราเตอร์ไร้สาย) คุณอาจต้องใช้สาย USB เพื่อการเชื่อมต่อระหว่างเครื่องพิมพ์กับคอมพิวเตอร์ชั่วคราว และเพื่อให้มั่นใจว่าข้อมูลการตั้งค่าเครือข่ายไร้สายตรงกัน อย่าเพิ่งเชื่อมต่อสาย USB จนกว่าระบบจะพร้อมต์ให้เชื่อมต่อ

ทำตามขั้นตอนเหล่านี้เพื่อเรียกคืนการตั้งค่าเครือข่าย

1. ถอดสาย USB ออกจากเครื่องพิมพ์
2. กดปุ่มไร้สาย บนแผงควบคุมเครื่องพิมพ์ค้างไว้ 20 วินาที
3. เมื่อไฟ LED เตือน และไฟ LED เปิดเครื่อง เริ่มกะพริบพร้อมกัน ให้ปล่อยมือจากปุ่มไร้สาย แล้วเครื่องพิมพ์จะรีสตาร์ทอัตโนมัติ
4. เมื่อไฟ LED พร้อม ติดสว่าง ให้ดำเนินการติดตั้งซอฟต์แวร์ต่อ

หากเราเตอร์สนับสนุนโหมด Wi-Fi Protected Setup (WPS) ให้ลองเชื่อมต่อผ่านโหมดดังกล่าวโดยดำเนินการดังต่อไปนี้

1. กดปุ่ม WPS บนเราเตอร์
2. ภายใน 2 นาที ให้กดปุ่มไร้สาย บนแผงควบคุมเครื่องพิมพ์ค้างไว้อย่างน้อย 3 วินาที จากนั้นให้ปล่อยมือจากปุ่มดังกล่าว ไฟ LED ไร้สาย และไฟ LED พร้อม จะเริ่มกะพริบพร้อมกัน
3. รอสักครู่ขณะที่เครื่องพิมพ์จะดำเนินการเชื่อมต่อเครือข่ายอัตโนมัติ ซึ่งอาจใช้เวลาถึง 2 นาที เมื่อมีการเชื่อมต่อเครือข่ายแล้ว ไฟ LED ไร้สาย จะหยุดกะพริบและติดสว่าง
4. ดำเนินการติดตั้งซอฟต์แวร์ต่อ

ตรวจสอบสถานะไฟ LED ไร้สายจากแผงควบคุมเครื่องพิมพ์ดังนี้

1. หากไฟ LED ไร้สาย ไม่ติด นั่นหมายถึงว่ายังไม่ได้มีการเชื่อมต่อกับเครือข่ายไร้สาย
   a. กดปุ่มไร้สาย บนแผงควบคุมเครื่องพิมพ์
   b. หลังจากที่ไฟ LED ไร้สาย เริ่มกะพริบ ให้ดำเนินการติดตั้งซอฟต์แวร์ต่อ เมื่อมีการเชื่อมต่อเครือข่ายแล้ว ไฟ LED ไร้สาย จะหยุดกะพริบและติดสว่าง
2. หากไฟ LED ไร้สาย ติดสว่าง นั่นหมายถึงว่ามีการเชื่อมต่อเข้ากับเครือข่ายไร้สายแล้ว
   a. ตรวจสอบข้อมูลชื่อเครือข่าย (SSID) บนข้อมูลสรุปเครือข่าย/รายงานการกำหนดค่าดังนี้: กดปุ่มดำเนินงานต่อ/ยกเลิก ค้างไว้จนกว่าไฟ LED เปิดเครื่อง/พร้อม จะเริ่มกะพริบ หลังจากที่ปล่อยมือออกจากปุ่มดำเนินงานต่อ/ยกเลิก แล้ว เครื่องพิมพ์จะพิมพ์ข้อมูลสรุปเครือข่าย/รายงานการกำหนดค่าออกมา
   b. ตรวจสอบว่าคอมพิวเตอร์เชื่อมต่อกับเครือข่ายไร้สายเดียวกันกับที่เชื่อมต่อกับเครื่องพิมพ์
   c. ดำเนินการติดตั้งซอฟต์แวร์ต่อ
3. หากไฟ LED ไร้สาย กะพริบ นั่นหมายถึงว่ายังไม่ได้มีการเชื่อมต่อกับเครือข่ายไร้สาย
   a. รีสตาร์ทเครื่องพิมพ์และเราเตอร์
   b. เชื่อมต่อเครื่องพิมพ์เข้ากับเครือข่ายไร้สายด้วยตนเอง หากเราเตอร์สนับสนุน Wi-Fi Protected Setup (WPS) ให้ใช้โหมด WPS เพื่อเชื่อมต่อเครื่องพิมพ์ หรือดำเนินการต่อที่ขั้นตอนถัดไป
   c. ถอนการติดตั้งและติดตั้งซอฟต์แวร์ HP ใหม่

