

Hewlett-Packard Certificate of Volatility

Model: Color LaserJet Enterprise M552 and M553	Part Number: M552n=B5L23A; M553n=B5L24A M553dn=B5L25A; M553dnm=B5L38A M533dh=B5L27A	Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714
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Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?

☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): DRAM	Size: 1 GB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Used for temporary storage during the process of jobs, and for applications that are running on the OS.	Steps to clear memory: When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:
Type (SRAM, DRAM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?

☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): EEPROM	Size: 32 KB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Store customer setting data for backup/restore	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: BIOS	Steps to clear memory: There are no steps to clear this data.

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?

☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): eMMC	Size: 4GB	User Modifiable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions	Steps to clear memory: 1. Power cycle the printer to erase the customer data partition cryptographically. 2. Instigate a non-secure fast erase from the EWS.
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USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?

☒ Yes ☐ No If Yes please describe below

Walk-up USB print

Can any data other than scan upload be sent to the USB device)?

☐ Yes ☐ No If Yes please describe below

RF/RFID	
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities	
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below:	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities	
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below:	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Capabilities	
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below:	
Purpose:	
Specifications:	

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