

### Hewlett-Packard Certificate of Volatility

<b>Model:</b>  Color LaserJet Enterprise M552 and M553	<b>Part Number:</b> M552n=B5L23A; M553n=B5L24A M553dn=B5L25A; M553dnm=B5L38A M533dh=B5L27A	<b>Address:</b> Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714
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#### Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?

Yes  No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc):  DRAM	Size:  1 GB	User Modifiable:  <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Used for temporary storage during the process of jobs, and for applications that are running on the OS.	Steps to clear memory: When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable:  <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:
Type (SRAM, DRAM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:

#### Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?

Yes  No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): EEPROM	Size: 32 KB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Store customer setting data for backup/restore	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable:  <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: BIOS	Steps to clear memory: There are no steps to clear this data.

#### Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?

Yes  No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): eMMC	Size: 4GB	User Modifiable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions	Steps to clear memory: 1. Power cycle the printer to erase the customer data partition cryptographically. 2. Instigate a non-secure fast erase from the EWS.
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#### USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?

Yes  No If Yes please describe below

Walk-up USB print

Can any data other than scan upload be sent to the USB device)?

Yes  No If Yes please describe below

### RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth)  Yes  No If Yes please describe below

Purpose:

Frequency:

Bandwidth:

Modulation:

Effective Radiate Power (ERP):

Specifications:

### Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)?  Yes  No If Yes please describe below:

Purpose:

Frequency:

Bandwidth:

Modulation:

Effective Radiate Power (ERP):

Specifications:

### Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)?  Yes  No If Yes please describe below:

Purpose:

Frequency:

Bandwidth:

Modulation:

Effective Radiate Power (ERP):

Specifications:

### Other Capabilities

Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever?  Yes  No If Yes please describe below:

Purpose:

Specifications:

### Author Information

Name	Title	Email	Business Unit
Casey Campbell	Technical Marketing Engineer	Technical.Marketing@hp.com	IPG
Robert Mejia	System Engineer	<a href="mailto:Technical.marketing@hp.com">Technical.marketing@hp.com</a>	IPG

Date Prepared: 12/6/2017