การพิมพ์แบบไร้สาย

หากต้องการข้อมูลเพิ่มเติมเกี่ยวกับการพิมพ์แบบไร้สายและการตั้งค่าระบบไร้สาย ให้ไปที่ www.hp.com/go/wirelessprinting

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參考指南

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需要協助？

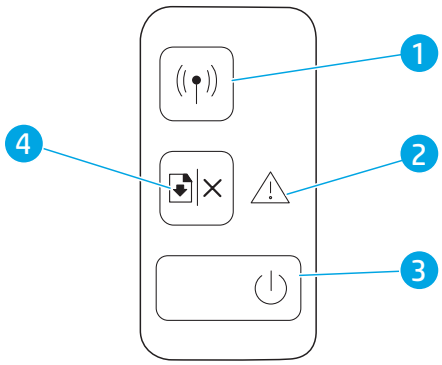
前往 www.hp.com/support/ljM14

- 下載適用於您印表機型號和作業系統的軟體。
- 尋找使用者指南及疑難排解資訊。
- 檢查韌體更新。
- 印表機的 HP 全方位說明。

常見問題集

如需參閱常見問題集，請前往 www.hp.com/support/ljM14FAQ 或掃描 QR 代碼。

控制面板視圖



1 Wireless (無線) 按鈕與 LED (僅限無線機型)
2 Attention (注意) LED
3 Power (電源) 按鈕/Ready (就緒) LED
4 Resume/Cancel (繼續/取消)

控制面板指示燈模式

Ready (就緒)	處理中	初始化/清理/降溫	錯誤/手動進紙/手動雙面進紙/紙張用盡

行動列印 (僅限無線機型)

進一步了解行動列印

本產品支援 AirPrint 和 Wi-Fi Direct。如需行動列印的詳細資訊，請掃描 QR 碼或前往 www.hp.com/go/LaserJetMobilePrinting。

附註：請確定啟用 Wi-Fi Direct，才能開始使用這項功能。若要檢查 Wi-Fi Direct 名稱及密碼 (pin)，請長按 Resume/Cancel (繼續/取消) 按鈕，直到 Ready (就緒) LED 燈號開始閃爍，然後放開按鈕，組態報告隨即列印。

疑難排解

使用者指南

使用指南包含印表機使用方式及疑難排解資訊。前往 www.hp.com/support/ljM14。

無線連線設定疑難排解

附註：僅支援 2.4 GHz 頻帶。

確認印表機位於無線網路範圍內。對多數網路而言，印表機必須是在距離無線存取點 (無線路由器) 30 公尺 (100 英呎) 以內的位置。可能需要使用 USB 纜線暫時連接印表機與電腦。為確保正確同步無線設定資訊，在出現提示前，請勿連接 USB 纜線。

按照這些步驟來還原網路設定：

1. 從印表機拔下 USB 連接線。
2. 按住印表機控制面板上的 Wireless (無線) 按鈕 20 秒。
3. 當 Attention (注意) ⚠ LED 和 Power (電源) ⏻ LED 開始一起閃爍時，放開 Wireless (無線) 按鈕。印表機隨即自動重新啟動。
4. 當 Ready (就緒) ⏻ LED 亮起時，繼續執行安裝軟體。

如果您的路由器支援 Wi-Fi Protected Setup (WPS) 模式，請嘗試透過此模式連線：

1. 按下路由器上的 WPS 按鈕。
2. 在兩分鐘內按住印表機控制面板上的 Wireless (無線) 按鈕至少三秒，然後放開按鈕。Wireless (無線) LED 燈和 Ready (就緒) ⏻ LED 燈會一起開始閃爍。
3. 等待印表機自動建立網路連線。此作業約需兩分鐘。建立網路連線後，Wireless (無線) LED 燈會停止閃爍並持續亮起。
4. 繼續執行安裝軟體。

在印表機控制面板上檢查 Wireless (無線) LED 燈的狀態：

1. 如果 Wireless (無線) LED 燈熄滅，表示並未建立無線通訊連線。
   a. 按下印表機控制面板上的 Wireless (無線) 按鈕。
   b. 在 Wireless (無線) LED 開始閃爍之後，繼續執行安裝軟體。建立網路連線後，Wireless (無線) LED 燈會停止閃爍並持續亮起。
2. 如果 Wireless (無線) LED 燈亮起，表示已建立無線通訊連線。
   a. 檢查 Configuration Report/Network Summary (組態報告/網路摘要) 上的網路名稱 (SSID) 資訊：按住 Resume/Cancel (繼續/取消) ⊡× 按鈕，直到 Power/Ready (電源/就緒) ⏻ LED 開始閃爍。在您放開 Resume/Cancel (繼續/取消) ⊡× 按鈕之後，Configuration Report/Network Summary (組態報告/網路摘要) 隨即列印。
   b. 確定電腦所連線的無線網路與印表機要連線的無線網路相同。
   c. 繼續執行安裝軟體。
3. 如果 Wireless (無線) LED 燈閃爍，表示並未建立無線通訊連線。
   a. 請重新啟動印表機和路由器。
   b. 手動將印表機連線至無線網路。使用 Wi-Fi Protected Setup (WPS) 連線印表機 (如果路由器支援 WPS)，或繼續進行下一個步驟。
   c. 請解除 HP 軟體，然後再重新安裝。

無線列印

如需無線列印及無線設定的詳細資訊，
請前往 www.hp.com/go/wirelessprinting。

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Bạn cần trợ giúp?

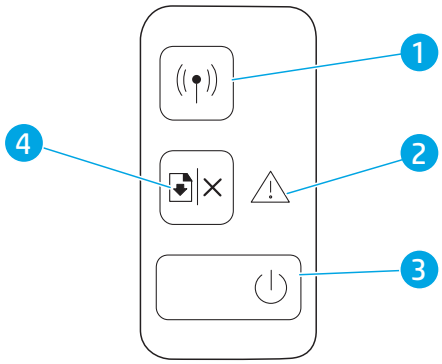
Truy cập www.hp.com/support/ljM14

- Tải xuống phần mềm cho kiểu máy in và hệ điều hành của bạn.
- Tìm hướng dẫn sử dụng và thông tin về cách xử lý sự cố.
- Kiểm tra các bản cập nhật của chương trình cơ sở.
- Trợ giúp hoàn chỉnh cho máy in của HP.

Câu hỏi thường gặp

Để xem các câu hỏi thường gặp, hãy truy cập www.hp.com/support/ljM14FAQ hoặc quét mã QR.

Giao diện bảng điều khiển



1 Nút Không dây và đèn LED (chỉ có ở kiểu máy không dây)

2 Đèn LED cảnh báo

3 Nút nguồn/đèn LED sẵn sàng

4 Nút Resume/Cancel (Tiếp tục/Hủy)

Mẫu đèn bảng điều khiển

Sẵn sàng	Đang xử lý	Khởi động/Vệ sinh/Làm mát	Lỗi/Nạp thủ công/In 2 mặt thủ công/ Hết giấy

In từ thiết bị di động (Chỉ dành cho kiểu không dây)

Tìm hiểu thêm về tính năng in từ thiết bị di động

Sản phẩm hỗ trợ AirPrint và Wi-Fi Direct. Để biết thêm thông tin về tính năng in từ thiết bị di động, hãy quét mã QR hoặc truy cập www.hp.com/go/LaserJetMobilePrinting.

LƯU Ý: Để sử dụng Wi-Fi Direct, đảm bảo bạn đã bật tính năng này. Để kiểm tra mật khẩu (mã PIN) và tên Wi-Fi Direct, hãy in báo cáo cấu hình bằng cách bấm và giữ nút Resume/Cancel (Tiếp tục/Hủy) cho tới khi đèn LED sẵn sàng bắt đầu nhấp nháy và sau đó nhả nút ra.

Xử lý sự cố

Hướng dẫn sử dụng

Hướng dẫn sử dụng có chứa thông tin về việc sử dụng máy in và cách xử lý sự cố. Truy cập www.hp.com/support/ljM14.

Xử lý sự cố thiết lập kết nối không dây

LƯU Ý: Chỉ hỗ trợ băng tần 2,4 GHz.

Xác minh rằng máy in nằm trong phạm vi của mạng không dây. Đối với hầu hết các mạng, máy in phải nằm trong phạm vi 30 m (100 ft) của điểm truy cập không dây (bộ định tuyến mạng không dây). Có thể cần sử dụng cáp USB để kết nối tạm thời giữa máy in và máy tính. Đảm bảo rằng thông tin thiết lập không dây đồng bộ chính xác, không kết nối cáp USB cho đến khi được nhắc làm vậy.

Làm theo các bước sau để khôi phục cài đặt mạng:

1. Tháo cáp USB khỏi máy in.
2. Bấm và giữ nút Không dây trên bảng điều khiển máy in trong 20 giây.
3. Khi đèn LED chú ý và đèn LED nguồn bắt đầu cùng nhau nhấp nháy, hãy nhả nút Không dây. Máy in sẽ tự động khởi động lại.
4. Khi đèn LED sẵn sàng bật, hãy tiếp tục cài đặt phần mềm.

Nếu bộ định tuyến của bạn hỗ trợ chế độ Cài đặt Wi-Fi được bảo vệ (WPS), hãy thử kết nối qua chế độ này:

1. Bấm nút WPS trên bộ định tuyến.
2. Trong vòng hai phút, bấm và giữ nút Không dây trên bảng điều khiển máy in trong ít nhất ba giây, rồi nhả nút này. Đèn LED không dây và đèn LED sẵn sàng bắt đầu nhấp nháy đồng thời.
3. Chờ trong khi máy tin tự động thiết lập kết nối mạng. Quá trình này mất tối đa hai phút. Khi kết nối mạng được thiết lập, đèn LED không dây dừng nhấp nháy và vẫn bật.
4. Tiếp tục cài đặt phần mềm.

Kiểm tra trạng thái đèn LED không dây từ bảng điều khiển máy in:

1. Nếu đèn LED không dây tắt, điều này có nghĩa là kết nối không dây chưa được thiết lập.
   a. Bấm nút Không dây trên bảng điều khiển máy in.
   b. Sau khi đèn LED không dây bắt đầu nhấp nháy, hãy tiếp tục cài đặt phần mềm. Khi kết nối mạng được thiết lập, đèn LED không dây dừng nhấp nháy và vẫn bật.
2. Nếu đèn LED không dây bật, điều đó có nghĩa là kết nối không dây được thiết lập.
   a. Kiểm tra thông tin tên mạng (SSID) trên Báo cáo cấu hình/Tóm tắt mạng: Bấm và giữ nút Resume/Cancel (Tiếp tục/Hủy) cho tới khi đèn LED Nguồn/Sẵn sàng bắt đầu nhấp nháy. Sau khi bạn nhả nút Resume/Cancel (Tiếp tục/Hủy), Tóm tắt mạng/Báo cáo cấu hình sẽ được in.
   b. Đảm bảo máy tính được kết nối với cùng mạng không dây mà bạn đang kết nối máy in.
   c. Tiếp tục cài đặt phần mềm.
3. Nếu đèn LED không dây đang nhấp nháy, điều đó có nghĩa là kết nối không dây chưa được thiết lập.
   a. Khởi động lại máy in và bộ định tuyến.
   b. Kết nối máy in với mạng không dây của bạn theo cách thủ công. Sử dụng Cài đặt Wi-Fi được bảo vệ (WPS) để kết nối máy in nếu bộ định tuyến hỗ trợ WPS hoặc tiếp tục sang bước tiếp theo.
   c. Gỡ cài đặt và cài đặt lại phần mềm HP.

In không dây

Để biết thêm thông tin về thiết lập mạng không dây và in không dây, hãy truy cập www.hp.com/go/wirelessprinting.

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FCC Regulations

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio-frequency energy. If this equipment is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between equipment and receiver.
- Connect equipment to an outlet on a circuit different from that to which the receiver is located.
- Consult your dealer or an experienced radio/TV technician.

Any changes or modifications to the product that are not expressly approved by HP could void the user's authority to operate this equipment. Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC rules. For more regulatory information, see the electronic user guide. HP shall not be liable for any direct, indirect, incidental, consequential, or other damage alleged in connection with the furnishing or use of this information.

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